

Item 8: Urgent Primary Care Services: Integrated Care 24 (IC24)

By: Jill Kennedy-Smith, Scrutiny Research Officer

To: Health Overview and Scrutiny Committee, 25 January 2019

Subject: Urgent Primary Care Services: Integrated Care 24 (IC24)

Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by Integrated Care 24 (IC24).

It provides additional background information which may prove useful to Members.

1. Introduction

- (a) On 23 November 2018, the Committee received a report regarding an update on the Kent and Medway NHS 111 and Clinical Assessment Service Procurement. A Member referred to a media report regarding IC24 and safe staffing. The Committee agreed the following recommendation:

RESOLVED that:

- (a) an update be provided to the Committee at the conclusion of the procurement for the Kent and Medway NHS 111 and Clinical Assessment Service;*
 - (b) NHS Dartford, Gravesham and Swanley CCG be invited to present a comprehensive update on the Local Urgent Care Programme in January 2019;*
 - (c) the outcome of Swale and Medway CCGs Local Urgent Care Programme procurement be presented to the Committee at the appropriate time;*
 - (d) a written report on operation and staffing of IC24 be provided to the Committee for assurance.*
- (b) NHS West Kent CCG, on behalf of all Kent and Medway CCGs, were subsequently requested to provide a written update and following a request from the CCG and IC24 shall present the report to the Committee.

2. Recommendation

RECOMMENDED that the report be noted.

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Background Documents

Kent County Council (2017) *'Health Overview and Scrutiny Committee (20/09/2017)'*,
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7788&Ver=4>

Kent County Council (2018) *'Health Overview and Scrutiny Committee (26/01/2018)'*,
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7639&Ver=4>

Kent County Council (2018) *'Health Overview and Scrutiny Committee (27/04/2018)'*,
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7846&Ver=4>

Kent County Council (2018) *'Health Overview and Scrutiny Committee (23/11/2018)'*,
<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7923&Ver=4>

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