

KSCB Ofsted Recommendations - Update Feb 2018 (HWB)

Ofsted Recommendation 1						
Ensure that a comprehensive multi-agency dataset is in place to enable the Board to scrutinise local safeguarding performance.						
Ref	Action	Owner	Timescales	Activity	Comments/Progress	RAG
OR 1.1	Produce a comprehensive multi-agency dataset	Quality and Effectiveness Group	Feb-18	Produce a meaningful and comprehensive multi-agency dataset	Stuart Collins, as Chair of the QE Group is personally leading on this and has presented regular updates to the Board with progress. The latest version is to be presented in Feb 2018. Agreed by QE and the KSCB - it will be a changing document and needs more partner agency information included. Looking to streamline EHPS and SCS data as CRU/Triage combine.	
		Quality and Effectiveness Group		Introduce a new multi-agency data set. This will be an evolutionary process, data will rationalise as processes evolve, such as the new front door. New data will be requested from partners.	<b>November 2017</b> - Proposed data set to QE November 2017. <b>January 2018</b> - Agreed by QE and the KSCB - it will be a changing document and needs more partner agency information included. Looking to streamline EHPS and SCS data as CRU/Triage combine.	

		Quality and Effectiveness Group		Ensure it goes to the board on a regular basis.	<p><b>November 2017</b> - Requires QE approval, will then go to the Business group, then the full Board. Once approved it will be regularly presented to both.</p> <p><b>January 2018</b> - Agreed and on the QE agenda as a standing item</p>	
		Quality and Effectiveness Group		Include QE analysis on the performance within data set. Partners will be required, and asked, to supply analysis of their data.	<p><b>November 2017</b> - Some is received at present, more to be requested.</p> <p><b>January 2018</b> - This has been agreed to be undertaken within QE meetings, January meeting will be the first where this happens. This will develop as more agency data is included.</p>	
<b>OR 1.2</b>	Use the dataset to oversee, scrutinise and challenge local safeguarding performance	Quality and Effectiveness Group	Ongoing	QE to present the outcomes report to the Board with a meaningful commentary, including identified key areas of performance, e.g. Central Referral Unit, UASC, OLA placed children, Children who go missing.	QE agreed discussions will occur within meetings and the regular QE report to the Business Group and Board will update Board.	
		Board members	Ongoing	Board members to scrutinise and challenge local multi-agency safeguarding performance		
<b>OR 1.3</b>	Provide evidence of the impact of the Board's scrutiny and challenge role	Board members	Jul-18	Board members are to provide evidence of the impact of their greater scrutiny and challenge of partner agencies' safeguarding performance.		

**Ofsted Recommendation 2**

**Ensure that the Board has systems in place to monitor risks that have the potential to have an impact on the ability of agencies to safeguard and protect children.**

<b>Ref</b>	<b>Action</b>	<b>Owner</b>	<b>Timescales</b>	<b>Activity</b>	<b>Comments/Progress</b>	<b>RAG</b>
<b>OR 2.1</b>	Bring to the Board any agency risk that has the potential to have an impact on the ability of agencies to safeguard and protect children.	Board members	Apr-18	Board members are to bring to the Board any agency risk that has the potential to have an impact on the ability of agencies to safeguard and protect children. Board agenda standing item.	Any agency risk identified will be brought to the Board.	
<b>OR 2.2</b>	Identify and record those risks that the Board agrees have the potential to have an impact on the abilities of agencies to safeguard and protect children.	Board members KSCB Business Unit	Apr-18	The Board is to record those risks that it agrees have the potential to have an impact on the abilities of agencies to safeguard and protect children. Board agenda standing item.	Identified risks will be added to the Board's Risk Register	
<b>OR 2.3</b>	Provide updates as to the actions taken to mitigate or address their agency's identified risks	Board members	Apr-18	Board members are to provide updates as to the actions taken to mitigate or address their agency's identified risks. Board agenda standing item.	The agency owning the risk will provide evidence and reassurance to the Board as to the actions taken to address the identified risk.	
<b>OR 2.4</b>	Updated the Board's Risk Register following each Board meeting	Business Unit	Ongoing	Updated the Board's Risk Register following each Board meeting	Risk Register last updated, January 2018	

**Ofsted Recommendation 3**

**Further develop a comprehensive programme of single and multi-agency audits to improve the scrutiny of safeguarding practice across partner agencies.**

<b>Ref</b>	<b>Action</b>	<b>Owner</b>	<b>Timescales</b>	<b>Activity</b>	<b>Comments/Progress</b>	<b>RAG</b>
<b>OR 3.1</b>	The Board to continue its comprehensive multi-agency audit programme	Quality and Effectiveness Group	Feb-18	The yearly multi-agency audit programme will be produced following QE discussions around Board priorities, emerging concerning themes and recommendations from Serious Case Reviews	Proposed Audit process being taken to January QE for approval. It follows the EHPS premise of ongoing auditing in area with the addition of a multi-agency meeting to discuss a proportion of the cases. SCR and audit topics discussed in QE meetings, smaller practitioners sessions on a regular basis.	
<b>OR 3.2</b>	A follow up reporting programme is required to evidence how the outcomes of the audits have been used to improve practice	Quality and Effectiveness Group	Feb-18	The yearly multi-agency audit programme will be produced following the Feb Board meeting.	The Feb Board meeting has been postponed to Summer 18, QE will agree the schedule and topics are determined by QE meeting discussions, single and multi agency audit findings, case reviews and ongoing performance data.	
<b>OR 3.3</b>	Reports on single agency safeguarding audits are to be presented to the QE Group, with analysis of strengths and areas for development	Partner agency representatives on the Quality and Effectiveness Group	Quarterly	Outcomes, findings and learning from single agency audits are to be presented to the QE as part of the single agency reporting process	Report summaries are being presented and findings and outcomes are being mapped across to other single and multi-agency audit themes	

