

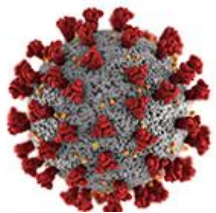
Annual Safeguarding Report

March 2020 – January 2021

Adult Social Care Cabinet Committee
5 March 2021



March 2020 – January 2021



Covid-19 Pandemic and **National Lockdown** started on 18th March 2020



The whole of Adult Social Care to **work from home**



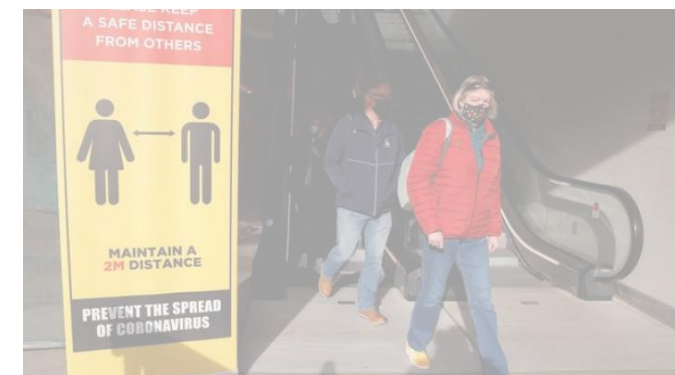
The initiation of **Kent Together**, supporting over 7000 people with shopping, prescriptions and other essential items – working closely with district and borough councils and volunteers

Tier 4 rules
from October
2020



- Tier 1 - Medium
- Tier 2 - High
- Tier 3 - Very High
- Tier 4 - Stay at Home

National Lockdown
from December 2020
to-date



Headline News for Kent Adult Safeguarding

Safeguarding Concerns

7,931 Concerns were received involving Kent residents, between March 2020 and January 2021



