

**From:** Roger Gough, Cabinet Member for Children, Young People and Education

Matt Dunkley, CBE, Corporate Director of Children, Young People and Education

**To:** Children's, Young People and Education Cabinet Committee – 25<sup>th</sup> September 2018

**Subject:** Commissioned Children's Centres Update

**Classification:** Unrestricted

**Past Pathway of Paper:** None

**Future Pathway of Paper:** N/A

**Electoral Division:** All

**Summary:**

In January 2018, the Children's, Young People and Education (CYPE) Cabinet Committee took the decision to:

1. Bring four of the six commissioned Children's Centres (Riverside, Folkestone Early Years Centre, Hythe Bay, and The Village) into KCC directly delivered provision fully within the Early Help model and re-profile the existing district Early Help offer to ensure continued provision across all districts.
2. Reduce the current funding levels of the two remaining centres (Millmead and Seashells), by 15% (each) for 2018/19, with the view to consider options including re-procurement of the service in twelve months' time.

This report provides an update on how these changes have been embedded within the Early Help Offer and whether the changes in Thanet and Swale have impacted the wider district offers.

**Recommendation(s):**

The Children's, Young People and Education Cabinet Committee is asked to **NOTE** the progress made on the implementation of decisions taken in January 2018, relating to Commissioned Children's Centres.

**1. Introduction**

- 1.1. In January 2018, CYPE Cabinet Committee took the decision to bring four of the six commissioned Children's Centres (Riverside, Folkestone Early Years Centre, Hythe Bay, and The Village) into KCC directly delivered provision fully within the Early Help model and re-profile the existing Early Help offer to ensure continued provision across all districts.
- 1.2. Reductions in funding for the two external centres, Millmead and Seashells, which continued to remain within the commissioned framework, was agreed at

15% for 2018/19, with the view to consider options including re-procurement in twelve months' time.

- 1.3. As part of the decision to bring Riverside Children's Centre into KCC directly delivered provision, it was also agreed that services should continue to be delivered at the Riverside Centre, through a 3-year lease agreement with Canterbury City Council.

## **2. Seashells Centre, Swale**

- 2.1. Following the CYPE Cabinet Committee decision in January 2018, the KCC children's lead commissioner, the Swale Early Help District Manager and Children's Centre Delivery Manager (CCDM) undertook meetings with Seashells, to familiarise themselves with the organisation. These meetings provided an opportunity to obtain an understanding of how the service is operating following the reduction in funding and any changes in provision which were made as a result.
- 2.2. Quarterly contract monitoring meetings have subsequently been established with the provider, the first of which took place on the 26<sup>th</sup> June 2018.
- 2.3. The Seashells Centre is now working with 'additional support' level cases in line with the County expectation for children's centres and the offer across the other, internally provided children's centres in Swale. In addition, Seashells has extended their remit to match the wider district offer to cover support to young people across the 0-7 age range, developing an action plan to identify opportunities for this specific cohort.
- 2.4. The CCDM has been working closely with the Seashells Centre Manager to ensure that staff are confident in completing additional support cases in a timely manner. This has involved ensuring Seashells has a secure e-mail address in place so that case details can be sent and actioned without delay.
- 2.5. The CCDM has audited a sample of additional support cases worked by Seashells to help ensure consistently good practice. If improvements are identified as being required, an improvement action plan will be developed and monitored as part of the regular contract monitoring cycle.
- 2.6. Seashells have been able to seamlessly reallocate staff and the changes have had no reported impact on delivery, with Seashells continuing to maintain and develop their offer.
- 2.7. The current contract for Seashells is due to end at the end of March 2019. KCC will run an appropriate tender process for the new contract.
- 2.8. Since the reorganisation and subsequent reduction in funding, performance at Seashells has remained consistently good (see Table 1) and remains good even when benchmarked against the District's Children's Centre data.
- 2.9. The service and provider have been made aware of some data quality errors relating to CEH 45 and 49. This is due to the extension in age range from the

previous 0-5 to include a cohort of 0-7 age range. The Commissioner is working with Management Information to ensure that performance can be reviewed fully against the publication of ongoing data sets and scorecards.

