

Our questions to you

Now that you have read the proposals outlined in this document, we'd like to hear what you think about them. If you would prefer, you can complete the survey online at www.kentandmedway.nhs.uk/stroke.

To reply by post, tear out and complete the survey below then send it free of charge to **FREEPOST KENT AND MEDWAY NHS**. You can include additional pages if you need more room for comments. Please clearly mark the relevant question number against any comments on additional pages.

1. How strongly do you agree or disagree with the following five statements:

(please tick the box)

Statement	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
1: There are convincing reasons to establish hyper acute stroke units in Kent & Medway. (See sections 3 & 4 of document)	X					
2: There are convincing reasons to have 3 hyper acute stroke units in Kent and Medway. (See page 24 of document)	X					
3: Creating 3 hyper acute stroke units would improve the quality of urgent stroke care for patients in Kent and Medway. (See section 6 of document)	X					
4: Creating 3 hyper acute stroke units would improve access to diagnosis and specialist treatment in the 72 hours following a stroke for patients in Kent and Medway. (See section 6 of document)	X					
5: There are convincing reasons to locate acute stroke units and TIA ('mini stroke') clinics on the same sites as hyper acute stroke units. (See pages 24/25 of document)	X					

2. Thinking about your response to the five statements for the previous question, do you have any comments to make on the potential advantages or disadvantages of the proposed changes to urgent stroke services in Kent and Medway?

No comments ☐

3. We have used 5 criteria to help us weigh up the pros and cons of potential locations for hyper acute stroke units. We will continue to consider the criteria in our decision-making and would like your views on which are most important.

Please rank the criteria in your order of importance, with 1 being the most important and 5 the least important.

Criteria	Order of importance
The option would improve access to urgent stroke services for patients	2
The option would be straightforward to implement	5
The option would represent good value for money	3
The option would improve the quality of urgent stroke services for patients	1
The option would help recruit and retain staff for urgent stroke services	4

4. Are there any other criteria you think we should consider in our decision-making?

No comments ☐

5. Thinking about the criteria above, please rank the 5 shortlisted site options in order of preference, with 1 being your preferred option.

Option	Order of importance
A. Darent Valley, Medway Maritime, William Harvey	
B. Darent Valley, Maidstone, William Harvey	
C. Maidstone, Medway Maritime, William Harvey	
D. Tunbridge Wells, Medway Maritime, William Harvey	1
E. Darent Valley, Tunbridge Wells, William Harvey	

Please tell us a bit more about why you have given this ranking.

Answers in this survey are based on a report discussed at Medway Council Health and Wellbeing Board 17 April 2018. A copy of the report and supporting documents can be found on Medway Councils webpage:

<https://democracy.medway.gov.uk/ieListDocuments.aspx?CId=408&MId=3710&Ver=4>

Three of the five possible options propose locating stroke services in Medway, and there are a number of other factors for consideration, which would support the location of these vital services in Medway.

Our population in Medway is at greater risk of stroke due to the large number of elderly residents, high levels of deprivation and higher than average numbers of smokers.

Medway Council provides Adult Social Care services for the people of Medway, including vital services that support the rehabilitation and ongoing care of people who have suffered from a stroke. By locating one of the hyper acute units in Medway, this will ensure a seamless transition for Medway residents from Medway hospital back out into the community. This supports the delivery of Medway Council's vision for Adult Social Care.

Medway is the largest urban area in the south east outside London and Medway Hospital currently cares for the highest number of stroke patients in Kent and Medway. Medway Hospital already has a wide range of supporting services needed to treat stroke patients, making it ideally placed to become a hyper acute stroke unit.

Impact analysis of the proposals has been completed by Mott MacDonald Group Ltd who produced a report: Kent and Medway Sustainability and Transformation Plan, Integrated Impact Assessment – pre consultation - stroke services, Dec 2017. It is important to note that the Mott MacDonald report does not include analysis for proposal E as this was introduced at a later stage. Report weblink: https://kentandmedway.nhs.uk/wp-content/uploads/2018/01/Appendix-Di-Pre-consultation-report-stroke-FINAL_050118.pdf

Additionally, impact analysis has also been completed by the Medway Public Health Intelligence Team who analysed proposals A – E.

Both sets of analysis indicate that **Option D** would have the greatest positive impacts and the least negative impacts for equality and travel and access for Medway residents.

Travel and Access Analysis

For shortlisted proposals (A-D) the Mott MacDonald report states that Proposal D has the least negative impact upon accessibility as 84 per cent of patients can still access stroke services within 30 minutes and proposal B has the most negative impact with 79 per cent of patients able to access stroke services within 30 minutes; see page 26 of the Mott MacDonald report.

Analysis completed by the Medway Public Health Intelligence Team for proposals A - E also found that proposal D has the least negative impact upon accessibility as 87 per cent of residents can still access stroke services within 30 minutes. However, this analysis found that proposal A has the most negative impact, with only 80 per cent of residents able to access stroke services within 30 minutes.

Equality Impacts

The Mott MacDonald report identified older people as having a disproportionate need for stroke services. High blood pressure is a key risk factor for strokes and this is common in older people.

For all shortlisted proposals (A-D), Mott MacDonald found no disproportionate impacts for patients aged 65 and over. This patient group was within five percentage points of the change to the patients overall for all proposals.