Assessments

38,321 adults in Kent were assessed between March 2020 and 4 February 2021



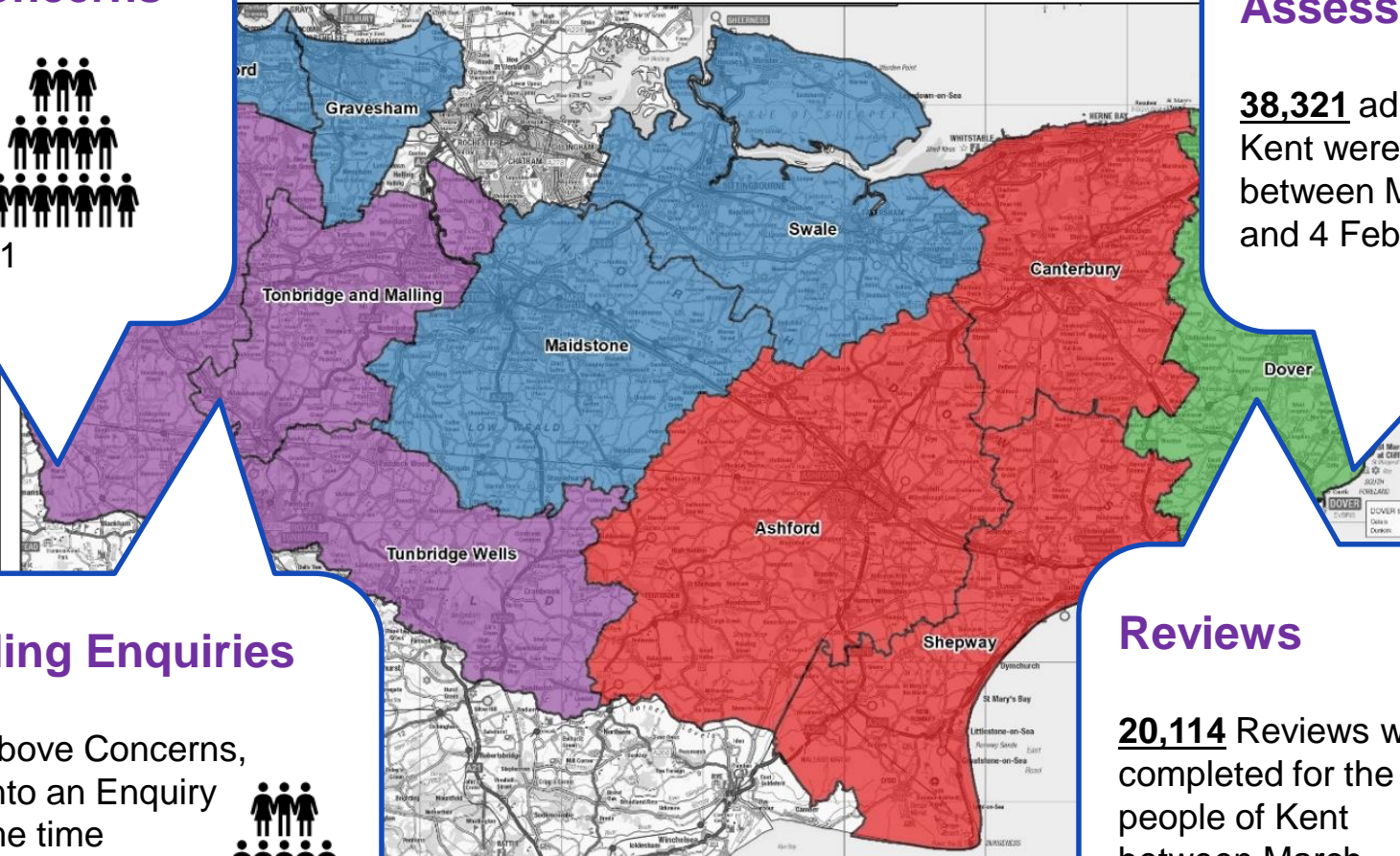
Safeguarding Enquiries

5,346 of the above Concerns, progressed onto an Enquiry within the same time period



Reviews

20,114 Reviews were completed for the people of Kent between March 2020 and 4 February 2021



