

**CUSTOMER AND COMMUNITIES POLICY OVERVIEW
AND SCRUTINY COMMITTEE**

Friday, 18th November, 2011

10.00 am

**Darent Room, Sessions House, County Hall,
Maidstone**





AGENDA

CUSTOMER AND COMMUNITIES POLICY OVERVIEW AND SCRUTINY COMMITTEE

Friday, 18 November 2011 at 10.00 am
Darent Room, Sessions House, County
Hall, Maidstone

Ask for: **Denise Fitch**
Telephone: **(01622) 694269**

Tea/Coffee will be available 15 minutes before the meeting

Membership (12)

Conservative (11): Mrs E M Tweed (Chairman), Mr A R Chell (Vice-Chairman),
Mr R B Burgess, Mr H J Craske, Ms A Hohler, Mrs J P Law,
Mr J M Ozog, Mr R Tolputt, Mrs C J Waters and Mr A T Willicombe

Liberal Democrat (1): Mr I S Chittenden

Labour (1) Mrs E Green

Webcasting Notice

Please note: this meeting may be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.

By entering the meeting room you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If you do not wish to have your image captured then you should make the Clerk of the meeting aware.

UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

Item No

A. COMMITTEE BUSINESS

- A1 Introduction/Webcasting
- A2 Substitutes
- A3 Declarations of Interests by Members in Items on the agenda
- A4 Minutes - 15 September 2011 (Pages 1 - 10)

B. ITEMS FOR CONSIDERATION

- B1 Portfolio Holder and Corporate Directors update (Pages 11 - 12)
- B2 Customer Services strategy (to follow)
- B3 Delivering Sustainable Libraries (to follow)
- B4 Kent Big Society Fund - verbal update
- B5 Margate Task Force progress report (Pages 13 - 38)
- B6 Budget 2012/13 and Medium Term Financial Plan 2012/13 to 2013/14 (to follow)
- B7 Customer and Communities POSC - IMG on the Budget - verbal report
- B8 Apprenticeship Strategy - update (Pages 39 - 62)
- B9 Vulnerable Learner Apprenticeship Project Update (Pages 63 - 80)
- B10 Update on progress with combining the Consultation, Communication and Engagement functions - verbal update
- B11 Community Budgets (Pages 81 - 84)
- B12 Financial Monitoring 2011/12 (Pages 85 - 88)

C. SELECT COMMITTEE UPDATE

- C1 Select Committee - update (Pages 89 - 106)

EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

Peter Sass
Head of Democratic Services
(01622) 694002

Thursday, 10 November 2011

Please note that any background documents referred to in the accompanying papers maybe inspected by arrangement with the officer responsible for preparing the relevant report.