

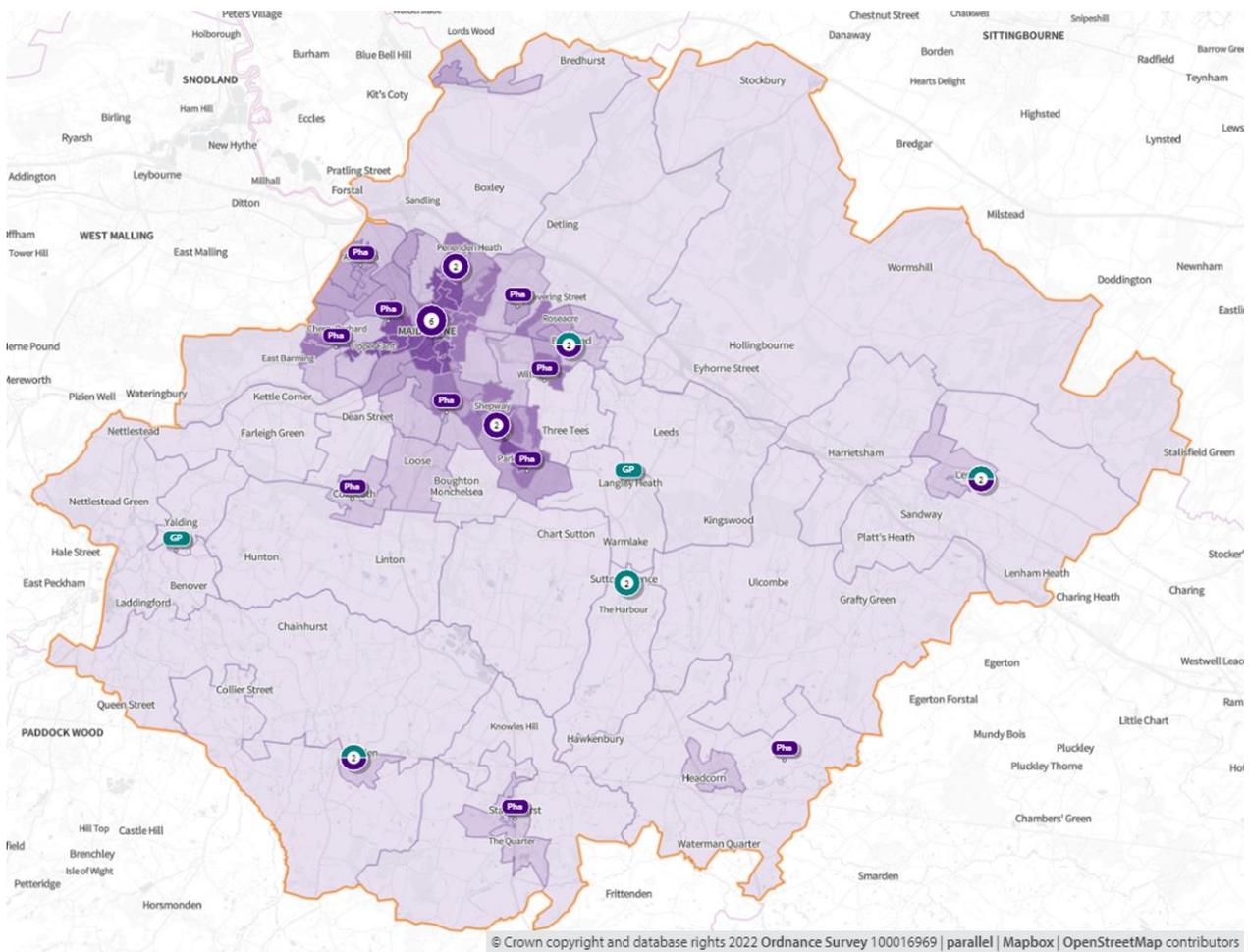
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Population

Map 121 below shows the distribution of the population in the locality. The greatest density is in and around the county town of Maidstone, with the majority of the rest of the locality having a low population density. The villages of Staplehurst, Headcorn and Lenham are relatively densely populated amongst the more rural areas of the district.

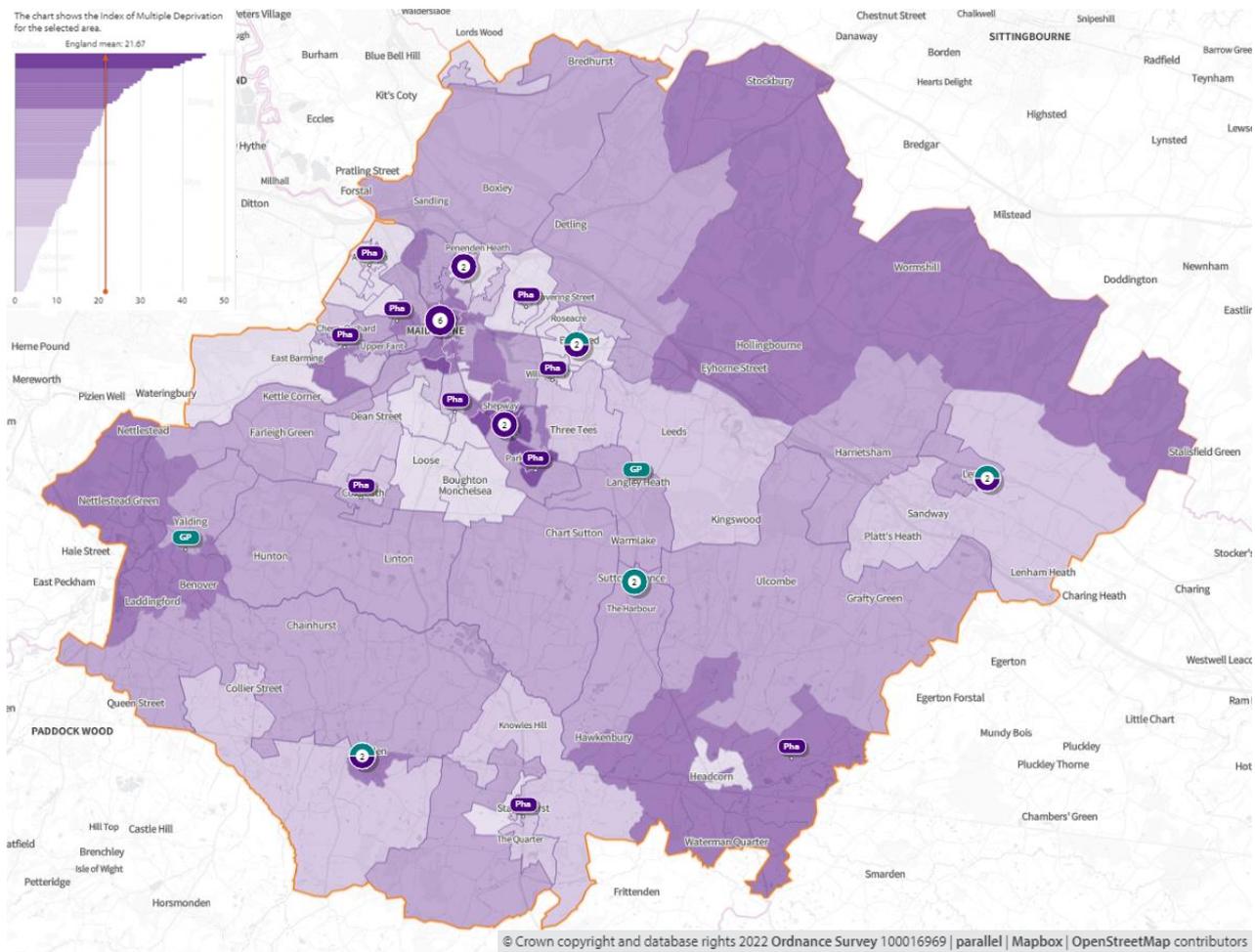
Map 121. Population density of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Deprivation

Map 122 below shows the areas of deprivation in the Maidstone District locality. The district has relatively low deprivation as a whole with a number of areas amongst the least deprived in Kent, however there are small pockets of high deprivation in suburban and rural areas. Maidstone district is similar to the Kent average for rates of unemployment and educational attainment ⁽⁶³⁾ ⁽⁶⁴⁾.

Map 122. Deprivation of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Language

English is the main language for all people aged 16 or over in 94.5% of households in the district. 2.9% of households have no people with English as the main language ⁽²⁾.

Home ownership

71% of houses are owned either outright (33%) or with a mortgage (38%). The average number of occupants per household is 2.4, the same as the Kent average ⁽²⁾.

Age Distribution

The average age of Maidstone district residents is 40.9, slightly lower than the Kent average of 41.4. 19.3% of the population is over 65 and 20% 0-15⁽²⁾. Life expectancy at birth is 79.9 for males and 83 for females⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Maidstone district are wholesale and retail trade (14.7%), human health and social work activities (13.3%), and construction (9.3%)⁽¹⁵⁾. In comparison to Kent as a whole, the district has a much higher proportion of public administration jobs, perhaps due to Maidstone being the location of the County Council headquarters⁽¹⁵⁾.

Car ownership

16% of households in Maidstone district do not have a car or van in the household, this is lower than the Kent average of 20%⁽¹³⁾.

Care Homes

There are a considerable number of care homes in the Maidstone locality. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

2. Necessary services: current provision within the locality

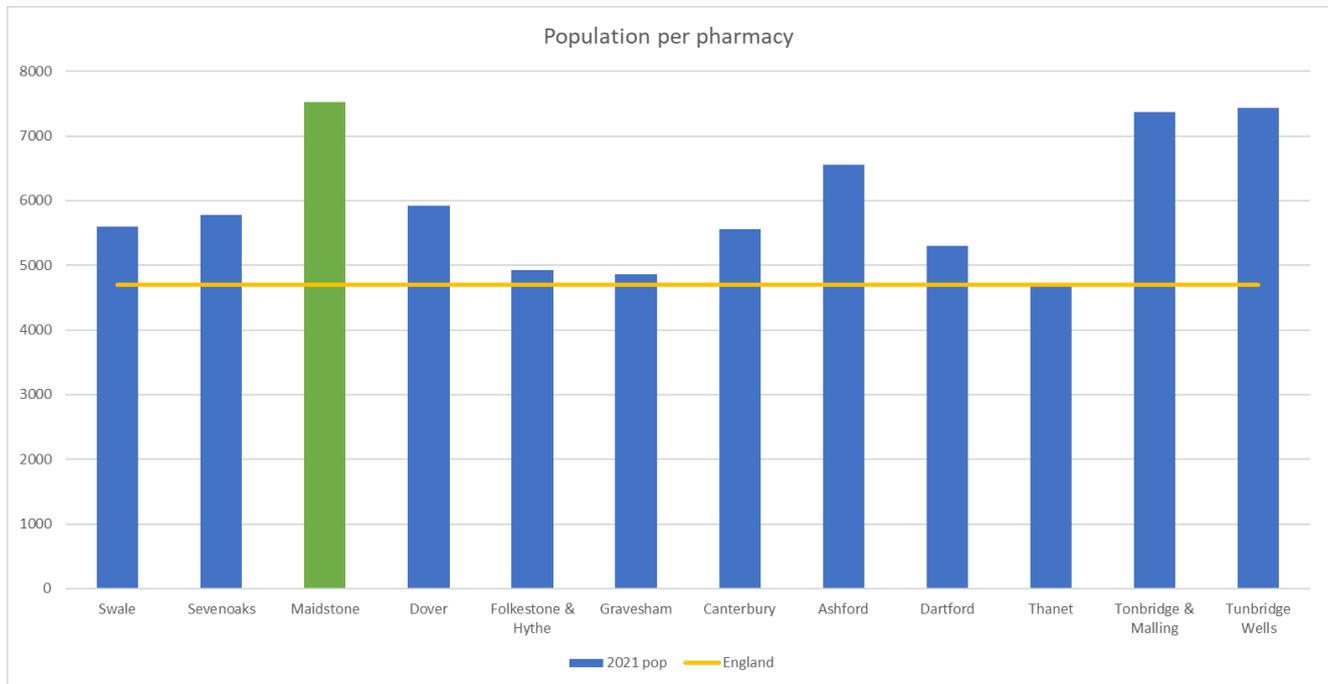
(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are 23 Community pharmacies providing dispensing services in the Maidstone locality.

In addition, there are seven dispensing GP practices in the locality.

Each pharmacy provides on average services for 7,528 of the area’s population. Figure38 below shows how this compares with the other localities of Kent.

Figure 38 Number of people per pharmacy in each locality



The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas and an even smaller percentage that are generated outside the locality and dispensed by Maidstone community pharmacies ⁽¹⁾.

- 1,286 outside prescribers dispense in Maidstone
 - 2.6% of all items dispensed in Maidstone
- 30 prescribers in Maidstone
 - 97.4% of all items dispensed in Maidstone
- 42 dispensers in Maidstone
 - 89.3% of all items prescribed in Maidstone
- 1,332 dispensers outside of Maidstone
 - 10.7% of all items prescribed in Maidstone

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies and GP dispensing practices.

Opening times: All are open Monday to Friday, with 21 opening on Saturdays and 4 opening on Saturdays and Sundays. This gives a weekly opening hours range of 40 to 100 hours and an average of 56 hours of opening each week. Eighteen of these pharmacies open for at least one hour after 5pm on weekdays.

Table 50 below shows the core and supplementary hours of each pharmacy ⁽⁶⁵⁾.

Table 50. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Headcorn Pharmacy	40	13.5	53.5	1	8.5	0
Boots, Fremlin Walk	40.5	22.5	63	3	9.5	6
Boots, Albion Place	40	11	51	1	3.5	0
Boots, King Street	40	26	66	1	10	6
Paydens, Bearsted	40	13.5	53.5	1	8.5	0
Penenden Heath Pharmacy	40	5	45	1	0	0
Lloyds Pharmacy, Grove Green	40	14	54	1.5	8	0
Lloyds Pharmacy, Allington	40	10.5	50.5	0.5	8	0
Saxon Warrior Pharmacy	40	6.5	46.5	0.5	4	0
Lloyds Pharmacy, Coxheath	40	15	55	1.5	7.5	0
Lloyds Pharmacy, Tonbridge Rd.	40	13	53	1	8	0
Hobbs Pharmacy	40	0	40	1	0	0

Table 50 continued

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Link Pharmacy	100	0	100	6	15	0
Morrisons Pharmacy	40	33.5	73.5	3	10	6
Spires Pharmacy	44	0	44	1	4	0
Marden Pharmacy	40	4	44	1	4	0
Your Local Boots Pharmacy	40	13.5	53.5	2	3.5	0
Lloyds Pharmacy, Parkwood	40	10.25	50.25	0.5	7.75	0
Lloyds Pharmacy, Shepway	40	6.25	46.25	1	6.75	0
Paydens Pharmacy	40	10.5	50.5	0.5	8	0
Lloyds Pharmacy, Staplehurst	39	15	54	2	4	0
Mediparmacy	100	0	100	6	13	7
Paydens Pharmacy	40	9	49	0.5	4	0

The dispensing practices in the Maidstone locality are as follows:

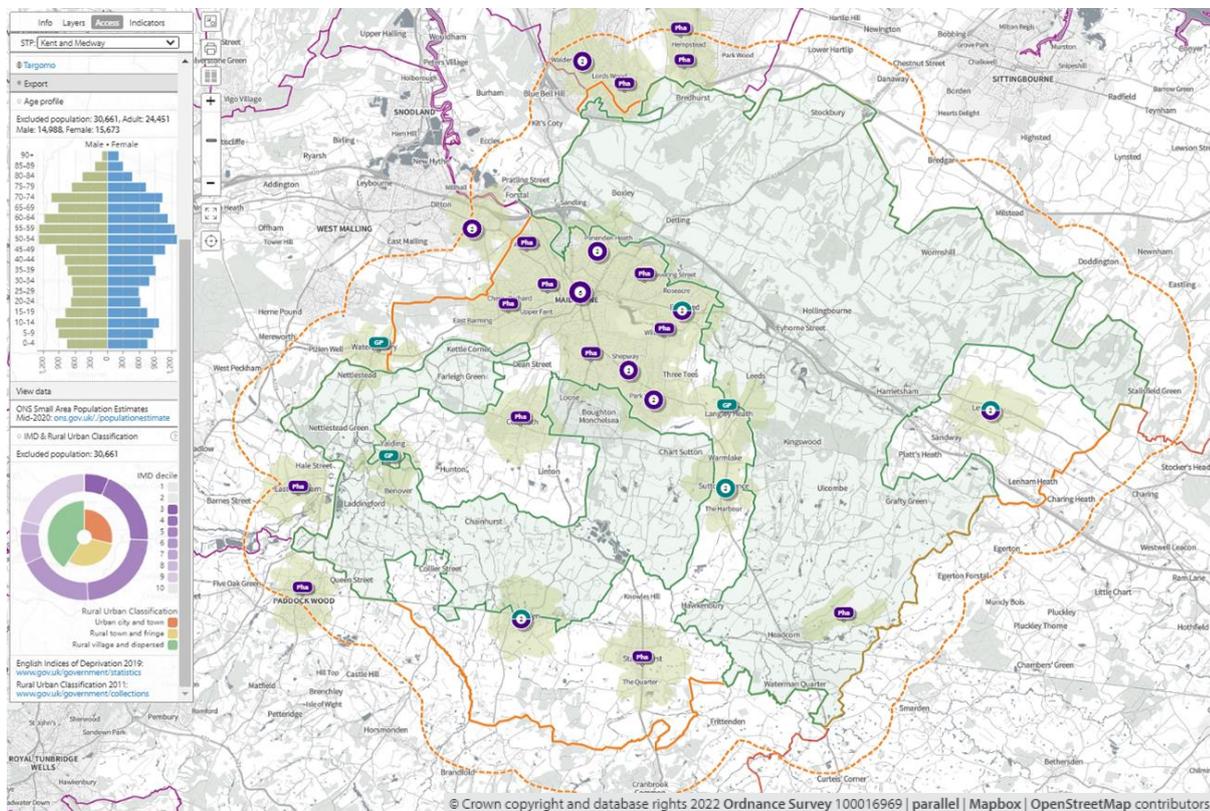
- Bearstead medical Practice ME14 4DS
- Len Valley practice ME17 2 QF
- Yalding Surgery ME18 6ES
- Marden Medical Centre TN12 9HP
- Sutton Valence Surgery ME14 5UY
- The Orchard Surgery ME17 3JY
- Cobtree Medical Practice, Sutton Valence ME17 3HT

Access to community pharmacies

Travel times

In **map 123**, below, the olive-green shaded areas are within a **20-minute walk** of a community pharmacy /dispensing GP practice during core opening hours. 30,661 (17.7%) people are not within a 20-minute walk

Map 123. Locations of community pharmacies/dispensing GPs and lower super output areas not within a 20-minute walk



2 pharmacies do not open on Saturday but this does not affect the population within a 20-minute walk on a Saturday

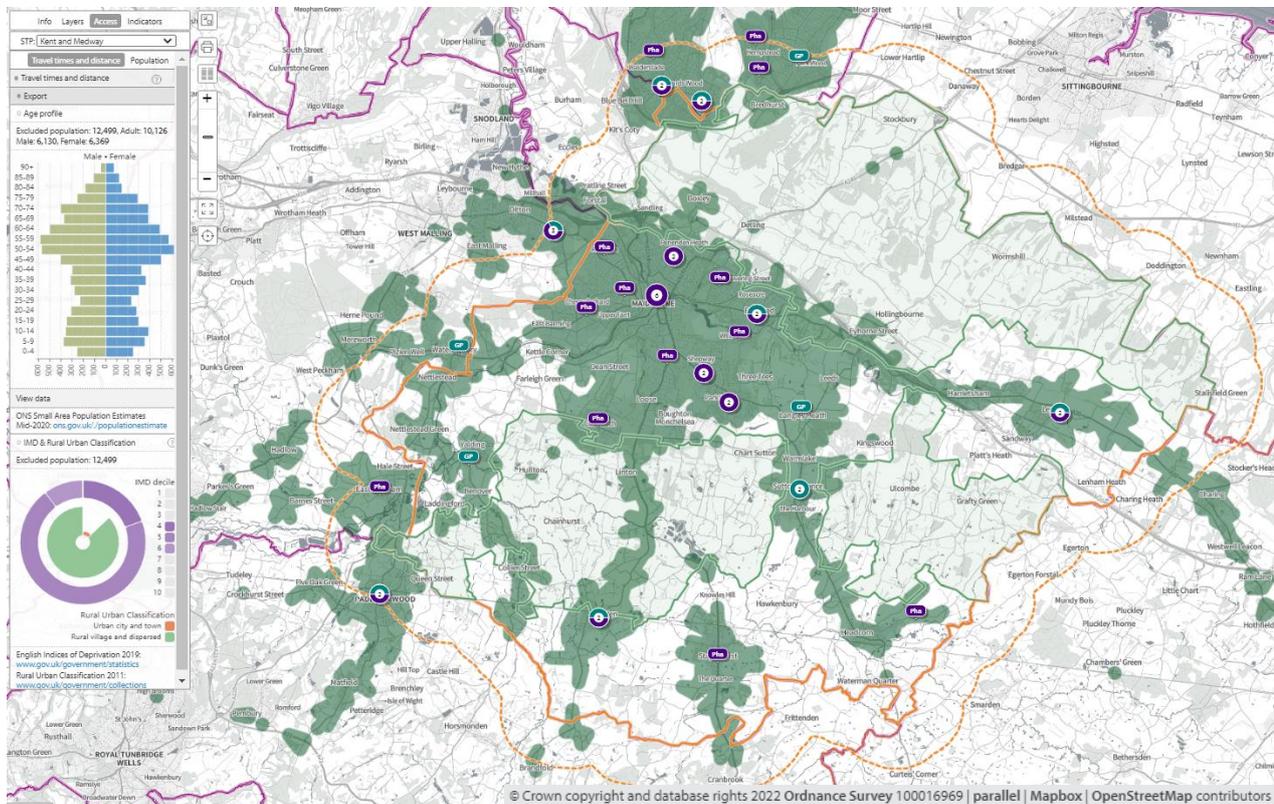
21.6% (7,131) of 65+ population is not within a 20-minute walk of a community pharmacy or dispensing GP practice

In **map 124** the green shaded areas are within **20-minutes by public transport** of a community pharmacy/dispensing GP practice on weekdays.

12,449 (7.2%) people are not within 20-minutes by public transport of a community pharmacy/dispensing GP practice.

8.3% (2,750) of 65+ population is not within a 20-minute walk of a community pharmacy or dispensing GP practice

Map 124. Locations of community pharmacies/dispensing GPs and lower super output areas not within 20-minutes by public transport on weekday mornings

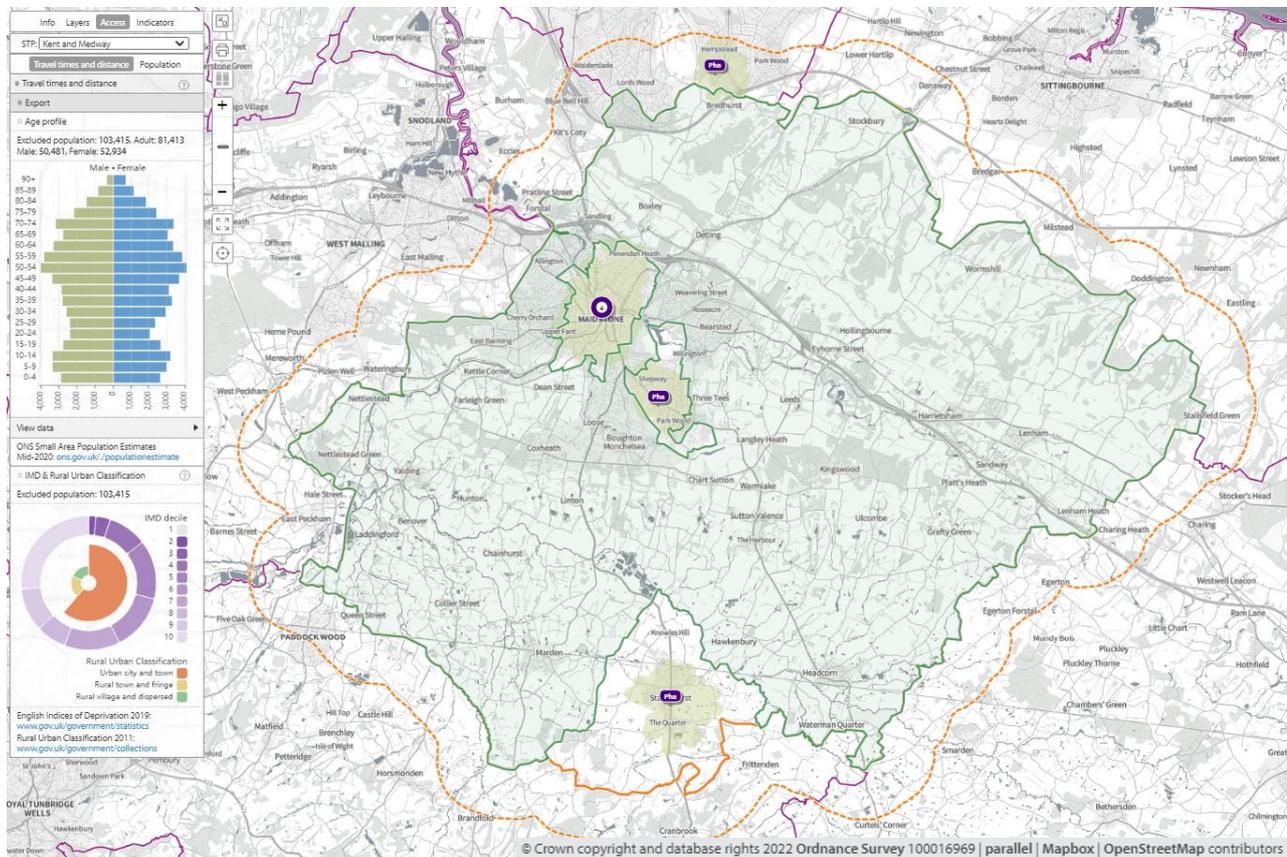


In **map 125** the **olive-green** shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

103,415 (83.1%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

32.8% (10,834) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

Map 125. Locations of community pharmacies open until at least 7pm and lower super output areas not within a 20-minute walk



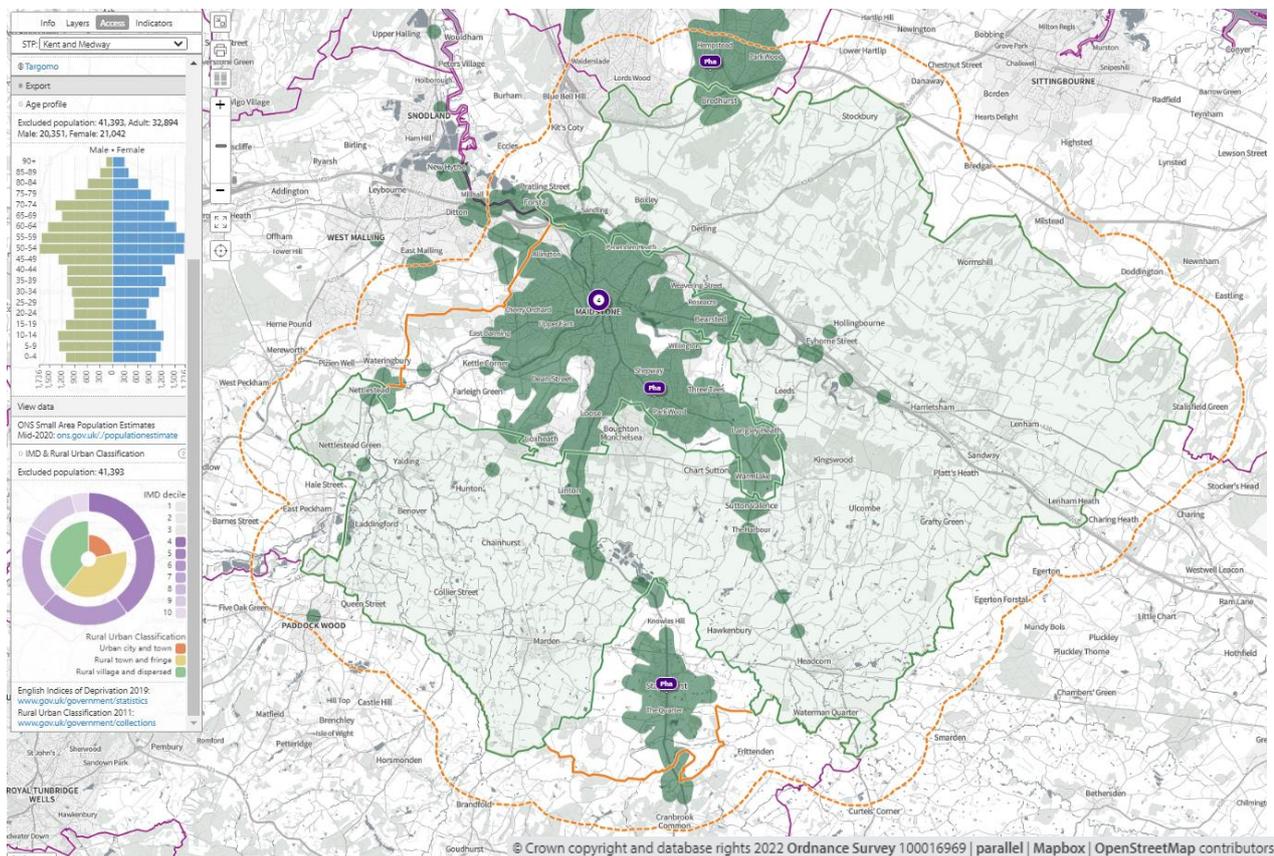
After 7pm weekdays public transport

In **map 126**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays.

41,393 (23.9%) people are not within 20-minutes by public transport that opens past 7pm on weekdays.

28% (9,253) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays.

Map 126. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



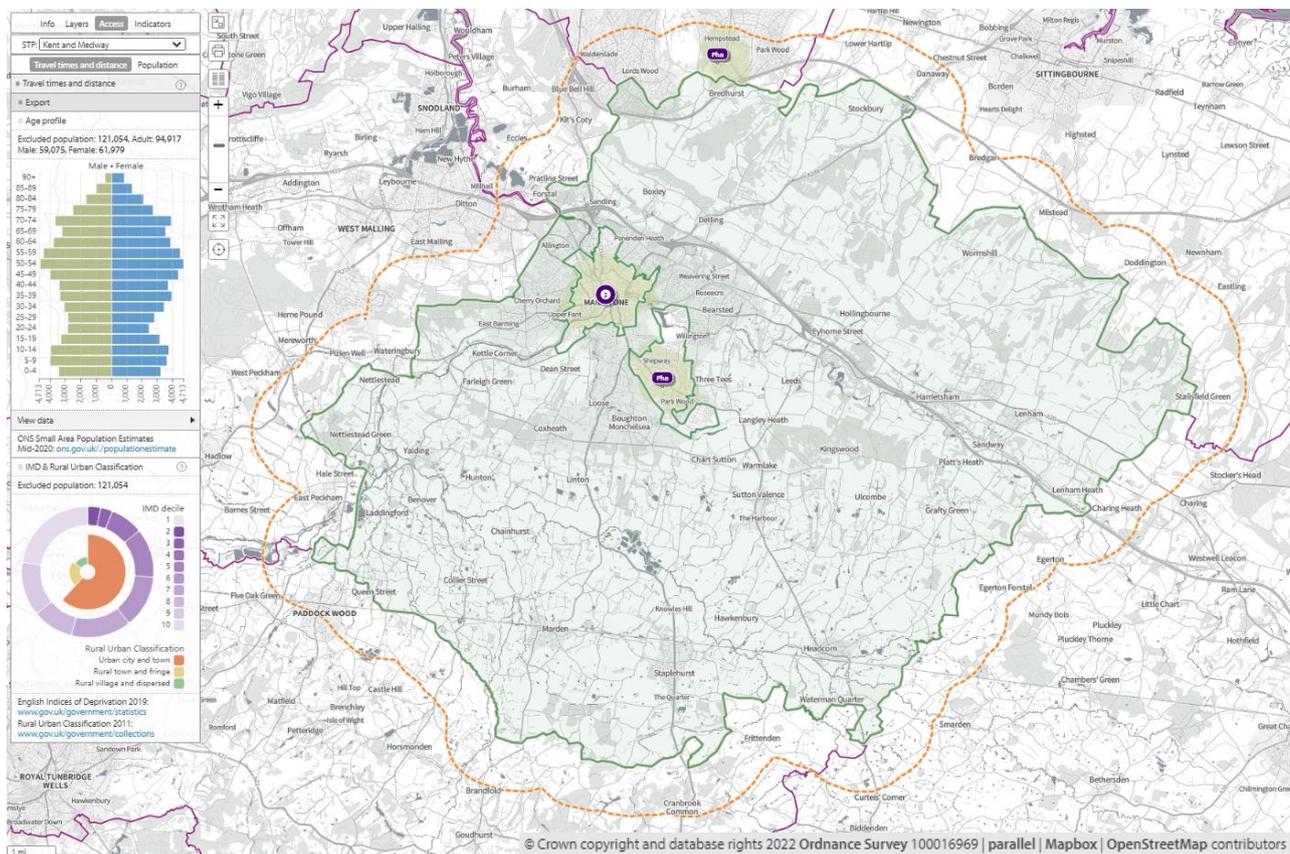
Access on Sundays

In **map 127**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens on Sundays

69.9% (121,054) of the population is not within a 20-minute walk of a community pharmacy that opens on Sundays

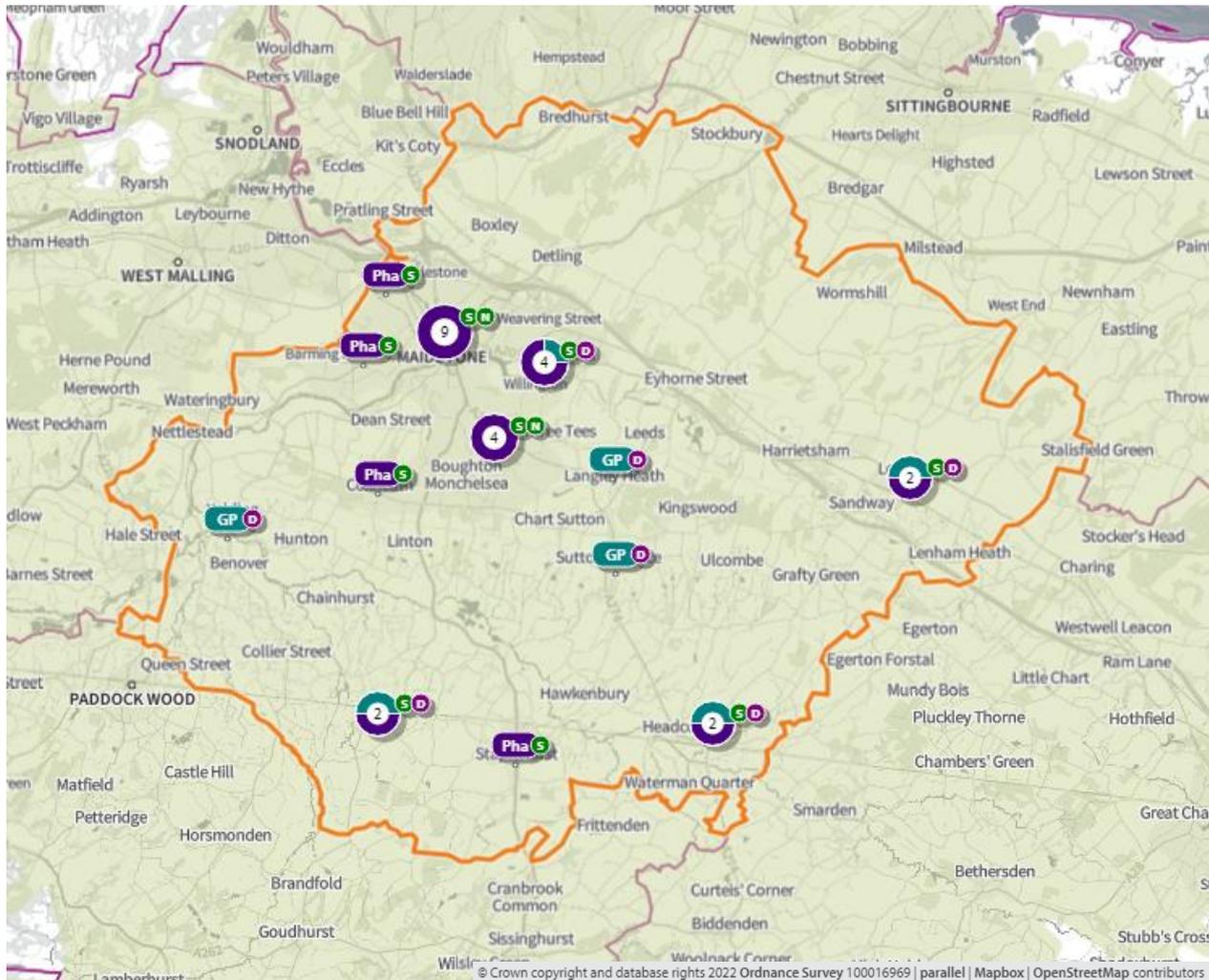
81% (26,743) of 65+ population is not within a 20-minute walk of a community pharmacy that opens on Sundays

Map 127. Locations of community pharmacies open on Sundays and lower super output areas not within a 20-minute walk



In **map 128**, below, access during **core opening hours, Saturdays and Sundays** is shown. The olive-green shaded areas are within a **20-minute drive** of a community pharmacy/dispensing GP practice. The entire population is within a 20-minute drive.

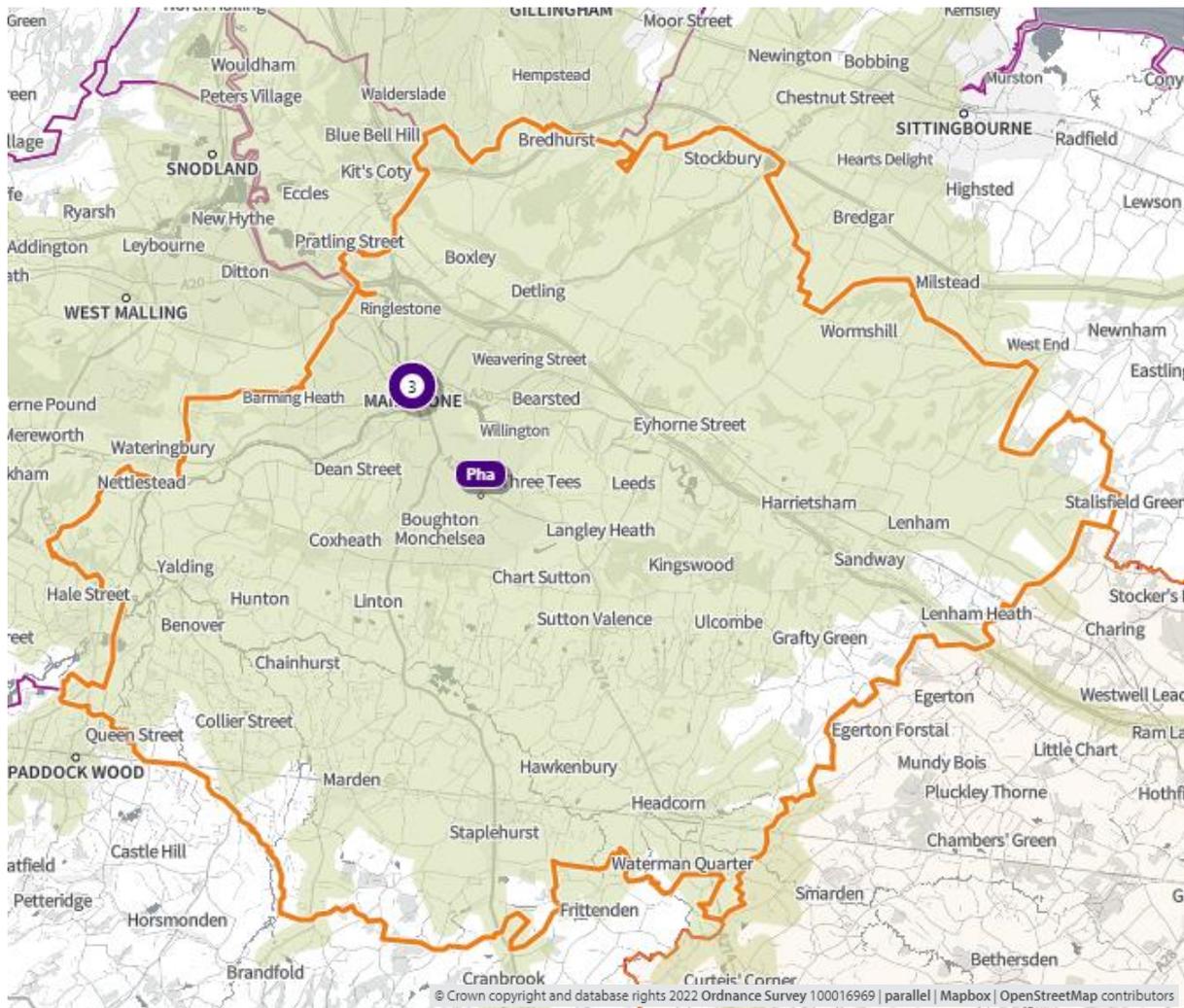
Map 128. Locations of community pharmacies, dispensing GPs and areas within 20-minutes by car



S = open Saturday N = open Sunday

In **map 129**, below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens **until at least 7pm on weekdays**. The entire population is within a 20-minute drive.

Map 129. Locations of community pharmacies open until at least 7pm and areas within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The information below indicates the number of prescriptions dispensed in and outside of the locality.

- 3.37 million items prescribed in Maidstone
 - 3.01 million items dispensed in Maidstone
 - 2.13 million (71%) via Electronic Prescription Service
 - 361,867 dispensed outside of the district
 - 200,000 distance selling
 - 70, 288 Tonbridge & Malling
 - 24,149 Medway

- 3.09 million items dispensed in Maidstone
 - 2.54 million items dispensed by community pharmacies in Maidstone
 - 549,923 dispensed by 18 GP practices:
 - Len Valley Practice – 155,146
 - Sutton Valence Group Practice – 127,451
 - Yalding Surgery – 99,405
 - 80,890 items prescribed outside borough i.e. more going out than coming in

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board's area in order to access services:

- Offered by dispensing appliance contractors
- Offered by distance selling premises
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services were delivered by pharmacies in the Maidstone locality in 2020/21.

Table 51. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	19
Appliance Use Review	1
Hypertension Service [‡]	3
Stoma Appliance Customisation	5
Community Pharmacist Consultation Service (CPCS) [‡]	22
Hepatitis C Antibody Testing Service	3
Seasonal Influenza Vaccination Advances Service	23
Covid Vaccination Service*	0
Covid Home Delivery Service*	22
Covid lateral flow device distribution*	24

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three of these services were specific to the Covid-19 pandemic and that others were new services introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Albion Place Medical Practice is open from 7am 4 days a week and open until 8pm on Wednesdays. It is also open 9am-1pm on Saturdays.
- Blackthorn Medical Practice is open from 7.30am 4 days a week.
- College Practice is open 8.30am-11am on Saturdays
- Greensands Health Centre provides an evening surgery 6.30pm-7pm Monday-Thursday
- Len Valley Practice is open from 7am on Mondays and until 8pm on Fridays
- Malling Health Four is open until 8pm on Wednesdays and from 7.30am on Tuesdays and Thursdays
- Marden Medical Centre provides an evening surgery 6.30pm-8pm on Mondays
- Sutton Valence Group practice provides a morning surgery 7am-8am on Thursdays
- Shepway Medical Centre is open 9am-1pm on Saturdays
- The Orchard Surgery provides an evening surgery 6.30pm-7.45pm on Tuesdays
- The Vine Medical Centre provides a morning surgery 7am-8am on Tuesdays and Fridays
- Yalding Surgery is open until 7.45pm on Thursdays

Maidstone Hospital has an urgent care service between 8.30am and 6.30pm. There is also an emergency department situated at Maidstone Hospital which is open 24 hours a day.

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

- 20 pharmacies dispensed a total of 4,077 (mean = 204, range = 1-2,104) items from drug and alcohol services
- All 23 pharmacies, 2 GP practices dispensed a total of 1,325 (mean = 53, range = 1-232) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 19 pharmacies and 1 GP practice dispensed a total of 373 items (mean = 19, range = 1-122) from KCHFT
- 24 pharmacies and 4 GP practices dispensed a total of 5,349 items (mean = 191, range = 1-566) from Kent and Medway hospitals

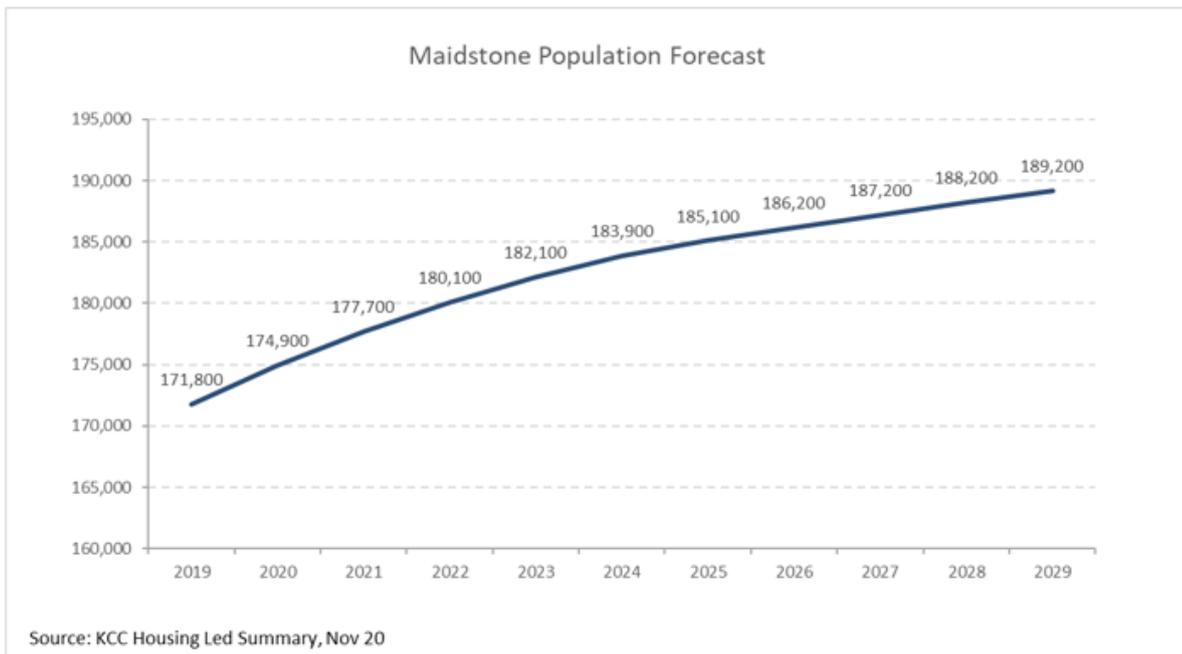
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from sections 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

Figure 39 below shows the predicted increase in the population of the Maidstone locality continuing to grow over the lifetime of this PNA.

Figure 39 Maidstone population forecast



 **1 pharmacy per 8,047 people in 2025**

The population of Maidstone district is projected to increase by 6% to 185,100 in 2025. This is an increase of 500 people per pharmacy from 2020. As stated in the community pharmacy contracts survey 16 responding pharmacies have capacity to increase dispensing and 15 are willing and able to increase delivery of other services the Maidstone locality.

In map 130 below the blue shaded areas are locations of major housing developments that are planned in the coming years and the table indicates the number of dwellings planned for each site year by year.

Map 130. Location of housing developments

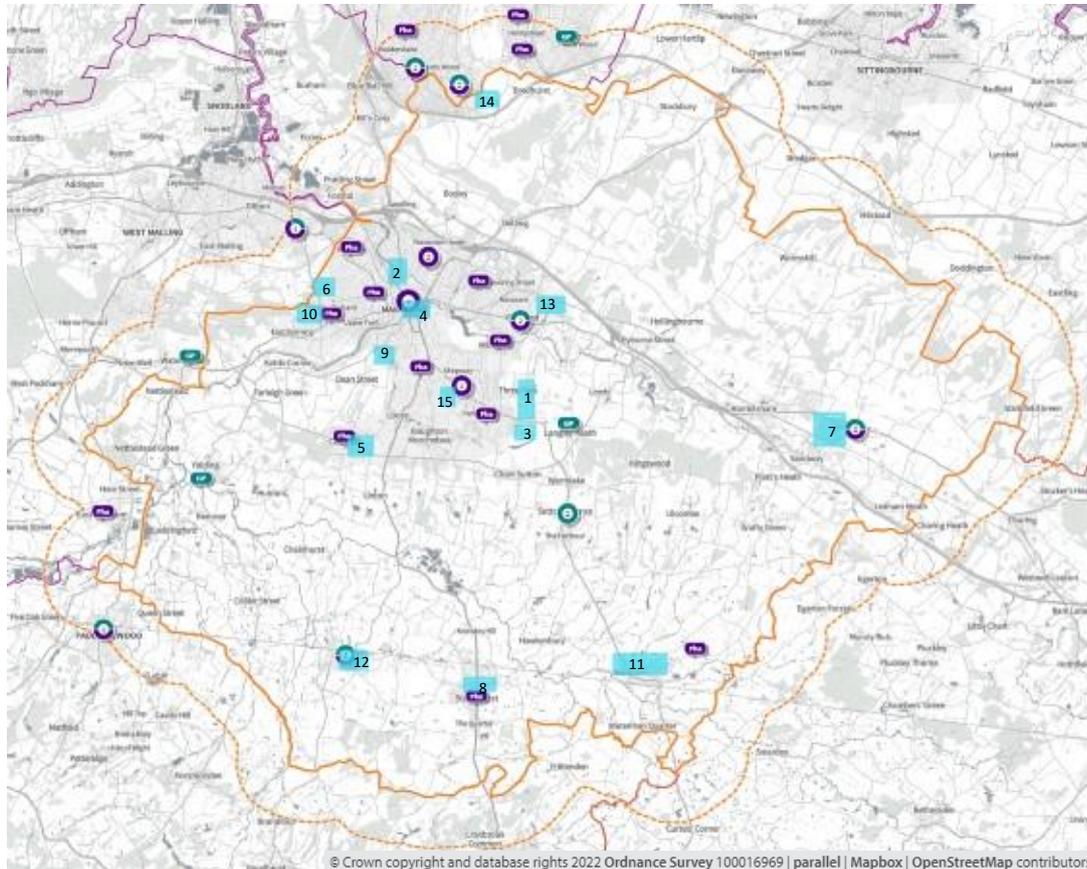


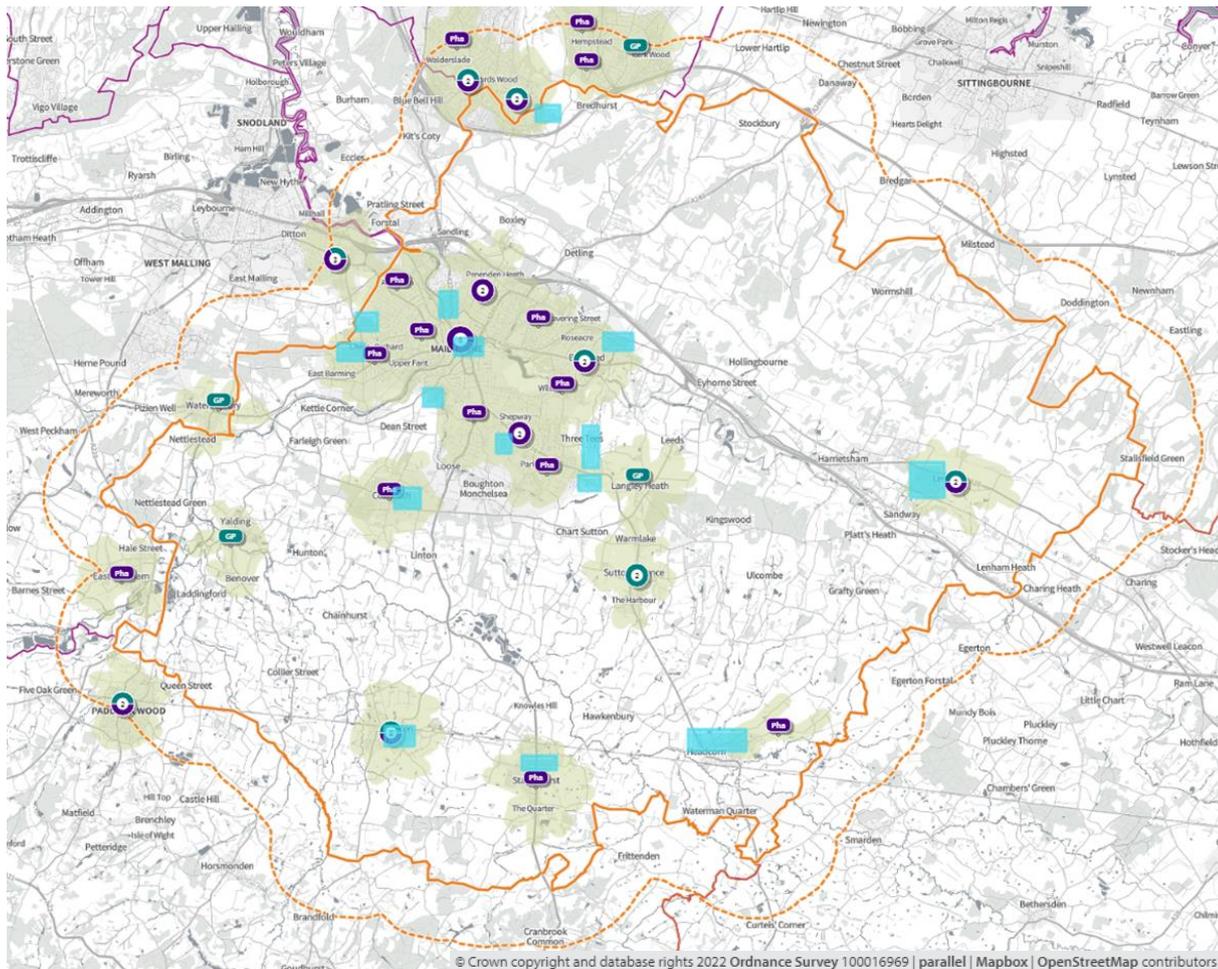
Table 52. Proposed housing developments – number of dwellings per year at each development

Site Name	21/22	22/23	23/24	24/25	25/26	26/27	27/28	28/29	29/30	30/31	2025	2030
1. Downswood and Otham	120	120	91	145	145	146	146	97	75		621	1085
2. North	80	120	107	80	80	72	40	30			467	609
3. Park Wood	80	109	80	80	68	149	80	96	96	96	348	934
4. High Street	54	94	191								339	339
5. Coxheath and Hunton	153	80	40	9							282	282
6. Allington	120	82	40	7							249	249
7. Harrietsham and Lenham	135	104	10								249	249
8. Staplehurst	120	84	80	73	51	10					408	418
9. South	40	40	28	40	49	49	49	49	36		197	380
10. Barming	70	20	7	40	40	49	49	9			177	284
11. Headcorn	69	40	15	6							130	130
12. Marden and Yalding	73	40	3								116	116
13. Bearsted	80	36									116	116
14. Boxley		40	40	9							89	89
15. Shepway South				40	98	138	64				49	340

With an average of 2.4 people per proposed dwelling, by 2025 these sites will provide accommodation for approximately 13,600 people.

