

Kent: an Integrated Care and Support Pioneer

Adult Social Care & Health Cabinet Committee
26 September 2014



The Kent Vision



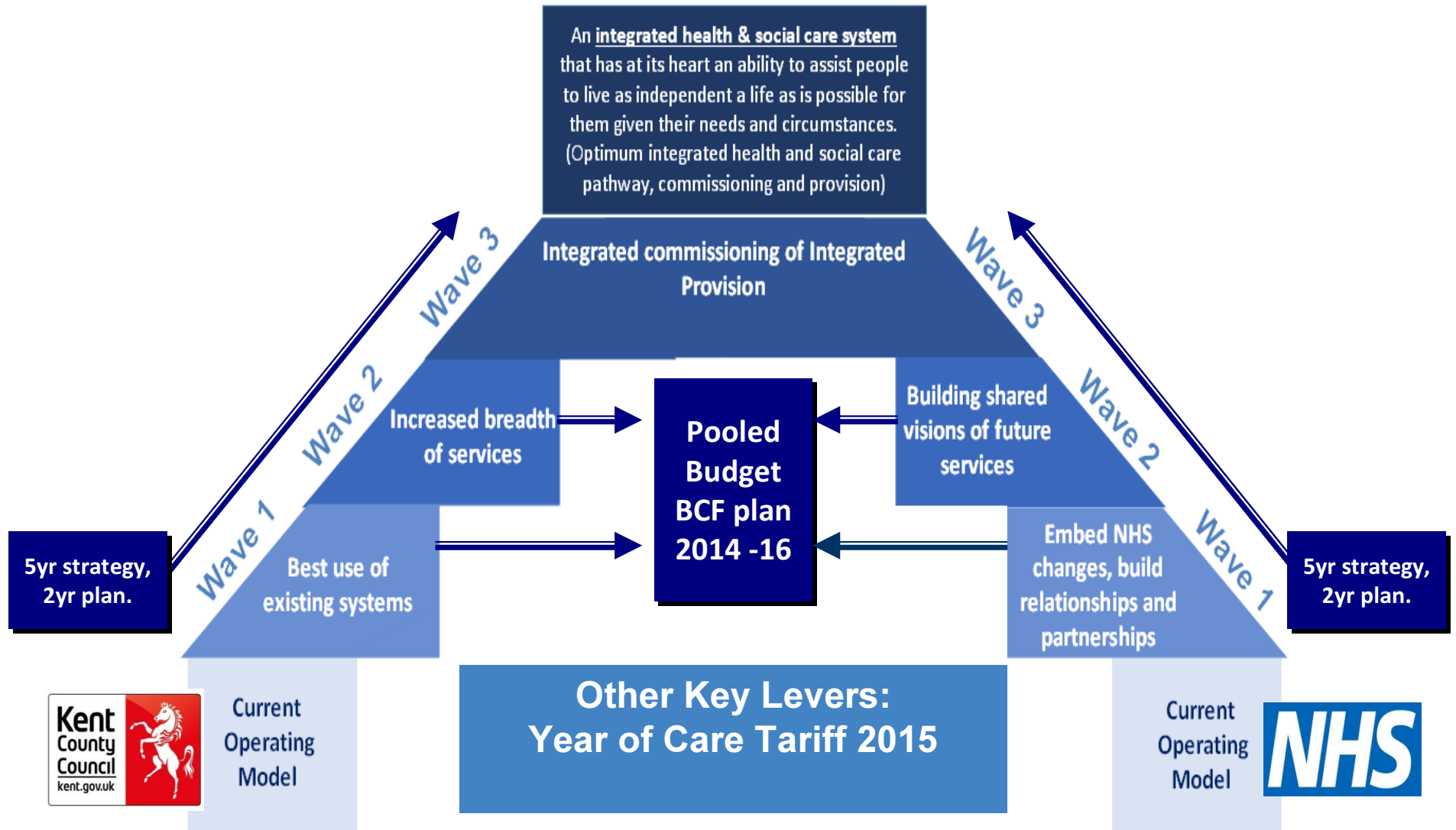
More people are living with multiple long term conditions, this is a challenge locally and nationally to the public's health but also an opportunity to deliver services in a way that improves outcomes, improves experience of care and makes best use of resources.

