

EQIA Submission – ID Number

Section A

EQIA Title

Integrated Community Equipment Service Re-Tender

Responsible Officer

Jordan McTigue - AH AIC

Approved by (Note: approval of this EqIA must be completed within the EqIA App)

Helen Gillivan - AH IPT (Innovation and Partnership Team)

Type of Activity

Service Change

No

Service Redesign

Service Redesign

Project/Programme

No

Commissioning/Procurement

Commissioning/Procurement

Strategy/Policy

No

Details of other Service Activity

No

Accountability and Responsibility

Directorate

Adult Social Care and Health

Responsible Service

Strategic Commissioning - Adult Social Care

Responsible Head of Service

Helen Gillivan - AH IPT (Innovation and Partnership Team)

Responsible Director

Richard Smith - AH CD

Aims and Objectives

Updated EQIA form for the Kent community equipment service.

The current contract started on 1 April 2024, however, due to the incumbent provider being unable to continue delivering the contract, a new provider is being issued the contract to ensure continuity of the most urgent aspects of the service. The new provider will need 4-6 months to be fully mobilise and scale up to deliver all aspects of the contract.

In addition to this, the other objectives highlighted in the previous EQIA remain:

Aligning the service with the new KCC strategic direction.

Promote self-directed support via digital signposting.

Reduce waste and improve service delivery and efficiency.

Harness cost efficiencies through innovation.

Regarding question 5. Do you have evidence/data that can help you understand the potential impact of your activity? Answered YES - the data was submitted in the previous EQIA submission form.

Section B – Evidence
Do you have data related to the protected groups of the people impacted by this activity?
Yes
It is possible to get the data in a timely and cost effective way?
Yes
Is there national evidence/data that you can use?
Yes
Have you consulted with stakeholders?
Yes
Who have you involved, consulted and engaged with?
Service Users - general people who accessed the service. Service Users from protected groups disability, age and ethnicity Prescribers from Health Prescribers from Social Care
Has there been a previous Equality Analysis (EQIA) in the last 3 years?
Yes
Do you have evidence that can help you understand the potential impact of your activity?
Yes
Section C – Impact
Who may be impacted by the activity?
Service Users/clients Service users/clients
Staff Staff/Volunteers
Residents/Communities/Citizens Residents/communities/citizens
Are there any positive impacts for all or any of the protected groups as a result of the activity that you are doing?
Yes
Details of Positive Impacts
Expanded options for equipment through digital signposting, along with a better awareness of other available equipment and services facilitated by digital signposting.
Negative impacts and Mitigating Actions
19.Negative Impacts and Mitigating actions for Age
Are there negative impacts for age?
Yes
Details of negative impacts for Age
1. Some individuals may be unable to use digital technology, potentially missing out on greater choice and awareness of available equipment or services.
2. Given the circumstances surrounding the quick transition to a new provider, we currently have a limited catalogue available. Prescribers are encouraged to collaborate with the individuals we support to ensure they receive the most suitable assistance.
Mitigating Actions for Age
1. Ensure prescribers can support individuals in using digital technology to find equipment or services that meet their needs and preferences.

2. We have a communication plan for prescribers to give them clear information on what they do to order items.

For a limited time, there will be a list of high priority items for the new service, including moving and handling equipment. We are planning to provide low-cost items like walking aids in buffer stores.

Responsible Officer for Mitigating Actions – Age

Melanie Miller, Faye Cordon, Fiona Dempsey

20. Negative impacts and Mitigating actions for Disability

Are there negative impacts for Disability?

Yes

Details of Negative Impacts for Disability

Given the circumstances surrounding the quick transition and transfer to a new provider, we currently have a limited catalogue available. Prescribers will work with the individuals we support to ensure they are supported in the most appropriate way

Mitigating actions for Disability

We have a communication plan for prescribers to give them clear information on what they do to order items.

For a limited time, there will be a list of high priority items for the new service, including moving and handling equipment. We are planning to provide low-cost items like walking aids in buffer stores.