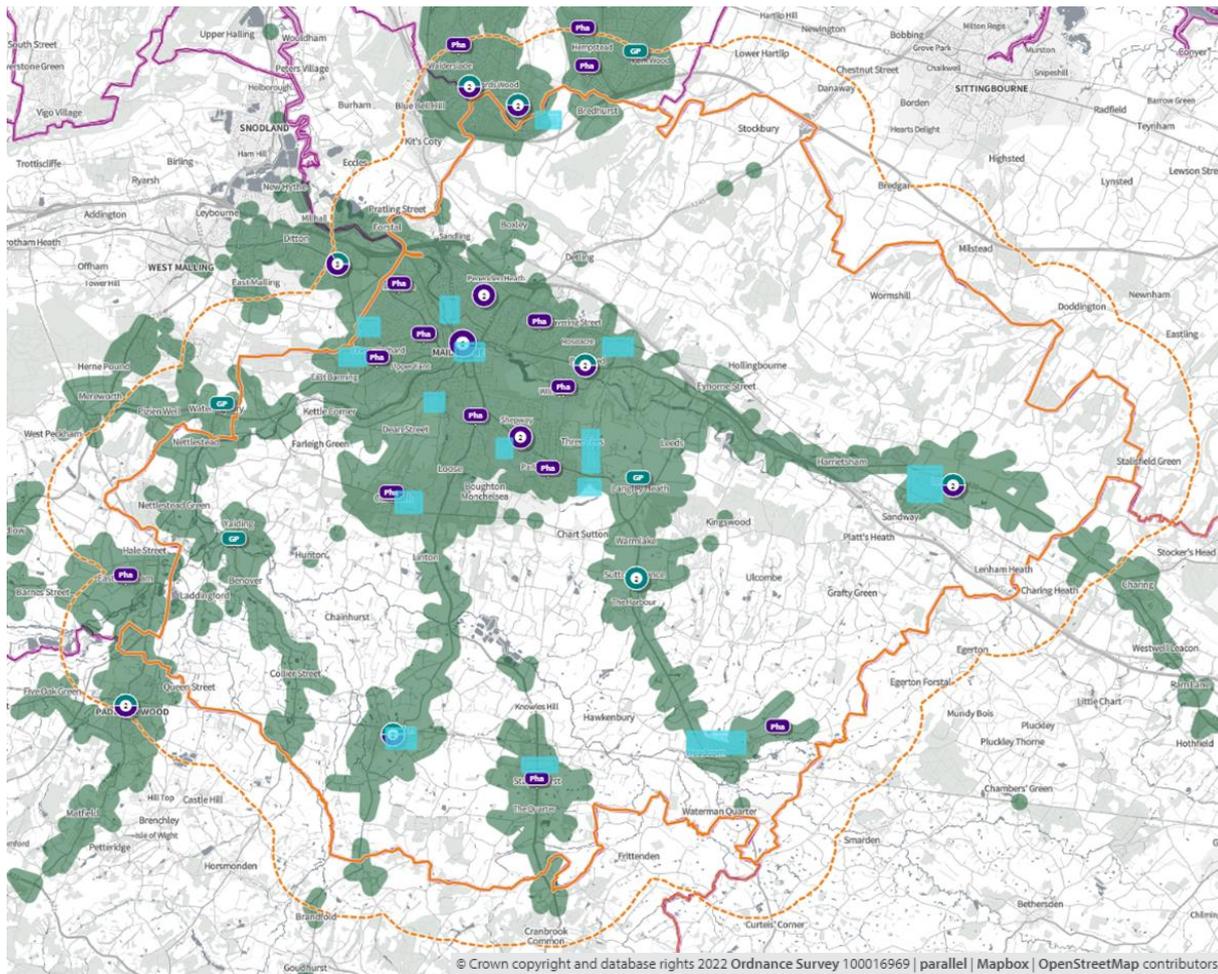
In **map 131** the green shaded areas are within a **20-minute walk** of a community pharmacy/dispensing GP practice and the blue shaded areas are locations of major housing developments

Map 131. Location of community pharmacies/dispensing GPs, proposed housing developments, and areas within a 20-minute walk of a community pharmacy/dispensing GP



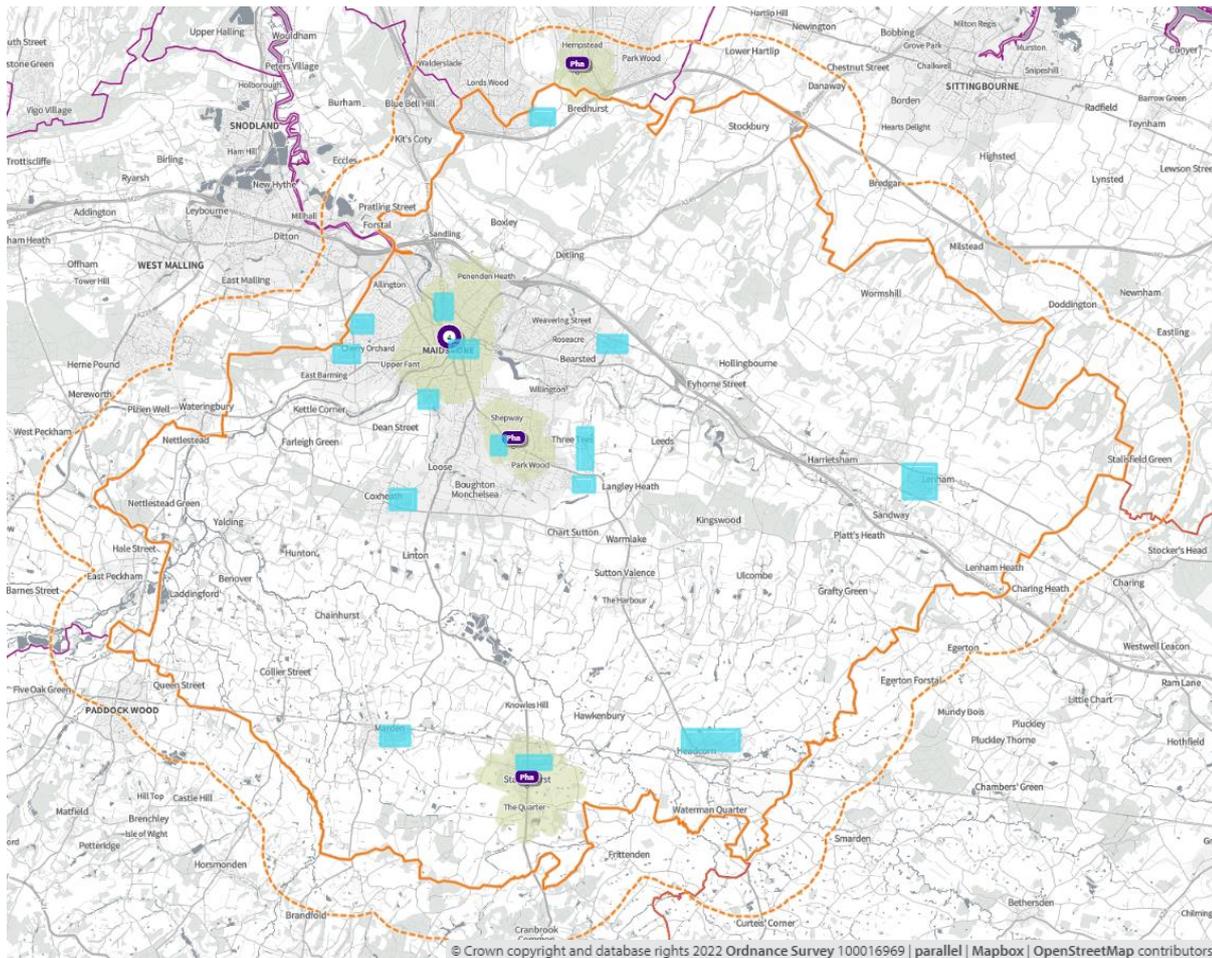
In **map 132**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy/dispensing GP practice and the blue shaded areas are locations of major housing developments

Map 132. Location of community pharmacies/dispensing GPs, proposed housing developments, and areas within 20 minutes by public transport on weekday mornings



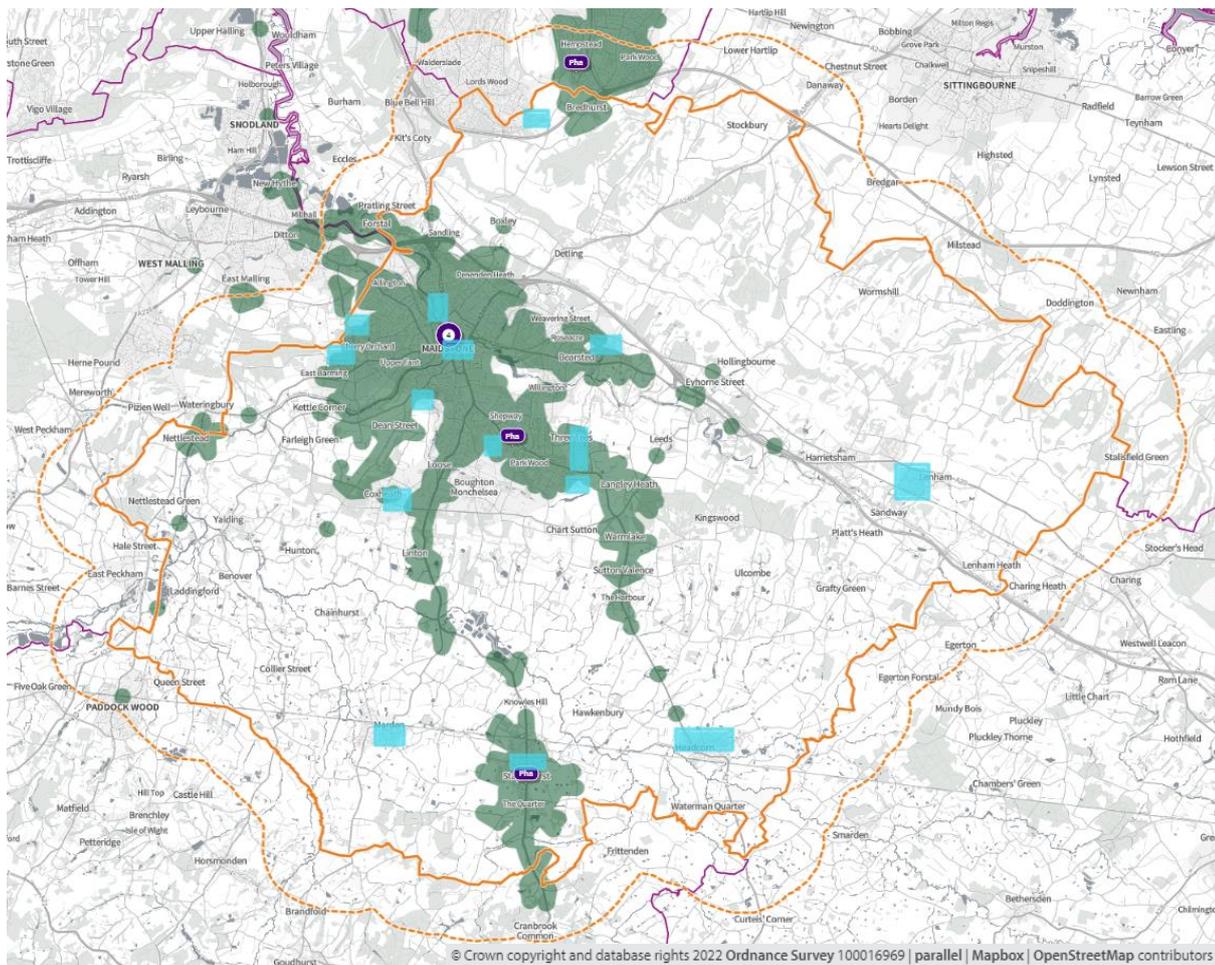
In **map 133**, below, the green shaded areas are within a **20-minute walk** of a community pharmacy that is open until at least **7pm opening Monday to Friday** and the blue shaded areas are locations of major housing developments

Map 133. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open until at least 7pm on weekdays



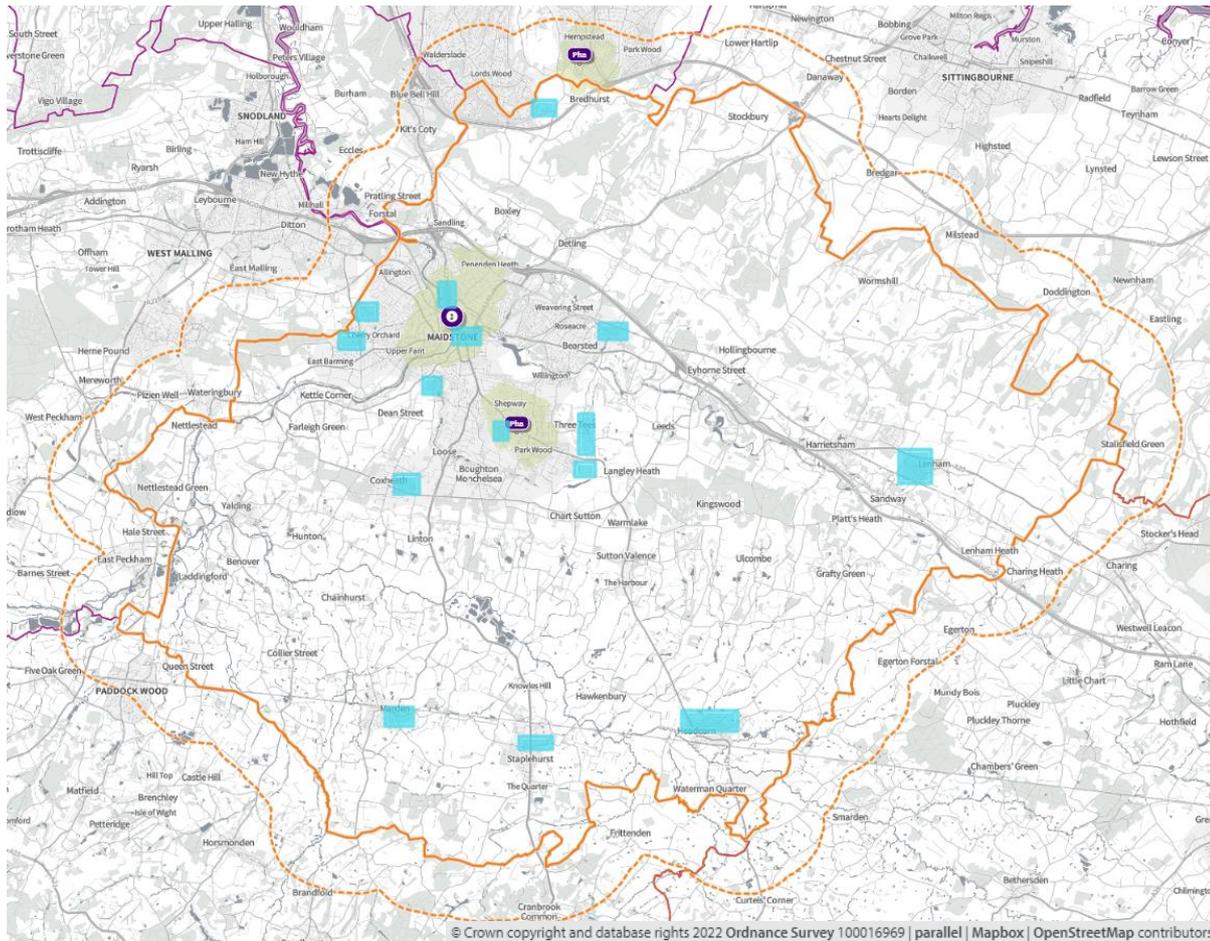
In **map 134**, below, the green shaded areas are within 20-minutes by **public transport** of a community pharmacy that is open until at **least 7pm opening Monday to Friday** and the blue shaded areas are locations of major housing developments

Map 134. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings



In **map 135**, below, the green shaded areas are within **20-minutes' walk** of a community pharmacy that is open on **Sundays** and the blue shaded areas are locations of major housing developments

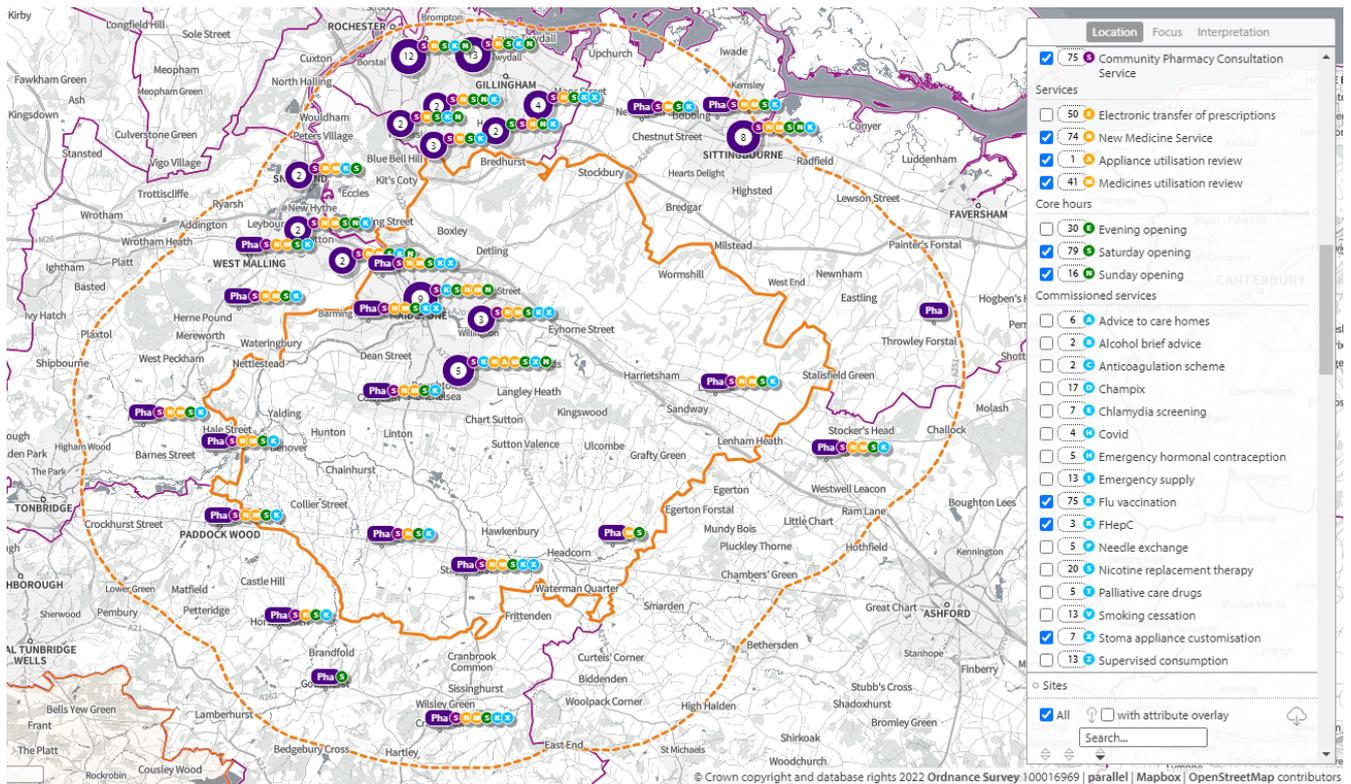
Map 135. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

Maidstone has the highest number of prescriptions dispensed per head of population of all districts. Good access in urban areas to pharmacy services but not as good in rural areas, although the dispensing practices provide for this rural population.

Map 136. Pharmacy locations and services provided



9. Improvements or better access: Gaps in provision

Access could be improved to essential and advanced services on a Sunday in south of district - no pharmacies open on a Sunday. However, this part of the district is within a 20-minute drive of a Sunday opening pharmacy.

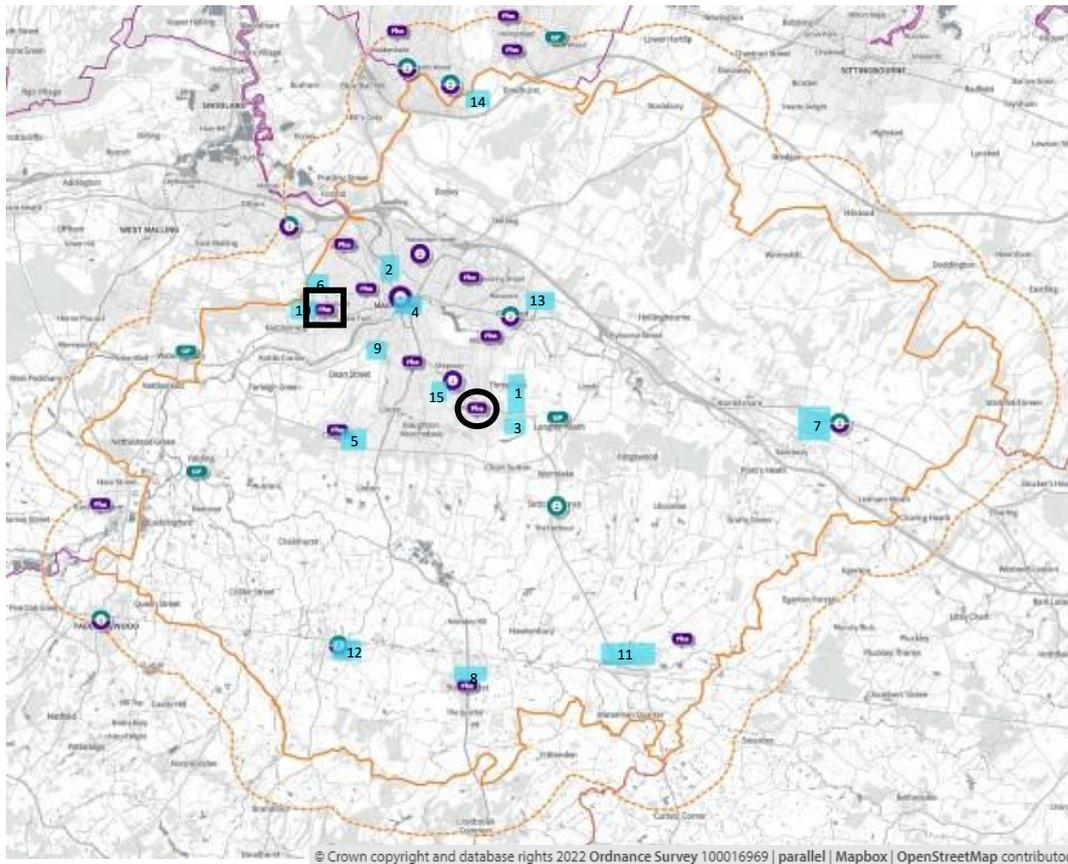
Map 137 shows that Hep C only offered at 3 pharmacies in or on outskirts of Maidstone.

Map 137. Location of pharmacies providing hepatitis C service



Flu vaccine not provided by Headcorn pharmacy. 2 LSOAs primarily served by this pharmacy have a relatively high proportion of over 50s, ranked 9th and 14th out of 95 Maidstone LSOAs. However, majority of the population of these LSOAs are within 20 minutes by public transport of a pharmacy that provides flu vaccine.

Map 138. Location of pharmacies, dispensing GPs, housing developments. Pharmacies circled do not have the capacity to meet an increase in demand for the services currently provided



Pharmacies marked out by shapes have stated that they do not have the capacity to meet an increase in demand for the services currently provided. The pharmacy within the square has stated that it also does not have capacity to meet an increase in demand for dispensing of medication. Significant development near to both of these pharmacies could increase demand. Table 53 below shows the time scales for these developments.

Table 53. Numbers of dwellings per year at selected housing developments

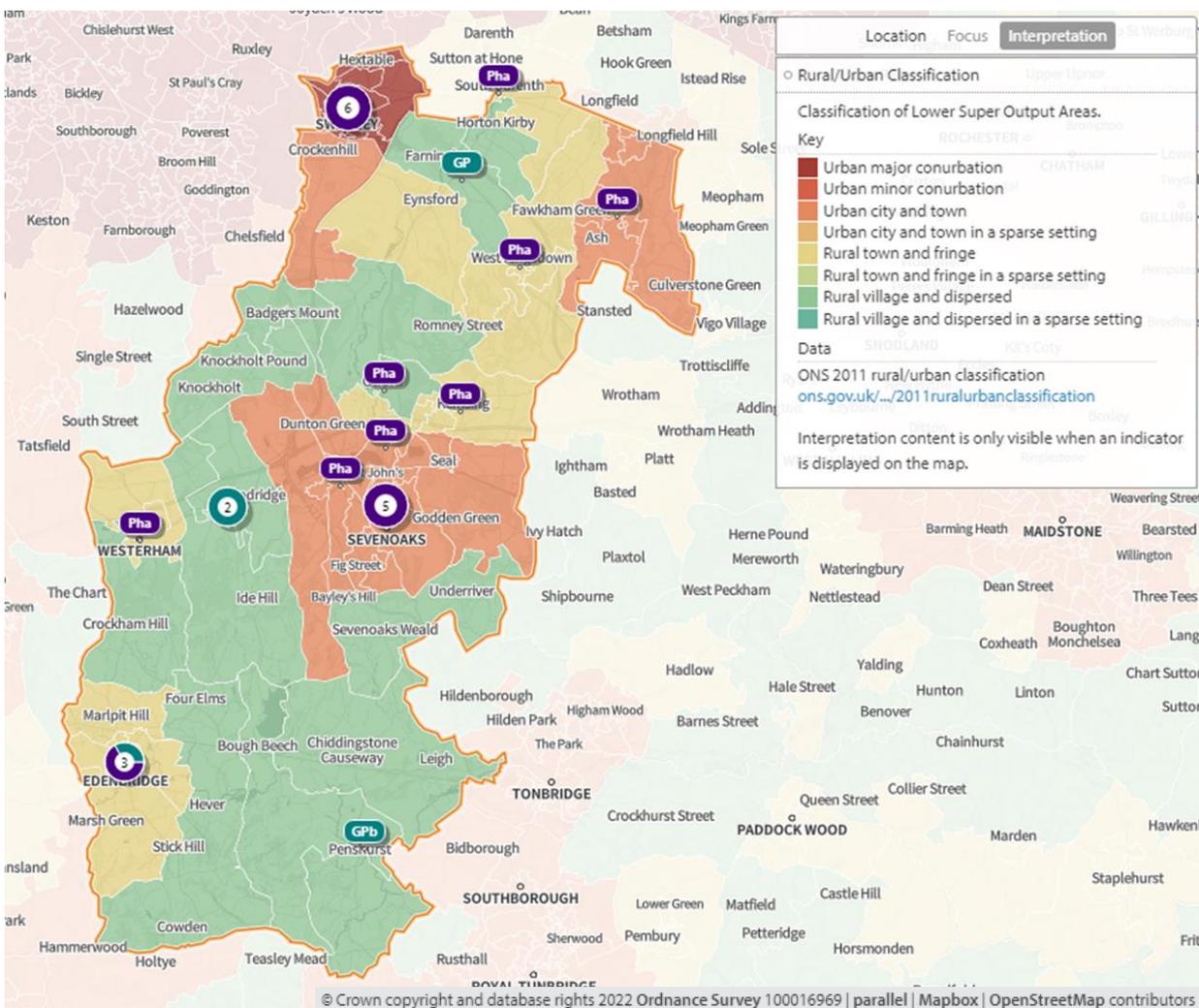
Site Name	20/21	21/22	22/23	23/24	24/25	25/26	26/27	27/28	28/29	29/30	2025	2030
1. Downswood and Otham	120	120	91	145	145	146	146	97	75		621	1085
3. Park Wood	80	109	80	80	68	149	80	96	96	96	348	934
6. Allington	120	82	40	7							249	249
10. Barming	70	20	7	40	40	49	49	9			177	284

15 Sevenoaks Locality

1. Key Facts

Sevenoaks is a local government district in the west of the county. It covers an area of 370.4 square km. The district is relatively sparsely populated with 3.3 persons per hectare, second only to Ashford district (2.3 persons per hectare) ⁽³⁾. Map 139 shows that there are two main urban centres, Sevenoaks and Swanley, the latter being much more densely populated. There are two small towns in the south-west of the district but much of the south is rural. The north of the district borders London's urban sprawl.

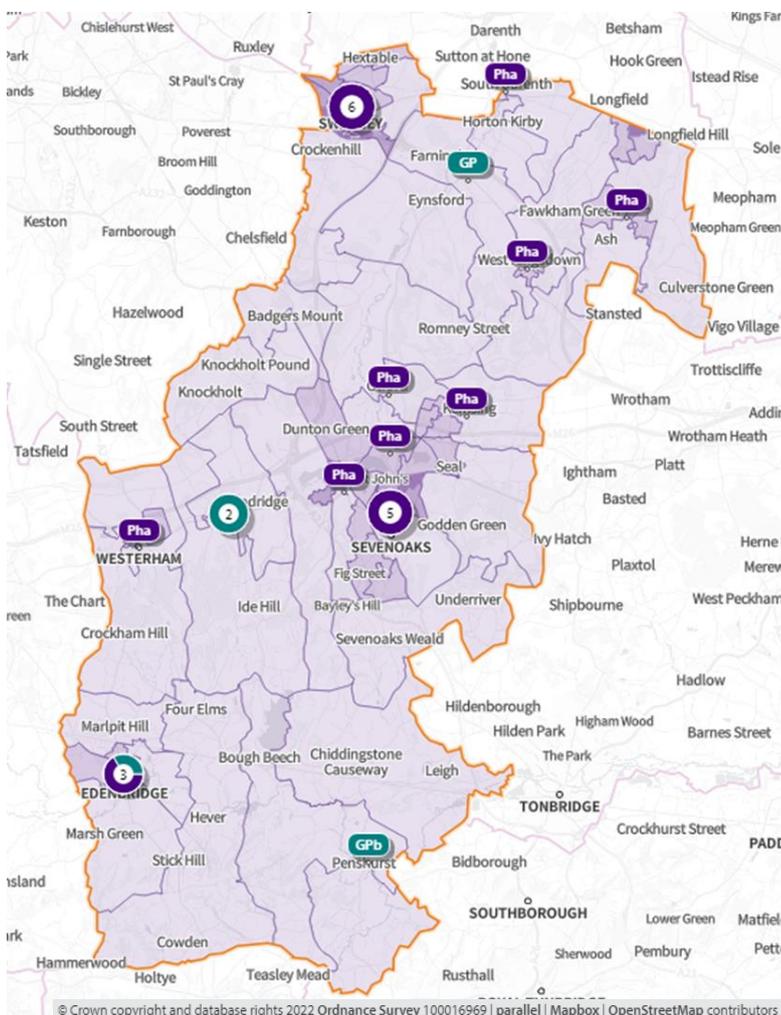
Map 139. Rural/urban classification of lower super output areas



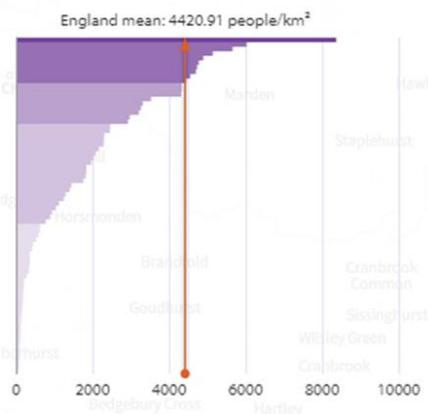
Population

Map 140 below shows the distribution of the population in the locality. Sevenoaks has a population of 121,387. The areas in and around the main town of Sevenoaks are the most densely populated, however the borough has a relatively low number of highly densely populated areas. Areas in the north of the borough are more densely populated with the town of Swanley having small highly densely populated urban areas.

Map 140. Population density of lower super output areas overlaid with locations of pharmacies and dispensing doctors



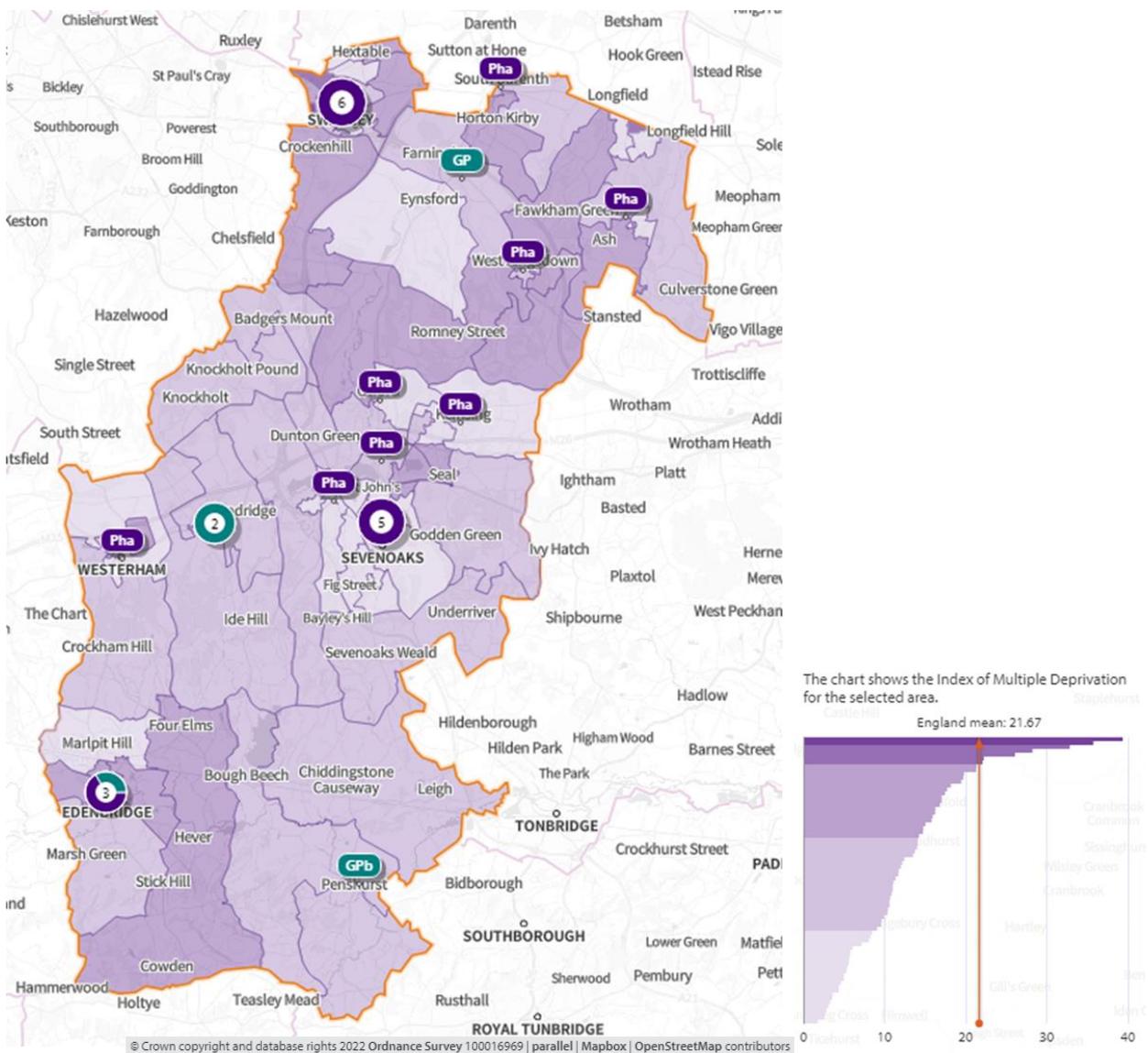
The chart shows the estimated population per km² in mid-year 2020.



Deprivation

Map 141 below shows the areas of deprivation in the Sevenoaks District locality. Deprivation is low across the district and average deprivation is the second lowest in Kent. Employment rates are the highest in Kent⁽⁶³⁾ and educational attainment are second highest⁽⁶⁴⁾.

Map 141. Deprivation of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Language

English is the main language for all people aged 16 or over in 96.4% of households in the district. 1.2% of households have no people with English as the main language⁽²⁾.

Home ownership

73% of houses are owned either outright (38%) or with a mortgage (35%). The average number of occupants per household is 2.4, the same as the Kent average ⁽²⁾.

Age Distribution

The average age of Sevenoaks district residents is 42.3, slightly higher than the Kent average of 41.4. 21.6% of the population is over 65 and 20.3% 0-15 ⁽²⁾. Life expectancy at birth is 81 for males and 84.2 for females ⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Sevenoaks district are wholesale and retail trade (13.5%), construction (12.5%), and human health and social work activities (9.9%) ⁽¹⁵⁾. In comparison to Kent as a whole, the district has a much higher proportion of construction and professional, scientific jobs ⁽¹⁵⁾.

Car Ownership

13% of households in Sevenoaks district do not have a car or van in the household, this is the lowest in Kent ⁽¹³⁾.

Care Homes

There are a thirteen of care homes in the Sevenoaks locality. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

2. Necessary services: current provision within the locality

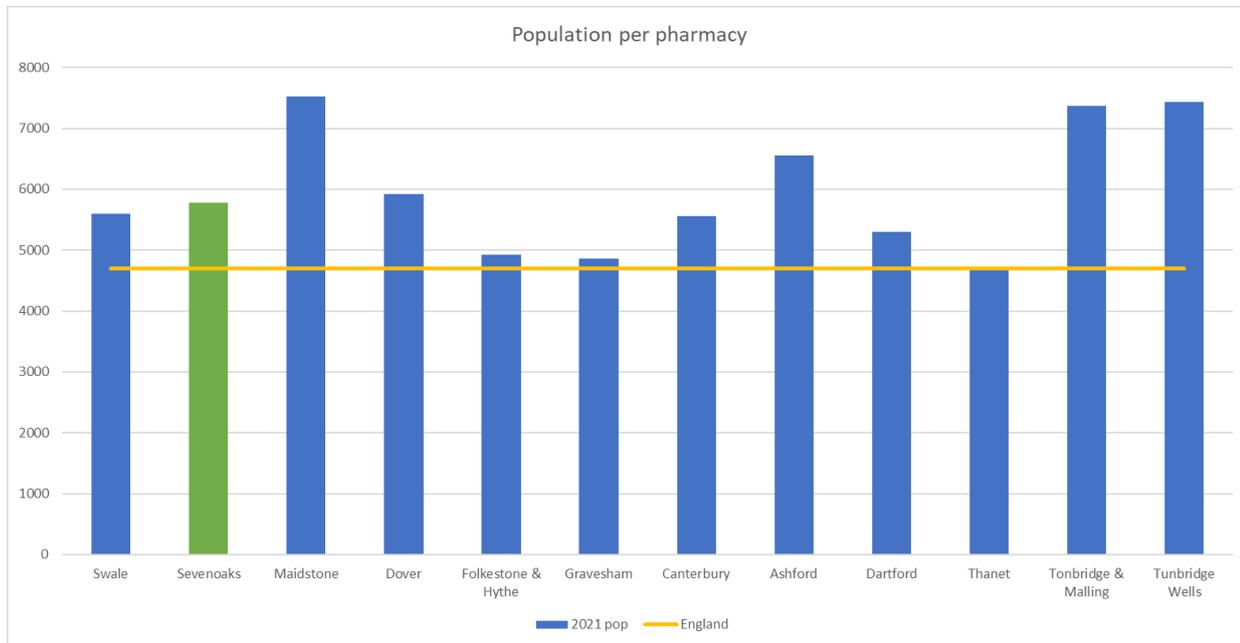
(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are 21 Community pharmacies providing dispensing services in the Sevenoaks locality.

In addition, there are five dispensing GP practices in the locality.

Each pharmacy provides on average services for 5,780 of the area’s population. Figure 40 below shows how this compares with the other localities of Kent.

Figure 40 Number of people per pharmacy in each locality



The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas and an even smaller percentage that are generated outside the locality and dispensed by Sevenoaks community pharmacies ⁽¹⁾.

- 1,219 outside prescribers dispense in Sevenoaks
 - 4.3% of all items dispensed in Sevenoaks
- 12 prescribers in Sevenoaks
 - 95.7% of all items dispensed in Sevenoaks
- 32 dispensers in Sevenoaks
 - 90.4% of all items prescribed in Sevenoaks
- 1,262 dispensers outside of Sevenoaks
 - 9.6% of all items prescribed in Sevenoaks

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies and GP dispensing practices.

Opening times:

All are open Monday to Friday, with 21 opening on Saturdays and 4 opening on Saturdays and Sundays. This gives a weekly opening hours range of 41.5 to 101 hours and an average of 58 hours of opening each week. Sixteen of these pharmacies open for at least one hour after 5pm on weekdays.

Table 54 below show the core and supplementary hours of each pharmacy ⁽⁶⁵⁾.

Table 54. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Lloyds Sainsbury's	101	0	101	5.5	15	6
Asda Pharmacy	100	0	100	6	15	6
Thales Pharmacy	100	0	100	6	15	5
Boots, High St., Sevenoaks	40	23	63	1	9.5	6
Well	40	19	59	2	4	0
Boots, London Rd., Sevenoaks	40	18	58	2	8	0
Otford Pharmacy	40	16.75	56.75	1.5	6.75	0
Lloyds, West Kingsdown	40	13.5	53.5	1	8.5	0
Boots, Swanley	40	10.5	50.5	0.5	8	0
Boots, Edenbridge	40	5	45	0.5	7.5	0
Paydens, London Rd., Sevenoaks	40	13.5	53.5	1	8.5	0

Table 54 continued

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Swanley Pharmacy	40	13	53	2	8	0
Paydens, Edenbridge	40	10.5	50.5	0.5	8	0
Village Pharmacy, Dartford	40	13	53	1	8	0
Kemsing Pharmacy	40	9	49	1	4	0
Day Lewis Pharmacy	40	9	49	1	4	0
Village Pharmacy, Hextable	40	8.5	48.5	1.5	4	0
Day Lewis Chemist	40	4	44	1	4	0
Sevenoaks Pharmacy	40	1.5	41.5	0.5	4	0
Hobbs Pharmacy	40	6	46	0.5	3.5	0
Bat & Ball Pharmacy	40	4	44	1	4	0

There are the following dispensing GP practices in the Sevenoaks locality:

- Brasted Practice TN16 1HU
- Edenbridge Medical Practice TN8 5ND
- The Surgery, Penhurst TN11 8BP
- The Medical Practice (Sundridge) TN14 6EH
- Braeside Surgery, Farringham DA4 0JH

Access to pharmacies

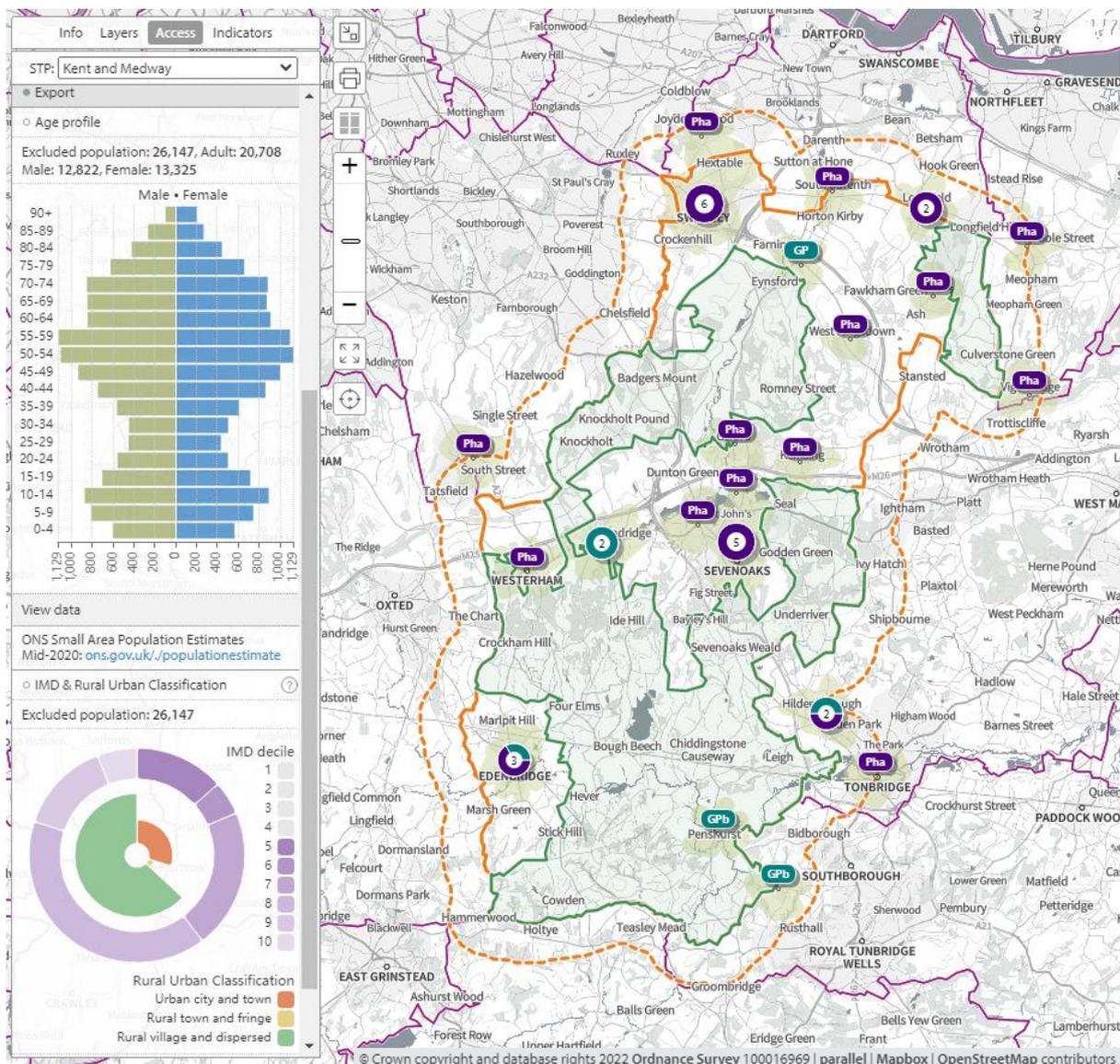
Travel times

In **map 142**, below, the olive-green shaded areas are within a **20-minute walk of a community pharmacy/dispensing GP practice during core hours.**

26,147 (21.5%) people are not within a 20-minute walk

24.6% (6,432) of 65+ population is not within a 20-minute walk of a community pharmacy or dispensing GP practice

Map 142. Locations of community pharmacies/dispensing GPs and lower super output areas not within a 20-minute walk

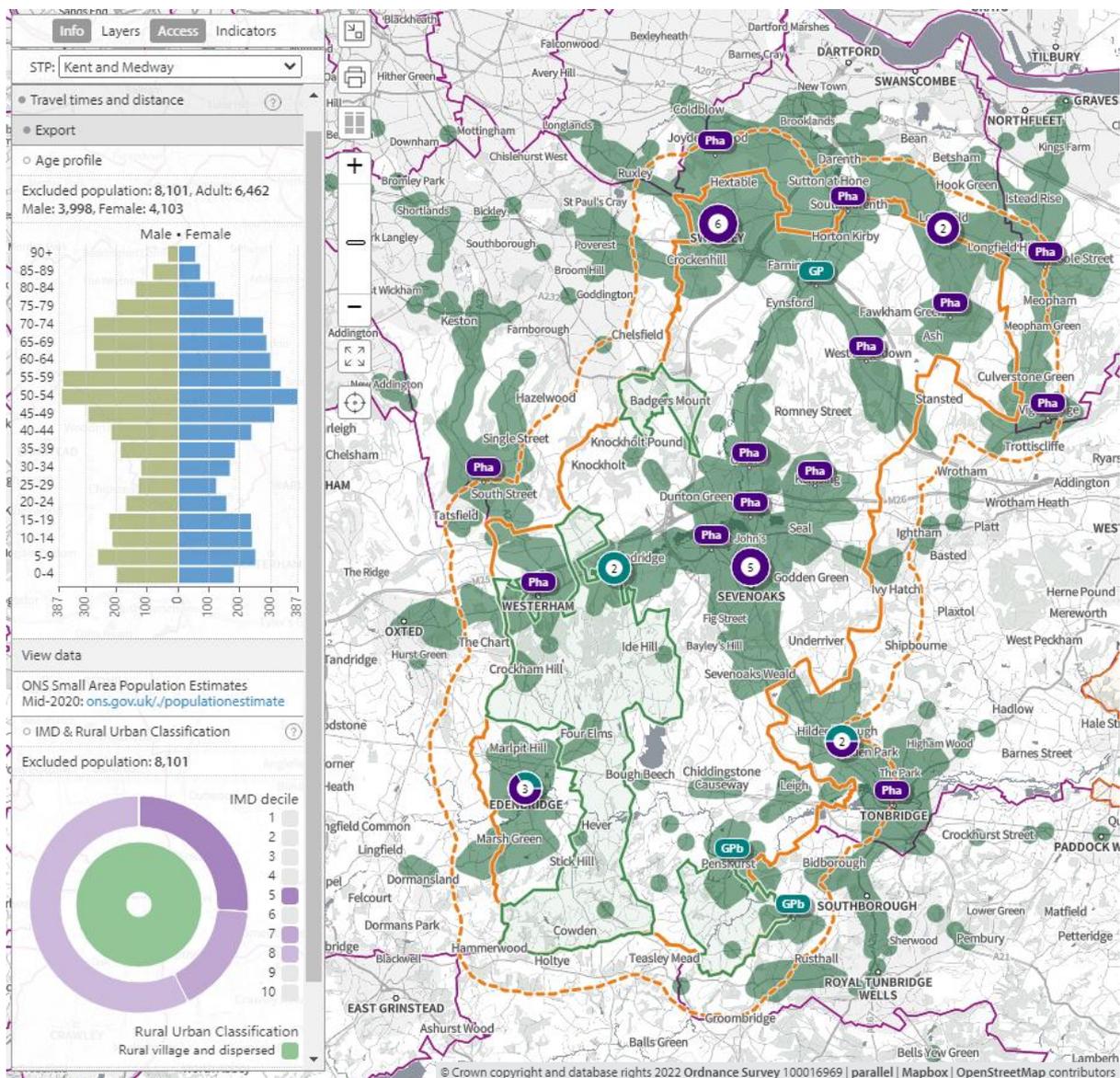


In **map 143**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy/dispensing GP practice **on weekdays**.

8,101 (6.7%) people are not within 20-minutes by public transport of a community pharmacy/dispensing GP practice.