Safeguarding Activity within Adult Social Care

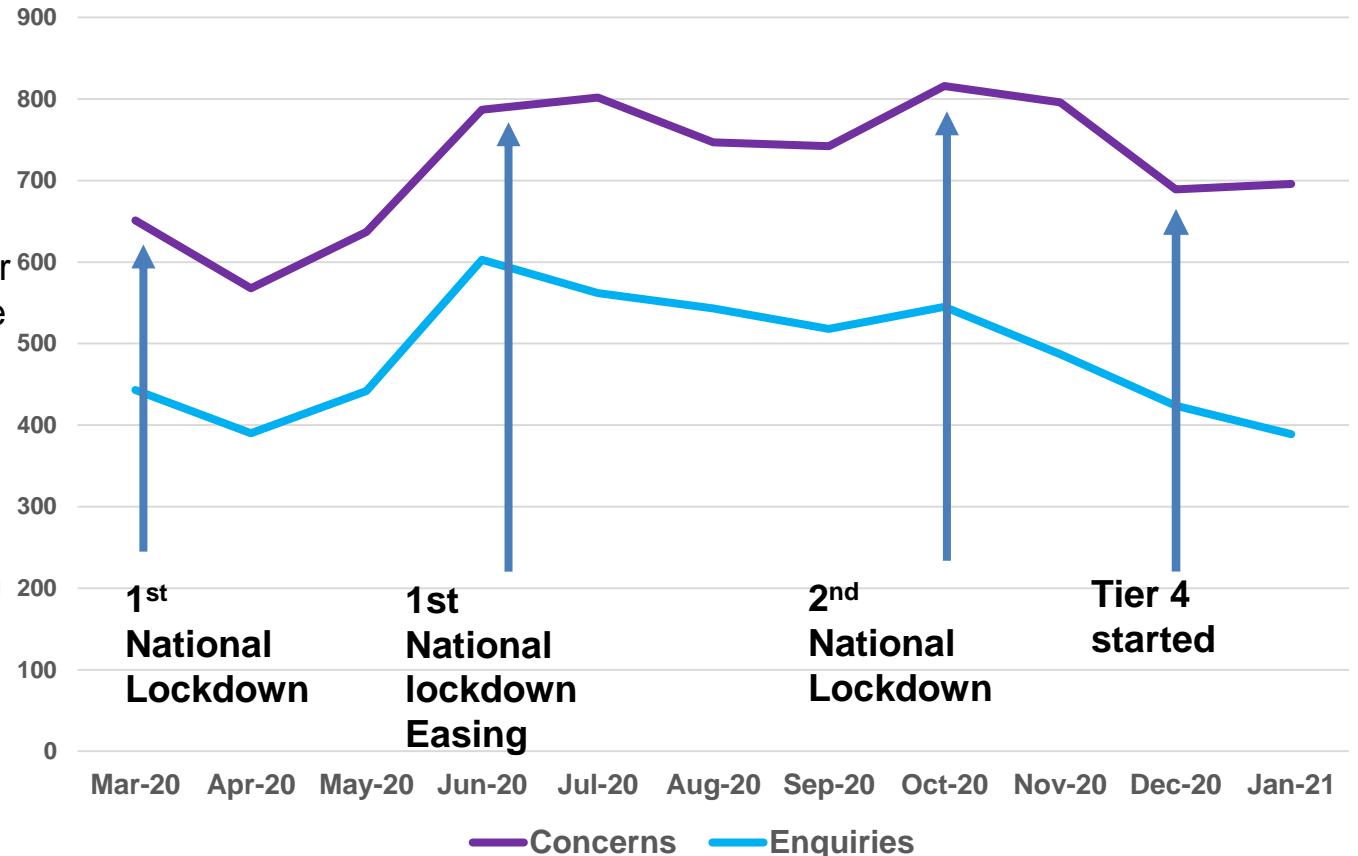
March 2020 – January 2021



Safeguarding Activity – March 2020 – January 2021

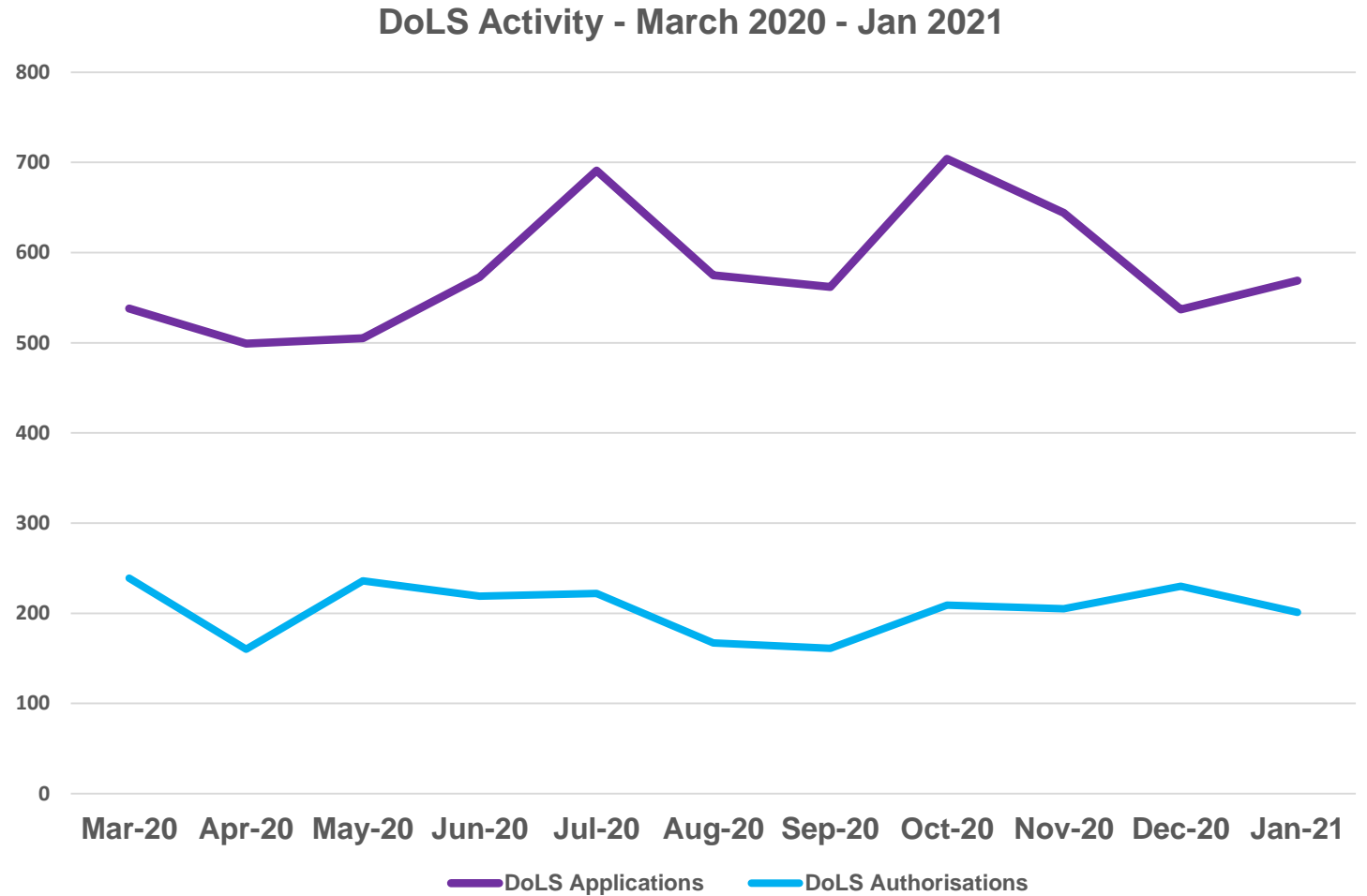
- **Safeguarding Concerns** received **7,931** Concerns were received involving Kent residents, between March 2020 and January 2021
- **Safeguarding Enquiries (Care Act Section 42)** **5,346** of the above Concerns, progressed onto an Enquiry within the same time period
- **Domestic Abuse - 1,131** Safeguarding Enquiries initiated over the past year were reported to involve Domestic Abuse. There has also been a notable increase in the number of Domestic Abuse Enquiries over the past year with a high number of initiated enquiries in June and July.
- **Mental Health** – there is a steady increase in the number of Safeguarding Concerns from June 2020 onwards as lockdown eased with particularly high activity in October and November
- **National picture** – In line with the above, it has been frequently reported in the media, the impact that Covid-19 has had on people’s mental health caused by issues such as anxiety and isolation. In addition, the increase seen in domestic abuse incidents due to lockdown, asking everyone to stay indoors, which has increased tension within the home.

