
Appendices

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Appendix 1: Consultation document

<https://www.england.nhs.uk/south-east/wp-content/uploads/sites/45/2022/01/Improving-vascular-services.pdf>



Appendix 2: Consultation Survey

It is important, before answering the questions in our consultation survey, for you to ensure that you have read all of the information provided about each of the individual vascular provider hospitals in East Kent, Medway and the Maidstone catchment area so that you understand the potential impact of our proposal on the hospital affected and the way in which the vascular service delivery would change. The consultation closes at **midnight on March 15 2022**.

You can only respond to the survey once – either by completing it online at:

<https://jointtheconversation.scwcsu.nhs.uk/vascular-services> or by filling in the questions below and posting to: **Freepost MEDWAY NHS FT MEMBERSHIP OFFICE**. You will not need to use a stamp.

Section 1: About you – this information will be used to ensure that we have reached a wide range of patients and public.

Please tell us in what capacity you are responding:

- I am a patient currently using the service
- I am responding on behalf of someone who is currently using the service
- I am a patient that has previously used the service (in the last 5 years)
- I am an NHS member of staff
- I am responding on behalf of someone else that has used the service in the last 5 years
- I work in Local Government/Social care
- I work for an organisation that represents patients
- Other (please specify)

Please could you tell us your (or the person you are responding on behalf of) age?

- | | | |
|-----------------------------------|--------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 35-44 | <input type="checkbox"/> 65 and over |
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 45-54 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 25-34 | <input type="checkbox"/> 55-64 | |

Please could you tell us your (or the person you are responding on behalf of) hometown and postcode (this will help us to ensure that we have reached a wide audience)

Hometown: Postcode:

Which ethnic group do you (or the person you are responding on behalf of) belong to?

(Please tick one box only)

- | | |
|--|---|
| <input type="checkbox"/> White British | <input type="checkbox"/> Multiple/Mixed Ethnic Groups |
| <input type="checkbox"/> White Irish or White Other | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Black/African/Caribbean/Black British | <input type="checkbox"/> Other (Please specify below) |
| <input type="checkbox"/> Asian or Asian British | |

Do you (or the person you are responding on behalf of) consider yourself to have a disability? (The Equality Act 2010 states a person has a disability if they have a physical or mental impairment which has a long term (12-month period) or substantial adverse effects on their ability to carry out day to day activities.)

- Yes No Prefer not to say

From the following list which is your (or the person you are responding on behalf of) nearest hospital?



- | | | |
|---|----------------------------------|--|
| <input type="checkbox"/> Maidstone | <input type="checkbox"/> Margate | <input type="checkbox"/> Sheppey |
| <input type="checkbox"/> Ashford | <input type="checkbox"/> Dover | <input type="checkbox"/> Tunbridge Wells |
| <input type="checkbox"/> Canterbury | <input type="checkbox"/> Medway | |
| <input type="checkbox"/> Not applicable/other (please provide more details below) | | |

Section 2: Your views on our proposal

Our proposal is for a medium term vascular inpatient centre to be created at the Kent and Canterbury Hospital in Canterbury where all vascular surgery requiring a stay in hospital would be provided. **This**

means that patients who would have had inpatient surgery at Medway Maritime Hospital would now receive their surgery at Kent and Canterbury Hospital.

1. Do you (or the person you are responding on behalf of) agree with this proposal for patients?

- Yes No I'm not sure

Please let us know the main reason(s) for your answer above:

Our proposal is for a medium term vascular inpatient centre to be created at Kent and Canterbury

Hospital in Canterbury where all vascular surgery requiring a stay in hospital would be provided. **This would mean vascular hospital staff would work across multiple hospitals as one team, supporting:**

the inpatient vascular centre which would provide all inpatient care, 24 hours a day, 7 days a week

the enhanced network hospital at Medway and

the other hospitals in the network where outpatient treatment, diagnostic testing and some day-case surgery would still take place (more details below)

2. Do you (or the person you are responding on behalf of) agree with this proposal for staff working as one team across multiple sites?

- Yes No I'm not sure

Please let us know the main reason(s) for your answer above:

Outpatient clinics and diagnostic investigations would continue be provided at:

William Harvey Hospital in Ashford

Kent and Canterbury Hospital in Canterbury

Medway Maritime Hospital in Gillingham

Queen Elizabeth the Queen Mother Hospital in Margate • Maidstone Hospital

This means there would be no change to services at these hospitals as they currently are - do you (or the person you are responding on behalf of) agree with this?