7.6% (1,981) of 65+ population is not within 20-minutes by public transport of a community pharmacy or dispensing GP practice

Map 143. Locations of community pharmacies/dispensing GPs and lower super output areas not within 20-minutes by public transport on weekday mornings

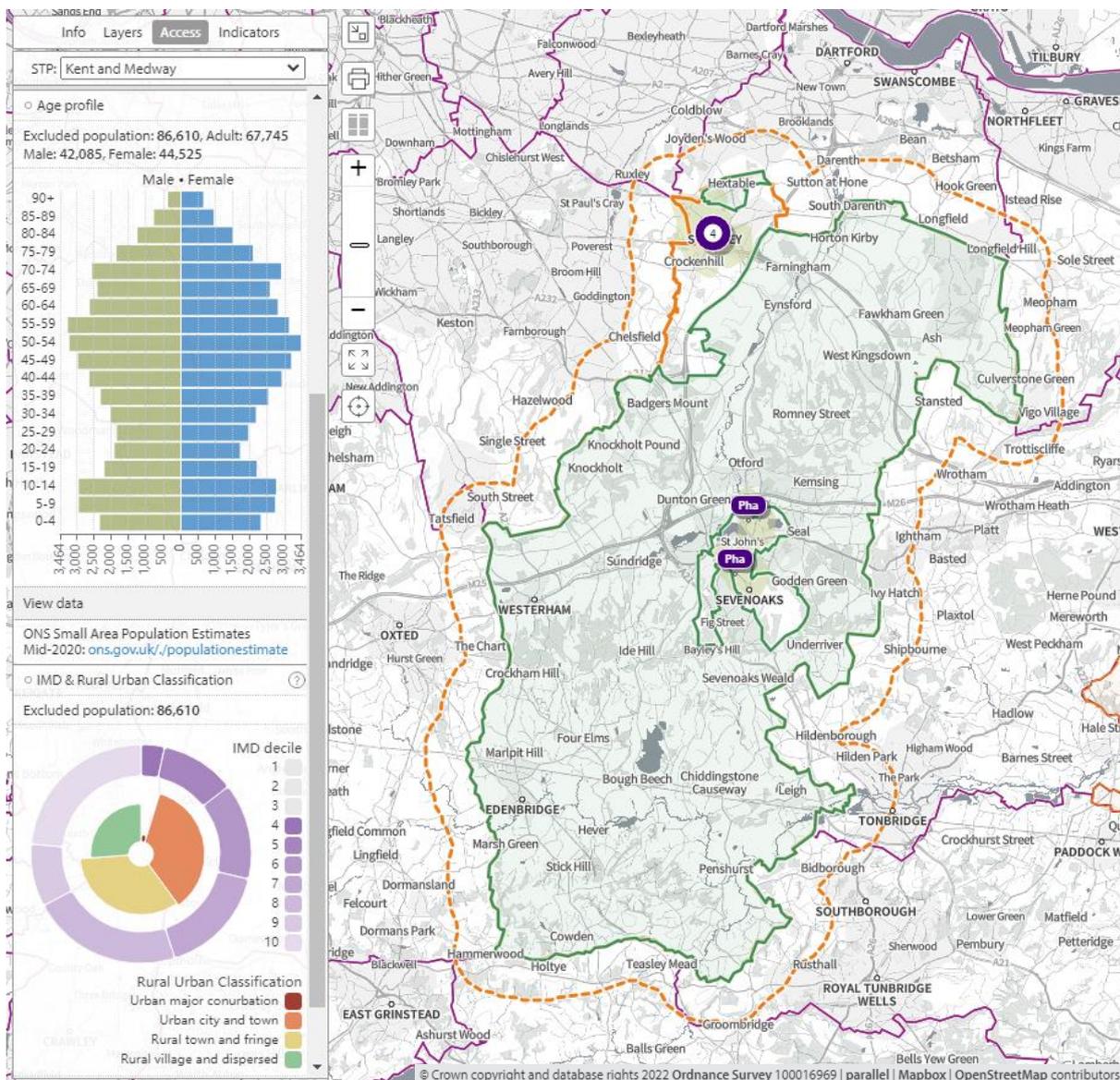


In **map 144**, below, the olive-green shaded areas are within a **20-minute walk** of a community pharmacy that opens until **at least 7pm on weekdays**.

86,610 (71.4%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

75.8% (19,788) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

Map 144. Locations of community pharmacies open until at least 7pm and lower super output areas not within a 20-minute walk

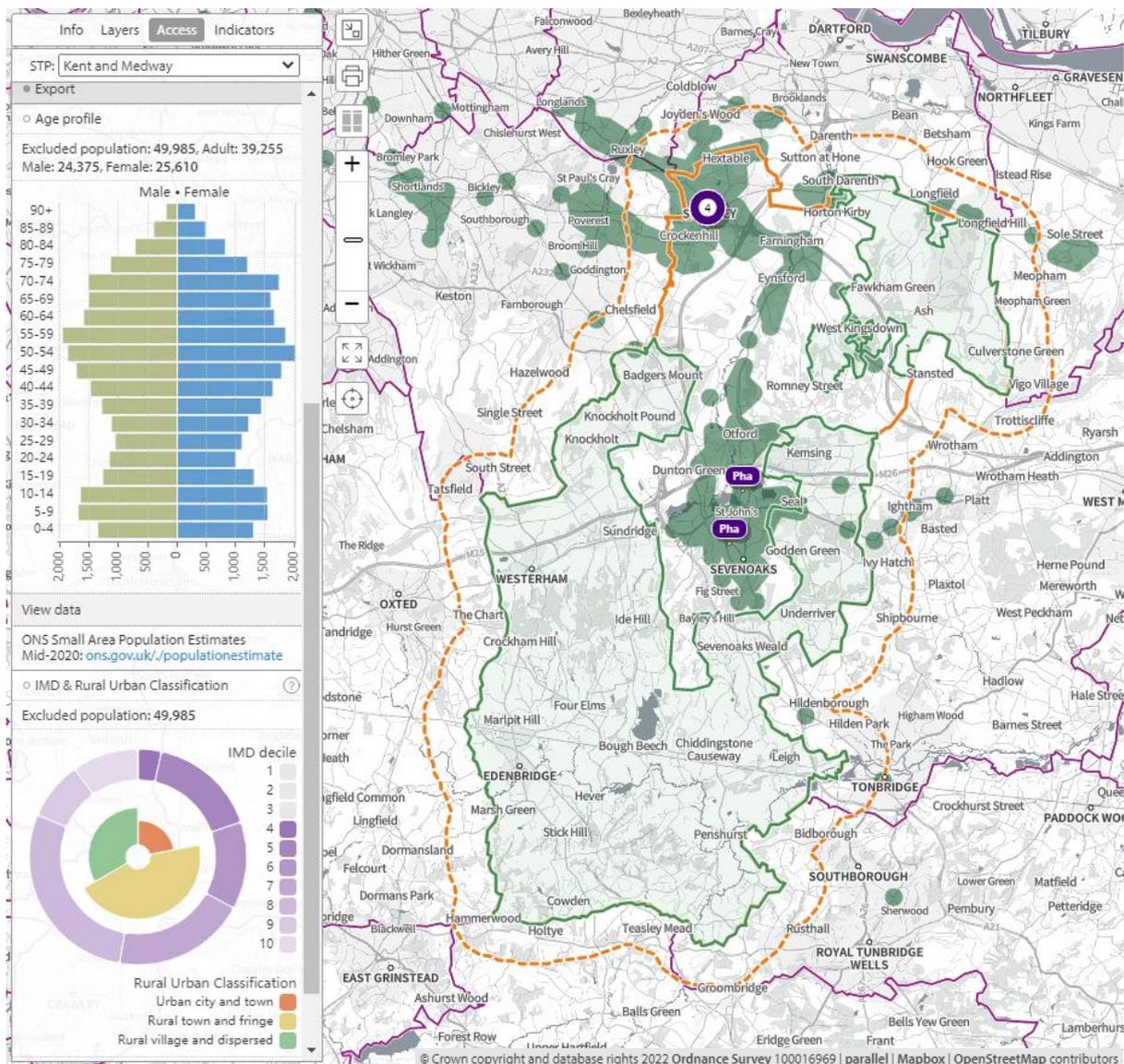


In **map 145**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy that **opens past 7pm on weekdays**.

49,985 (41.2%) people are not within 20-minutes by public transport that opens past 7pm on weekdays.

44.2% (11,544) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays.

Map 145. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



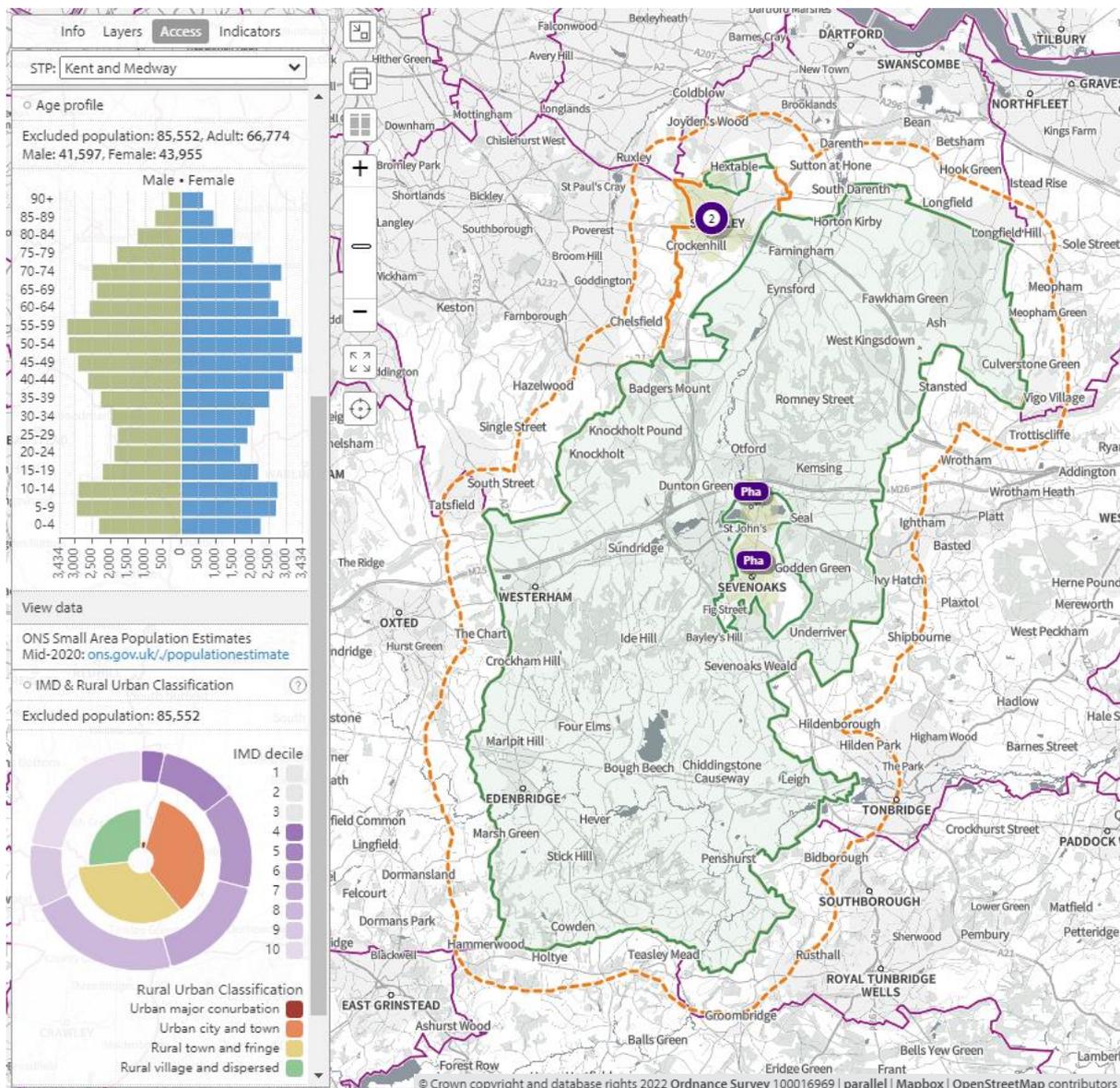
Access on Sundays

In map 146, below, the olive-green shaded areas are within a **20-minute walk** of a community pharmacy that **opens on Sundays**

70.5% (85,552) of the population is not within a 20-minute walk of a community pharmacy that opens on Sundays

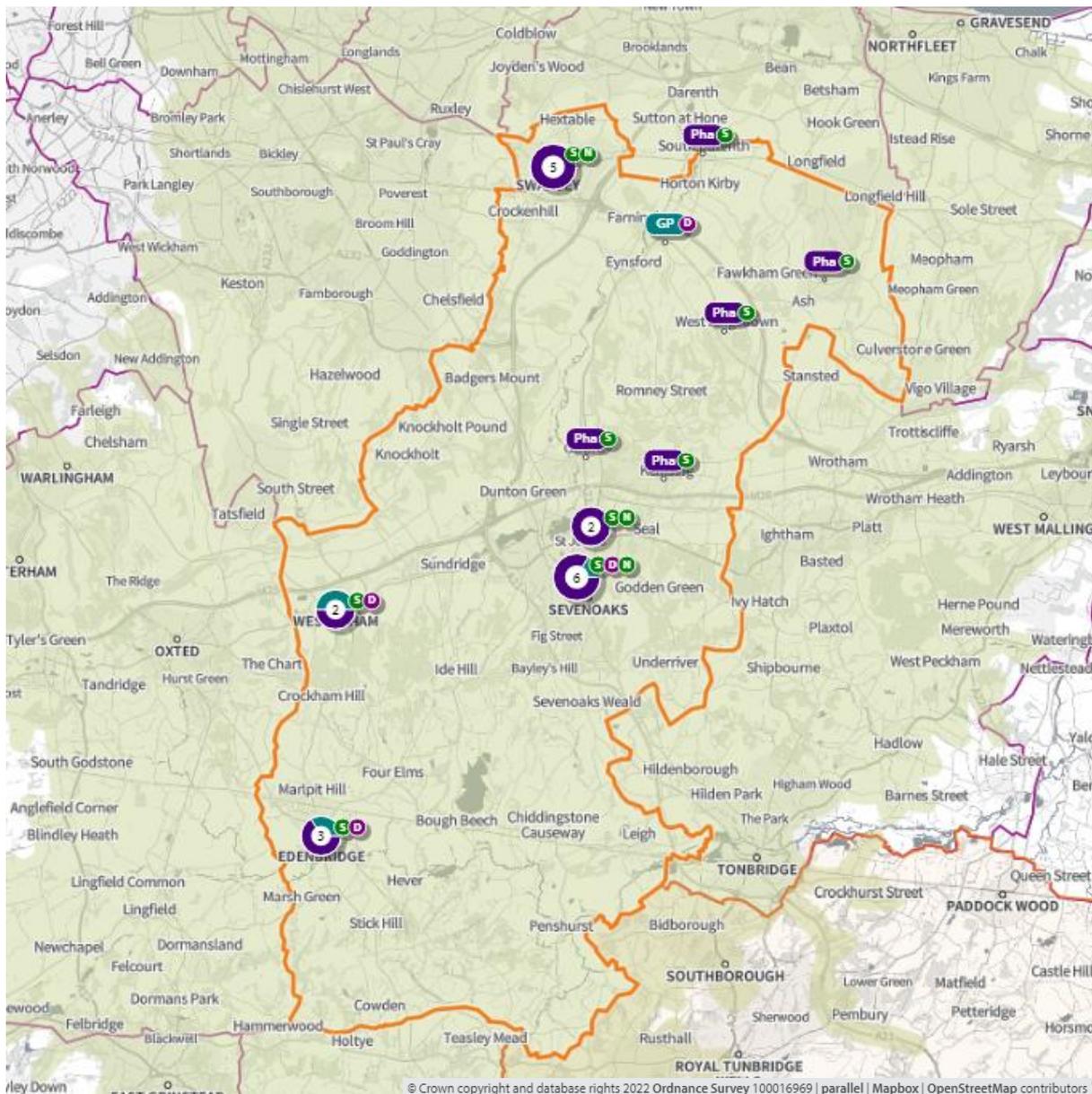
74.4% (19,412) of 65+ population is not within a 20-minute walk of a community pharmacy that opens on Sundays

Map 146. Locations of community pharmacies open on Sundays and lower super output areas not within a 20-minute walk



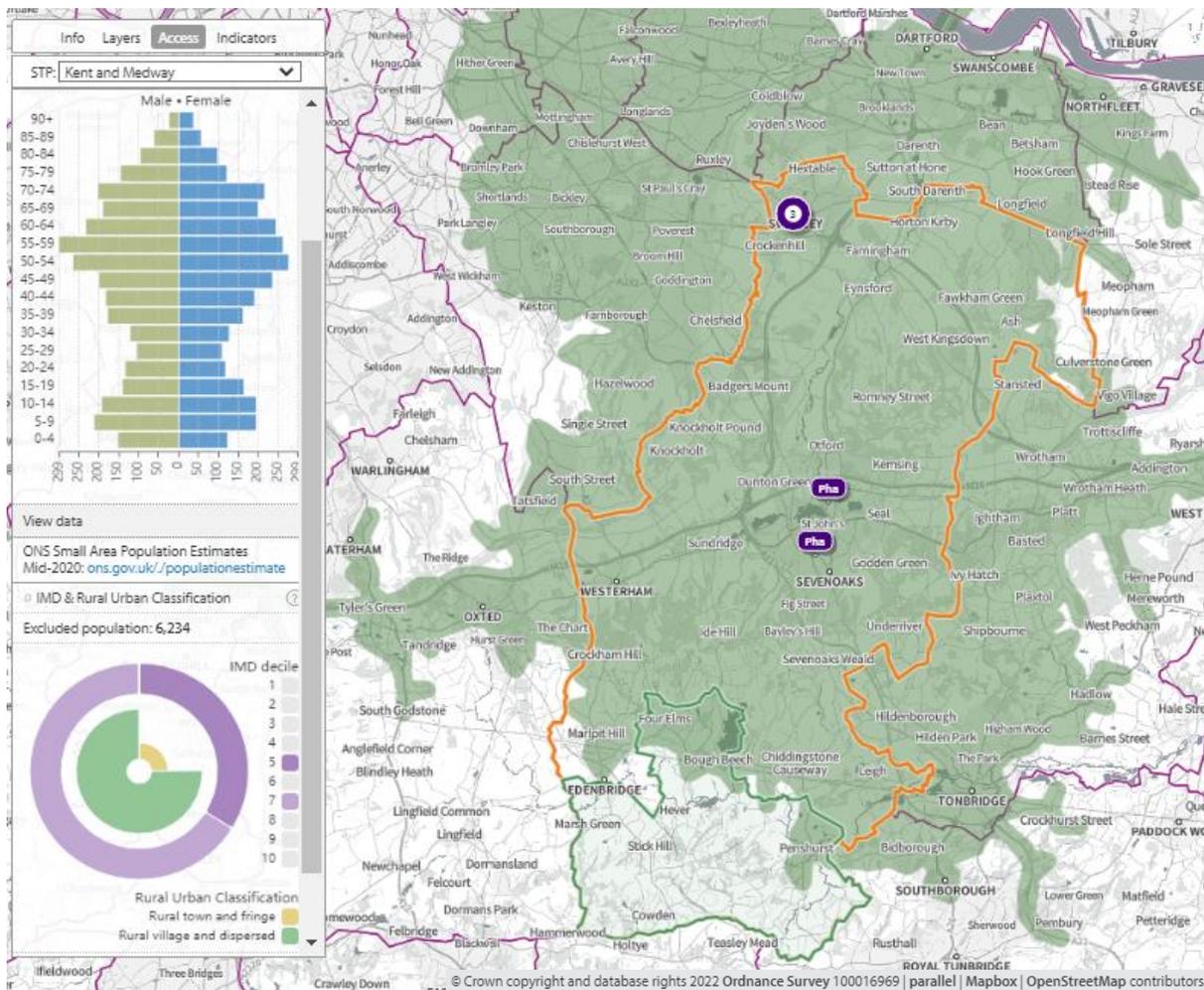
In **map 147**, below, access during **core opening hours, Saturdays and Sundays** is shown. The olive-green shaded areas are within a **20-minute drive** of a community pharmacy/dispensing GP practice. The entire population is within a 20-minute drive.

Map 147. Locations of community pharmacies, dispensing GPs and areas within 20-minutes by car



In **map 148**, below, the green shaded areas are within 20-minutes by car of a community pharmacy that opens until at least 7pm on weekdays. 5.1% of the population (5.5% of 65+) is not within a 20-minute drive.

Map 148. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The information below indicates the number of prescriptions dispensed in and outside of the locality.

- 1.6 million items prescribed in Sevenoaks
 - 1.45 million items dispensed in Sevenoaks
 - 1.2 million (68%) via Electronic Prescription Service
 - 152,981 dispensed outside of the district
 - 57,000 distance selling
 - 22,568 Tunbridge Wells
 - 19,976 Dartford

- 1.76 million items dispensed in Sevenoaks
 - 1.57 million items dispensed by community pharmacies in Sevenoaks
 - 190,528 dispensed by 10 GP practices:
 - 67,468 Braeside Surgery
 - 50,708 Edenbridge Medical Practice
 - 33,595 Amherst Medical Practice
 - 74,820* items prescribed outside borough i.e. more coming in than going out

* Branch surgeries mean that this figure is not entirely accurate

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board's area in order to access services:

- Offered by dispensing appliance contractors
- Offered by distance selling premises
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services were delivered by pharmacies in the Sevenoaks locality in 2020/21.

Table 55. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	16
Appliance Use Review	0
Hypertension Service [‡]	19
Stoma Appliance Customisation	2
Community Pharmacist Consultation Service (CPCS) [‡]	19
Hepatitis C Antibody Testing Service	0
Seasonal Influenza Vaccination Advances Service	19
Covid Vaccination Service*	1
Covid Home Delivery Service*	17
Covid lateral flow device distribution*	21

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three services (Covid Vaccination, Home Delivery and lateral flow devices) were specific to the Covid-19 pandemic and that others were new services (CPCS and hypertension service) introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Amherst Medical Practice is open until 8pm on Mondays and Fridays and until 7.30pm on Wednesdays, and open from 7.15am on Tuesdays and 7am on Thursdays
- Braeside Surgery is open until 8pm on Mondays and Wednesdays
- Edenbridge Medical Practice is open until 8pm on Mondays, Tuesdays and Thursdays
- St Johns Medical Practice is open until 8.30pm on Tuesdays and until 8pm on Wednesdays
- West Kingsdown Medical Centre is open from 7.30am on Tuesdays
- Temple Hill Surgery is open from 7.30am on Tuesdays
- The Cedars Surgery is open until 8pm on Mondays and Thursdays and from 7am on Wednesdays

There is a minor injuries unit situated at Sevenoaks Hospital which is open daily 8am-8pm.
There is a second minor injuries unit situated at the War Memorial Hospital, Edenbridge which is open daily 8.30am-6.30pm.

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

The number of prescriptions from these services is shown below:

- 17 pharmacies dispensed a total of 1,250 (mean = 74, range = 1-252) items from drug and alcohol services
- All 21 pharmacies dispensed a total of 810 (mean = 39, range = 9-84) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 20 pharmacies dispensed a total of 94 items (mean = 5, range = 1-18) from KCHFT
- 21 pharmacies and 3 GP practices dispensed a total of 2,730 items (mean = 114, range = 1-289) from Kent and Medway hospitals

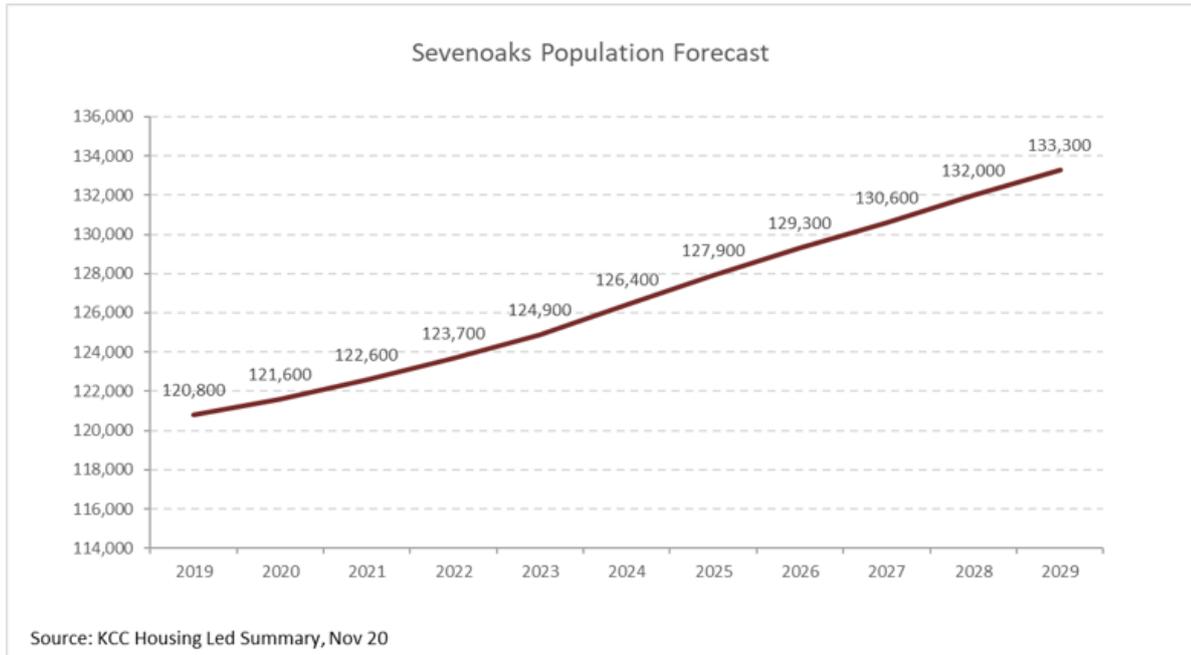
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from section 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

Figure 41 below shows the predicted increase in the population of the Sevenoaks locality continuing to grow over the lifetime of this PNA.

Figure 41 Sevenoaks population forecast



 **1 pharmacy per 6,091 people in 2025**

The population of Sevenoaks district is projected to increase by 5% to 127,900 in 2025. This is an increase of 300 people per pharmacy from 2020. As stated in the community pharmacy contracts survey 10 responding pharmacies in the Sevenoaks locality do have capacity to increase dispensing services and 9 have capacity to increase other services.

Map 149 below shows where there are major housing developments planned in the coming years and the table indicates the number of dwellings planned for each site. The blue shaded areas are locations of major housing developments. The table below shows number of proposed dwellings at each site by year. With an average of 2.4 people per proposed dwelling, by 2025 these sites will provide accommodation for approximately 6,700 people.

Map 149. Location of housing developments



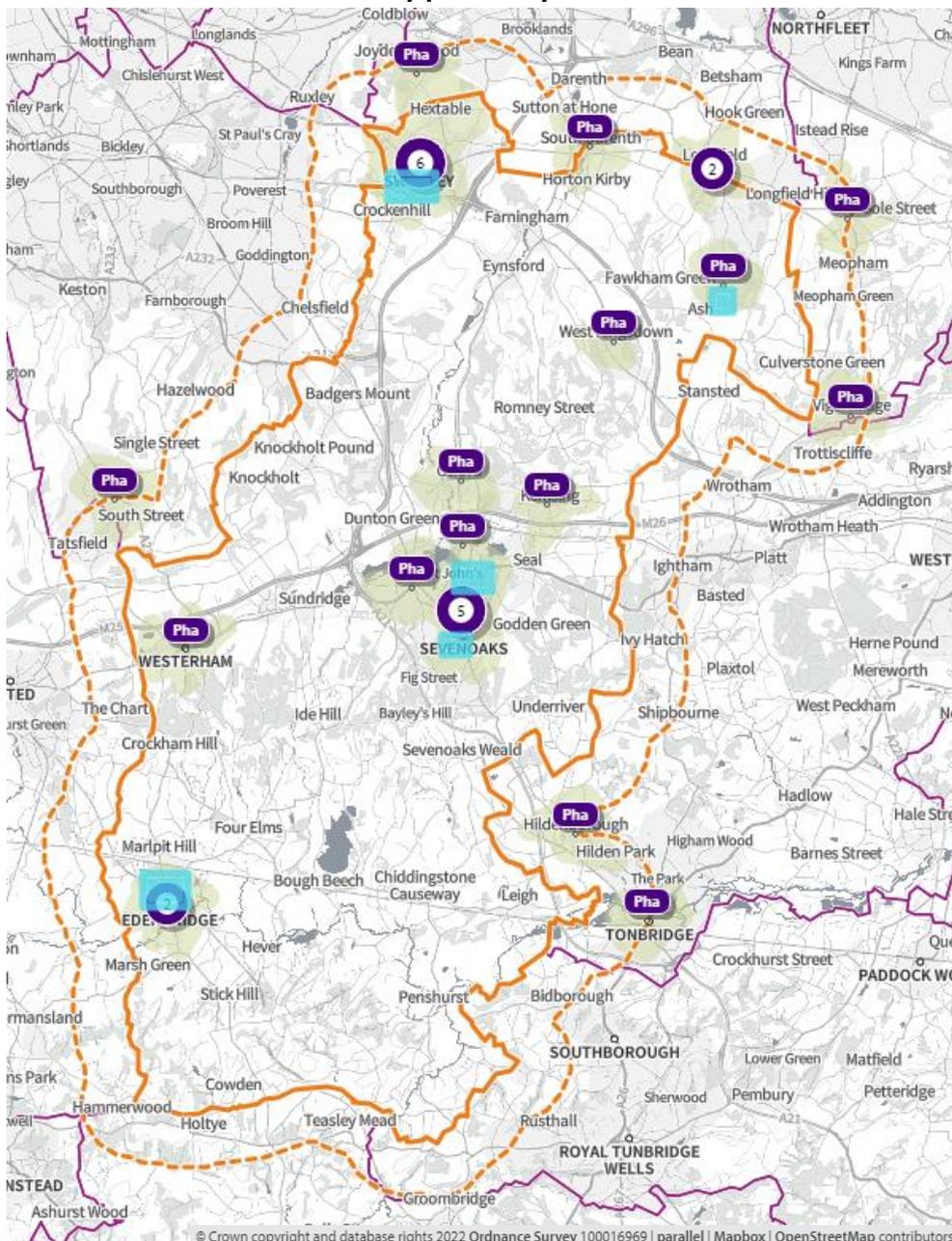
Table 56. Proposed housing developments – number of dwellings per year at each development

Site Name	2025
1. Land West of Enterprise Way, Edenbridge	276
1.Station Approach, Edenbridge	20
2.United House, Goldsel Road, Swanley	185
2.Land West of Cherry Avenue	50
2.Bevan Place	46
2.Bus Garage/Kingdom Hall, London Road	30
3.Cramptons Road Water Works, Cramptons Road	50
3.Sevenoaks Gasholder Station, Cramptons Road	35
4. Post Office/BT Exchange, South Park, Sevenoaks	42
5.New Ash Green Village Centre, New Ash Green	50

In the following maps access, with 20 minutes by walking, public transport and driving from these new developments to community pharmacies is shown in the following maps. The maps shown access on different days and times of the week.

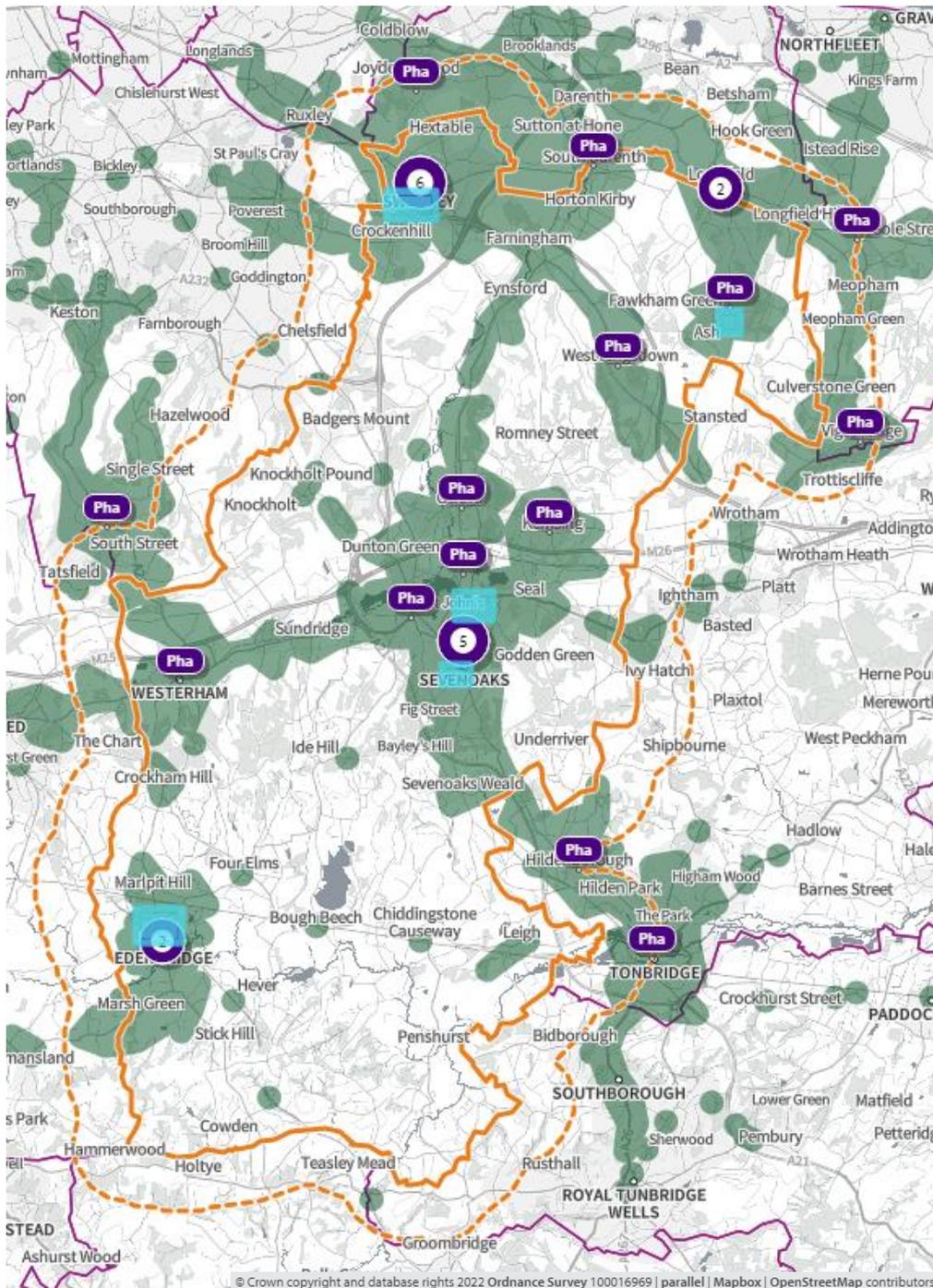
In **map 150**, below, Green shaded areas are within a **20-minute walk** of a community pharmacy/dispersing GP practice during core hours and the blue shaded areas are locations of major housing developments.

Map 150. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy



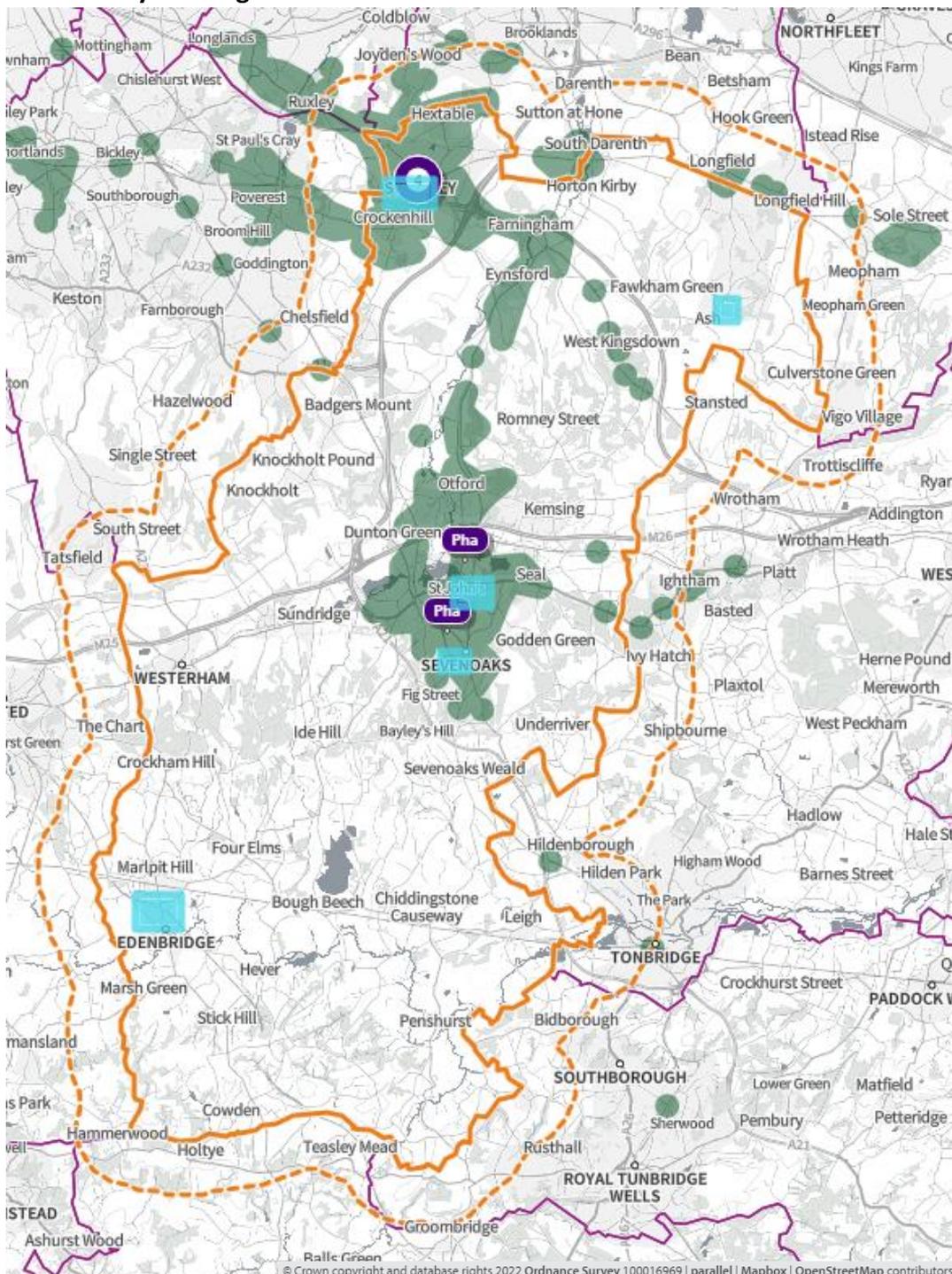
In **map 151**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy/dispensing GP practice during core opening hours and the blue shaded areas are locations of major housing developments.

Map 151. Location of community pharmacies, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday mornings



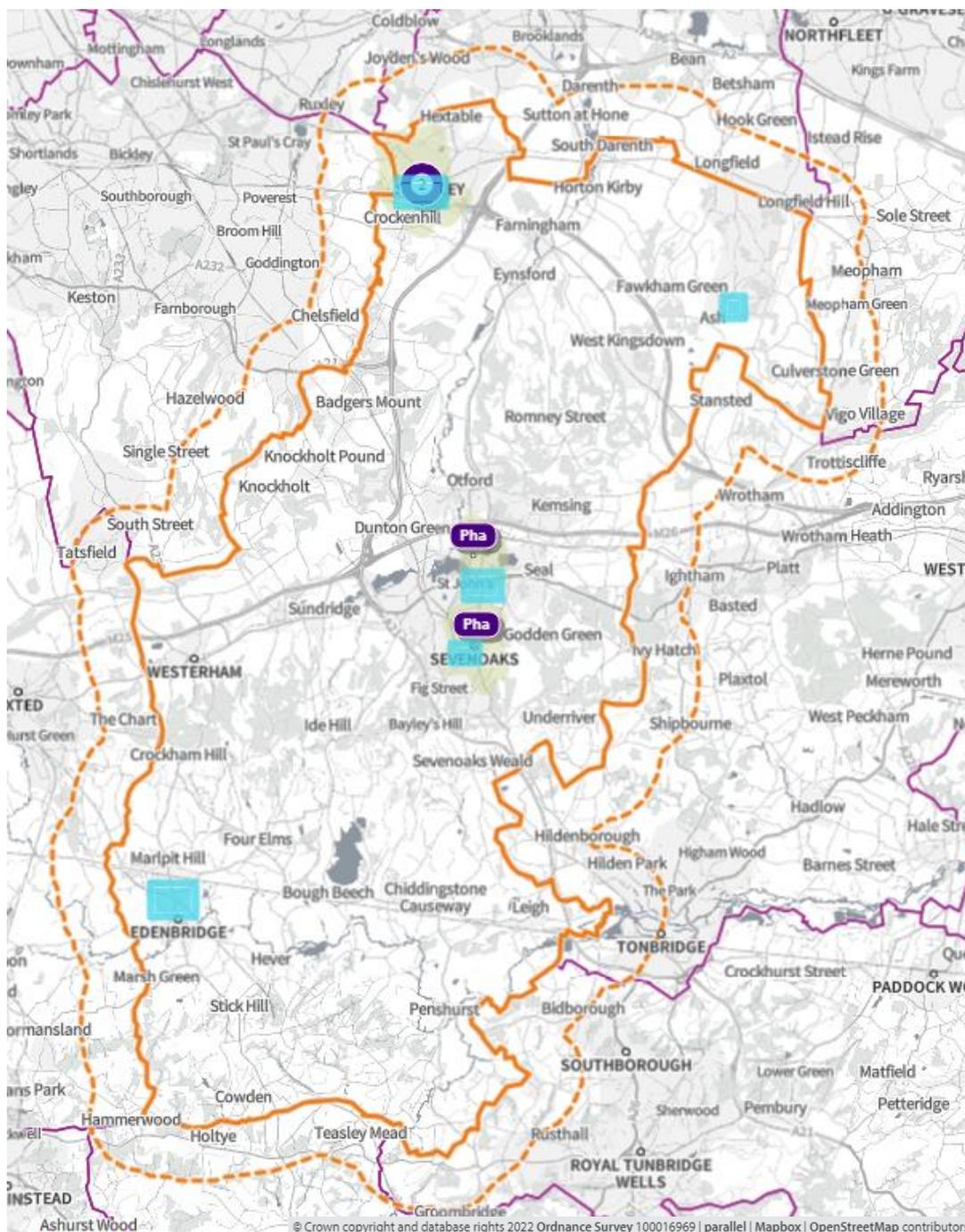
In **map 153**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy that is open until **at least 7pm Monday to Friday** and the blue shaded areas are locations of major housing developments

Map 153. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings



In **map 154**, below, the green shaded areas are within **20-minutes' walk** of a community pharmacy that is open on **Sundays** and the blue shaded areas are locations of major housing developments

Map 154. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

The population of the Sevenoaks locality is well served by pharmacies with good access at all times. The access is assisted by the presences of three 100-hour pharmacies. No gaps in provision have been identified.

9. Improvements or better access: Gaps in provision

No gaps in provision have been identified.

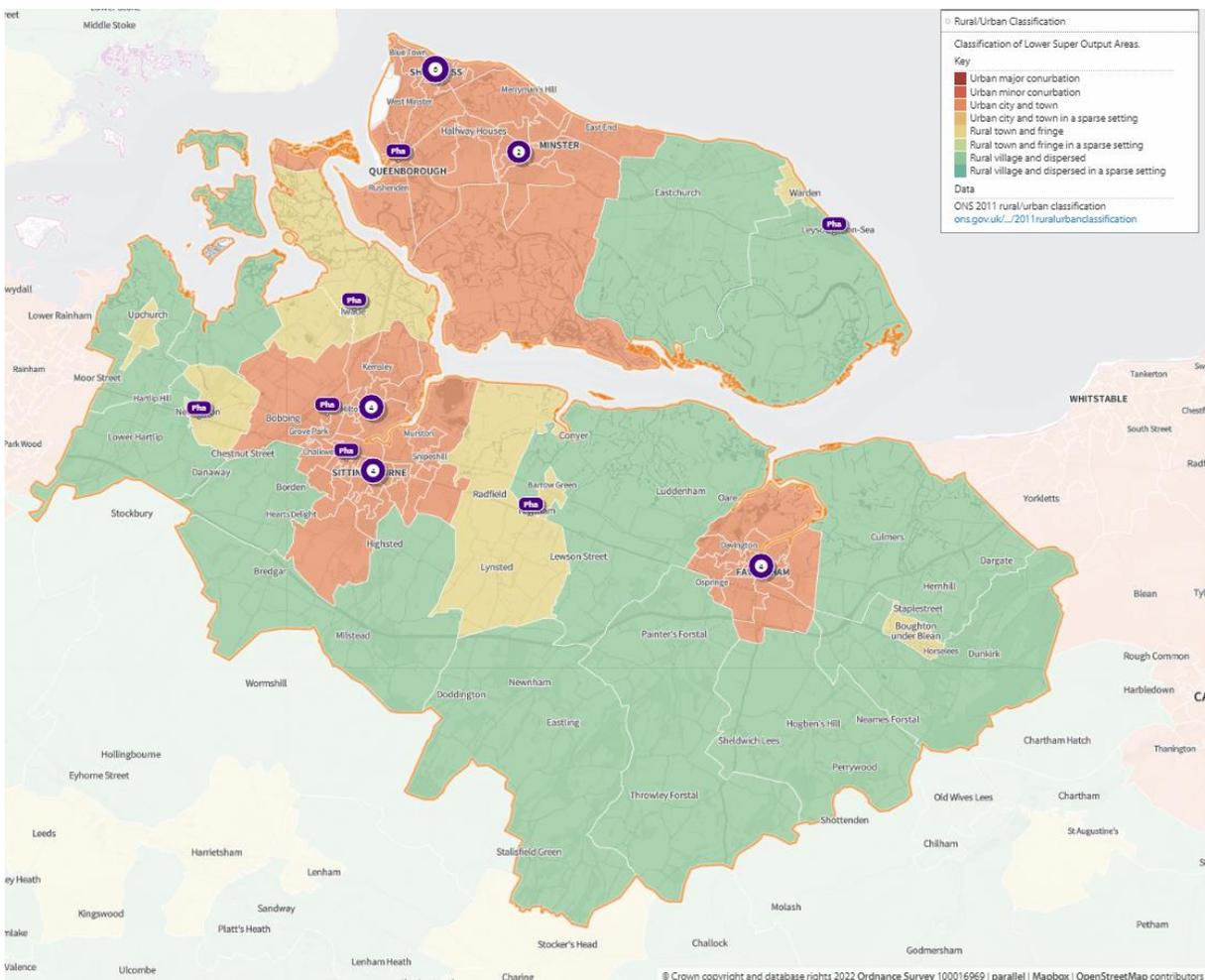
16 Swale Council Locality

1. Key Facts

Swale is a local government district in the north of the county. It covers an area of 400 square km. The population is concentrated in and around the three main towns of Sittingbourne, Sheerness and Faversham. Beyond these towns the district is rural and sparsely populated. The district contains the Isle of Sheppey, which is separated from the mainland by The Swale waterway, and a significant prison population at HMPs Elmley, Stanford Hill and Swaleside.

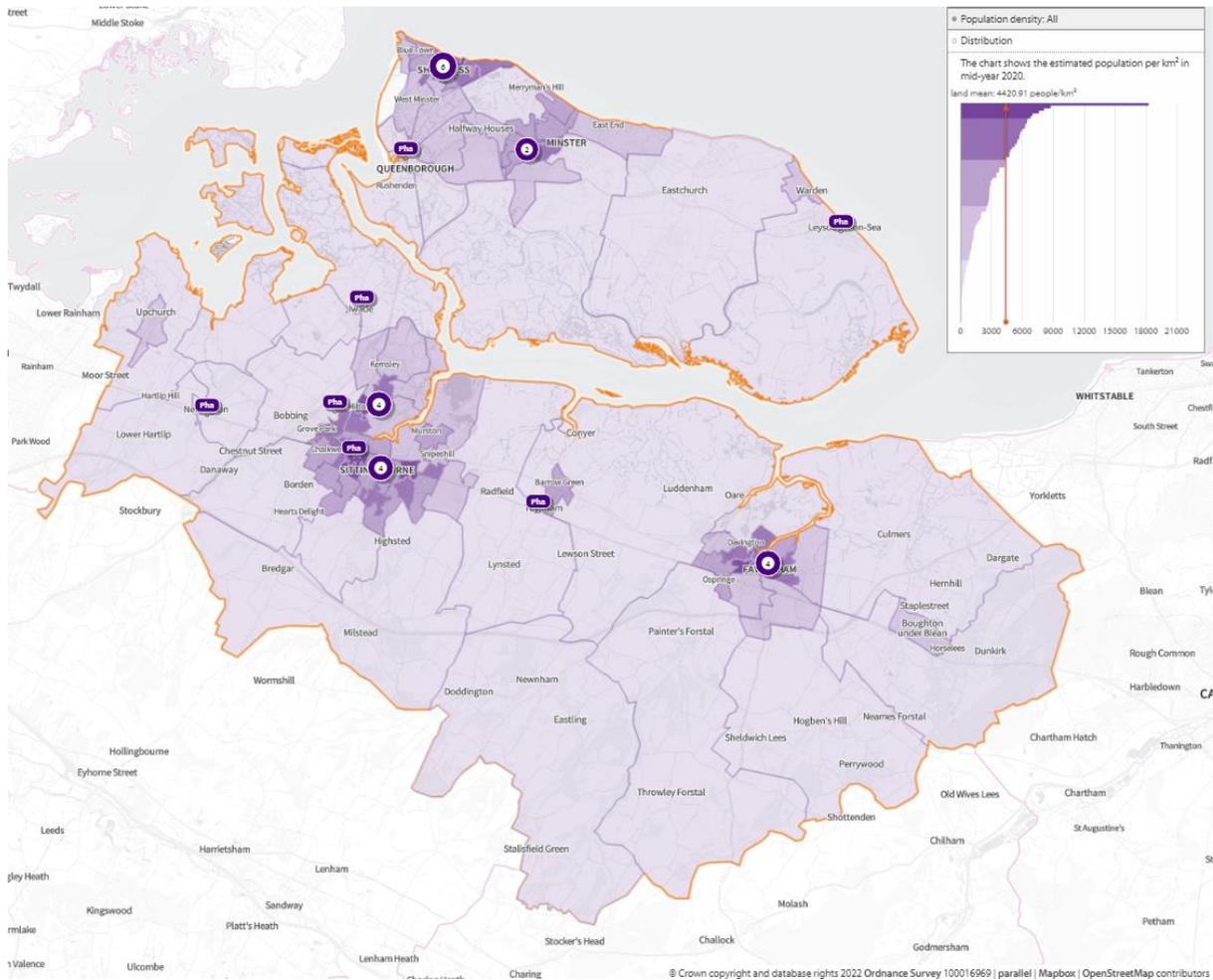
Urban/Rural Classification

Map 155. Rural/urban classification of lower super output areas



Population

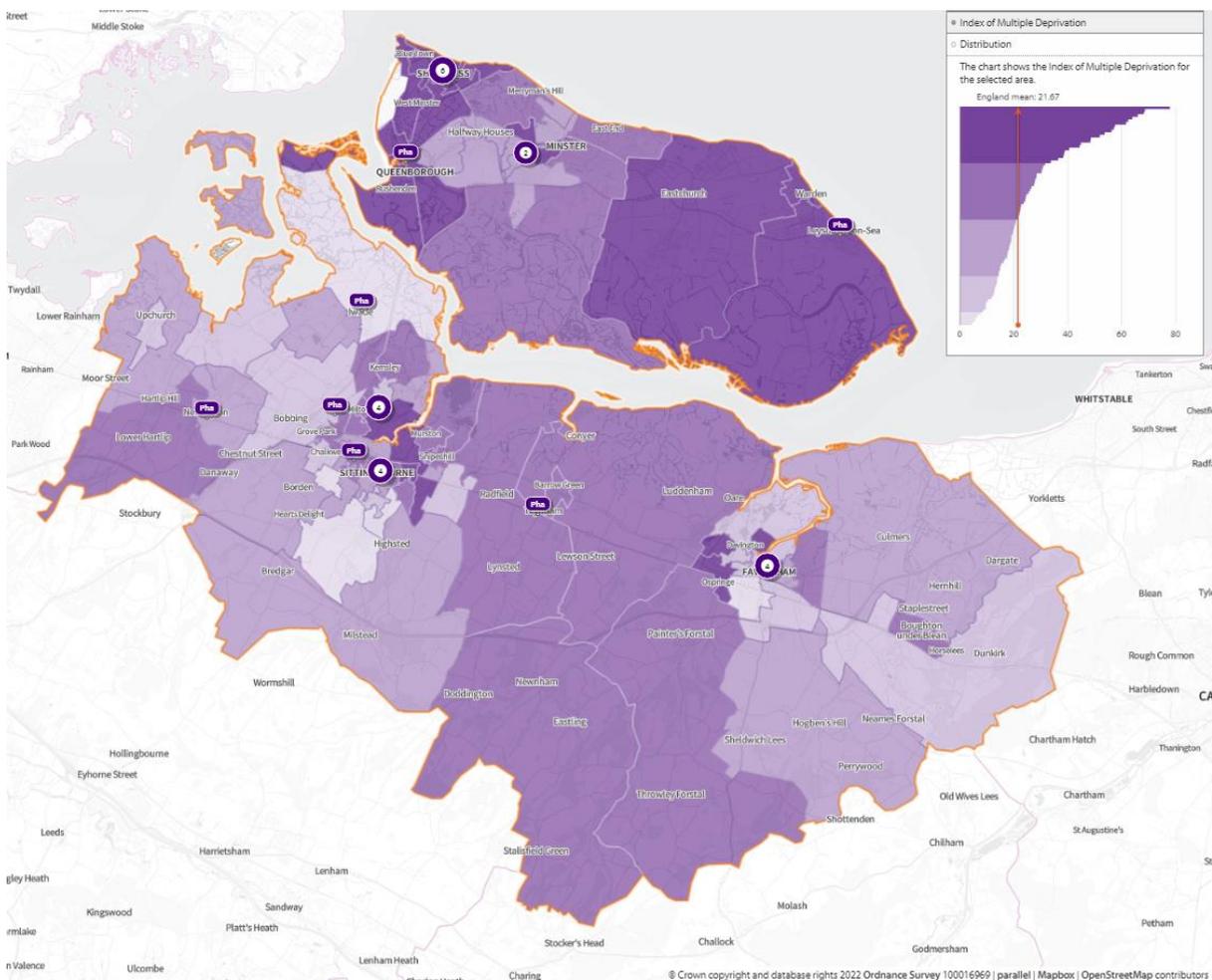
Map 156. Population density of lower super output areas overlaid with locations of pharmacies



Deprivation

Map 157 below shows the areas of deprivation in the Swale District locality. Swale is the second most deprived district in Kent with a significant number of the population in England's most deprived 10%. Employment rates are similar to the Kent average ⁽⁶³⁾ and educational attainment is significantly lower ⁽⁶⁴⁾.