Responsible Officer for Disability

Melanie Miller. Sarah Chapman, Jordan McTigue, Laura Wickham (ICB) Tamsin Flint (ICB)

21. Negative Impacts and Mitigating actions for Sex

Are there negative impacts for Sex

No. Note: If Question 21a is "No", Questions 21b,c,d will state "Not Applicable" when submission goes for approval

Details of negative impacts for Sex

Not Completed

Mitigating actions for Sex

Not Completed

Responsible Officer for Sex

Not Completed

22. Negative Impacts and Mitigating actions for Gender identity/transgender

Are there negative impacts for Gender identity/transgender

No. Note: If Question 22a is "No", Questions 22b,c,d will state "Not Applicable" when submission goes for approval

Negative impacts for Gender identity/transgender

Not Completed

Mitigating actions for Gender identity/transgender

Not Completed

Responsible Officer for mitigating actions for Gender identity/transgender

Not Completed

23. Negative impacts and Mitigating actions for Race

Are there negative impacts for Race

Yes - Add details of the negative impacts and mitigations.

Negative impacts for Race
Early engagement events revealed a lack of ethnic diversity in attendance. Healthwatch supported commissioners to engage with some of their ethnic communities. The people in these groups told us that they are unaware of the community equipment service. Those that were aware said they don't know how to access it.
Mitigating actions for Race
Continue to engage with ethnic groups supported by Healthwatch and KCC Communications Team. Agree actions to ensure people whose first language is not English understand how to access services.
Responsible Officer for mitigating actions for Race
Jordan McTigue
24. Negative impacts and Mitigating actions for Religion and belief
Are there negative impacts for Religion and belief
No. Note: If Question 24a is "No", Questions 24b,c,d will state "Not Applicable" when submission goes for approval
Negative impacts for Religion and belief
Not Completed
Mitigating actions for Religion and belief
Not Completed
Responsible Officer for mitigating actions for Religion and Belief
Not Completed
25. Negative impacts and Mitigating actions for Sexual Orientation
Are there negative impacts for Sexual Orientation
No. Note: If Question 25a is "No", Questions 25b,c,d will state "Not Applicable" when submission goes for approval
Negative impacts for Sexual Orientation
Not Completed
Mitigating actions for Sexual Orientation
Not Completed
Responsible Officer for mitigating actions for Sexual Orientation
Not Completed
26. Negative impacts and Mitigating actions for Pregnancy and Maternity
Are there negative impacts for Pregnancy and Maternity
No. Note: If Question 26a is "No", Questions 26b,c,d will state "Not Applicable" when submission goes for approval
Negative impacts for Pregnancy and Maternity
Not Completed
Mitigating actions for Pregnancy and Maternity
Not Completed
Responsible Officer for mitigating actions for Pregnancy and Maternity
Not Completed
27. Negative impacts and Mitigating actions for Marriage and Civil Partnerships
Are there negative impacts for Marriage and Civil Partnerships
No. Note: If Question 27a is "No", Questions 27b,c,d will state "Not Applicable" when submission goes for approval
Negative impacts for Marriage and Civil Partnerships
Not Completed
Mitigating actions for Marriage and Civil Partnerships
Not Completed
Responsible Officer for Marriage and Civil Partnerships

Not Completed

28. Negative impacts and Mitigating actions for Carer's responsibilities

Are there negative impacts for Carer's responsibilities

Yes - Add details of the negative impacts and mitigations.

Negative impacts for Carer's responsibilities

Caregivers may be expected to devote more time to supporting and helping those they care for if specific equipment is unavailable.

Mitigating actions for Carer's responsibilities

Carers will be informed in a clear and concise manner of the current situation and the location for lost-cost items.

Care plans will be reviewed.

We intend to stock items, such as walking aids, in buffer stores to facilitate mobility and reduce the risk of falls.

Items not listed in the priority catalogue will be ordered through alternative purchase arrangements.

Responsible Officer for Carer's responsibilities

Melanie Miller, Sarah Chapman, Jordan McTigue, Laura Wickham (ICB) Tamsin Flint (ICB)