**Table 1**

| Indicators                             |   | Polarity | Freq. | Apr-18  | May-18  | RAG Performance<br>v<br>target |
|--|---|----------|-------|---------|---------|--------------------------------|
|  |   |          |       | Overall | Overall |                                |
| Children's Centres - Swale - Seashells |   |          |       |         |         |                                |
| CEH27                                  | Number of Children Aged 0-7 Newly Registered                                    | H        | M     | 22      | 29      |                                |
| CEH28                                  | Percentage All Children Aged 0-7 Registered                                     | H        | M     | 97.6%   | 97.9%   | Green                          |
| CEH29                                  | Percentage All Registered Children Aged 0-7 Reached                             | H        | M     | 59.0%   | 58.7%   | Amber                          |
| CEH30                                  | Percentage All Children Aged 0-2 Registered                                     | H        | M     | 97.8%   | 99.4%   | Green                          |
| CEH31                                  | Percentage All Registered Children Aged 0-2 Reached                             | H        | M     | 84.9%   | 86.6%   | Green                          |
| CEH32                                  | Number of BME Children Aged 0-7 Registered                                      | H        | M     | 213     | 212     |                                |
| CEH33                                  | Percentage Registered BME Children Aged 0-7 Reached                             | H        | M     | 63.4%   | 63.7%   | Amber                          |
| CEH34                                  | Number of Disabled and SEN Children Aged 0-7 Registered                         | H        | M     | 88      | 89      |                                |
| CEH35                                  | Percentage Registered Disabled and SEN Children Aged 0-7 Reached                | H        | M     | 63.6%   | 61.8%   | Amber                          |
| CEH38                                  | Number Young Parents Registered   | H        | M     | 38      | 39      |                                |
| CEH39                                  | Percentage Registered Young Parents Reached                                     | H        | M     | 68.4%   | 94.9%   | Green                          |
| CEH42                                  | Percentage Children Known to Social Services Aged 0-7 Registered                | H        | M     | 73.8%   | 69.9%   | Green                          |
| CEH43                                  | Percentage Registered Children Known to Social Services Aged 0-7 Reached        | H        | M     | 37.6%   | 54.4%   | Amber                          |
| CEH44                                  | Percentage Children Known to Social Services (LAC) Aged 0-7 Registered          | H        | M     | 62.5%   | 64.3%   | Amber                          |
| CEH45                                  | Percentage Registered Children Known to Social Services (LAC) Aged 0-7 Reached  | H        | M     | 18.8%   | 22.2%   | Red                            |
| CEH46                                  | Percentage Children Known to Social Services (CP) Aged 0-7 Registered           | H        | M     | 90.0%   | 88.1%   | Green                          |
| CEH47                                  | Percentage Registered Children Known to Social Services (CP) Aged 0-7 Reached   | H        | M     | 65.0%   | 83.8%   | Green                          |
| CEH48                                  | Percentage Children Known to Social Services (CHiN) Aged 0-7 Registered         | H        | M     | 68.8%   | 63.6%   | Amber                          |
| CEH49                                  | Percentage Registered Children Known to Social Services (CHiN) Aged 0-7 Reached | H        | M     | 29.0%   | 42.6%   | Red                            |

### 3. Millmead Centre, Thanet

- 3.1. Following the CYPE Cabinet Committee decision in January 2018, quarterly contract monitoring meetings involving the Millmead Centre Manager, KCC children's lead commissioner, Early Help District Manager for Thanet and CCDM have been established and the first meeting took place on the 9<sup>th</sup> May 2018.
- 3.2. In addition, a contract negotiation meeting has taken place, involving the Millmead Centre Manager and KCC Commissioner, with a further meeting scheduled for September 2018. The purpose of these meetings is to support Millmead in business continuity planning, including scenario planning.

- 3.3. The Millmead Centre is now undertaking 'additional support' level casework, in line with the wider Children's Centre offer and are also supporting children from across the 0-7 age range.
- 3.4. Millmead have continued to encourage families from outside of their catchment area to meet at the Centre and to access services and sessions where families can be self-supporting. However, in order to help ensure that staff time and resources can be prioritised for families within the catchment, Millmead have now stopped supporting some open access groups that either do not form part of their core offer or where they are largely attended by families from outside of their catchment area.
- 3.5. Since the reduction of funding, performance at Millmead has been maintained at a consistently good level and compares favourably when reviewed against the District performance as a whole (see Table 2). CEH 45 is being addressed at contract monitoring meetings and has been identified as being an issue across the District.
- 3.6. The current contracts for Millmead is due to end at the end of March 2019. KCC will run an appropriate tender process for the new contract.