Map 157. Deprivation of lower super output areas overlaid with locations of pharmacies



Language

English is the main language for all people aged 16 or over in 97% of households in the district. 1.4% of households have no people with English as the main language ⁽²⁾.

Home Ownership

68% of houses are owned either outright (31%) or with a mortgage (37%). The average number of occupants per household is 2.4, the same as the Kent average ⁽²⁾.

Age Distribution

The average age of Swale district residents is 40.6, slightly lower than the Kent average of 41.4. 19.3% of the population is over 65 and 20.5% 0-15 ⁽²⁾. Life expectancy at birth is 78 for males and 82 for females ⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Swale district are wholesale and retail trade (14.9%), manufacturing (11.9%), transport and storage, and education (9.4%) ⁽¹⁵⁾. In comparison to Kent as a whole, the district has a much higher proportion of transportation/storage, manufacturing, and agriculture, forestry and fishing jobs, reflecting the districts topography ⁽¹⁵⁾.

Car Ownership

20% of households in Swale district do not have a car or van in the household, this is similar to the Kent average ⁽¹³⁾.

Care Homes

There are a considerable number of care homes in the Swale area. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

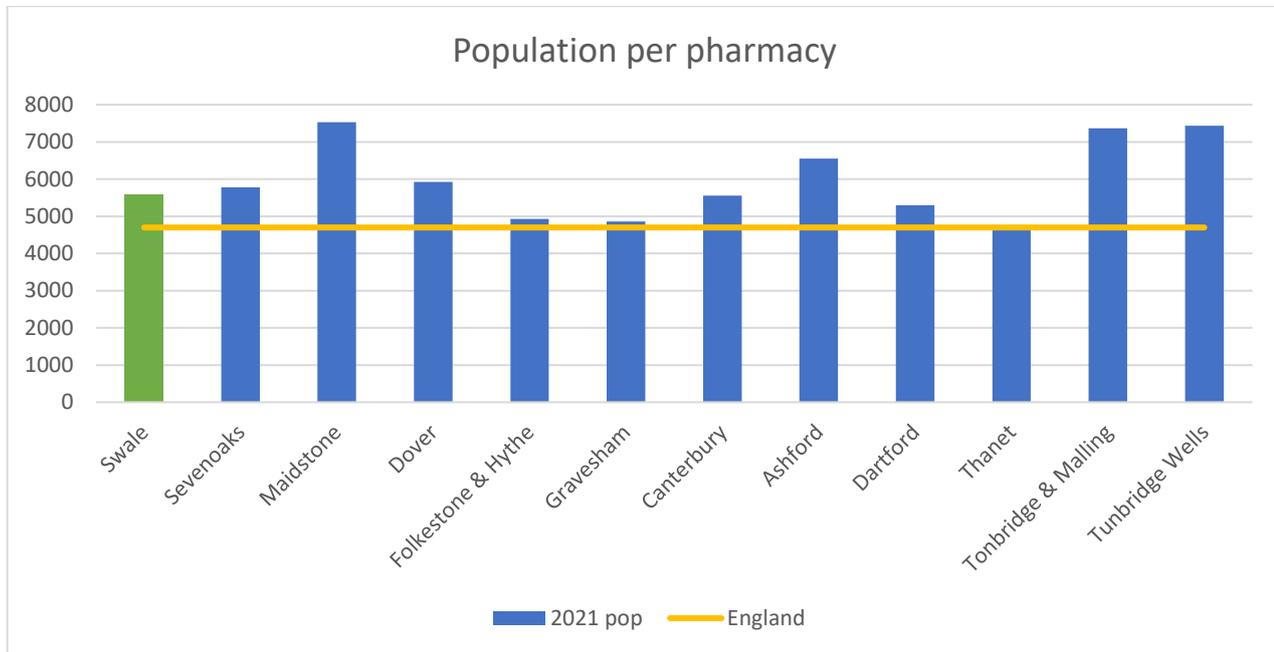
2. Necessary services: current provision within the locality

(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are 27 Community pharmacies providing dispensing services in the Swale locality and no dispensing GP surgeries. There are two distance selling pharmacies in the locality.

Each pharmacy provides on average services for 5,593 of the area’s population. Figure 42 below shows how this compares with the other localities of Kent.

Figure 42 Number of people per pharmacy in each locality



The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas and a slightly higher percentage that are generated outside the locality and dispensed by Swale community pharmacies⁽¹⁾.

- 3,266 outside prescribers dispense in Swale
 - 8.3% of all items dispensed in Swale
- 26 prescribers in Swale
 - 91.7% of all items dispensed in Swale
- 46 dispensers in Swale
 - 92.1% of all items prescribed in Swale
- 1,551 dispensers outside of Swale
 - 7.9% of all items prescribed in Swale

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies.

Opening times: All are open Monday to Friday, with 24 opening on Saturdays and 5 opening on Saturdays and Sundays. This gives a weekly opening hours range of 40 to 102 hours and an average of 58 hours of opening each week. 22 of these pharmacies open for at least one hour after 5pm on weekdays.

Table 57 below show the core and supplementary hours of each pharmacy ⁽⁶⁵⁾.

Table 57. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Tesco Pharmacy	100	2	102	5.5	16	6
Asda Pharmacy	100	1	101	6.5	15	6
Newton Place Pharmacy	100	0	100	5.5	15.5	7
Tesco Pharmacy	40	38	78	3	12	6
Sheppey Hospital Pharmacy	40	20	60	1	10	0
Boots the Chemists	40	17	57	0.5	8.5	6
Minster Pharmacy	40	15.5	55.5	1.5	8.5	0
Paydens	40	14	54	1.5	4	0
Mistry Chemists	40	13.5	53.5	1.5	6	0
Superdrug Pharmacy	40	13	53	0.5	8	0
Paydens Pharmacy	40	13	53	2	3	0
Superdrug Pharmacy	40	13	53	0.5	8	0
Leysdown Pharmacy	40	13	53	1	8	0
Kamsons Pharmacy	40	11.5	51.5	1.5	4	0

Table 57 continued

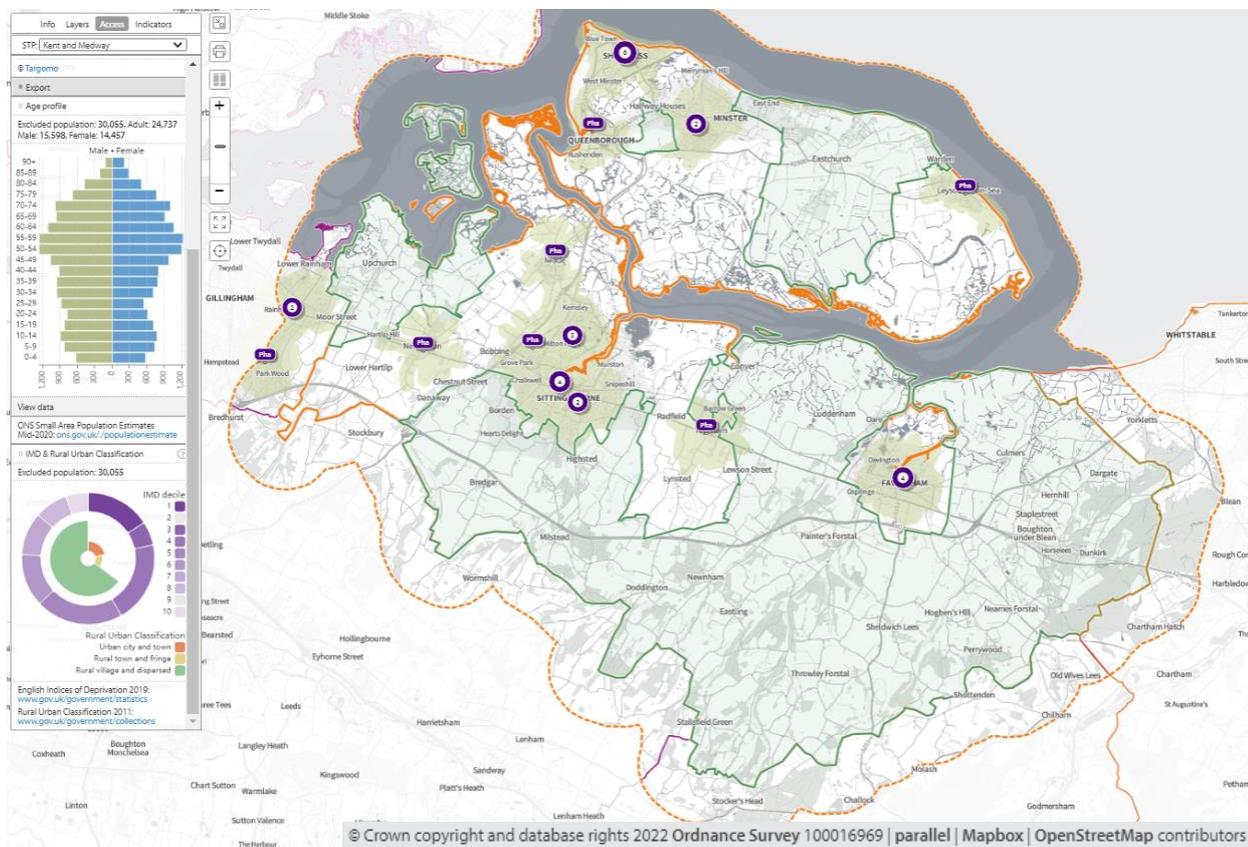
Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Kamsons Pharmacy	-	-	51.5	1	4	0
Boots the Chemists	40	11	51	0.5	8.5	0
Newington Pharmacy	40	9	49	1	4	0
LloydsPharmacy	40	8.5	48.5	1	3.5	0
Well	40	8.25	48.25	1	3.25	0
Memorial Pharmacy	40	8	48	1	3	0
Delmergate Ltd	40	7.5	47.5	1.5	0	0
Kemsley Pharmacy	40	7.5	47.5	1.5	0	0
Austinoma Chemist	40	7	47	2	3	0
Iwade Pharmacy	39	7.5	46.5	1.5	4	0
Well	40	5	45	1	0	0
Boots the Chemists	42	3	45	0.5	7.5	0
Greenstreet Pharmacy	40	0	40	1	4	0

Access to Community Pharmacies

Travel times

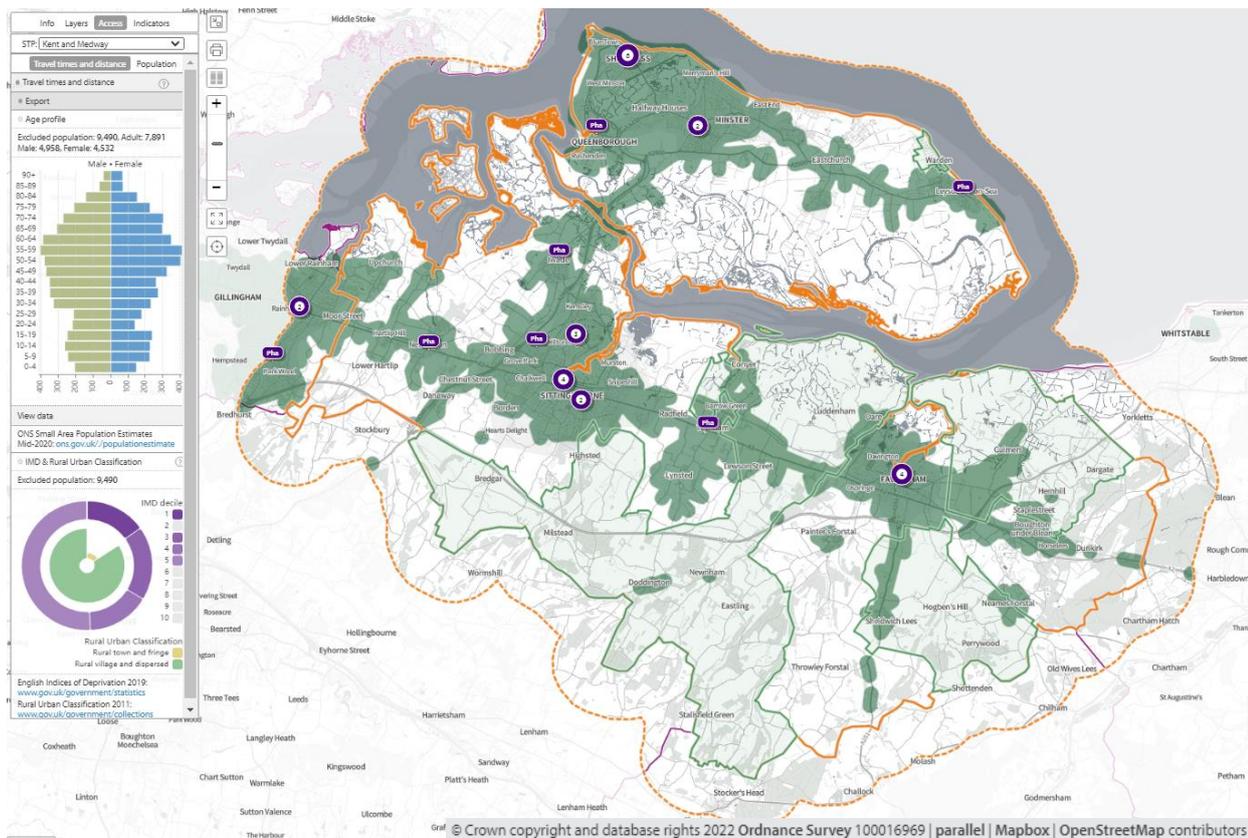
In **map 158**, below, access during **core opening hours** is shown in olive green shaded areas are **within a 20-minute walk** of a community pharmacy. 30,055 (19.9%) people are not within a 20-minute walk. 24.5% (7,071) of 65+ population is not within a 20-minute walk of a community pharmacy.

Map 158. Locations of community pharmacies and lower super output areas not within a 20-minute walk



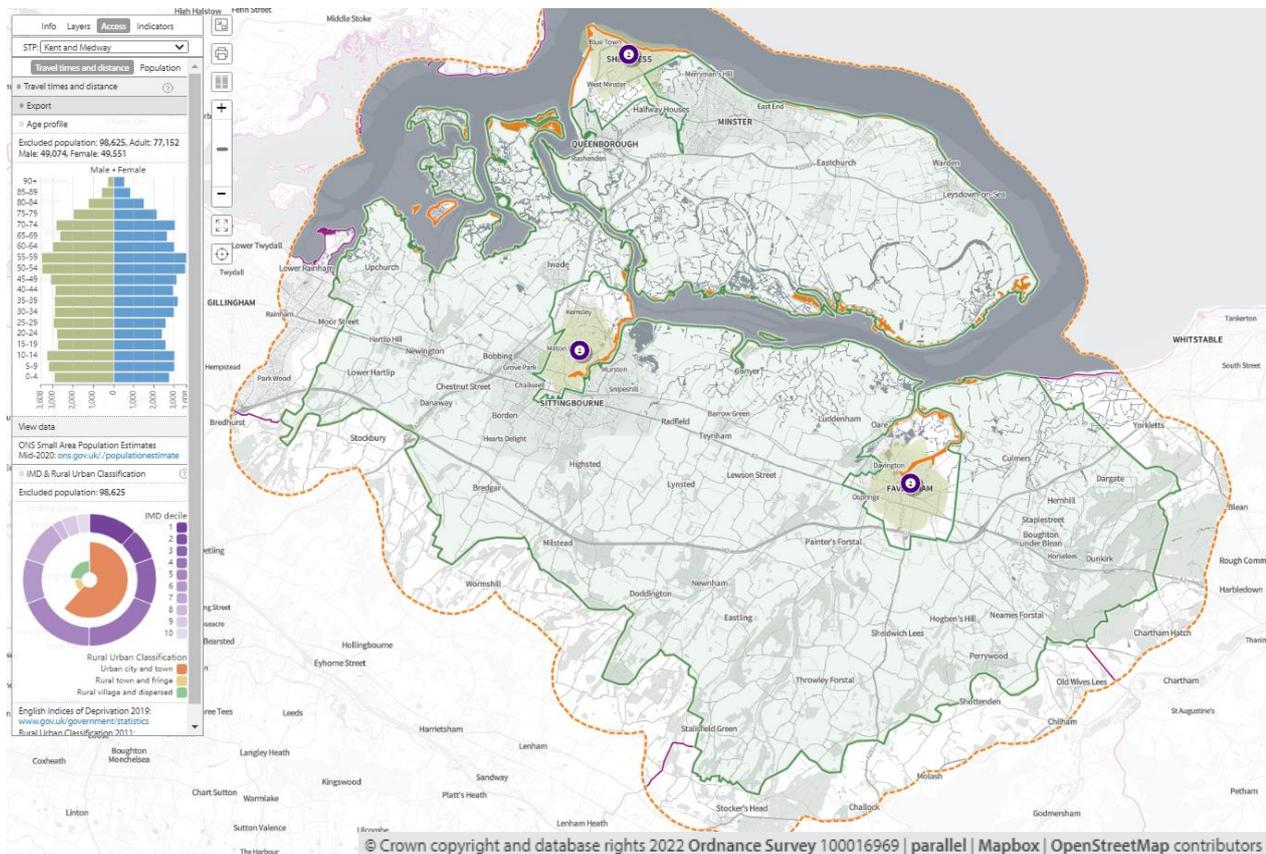
In **map 159**, below, the green shaded areas are **within 20-minutes by public transport** of a community pharmacy on **weekdays**. 9,490 (6.3%) people are not within 20-minutes by public transport of a community pharmacy. 7.4% (2,146) of 65+ population is not within a 20-minute walk of a community pharmacy.

Map 159. Locations of community pharmacies and lower super output areas not within 20-minutes by public transport on weekday mornings



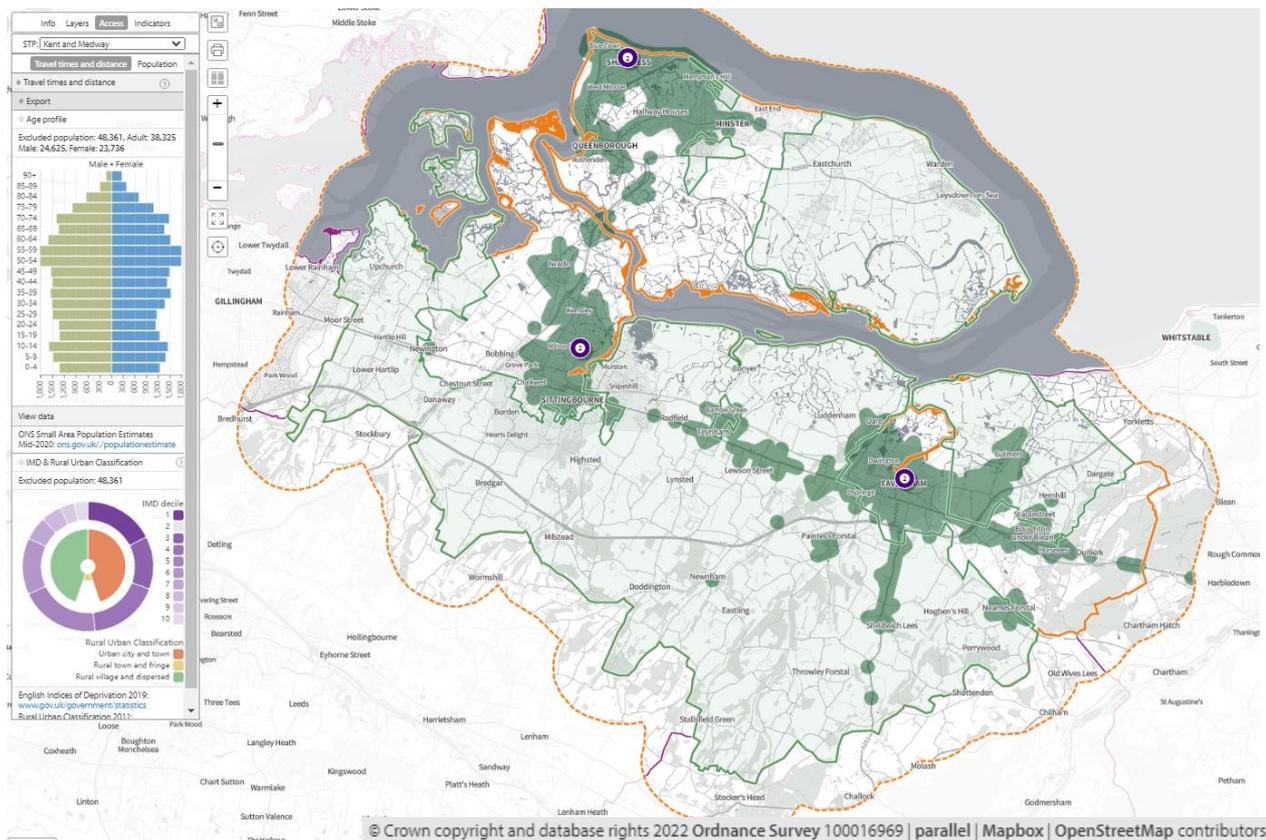
In **map 160**, below, the olive-green shaded areas are **within a 20-minute walk** of a community pharmacy that opens until at least **7pm on weekdays**. 98,625 (65.3%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 69.9% (20,173) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays

Map 160. Locations of community pharmacies open until at least 7pm on weekdays and lower super output areas not within a 20-minute walk



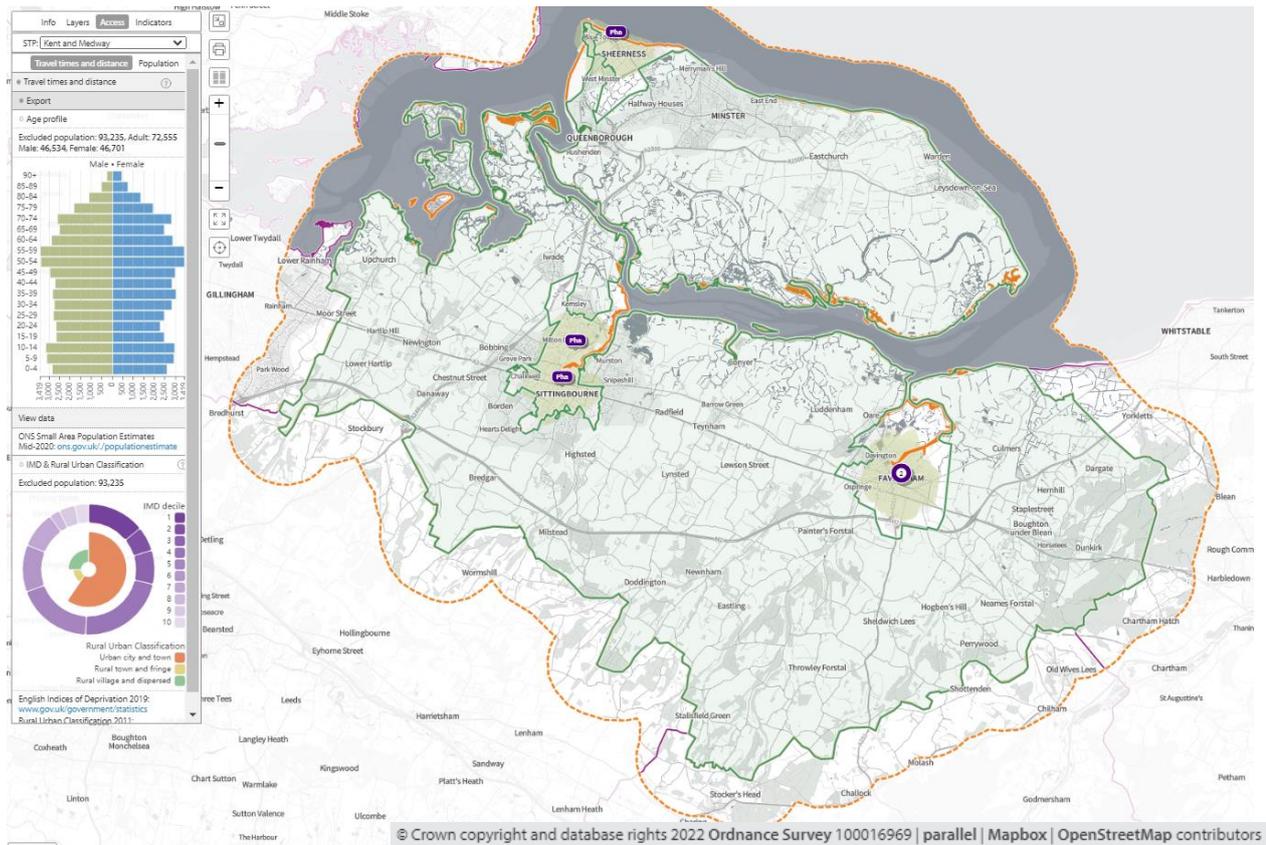
In **map 161**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy that opens past 7pm on weekdays. 48,361 (32%) people are not within 20-minutes by public transport that opens past 7pm on weekdays. 34.8% (10,024) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays

Map 161. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



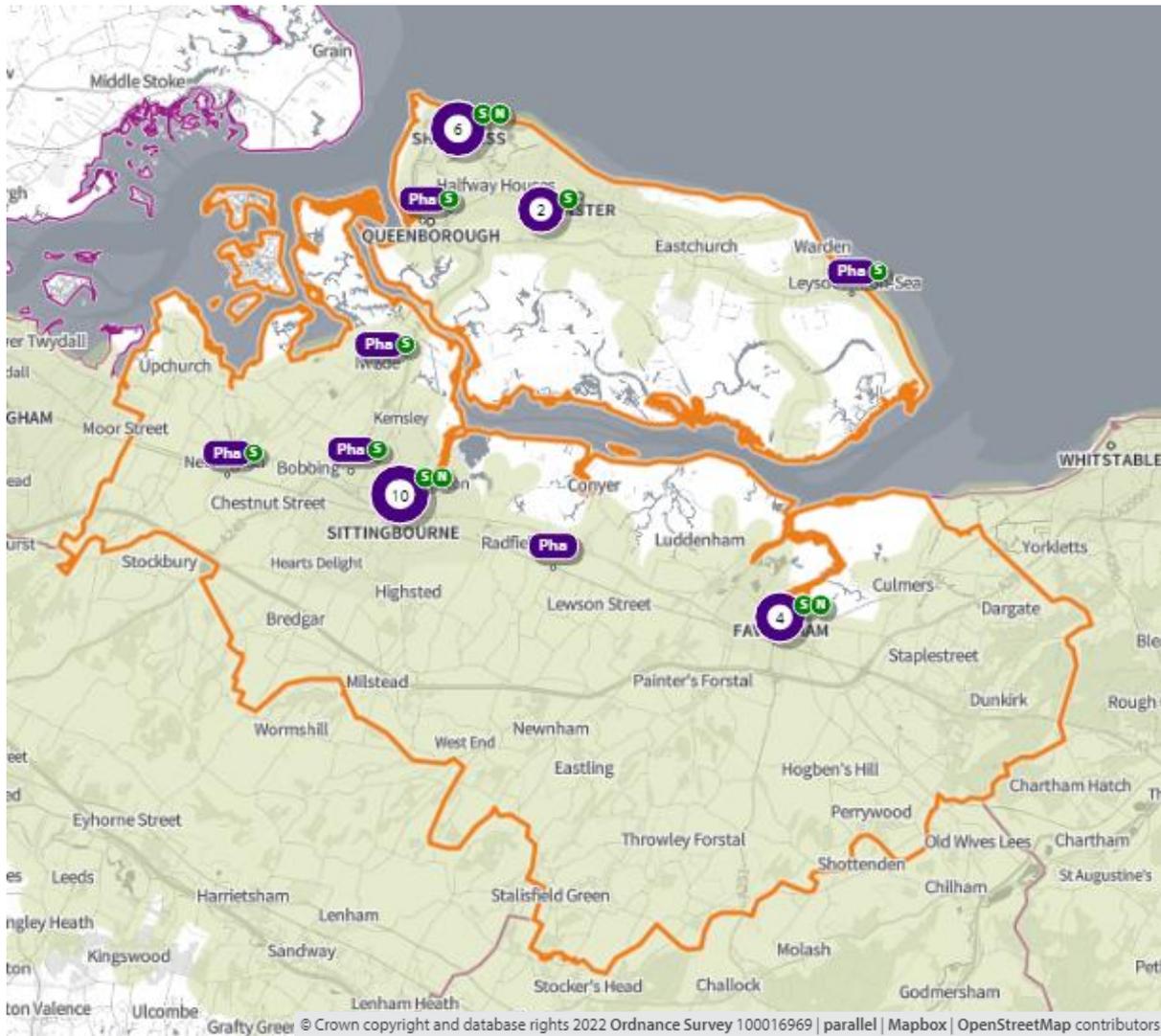
In **map 162**, below, the olive-green shaded areas are **within a 20-minute walk** of a community pharmacy that **opens on Sundays** 61.7% (93,235) of the population is not within a 20 minute walk of a community pharmacy that opens on Sundays. 63.7% (18,375) of 65+ population is not within a 20-minute walk of a community pharmacy that opens on Sundays

Map 162. Locations of community pharmacies open on Sundays and lower super output areas not within a 20-minute walk



In **map 163**, below, access during **core opening hours, Saturdays and Sundays** is shown. The olive-green shaded areas are within a **20-minute drive** of a community pharmacy. The entire population is within a 20-minute drive.

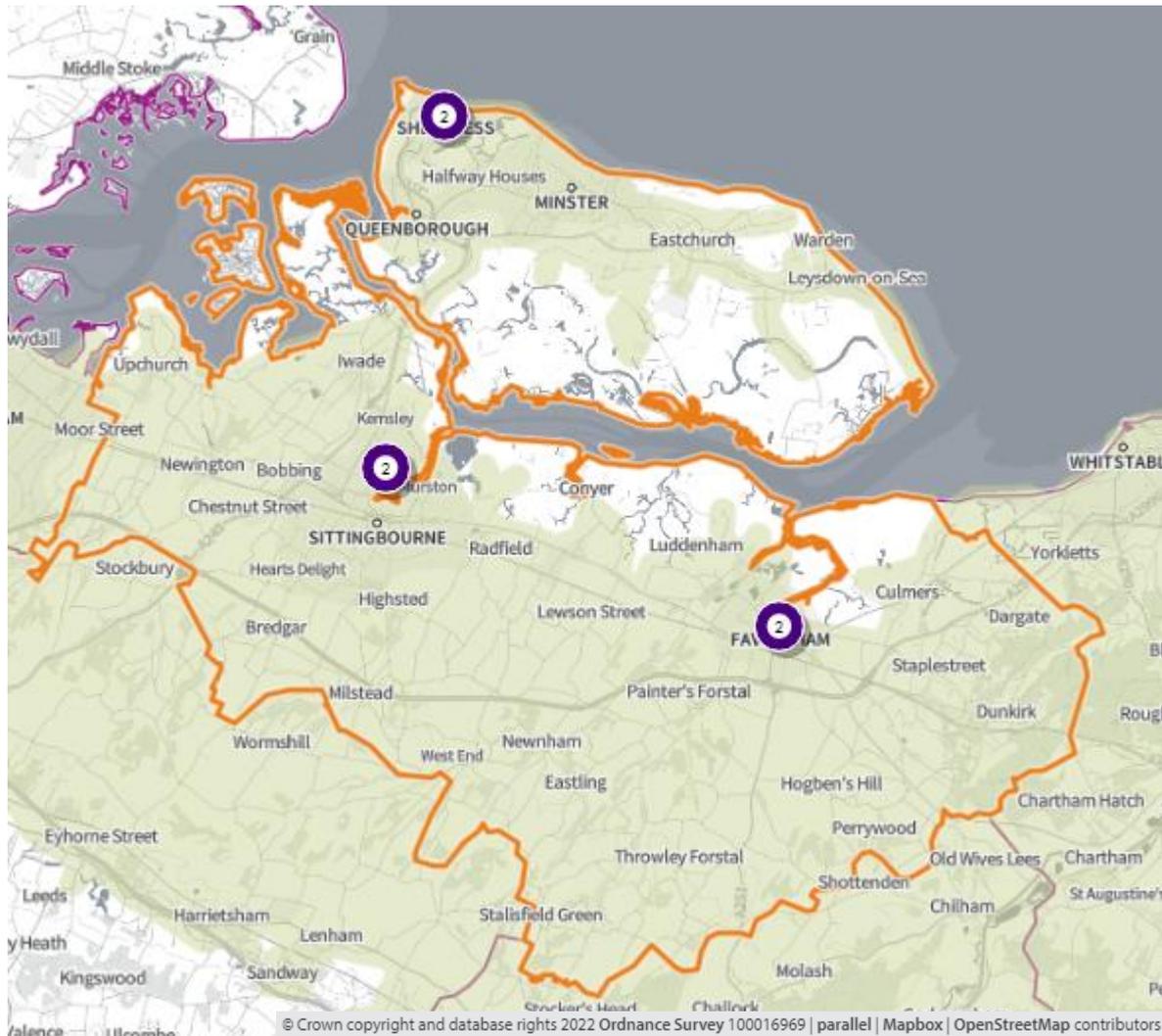
Map 163. Locations of community pharmacies and areas within 20-minutes by car



S = open Saturday N = open Sunday

In **map 164**, below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens **until at least 7pm on weekdays**. The entire population is within a 20-minute drive.

Map 164. Locations of community pharmacies open until at least 7pm on weekdays and areas within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The charts below indicate the numbers of prescriptions dispensed in and out of the locality

- 2.53 million items prescribed in Swale
 - 2.33 million items dispensed in Swale
 - 2.15 million (92.6%) via Electronic Prescription Service
 - 198,896 dispensed outside of the district
 - 90,000 distance selling
 - 35,984 Dartford
 - 28,775 Canterbury

- 2.54 million items dispensed in Swale
 - 2.44 million items dispensed by community pharmacies in Swale
 - 102,352 dispensed by 15 GP practices:
 - St George’s Medical Centre – 60,766
 - Memorial Medical Centre – 6,310
 - 210,268 items prescribed outside borough i.e. more coming in than going out

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board’s area in order to access services:

- Offered by dispensing appliance contractors
- Offered by distance selling premises
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services were delivered by pharmacies in the Swale locality in 2020/21.

Table 58. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	22
Appliance Use Review	0
Hypertension Service [‡]	24
Stoma Appliance Customisation	0
Community Pharmacist Consultation Service (CPCS) [‡]	22
Hepatitis C Antibody Testing Service	0
Seasonal Influenza Vaccination Advances Service	24
Covid Vaccination Service*	0
Covid Home Delivery Service*	21
Covid lateral flow device distribution*	30

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three services were specific to the Covid-19 pandemic (Covid vaccination, homedelivery and lateral flow device distribution services) and that others were new services (CPCS, Hypertension service) introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Dr Witts Practice, Sheerness provides evening surgery 6.30pm-7.50pm on Tuesdays
- Faversham Medical Practice is open 8am-1pm on Saturdays
- Iwade Health Centre provides an evening surgery 6pm-8pm on Mondays
- Upchurch Surgery provides an evening surgery 6.30pm-7.30pm on Wednesdays
- Memorial Medical Centre is open 8pm on Mondays
- Newton Place Surgery is open 7.30am-8pm Monday-Friday
- The Chestnuts Surgery is open from 7am Monday-Friday
- The Meads Medical Practice is open until 8pm Monday-Wednesday

There is a minor injuries unit situated at Faversham Health Centre run by Faversham Medical Practice which is open daily 8am-8pm. There are two further minor injuries units situated at Sittingbourne Memorial Hospital and Sheppey Community Hospital, both open daily 9am-9pm.

There is a walk-in centre situated at Sheppey NHS Healthcare Centre which is open daily 8am-7pm.

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

The number of prescriptions from these services is shown below:

- 24 pharmacies dispensed a total of 8,537 (mean = 356, range = 1-2,684) items from drug and alcohol services
- All 30 pharmacies dispensed a total of 2,191 (mean = 73, range = 21-240) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 23 pharmacies dispensed a total of 92 items (mean = 4, range = 1-15) from KCHFT
- All 30 pharmacies dispensed a total of 22,228 items (mean = 741, range = 1-1,575) from Kent and Medway hospitals

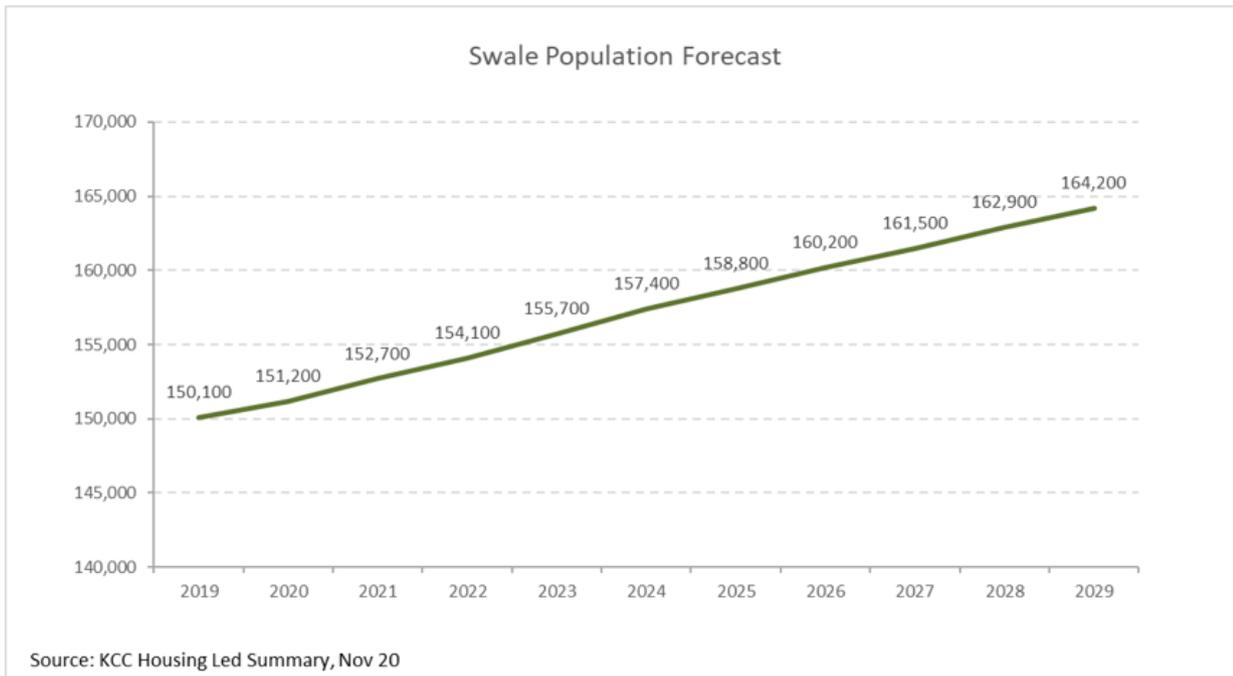
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from section 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

Figure 43 below shows the predicted increase in the population of the Swale locality continuing to grow over the lifetime of this PNA.

Figure 43 Swale population forecast



 **1 pharmacy per 5,881 people in 2025**

The population of Swale district is projected to increase by 5% to 158,800 in 2025. This is an increase of 400 people per pharmacy from 2020. As stated in the community pharmacy contracts survey the pharmacies in the Swale locality do have capacity to increase their dispensing and other services.

Map 165 below shows where there are major housing developments planned in the coming years and the table indicates the number of dwellings planned for each site. With an average of 2.4 people per proposed dwelling, by 2025 these sites will provide accommodation for approximately 8,870 people.

Map 165. Location of housing developments

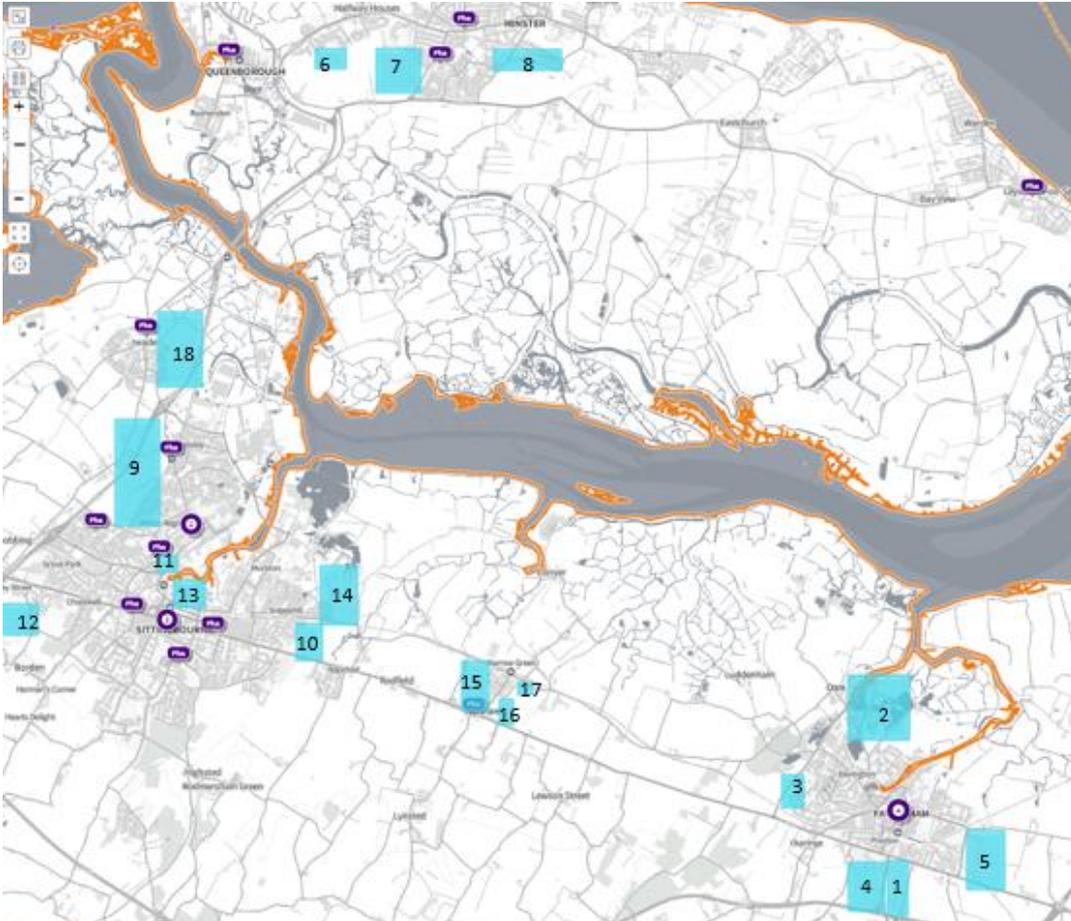


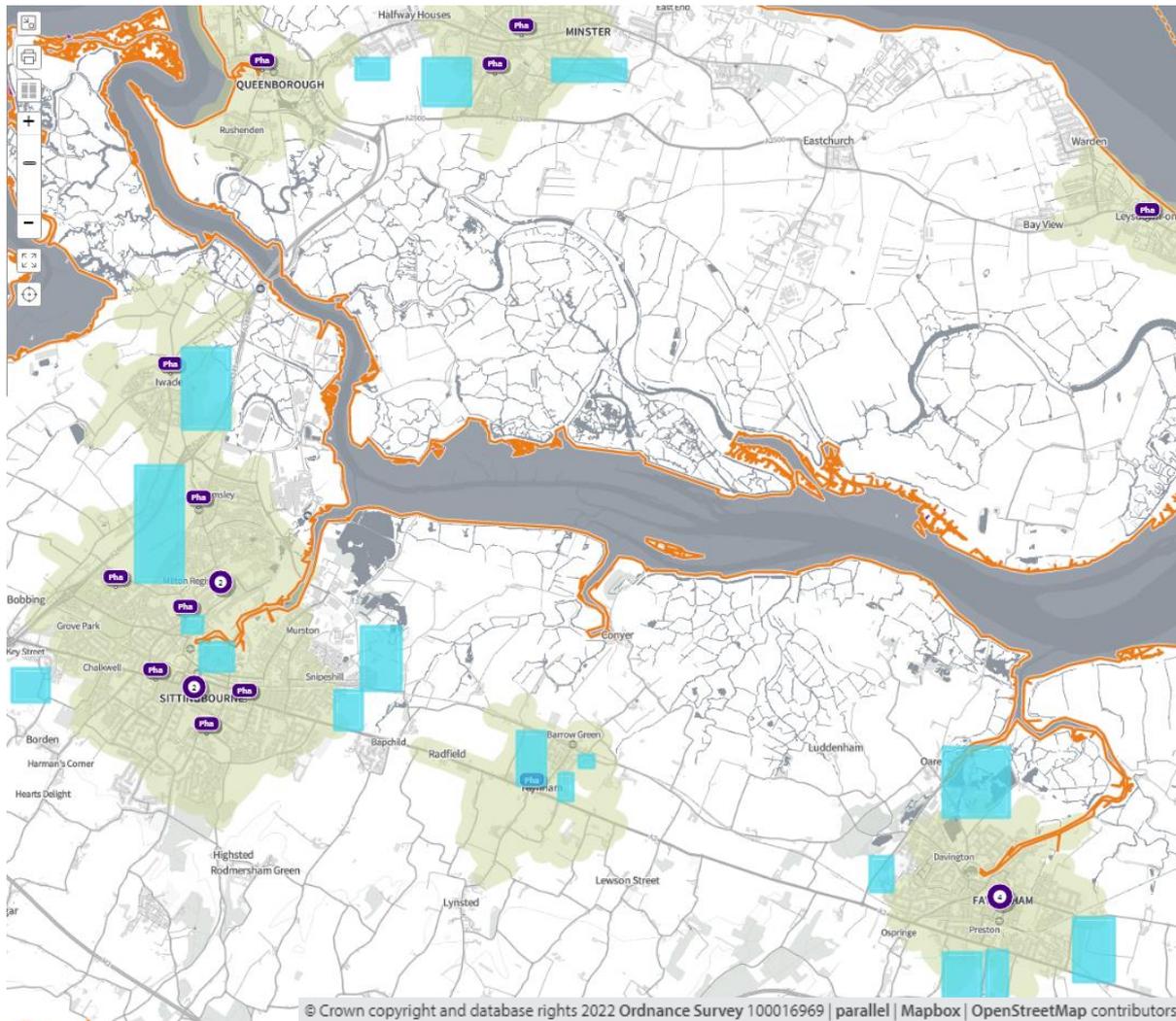
Table 59. Proposed housing developments – number of dwellings per year at each development

Site Name	2026	Site Name	2026
1. Preston Fields, Faversham	200	10. Stones Farm, Sittingbourne	390
2. Oare gravel workings, Faversham	200	11. Milton Pipes, Sittingbourne	242
3. Western Link, Faversham	197	12. South-west, Sittingbourne	200
4. Perry Court Farm, Faversham	100	13. Crown Quay Lane, Sittingbourne	180
5. Lady Dane Farm, Faversham	80	14. North-east, Sittingbourne	100
6. Belgrave Road, Halfway	153	15. Frognal Lane, Teynham	300
7. Barton Hill Drive, Minster	200	16. Station Road, Teynham	46
8. Thistle Hill, Minster	328	17. Barrow Green Farm, Teynham	30
9. North-west, Sittingbourne	450	18. Iwade expansion	300

In the following maps access, with 20 minutes by walking, public transport and driving from these new developments to community pharmacies is shown in the following maps. The maps shown access on different days and times of the week.

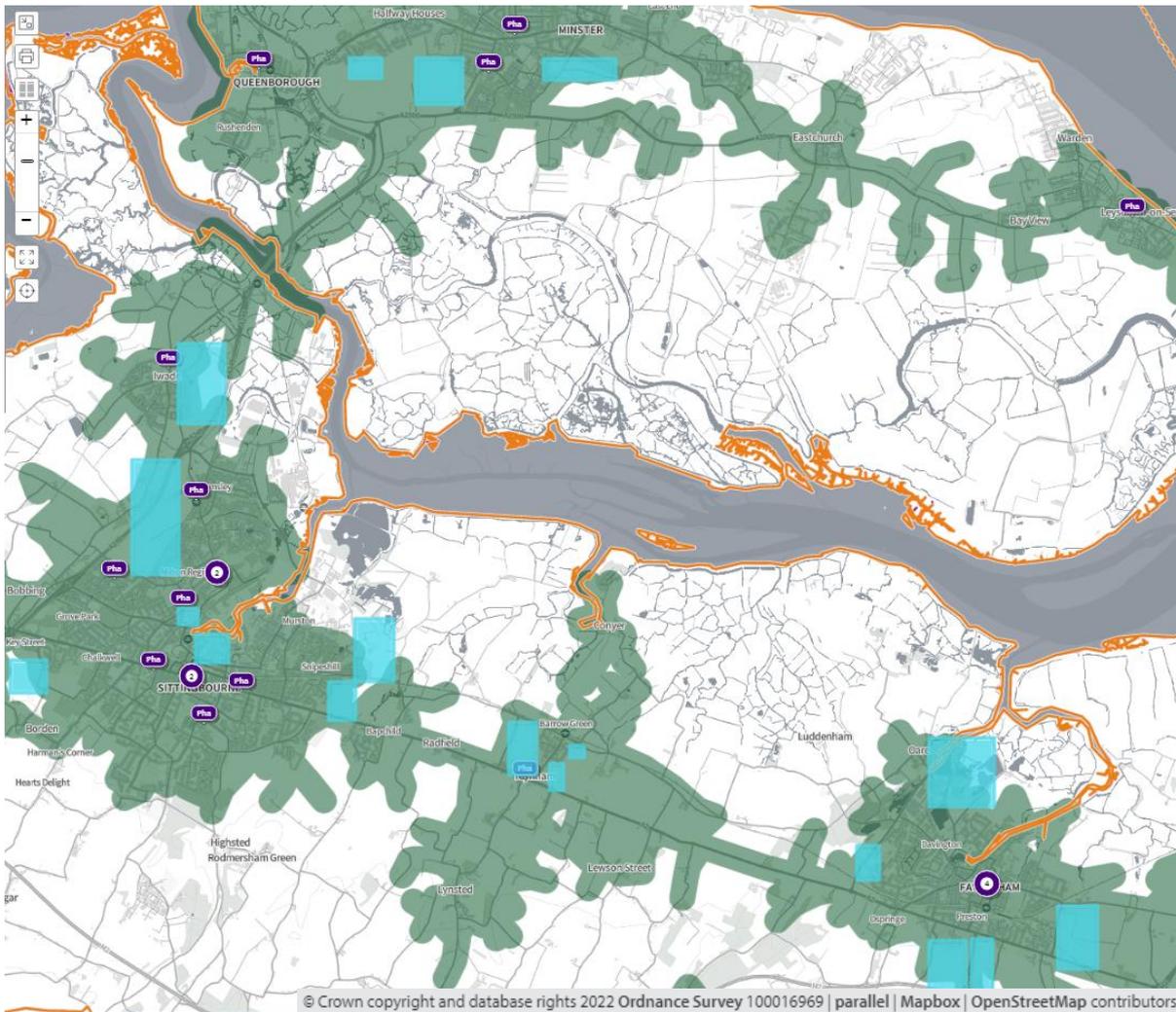
In **map 166**, below, the green shaded areas are within a **20-minute walk of a community pharmacy** and the blue shaded areas are locations of major housing developments.

