

**By:** Roger Gough, Cabinet Member for Children, Young People and Education

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**To:** Corporate Parenting Panel – 19 July 2018

**Subject:** **PERFORMANCE SCORECARD FOR CHILDREN IN CARE**

**Classification:** Unrestricted

**Electoral Divisions:** All

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**Summary:** The performance Scorecard for Children in Care identifies the key performance data and targets that need to be monitored to promote the best outcomes for children and young people looked after by Kent County Council. The latest performance Scorecard for May 2018 is attached to this report.

**Recommendation:** Members of the Corporate Parenting Panel are asked to **NOTE** and **COMMENT** on the performance data in the Children in Care scorecard.

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## **1. Introduction**

- 1.1 Performance scorecards have been developed to identify and monitor progress on a range of areas where improvements in performance and practice will lead to better outcomes for children and young people.
- 1.2 This report includes the latest Children in Care Scorecard which is for May 2018.

## **2. Context**

- 2.1 The Children in Care Scorecard has been developed to provide the Corporate Parenting Panel with an overview of the key performance measures for Children in Care.
- 2.2 The report is split into sections and includes a range of performance indicators and activity information.
- 2.4 The Children in Care Scorecard is currently focused on information provided by Specialist Children's Services. It is intended that performance reports from partners will also be shared with Corporate Parenting Panel so that performance issues can be further understood across organisations resulting in improved outcomes for children and young people.

### 3. Summary of Performance – March 2018

- 3.1 The report contains results key statistics and performance against the targets for 24 Key Performance Indicators (KPIs) which are assessed using a Red/Amber/Green (RAG) Status.
- 3.2 Of the 24 KPIs included in the report, the RAG status are as follows:
- 13 are rated Green – target achieved or exceeded
  - 11 are rated Amber – below target but above floor standard
  - 0 are rated Red – below floor standard
- 3.3 For the previous year, ending March 2017, the report had 24 KPIs and the results were: 12 Green; 8 Amber; and 4 Red.
- 3.4 The CIC Scorecard submitted to the previous Corporate Parenting Panel on 1<sup>st</sup> June 2018 was for March 2018. During the period between the two reports the RAG status of 5 of the KPIs changed. The detail of these changes is provided below:
- 3.4.1 **Percentage of CIC for 18 months and allocated to the same Social Worker for the last 12 months.** Performance has improved from 42.1% to 46.0%, moving the RAG status from Red to Amber. This improvement was anticipated as a result of 12 months elapsing since the restructure of the Disabled Children and Young People's services and the subsequent transfer of cases between teams. Prior to the restructure performance for this part of the Service was 63.8% (March 2017) but this dropped to 31.3% in April 2017 and was an average of 30.0% throughout the year. For May 2018 the performance for these teams was 60.2%, achieving the 60.0% Target. Performance for the CIC Teams in South Kent remains low (28.5% for May 2018), which as previously reported is due to the high levels of maternity leave in the South Kent Teams.
- 3.4.2 **Percentage of Initial Health Assessments taking place within 20 working days.** Performance against this measure improved from 76.5% (March 2018) to 77.8% (May 2018) resulting in a change of RAG status from Red to Amber. This KPI has seen month-on-month improvement since January 2018 and performance continues to be jointly monitored by Kent County Council and Health providers.
- 3.4.3 **Percentage of Dental Checks held within required timescale.** This KPI measures the percentage of children who have been in care for 12 months or more who have had their teeth checked by a Dentist in the last 12 months. This KPI has also seen month-on-month improvements and since March 2018 has moved from 86.7% to 92.1% (May 2018) moving the RAG status from Amber to Green, with the 90.0% Target being exceeded.
- 3.4.4 **Percentage of CIC who turned 18 during the month with a health history.** Performance for this KPI has dropped from the 100% reported in March 2018 to 93.9% in May 2018, changing the RAG

status from Green to Amber. Whilst the monthly performance has seen a decrease the number of young people not receiving a health history in the month was 2. Kent County Council are liaising with Health to ensure that the Health Histories for these 2 young people are provided and that their electronic social care records are updated accordingly.

- 3.4.5 **Percentage of Returner Interviews completed for CIC.** Whilst the performance for this KPI has shown a decrease, from 74.4% in March 2018 to 73.8% in May 2018, the RAG status has changed from Red to Amber. This is a result of the widening of the Amber banding. For 2017/18 this was applicable for performance between 75-85%, and for 2018/19 this was extended to 70-85%. This retains the focus on the statutory timescale whilst allowing for an increased percentage to take place outside of the 3 days. The Target of 85% has been retained. The completion rate for all Returner Interviews for CIC, regardless of the timescale, is 88.5% and this is deemed to be good performance. It should be noted that there is no benchmarking data available for either of these two KPIs. These are local measures which have been set to reflect the priority given to Returner Interviews by the Service.

#### 4. Recommendations

4.1 Recommendations: Members of the Corporate Parenting Panel are asked to **NOTE** and **COMMENT** on the performance data in the Children in Care scorecard.

#### 5. Background documents

None

#### 6. Contact details

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