

REPORT

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To: Commissioning Body – 29th September 2005

Subject: Supporting People Performance Data

Classification: Exempt – Not for publication – paragraphs 7 and 9 of Schedule 12A to the Local Government Act 1972 refers.

For Information

Summary: To provide data on the Supporting People Programme on all aspects of Performance Management

This paper was submitted to the Core Strategy Development Group on 6th September 2005 and there are no further updates at the point of submitting this report.

1. Introduction:

The Supporting People Team is required to both monitor the performance of schemes within the Programme and also to monitor the performance within the team itself.

This report endeavours to summarise data in order to illustrate the progress of the overall Programme.

2. Data:

The data is summarised in tables in the attached appendices, as follows:

2.1 Contractual Data

Table One in the Appendices identifies the number of providers, services and household units contracted with as at 16th August 2005. The Supporting People Team are continuing to reduce the number of services through merging services.

Tables Two and Three detail the breakdown of the household units throughout Kent.

Table Four identifies the number of units in Block Gross Contracts (short term) and the number of units in Block Subsidy Contracts (long term).

Negotiations continue with Gravesham BC, Amicus and Town & Country Housing Association regarding moving towards fixed capacity contracts.

2.2 Contract Values

Table Five shows the value of Contract Commitments against the Grant for 2005/06. It also shows the percentage of floating support against the percentage of accommodation based services.

2.3 Quarterly Returns

Table Six shows the number of Reminders sent following the end of each Quarter and the number of subsequent Defaults issued. For the Quarter ending 3rd July 2005, 75 reminders were sent which equates to 14% of services. This is a vast improvement as the Quarter 8 Reminders represented 29% of services however this is still not an ideal situation.

Table Seven identifies the services reported to the CSDG in May 2005 who have since received a further reminder this Quarter for late submission of the workbooks. Of a potential 10 reminders to be issued, the Shepway District Council Service, Rainer Kent Housing, has received a reminder for every request of information. The SP Team are currently working with Shepway District Council so that the contract is held directly with Rainer.

With reference to the Dover District Council service, FS Mental Health, the contract has now transferred to be directly managed but there is still a workbook outstanding for the quarter.

The team are also working closely with Symbol UK. They hold one contract with the SP Team for three learning disability tenants. The remaining services listed will be closely monitored to identify whether persistent default notices will be issued.

2.4 Floating Support Referral Data

Table Eight identifies the Floating Support Referral Data for Kent. This is an excellent tool for identifying need in each District.

2.5 Accreditation

All providers have now been contacted and advised of the accreditation process that is underway in Kent.

The accreditation process consists of 4 criteria (the 5th is only applicable to new providers).

Table 9 shows information on the current position of providers to be accredited.

For more information, please refer to the separate report.

2.6 Public Service Agreement 2 (PSA2)

The Supporting People Programme contributes to Target 9 of the PSA2; to help Kent's most vulnerable adults, aged 18 to 64, to live independently.

The target is increase the number of vulnerable adults, aged 18 to 64, living independent and fulfilled lives in the community by increasing the number of Supporting People service users who have successfully completed a planned moved from a short-term service into independence.

For further information, please refer to the separate report.

2.7 Service Reviews

Table 11 provides information on the services that have been reviewed since April 03 through to July 05. A Further table is shown below naming the individual services that have achieved an A grade, by District.

3. Recommendation/s

The Commissioning Body is asked to endorse the contents of this report.