**Table 2**

| Indicators                             |  | Polarity | Freq. | Apr-18  | May-18  | RAG Performance<br>v<br>target |
|--|--|----------|-------|---------|---------|--------------------------------|
|  |  |          |       | Overall | Overall |                                |
| Children's Centres - Thanet - Millmead |  |          |       |         |         |                                |
| CEH27                                  | Number of Children Aged 0-7 Newly Registered                                   | H        | M     | 14      | 14      |                                |
| CEH28                                  | Percentage All Children Aged 0-7 Registered                                    | H        | M     | 91.0%   | 91.2%   | Green                          |
| CEH29                                  | Percentage All Registered Children Aged 0-7 Reached                            | H        | M     | 56.9%   | 56.6%   | Amber                          |
| CEH30                                  | Percentage All Children Aged 0-2 Registered                                    | H        | M     | 85.5%   | 87.2%   | Green                          |
| CEH31                                  | Percentage All Registered Children Aged 0-2 Reached                            | H        | M     | 79.6%   | 81.0%   | Green                          |
| CEH32                                  | Number of BME Children Aged 0-7 Registered                                     | H        | M     | 144     | 143     |                                |
| CEH33                                  | Percentage Registered BME Children Aged 0-7 Reached                            | H        | M     | 52.1%   | 52.4%   | Amber                          |
| CEH34                                  | Number of Disabled and SEN Children Aged 0-7 Registered                        | H        | M     | 44      | 44      |                                |
| CEH35                                  | Percentage Registered Disabled and SEN Children Aged 0-7 Reached               | H        | M     | 61.4%   | 63.6%   | Amber                          |
| CEH38                                  | Number Young Parents Registered  | H        | M     | 18      | 20      |                                |
| CEH39                                  | Percentage Registered Young Parents Reached                                    | H        | M     | 83.3%   | 95.0%   | Green                          |
| CEH42                                  | Percentage Children Known to Social Services Aged 0-7 Registered               | H        | M     | 72.3%   | 72.4%   | Green                          |
| CEH43                                  | Percentage Registered Children Known to Social Services Aged 0-7 Reached       | H        | M     | 43.8%   | 60.5%   | Amber                          |
| CEH44                                  | Percentage Children Known to Social Services (LAC) Aged 0-7 Registered         | H        | M     | 75.0%   | 75.0%   | Green                          |
| CEH45                                  | Percentage Registered Children Known to Social Services (LAC) Aged 0-7 Reached | H        | M     | 30.0%   | 33.3%   | Red                            |
| CEH46                                  | Percentage Children Known to Social Services (CP) Aged 0-7 Registered          | H        | M     | 76.5%   | 75.0%   | Green                          |
| CEH47                                  | Percentage Registered Children Known to Social Services (CP) Aged 0-7 Reached  | H        | M     | 58.8%   | 66.7%   | Green                          |
| CEH48                                  | Percentage Children Known to Social Services (CHiN) Aged 0-7 Registered        | H        | M     | 70.7%   | 70.8%   | Green                          |

|       |   |   |   |       |       |       |
|-------|---|---|---|-------|-------|-------|
| CEH49 | Percentage Registered Children Known to Social Services (CHiN) Aged 0-7 Reached | H | M | 44.0% | 67.4% | Green |
|-------|---|---|---|-------|-------|-------|

#### 4. Folkestone and Hythe

- 4.1. Following the CYPE Cabinet Committee decision in January 2018, a staff consultation was launched to address the transfer of staff and TUPE implications. In Folkestone and Hythe, this decision impacted staff previously working within the Hythe Bay Children's Centre, Folkestone Early Years Centre and The Village Children's Centre.
- 4.2. Under the current offer these remain as three distinct centres, with their own catchment area. Provision continues to be delivered from both the Village Centre and Folkestone Early Years Centre, while provision previously delivered from Hythe Bay Children's Centre has now moved to Hythe Youth Hub (a 2-minute walk away).
- 4.3. Throughout the consultation process, information sessions led by the EHPS Head of Service, District Manager and Commissioning officers were delivered at each of the Centres. Sessions offered an opportunity to ensure that staff were fully informed about the process, before they made their decision whether or not to TUPE into the internal service. As a result of this process no staff were compulsorily displaced.
- 4.4. Staff who accepted the offer were invited to a further information meeting with the District Manager, CCDM and staff teams prior to taking up their posts.
- 4.5. During the first weeks in post, staff completed an in-depth, two-week induction programme which included mandatory training, additional support training and opportunities to spend time with staff within the other five centres in the District.
- 4.6. In line with the EHPS offer TUPE'd staff now receive regular professional supervision and training, as well as support from the wider Early Help Team. To date, these members of staff remain in service, with two of them gaining promotions within EHPS. Staff report that the process has been a successful and positive transition.
- 4.7. Most services within all three of the formerly commissioned centres have been maintained and are appropriate to the Open Access offer.
- 4.8. Midwifery services continue to be delivered within all three Centres. However, following a decision made by the Public Health Service, the Health Clinic at Hythe has not been continued. Families affected by this decision have been made aware that they can access Health Clinics at six other Centres within the District or through a Health Helpline.
- 4.9. In the three formally commissioned centres, there has been an improvement in the quality of work in supporting families through additional support and Early Help Notifications, ensuring timely and effective early intervention. This has been achieved through additional support training, delivered by the Practice Development Leader for South Kent. The CCDM has carried out additional support case audits and continues to support staff to ensure consistency across

the District.

