

Item 9: Patient Transport Service: Key Performance Indicators (Written Briefing)

By: Lizzy Adam, Scrutiny Research Officer

To: Health Overview and Scrutiny Committee, 8 June 2018

Subject: Patient Transport Service: Key Performance Indicators (Written Briefing)

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Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by West Kent CCG.

It is a written briefing only and no guests will be present to speak on this item.

It provides additional background information which may prove useful to Members.

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## 1. Introduction

On 27 April 2018 the Committee considered an update about the Patient Transport Service. The Committee was informed that the CCG was in the process of signing a contract variation with G4S which would include new key performance indicators (KPIs). The Committee requested that it be provided with the new KPIs as a written briefing at its June meeting; West Kent CCG has prepared the attached report for the Committee to consider.

## 2. Recommendation

RECOMMENDED that the report on the new Key Performance Indicators for Patient Transport Service be noted and the CCG be requested to present an update on performance to the Committee in the Autumn.

## Background Documents

Kent County Council (2018) *'Health Overview and Scrutiny Committee (27/04/2018)'*,

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7846&Ver=4>

## Contact Details

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