Using the Integration Pioneer and Better Care Fund the citizens of Kent can expect:

- Better access – co-designed integrated teams working 24/7 around GP practices.
- Increased independence – supported by agencies working together.
- More control – empowerment for citizens to self-manage.
- Improved care at home – a reduction for acute admissions and long term care placements, rapid community response particularly for people with dementia.
- To live and die safely at home – supported by anticipatory care plans.
- No information about me without me – the citizen in control of electronic information sharing.
- Better use of information intelligence – evidence based integrated commissioning.



The Kent Plan 2013 - 2018



Pioneer Themes of Delivery 2013 - 2018

Wave 1 Systems and Partnerships	Wave 2 Breadth of Services	Wave 3 Integrated Commissioning of Integrated Provision
Principle of culture change and shared vision	Leadership	Outcomes based contracts
Health and Wellbeing Board performance dashboard	Contracting model	New procurement models
Evaluation Framework	Year of Care / Tariff & Pricing	New kinds of services
Innovation Hub	Integrated budgets	Co-production of services
Risk stratification	Integrated care	24/7 Care
I Statements	Integrated contacts and referrals (SPA)	Workforce
Optimisation /Productivity Health and Social Care	Personal Health Records	Integrated IT
Multi-disciplinary team meetings	Systemised self-care	Outcomes based evaluation
Workforce	Housing	Financial risk sharing models/ incentives
Information Governance	End of Life Care	
Urgent Care	Voluntary Sector	
Establish principle of co-production		



Integration – Whole System Transformation

The building blocks:

- The Better Care Fund – 2016
- The Health and Wellbeing Strategy – 2017
- Kent's Pioneer Programme – 2018
- CCG Strategic Plans – 2019
- KCC's Adult Social Care Transformation Plan



The Better Care Fund - Finance

The June 2013 Spending Round set out the following:	
2014/15	£5m
A further £200m transfer from the NHS to adult social care, in addition to the £900m transfer already planned	2015/16 £3.8bn to be deployed locally on health and social care through pooled budget arrangements
In 2015/16 the Fund will be created from:	
£1.9bn of NHS funding	£101m
<p>£1.9bn based on existing funding in 2014/15 that is allocated across the health and wider care system. This will comprise:</p> <ul style="list-style-type: none"> •£130m Carers' Break funding • £300m CCG reablement funding •£354m capital funding (including £220m Disabled Facilities Grant) •£1.1bn existing transfer from health to adult social care. 	



Our Model of Integrated Services

Integrated Discharge Teams:
Acute Hospital sites; 7 days a week working.

Crisis Response Services:
Access to shared anticipatory care plans by the ambulance service, enhanced rapid response, enablement services and voluntary sector based crisis response services.

Integrated Care Home Support:
Integrated teams including Consultant and GP support; Use of technology to Care Homes / Extra Care Housing providers.

Integrated Equipment, DFGs, capital adaptations & assistive technologies at the front end of all services, video conferencing with clinicians and development of new pathways.

Non Acute Bed Provision:
Consultant and GP support; Integrated Care Centres; Extra Care; Rehab Units; Community Hospital beds; Private Residential and Nursing bed provision.



"I can plan my care with people who work together to understand me and my carer(s), allow me control, and bring together services to achieve the outcomes important to me."

Improved data sharing
Promotion of NHS number, better exchange of health information, use of the health and social care information centre, patients accessing own health records, GPs linked to hospital data.

Integrated Enhanced Rapid Response:
Rapid Response; active reablement; "Going Home Teams"

Integrated Long Term Conditions/ Neighbourhood teams:
24/7 access to multi-disciplinary teams coordinated by the GP, inc mental health/dementia; risk stratifying patients; access to one shared care plan for patient & professionals.

Integrated Access:
Integrated Locality Referral Unit; 7 days a week direct access and 24/7 crisis response; Access to shared care plan on an integrated platform.

Operating model:
Integrated skill mix, assessors accessing integrated care direct: i.e. nurses accessing social care and case managers nursing care, skills for mental health/dementia/LD.