- 4.10. In support of integrated working with Children's Social Work Services, Senior Early Help Workers across the Children's Centres have been 'designated' to a Children's Social Work Team, to attend team meetings and to provide input on the Open Access offer.
- 4.11. There are link Early Help staff attached to all primary schools and early years settings within the catchment area of the three centres, to help identify families requiring support and to help support referrals into the Early help service. Plans are in place with Palmarsh and Sellinge Primary schools, to help support the reach of 5-7yrs olds, as well as supporting transitions.
- 4.12. Outreach support for early years settings have been focused in The Village, lower super output area particularly in supporting the parent and toddler group at the Hotel Burstin. In addition, links between EHPS, and the early years Local Inclusion Forum Team (LIFT) continue to promote good collaborations, with settings, EHPS and children's social work teams.
- 4.13. The offer in all three centres has been improved through a district approach enabling resources and the expertise of staff within the district to raise the quality of services delivered to meet expected outcomes for families with a focus on targeted groups in line with the new framework.
- 4.14. As part of the internal annual review undertaken by the Early Years and Childcare Improvement Standards Team, Folkestone and Hythe district recently achieved a grading of Good for the quality of its Early Years services delivered within centres across the District.
- 4.15. Throughout the process engagement with and feedback from families has been positive with a number of parents joining the parent forum and contributing to the centre offer.
- 4.16. Staff distributed and promoted the proposed service delivery from April – July through centres, face book pages and where the venue for Hythe was new via email to all registered families in the Hythe catchment area. Posters and 'What's on Guide' were distributed within the community at libraries, schools, and GP/Health Clinics and through our work with partners i.e. schools, Health Visitors, Midwives.
- 4.17. A family event was held at the Village Children's Centre, during the half-term holiday in May 2018, with over 400 attendees, including families from FEYC and Hythe catchment areas. Families from the centres have been accessing the summer programme with positive responses.
- 4.18. All centres encourage parents to regularly feedback on services through 'You Said, We Did Boards' and through parent forums. Feedback from parents accessing all three centres is positive, we recognise that there is still work to do to ensure that all families are aware of our service particularly in Hythe where there has been a new venue, albeit a very short walk from the old provision.

- 4.19. Due to the refurbishments of The Village Centre and Folkestone Early Years Centre and the induction of new staff, services did not commence until 17<sup>th</sup> April 2018. Services in Hythe did not commence until the 18<sup>th</sup> April 2018, due to the induction of new staff and relocation to Hythe Youth Hub.
- 4.20. Reach and registration in all three of the formally commissioned centres continues to rise on a monthly basis. Table 3 provides registration, reach and repeat attendance figures for Folkestone and Hythe in April 2018 and June 2018. Appendix 1 shows a summary of the Activity in Open Access across Folkestone and Hythe, for June 2018.

**Table 3: Folkestone and Hythe – Reach, Registration and Repeat Attendance**

| Source  | April 2018<br>(May<br>Scorecard) | June 2018<br>(July<br>Scorecard) | Variance<br>(%) | Comments                    |
|---|----------------------------------|----------------------------------|-----------------|-----------------------------|
| <b>Reach and Registration</b>                   |                                  |                                  |                 |                             |
| % Registrations Under 2                         | 73                               | 74.8                             | +1.8            |                             |
| % Reach Under 2                                 | 64.7                             | 64.9                             | +0.02           |                             |
| % Registration (under 2) living in Top ten LSOA | 73.7                             | 76                               | + 2.3           |                             |
| % Reached (under 2) living in Top ten LSOA      | 60                               | 62                               | + 2             |                             |
| % Registration (0-7) living in Top ten LSOA     | 84.7                             | 85.7                             | + 1             |                             |
| % Reached (0-7) living in Top ten LSOA          | 44.3                             | 44.4                             | + 0.1           |                             |
| <b>Repeat Attendance</b>                        |                                  |                                  |                 |                             |
| Top LSOA (Under 2 %)                            | 57.9                             | 73.2                             | +6.3            |                             |
| Top LSOA (0-7 %)                                | 67.2                             | 61.9                             | -5.3            | Note changes to 0-7 was 0-5 |
| Known to SCS (0-7 %)                            | 71.4                             | 70.8                             | -0.6            | Note changes to 0-7 was 0-5 |
| BME (Under 2 %)                                 | 74.6                             | 82.9                             | +8.3            |                             |
| BME (0-7 %)                                     | 65.5                             | 67.7                             | +2.2            | Note changes to 0-7 was 0-5 |
| Young Parents (12 – 19 %)                       | 81.8                             | 63.9                             | -17.9           | 3 YP not accessed           |