- Yes No I'm not sure

Please let us know the main reason(s) for your answer above:



Day surgery and rehabilitation would continue to be provided at Medway Maritime Hospital in Gillingham. Inpatient surgery would move to Kent and Canterbury Hospital.

This means there would be some change to services as they currently are - do you (or the person you are responding on behalf of) agree with this?

Yes No I'm not sure

Please let us know the main reason(s) for your answer above:

Please indicate how much you (or the person you are responding on behalf of) agree or disagree with the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not sure Don't know
The proposed vascular inpatient centre would be able to meet the national standards with a combined catchment of 1.1m people						
The proposed vascular inpatient centre would help in making the centre more attractive to potential new staff						

Section 3: Quality of service

We would like to ensure that these proposals mean that patients have a good, high-quality experience of all the services required for their care. These proposals mean that **around 265 patients would be affected by these changes in a year – mainly from the Medway area and from Maidstone. After listening to patient and public views over the past 6 years we have tried to ensure the changes have as little impact as possible.**

When thinking about vascular services please rank each of the statements to show which is most important to you (or the person you are responding on behalf of) from 1 to 7 (with 1 being the most important and 7 the least)

- Being seen by a specialist team, available 24 hours a day, 7 days a week
- Knowing that your vascular specialist can work closely with other relevant specialist doctors, such as kidney and major accident professionals
- Knowing the place, you are being treated has good patient outcomes/success rates (in line with national standard) each year
- Being treated in a place that is close to where you live so friends/family can visit
- The level of expertise of people treating you is of a high standard due to the large number of patients they see
- Being given information about your illness that is easy to understand
- Ease of getting to and from your appointment



Other

If other, please provide your views here:

After reading our proposal do you (or the person you are responding on behalf of) feel we have done enough to minimise the following concerns?

	Yes	No	Don't know
About travel and transport			
About providing the right aftercare as close to home as possible			
About ensuring we continue to work with patients and the public to ensure the proposed changes fit with local future NHS plans?			

Please let us know any reason(s) for your answers above:

Is there anything else we should consider in terms of travel and transport arrangements for both patients and visitors?

When thinking about the proposals, do you (or the person you are responding on behalf of)?

	Yes	No	Don't know
Understand the need for change			
Feel confident your views will be listened to			



Have other concerns about the proposals, or anything else you would like to ask or mention?			
--	--	--	--

If you answered yes to the last point, please explain further below:

.....

.....

Is there is anything else we should consider in our design and delivery of vascular services in Kent?

.....

.....

Section 4: Understanding your experience of care

Have you (or the person you are responding on behalf of) been a patient for any of the following?

- | | |
|--|--|
| <input type="checkbox"/> Screening or surveillance for AAA (Abdominal Aortic Aneurysm) Assessment and advice for | <input type="checkbox"/> Limb amputation |
| <input type="checkbox"/> Surgery or other treatment for AAA | <input type="checkbox"/> symptoms of Intermittent Claudication (pain in the leg due to |
| <input type="checkbox"/> hardening of the | |
| <input type="checkbox"/> Surgery to unblock the main artery in the neck | <input type="checkbox"/> (Carotid arteries) |
| <input type="checkbox"/> Endarterectomy or CEA) Leg or Diabetic Foot | <input type="checkbox"/> Ulceration |
| <input type="checkbox"/> Assessment by a vascular surgeon following a stroke | <input type="checkbox"/> Other surgery that needed vascular |
| <input type="checkbox"/> services | |
| <input type="checkbox"/> Limb bypass surgery or angioplasty for poor blood | <input type="checkbox"/> This does not apply to me or the |
| person I am supply to the feet or legs | responding on behalf of (jump to |
| end of survey) | |

Have you (or the person you are responding on behalf of) also received care from any of the following services?