Map 166. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy



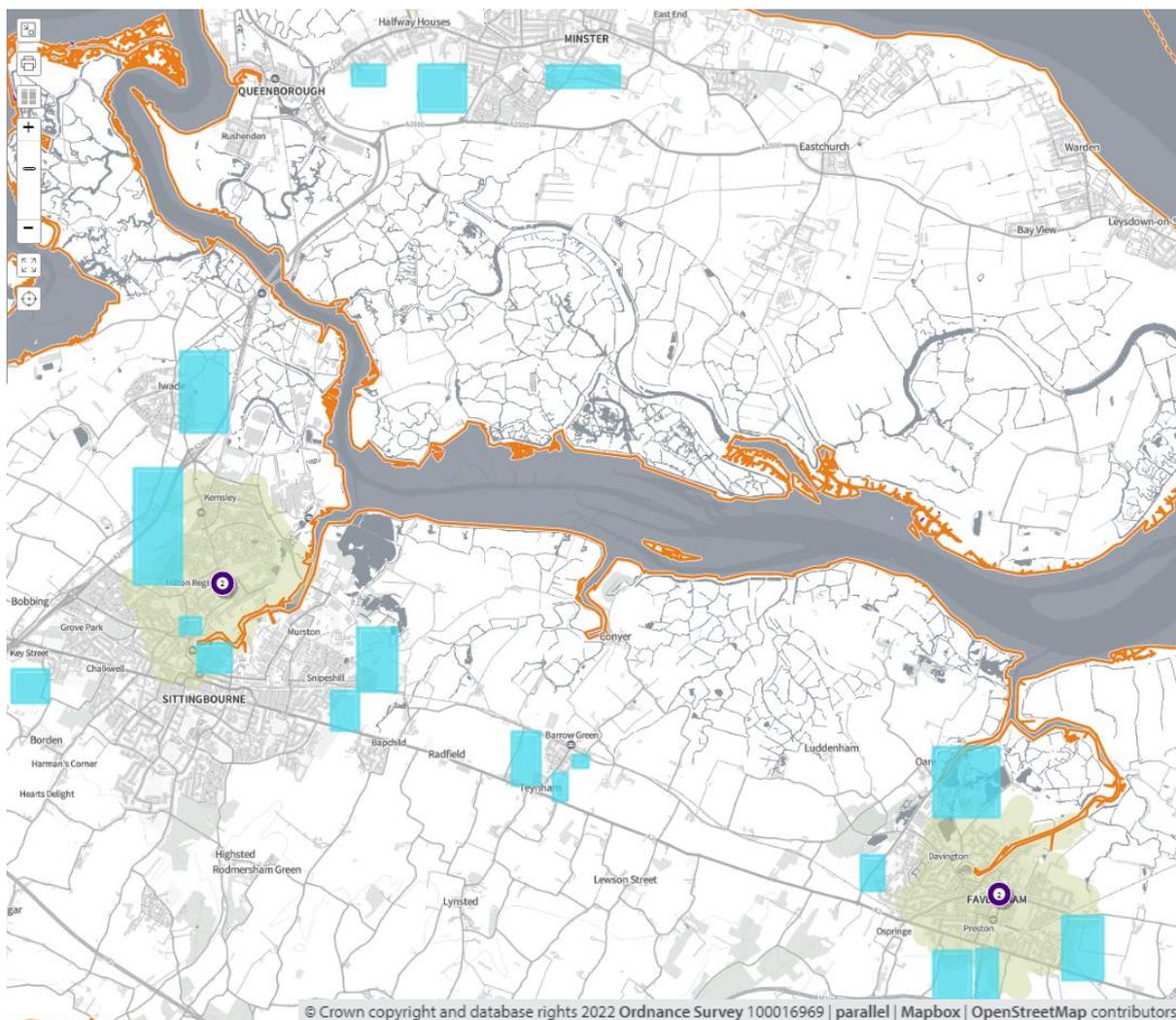
In **map 167**, below, the green shaded areas are within **20-minutes by public transport** of a community pharmacy and the blue shaded areas are locations of major housing developments.

Map 167. Location of community pharmacies, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday mornings



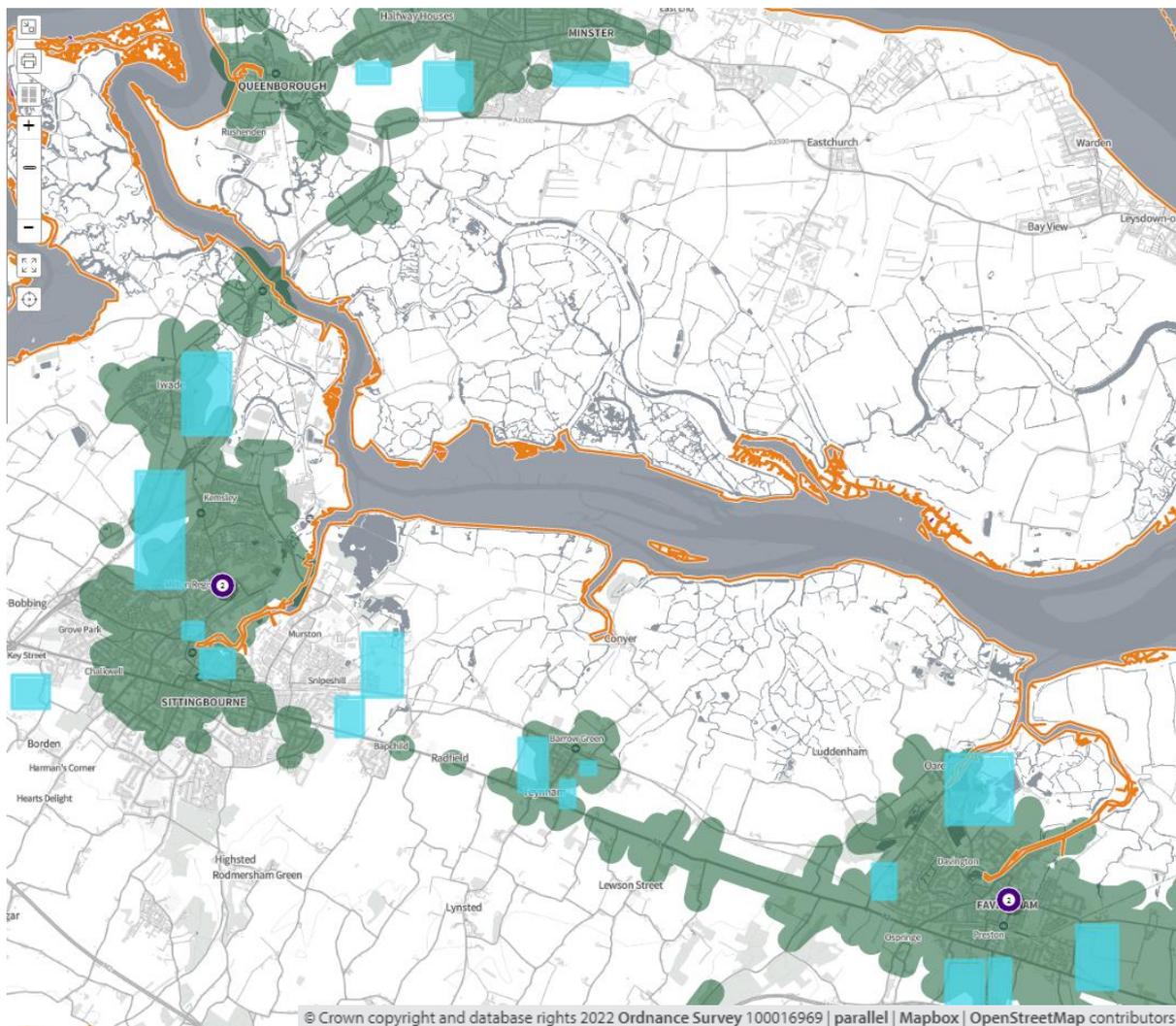
In **map 168**, below, the green shaded areas are within a **20-minute walk** of a community pharmacy that is **open until at least 7pm** and the blue shaded areas are locations of major housing developments

Map 168. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open until at least 7pm on weekdays



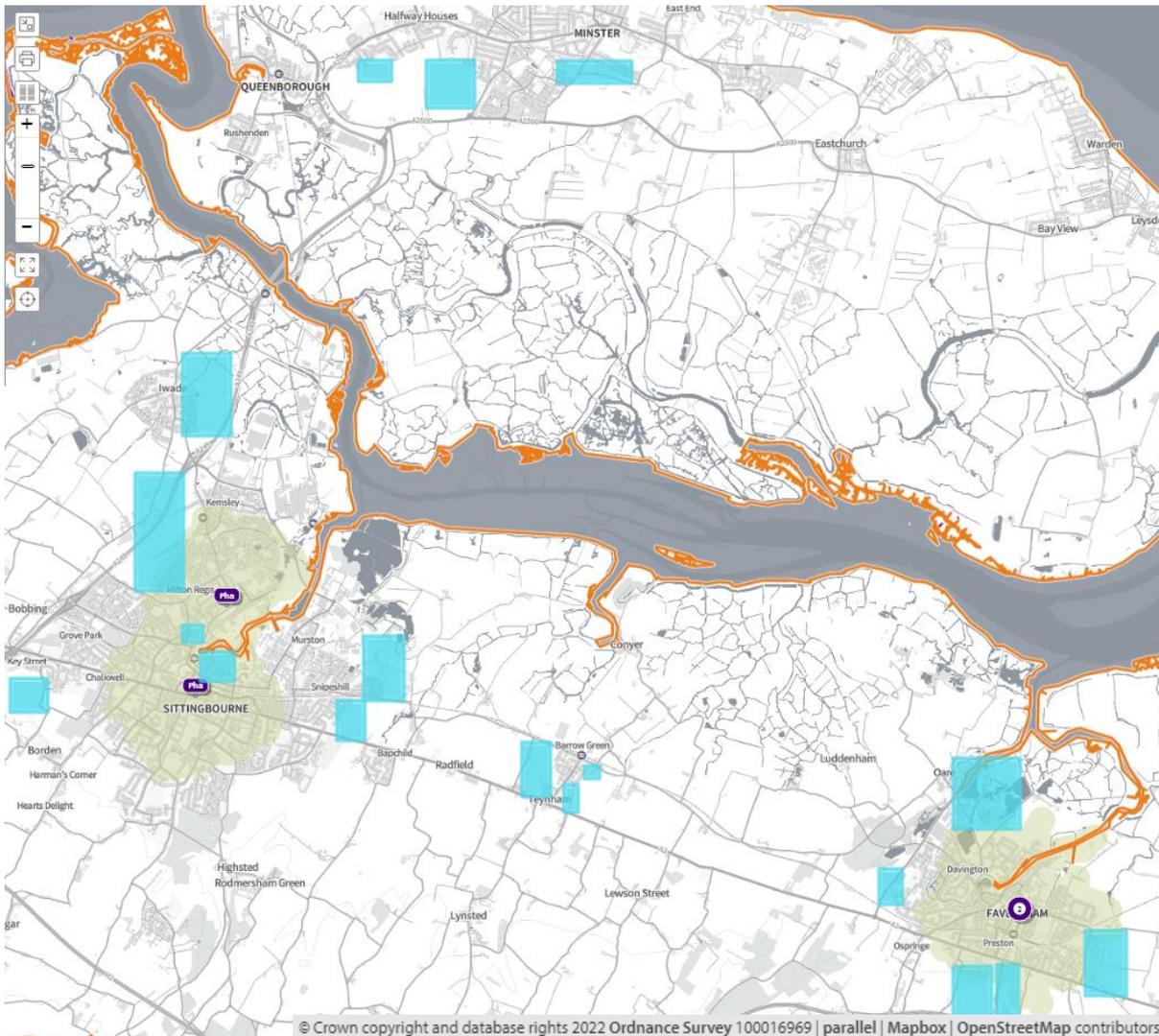
In **map 169** the green shaded areas are within **20-minutes by public transport** of a community pharmacy that is **open until at least 7pm Monday to Friday** and the blue shaded areas are locations of major housing developments.

Map 169. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings



In **map 170**, below, the green shaded areas are **within 20-minutes' walk** of a community pharmacy that is open on **Sundays** and the blue shaded areas are locations of major housing developments

Map 170. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

There is currently good access to pharmacy services by foot, public transport, and car across the locality. The population is set to increase over the next three years, but the information shows that good access will still be present. All 14 pharmacies that responded to the contractor survey indicated that they had capacity to increase both dispensing and other services. No gaps were identified.

9. Improvements or better access: Gaps in provision

No gaps were identified.

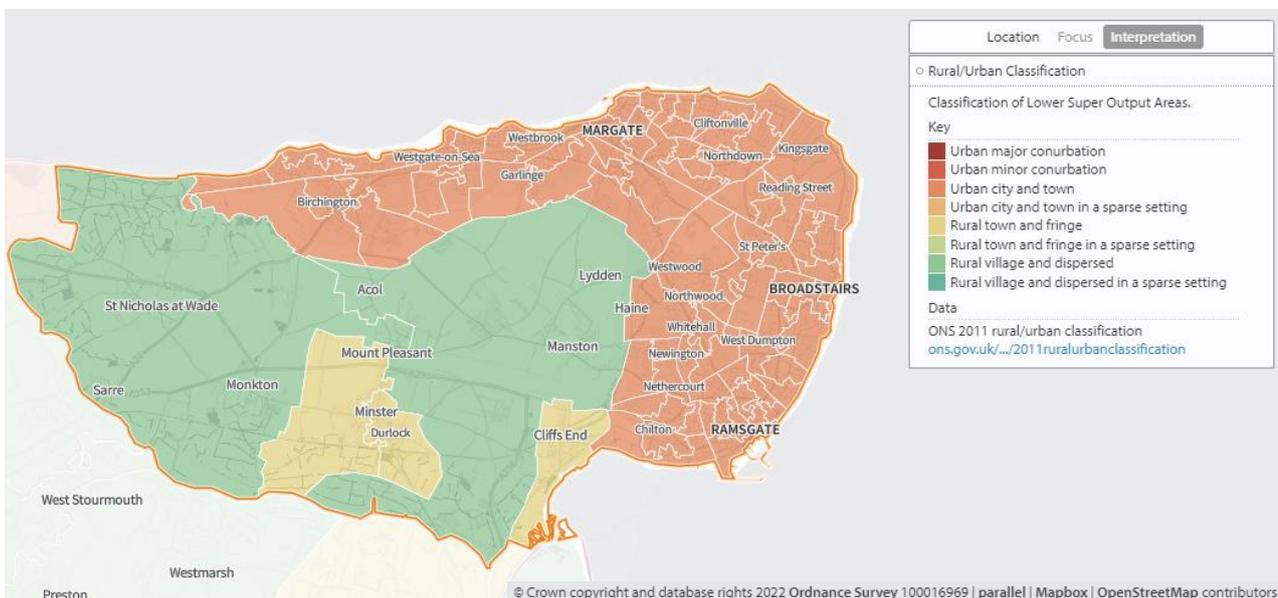
17 Thanet Council Locality

1. Key Facts

The Thanet locality used in this PNA is co-terminus with Thanet district council. It is situated on the north-eastern tip of Kent, it is predominantly coastal, with north, east and southeast facing coastlines, and is bordered by the Canterbury locality to the west and the Dover locality to the south. The main towns are Margate, Ramsgate and Broadstairs situated on the coast.

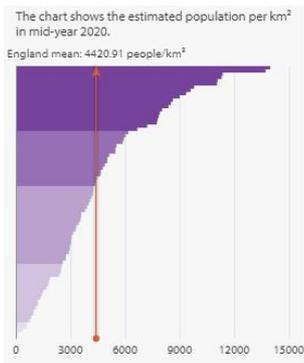
Urban/Rural classification

Map 171. Rural/urban classification of lower super output areas

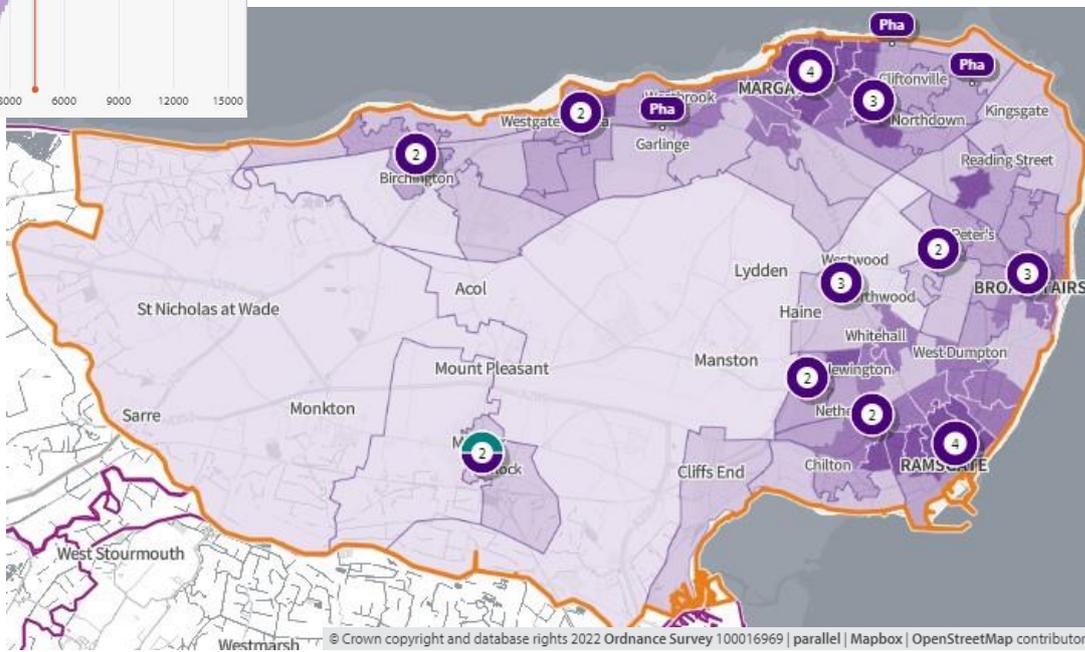


Population

Map 172. Population density of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Total population = 141,458



Deprivation

Map 173, below, shows the areas of deprivation in the Thanet locality. Thanet is ranked 1st out of Kent's 12 districts for deprivation. Deprivation is relatively high across the district with a few small pockets of low deprivation, mostly around Broadstairs. There is a relatively large cluster of highly deprived areas in and around Margate. 18 LSOAs are within the top 10% most deprived areas in England. Employment and educational attainment rates are the lowest in Kent, significantly lower than the Kent average ⁽⁶³⁾ ⁽⁶⁴⁾.

Map 173. Deprivation of lower super output areas overlayed with locations of pharmacies and dispensing doctors

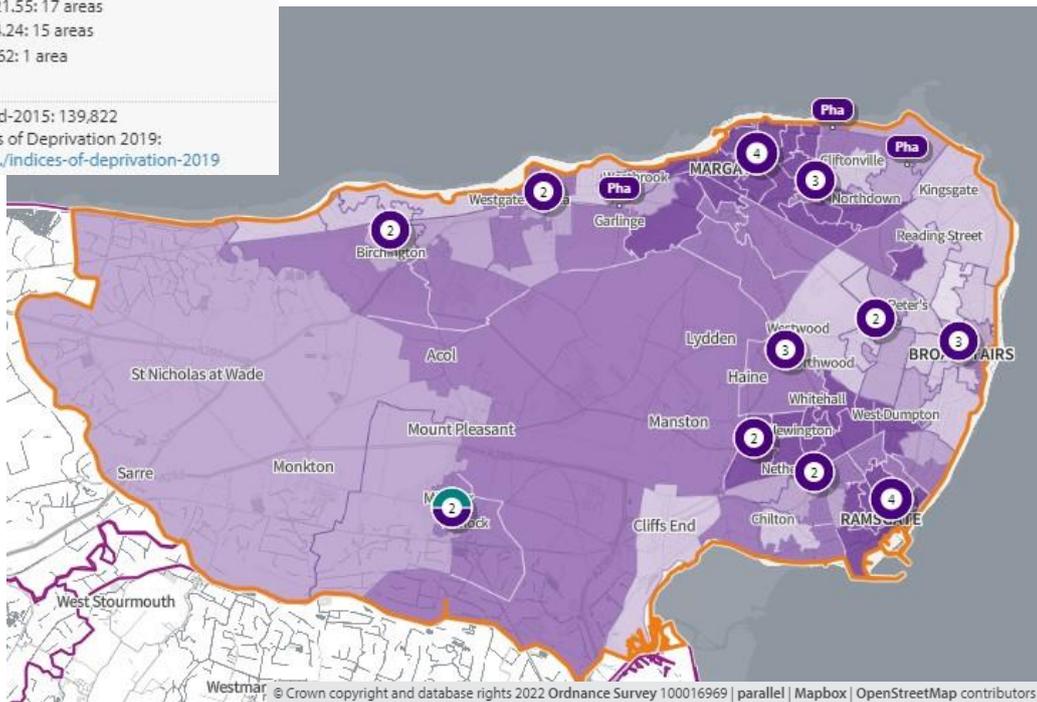
Values for LSOAs within the selected boundary are shown. The larger the value and the deeper the purple, the greater the deprivation.

The colours represent the quintiles:

- 33.26 to 92.73: 29 areas
- 21.56 to 33.25: 22 areas
- 14.25 to 21.55: 17 areas
- 8.63 to 14.24: 15 areas
- 0.54 to 8.62: 1 area

Data

Population mid-2015: 139,822
English Indices of Deprivation 2019:
www.gov.uk/.../indices-of-deprivation-2019



Language

English is the main language for all people aged 16 or over in 95% of households in the district. 2.8% of households have no people with English as the main language ⁽²⁾.

House ownership

62% of houses are owned either outright (33%) or with a mortgage (29%). The average number of occupants per household is 2.2, slightly lower than the Kent average of 2.4 ⁽²⁾.

Age

The average age of Thanet district residents is 43.2, higher than the Kent average of 41.4. 24.1% of the population is over 65 and 18.9% 0-15⁽²⁾. Life expectancy at birth is the lowest of all Kent districts - 76.5 for males and 81.5 for females⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Thanet district are human health and social work activities (20.2%), wholesale and retail trade (16.7%), and education (13.1%)⁽¹⁵⁾. Thanet has a much higher proportion of employees working in human health and social work activities compared to the Kent average (20.2% vs 13.3%)⁽¹⁵⁾. The proportion of jobs in human health and social work activities (20.2%) is the highest for this industry in Kent and only Ashford matches Thanet for the highest proportion of jobs in a single industry⁽¹⁵⁾.

Car ownership

30% of households in Thanet district do not have a car or van in the household. This is the highest proportion of all Kent districts⁽¹³⁾.

Care Homes

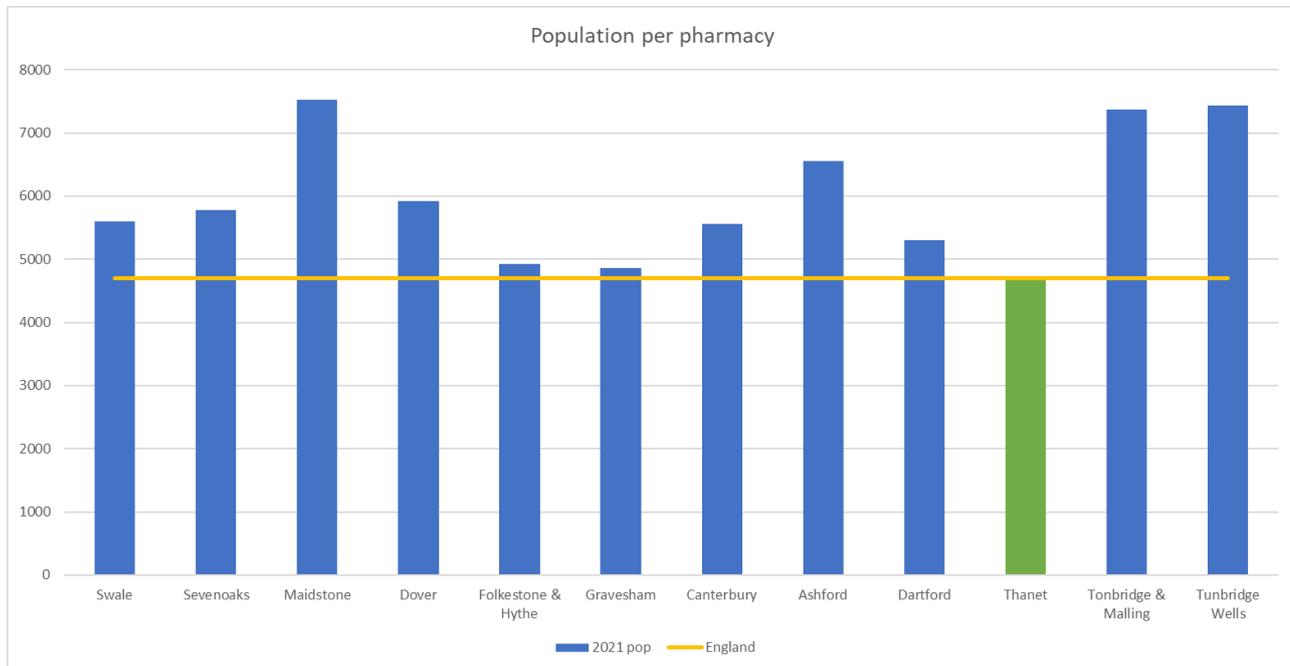
There are a considerable number of care homes in the Thanet area. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

2. Necessary services: current provision within the locality

(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are 30 Community pharmacies providing dispensing services in the Thanet locality. That is one pharmacy per 4,715 head of population. Figure 44 below shows how this compares with the other localities of Kent.

Figure 44 Number of people per pharmacy in each locality



22 of the pharmacies open at least one hour after 17:00 on weekdays. 26 are open on Saturdays and 9 open Saturday and Sunday. The weekly opening hours range from 40 to 102, with the average opening hours being 60.65 each week.

In addition, there is one dispensing GP practice in the locality.

There are no distance selling pharmacies in the locality.

The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There are 4.3% of prescriptions generated in the area that are dispensed in neighbouring areas and a tiny percentage that are generated outside the locality and dispensed by Thanet locality community pharmacies ⁽¹⁾.

- 1,458 outside prescribers dispense in Thanet
 - 2.2% of all items dispensed in Thanet
- 19 prescribers in Thanet
 - 97.8% of all items dispensed in Thanet
- 46 dispensers in Thanet
 - 95.7% of all items prescribed in Thanet
- 1,029 dispensers outside of Thanet
 - 4.3% of all items prescribed in Thanet

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies and GP dispensing practices.

Opening times

Table 60 below show the core and supplementary hours of each pharmacy ⁽⁶⁵⁾

Table 60. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Paydens Pharmacy	40.5	6	46.5	0.5	4	0
Newington Pharmacy	40	10.5	50.5	1.5	3	0
Paydens Pharmacy	40	13.5	53.5	1	8.5	0
Northdown Pharmacy	40	5	45	2	0	0
Palm Bay Pharmacy	40	5	45	1	0	0
Boots the Chemists	40	17	57	0.5	8.5	6
Paydens Pharmacy	40	10.5	50.5	1.5	3	0
Central Pharmacy	101.5	0	101.5	5	14.5	14.5
Courts Pharmacy	40	13	53	1	3	0
Tesco Pharmacy, Broadstairs	100	-10	90	5.5	14	6
Paydens Pharmacy	40	14	54	1.5	4	0
Boots the Chemists	40	11	51	0.5	8.5	0
Paydens Pharmacy	40	8.5	48.5	1	3.5	0
Boots the Chemists	40	31	71	3	10	6
Lloyds pharmacy (in Sainsbury)	40	44	84	4	13	6

Table 60 continued

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Boots the Chemists	40	5	45	0.5	7.5	0
Rowlands Pharmacy	40	3.35	43.35	1	0	0
Baxters Pharmacy	40	5	45	0.5	7.5	0
Day Lewis Pharmacy	100	0	100	5.5	15.5	7
Courts Pharmacy	40	6.5	46.5	0.5	4	0
Courts Pharmacy	40	10.5	50.5	0.5	8	0
Wools Pharmacy	42.5	11.5	54	1.5	4	0
Boots the Chemists	40	5	45	0.5	7.5	0
Boots the Chemists	40	8	48	1	8	0
Tesco Pharmacy, Ramsgate	100	2	102	5.5	16	6
Touchwood Pharmacy	40	0	40	1	4	0
Pierremont Pharmacy	40	16.5	56.5	2	4	0
Rowlands Pharmacy	40	2.5	42.5	1	0	0
Asda Pharmacy	100	0	100	6	14	6
Asda Pharmacy	100	0	100	6	15	6

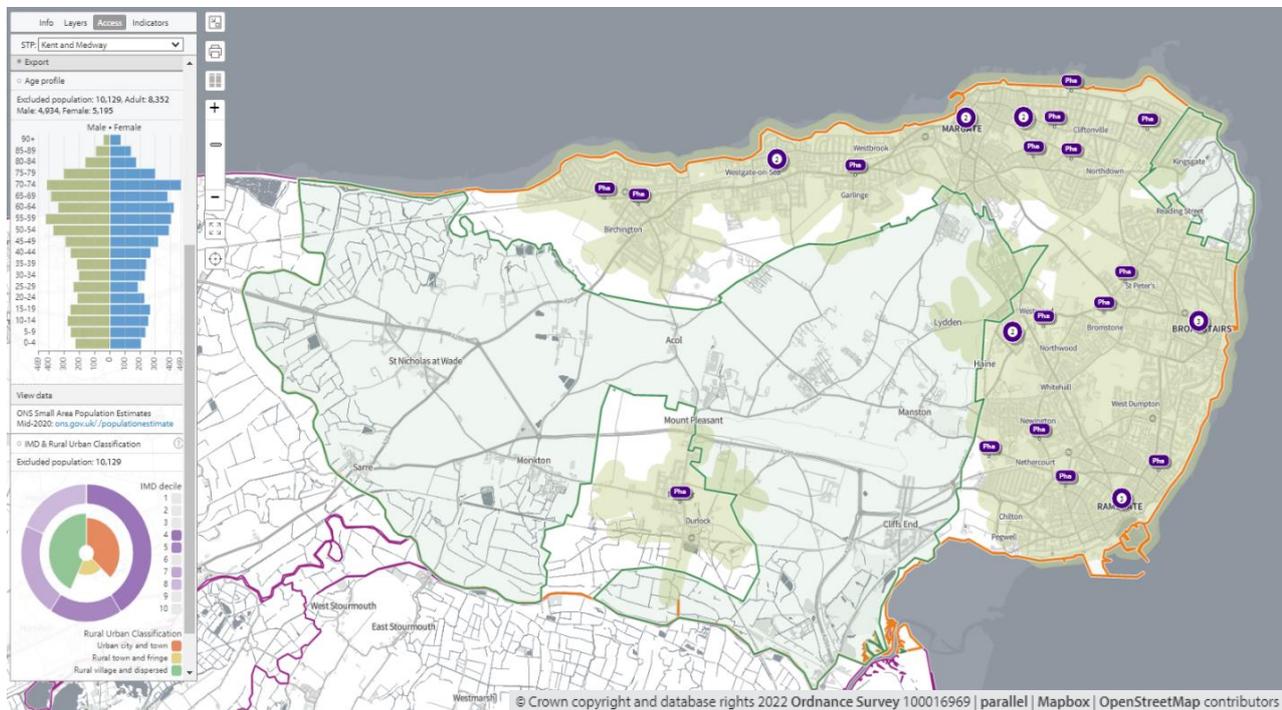
The Thanet locality has one GP dispensing practice, Minster Surgery CT12 4AB

Access to Pharmacy Services

Travel times

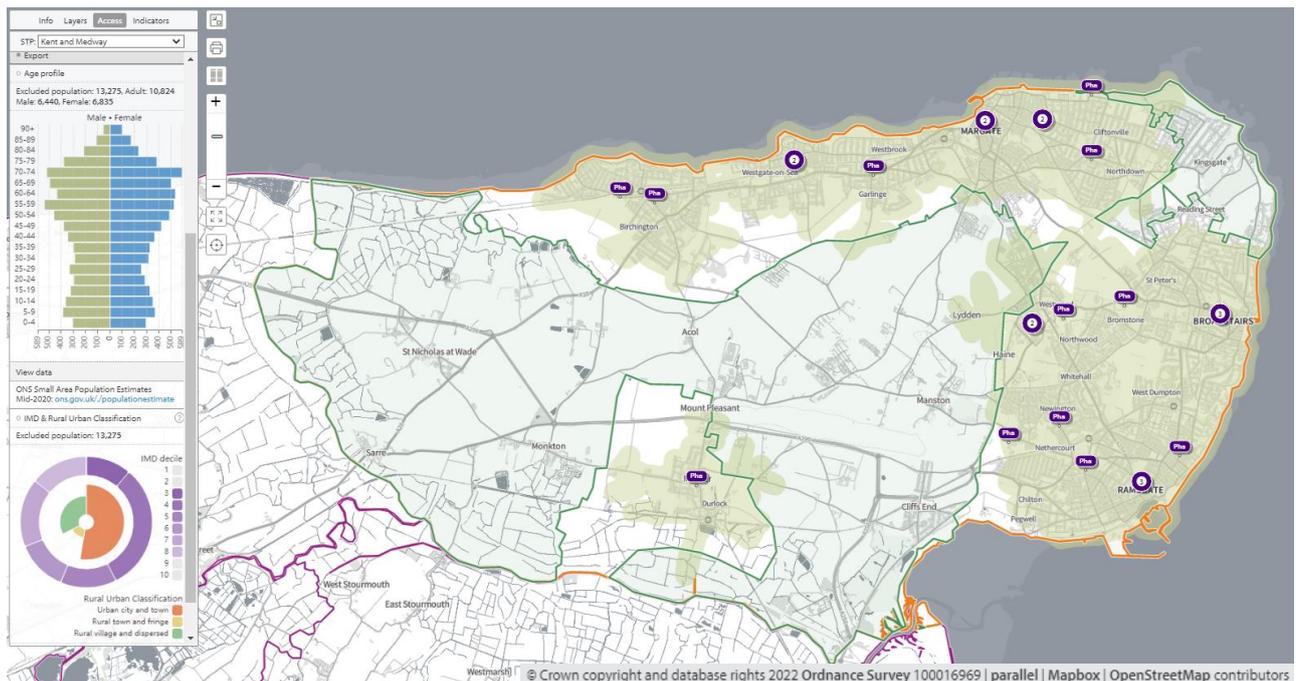
In **map 174**, below, the green shaded areas are within a **20-minute walk** of a community pharmacy/dispensing GP practice. The data indicates that 10,192 (7.2%) of people are not within a 20-minute walk and for those aged over 65 years this figure increases to 2,922 (8.6%) people.

Map 174. Locations of community pharmacies and lower super output areas not within a 20-minute walk



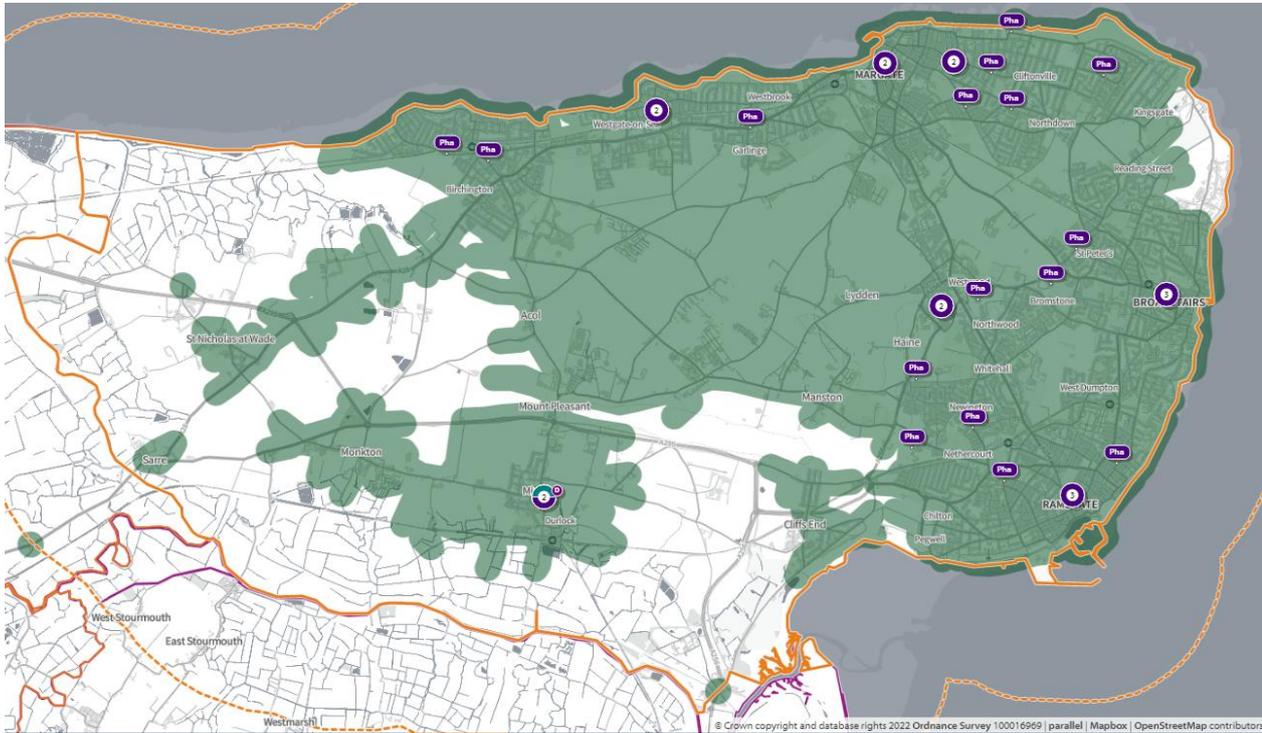
In **map 175**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy on a Saturday. 13,275 (9.3%) of people are not within a 20-minute walk on a Saturday and 65+ population 11% (3,724) is not within a 20-minute walk of a community pharmacy on a Saturday.

Map 175. Locations of community pharmacies open on Saturdays and lower super output areas not within a 20-minute walk



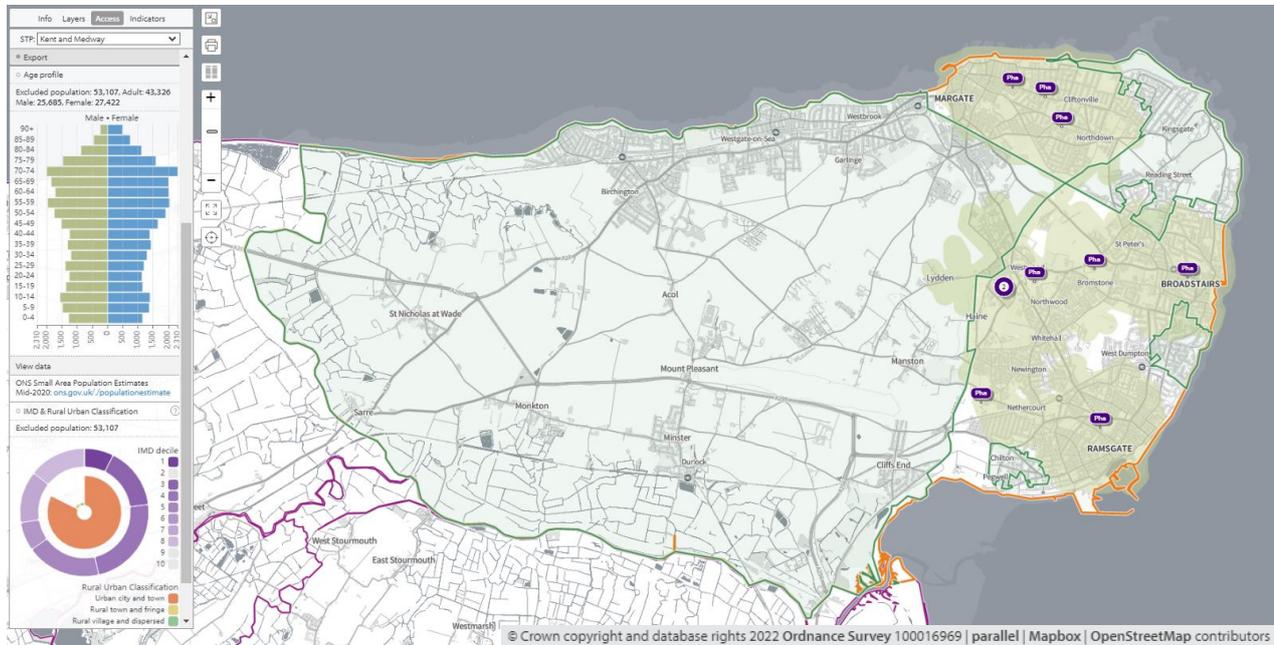
Map 176, below, shows 20 minutes public transport access, as green shaded areas to community pharmacies. The entire population is within 20-minutes by public transport.

Map 176. Locations of community pharmacies and areas within 20-minutes by public transport on weekday mornings



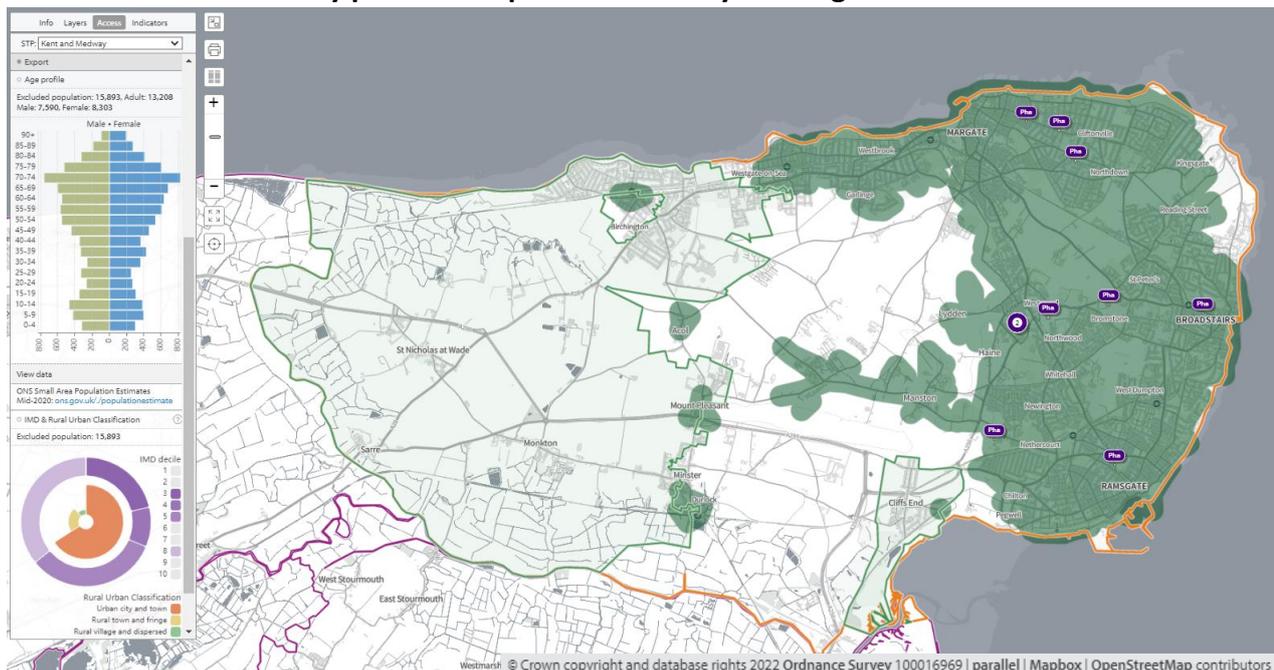
In **map 177** the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 53,107 (37.5%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 44.5% (15,063) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

Map 177. Locations of community pharmacies open until at least 7pm and lower super output areas not within a 20-minute walk



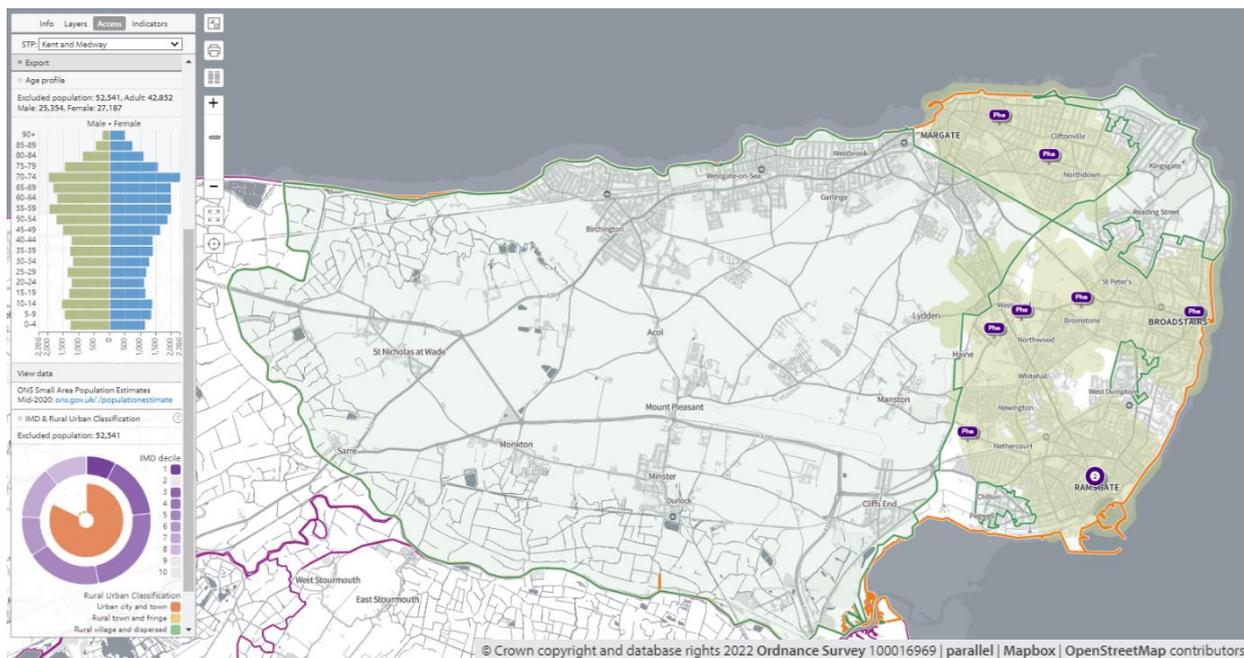
In **map 178**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays. 15,893 (11.2%) people are not within 20-minutes by public transport that opens past 7pm on weekdays. 16.1% (5,445) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays

Map 178. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



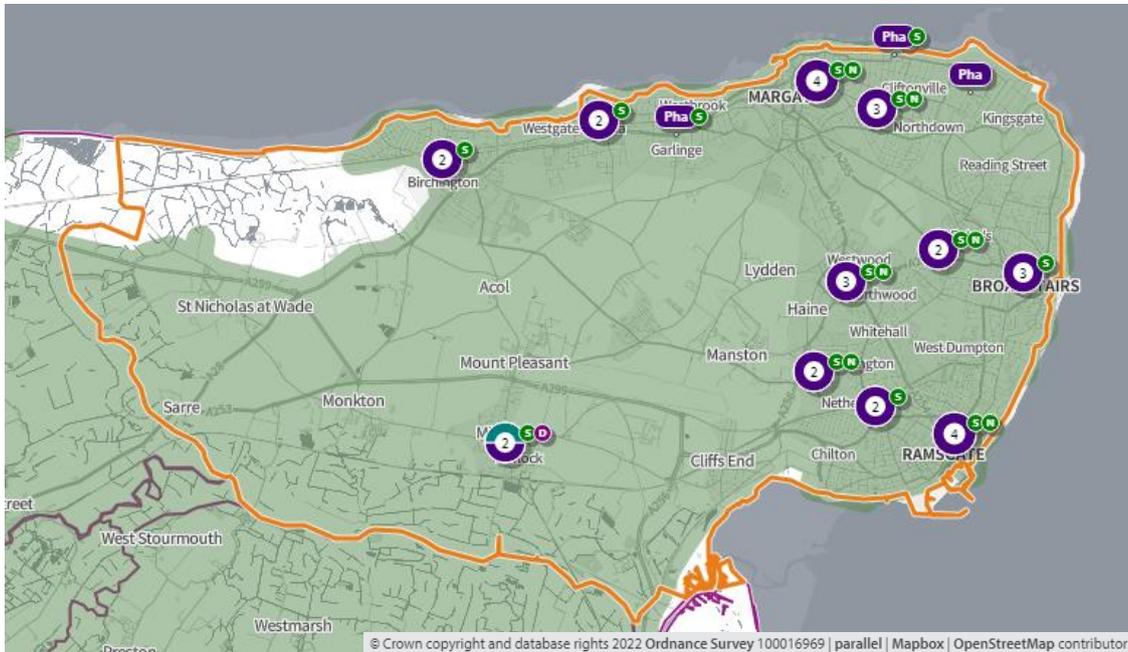
In **map 179**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens on Sundays. 37.1% (52,541) of the population is not within a 20-minute walk of a community pharmacy that opens on Sundays. 44.1% (14,916) of 65+ population is not within a 20-minute walk of a community pharmacy that opens on Sundays

Map 179. Locations of community pharmacies open on Sundays and lower super output areas not within a 20-minute walk



In **map 180** below, access during **core opening hours, Saturdays and Sundays** is shown. The green shaded areas are within a **20-minute drive** of a community pharmacy/dispensing GP practice. The entire population is within a 20-minute drive.

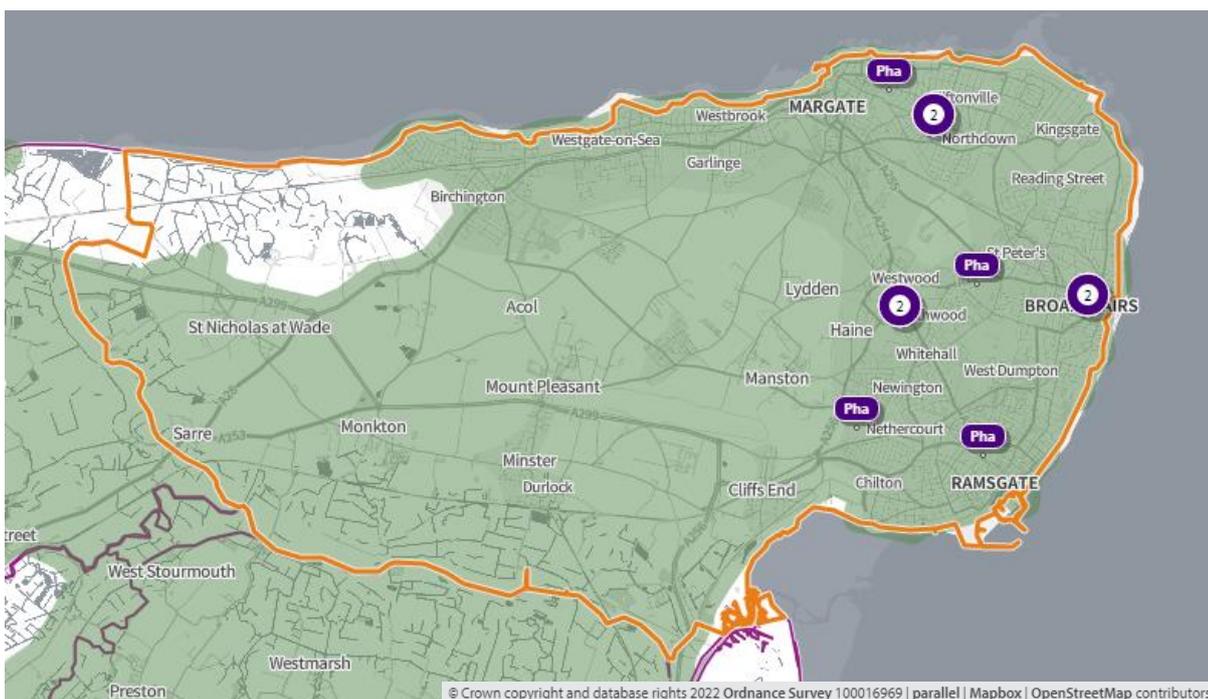
Map 180. Locations of community pharmacies and areas within 20-minutes by car



S = open Saturday N = open Sunday

In **map 181** below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens **until at least 7pm on weekdays**. The entire population is within a 20-minute drive.

Map 181. Locations of community pharmacies open until at least 7pm and areas within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The information below indicates the number of prescriptions dispensed in and outside the locality.

- 3.1 million items prescribed in Thanet
 - 3 million items dispensed in Thanet
 - 2.76 million (89.2%) via Electronic Prescription Service
 - 133,966 dispensed outside of the district
 - 74,779 distance selling
 - 43,929 – Canterbury
 - 4,071 – Dover

- 3 million items dispensed in Thanet
 - 2.94 million items dispensed by community pharmacies in Thanet
 - 92,404 dispensed by 12 GP practices:
 - Minster Surgery– 49,960
 - 67,585 items prescribed outside borough i.e. more going out than coming in

The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas and an even smaller percentage that are generated outside the locality and dispensed by Thanet community pharmacies ⁽¹⁾.

- 1,458 outside prescribers dispense in Thanet
 - 2.2% of all items dispensed in Thanet
- 19 prescribers in Thanet
 - 97.8% of all items dispensed in Thanet
- 46 dispensers in Thanet
 - 95.7% of all items prescribed in Thanet
- 1,029 dispensers outside of Thanet
 - 4.3% of all items prescribed in Thanet

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board's area in order to access services:

- Offered by dispensing appliance contractors
- Offered by distance selling premises
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services are delivered in the Thanet locality.

