

To: Customer & Communities Policy Overview and Scrutiny Committee

By Mike Hill, Cabinet Member Customer & Communities
Amanda Honey, Corporate Director Customer & Communities

Date: 18 November 2011

Subject: Portfolio Holder and Corporate Director's update

Classification: Unrestricted

Summary: This will be an oral update to members of the committee on recent developments within the Directorate.

FOR INFORMATION AND COMMENT

Items of Interest

- Matt Burrows, the new Director of Communications & Engagement
- Update about the restructures taking place in Customer Services and Service Improvement Divisions
- Localism - update

Events

- Launch of South East Dance : 27 September 2011
- Regeneration and Renewal Awards Ceremony : 29 September 2011
- Gravesend Library Reopening : 4 October 2011
- Marlowe Theatre Opening : 4 October 2011
- Ashford Gateway Launch : 7 October 2011
- Joint visit with Chief Constable to Rotterdam : 11 & 12 October 2011

Recommendations

Members of the POSC are invited to note and comment on the updates from the Cabinet Member and Managing Director.

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