The analysis completed by the Medway Public Health Intelligence Team found no disproportionate impacts for residents aged 65 and over for proposals A to E. However, it is important to note the following points:

- Proposal A has the most negative impact upon accessibility as only 77 per cent of residents aged 65 and over would be able to access stroke services by blue light ambulance within 30 minutes, which is a reduction of 23 percentage points.
- Proposal D has the least negative impact upon accessibility as 84 per cent of residents aged 65 and over would be able to access stroke services by blue light ambulance within 30 minutes.

No comments ☐

6. Should we consider any other ways for how we organise specialist urgent stroke services in Kent and Medway, and/or where those services are located?

No

No comments ☐

7. When thinking about these proposals for stroke services in Kent and Medway, is there anything else you would like us to take into consideration, or any other comments that you would like to make?

Medway Council's Health and Wellbeing Board formally supports Cabinet response to the consultation in that **Option D** is their preferred Option and would deliver the best outcomes for stroke patients. This is with the exception of the Medway Clinical Commissioning Group (CCG) Member of the Board, who was unable to express support for any option at this stage due to the CCG's involvement with the decision making process.

No comments ☐

8. Please indicate how happy you are with the way you have been consulted with about these proposals.

(please tick the box)

Very happy	
Happy	<input checked="" type="checkbox"/>
Neither happy nor unhappy	
Unhappy	
Very unhappy	
Don't know	

9. If you would like to comment on the way the consultation has been run, please add your comment here.

We recognise and support the one week extension to the consultation due to adverse weather conditions. This has enabled greater opportunity for consultation response.

No comments ☐

10. Where did you hear about this consultation?

Please tell us a few things about you.

11. What is your postcode (e.g. ME20 6WT)?

ME4 4TR

(We will only use this information to help us analyse our consultation responses – we will not contact you or pass this on to third parties)

12. Are you responding on behalf of an organisation?

☐ **✓Yes** ☐ No

If yes, please state the name of the organisation:

Medway Council Health and Wellbeing Board

If no, and you are responding as an individual, please complete the rest of the questionnaire to help our equalities monitoring.

13. Which of the following best describes you?

- ☐ A patient or member of the public
- ☐ Healthcare professional
- ☐ Social care professional
- ☐ Public health professional
- ☐ Board member/governor/non-executive director
- ☐ Another type of NHS or Council colleague (e.g. management, administration, clinical support)
- ☐ Third sector/voluntary/charity
- ☐ worker Other (please state)

Equalities monitoring

We recognise and actively promote the benefits of diversity and we are committed to treating everyone with dignity and respect regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (gender) or sexual orientation. To ensure that our services are designed for the population we serve, we would like you to complete the short monitoring section below. The information provided will only be used for the purpose it has been collected for and will not be passed on to any third parties. This information is optional to complete.

14. What is your gender?

- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Prefer not to say

15. If female, are you currently pregnant or have you given birth within the last 12 months?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

16. What is your age?

- ☐ Under 16
- ☐ 16-24
- ☐ 25-34
- ☐ 35-59
- ☐ 60-74
- ☐ 75+
- ☐ Prefer not to say

17. What is your ethnic group?

White

- ☐ English/Welsh/Scottish/Northern Irish/British
- ☐ Irish
- ☐ Gypsy or Irish Traveller
- ☐ Any other White background, please describe:

Mixed/Multiple ethnic groups

- ☐ White and Black Caribbean
- ☐ White and Black African
- ☐ White and Asian
- ☐ Any other Mixed/Multiple ethnic background, please describe:

Asian/Asian British

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Chinese
- ☐ Any other Asian background, please describe:

Black African/ Caribbean/ Black British

- ☐ African
- ☐ Caribbean
- ☐ Any other Black/African/Caribbean background, please describe:

Other ethnic group

- ☐ Arab
- ☐ Any other ethnic group, please describe:
- ☐ Prefer not to say

18. Are your day-to-day activities limited because of a health condition or illness which has lasted, or is expected to last, at least 12 months?

(Please select all that apply)

- ☐ Vision (such as due to blindness or partial sight)
- ☐ Hearing (such as due to deafness or partial hearing)
- ☐ Mobility (such as difficulty walking short distances, climbing stairs)
- ☐ Dexterity (such as lifting and carrying objects, using a keyboard)
- ☐ Ability to concentrate, learn or understand (learning disability/difficulty)
- ☐ Memory
- ☐ Mental ill health
- ☐ Stamina or breathing difficulty or fatigue
- ☐ Social or behavioural issues (for example, due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Aspergers' Syndrome)
- ☐ No
- ☐ Prefer not to say
- ☐ Any other condition or illness, please describe

19. What is your sexual orientation?

- ☐ Bisexual
- ☐ Gay
- ☐ Heterosexual/straight
- ☐ Lesbian
- ☐ Prefer not to say
- ☐ Other (please state)

20. Are you:

- ☐ Single
- ☐ Living in a couple
- ☐ Married/civil partnership
- ☐ Married (but not living with husband/wife/civil partner)
- ☐ Separated (but still married or in a civil partnership)
- ☐ Divorced/dissolved civil partnership
- ☐ Widowed/surviving partner/civil partner
- ☐ Prefer not to say
- ☐ Other relationship (please state)

21. What is your religion and belief?

- ☐ No religion
- ☐ Buddhist
- ☐ Baha'i
- ☐ Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- ☐ Hindu
- ☐ Jain
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Other (please specify)

☐ Prefer not to say

22. Caring responsibilities

Do you currently look after a relative, neighbour or friend who is ill, disabled, frail or in need of emotional support?

☐ Yes ☐ No

Thank you for taking the time to review our proposals and respond to this survey.

Please post your completed survey to

FREEPOST KENT AND MEDWAY NHS
to arrive by the **13 April 2018.**