

Item 4: SECAMB: Forensic Review of Red 3 Pilot and Review of Ambulance Quality Indicators

By: Peter Sass, Head of Democratic Services

To: Health Overview and Scrutiny Committee, 8 April 2016

Subject: SECAMB: Forensic Review of Red 3 Pilot and Review of Ambulance Quality Indicators

Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by SECAMB and NHS Swale CCG.

It provides additional background information which may prove useful to Members.

1. Introduction

- (a) On 29 January 2016 the Committee considered an update on South East Coast Ambulance Service NHS Foundation Trust (SECAMB) which included details about a retriage pilot 'Red 3' during Winter 2014/15 which saw clinicians take up to an extra ten minutes to retriage calls that had come across from 111 to 999 as requiring an emergency response and the use of defibrillators in performance reporting. The Committee agreed the following recommendation:
- *RESOLVED that the report be noted and SECAMB be requested to share the findings of the Forensic, Patient Impact and Governance Reviews of the Retriage Pilot and the independent review into the use of defibrillators in performance reporting at the April meeting of the Committee.*
- (b) A forensic review of Red 3 pilot commissioned by Monitor and an independent review of ambulance quality indicators commissioned by the Trust were published on 15 March 2016. The reports can be viewed here:
- [Deloitte Forensic Review of Red 3 Pilot](#)
 - [RSM Review of Ambulance Quality Indicators](#)
- (c) SECAMB and NHS Swale CCG have asked for the attached reports to be presented to the Committee:
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|---------------|---------------|
| SECAMB Report | pages 17 - 26 |
| NHS Swale CCG | pages 27 - 28 |

2. Recommendation

RECOMMENDED that the report be noted and SECAMB be requested to share the findings of the Patient Impact Review at the Committee's July meeting.

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Background Documents

Kent County Council (2016) '*Agenda, Health Overview and Scrutiny Committee (29/01/2016)*',

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=6256&Ver=4>

Contact Details

Lizzy Adam

Scrutiny Research Officer

lizzy.adam@kent.gov.uk

03000 412775