Table 61. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	29
Appliance Use Review	0
Hypertension Service [‡]	30
Stoma Appliance Customisation	2
Community Pharmacist Consultation Service (CPCS) [‡]	30
Hepatitis C Antibody Testing Service	1
Seasonal Influenza Vaccination Advances Service	29
Covid Vaccination Service*	0
Covid Home Delivery Service*	28
Covid lateral flow device distribution*	31

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three of these services were specific to the Covid-19 pandemic and that others were new services introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Bethesda Medical Centre is open until 8pm on Tuesdays and Wednesdays and 7am-8pm on Fridays
- Broadstairs Medical Practice is open from 7am on Mondays and Tuesdays and until 8pm on Wednesdays
- Dashwood Medical Centre is open until 8pm on Wednesdays and Thursdays
- East Cliff Medical Centre is open until 8pm on Tuesdays and 8am-10.30am on Saturdays
- Minster Surgery is open until 8.15pm on Mondays
- Newington Road Surgery is open until 8pm on Mondays and Fridays
- St Peters Surgery is open until 8.30pm on Mondays
- The Limes Medical Centre is open from 6.55am daily and until 8pm on Mondays and Thursdays

- Westgate Surgery is open from 7am on Wednesdays and Thursdays and until 8pm on Thursdays

There is a 24-hour urgent care service at Queen Elizabeth the Queen Mother Hospital in Margate.

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

The number of prescriptions from these services is shown below:

- 24 pharmacies dispensed a total of 8,537 (mean = 356, range = 1-2,684) items from drug and alcohol services
- All 30 pharmacies dispensed a total of 2,191 (mean = 73, range = 21-240) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 23 pharmacies dispensed a total of 92 items (mean = 4, range = 1-15) from KCHFT
- All 30 pharmacies dispensed a total of 22,228 items (mean = 741, range = 1-1,575) from Kent and Medway hospitals

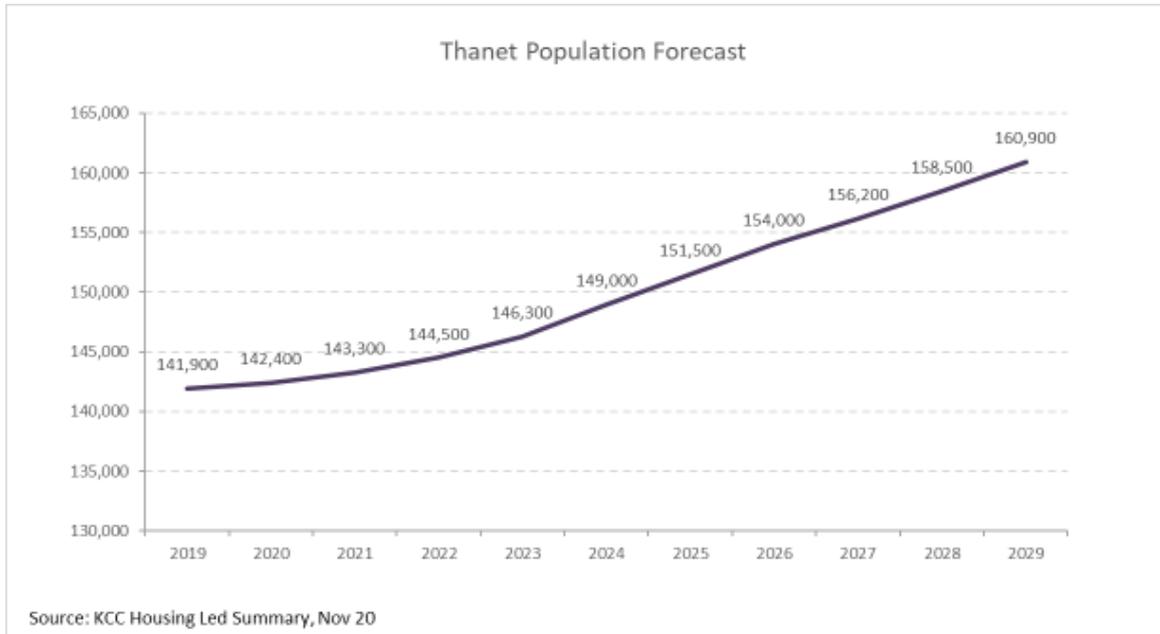
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from sections 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

Figure 45 below shows the predicted increase in the population of the Thanet locality continuing to grow over the lifetime of this PNA. By 2025 it is estimated that each pharmacy will serve a population of 5,050.

Figure 45 Thanet population forecast



 **1 pharmacy per 5,050 people in 2025**

This is an increase of 875 people per pharmacy from 2022 to 2025. As stated in the community pharmacy contracts survey 19 pharmacy in the Thanet locality do have capacity to increase their services and 1 stated it did not. A total of 20 out of 30 pharmacies responded to the survey.

Map 182 below shows where there are major housing developments planned in the coming years and the table indicates the number of dwellings planned for each site.

Map 182. Location of housing developments

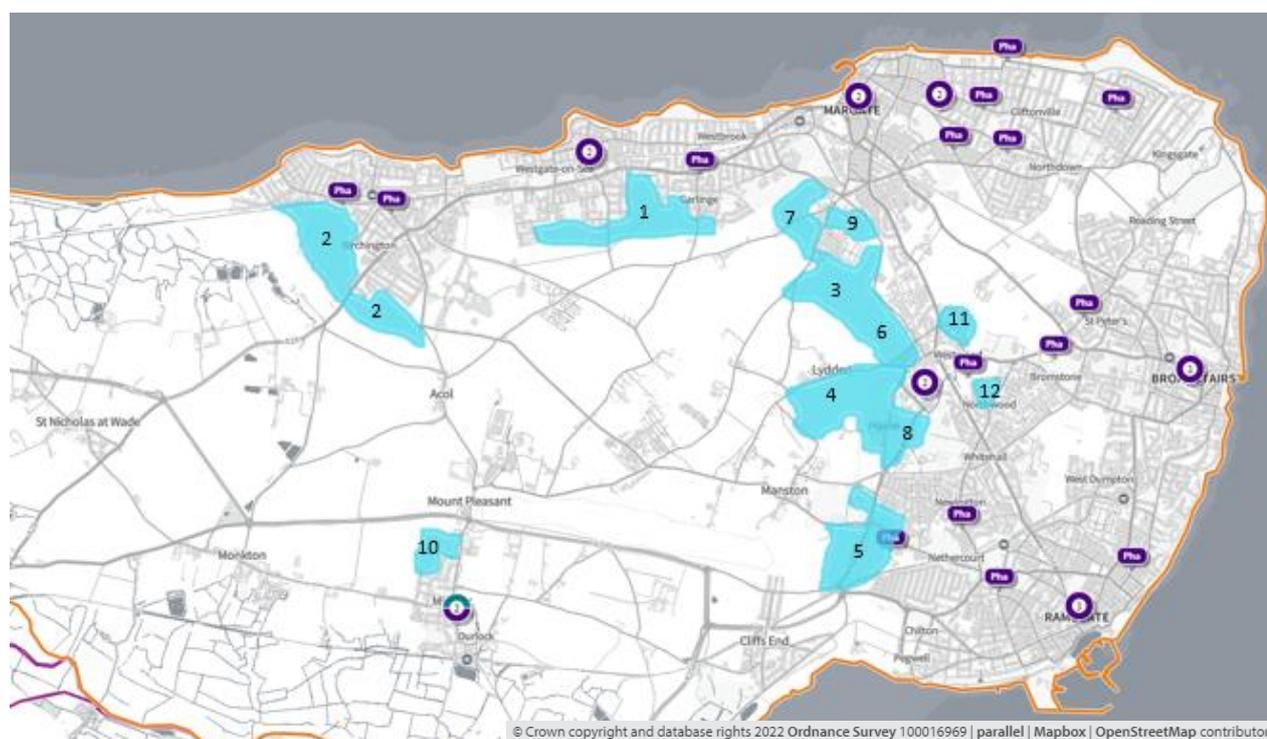
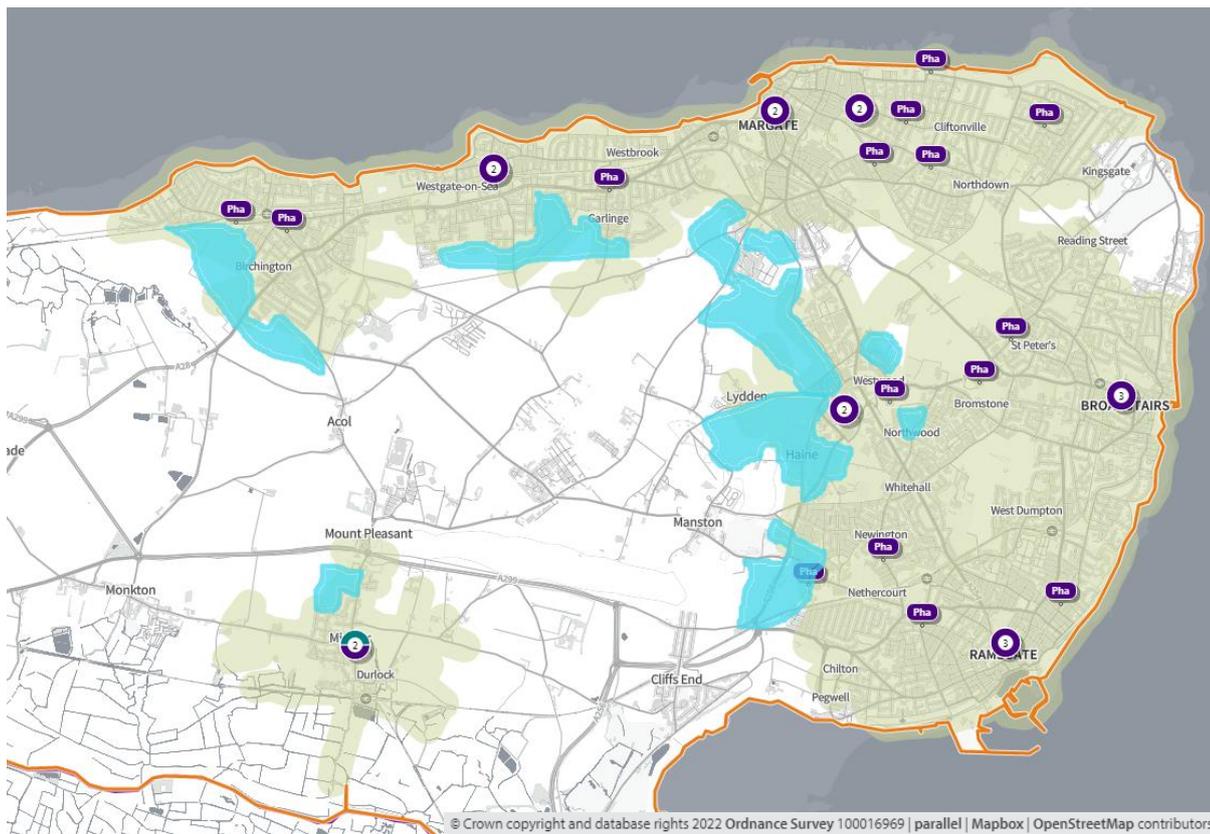


Table 62. Proposed housing developments – number of dwellings per year at each development

Site Name	20/21	21/22	22/23	23/24	24/25	25/26	26/27	27/28	28/29	29/30	2025	2030
1. Westgate			25	75	150	200	250	250	250	250	250	1450
2. Birchington			75	125	137	150	150	150	150	150	337	1087
3. Westwood			50	150	150	150	150	150	150	150	350	1100
4. Manston Court Road/Haine Road/Westwood village			50	160	170	130	140	140	140	120	380	1050
5. Manston Green/Manston Road/Haine Road		20	90	80	100	90	90	80	50	100	290	700
6. Haine Road/Nash Road	40	120	137	125	129	75	75	69			551	770
7. Manston Road/Shottendane Road					30	90	90	90	90	90	30	480
8. New Haine Road (Eurokent)			50	50	50	50	70	70	70	70	150	480
9. Nash Road/Manston Road		20	70	70	70	20					230	250
10. Tothill Street, Minster			30	50	50	50	34	36			130	250
11. Westwood Lodge, Poorhole Lane	20	50	50	31							151	151
12. Thanet Reach/Northwood Road		20	25	20	40	20					105	125

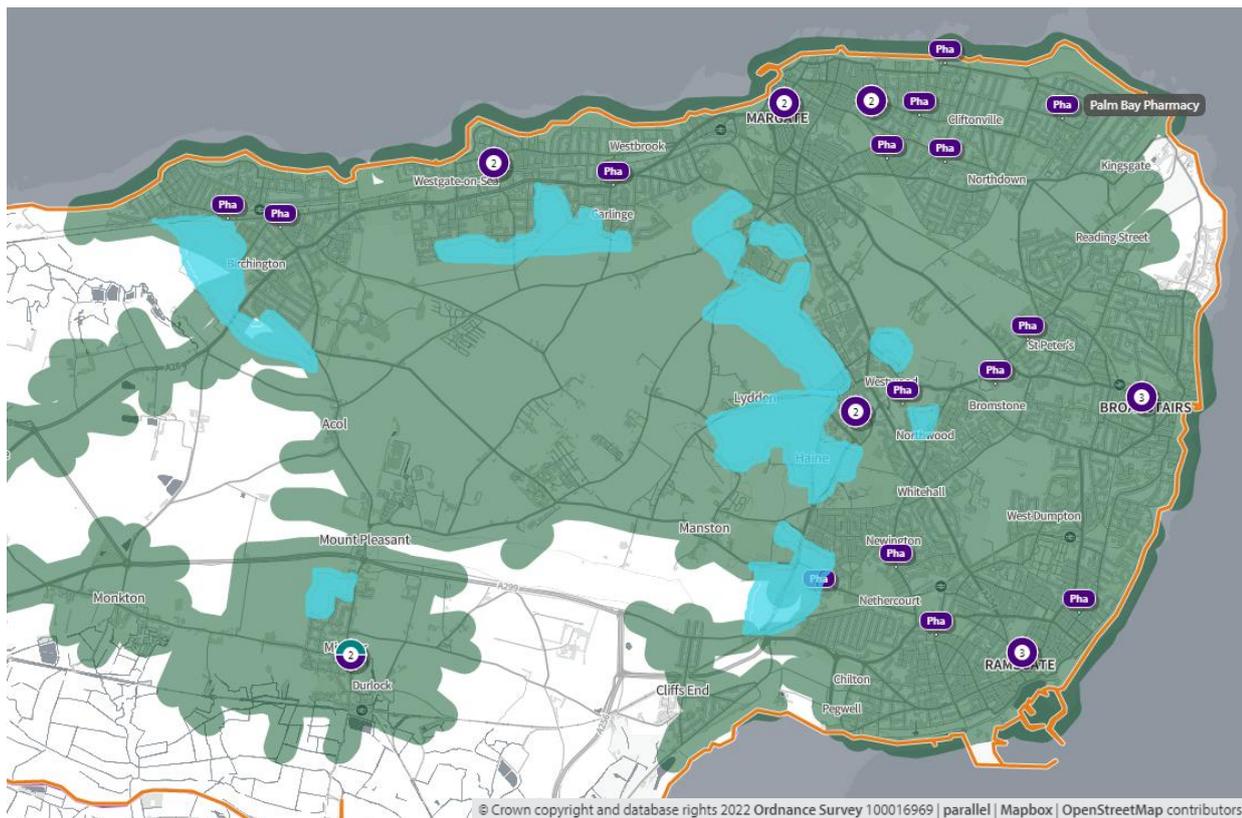
In **map 183**, below, the **green shaded areas** are within a **20-minute walk** of a community pharmacy/dispensing GP practice and the **blue shaded areas** are locations of **major housing developments (≥100 dwellings)**

Map 183. Location of community pharmacies/dispensing GPs, proposed housing developments, and areas within a 20-minute walk of a community pharmacy/dispensing GP



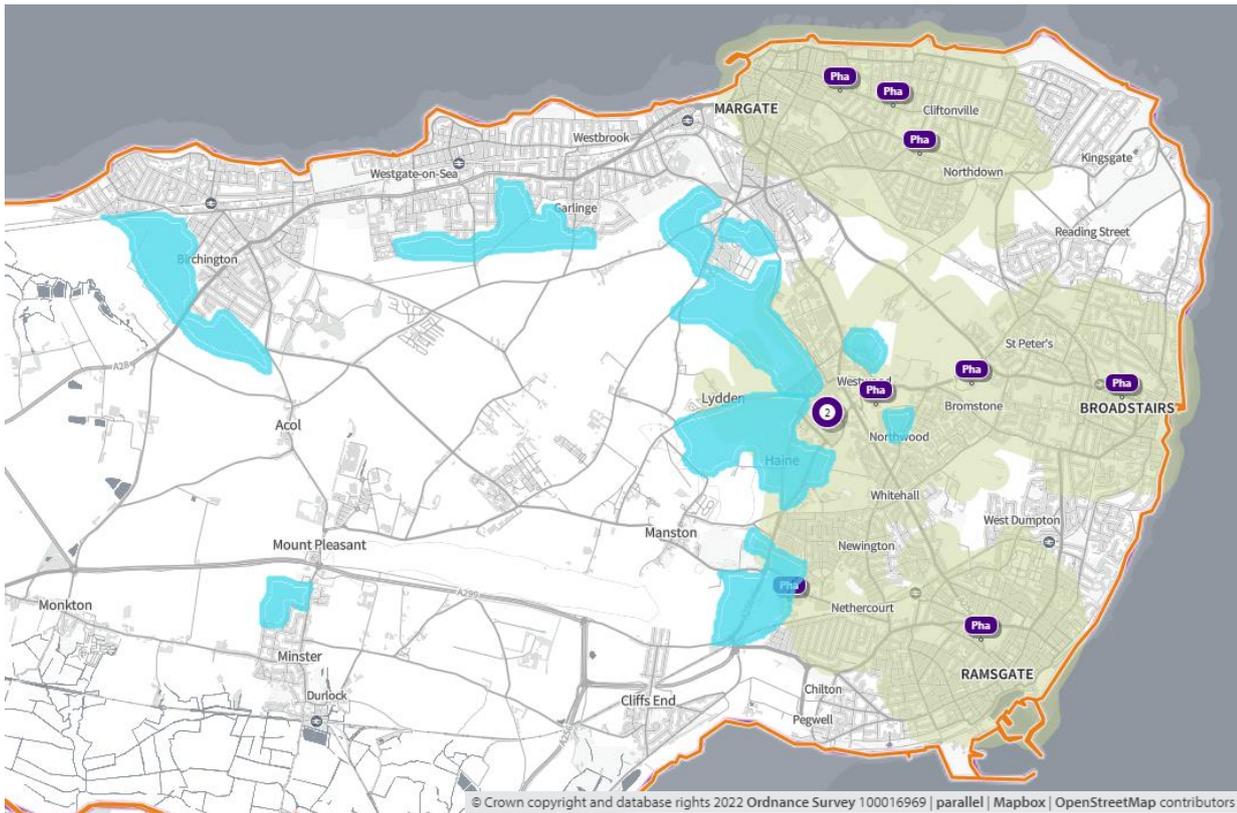
In **map 184**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP practice and the **blue shaded areas are locations of major housing developments (≥100 dwellings)**

Map 184. Location of community pharmacies, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday mornings



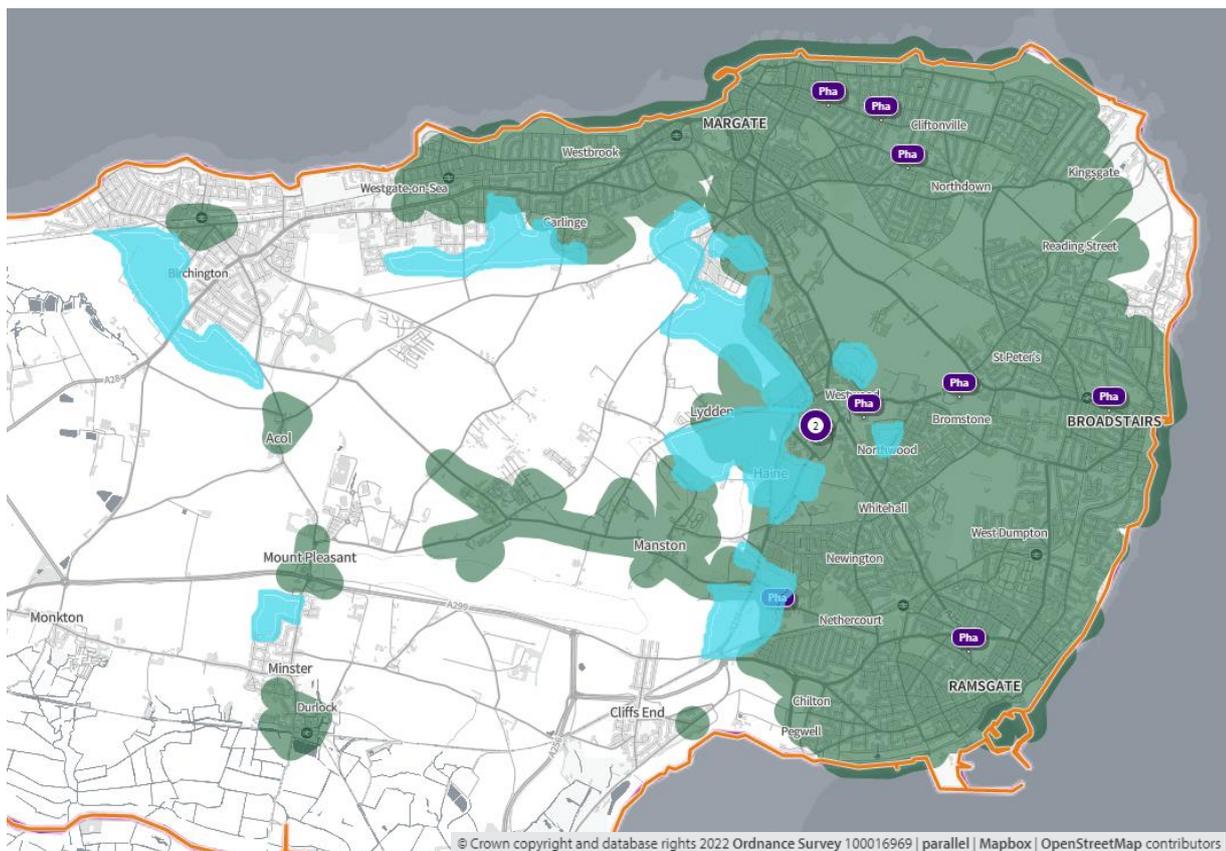
In **map 185, below**, the green shaded areas are within a 20-minute walk of a community pharmacy that is open until at least 7pm weekdays. The blue shaded areas are locations of major housing developments (≥ 100 dwellings)

Map 185. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open until at least 7pm on weekdays



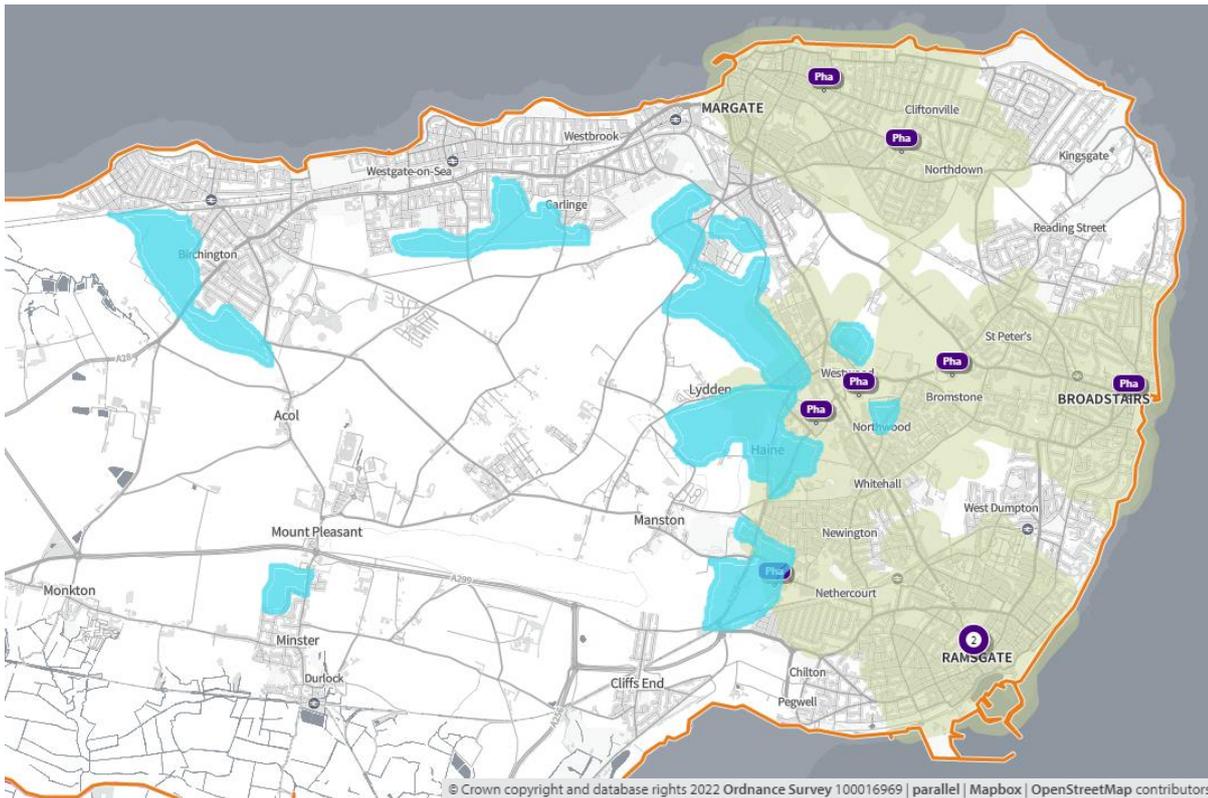
In **map 186**, below, the green shaded areas show area within 20-minutes by public transport of a community pharmacy practice that is open to at least 7pm and the blue shaded areas are locations of major housing developments (≥ 100 dwellings)

Map 186. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings



In **map 187**, below, the green shaded areas are within **20 minutes walk** of a community pharmacy that is open on **Sundays** and blue shaded areas are locations of major housing developments.

Map 187. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

The access to pharmacies is good across the Thanet locality at present. The hours of access are excellent with six 100- hour pharmacies providing significant contribution to the access. The pharmacies on average currently have below the English average head of population per pharmacy. In the contractor survey only one pharmacy stated that they did not have capacity to increase dispensing or other service capacity.

There are developments planned around existing conurbations encroaching into rural area. The data indicated that the existing pharmacies will be able to provide pharmacy services. No gaps have been identified.

9. Improvements or better access: Gaps in provision

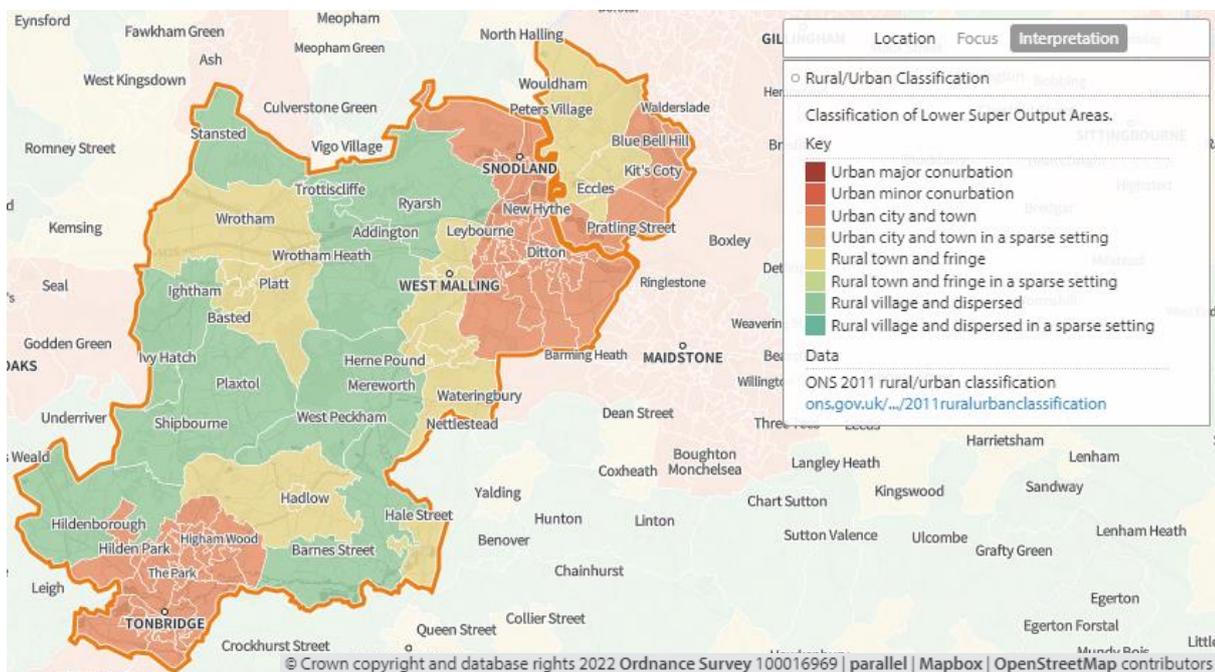
No gaps were identified

18 Tonbridge and Malling Borough Council Locality

1. Key Facts

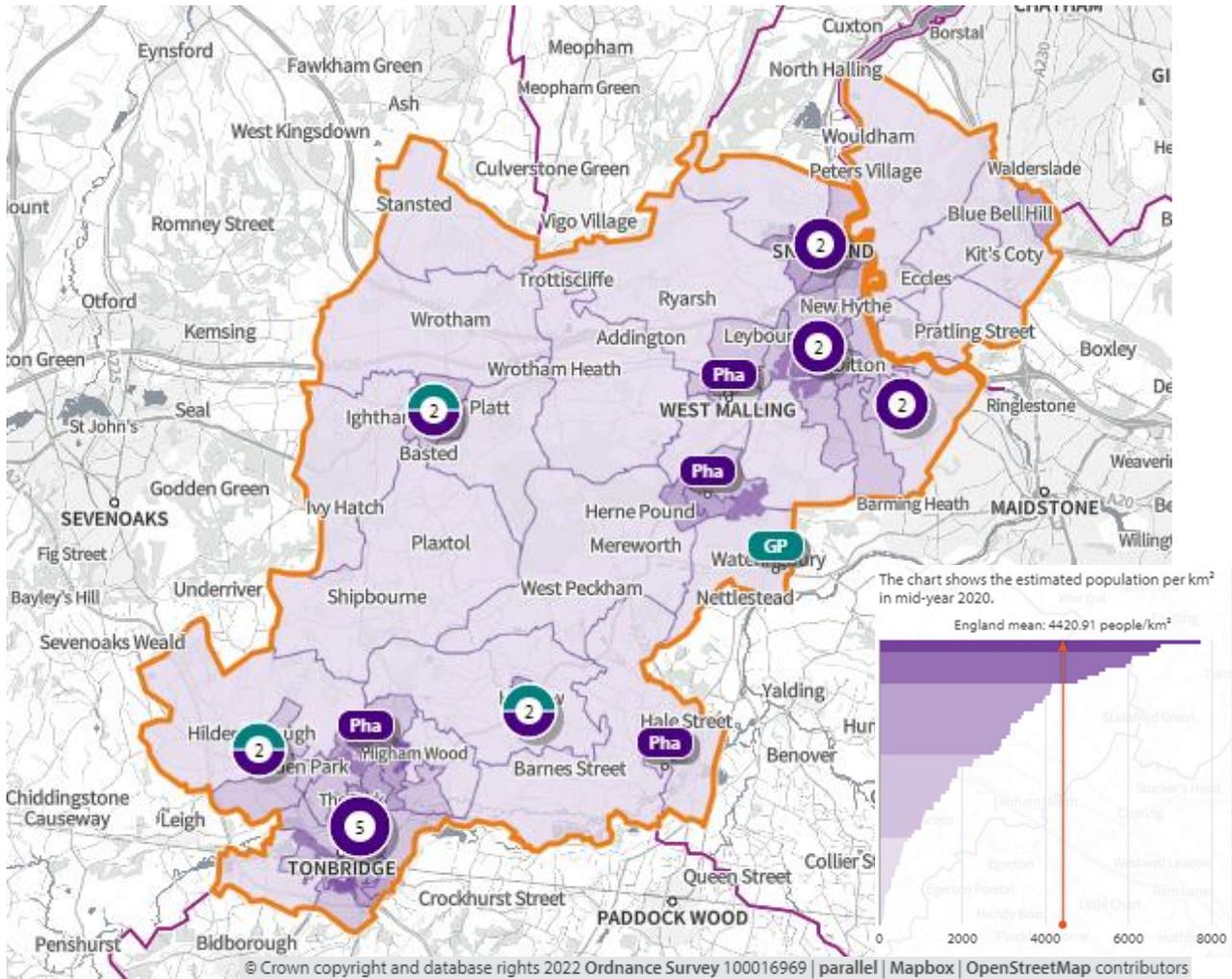
Tonbridge & Malling is a local government district in the west of the county. It covers an area of 240.1 square km. The population is concentrated in the north and south of the district but there are large villages throughout the district with significant concentrations of the population and associated facilities.

Map 188. Rural/urban classification of lower super output areas



Population

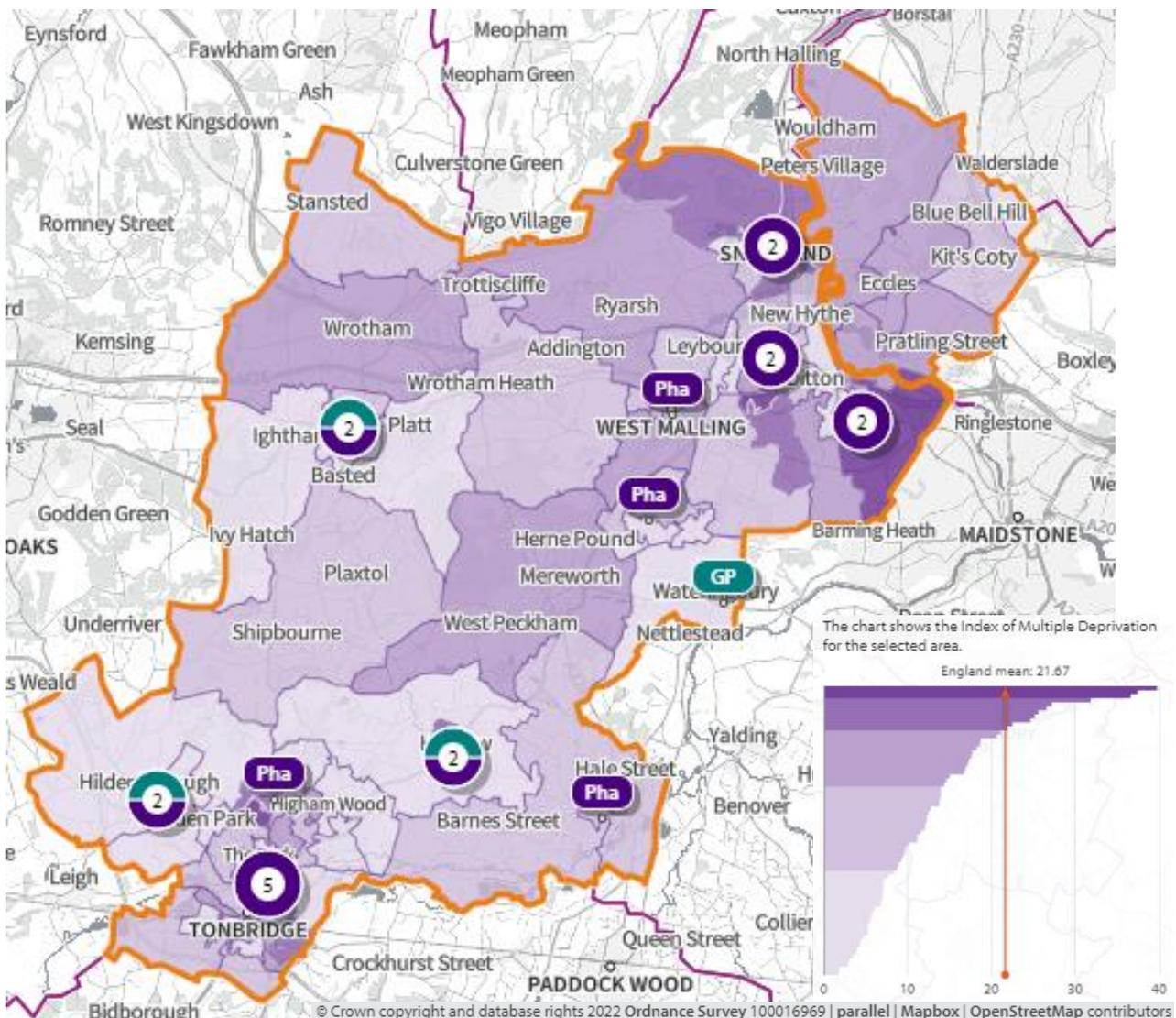
Map 189. Population density of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Deprivation

Map 190 below shows the areas of deprivation in the Tonbridge and Malling District locality. Deprivation is low across the district and average deprivation is the third lowest in Kent. Employment rates are the third highest in Kent ⁽⁶³⁾ and educational attainment is slightly higher than the Kent average ⁽⁶⁴⁾.

Map 190. Deprivation of lower super output areas overlaid with locations of pharmacies and dispensing doctors



Language

English is the main language for all people aged 16 or over in 96.7% of households in the district. 1.2% of households have no people with English as the main language ⁽²⁾.

Home ownership

72% of houses are owned either outright (33%) or with a mortgage (39%). The average number of occupants per household is 2.5, marginally higher than the Kent average ⁽²⁾.

Age Distribution

The average age of Tonbridge and Malling district residents is 40.9, slightly lower than the Kent average of 41.4 ⁽²⁾. 19% of the population is over 65 and 20.4% 0-15. Life expectancy at birth is 80 for males and 84.5 for females, the highest in Kent ⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Tonbridge and Malling district are wholesale and retail trade (18.5%), education (9.7%), and administrative and support service activities (9.7%) ⁽¹⁵⁾.

Car ownership

14% of households in Tonbridge and Malling district do not have a car or van in the household, this is the second lowest in Kent ⁽¹³⁾.

Care Homes

There are a considerable number of care homes in the Tonbridge and Malling locality. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

2. Necessary services: current provision within the locality

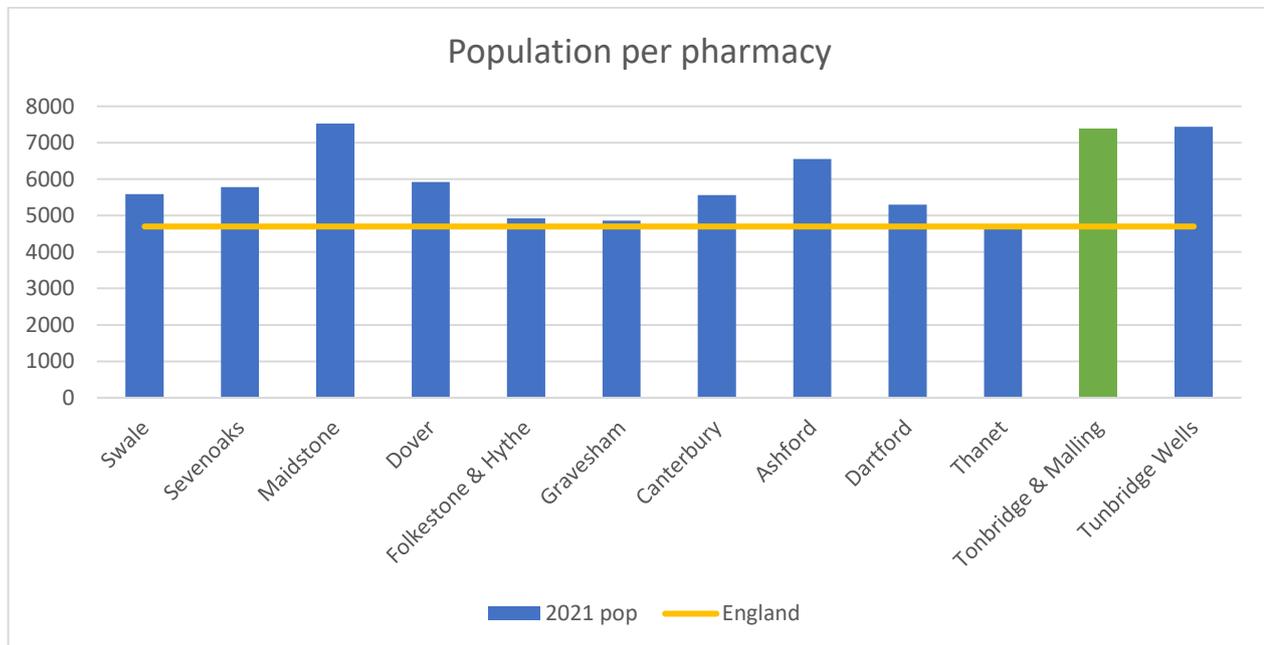
(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are eighteen Community pharmacies providing dispensing services in the Tonbridge and Malling locality.

In addition, there are five dispensing GP practices in the locality.

Each pharmacy provides on average services for 7,365 of the area’s population. Figure 46 below shows how this compares with the other localities of Kent.

Figure 46 Number of people per pharmacy in each locality



The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas and a slightly lower percentage that are generated outside the locality and dispensed by Tonbridge and Malling community pharmacies⁽¹⁾.

- 1,127 outside prescribers dispense in Tonbridge and Malling
 - 7.2% of all items dispensed in Tonbridge and Malling
- 24 prescribers in Tonbridge and Malling
 - 92.8% of all items dispensed in Tonbridge and Malling
- 29 dispensers in Tonbridge and Malling
 - 91.2% of all items prescribed in Tonbridge and Malling
- 1,255 dispensers outside of Tonbridge and Malling
 - 8.8% of all items prescribed in Tonbridge and Malling

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies and GP dispensing practices.

Opening times: All are open Monday to Friday, with seventeen opening on Saturdays and 4 opening on Saturdays and Sundays. This gives a weekly opening hours range of 41.5 to 102 hours and an average of 58.6 hours of opening each week. Sixteen of these pharmacies open for at least one hour after 5pm on weekdays.

Table 63 below show the core and supplementary hours of each pharmacy⁽⁶⁵⁾.

Table 63. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Clarke & Coleman Pharmacy	40	13.5	53.5	1	8.5	0
Boots the Chemists	40	10	50	1	7.5	0
Field Pharmacy	41.5	0	41.5	0.5	4	0
Hadlow Pharmacy	40	9.5	49.5	1.5	7	0
Paydens Pharmacy	40.5	13	53.5	1	8.5	0
Curries Pharmacy	40	10	50	1	5	0
Kings Hill Pharmacy	40	13	53	1	8	0
Hobbs Pharmacy	40	1.5	41.5	0.5	4	0
East Street Pharmacy	100	0	100	5	15	10

Table 63 continued

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
LloydsPharmacy	102	0	102	5	16	6
Catts Pharmacy	40	6	46	1.5	0	0
Paydens Pharmacy	40	18.5	58.5	1.5	8.5	0
Tesco Pharmacy	42	36	78	3	12	6
Boots the Chemists	40	22.5	62.5	1	9	6
Avicenna Pharmacy	46	5.5	51.5	1	4	0
Thompson Pharmacy	40	17.5	57.5	1.5	8.75	0
Oaks Pharmacy	40	6	46	1	3.5	0
LloydsPharmacy	40	21	61	2	8.5	0

The dispensing GP practices in the Tonbridge and Malling locality are:

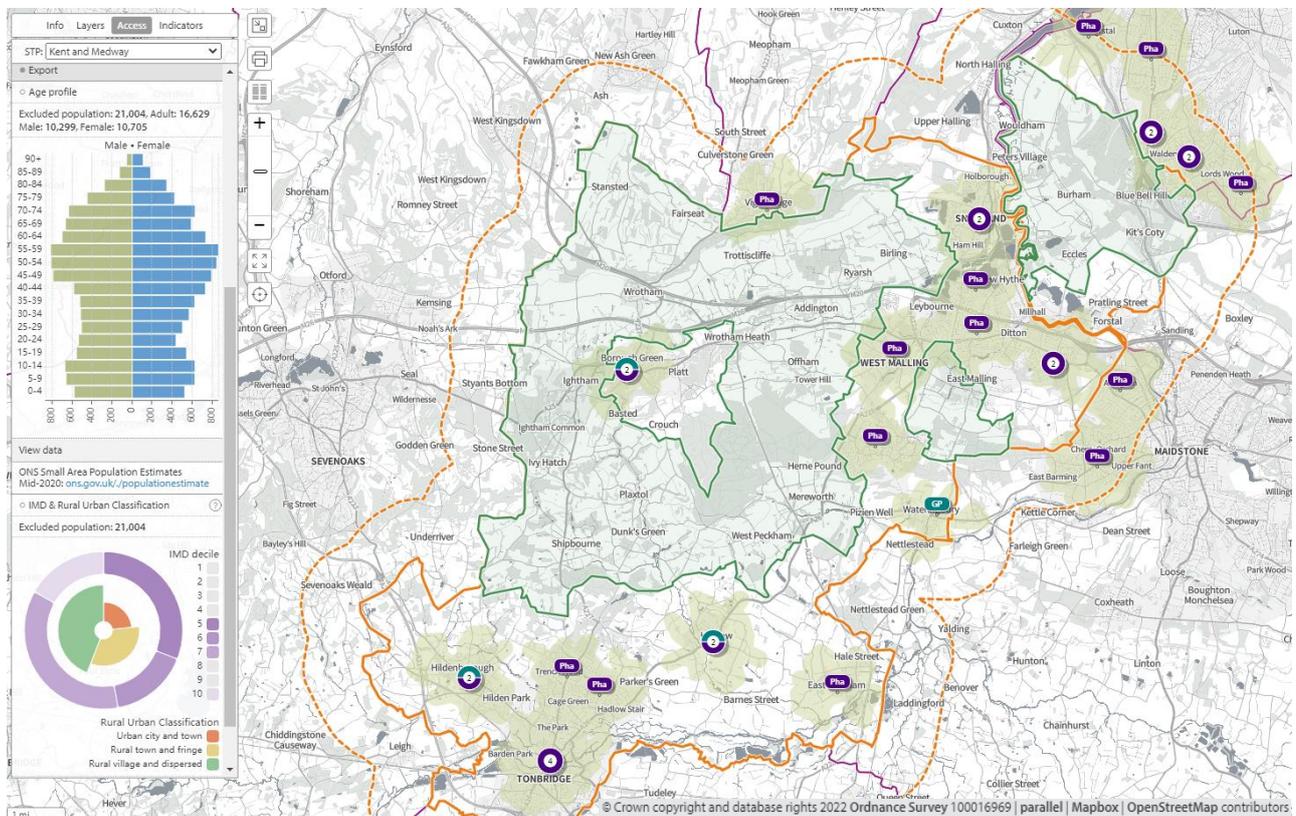
- Hildenborough Medical Practice TN11 9HL
- Borough Green Medical Practice TN15 8RQ
- Wateringbury Surgery ME18 5SS
- Hadlow Medical centre TN11 0ET

Travel times

Access during core opening hours

In **map 191**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy/dispensing GP practice. Olive green shaded areas are within a 20-minute walk of a community pharmacy/dispensing GP. 21,004 (15.4%) people are not within a 20-minute walk. 15.4% (4,443) of 65+ population is not within a 20 minute walk of a community pharmacy/dispensing GP

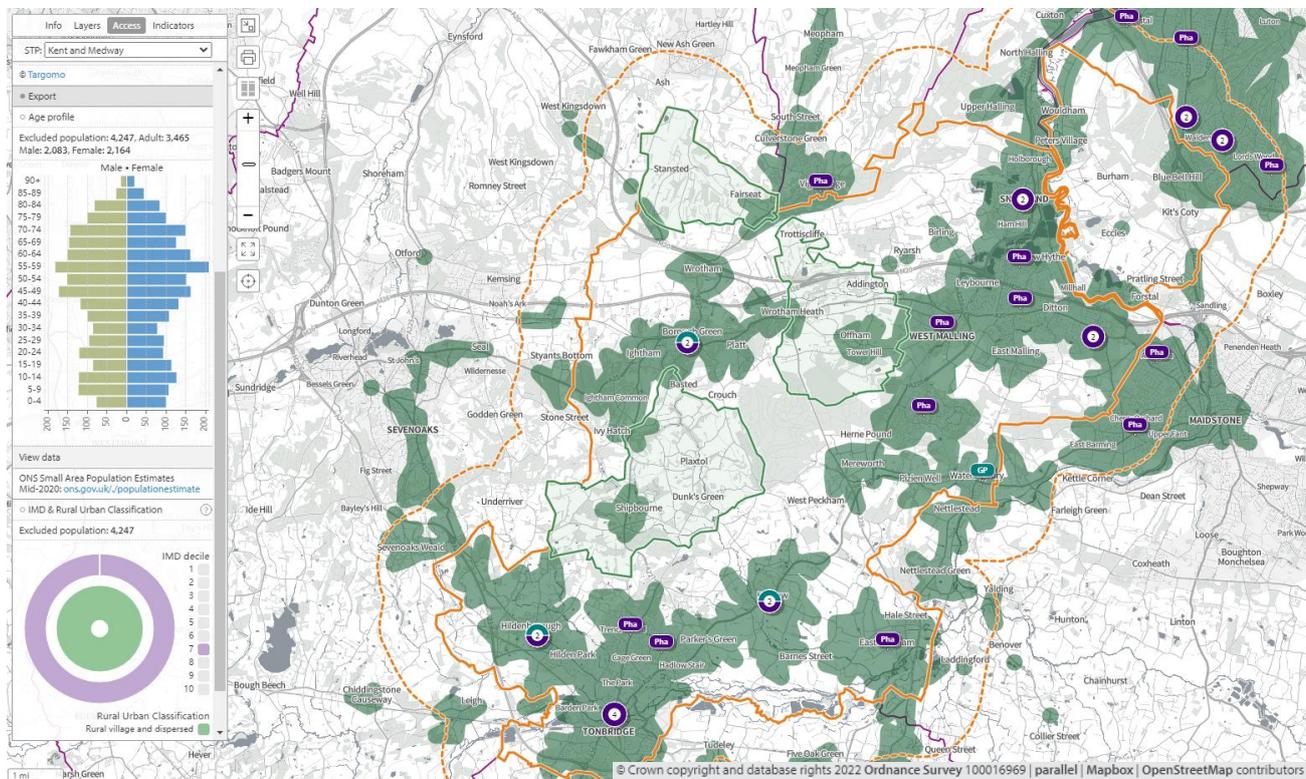
Map 191. Locations of community pharmacies/dispensing GPs and lower super output areas not within a 20-minute walk



Public Transport 20 minutes

In map 192, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP practice. Green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP on weekdays. 4,247 (3.6%) people are not within 20-minutes by public transport of a community pharmacy/dispensing GP. 2.8% (1,033) of 65+ population is not within a 20-minute walk of a community pharmacy/dispensing GP

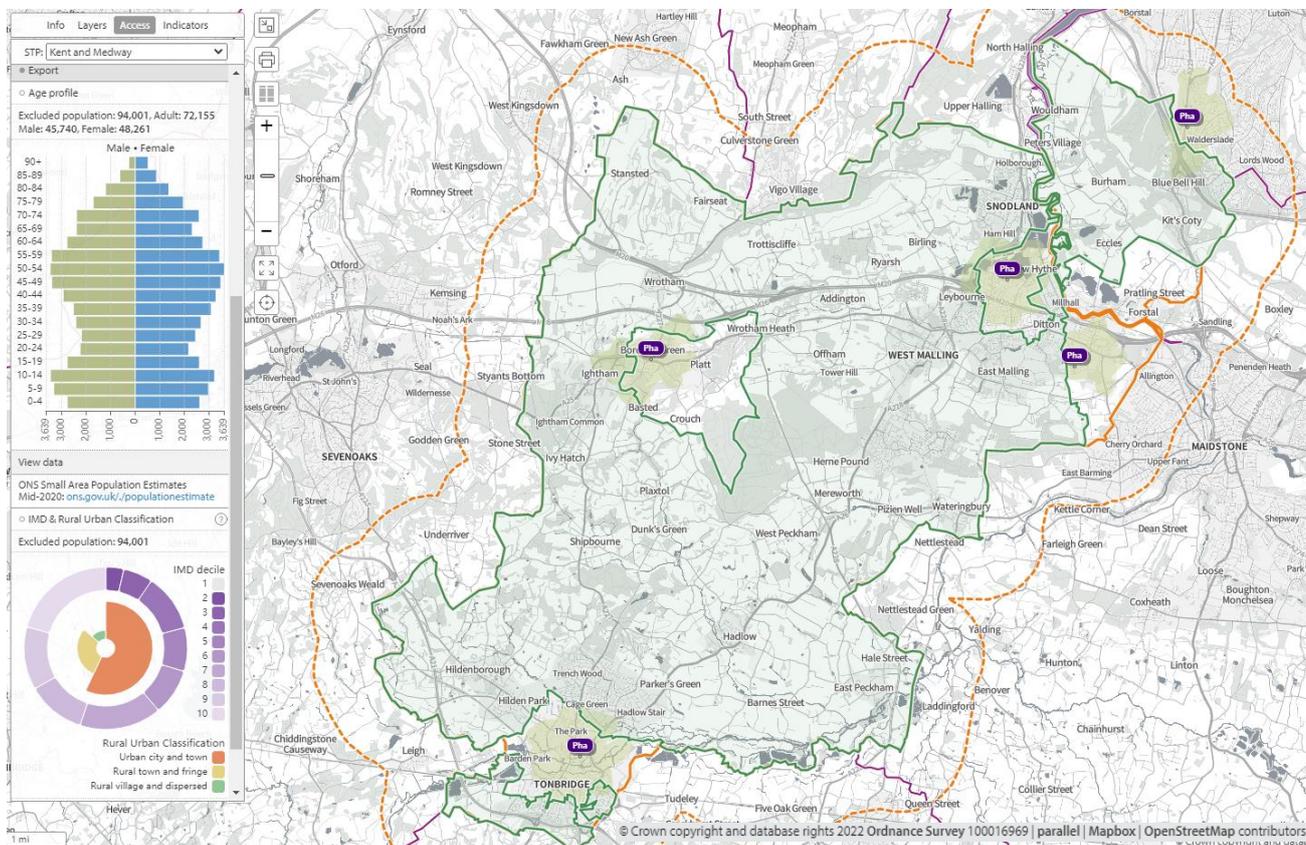
Map 192. Locations of community pharmacies/dispensing GPs and lower super output areas not within 20-minutes by public transport on weekday mornings