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- Ute Vann, Policy & Strategy Officer

APPENDICES:**TABLE 1: CONTRACTUAL DATA as at 16th August 2005**

Number of Providers*	165
Number of Services*	597
Number of Household Units	27,923
Number of Leaseholders	142
Total Number of Units	28,065
Ended services between May – Aug 05	7

*Includes Residential Care Homes

TABLE 2: BREAKDOWN OF UNITS (1)

Number of Short Term Units	4,558
Number of Residential Care Units	323
Number of Sheltered Units	10,920
Number of Other Long Term	12,122
Total	27,923

TABLE 3: BREAKDOWN OF UNITS (2)

Number of Floating Support Units	11,821
Number of HIA Units	1,619
Number of Sheltered Units	10,949
Number of Other Acc Based Units	3,534
Total	27,923

TABLE 4: CONTRACTS

Number of Block Gross Units	4,881
Number of Block Subsidy Units	23,035
<u>Of which</u> Capped	7,990
Not Capped	15,045

TABLE 5: CONTRACT VALUES @ 16/8/05

Grant from ODPM	£32,509,000
Contract £	£32,277,107
% FS	25%
% Acc Based	75%

TABLE 6: QUARTERLY RETURNS

Q5 (Q1 2004/05) Reminders Sent	267
Q5 (Q1 2004/05) Defaults	1
Q6 (Q2 2004/05) Reminders Sent	163
Q6 (Q2 2004/05) Defaults	0
Q7 (Q3 2004/05) Reminders Sent	179
Q7 (Q3 2004/05) Defaults	1
Q8 (Q4 2004/05) Reminders Sent	163
Q8 (Q4 2004/05) Defaults	70
Q9 (Q1 2005/06) Reminders Sent	75
Q9 (Q1 2005/06) Defaults	0

Number of Workbooks Required for Quarter 9 = 524, therefore **14%** of workbooks were not returned in the required time-scale.

TABLE 7: SUMMARY OF PROVIDERS WHO RECEIVED FURTHER REMINDERS ON WORKBOOK RETURNS FOR Q9

ServiceProviderName	ServiceName	District	Total
Shepway District Council	Rainer Kent Housing	Shepway	10
Symbol U.K.Limited	Woodlands Farm	T&M	8
Cubfield Accommodation Ltd.	Self-Contained Accommodation	Gravesham	6
English Churches Housing Group	Waterstone Place	Swale	6
Mrs Jayne Friend	Hilgrove House	Dover	6
NBH	Peripatetic Warden	Thanet	6
Shaftesbury Housing Group	Wimbourne House	Gravesham	6
Shepway District Council	Semi Sheltered	Shepway	6
Dover District Council	FS Mental Health	Dover	5
Kenward Trust	44 Lindisfarne Gardens	Maidstone	5
Kenward Trust	Final Stage Residential Supported Programme	Gravesham	5
Mrs J. Comben	Cheriton House	Shepway	5
West Kent Housing Association	Mill Road	Dartford	5

TABLE 8: FLOATING SUPPORT REFERRAL DATA April 2005 – June 2005

District/ Borough	No of Referrals Received	No of Referrals Allocated	No on Waiting List as at 30 th June 2005
Ashford (SP)	29	18	29
Dover (SP)	41	41	6
Sevenoaks (SP)	25	18	17
Shepway (SP)	41	33	13
Swale (SP)	36	31	24*
Thanet (SP)	54	16	146
Gravesham	10	5	18
Canterbury	42	42	1
Dartford	4	4	0
Maidstone (SP)	24	9	78
T&M (Russet)	19	15	187**
TWells (SP)	49	26	33
TOTAL	374	258	552

*24 of the individuals on waiting list currently in supported accommodation

** This figure includes 109 people identified as 'Elderly Service'

TABLE 9: ACCREDITATION

No. of Providers	158
No. Exempt from the Accreditation Exercise	16
No. due to be accredited by Medway	17
No. Accredited	31
No. providers actively working with SP towards accred.	29
No. providers still to make contact with SP on accred.	65

Table 10: PSA 2

Supporting People Performance Management CB 29.9.05 (Prepared 18.08.05)

Please refer to the PSA2 Report – Item 11

Table 11: Service Reviews

Number of Service reviews allocated*	546 (86.3%)
Number of service reviews outstanding	87 (13.7%)
Number of services attaining Level A	54
Number of services attaining Level B	57
Number of services attaining Level C	110
Number of services awaiting grade	238