Safeguarding Activity - Mar 2020 - Jan 2021



Deprivation of Liberty Safeguards (DoLS)

- **DoLS Applications:** From March 2020 to January 2021, Kent received **6,719** referrals
- **DoLS Authorised Assessments:** from the above referrals, Kent authorised **2,443**
- **National picture:** Kent's rate per 100,000 of applications completed continues to increase and is heading towards similar levels as the National and SE Region (as at 19/20 data collection)



Safeguarding Adult Reviews (SARs)

- **SARs in Kent:** From March 2020 to January 2021, Kent received **21** new referrals. Out of these, **10** met the SAR criteria to progress to a review (2 referrals are awaiting a decision). KCC is contributing to **24** reviews at present.
- **Themes:** common themes that have been identified within published Reviews include, lack of:-
 - Risk escalation
 - Carers assessments
 - Person-centred working
 - Application of the Mental Capacity Act
 - Inter-agency communication
 - Professional curiosity
- **National picture:** a recent national analysis was undertaken and similar themes as above were also found.

Domestic Homicide Reviews (DHRs)

- **DHRs in Kent:** There are currently **17** DHRs which involve the people in Kent, and Adult Safeguarding are contributing towards. **12** of these are at various stages of completion, **5** of these are published with action plans being monitored by Strategic Safeguarding.
- **Themes:** common themes that have been identified within published Reviews include:-
 - Lack of risk escalation
 - Self-Neglect
 - Mate crime
 - Lack of application of the Mental Capacity Act
 - Lack of Inter-agency communication
 - Adolescent to parent violence

How Kent is developing practice in Adult Social Care to address the SAR/DHR outcomes:

**Making a Difference Every Day
Programme and bespoke workshops
initiated to develop workforce learning**



Making A Difference Everyday Programme (MADE)

Making a Difference Every Day (MADE) is our innovation programme for Adult Social Care. A bold, exciting approach so that together we can drive consistent, high quality, person-centred and innovative support to those that need it.

Aspiring to be the 'best in class' for adult social care.

Our Three Pillars Adult Social Care

Our three pillars outline the overarching areas of focus for development within Adult Social Care and the basis for how we work. To ensure we deliver consistent, high quality person centred and innovative support to those that need it.