## 5. Canterbury

- 1.1. Since the CYPE Cabinet Committee decision in January 2018, the Early Help District Manager for Canterbury and the CCDM have supported the Riverside staff and the centre through the TUPE transition from the 1<sup>st</sup> May 2018.

- 1.2. Following the TUPE arrangements, eight Canterbury City Council staff joined KCC, leaving a 7-hour vacancy for an Early Help Worker; a 30-hour vacancy for an Early Help Support Worker; and a 37-hour receptionist vacancy. The latter two vacancies have now been filled, following recruitment. The remaining 7-hour Early Help Worker vacancy has been combined with another vacancy, to recruit for a 29-hour Early Help Worker post.
- 1.3. The CCDM has been working closely with staff providing training and support to manage 'additional support' level casework in line with the offer across Canterbury Children's Centres and the CCDM has audited a sample of additional support cases to improve consistency of practice.
- 1.4. Further developments of the Children's Centre workforce have included weekly team meetings, KCC training, induction, e-learning, additional support training, early years tracking and support on the KCC and e-Start systems. One to one professional supervision is in place for all staff and the District Manager provides a drop-in surgery for all new members of staff.
- 1.5. Riverside Children's Centre continues to provide a wide range of universal and targeted family support services for parents and young children, with no changes made to the current services model. The transfer of services has been received positively by families within the area, with minimal changes to how they access sessions.
- 1.6. Midwifery and Health Visiting services continue to be delivered in line with the pre-changeover levels from the same venue.
- 1.7. Targeted services for vulnerable children and families continue to provide access to specialist Early Help support and links to wider partners, including Community Skills and Learning and Harry Taylor (Redbridge) supporting the Howe Green families.
- 1.8. The CCDM has been embedding a single consistent approach to Children's Centre services in Canterbury, which includes the continuation of adult learning courses in outreach centres such as St Stephens.
- 1.9. Services at Riverside are fully aligned to the wider district offer so duplication of services is no longer a problem. Support mechanisms across the district are consistent and robust and as the District offer includes the co-delivery of services and groups with partners this has also increased the new staff's experience of partnership working.
- 1.10. Pilgrims Ways was identified as a key area of need for the Children's Centre offer to reach and as a result a transition programme has been agreed with Pilgrims Way Primary school, to support children moving from pre-school to primary school and a 'Little Talkers' programme has been delivered to Pilgrims Way Nursery.
- 1.11. A district-wide family summer programme has been in place over the summer holiday which families from across the district including Northgate and Barton Wards have been accessing. In addition, from September 2018, St Stephens



Community Centre will be used to deliver a Kent Parenting programme as part of a new offer to parents.

- 1.12. Recent feedback includes a Childminder stating that “it was great to come here as the children could pick and choose different activities in their own time.” A parent recently commented about the range of activities and how well thought out they were commenting that staff were welcoming and friendly.
- 1.13. Performance has remained consistently good, with all indicators either green or amber when benchmarked against District Children’s Centre data. New families continue to register with the Children’s Centre and the current reach figures show an increase in service users since May 2018. Table 4 provides registration, reach and repeat attendance figures for Canterbury in April 2018 and June 2018. Appendix 2 shows a summary of the Activity in Open Access across Canterbury, for June 2018.