<b>OR 3.4</b>	Follow up reports from agencies as to how the outcomes of the audits have been used to improve practice	Partner agency representatives on the Quality and Effectiveness Group	Quarterly	Evidence is to be provided by agencies as to how the outcomes of audits have led to improvements in service.	A focus group session was held in December 2017 where the issue of record keeping was explored in detail with front line practitioners. The report is to be presented to the QE Group meeting in January 2018.	
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### Ofsted Recommendation 4

**Develop the Annual Report to ensure that it provides rigorous and transparent assessment and scrutiny of frontline practice, the effectiveness of safeguarding services and the work of the independent reviewing service, as well as learning from serious case reviews and child deaths.**

Ref	Action	Owner	Timescales	Activity	Comments/Progress	RAG
<b>OR 4.1</b>	To provide the Sub Groups' contributions to the Annual Report, evidencing rigorous and transparent assessment and scrutiny of frontline practice and the effectiveness of safeguarding services	Sub Group Chairs	Jun-17	Sub Group Chairs to provide their Group's yearly report to the Programme and Performance Manager for inclusion in the Annual Report	Reports submitted and included in the final Report	

<b>OR 4.2</b>	To provide personal and agency contributions to the Annual Report, evidencing rigorous and transparent assessment and scrutiny of frontline practice and the effectiveness of safeguarding services	Board members	Aug-17	Board members and Sub Group Chairs to provide personal comments and sub group reports for the Annual Report	Limited response from Board members for a personal contribution, however, selected quotes were taken from the write ups of the Board members' one to ones with the Independent Chair	
<b>OR 4.3</b>	Produce a final report that addresses all issues identified in this recommendation	Programme and Performance Manager	Oct-17	To produce an Annual Report that addresses all the issues identified in the Ofsted Review Report.	Report completed	
<b>OR 4.4</b>	Oversee and sign off the Annual Report, ensuring that it addresses all issues identified in this recommendation	Independent Chair	Oct-17	Board members and Independent Chair to agree and sign off the Annual Report	Report circulated to Board members on the 27th September. The Report was signed off by the Board on the 4th October It was presented to Full KCC on the 19th October	

## Ofsted Recommendation 5

**In partnership with the local authority, launch the multi-agency neglect strategy and ensure that local professionals working with families, at all levels of need, are equipped to identify, assess and address neglect within families.**

Ref	Action	Owner	Timescales	Activity	Comments/Progress	RAG
OR 5.1	Produce the multi-agency Neglect Strategy	Policies and Procedures Group	Jul-17	P and P sub group to produce the multi-agency Neglect Strategy	Strategy produced	
OR 5.2	Agree and sign off the multi-agency Neglect Strategy	Board members	Aug-17	Strategy presented to the Board on the 2nd August where it was signed off	Strategy signed off	
OR 5.3	Launch the Neglect Strategy	KSCB Business Unit	Nov-17	Publish the Strategy on the KSCB Website	The strategy has been published.	
OR 5.4	Continue to develop the Neglect Training programme and ensure that partner agencies are made aware of training	Learning and Development Group	Apr-18	Multi-agency training programme to be designed and implemented	Neglect conference to be held in the Spring of 2018, (L and D, CDOP and Case Review Groups to lead).	
OR 5.5	Report training take up to the Board	Learning and Development Group	Apr-18	Present the multi-agency training figures for attendance on Neglect training sessions, including an agency breakdown.		

<b>OR 5.6</b>	Undertake a post training evaluation to evidence the impact of Neglect training on frontline practice	Learning and Development Group	Apr-18	An evaluation programme to be established to evidence the impact of the training on frontline practice	
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### Ofsted Recommendation 6

**Put in place a system for the Board to receive assurance regarding safeguarding practice within early years settings, schools and colleges.**

Ref	Action	Owner	Timescales	Activity	Comments/Progress	RAG
<b>OR 6.1</b>	Establish a system for the Board to receive assurance regarding safeguarding practices within early years settings, schools and colleges.	Education and Early Help Safeguarding Group	Sep-18	Establish a system for the Board to receive assurance regarding safeguarding practices within early years settings, schools and colleges.	This will require discussions with the Educating People Company as to how this is going to be undertaken and how results will be reported in to the Board.	
<b>OR 6.2</b>	Provide reports to the Board	Education and Early Help Safeguarding Group	Yearly	Responses from Education establishments are to be presented to the Board to provide the required assurance		