

From: Roger Gough, Cabinet Member for Children, Young People and Education

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To: Children's, Young People and Education Cabinet Committee – 25 September 2018

Subject: Children, Young People and Education Directorate Performance Scorecard

Summary: The Children, Young People and Education performance management framework is the monitoring tool for the targets and the milestones for each year up to 2020, set out in the Strategic Priority Statement, Vision and Priorities for Improvement, and service business plans. This is a regular standing item for the Cabinet Committee to monitor performance on all key measures.

Recommendations: The Children's, Young People and Education Cabinet Committee is asked to review and comment on the Children, Young People and Education performance scorecard, which now includes Education, Early Help, and Specialist Children's Services.

1. Introduction

- 1.1 The Cabinet Committee receives a performance management scorecard which is intended to support Committee Members in reviewing performance against the targets set out in the Strategic Priority Statement, Vision and Priorities for Improvement, and service business plans.

2. Children, Young People and Education Performance Management Framework

- 2.1 The performance scorecard indicators are grouped by frequency; the first section shows monthly and quarterly indicators, the second details annual measures.
- 2.2 Management Information, working with Heads of Service, also produce service scorecards, which are more detailed than the summary level Directorate scorecard. In addition to the Directorate scorecard there is an Early Help and Preventative Services monthly scorecard and a quarterly scorecard for School Improvement, Skills and Employability services and Early Years and Childcare. There are also monthly performance reports for young people Not in Employment, Education or Training (NEET), exclusions and those with Special Educational Needs (SEN). For Specialist Children's Services (SCS) the Monthly Scorecard covers the key performance measures for the service, and service specific Performance Scorecards are also produced for the following service areas: Children in Care; Adoption; Fostering; Care Leavers; Missing Children; and Quality Assurance Reporting.

- 2.3 The indicators on the Directorate scorecard provide a broad overview of performance and are supported by the greater detail within the service scorecards.

3. Current Performance

- 3.1 The performance scorecard highlights some notable progress and some areas for improvement as indicated by their RAG status. Some indicators and targets have been updated to align with the latest version of Vision and Priorities.
- 3.2 Please note that the annual indicators included in the scorecard are based on the 2017 results as the reporting period for the scorecard based on the July data but the commentary in this report gives the latest results (as of August 2018) where available.
- 3.3 The data sources page (page 4 of the scorecard report) details the date each indicator relates to, as the reporting period differs between measures. Indicator definitions are given on pages 5 - 7.

Green indicators

- 3.4 The number of permanent exclusions from Secondary schools continues to fall; decreasing from 37 in May to 27 in July with a target of 40.
- 3.5 At 2.8% the percentage of unemployment among 18 – 24 year olds equals the target
- 3.6 The percentage of Early Help cases closed by Early Help Units with outcomes achieved has increased from 77.5% to 83.5% and is above the target of 80%.
- 3.7 The percentage of assessments completed in the given month, on open cases within 6 weeks of allocation has increased from 56.0% in April to 63.0% in July and is now above the target of 60%.
- 3.8 The number of first time entrants to the Youth Justice system continues to reduce and at 260 remains ahead of the target of 300.
- 3.9 The 2017-18 results for pupils at the end of the Early Years Foundation Stage (EYFS) shows that in Kent 75.3% of children achieved a good level of development, up from last year and above the emerging national figure of 71.5%.
- 3.10 The 2017-18 Key Stage 2 data for the percentage achieving the expected standard in reading, writing and mathematics for Kent, up from last year and above the emerging national figure of 64%.
- 3.11 The completion rate for Returner Interviews, undertaken when a child/young person returns after going missing, improved from 89.8% to 91.5% between June and July 2018 and completion rates remain above the 85.0% target. There is no national or regional comparator data available for this performance measure. This is a local measure (and target) used within Kent County Council to maintain the high completion rates for Returner Interviews.
- 3.12 The percentage of children becoming subject to a child protection plan for a second or subsequent time is 20.5%. This is within the target range of 17.5% - 22.5% and compares to average rates for England of 18.7% and Statistical Neighbours 21.4% (both 2016/17).