* This includes a number of services which have since merged

Providers & Services receiving an A Grade (by District)

District	ServiceProviderName	ServiceName
Ashford	Crowebridge Housing	Ashford Women's Refuge
Ashford	Crowebridge Housing	Tenancy Support - Ashford
Ashford	East Kent Cyrenians Ltd	Ashford Floating Support
Ashford	East Kent Cyrenians Ltd	Simon Mead House
Canterbury	Canterbury City Council	Canterbury Floating Support
Canterbury	Crowebridge Housing	Canterbury Women's Refuge
Canterbury	Crowebridge Housing	Chaucer Independent living Scheme
Canterbury	East Kent Cyrenians Ltd	1 Lancaster Road
Canterbury	East Kent Cyrenians Ltd	106 Whitstable Road
Canterbury	East Kent Cyrenians Ltd	20 Lancaster Road
Canterbury	East Kent Cyrenians Ltd	216 Sturry Road
Canterbury	East Kent Cyrenians Ltd	23 Salisbury Road
Canterbury	East Kent Cyrenians Ltd	38 Merchants Way
Canterbury	East Kent Cyrenians Ltd	43 Birchwood Walk
Canterbury	East Kent Cyrenians Ltd	52 Pine Tree Avenue
Canterbury	East Kent Cyrenians Ltd	6 Birchwood Walk
Canterbury	East Kent Cyrenians Ltd	74-76 Whitstable Road
Canterbury	East Kent Cyrenians Ltd	Craddock House
Canterbury	East Kent Cyrenians Ltd	Emergency Bed Space
Canterbury	East Kent Cyrenians Ltd	New Town Street
Canterbury	The Scrine Foundation	13 Station Road
Canterbury	The Scrine Foundation	Canterbury Open Centre Extended Supported Housing
Canterbury	The Scrine Foundation	Guildford Lodge
Dartford	West Kent Housing Association	Mill Road
Dover	Dover District Council	FS Crowebridge
Dover	Dover District Council	FS East Kent Cyrenians
Dover	East Kent Cyrenians Ltd	Fern Court
Sevenoaks	Richmond Fellowship	Green Sands Supported Housing Scheme
Sevenoaks	Richmond Fellowship	Stepping Stones
Sevenoaks	West Kent Housing Association	Category 1 Sheltered Housing
Sevenoaks	West Kent Housing Association	Category 1.5 Sheltered Housing
Sevenoaks	West Kent Housing Association	Category 2 .5 Sheltered Housing

Sevenoaks	West Kent Housing Association	Category 2 Sheltered Housing
Sevenoaks	West Kent Housing Association	Floating Support
Sevenoaks	West Kent Housing Association	Homeless FS
Sevenoaks	West Kent Housing Association	Intensive Floating Support
Shepway	Crowebridge Housing	Tenancy Support - Shepway
Shepway	Folkestone Independent Living Scheme	Golden Lane Support
Swale	Crowebridge Housing	Floating Support - Swale
Swale	Crowebridge Housing	Overton House
Swale	Crowebridge Housing	Swale Women's Refuge
Swale	Crowebridge Housing	Tylden House 1
Thanet	Crowebridge Housing	Tenancy Support - Thanet
Thanet	Crowebridge Housing	Thanet Homeless Hostel
Thanet	Crowebridge Housing	Thanet Hostel Resettlement- - Homeless Hostel
Thanet	Crowebridge Housing	Thanet Young Persons House
Thanet	East Kent Cyrenians Ltd	113 King Street
Thanet	East Kent Cyrenians Ltd	Thanet Floating Support
Thanet	Novas Overtures Group	Dawn Project
Thanet	Novas Overtures Group	Kapp
Thanet	Novas Overtures Group	KAPP Floating Support
Tonbridge and Malling	Russet Homes	Addiction Services
Tonbridge and Malling	Russet Homes	Homeless/Special Needs
Tonbridge and Malling	West Kent Housing Association	20 Ashburnham Road