**Table 4: Canterbury – Reach, Registration and Repeat Attendance**

| Source   | April 2018<br>(May<br>Scorecard) | June 2018<br>(July<br>Scorecard) | Variance<br>(%) | Comments                       |
|--|----------------------------------|----------------------------------|-----------------|--------------------------------|
| <b>Reach and Registration</b>                              |                                  |                                  |                 |                                |
| <b>% Registrations Under 2</b>                             | 70                               | 72.2                             | +2.2            |                                |
| <b>% Reach Under 2</b>                                     | 60                               | 61.3                             | +1.3            |                                |
| <b>% Registration (under 2)<br/>living in Top ten LSOA</b> | 65.7                             | 66.7                             | + 1             |                                |
| <b>% Reached (under 2)<br/>living in Top ten LSOA</b>      | 56.2                             | 57                               | + 0.8           |                                |
| <b>% Registration (0-7) living<br/>in Top ten LSOA</b>     | 76.6                             | 77.2                             | + 0.6           |                                |
| <b>% Reached (0-7) living in<br/>Top ten LSOA</b>          | 37.5                             | 37.8                             | + 0.3           |                                |
| <b>Repeat Attendance</b>                                   |                                  |                                  |                 |                                |
| <b>Top LSOA (Under 2 %)</b>                                | 48.3                             | 58.3                             | +10             |                                |
| <b>Top LSOA (0-7 %)</b>                                    | 53.6                             | 53.5                             | -1              | Note changes to<br>0-7 was 0-5 |
| <b>Known to SCS (0-7 %)</b>                                | 58.4                             | 53.3                             | -5.1            | Note changes to<br>0-7 was 0-5 |
| <b>BME (Under 2 %)</b>                                     | 63                               | 62.2                             | -.08            |                                |
| <b>BME (0-7 %)</b>   | 52                               | 50.9                             | -1.1            | Note changes to<br>0-7 was 0-5 |
| <b>Young Parents (12 – 19 %)</b>                           | 76.3                             | 67.2                             | -9.1            |                                |

## 2. Conclusion

- 1.1. Since the decision taken by CYPE Cabinet Committee in January 2018, a significant amount of progress had been made to ensure that TUPE arrangements have been managed effectively, impacted staff have been well supported through the transition, existing providers in Thanet and Swale have been supported to review and enhance their offer, in line with the rest of the County and families across all six reach areas have continued to receive a robust open access offer.
- 1.2. Performance of the Centres continues to be reviewed. For those that are now delivered in-house, this is carried out locally with oversight from the CCDM and District Manager, alongside all other Children's Centres within the District. For Millmead Children's Centre and Seashells Children's Centre, the performance is monitored within the contract monitoring arrangements.
- 1.3. The Children's, Young People and Education Cabinet Committee is asked to **NOTE** the progress made on the implementation of decisions taken in January 2018, relating to Commissioned Children's Centres.

### **Recommendation(s):**

The Children's, Young People and Education Cabinet Committee is asked to **NOTE** the progress made on the implementation of decisions taken in January 2018, relating to Commissioned Children's Centres.

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# Appendix 1 – Open Access Activity Summary Report – Folkestone and Hythe – June 2018 Data

## Open Access Activity Summary Report

Indicates Average

### All Other Indicators

65% or higher

50-64%

49% or lower

### All Registered Children Aged 8-19 Only

15% or higher

8-14%

7% or lower

District:

Folkestone and Hythe

| Target Group  | District      |                |                    |          |                              |                             | Kent          |                |                    |          |                              |                             |
|---|---------------|----------------|--------------------|----------|------------------------------|-----------------------------|---------------|----------------|--------------------|----------|------------------------------|-----------------------------|
|   | Baseline      | Registration   | Reach              | % Reg/BL | % Reach/BL                   | % Reach/Reg                 | Baseline      | Registration   | Reach              | % Reg/BL | % Reach/BL                   | % Reach/Reg                 |
| All Children (Under 2)  | 2,151         | 1,610          | 1,395              | 74.8     | 64.9                         | 86.6                        | 35,183        | 26,061         | 21,296             | 74.1     | 60.5                         | 81.7                        |
| All Children (0-7)  | 9,643         | 7,787          | 4,070              | 80.8     | 42.2                         | 52.3                        | 149,980       | 119,450        | 51,165             | 79.6     | 34.1                         | 42.8                        |
| All Children (8-19)   | 14,238        | 4,750          | 1,855              | 33.4     | 13.0                         | 39.1                        | 220,336       | 54,183         | 22,856             | 24.6     | 10.4                         | 42.2                        |
| BME Children (0-7)  | 1,118         | 1,118          | 477                | 100.0    | 42.7                         | 42.7                        | 20,444        | 20,444         | 8,005              | 100.0    | 39.2                         | 39.2                        |
| BME Children (8-19)   | 485           | 485            | 168                | 100.0    | 34.6                         | 34.6                        | 5,856         | 5,856          | 1,920              | 100.0    | 32.8                         | 32.8                        |
| Disabled and SEN Children (0-7)   | 130           | 130            | 67                 | 100.0    | 51.5                         | 51.5                        | 1,814         | 1,814          | 717                | 100.0    | 39.5                         | 39.5                        |
| Disabled and SEN Children (8-19)  | 348           | 348            | 168                | 100.0    | 48.3                         | 48.3                        | 3,411         | 3,411          | 1,757              | 100.0    | 51.5                         | 51.5                        |
| Disabled and SEN Children (20-25)   | 34            | 34             | 16                 | 100.0    | 47.1                         | 47.1                        | 541           | 541            | 318                | 100.0    | 58.8                         | 58.8                        |
| Early Help Notifications (0-7)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Early Help Notifications (8-19)   |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Early Help Notifications (20+)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Universal Plus (Under 1)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Young Parents (12-19)   | 48            | 48             | 36                 | 100.0    | 75.0                         | 75.0                        | 756           | 756            | 568                | 100.0    | 75.1                         | 75.1                        |
| Children Known to Social Services (0-7)   | 278           | 192            | 106                | 69.1     | 38.1                         | 55.2                        | 3,071         | 1,906          | 990                | 62.1     | 32.2                         | 51.9                        |
| Children Known to Social Services (8-19)  | 505           | 256            | 117                | 50.7     | 23.2                         | 45.7                        | 4,971         | 1,863          | 950                | 37.5     | 19.1                         | 51.0                        |
| Children Known to Social Services (CIC) (0-7)   | 28            | 19             | 14                 | 67.9     | 50.0                         | 73.7                        | 186           | 118            | 96                 | 63.4     | 51.6                         | 81.4                        |
| Children Known to Social Services (CIC) (8-19)  | 98            | 46             | 24                 | 46.9     | 24.5                         | 52.2                        | 1,052         | 357            | 196                | 33.9     | 18.6                         | 54.9                        |
| Children Known to Social Services (CP) (0-7)  | 51            | 35             | 20                 | 68.6     | 39.2                         | 57.1                        | 734           | 477            | 282                | 65.0     | 38.4                         | 59.1                        |
| Children Known to Social Services (CP) (8-19)   | 45            | 30             | 12                 | 66.7     | 26.7                         | 40.0                        | 527           | 237            | 137                | 45.0     | 26.0                         | 57.8                        |
| Children Known to Social Services (CIN) (0-7)   | 202           | 138            | 72                 | 68.3     | 35.6                         | 52.2                        | 2,169         | 1,319          | 644                | 60.8     | 29.7                         | 48.8                        |
| We have 2151 total reach, so our target sustained contact with 30% priority groups is | 363           | 181            | 82                 | 49.9     | 22.6                         | 45.3                        | 3,399         | 1,276          | 623                | 37.5     | 18.3                         | 48.8                        |
| Known to Youth Justice (10-19)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| NEET (16-19)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Outcomes  | District      |                |                    |          |                              |                             | Kent          |                |                    |          |                              |                             |
|   | Total Reached | Total Outcomes | Total YP Achieving |          | % Total Achieving/YP Reached | Average no. Outcomes per YP | Total Reached | Total Outcomes | Total YP Achieving |          | % Total Achieving/YP Reached | Average no. Outcomes per YP |
| Accredited Outcomes (8-19)  | 1,855         | 44             | 27                 |          | 1.5                          | 1.6                         | 22,856        | 1,863          | 979                |          | 4.3                          | 1.9                         |
| Recorded Outcomes (8-19)  | 1,855         | 18,280         | 1,228              |          | 66.2                         | 14.9                        | 22,856        | 146,029        | 12,733             |          | 55.7                         | 11.5                        |

Registration: 13/07/2018

Reach Period: 01/07/2017 - 30/06/2018

## Appendix 2 – Open Access Activity Summary Report – Canterbury – June 2018 Data

### Open Access Activity Summary Report

Indicates Average

#### All Other Indicators

65% or higher

50-64%

49% or lower

#### All Registered Children Aged 8-19 Only

15% or higher

8-14%

7% or lower

District:

Canterbury

| Target Group   | District      |                |                    |          |                              |                             | Kent          |                |                    |          |                              |                             |
|--|---------------|----------------|--------------------|----------|------------------------------|-----------------------------|---------------|----------------|--------------------|----------|------------------------------|-----------------------------|
|  | Baseline      | Registration   | Reach              | % Reg/BL | % Reach/BL                   | % Reach/Reg                 | Baseline      | Registration   | Reach              | % Reg/BL | % Reach/BL                   | % Reach/Reg                 |
| All Children (Under 2)   | 2,853         | 2,059          | 1,750              | 72.2     | 61.3                         | 85.0                        | 35,183        | 26,061         | 21,296             | 74.1     | 60.5                         | 81.7                        |
| All Children (0-7)   | 12,546        | 9,940          | 4,604              | 79.2     | 36.7                         | 46.3                        | 149,980       | 119,450        | 51,165             | 79.6     | 34.1                         | 42.8                        |
| All Children (8-19)  | 23,545        | 5,143          | 2,719              | 21.8     | 11.5                         | 52.9                        | 220,336       | 54,183         | 22,856             | 24.6     | 10.4                         | 42.2                        |
| BME Children (0-7)   | 1,342         | 1,342          | 521                | 100.0    | 38.8                         | 38.8                        | 20,444        | 20,444         | 8,005              | 100.0    | 39.2                         | 39.2                        |
| BME Children (8-19)  | 322           | 322            | 106                | 100.0    | 32.9                         | 32.9                        | 5,856         | 5,856          | 1,920              | 100.0    | 32.8                         | 32.8                        |
| Disabled and SEN Children (0-7)  | 140           | 140            | 50                 | 100.0    | 35.7                         | 35.7                        | 1,814         | 1,814          | 717                | 100.0    | 39.5                         | 39.5                        |
| Disabled and SEN Children (8-19)   | 222           | 222            | 109                | 100.0    | 49.1                         | 49.1                        | 3,411         | 3,411          | 1,757              | 100.0    | 51.5                         | 51.5                        |
| Disabled and SEN Children (20-25)  | 58            | 58             | 43                 | 100.0    | 74.1                         | 74.1                        | 541           | 541            | 318                | 100.0    | 58.8                         | 58.8                        |
| Early Help Notifications (0-7)   |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Early Help Notifications (8-19)  |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Early Help Notifications (20+)   |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Universal Plus (Under 1)   |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Young Parents (12-19)  | 72            | 72             | 58                 | 100.0    | 80.6                         | 80.6                        | 756           | 756            | 568                | 100.0    | 75.1                         | 75.1                        |
| Children Known to Social Services (0-7)  | 261           | 149            | 75                 | 57.1     | 28.7                         | 50.3                        | 3,071         | 1,906          | 990                | 62.1     | 32.2                         | 51.9                        |
| Children Known to Social Services (8-19)   | 544           | 163            | 103                | 30.0     | 18.9                         | 63.2                        | 4,971         | 1,863          | 950                | 37.5     | 19.1                         | 51.0                        |
| Children Known to Social Services (CIC) (0-7)  | 23            | 18             | 10                 | 78.3     | 43.5                         | 55.6                        | 186           | 118            | 96                 | 63.4     | 51.6                         | 81.4                        |
| Children Known to Social Services (CIC) (8-19)   | 165           | 44             | 27                 | 26.7     | 16.4                         | 61.4                        | 1,052         | 357            | 196                | 33.9     | 18.6                         | 54.9                        |
| Children Known to Social Services (CP) (0-7)   | 82            | 47             | 30                 | 57.3     | 36.6                         | 63.8                        | 734           | 477            | 282                | 65.0     | 38.4                         | 59.1                        |
| Children Known to Social Services (CP) (8-19)  | 45            | 13             | 10                 | 28.9     | 22.2                         | 76.9                        | 527           | 237            | 137                | 45.0     | 26.0                         | 57.8                        |
| Children Known to Social Services (CIN) (0-7)  | 158           | 85             | 35                 | 53.8     | 22.2                         | 41.2                        | 2,169         | 1,319          | 644                | 60.8     | 29.7                         | 48.8                        |
| We have 2853 total reach, so our target sustained contact with 30% priority groups is Known to Youth Justice (10-19) | 337           | 108            | 67                 | 32.0     | 19.9                         | 62.0                        | 3,399         | 1,276          | 623                | 37.5     | 18.3                         | 48.8                        |
| NEET (16-19)   |               |                |                    |          |                              |                             |               |                |                    |          |                              |                             |
| Outcomes   | Total Reached | Total Outcomes | Total YP Achieving |          | % Total Achieving/YP Reached | Average no. Outcomes per YP | Total Reached | Total Outcomes | Total YP Achieving |          | % Total Achieving/YP Reached | Average no. Outcomes per YP |
| Accredited Outcomes (8-19)   | 2,719         | 314            | 174                |          | 6.4                          | 1.8                         | 22,856        | 1,863          | 979                |          | 4.3                          | 1.9                         |
| Recorded Outcomes (8-19)   | 2,719         | 9,444          | 1,742              |          | 64.1                         | 5.4                         | 22,856        | 146,029        | 12,733             |          | 55.7                         | 11.5                        |

Registration: 13/07/2018

Reach Period: 01/07/2017 - 30/06/2018