

From: Peter Osborne, Cabinet Member for Highways and Transport
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To: Environment & Transport Cabinet Committee – 4 November 2025

Subject: Performance Dashboard

Classification: Unrestricted

Summary:

The Environment and Transport Cabinet Committee Performance Dashboard shows performance against targets set for Key Performance Indicators (KPIs). This is the second dashboard for 2025/26 and includes data up to August 2025.

Eleven of the fourteen KPIs achieved target for latest performance and are RAG rated Green. Two KPIs are below target but did achieve the floor standard and are RAG rated Amber. One KPI is below the floor standard and is RAG rated Red.

Recommendation(s):

The Environment and Transport Cabinet Committee is asked to NOTE the Performance Dashboard.

1. Introduction

- 1.1. Part of the role of Cabinet Committees is to review the performance of the functions of the Council that fall within the remit of the Committee. To support this role, Performance Dashboards are regularly reported to Cabinet Committees throughout the year, and this is the second report for this Committee for the 2025/26 financial year.

2. Performance Dashboard

- 2.1. The Dashboard provides a progress report on performance against targets for the Key Performance Indicators (KPIs) for 2025/26. The current Environment and Transport Cabinet Committee Performance Dashboard is attached as Appendix 1.
- 2.2. The current Dashboard provides results up to the end of July/August 2025.
- 2.3. KPIs are presented with RAG (Red/Amber/Green) ratings to show progress against targets. Details of how the ratings are generated are outlined in the Guidance Notes, included with the Dashboard in Appendix 1.

- 2.4. Six of the seven KPIs in Highways & Transportation achieved target for latest month performance and are RAG rated Green. The one KPI which is below its floor standard and RAG rated Red is Faults reported by the public completed in 28 calendar days; this dropped below its floor standard mainly due to Amber weather events across the period significantly increasing the number of drainage and flooding enquiries and emergency response enquiries.
- 2.5. Five of the seven indicators for Environment and Circular Economy were above target and are RAG rated Green, the two other KPIs are RAG rated Amber. The first of these is Municipal waste recycled or composted, which has a challenging target agreed by the Kent Resource Partnership (district councils and KCC); national changes to household recycling from March 2026 are expected to improve rates. The second Amber is Waste recycled and composted at HWRCs, which saw reduced volumes of organic waste compared to the previous year, probably due to the dry weather in spring / early summer.

4. Recommendation(s):

The Environment and Transport Cabinet Committee is asked to NOTE the Performance Dashboard.

5. Contact details

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