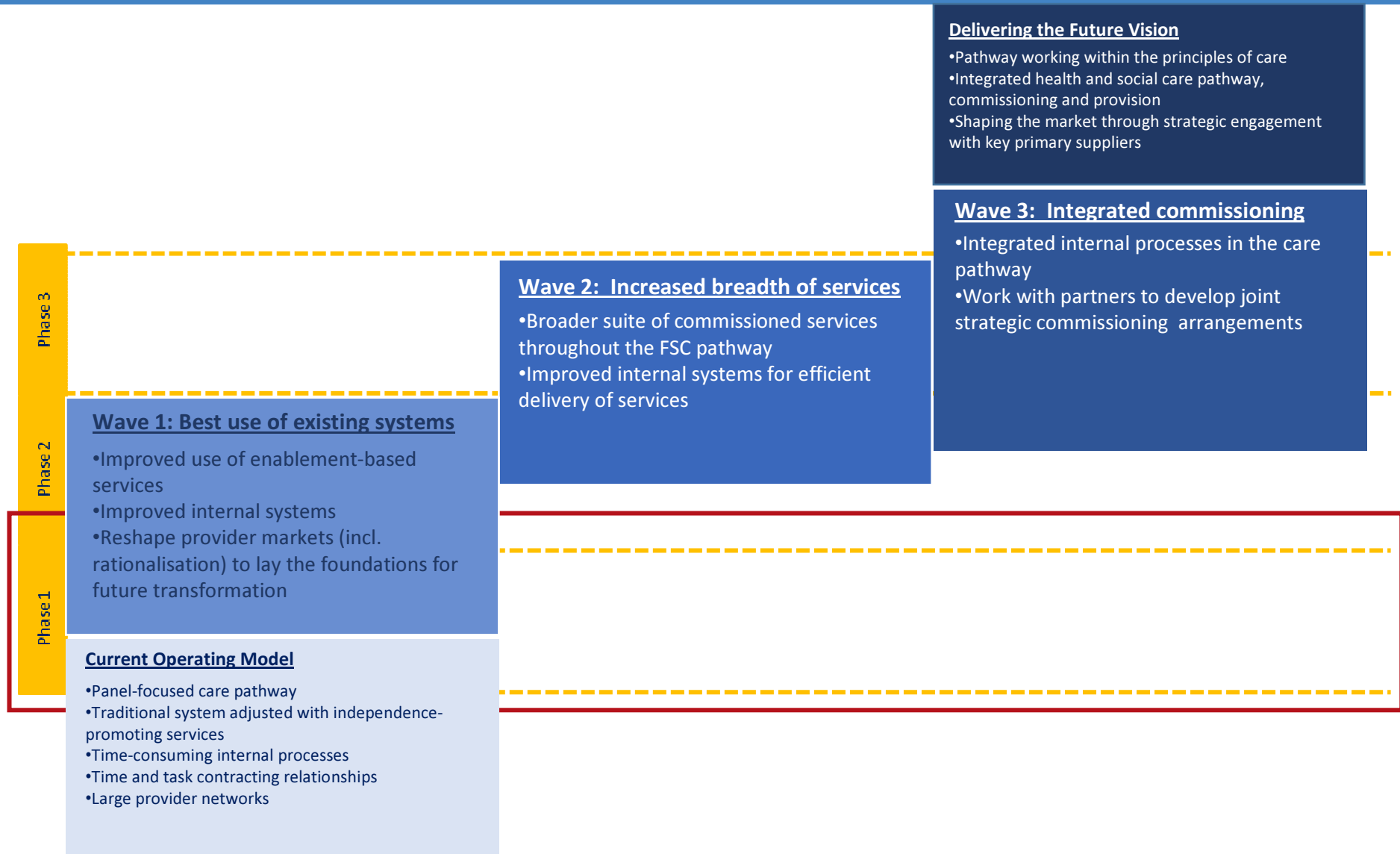


Locality Implementation

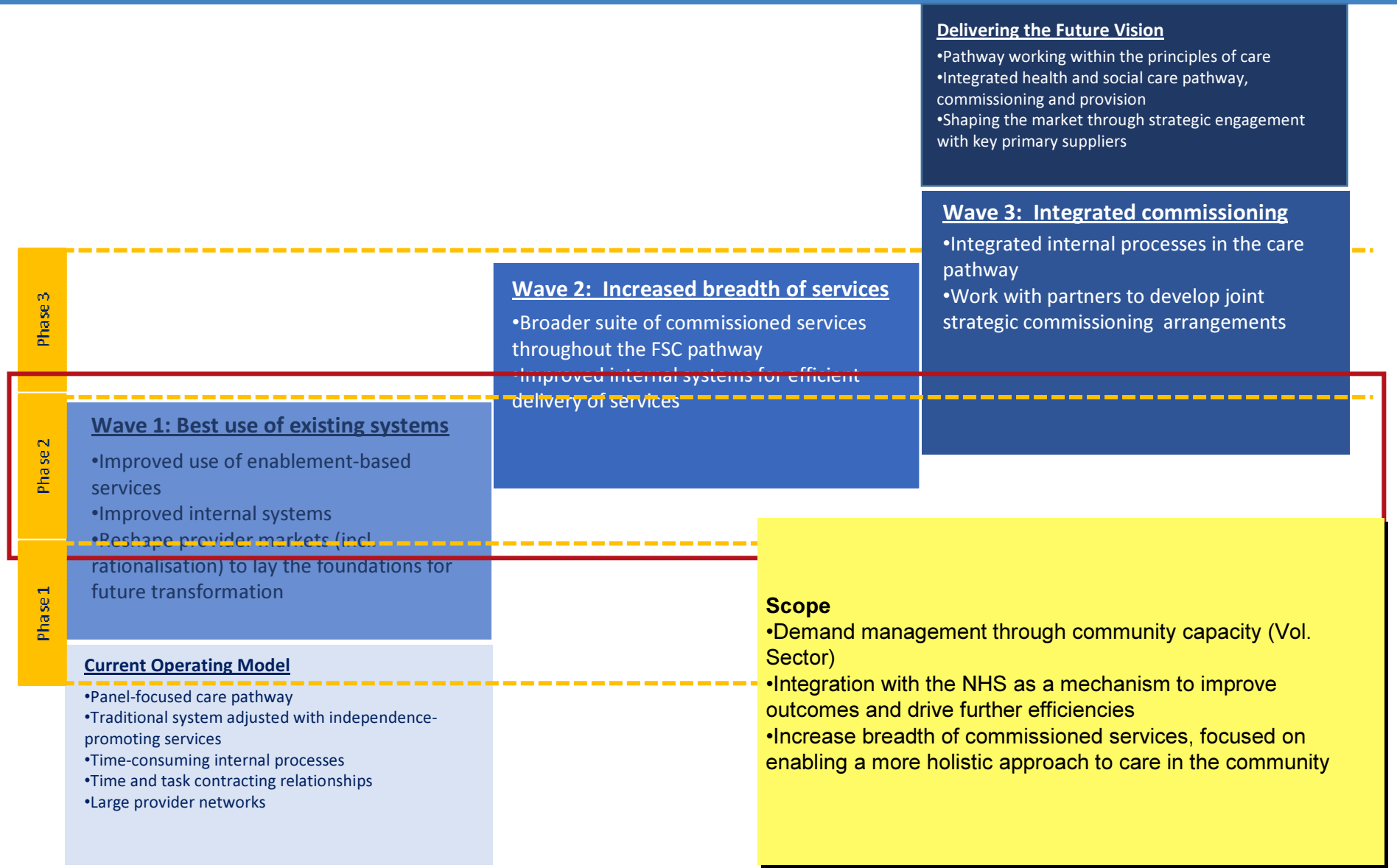
Ashford & Canterbury	<ul style="list-style-type: none">• Community Networks• Health & Social Care Coordinators
North Kent	<ul style="list-style-type: none">• Integrated Discharge Team• Integrated Primary Care Teams
South Kent Coast	<ul style="list-style-type: none">• Prime Ministers Challenge Fund• Integrated Care Organisation
Thanet	<ul style="list-style-type: none">• Integrated Care Organisation
West Kent	<ul style="list-style-type: none">• Anticipatory Care Plans• Enhanced Rapid Response



Phase 2 Transformation



Phase 2 Transformation



Barrier Busting

- Information governance – patient held records and work across multiple partners
- IT platforms – need support to find lasting solutions to infrastructure differences
- Improved communications between services, providers and patients
- Contract design
- Flexibility, tariff and pricing – need for new models to be implemented
- Developing additional funding streams.



Measuring Success

- By using The Narrative – measuring against “I Statements” for better outcomes and experience.
- Whole system impact.
- Assessing the impact together – co-evaluation.
- New integrated models of commissioning and procurement.
- Multi-level outcomes measures at HWB, including financial sustainability.