- 3.13 The average number of days between a child coming into care and moving in with an adoptive family is 337 days which is considerably below the nationally set target of 426 days. Kent's performance compares well against the England average of 458 days, and against the latest information available via the South-East Benchmarking Group which for Quarter 4 of 2017/18 reported an average of 415 days (for children adopted in that quarter).
- 3.14 The percentage of Care Leavers who are in education, employment or training (for those that the authority is in touch with) is 65.4%. This has reduced from the previously reported performance of 66.5% but remains above the 65.0% target.
- 3.15 The percentage of on-line case file audits of children's social care records is 77.9%, which remains above the 75.0% Target. Within the last 12 months the Audit process has undergone a change in software which resulted in a fall in the total number of on-line audits completed in the period – 352 for the 12 months to July 2018 compared to 454 for the 12 months to July 2017.

Amber indicators

- 3.16 91.1% of schools were judged by Ofsted to be good or outstanding which is 0.9 percentage points below the target but above the national figure of 89%. One of the priorities moving forward is to increase the number of schools graded as outstanding and moving those who require improvement to become good as quickly as possible.
- 3.17 The percentage of Early Years settings which were Good or Outstanding at 96.5% is below the target of 98.0%. Sustaining this standard whilst also increasing the amount of outstanding provision remains a key priority for the Early Years and Childcare Service.
- 3.18 The percentage of referrals to Children's Social Care within 12 months of a previous referral increased from 24.3% to 25.1% between June and July 2018. The latest published information for the England average is 21.9% and for 24.3% for Kent's Statistical Neighbours (both rates are for 2016/17 performance).
- 3.19 The percentage of children/young people remaining in the same placement for the last 2 years (for those that have been in care for more than 2.5 years) is 69.3% which is very close to the Target of 70.0%. The latest published information for the England average is 68.0%, and is 65.8% for Kent's Statistical Neighbours (both rates are for 2016/17 performance)
- 3.20 The percentage of Children in Care (excluding Unaccompanied Asylum-Seeking Children) who are placed in KCC Foster Care, or in placements with relatives or friends, is 84.5% which is close to the Target of 85.0%. Information regarding the availability of in-house foster placements is continually reviewed to ensure that capacity is fully utilised and from April 2018 all placements will be sourced centrally via the new Total Placements Team.
- 3.21 The percentage of case-holding posts filled by permanent qualified social workers decreased from 82.2% to 80.3% between June and July 2018, remaining below the Target of 85.0%. The latest publication of children's Social Care Workforce data in February 2018 shows Kent performing well against the range of staffing measures. The average Agency Social Worker rate for England is reported as 15.8% and 11.9% for Kent, and the average Social Worker vacancy rates for

England were 17.0%, and 14.1% for Kent. These figures were as at 30th September 2017.

- 3.22 The average caseload of Social Workers in the Children in Care Teams is 16.4, improving from 17.0 in June 2018 but remaining above the Target of 15.0 children/young people. The reduction of caseloads continues to be a key priority for Children's Social Work Services.

Red indicators

- 3.23 The take-up for two years olds in July 2018 has increased from 56.9 % in May to 62.2% in July but remains below the target of 78%. Priorities within the Early Year Service include working in partnership with Children's Centres to continue to increase the take up of Free Early Education places by eligible two-year-olds, the ongoing delivery of 30 Hours of Free Childcare and increasing the number of Early Years settings working within a collaboration.
- 3.24 The percentage of Education, Health and Care Plans (EHCPs) issued within the statutory 20 weeks was 46.4% against a target of 90%. There has continued to be a significant increase in demand for assessments (up 47% compared to the previous year) all of which require Educational Psychology (EP) assessments. This has led to a backlog which is affecting the EP service's ability to meet demand. There has been an increase of 30% in the number of Education, Health and Care Plans (EHCPs) within the past 12-months.
- 3.25 The number of permanent exclusions of Primary aged pupils has increased by six to 24 which is nine higher than the target. However, exclusions from Kent schools are still lower than the national figure (reported as a rate of the school population). The way in which schools access support from the PRU, Inclusion & Attendance service has been streamlined. This process ensures one single route into the service, through a new Digital Front Door, and appropriate and timely allocation of work. Since this was rolled out feedback from schools has been very positive.
- 3.26 At 23.1 the average caseload for Social Workers in the Children's Social Work Teams is significantly above the target of 18 children/young people. The reduction of caseloads is a key priority for Children's Social Work Services and analysis is underway to inform decisions to achieve a reduction in the average caseloads for Social Workers.

4. Recommendations

- 4.1 The Children's, Young People and Education Cabinet Committee is asked to review and comment on the Children, Young People and Education performance scorecard.

Background Documents

CYPE Directorate Scorecard – July 2018

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