After 7 pm weekdays walking

In **map 193**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. Olive green shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 94,001 (62.2%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 62.7% (18,087) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

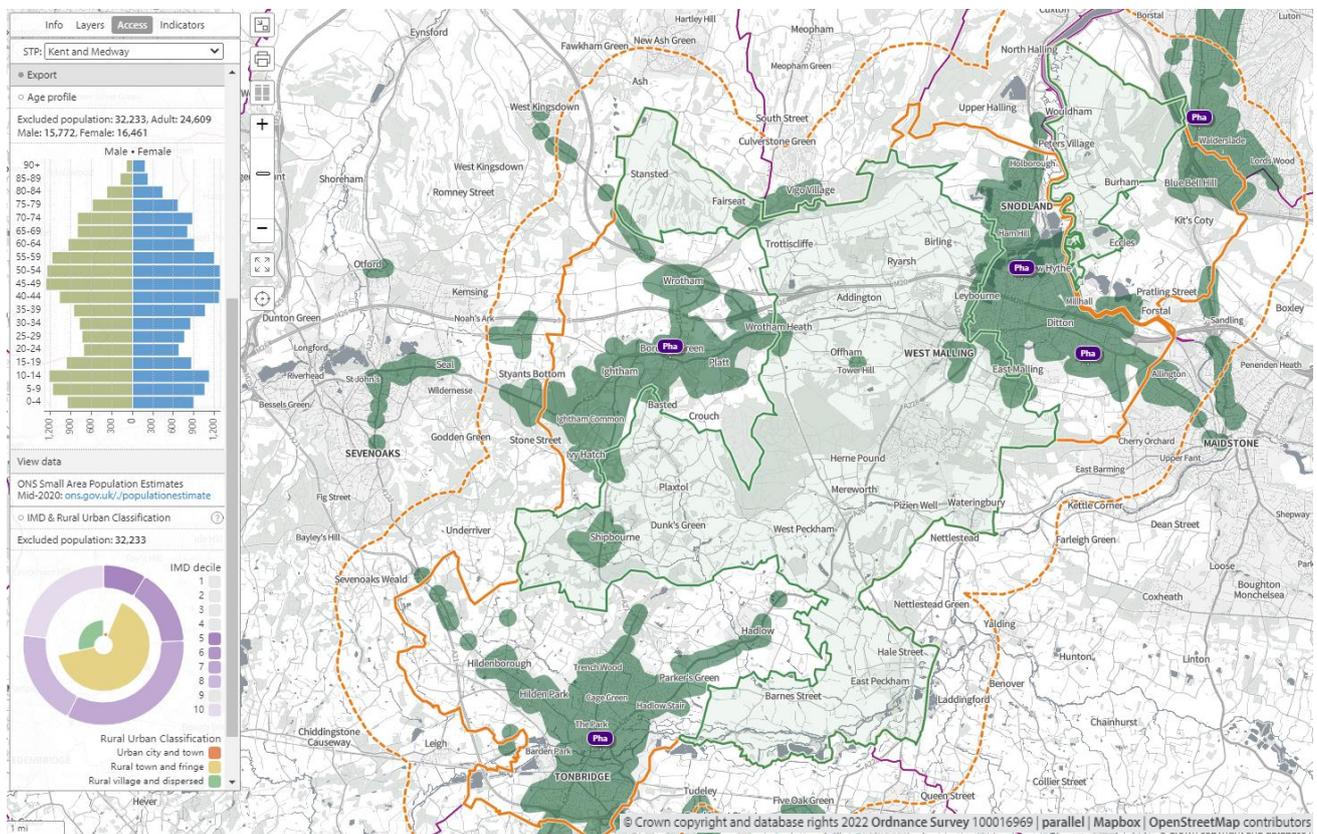
Map 193. Locations of community pharmacies open until at least 7pm and lower super output areas not within a 20-minute walk



After 7pm weekdays public transport

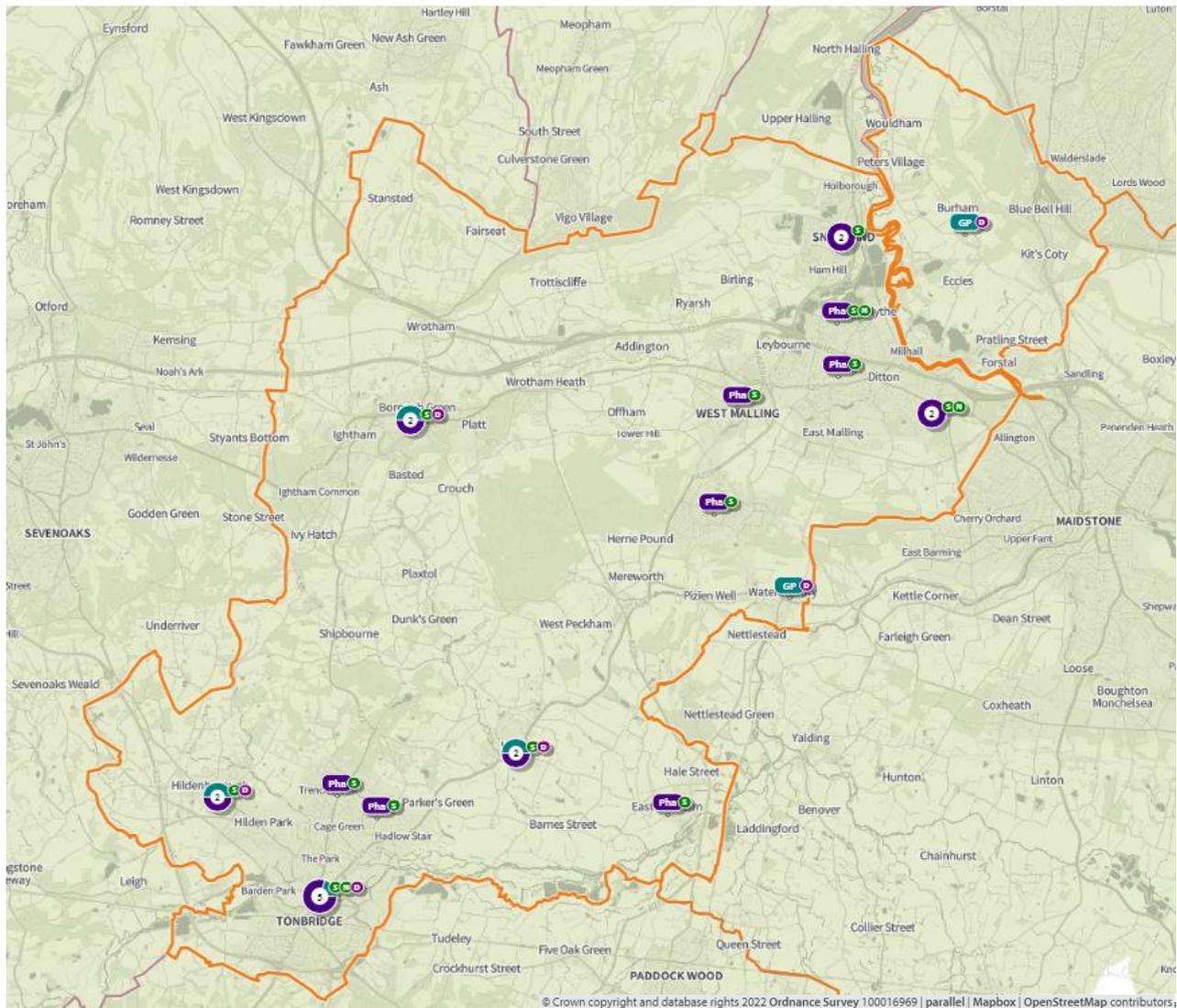
In **map 194**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays. Green shaded areas are within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays. 32,233 (21.3%) people are not within 20-minutes by public transport that opens past 7pm on weekdays. 20.8% (5,993) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays.

Map 194. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



Map 196 below shows access during **core opening hours, Saturdays and Sundays**. The olive-green shaded areas are within a **20-minute drive** of a community pharmacy/dispensing GP practice. The entire population is within a 20-minute drive.

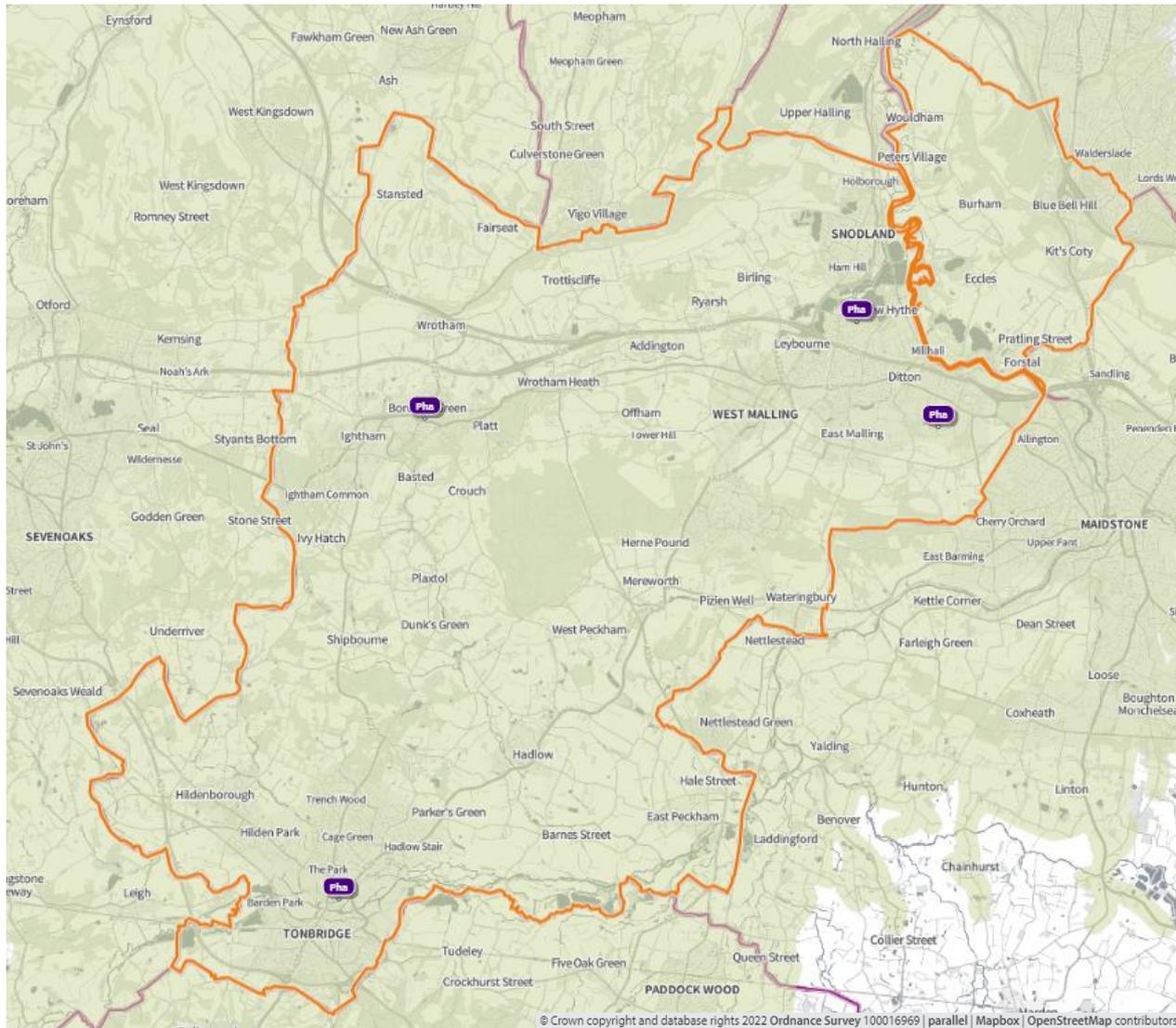
Map 196. Locations of community pharmacies, dispensing GPs and areas within 20-minutes by car



S = open Saturday N = open Sunday

Map 197 below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens **until at least 7pm on weekdays**. The entire population is within a 20-minute drive.

Map 197. Locations of community pharmacies open until at least 7pm and areas within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The information below indicates the number of prescriptions dispensed in and outside the locality.

- 2.59 million items prescribed in Tonbridge and Malling
 - 2.36 million items dispensed in Tonbridge and Malling
 - 1.77 million (68.61%) via Electronic Prescription Service
 - 227,603 dispensed outside of the district
 - 112,947 distance selling
 - Maidstone – 27730
 - Gravesham – 20518

- 2.54 million items dispensed in Tonbridge and Malling
 - 2.17 million items dispensed by community pharmacies in Tonbridge and Malling
 - 373,300 dispensed by 11 GP practices:
 - 92,396 – Phoenix Medical Practice
 - 91,096 - Borough Green Medical Practice
 - 181,617 items prescribed outside borough i.e. more going out than coming in

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board's area in order to access services:

- Offered by dispensing appliance contractors
- Offered by distance selling premises
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services were delivered by pharmacies in the Tonbridge and Malling locality in 2020/21.

Table 64. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	17
Appliance Use Review	0
Hypertension Service [‡]	17
Stoma Appliance Customisation	1
Community Pharmacist Consultation Service (CPCS) [‡]	17
Hepatitis C Antibody Testing Service	0
Seasonal Influenza Vaccination Advances Service	18
Covid Vaccination Service*	1
Covid Home Delivery Service*	13
Covid lateral flow device distribution*	19

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three services were specific to the Covid-19 pandemic (Covid vaccination, homedelivery and lateral flow device distribution services) and that others were new services (CPCS, Hypertension service) introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Hildenborough GP open Saturday 8am-12pm
- Tonbridge Medical Group (3 River Lawn Road) open until 8pm Tuesdays and Wednesdays
- Warders Medical Centre open until 8pm on Mondays, Tuesdays and Thursdays
- Wateringbury Surgery open until 8pm Tuesdays

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

- 17 pharmacies dispensed a total of 1,457 (mean = 86, range = 1-380) items from drug and alcohol services

- 18 pharmacies and 3 GPs dispensed a total of 728 (mean = 35, range = 2-96) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 16 pharmacies and 1 GP dispensed a total of 124 items (mean = 7, range = 1-20) from KCHFT
- 18 pharmacies and 3 GPs dispensed a total of 4,424 items (mean = 211, range = 20-591) from Kent and Medway hospitals

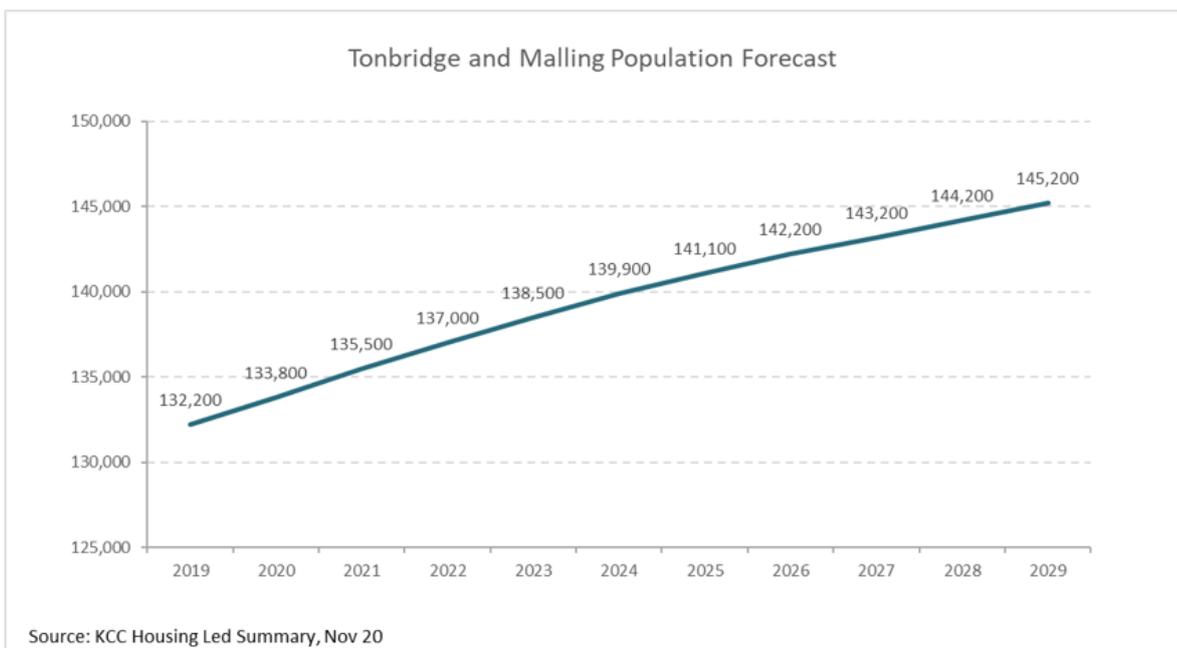
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from sections 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

Figure 47 below shows the predicted increase in the population of the Tonbridge and Malling locality continuing to grow over the lifetime of this PNA. By 2025 it is estimated that each pharmacy will serve a population of 7,838.

Figure 47 Tonbridge & Malling population forecast



 **1 pharmacy per 7,838 people in 2025**

The population of Tonbridge and Malling district is projected to increase by 5% to 141,100 in 2025. This is an increase of 500 people per pharmacy from 2020. As stated in the community pharmacy contracts survey one pharmacy in the Tonbridge and Malling locality does not have the capacity to meet an increased demand for services. However, no major developments are planned in the catchment area of this pharmacy.

Map 198 below shows where there are major housing developments planned in the coming years and the table indicates the number of dwellings planned for each site. With an average of 2.4 people per proposed dwelling, by 2025 these sites will provide accommodation for approximately 4,000 people.

Map 198. Location of housing developments

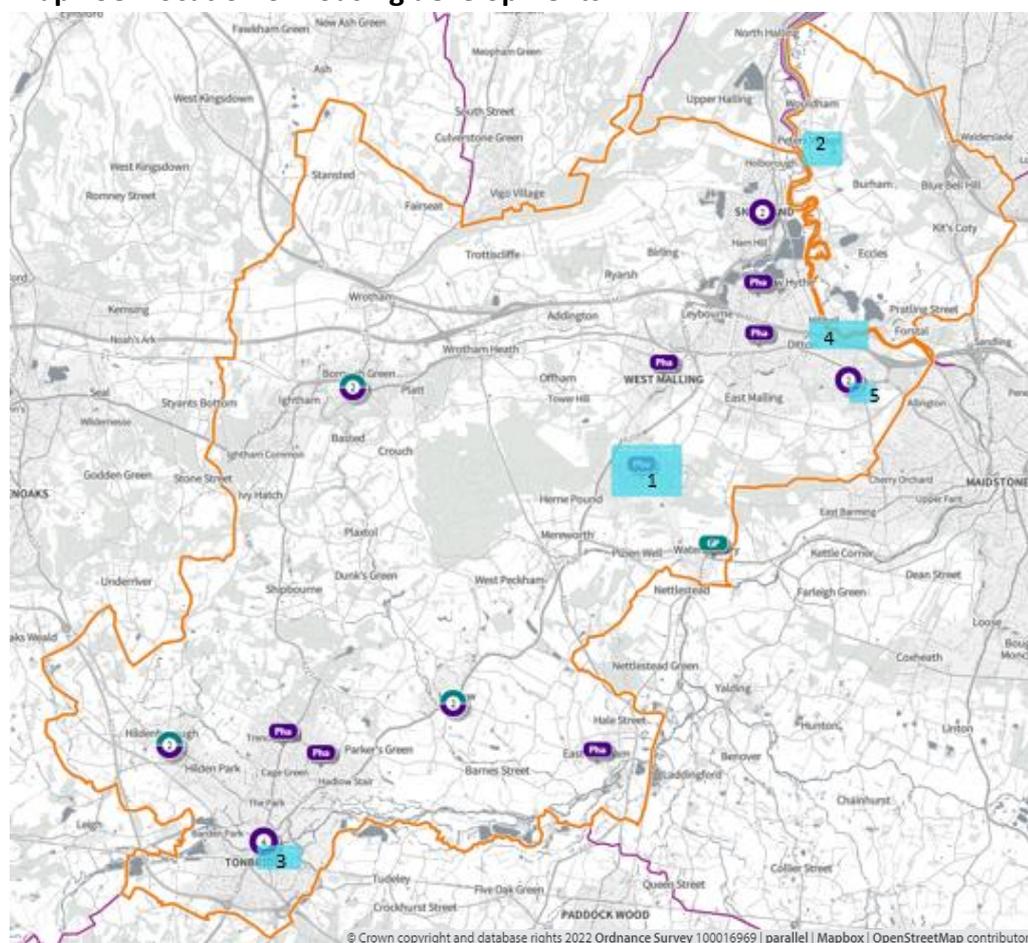


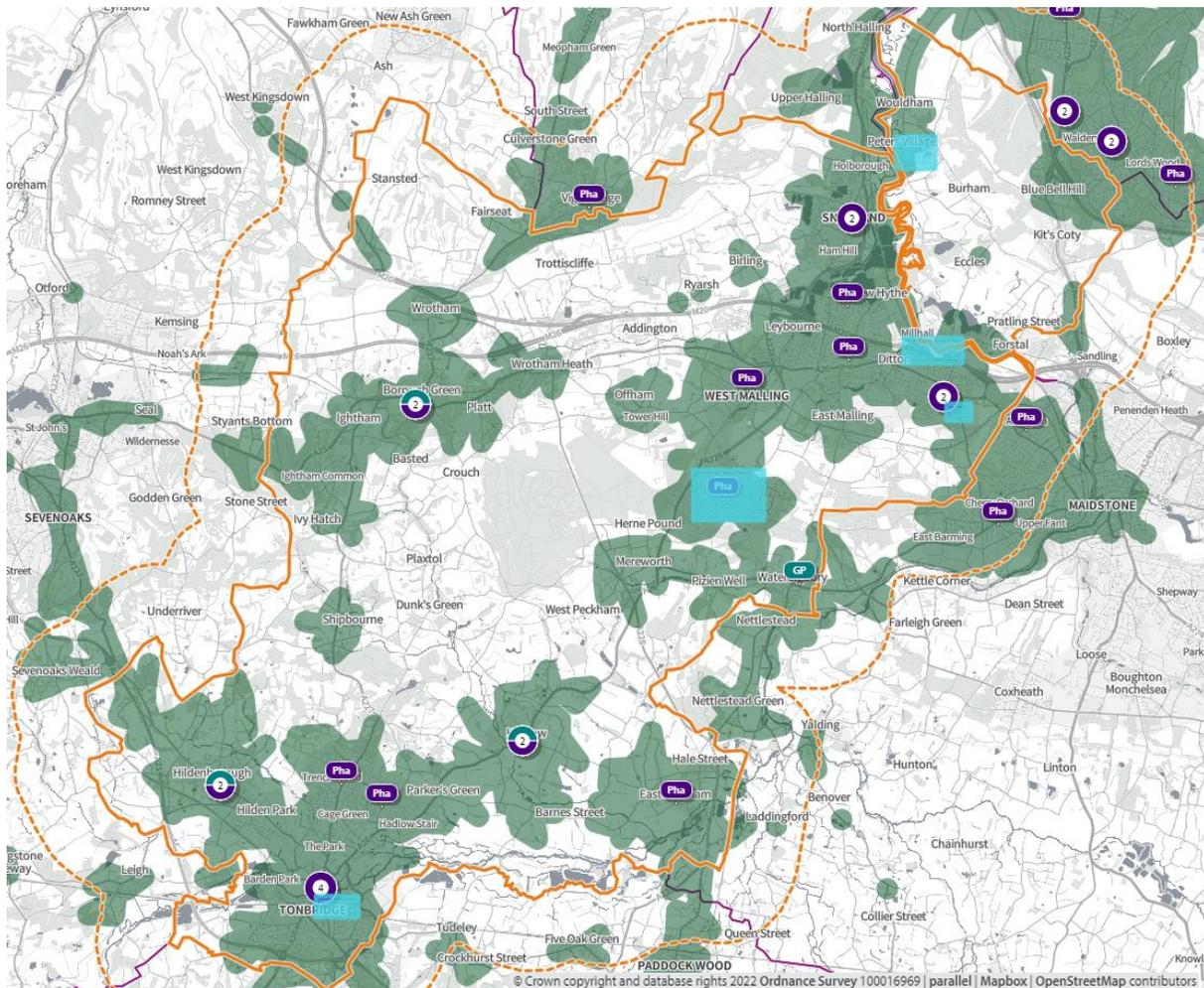
Table 65. Proposed housing developments – number of dwellings per year at each development

Site Name	21/22	22/23	23/24	24/25	2026
1. Kings Hill	190	262	244	160	856
2. Wouldham	241	160	122	13	536
3. Tonbridge town	103	7	9		119
4. Ditton	61				61
5. Ditton	28				28

Public Transport 20 minutes Monday to Friday 09:00 to 17:00

In **map 200**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP practice and the blue shaded areas are locations of major housing developments.

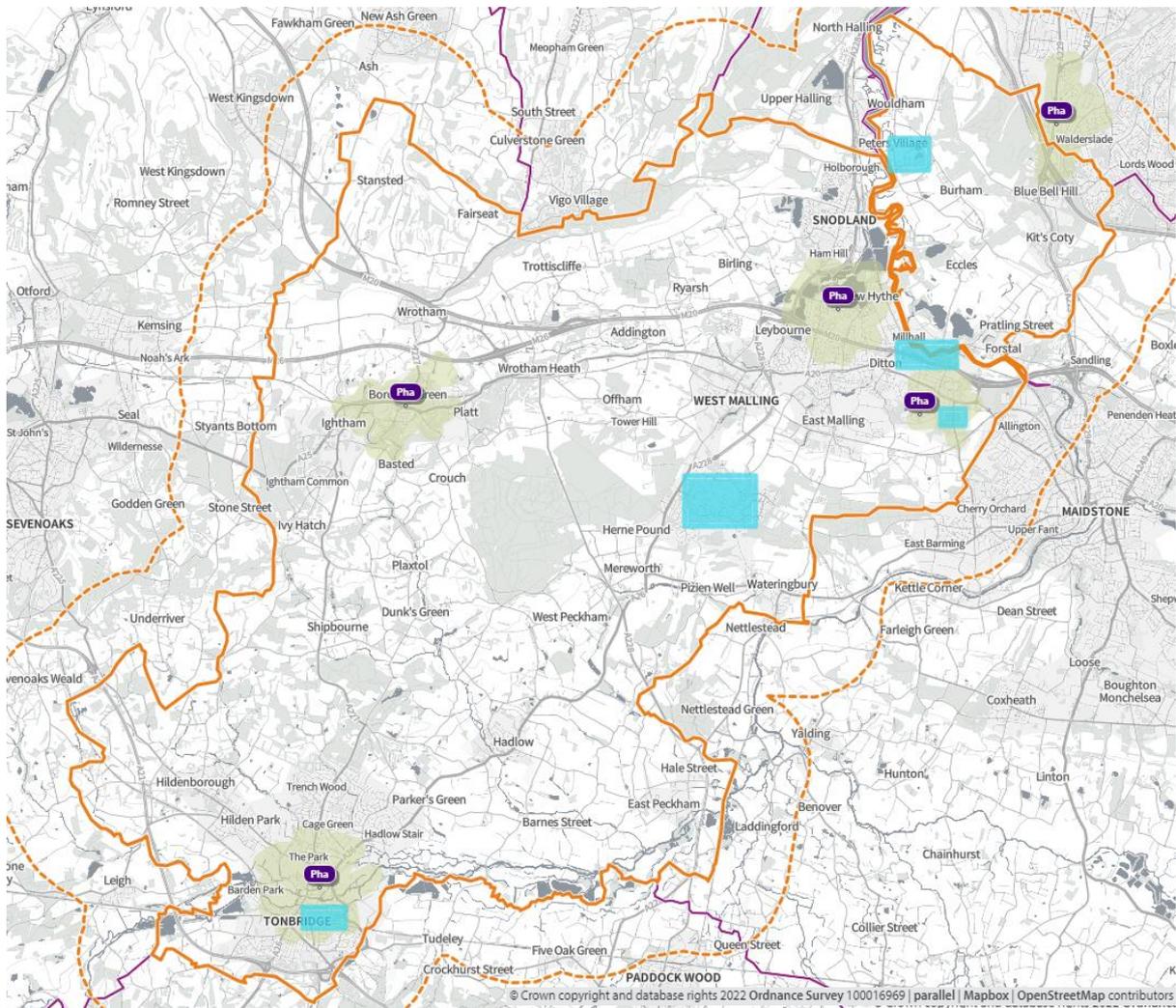
Map 200. Location of community pharmacies, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday mornings



Walking 20 minutes 7pm opening Monday to Friday

In **map 201**, below, the green shaded areas are within a 20-minute walk of a community pharmacy that is open until at least 7pm and the blue shaded areas are locations of major housing developments.

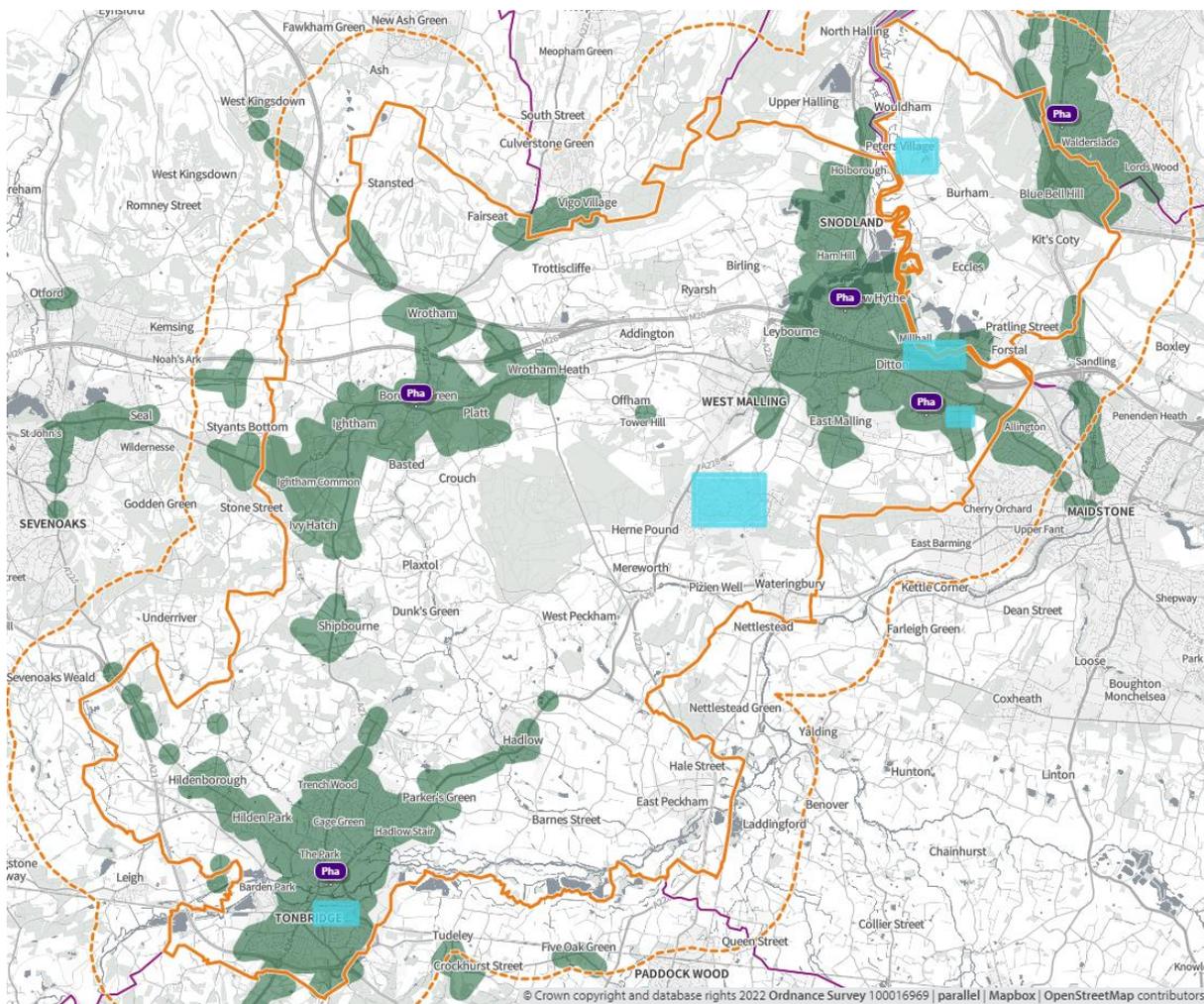
Map 201. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open until at least 7pm on weekdays



Public transport 7pm opening Monday to Friday

In **map 202**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that is open until at least 7pm and the blue shaded areas are locations of major housing developments.

Map 202. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings

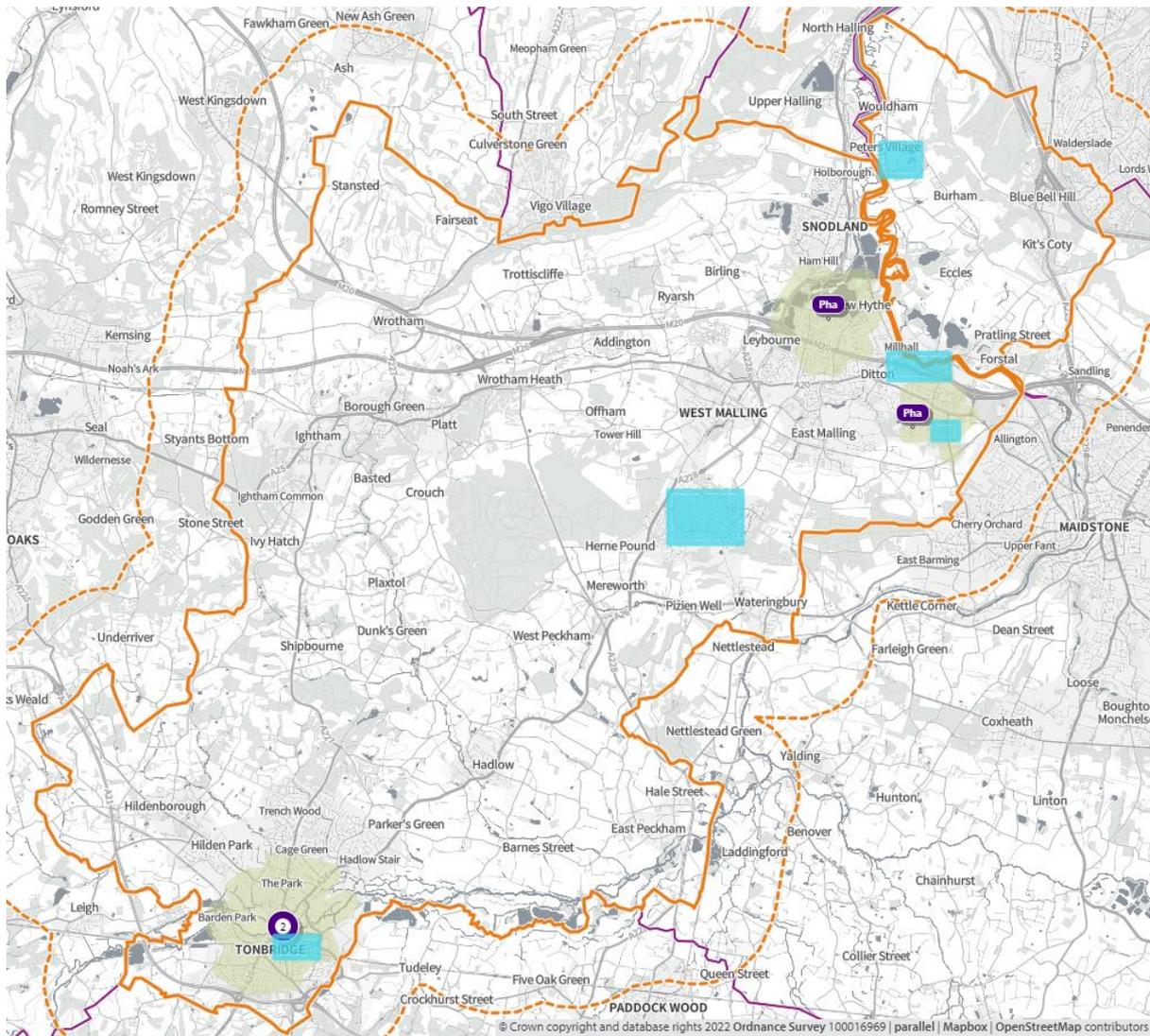


Walking 20 minutes Sunday

In **map 203**, below, the green shaded areas are within 20-minutes' walk of a community pharmacy that is open on Sundays

Blue shaded areas are locations of major housing developments.

Map 203. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

There are no gaps in necessary services as defined by the Kent HWB.

9. Improvements or better access: Gaps in provision

There are no Hep C providers in locality.

Borough Green pharmacy does not provide CPCS. This pharmacy is central to the eastern, more sparsely populated area of the locality. Provision of the CPCS at this pharmacy would allow access by public transport within 20 minutes for an LSOA population of around 10,000.

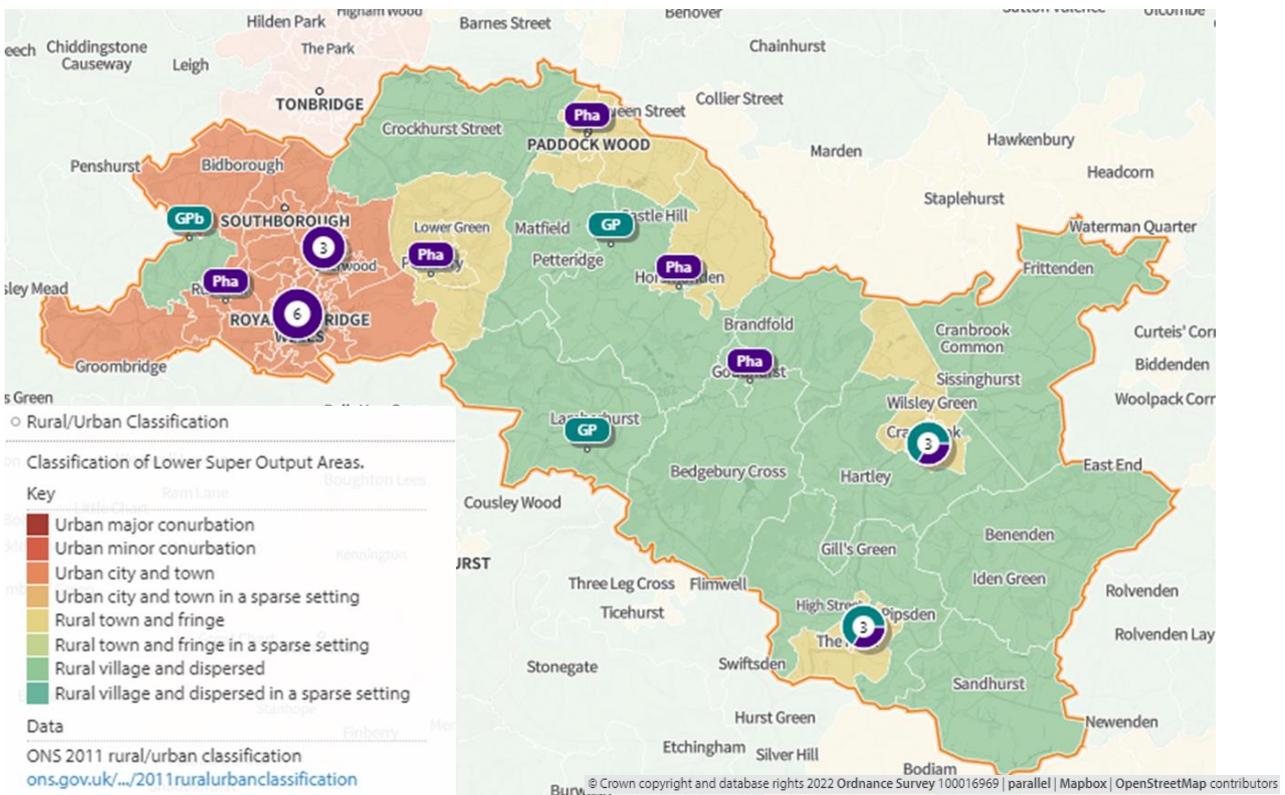
Evening opening for Kings Hill pharmacy would improve access for a densely populated area of the locality that has a further 856 homes planned by 2026.

19 Tunbridge Wells Council Locality

1. Key Facts

Tunbridge Wells is a local government district in the west of the county. It covers an area of 331.3 square km. Maps 221 and 222 show that the population is concentrated in and around the urban area of Royal Tunbridge Wells, located in the west of the district. Beyond this, the district is largely rural and sparsely populated although there are two large villages in the east and a small town in the north.

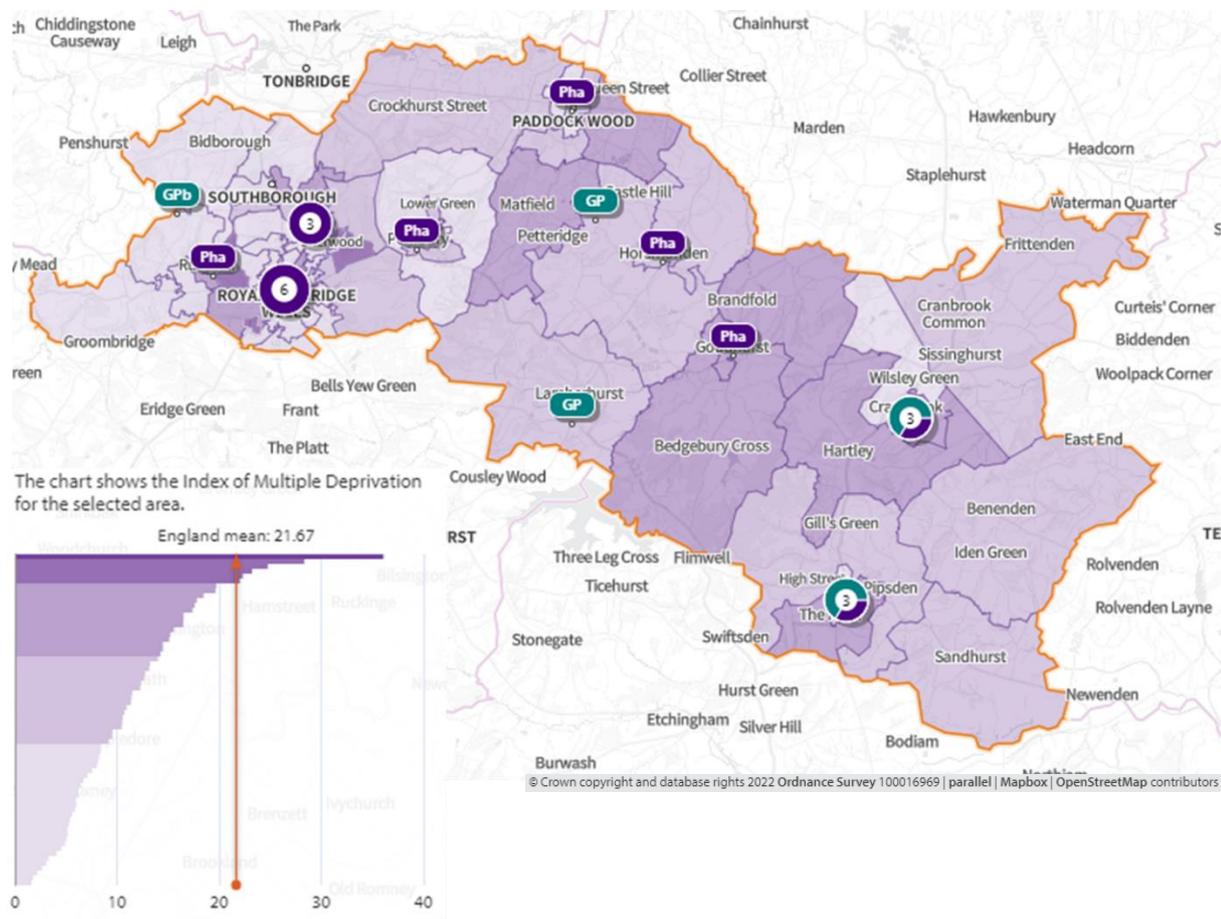
Map 204. Rural/urban classification of lower super output areas



Deprivation

Map 206 below shows the areas of deprivation in the Tunbridge Wells District locality. Deprivation is low across the district and average deprivation is the lowest in Kent. Employment rates are the second highest in Kent⁽⁶³⁾ and educational attainment is the highest in Kent⁽⁶⁴⁾.

Map 206. Deprivation of lower super output areas overlayed with locations of pharmacies and dispensing doctors



Language

English is the main language for all people aged 16 or over in 94.4% of households in the district. 2.4% of households have no people with English as the main language⁽²⁾.

Home ownership

66% of houses are owned either outright (32%) or with a mortgage (34%). The average number of occupants per household is 2.4, the same as the Kent average⁽²⁾.

Age Distribution

The average age of Tunbridge Wells district residents is 41.7, similar to the Kent average of 41.4. 19.7% of the population is over 65 and 20.1% 0-15⁽²⁾. Life expectancy at birth is 81.6 for males, the highest in Kent and 84.2 for females, the second highest in Kent⁽⁴⁶⁾.

Economy

By industry, the top three employers in the Tunbridge Wells district are wholesale and retail trade (18.8%), human health and social work activities (14.9%), and education (9.9%)⁽¹⁵⁾. Tunbridge Wells has a much higher proportion of employees working in financial and insurance activities compared to the Kent average⁽¹⁵⁾.

Car ownership

17% of households in Tunbridge Wells district do not have a car or van in the household⁽¹³⁾.

Care Homes

There are a considerable number of care homes in the Tunbridge Wells locality. Patients who are looked after in a care home setting are often high users of medicines. However, because of the nature of their care, they rarely access pharmaceutical services individually, leaving this to be carried out by the care home staff. More recently care home organisations do not use local pharmacies for this service, favouring the large “hub” or “internet” pharmacies which specialise in this type of one-stop service. Therefore, there is not considered to be any relationship between the number of care homes and the need for local pharmaceutical services.

2. Necessary services: current provision within the locality

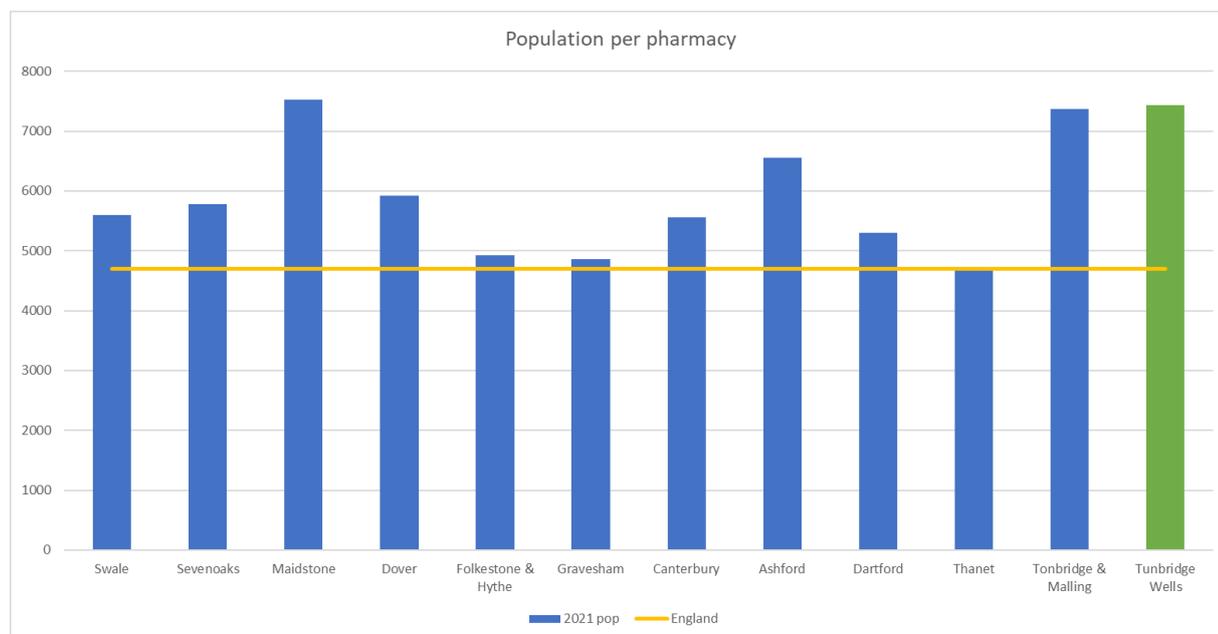
(All data presented in this section is for the financial year 2020/21 with the exception of lateral flow devices data which covers the 4 months from April 2021 to July 2021)

There are sixteen Community pharmacies providing dispensing services in the Tunbridge Wells locality.

In addition, there are seven dispensing GP practices in the locality.

Each pharmacy provides on average services for 7,434 of the area's population. Figure 48 below shows how this compares with the other localities of Kent.

Figure 48 Number of people per pharmacy in each locality



The facts below indicate that the majority of prescriptions generated in the locality are dispensed in the locality. There is a small percentage of prescriptions generated in the area that are dispensed in neighbouring areas but a slightly higher percentage that are generated outside the locality and dispensed by Tunbridge Wells community pharmacies ⁽¹⁾.

- 1,194 outside prescribers dispense in Tunbridge Wells
 - 8.3% of all items dispensed in Tunbridge Wells
- 19 prescribers in Tunbridge Wells
 - 91.7% of all items dispensed in Tunbridge Wells
- 34 dispensers in Tunbridge Wells
 - 92.1% of all items prescribed in Tunbridge Wells
- 1,419 dispensers outside of Tunbridge Wells
 - 7.9% of all items prescribed in Tunbridge Wells

Pharmacy locality: Maps 1 and 2 above show the locality of the community pharmacies and GP dispensing practices.

Opening times: All are open Monday to Saturday, with 2 opening on Saturdays and Sundays. This gives a weekly opening hours range of 40 to 101 hours and an average of 54 hours of opening each week. Fourteen of these pharmacies open for at least one hour after 5pm on weekdays.

Table 66 below show the core and supplementary hours of each pharmacy⁽⁶⁵⁾.