The Adult Social Care Operating Model

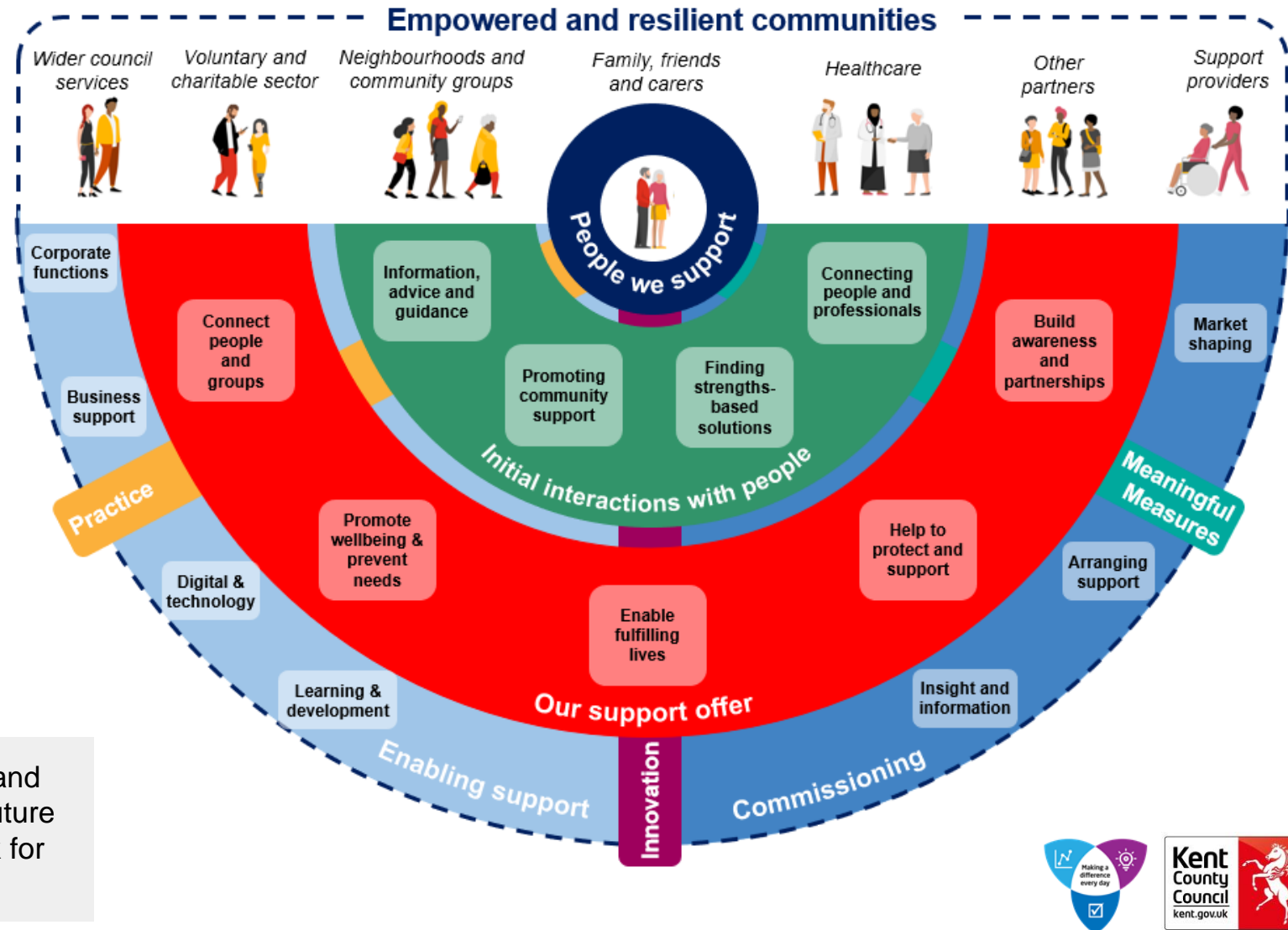
Our future ways of working will promote a more personal and accessible model for the people we support, improving their experience of Adult Social Care and the wider system

Our current model is built around service types and processes, focused on delivering a set of specific services rather than a person-centered approach.

Our Future Ways of Working model places people front and centre of the stage, offering holistic support as part of a fully connected system. It is made up of five key elements:

- Empowered and resilient communities
- Initial contact with people
- Our support offer
- Enabling support
- Commissioning

Critically, our three Pillars - **Practice**; **Innovation**; and **Meaningful Measures** - run throughout our whole future model, providing a strong and consistent framework for how we operate.



What is “*Postcard’s from Practice*” Programme?

- Practice Postcards aim to create a **virtual community** for sharing good practice and learning experiences for all adult social care colleagues. The aim is to build a safe space where it is ok to say, “I do not know” and to have courageous conversations.
- **Each month a postcard** is sent to the staff based on a service user or member of staff experience.
- **Meaningful conversation** sessions are facilitated by the practice development team.
- A **list with resources** is compiled by the practice development team and made available on Kent Academy.



