

Children in Care Performance Report

2018/2019 Target Setting

DRAFT

Produced by SCS Management Information



Report Overview

This report is produced on a monthly basis and is one of a number of key performance reports produced which cover the responsibilities of Specialist Children's Services (SCS).

The purpose of the monthly Children in Care Performance Report is to provide a regular update to Kent Corporate Parenting Panel on the progress of the Key Performance Indicators for Children in Care. These indicators and their targets/tolerances are agreed by the Corporate Parenting Panel, the Corporate Director for CYPE and the Director for Specialist Children's Services together with their Senior Management Teams and the Management Information Unit.

Each indicator is given a RAG (Red Amber Green) Rating based on the agreed targets and tolerances. For those indicators where performance is significantly away from the Target (those with a RED RAG rating), additional information will be provided within the report. This will include trend information covering either a 12 month or 5 year period, and a narrative commentary to provide an explanation on the current performance.

Other reports used to monitor performance include:

Operational Reports

Daily Scheduled Liberi Reports
Team Operational Dashboards (TODs)
Data Quality Tool

Performance Reports

Children in Care Scorecard (Monthly)

SCS Scorecard (Monthly)
Fostering Scorecard (Monthly)
Adoption Scorecard (Monthly)
Online Audit Report (Monthly)
Missing Children Report (Monthly)
Risk of CSE Summary Report (Monthly)
IRO Quality Assurance report (Monthly)
Central Referral Unit (Quarterly)
Out of Hours Report (Quarterly)
Quarterly Missing Children Report (Quarterly)
Care Leavers Performance Report (Quarterly)
SCS Quarterly Performance Report (Quarterly)

Proposals for the 2018/2019 Children in Care Performance Report

Layout

- No proposed changes to the layout of the report

Performance Indicators

Removed

- **% of cases adoption agreed as plan within 4 months, for those with an agency decision.** This has been removed from the main SCS scorecard due to the high impact of small numbers of children that can disproportionately distort the outcome of the performance measure. Timely decision making will continue to be a focus of the CIC Review meetings and performance against this measure will continue to be reported within the Adoption Scorecard.

Added

It is proposed that the following performance indicators are added:

- **% of Returner Interviews completed for CIC.** This performance measure will show the total percentage of Returner Interviews completed, regardless of whether they were within the 3 day timescale. This is in recognition that in some circumstances, and for some young people, completion of a Returner Interview within 3 working days is not always possible. This measure already exists in the main SCS scorecard for all SCS children, so within this scorecard the focus will be on completion rates for Children in Care.
- **Percentage of EHCPs Issued within 20 weeks for CIC.** This indicator will provide a measure of the timeliness of assessments for Children in Care requiring an Education and Health Care Plan.

Amended

It is proposed that the following performance indicators are amended:

- **% of IHAs taking place within 20 working days.** If a young person refused an Initial Health Assessment within the last 3 months, they would be excluded from the denominator. In previous years they would have been included. However, if the refusal was 3 or more months previously it would be expected that a subsequent attempt would be made and they therefore will be included at that point.
- **% of CIC placed within 20 miles from home (exc UASC).** Definition amended to exclude those who are placed with family or friends as this is outside of the control of the local authority.
- **% of Children leaving care who were adopted (exc UASC).** This measure is being extended to include those children who are subject to a Special Guardianship Order so will be renamed as “% of Children leaving care who were adopted (exc UASC) or made subject to an SGO”.

Proposed Targets and Rationale

Unless stated otherwise, the Targets and RAG bandings were agreed by the SCS Divisional Management Team on 6th February 2018. New measures, or those where the target, RAG rating or definition has been changed for 2018-19 have been shaded.

Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
% of CIC cases which were reviewed within required timescales	Inc UASC 99.1% Green Exc UASC 99.1% Green	98% and above	Local Measure	98% and above	Red below 90% Amber 90% to 98% Green 98% and above	Target and RAG bandings to remain the same as 2017/18.
% of Children who participated at CIC Reviews	Inc UASC 95.7% Green Exc UASC 97.0% Green	95% and above	Local Measure	95% and above	Red below 85% Amber from 85% to 95% Green 95% and above	Target to remain the same as 2017/18, and 0.5 removed from lower RAG banding.
% of CIC for 18 months and allocated to the same worker for the last 12 months	Inc UASC 44.6% Red Exc UASC 49.1% Amber	60% and above	Local Measure	60% and above	Red below 45% Amber 45% to 60% Green 60% and above	Target and RAG bandings to remain the same as 2017/18.
CIC Placement Stability: % with 3 or more placements in the last 12 months	Inc UASC 12.2% Amber Exc UASC 12.5% Amber	10% and below	10.0% England average 2015/16 11.2 Stat. Neighbour average 2015/16	10% and below	Red above 13% Amber 10% to 13% Green 10% and below	Target and RAG bandings to remain the same as 2017/18.

Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
CIC Placement Stability: % in same placement for last 2 years	Inc UASC 70.1% Green Exc UASC 70.2% Green	70% and above	68.0% England average 2015/16 65.8% Stat. Neighbour average 2015/16 59.0% South East Benchmarking Qtr 2 2017/18	70% and above	Red below 65% Amber 65% to 70% Green 70% and above	Target and RAG bandings to remain the same as 2017/18.
% of CIC Foster Care in KCC Foster Care/Relatives & Friends placements (excluding UASC)	Exc UASC 84.8% Amber	85% and above	Local Measure	85% and above	Red below 75% Amber 75% to 85% Green 85% and above	Target and RAG bandings to remain the same as 2017/18.
% of CIC placed within 20 miles from home (excluding UASC)	Exc UASC 78.6% Amber	80% and above	Local Measure National measure is % placed more than 20 miles from home and <u>outside</u> the LA boundary. In 2017 Kent was 5.0%, Eng 14.0% and SN 13.9%.	80% and above	Red below 70% Amber 70% to 80% Green 80% and above	Target and RAG bandings to remain the same as 2017/18. Definition amended to exclude children placed with Family & Friends as the distance of these placements are outside the control of the local authority.
% of IHA referrals within 5 working days of becoming looked after	Inc UASC 85.2% Amber Exc UASC 85.2% Amber	90% and above	Local Measure	90% and above	Red below 80% Amber 80% to 90% Green 90% and above	Target and RAG bandings to remain the same as 2017/18.
% of Initial Health Assessments taking place within 20 working days	Inc UASC 75.4% Red Exc UASC 75.4% Red	90% and above	Local Measure	85% and above	Red below 75% Amber 75% to 85% Green 85% and above	Target and RAG bandings lowered to be in line with NHS target as measure is dependent on NHS capacity. Definition amended to exclude young people who refuse an IHA within the first 3 months of coming into care.

Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
CIC Health Assessments held within required timescales	89.9% Dec 17 Amber	90% and above	89.4% England 2017/17 86.1% Stat. Neighbours 2016/17	85% and above	Red below 75% Amber 75% to 85% Green 85% and above	Target and RAG bandings lowered to be in line with NHS target as set by the commissioning CCG.
% of Dental Checks held within required timescale	Inc UASC 87.3% Amber Exc UASC 89% Amber	90% and above	83.4% England 2016/17 77.3% Stat. Neighbours 2016/17	90% and above	Red below 80% Amber from 80%-90% Green 90% and above	Target to remain the same as 2017/18. RAG banding amended so Amber has a 10% tolerance instead of 5%.
% of CIC who turned 18 during the month with a health history completed	Inc UASC 100% Green Exc UASC 100% Green	100%	Local Measure	100%	Red below 90% Amber from 90%-100% Green 100%	Target and RAG bandings to remain the same as 2017/18.
% of Education and Health Care Plans for CIC issued within 20 weeks	Awaiting figures		Local Measure			The target and RAG bandings for this measure have yet to be agreed. This is a new measure for 2018-19 and due to a change in reporting systems the current baseline figure is not yet available. The Target for all children and young people in Kent, as set out in CYPE Vision and Priorities, is 90.0%
Average number of days between BLA and moving in with adoptive family (for children adopted)	Inc UASC 351.3 Green	426 days and below	458 days England average 2016/17 431 days South East Benchmarking Qtr2 2017/18	426 days and below	Red above 518 days Amber 426 to 518 days Green 426 days and below	Target and RAG bandings to remain the same as 2017/18. This is a nationally set Target for all Local Authorities.

Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
Average number of days between court authority to place a child and the decision on a match	Inc UASC 121.2 Amber	121 days and below	206 days England average 2016/17 181 days South East Benchmarking Qtr2 2017/18	121 days and below	Red above 225 days Amber 121 to 225 days Green 121 days and below	Target and RAG bandings to remain the same as 2017/18. This is a nationally set Target for all Local Authorities.
% of Children leaving care who were adopted (exc UASC) or made subject to an SGO	Inc UASC 12.6% Exc UASC 23.5	Previous target was 13% - for adoption only	25.7% England 2016/17 27.8% Statistical Neighbours 2016/17	26% and above	Red below 16% Amber from 16% - 26% Green 26% and above	Performance measure has been amended to include those children who leave care with a Special Guardianship Order, alongside those who are adopted.
% of Returner Interviews completed within 3 working days for CIC	Inc UASC 76.3% Amber	85% and above	Local Measure	85% and above	Red below 70% Amber from 70%-85% Green 85% and above	Retain Target and amend RAG bandings. Lower the RED banding to 70% and widen the Amber banding to 70% -85% (moving from 10% to 15%). This retains focus on the statutory timescale as the target whilst allowing for an increased percentage to take place outside of the 3 days. No benchmarking data is available, so this recommendation is made on the basis of feedback from young people, and the percentage of Returner Interviews that take place just outside of the timescale.

% of Returner Interviews completed for CIC	Inc UASC 88.7% (893/1007)	N/A	Local Measure	85% and above	Red below 75% Amber from 75% - 85% Green 85% and above	This is a new measure for 2018/19. Target set to be the same as for the similar measure in the main SCS scorecard.
Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
% of Care Leavers in Suitable Accommodation (for those that we are in touch with)	Inc UASC 93.3% Green Exc UASC 91.8% Green	90% and above	92.2% England 2016/17 89.3% Statistical Neighbours 2016/17	90%	Red below 80% Amber 80% to 90% Green 90% and above	Target and RAG bandings to remain the same as 2017/18.
Care Leavers in Education, Employment or Training (of those we are in touch with)	Inc UASC 65.7% Green Exc UASC 51.2% Red	65% and above	58.6% England 2016/17 56.0% Stat. Neighbours 2016/17	65.0%	Red below 55% Amber from 55% - 65% Green 65% and above	Target and RAG bandings to remain the same as 2017/18.
% of Care Leavers with a Pathway Plan updated in the last 6 months	Inc UASC 88.5% Amber Exc UASC 92.0% Green	90% and above	Local Measure	90% and above	Red below 80% Amber from 80% - 90% Green 90% and above	Target and RAG bandings to remain the same as 2017/18.
% of Care Leavers we are in touch with (inc UASC)	Inc UASC 88.6% Green	85% and above	90.6% England 2016/17 88.4% Stat. Neighbour 2016/17	85% and above	Red below 75% Amber 75% to 85% Green 85% and above	Target and RAG bandings to remain the same as 2017/18, on the basis that Kent has a cohort of UASC who are long term missing, or who have been deported, therefore performance for Kent will be lower than the England average.

% of CIC team posts filled by KCC Permanent QSW (exc Fostering & Adoption)	85.2% Green	83% and above	Local Measure <i>England average for Agency Social Workers (Sept 17) was 15.8%, SN was 15.7%</i>	85% and above	Red below 75% Amber 75% to 85% Green 85% and above	Target and RAG bandings to remain the same as 2017/18.
Performance Indicator	Latest Result (Dec 17)	Target 17/18	Latest England or Statistical Neighbour Result	Target 2018/19	RAG Bandings	Rationale for Target
Average Caseloads of Social Workers in CIC Teams (District Teams Only)	15.6 Amber	15 and below	Local Measure <i>Benchmarking data, as at September 2017 for average caseloads for <u>all</u> cases is as follows:</i> <i>17.8 England</i> <i>18.5 Statistical Neighbours</i> <i>No benchmarking data for just CIC teams is available</i>	15 cases and below	Red above 18 cases Amber 16 to 18 cases Green 15 and below	Target and RAG bandings to remain the same as 2017/18.
Average Caseloads of IROs	Inc UASC 61.2 Green Exc UASC 51.7 Green	70.0 and below	Local Measure	70 cases	Red above 80 cases Amber 70 to 80 cases Green 70 cases and below	Target and RAG bandings to remain the same as 2017/18 on the basis that the staffing levels for IROs are to be reviewed.