Table 66. Opening times for all pharmacies

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
Rusthall Pharmacy	40	4	44	0.5	4	0
Heath Pharmacy	40	7	47	1.5	4.5	0
Hawkhurst Pharmacy	40	18.5	58.5	2	8.5	0
Hollis Pharmacy	40.17	5.33	45.5	1	6.75	0
Day Lewis Pharmacy	40	7	47	1	7	0
Imperial Pharmacy	40	13.5	53.5	1	8.5	0
Greggswood Pharmacy	40	4	44	1	4	0
Lloydspharmacy (in Sainsbury)	101	0	101	6	15	6

Table 66 continued

Pharmacy	Total core weekly hours	Total supplementary weekly hours	Total weekly hours	Max. hours open after 5pm at least 1 day/week	Saturday hours	Sunday Hours
The Pharmacy	40	0	40	1	4	0
Paddock Wood Pharmacy	40	15.5	55.5	1.5	8	0
Paydens	40	9	49	1	4	0
Carrs Corner Chemists	45	6.5	51.5	1.5	4	0
A E Hobbs Ltd	40	11	51	0.5	8.5	0
Boots the Chemists	40	23	63	3	9.5	6
LloydsPharmacy	40	15.5	55.5	1.5	8	0
Pembury Pharmacy	40	15.5	55.5	1.5	8	0

The dispensing Gp practices in the Tunbridge Wells are are:

- The Old bakery Surgery, Speldhurst TN3 0PF
- Northridge Medical Practice, Hawkhurst TN18 4EX
- Howell Surgery, Brenchley TN12 7NQ
- Lamberhurst Surgery TN3 8EX
- Old School Surgery, Cranbrook TN17 3JB
- Wish Valley Surgery, Hawhurst TN18 4NB
- Orchard End Surgery, Cranbrook TN17 3AY

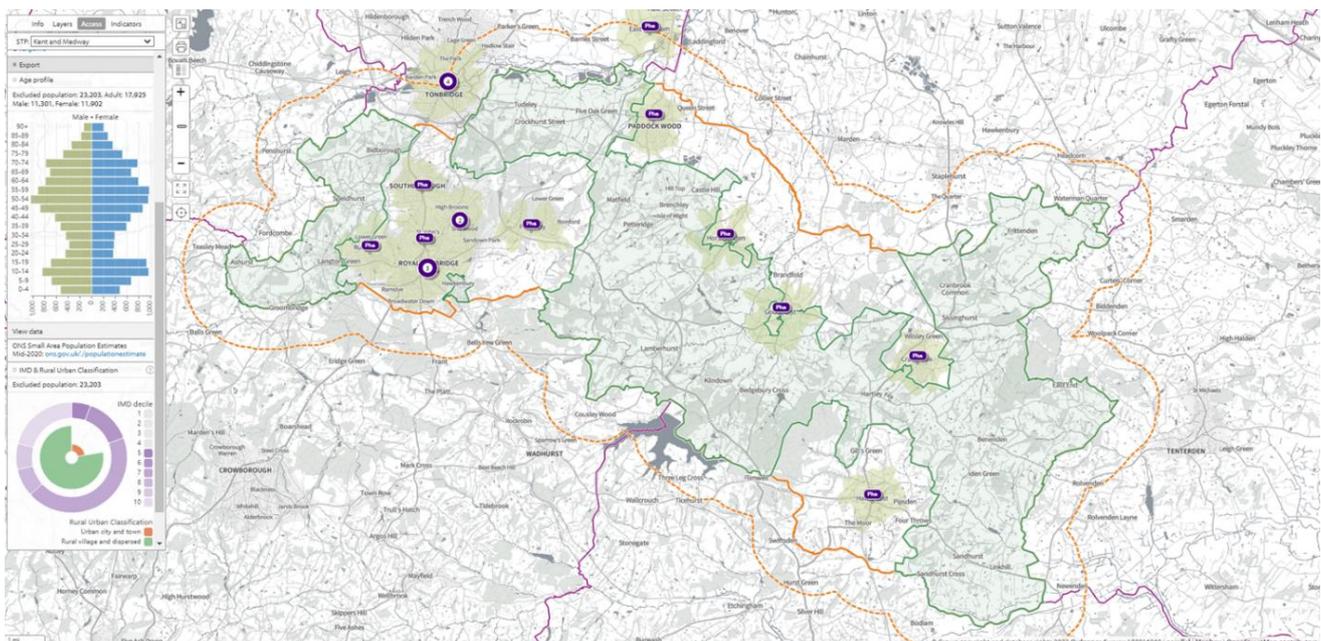
Travel times

Access during **core opening hours**

Walking 20 minutes

In **map 207**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy. Olive green shaded areas are within a 20-minute walk of a community pharmacy. 23,203 (19.5%) people are not within a 20-minute walk. 23.5% (5,422) of 65+ population is not within a 20-minute walk of a community pharmacy.

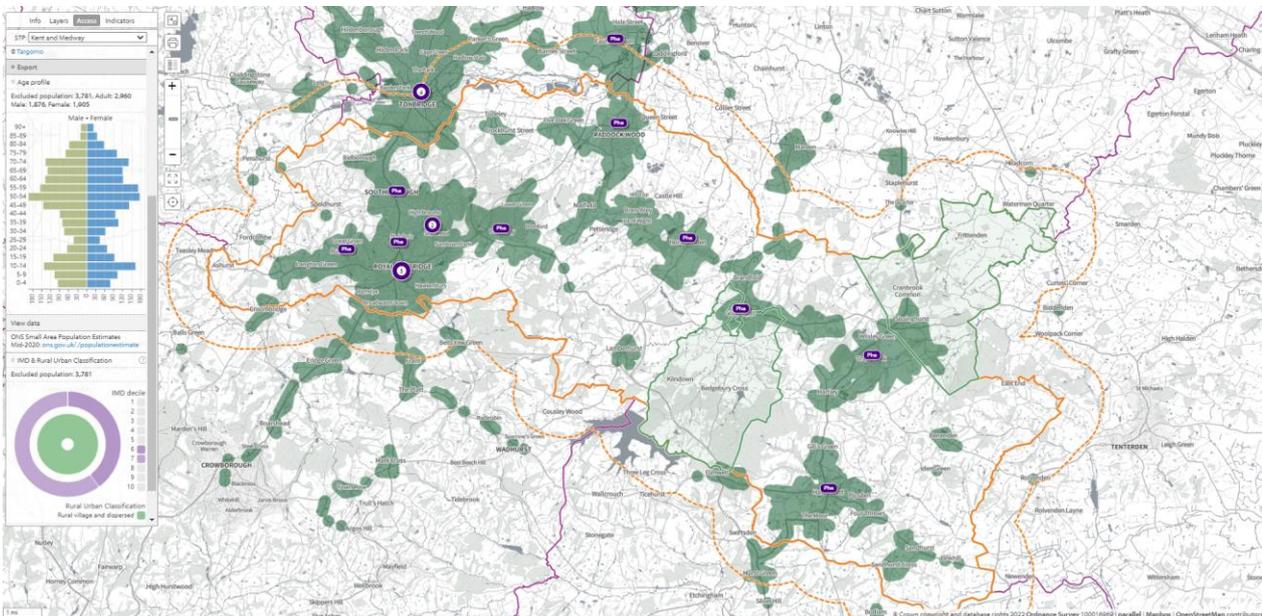
Map 207. Locations of community pharmacies and lower super output areas not within a 20-minute walk



Public Transport 20 minutes

In **map 208**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP practice. Green shaded areas are within 20-minutes by public transport of a community pharmacy on weekdays. 3,781 (3.2%) people are not within 20-minutes by public transport of a community pharmacy. 4% (912) of 65+ population is not within a 20-minute walk of a community pharmacy

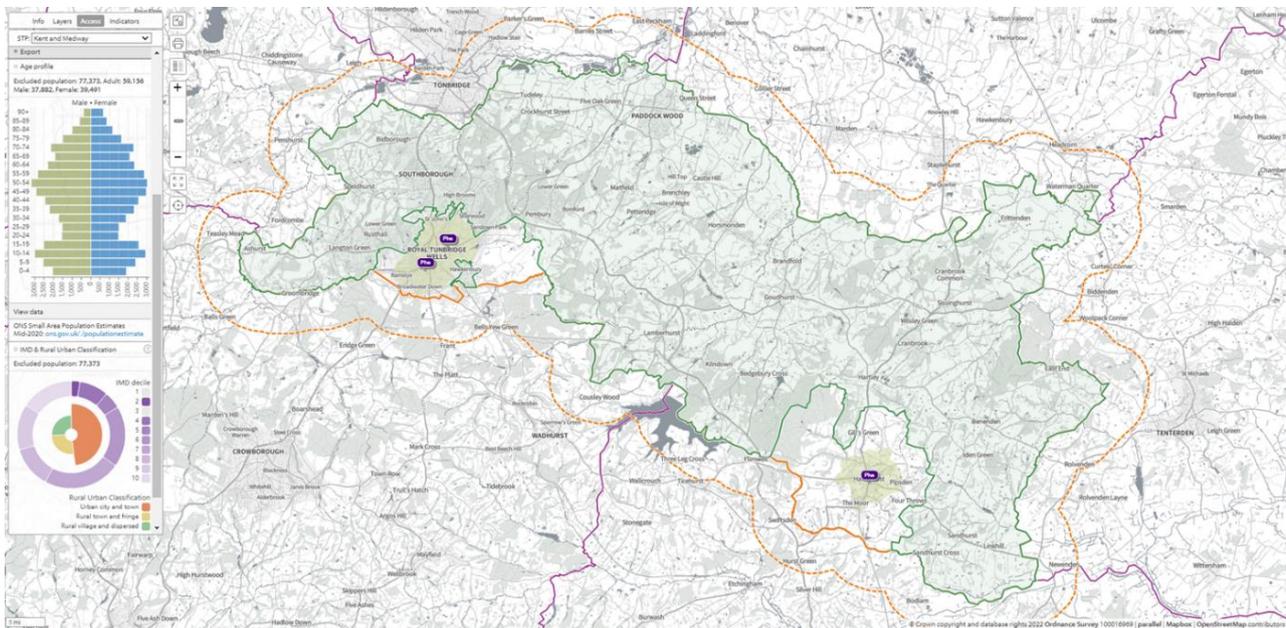
Map 208. Locations of community pharmacies and lower super output areas not within 20-minutes by public transport on weekday mornings



After 7 pm weekdays walking

In **map 209**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. Olive green shaded areas are within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 77,373 (65%) people are not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays. 69.8% (16,082) of 65+ population is not within a 20-minute walk of a community pharmacy that opens until at least 7pm on weekdays.

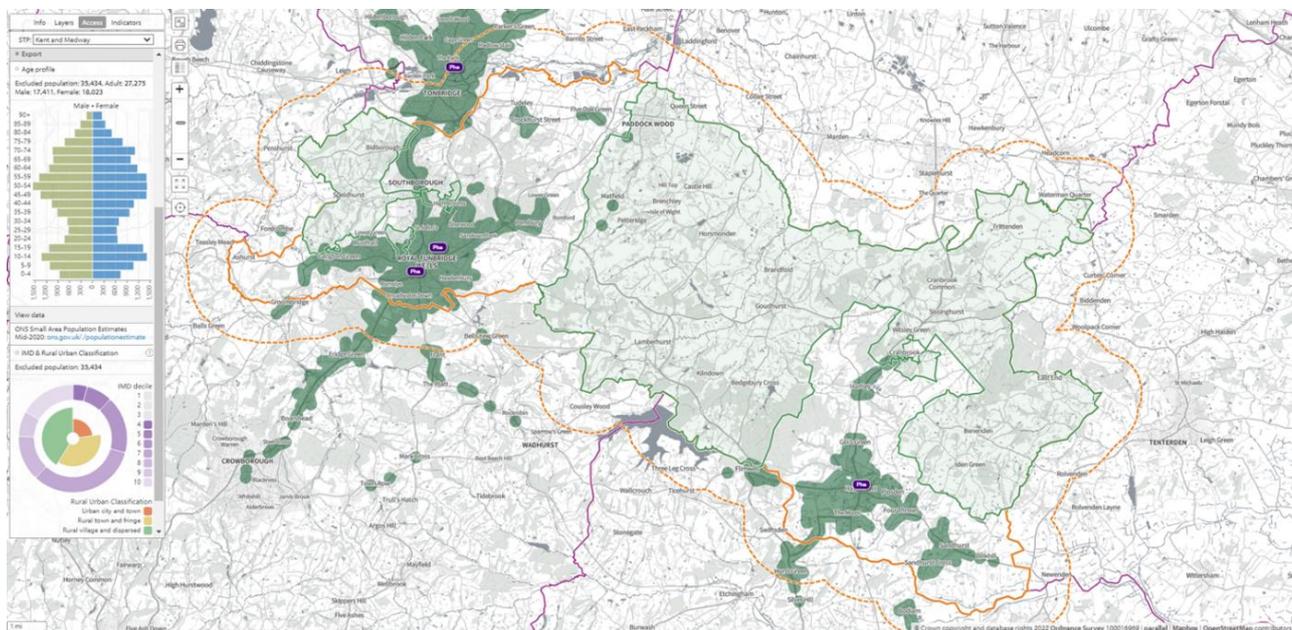
Map 209. Locations of community pharmacies open until at least 7pm and lower super output areas not within a 20-minute walk



After 7pm weekdays public transport

In **map 210**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays. Green shaded areas area within 20-minutes by public transport of a community pharmacy that opens past 7pm on weekdays. 35,434 (25.9%) people are not within 20-minutes by public transport that opens past 7pm on weekdays. 29.6% (6,819) of 65+ population is not within 20 minutes by public transport of a community pharmacy that opens past 7pm on weekdays.

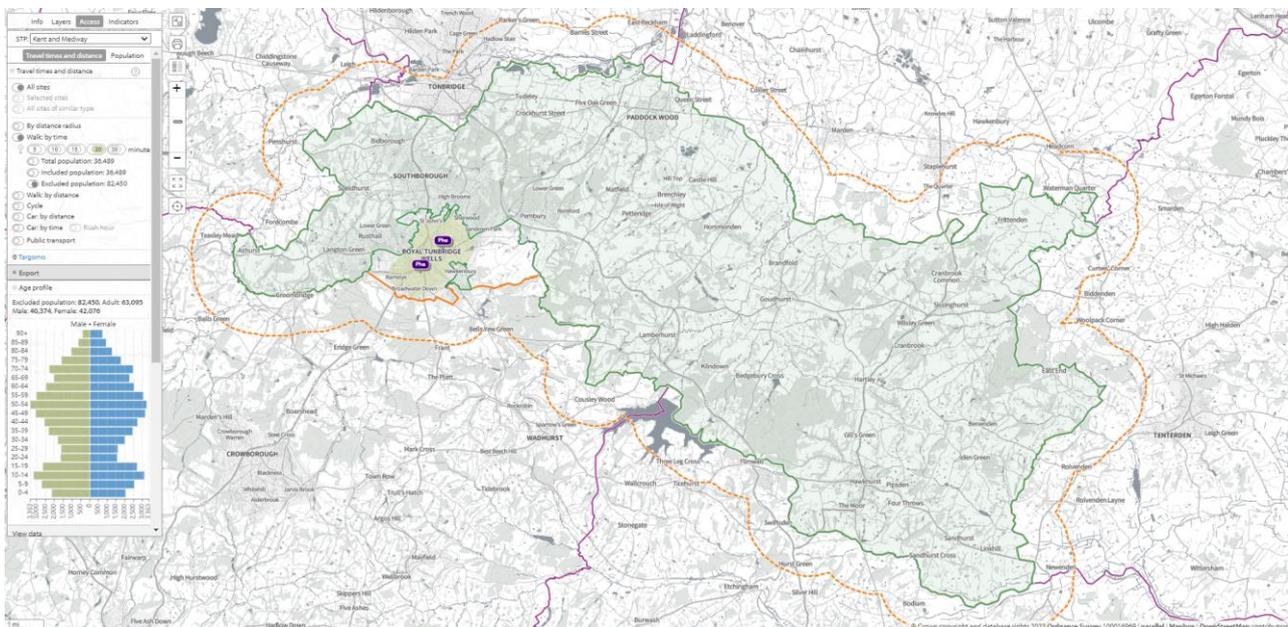
Map 210. Locations of community pharmacies open until at least 7pm and lower super output areas not within 20-minutes by public transport on weekday evenings



Access on Sundays

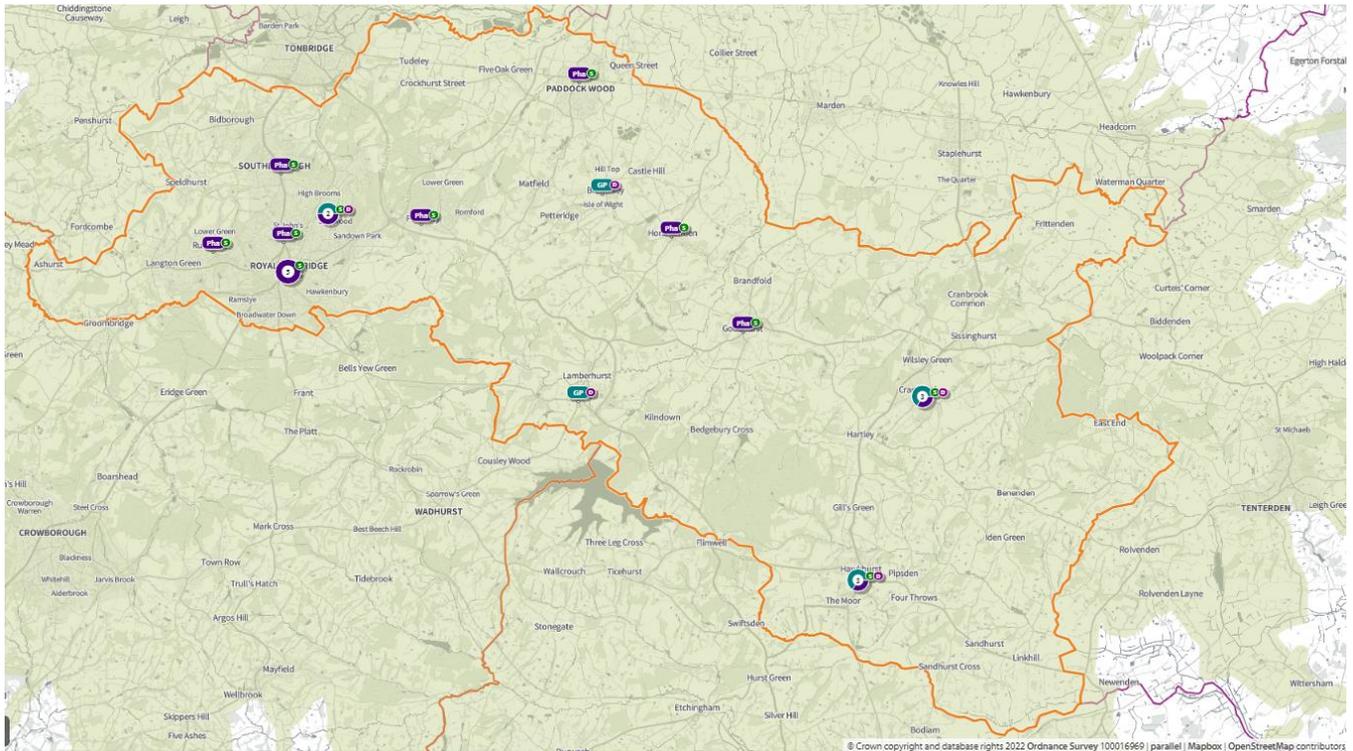
In **map 211**, below, the olive-green shaded areas are within a 20-minute walk of a community pharmacy that opens on Sundays. Olive green shaded areas are within a 20-minute walk of a community pharmacy that opens on Sundays. 69.3% (82,450) of the population is not within a 20-minute walk of a community pharmacy that opens on Sundays. 75.2% (17,342) of 65+ population is not within a 20-minute walk of a community pharmacy that opens on Sundays

Map 211. Locations of community pharmacies open on Sundays and lower super output areas not within a 20-minute walk



In **map 212** below, access during **core opening hours and Saturdays** is shown. The olive-green shaded areas are within a **20-minute drive** of a community pharmacy/dispensing GP practice. The entire population is within a 20-minute drive.

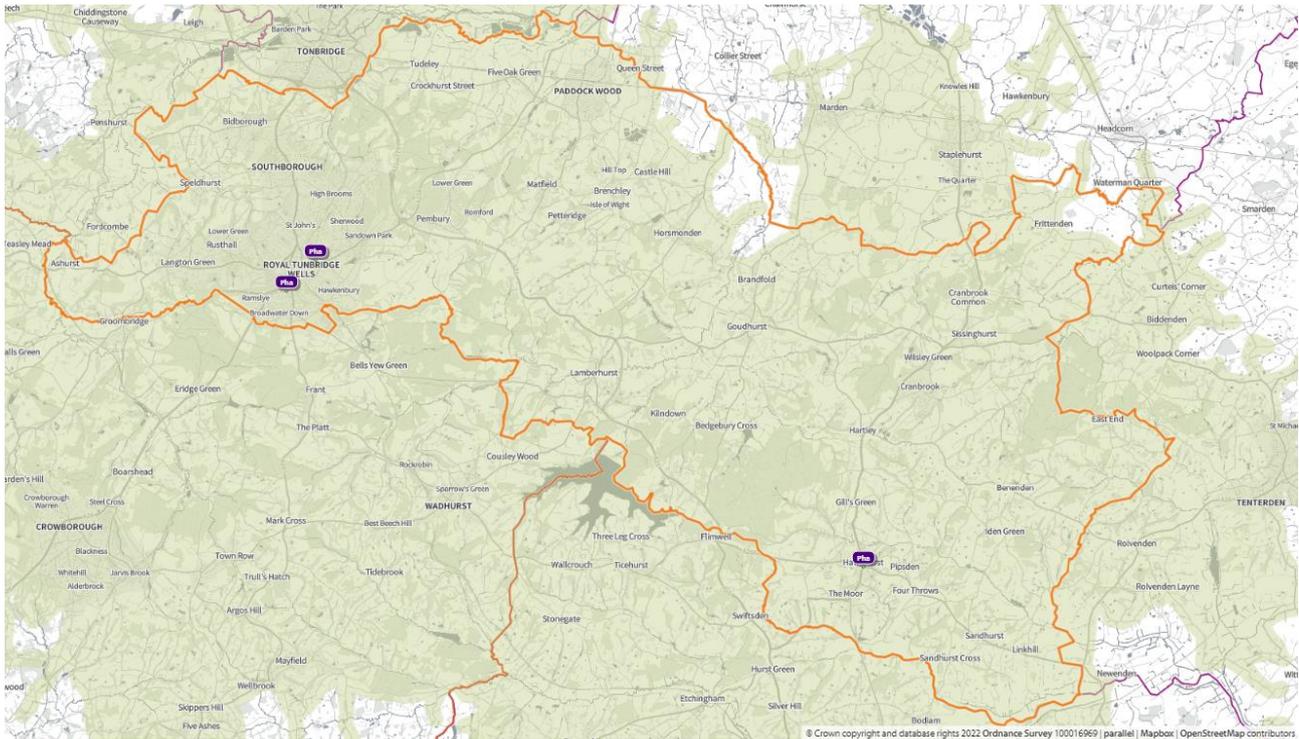
Map 212. Locations of community pharmacies, dispensing GPs and areas within 20-minutes by car



S = open Saturday N = open Sunday

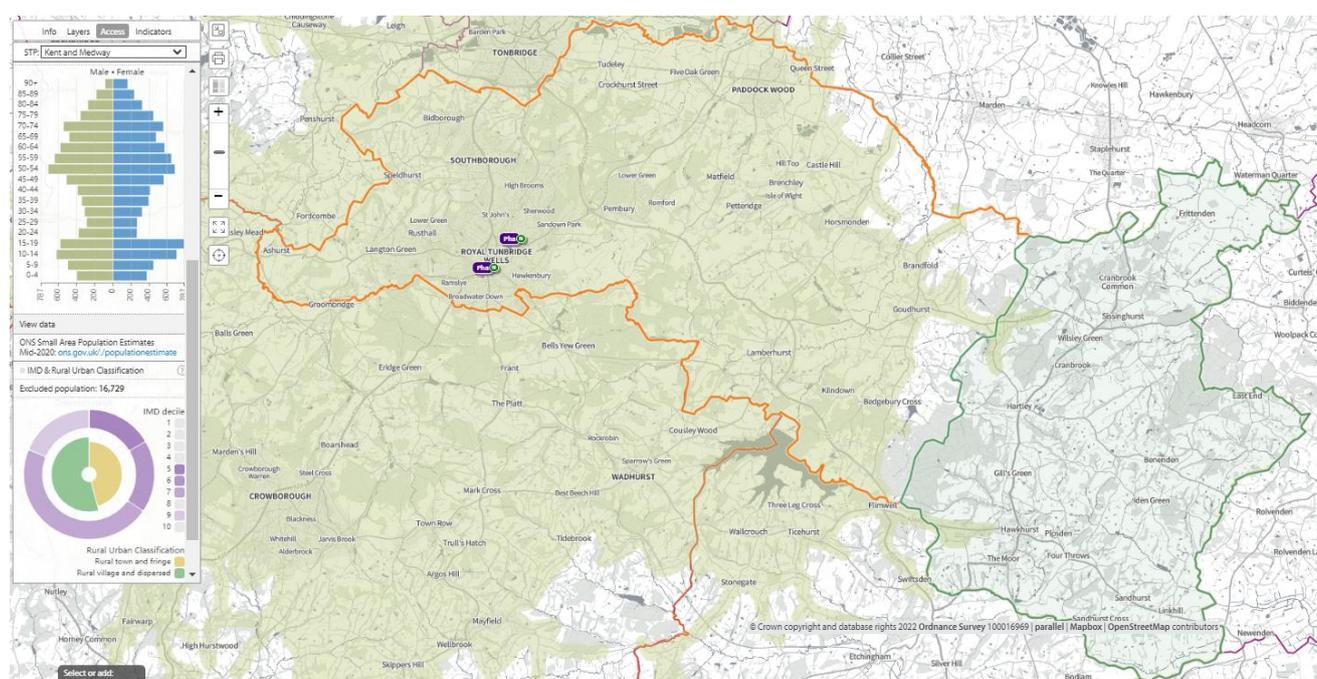
In **map 213** below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens **until at least 7pm on weekdays**. The entire population is within a 20-minute drive.

Map 213. Locations of community pharmacies open until at least 7pm and areas within 20-minutes by car



In **map 214** below, the green shaded areas are within **20-minutes by car** of a community pharmacy that opens on **Sundays**. 14.1% of the population (17.8% of 65+) is not within 20-minutes by car.

Map 214. Locations of community pharmacies open on Sundays and areas within 20-minutes by car



3. Necessary services: current provision outside the localities area ⁽¹⁾

The information below indicates the number of prescriptions dispensed in and outside the locality.

- 2.24 million items prescribed in Tunbridge Wells
 - 2.03 million items dispensed in Tunbridge Wells
 - 1.51 million (74.7%) via Electronic Prescription Service
 - 210,727 dispensed outside of the district
 - 87,830 distance selling
 - 69,436 - Tonbridge and Malling
- 2.14 million items dispensed in Tunbridge Wells
 - 1.85 million items dispensed by community pharmacies in Tunbridge Wells
 - 294,137 dispensed by 18 GP practices:
 - 62,558 – North Ridge Medical Practice
 - 41,819 – Howell Surgery
 - 118,543 items prescribed outside borough i.e. more going out than coming in

Some residents choose to access contractors outside both the locality and the Health and Wellbeing Board's area in order to access services:

- Offered by dispensing appliance contractors

- Offered by distance selling pharmacies
- Which are located near to where they work, shop or visit for leisure or other purposes.

Taking into account this choice of pharmacy outside of the locality, the majority of residents can access a pharmacy and do access pharmacy services within the locality.

4. Other relevant services: current provision

The following advanced services were delivered by pharmacies in the Tunbridge Wells locality in 2020/21.

Table 67. Number of pharmacies providing advanced services

Advanced service name	No. of pharmacies
New Medicine Service	14
Appliance Use Review	0
Hypertension Service [‡]	13
Stoma Appliance Customisation	1
Community Pharmacist Consultation Service (CPCS) [‡]	14
Hepatitis C Antibody Testing Service	0
Seasonal Influenza Vaccination Advances Service	14
Covid Vaccination Service*	0
Covid Home Delivery Service*	14
Covid lateral flow device distribution*	17

*Specific to the Covid-19 pandemic

[‡]Services introduced during the year of study

Please note that three services were specific to the Covid-19 pandemic (Covid vaccination, homedelivery and lateral flow device distribution services) and that others were new services (CPCS, Hypertension service) introduced within the year. There is, however, good participation and early adoption of new services from pharmacies in this locality.

5. Other NHS services

The Strategic Health Asset Planning and Evaluation (SHAPE) web application provides the following information:

- Brenchley and Horsmonden Surgery: Horsmonden Surgery opens 6.30pm-7.30pm on Mondays
- Lamberhurst Surgery opens 4pm-7.45pm on Mondays
- Orchard End Surgery opens until 8pm on Tuesdays

- The Wells Medical Practice opens at 6.15am on Tuesdays, Wednesdays and Thursdays, and opens until 7.30pm on Wednesdays
- Waterfield House opens until 7.30pm on Mondays

There is an urgent treatment centre situated in the Tunbridge Wells Hospital at Pembury. It is open 8am to 8pm every day of the year.

There is an Accident and Emergency department situated in the Tunbridge Wells Hospital at Pembury. It is open 24 hours a day every day of the year.

There are also drug and alcohol services, Kent and Medway NHS Hospital Trusts and Kent and Medway NHS and Social Care Partnership Trust and Kent Community Health NHS Foundation Trust with services that generate prescriptions that are dispensed by community pharmacies in this locality.

The number of prescriptions from these services is shown below:

- 10 pharmacies dispensed a total of 1,859 (mean = 186, range = 22-572) items from drug and alcohol services
- All 16 pharmacies and 3 GPs dispensed a total of 611 (mean = 32, range = 1-81) items from Kent and Medway NHS and Social Care Partnership Trust (secondary mental health services)
- 10 pharmacies dispensed a total of 95 items (mean = 10, range = 4-17) from KCHFT
- 16 pharmacies and 5 GPs dispensed a total of 3,315 items (mean = 158, range = 375) from Kent and Medway hospitals

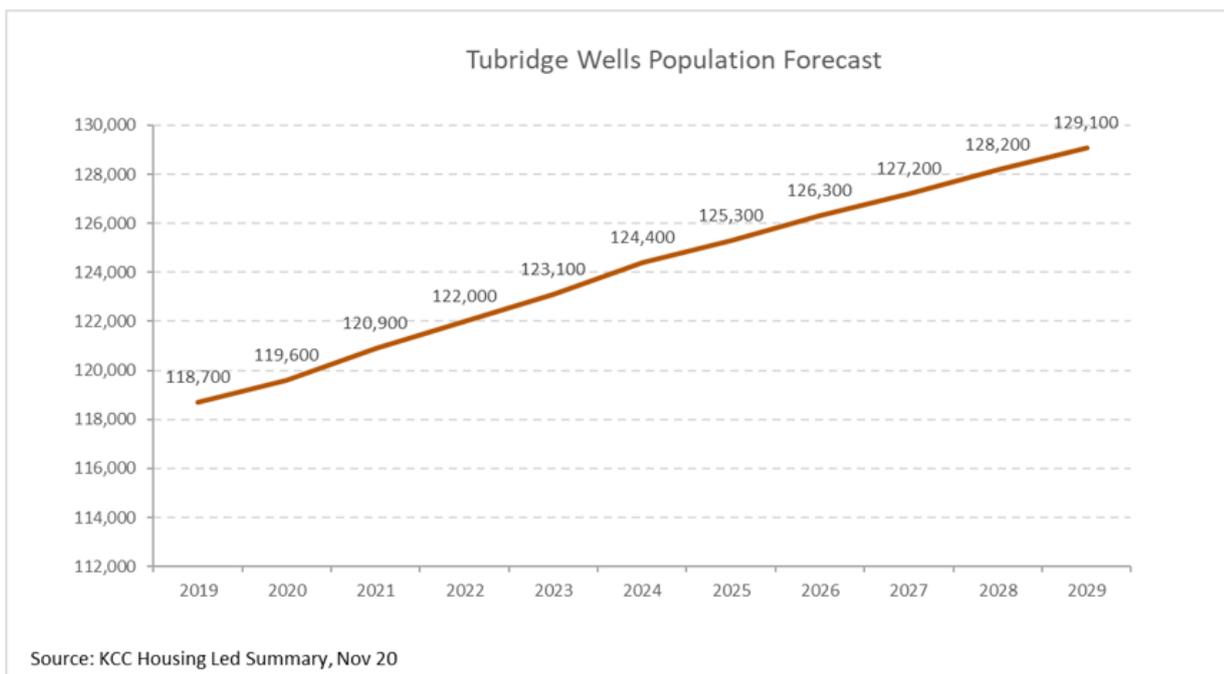
6. Choice with regard to obtaining pharmaceutical; services

As can be seen from sections 2 and 3, those living within the locality and registered with one of the GP practices generally choose to access one of the pharmacies in the locality in order to have their prescriptions dispensed or, if eligible, to be dispensed to by their practice. Those that look outside the locality usually do so either to access a neighbouring pharmacy, or a dispensing appliance contractor or distance selling premises outside of the Health and Wellbeing Board's area.

7. Developments

The population of Tunbridge Wells district is projected to increase by 5% to 125,300 in 2025 as can be seen in Figure 49 below. This is an increase of 400 people per pharmacy from 2020. As stated in the community pharmacy contractor survey one pharmacy in the Tunbridge Wells locality does not have the capacity to meet an increased demand for services. There are 1,150 new houses proposed in the catchment of this pharmacy, however, there are another 5 pharmacies within a one-mile radius.

Figure 49 Tunbridge Wells population forecast



 **1 pharmacy per 7,831 people in 2025**

Map 215 below shows where there are major housing developments planned in the coming years and the table indicates the number of dwellings planned for each site. With an average of 2.4 people per proposed dwelling, by 2025 these sites will provide accommodation for approximately 7,560 people.

Map 215. Location of housing developments

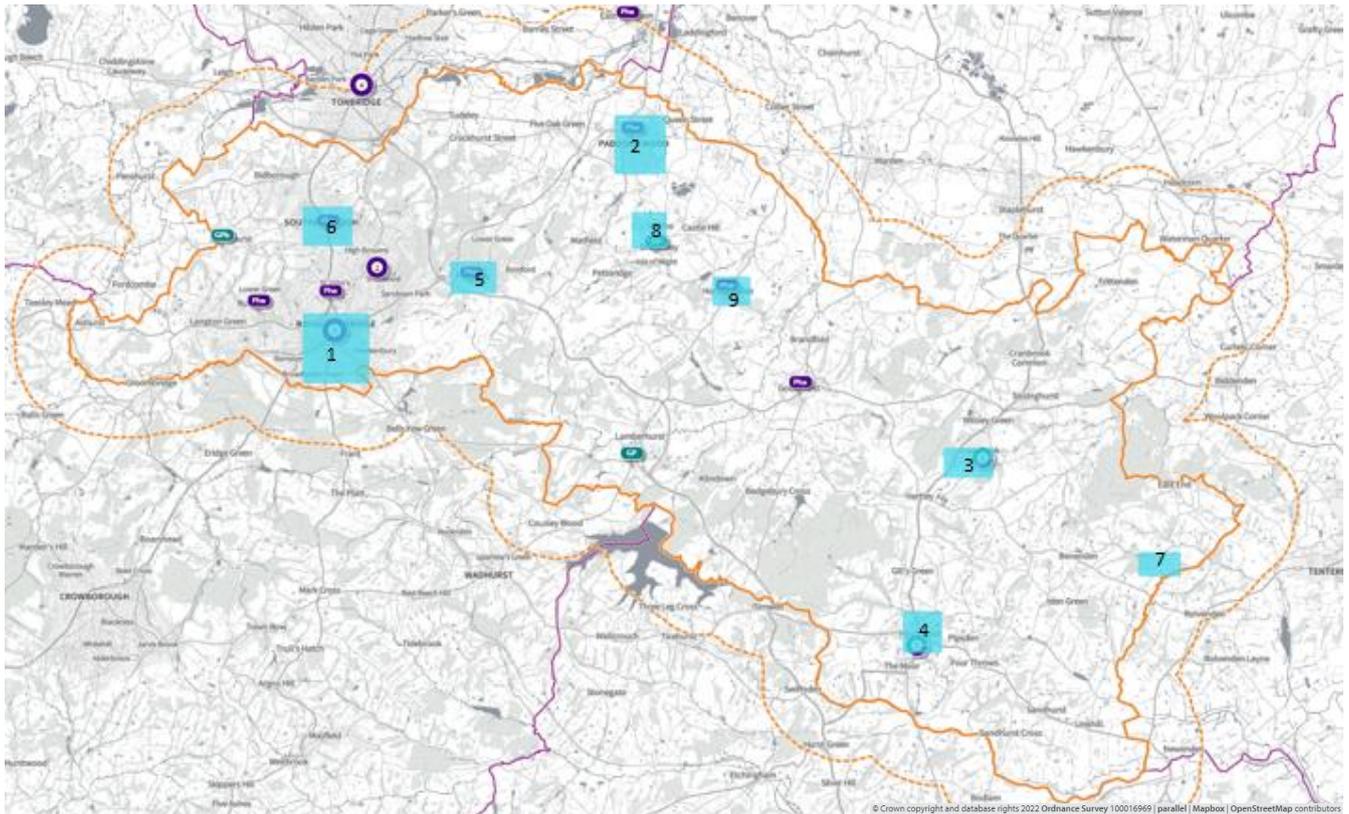


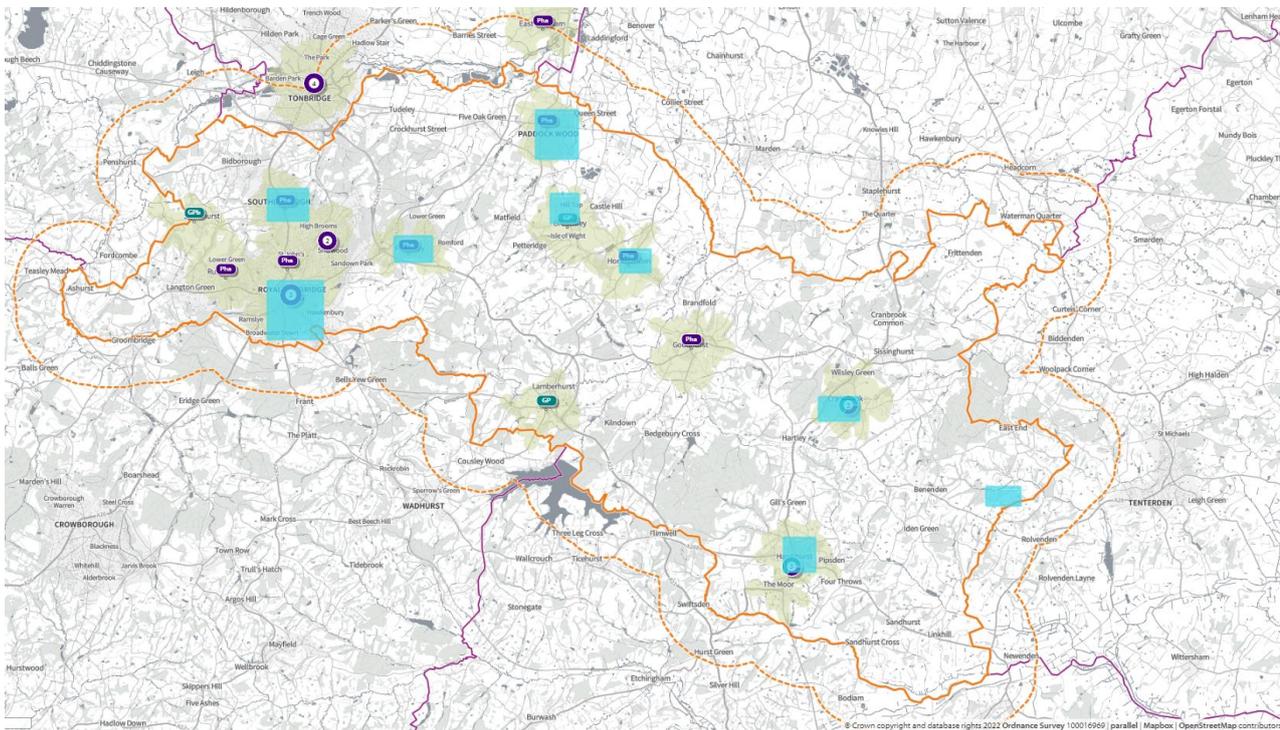
Table 68. Proposed housing developments – number of dwellings per year at each development

Site Name	21/22	22/23	23/24	24/25	25/26	26/27	27/28	28/29	29/30	2025	2030
1. Tunbridge Wells	416	257	248	229	165		98	70	15	1150	1498
2. Paddock Wood	222	229	240	147	447	325	300	300	300	838	2510
3. Cranbrook & Sissinghurst	22	153	125	157						457	457
4. Hawkhurst	42	49	44	31						166	166
5. Pembury	3	97	40	25						165	165
6. Southborough	64	44	26							134	134
7. Benenden	12	23	49	24						108	108
8. Brenchley and Matfield	8	44	14							66	66
9. Horsmonden	8	8	30	20						66	66

Walking 20 minutes Monday to Friday 09:00- 17:00

In **map 216**, below, the green shaded areas are within a 20-minute walk of a community pharmacy/dispensing GP practice and the blue shaded areas are locations of major housing developments.

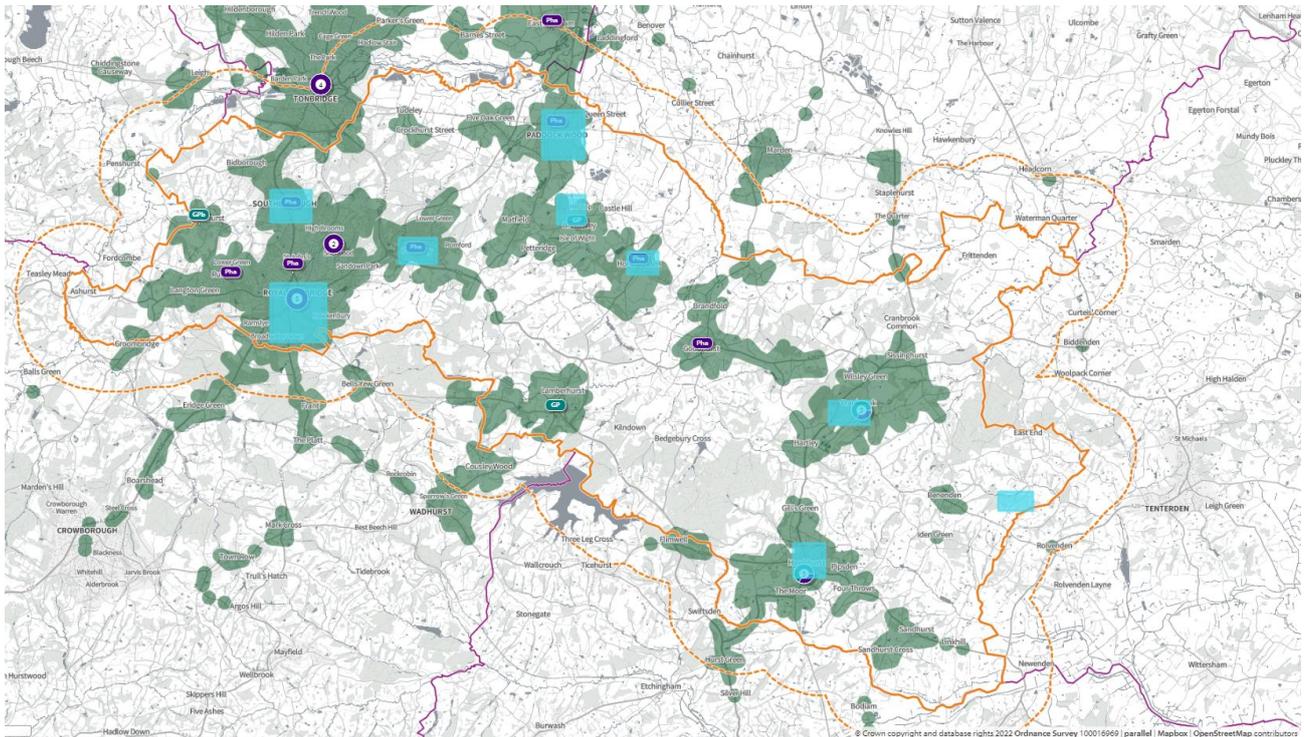
Map 216. Location of community pharmacies/dispensing GPs, proposed housing developments, and areas within a 20-minute walk of a community pharmacy/dispensing GP



Public Transport 20 minutes Monday to Friday 09:00 to 17:00

In **map 217**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy/dispensing GP practice and the blue shaded areas are locations of major housing developments.

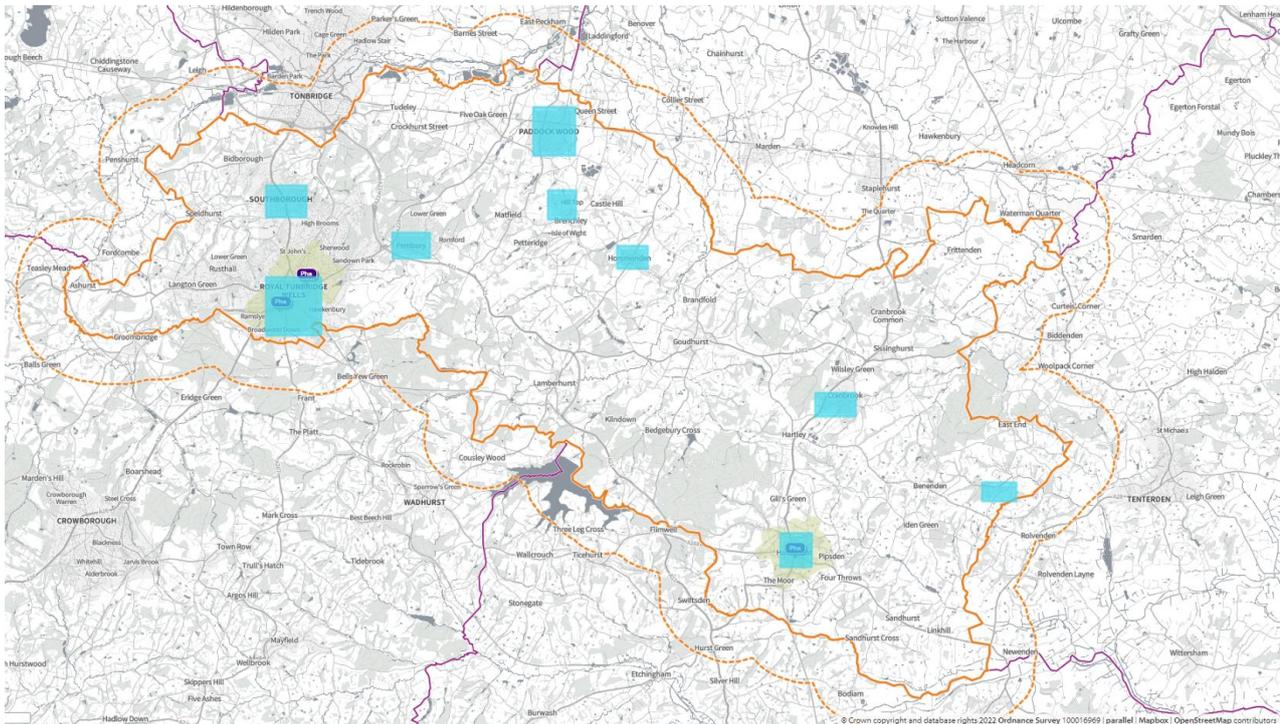
Map 217. Location of community pharmacies, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday mornings



Walking 20 minutes 7pm opening Monday to Friday

In **map 218**, below, the green shaded areas are within a 20-minute walk of a community pharmacy that is open until at least 7pm and the blue shaded areas are locations of major housing developments.

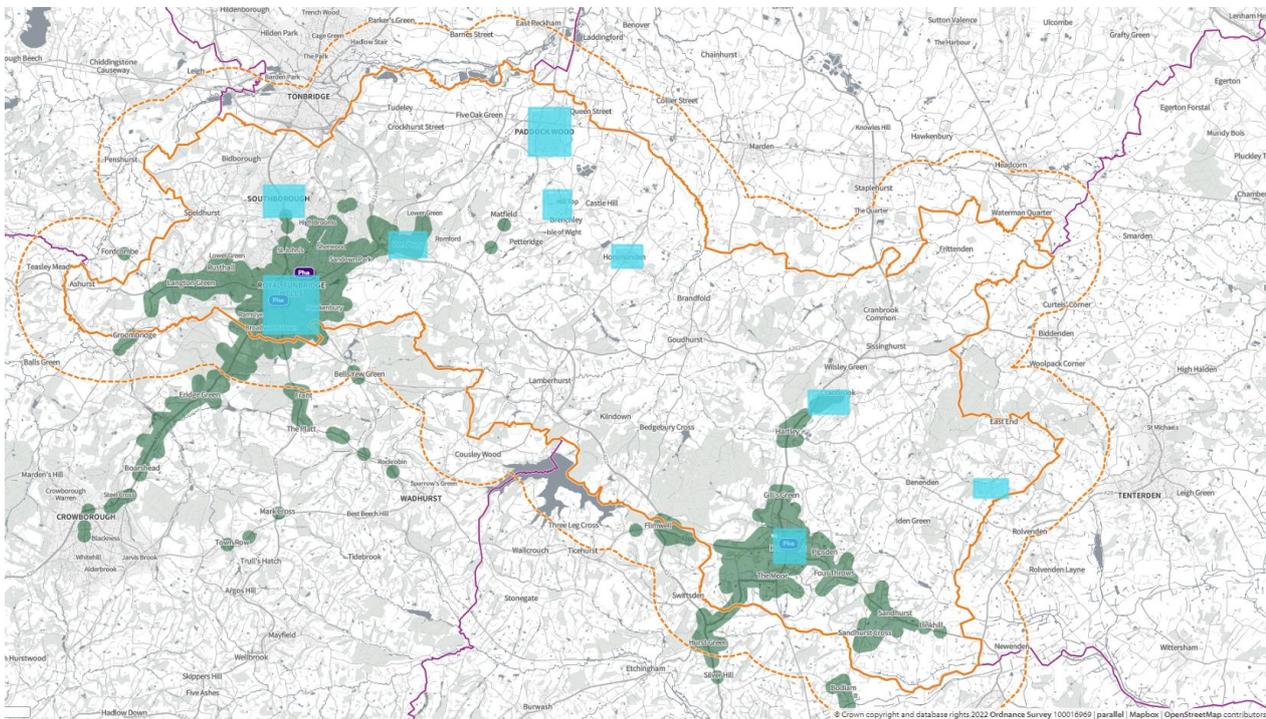
Map 218. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open until at least 7pm on weekdays



Public transport 7pm opening Monday to Friday

In **map 219**, below, the green shaded areas are within 20-minutes by public transport of a community pharmacy that is open until at least 7pm and the blue shaded areas are locations of major housing developments.

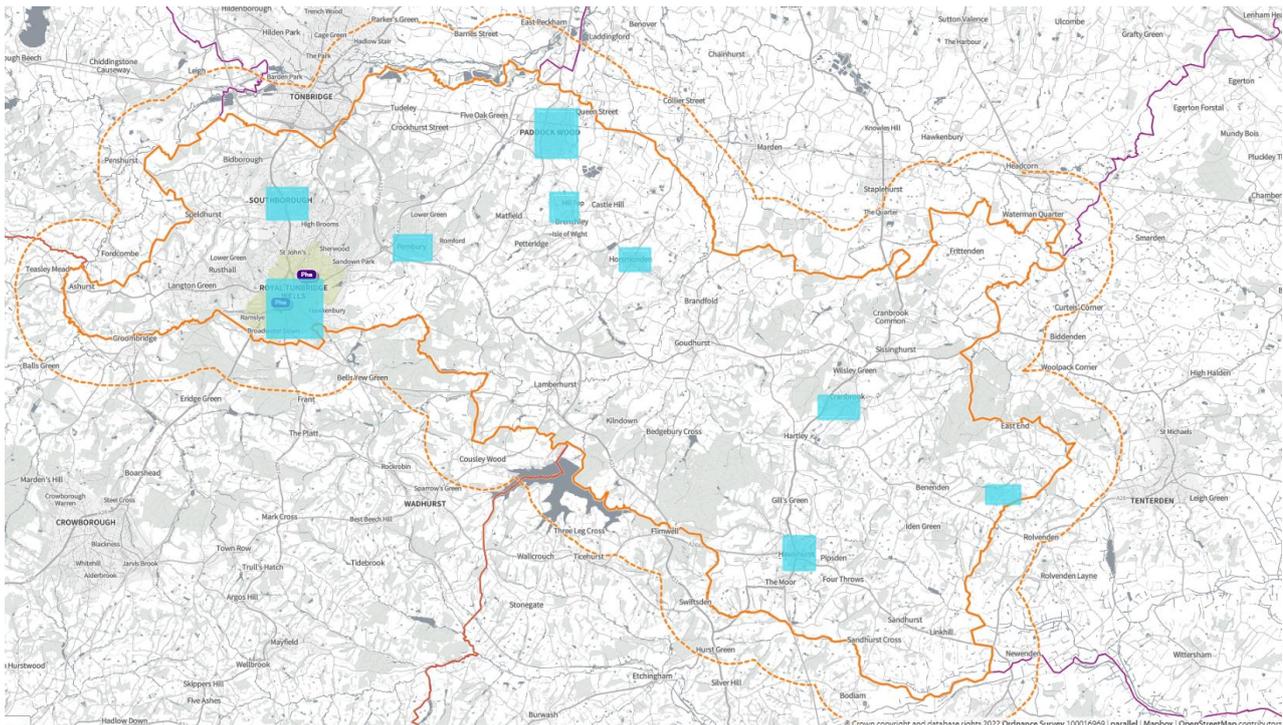
Map 219. Locations of community pharmacies open until at least 7pm on weekdays, proposed housing developments, and areas within 20 minutes of a community pharmacy by public transport on weekday evenings



Walking 20 minutes Sunday

In **map 220**, below, the green shaded areas are within 20-minutes' walk of a community pharmacy that is open on Sundays. Blue shaded areas are locations of major housing developments.

Map 220. Location of community pharmacies, proposed housing developments, and areas within a 20-minute walk of a community pharmacy that is open on Sundays



8. Necessary services: - Gaps in provision

There are no gaps in the provision of services identified as necessary by the Kent HWB.

9. Improvements or better access: Gaps in provision

Sunday opening of at least one pharmacy in the east of the locality would improve access by car within 20 minutes for almost 17,000 people.

There is no Hepatitis C service in this locality. Provision of a service would improve services to the population.