Hub Homepage

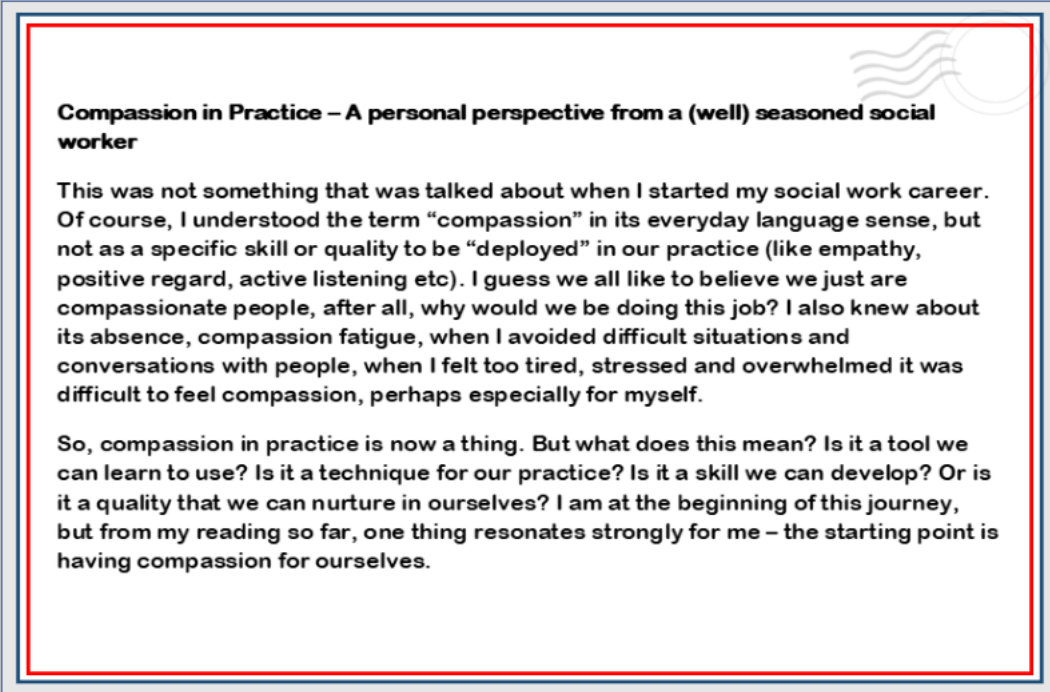
Meaningful Conversations

Practice Postcard 3 - Compassion in Practice

Resources

Dear Colleagues,

In September we will be reflecting on what it is to be a compassionate practitioner. What does compassion mean to us? Is it the same as empathy? Consider what a person might notice when a practitioner is compassionate in their interactions with them. How can we support the whole system in ASCH to demonstrate compassion in its interactions with people, from contact through to reviews and closure? As employees do we experience the local authority as being compassionate to us? What are the blocks to being compassionate in our practice? How can we nurture compassion in ourselves?



Compassion in Practice – A personal perspective from a (well) seasoned social worker

This was not something that was talked about when I started my social work career. Of course, I understood the term “compassion” in its everyday language sense, but not as a specific skill or quality to be “deployed” in our practice (like empathy, positive regard, active listening etc). I guess we all like to believe we just are compassionate people, after all, why would we be doing this job? I also knew about its absence, compassion fatigue, when I avoided difficult situations and conversations with people, when I felt too tired, stressed and overwhelmed it was difficult to feel compassion, perhaps especially for myself.

So, compassion in practice is now a thing. But what does this mean? Is it a tool we can learn to use? Is it a technique for our practice? Is it a skill we can develop? Or is it a quality that we can nurture in ourselves? I am at the beginning of this journey, but from my reading so far, one thing resonates strongly for me – the starting point is having compassion for ourselves.

Person Centred Practice revisited
sway.

Webinar: Leading with compassion:
What does the evidence say?

This webinar will support supervisors to support individuals and teams to develop their capacity to show leadership.

Webinar: Practicing Self-Compassion

Becoming a Self Compassionate
Social Service Provider

A 5-Step Process for Transforming
Shame with Self-Compassion

Brené Brown on Empathy

“*Postcards from Practice*” Programme

July 2020 – October 2021

Month	Topic
July 20	Person at the centre of practice
August	Person-centred part 2
September	Compassion in practice
October	Strength-based practice
November	Equality and diversity – Black Lives Matter
December	Loneliness, grief and loss
January 21	Looking after ourselves - compassion fatigue & secondary trauma
February	What does it mean to be a a statutory social worker?
March	What does it mean to be professionally curious?
April	What is it to support mental capacity?
May	Understanding risk in social work
June	Power in social work
July	Trauma informed practice
August	Understanding Intergenerational transmission of trauma
September	Transitions from children’s services to adult services
October	Role of family and carers, “think family”



Questions?