- | | |
|--|--|
| <input type="checkbox"/> Prosthetic limb | <input type="checkbox"/> Occupational therapy |
| <input type="checkbox"/> Wheelchair services | <input type="checkbox"/> Speech and language therapy |
| <input type="checkbox"/> Diabetic foot care | <input type="checkbox"/> Other, please tell us more |
| <input type="checkbox"/> Physiotherapy | |

If you (or the person you are responding on behalf of) have received support from any of the following services for vascular treatment, please indicate the level of service that you received:

	Very good	Good	Neutral	Bad	Very bad
Inpatient (treatment requiring an overnight stay)					
Outpatient (clinic appointment or test but do not need a hospital stay)					
Advice and support from your GP					



Advice on how to manage your condition

Other support services (please specify which below)

We are looking for patients to get involved in helping to support our doctors, nurses, and other professionals in creating the future vascular service by becoming part of a patient working group.

If you would like to take part, please provide your full address and a contact email or phone number below:

Thank you for responding to the survey.

The results will be published on Join the Conversation
(<https://jointheconversation.scwcsu.nhs.uk/vascular-services>)

NHS Creative - CS53434 January 2022



Appendix 3: Easy Read consultation document

<https://www.england.nhs.uk/south-east/wp-content/uploads/sites/45/2022/02/Vascular-consultation-easy-read.pdf>



Appendix 4: Social Media schedule

All content below posted on the following social media channels:

NHS Kent & Medway Clinical Commissioning Group

Twitter <https://twitter.com/NHSMCCG>

Facebook <https://www.facebook.com/KMCCG>

LinkedIn <https://www.linkedin.com/company/nhs-kent-medway-clinicalcommissioning-group/>

East Kent Hospitals University NHS Foundation Trust

Twitter <https://twitter.com/EKHUFT>

Facebook <https://www.facebook.com/EastKentHospitals>

LinkedIn <https://www.linkedin.com/company/east-kent-hospitals-university-nhsfoundation-trust/>

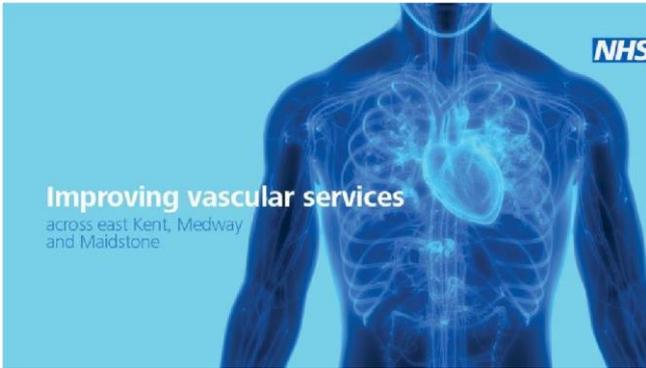
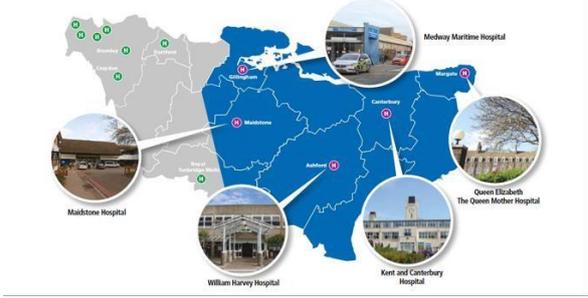
Date	Graphic	Message
Friday 28 January	 <p data-bbox="424 1485 1058 1597">Film for social media posts can be downloaded from here: https://vimeo.com/669568295</p>	<p data-bbox="1070 1171 1366 1760">The NHS is proposing changes to how vascular services are delivered across east Kent, Medway and Maidstone. We are consulting the public from 1 February to 15 March, and we want you to #HaveYourSay22 https://bit.ly/3tNeTv9</p>
Tuesday 1 February		<p data-bbox="1070 1798 1366 2029">Our public consultation into proposed changes to how vascular services are delivered across</p>

Medway NHS Foundation Trust

Twitter https://twitter.com/Medway_NHS_FT

Facebook <https://www.facebook.com/MedwayNHS>

LinkedIn <https://www.linkedin.com/company/medway/>

		<p>east Kent, Medway and Maidstone starts today. Find out what it will mean to you and join the conversation. #HaveYourSay22 https://bit.ly/3tNeTv9</p>
<p>Thursday 3 February</p>		<p>Read our consultation document and find out more about how it will affect vascular services across east Kent, Medway and Maidstone. Then complete our survey and #HaveYourSay22 https://bit.ly/3tNeTv9</p>



<p>Saturday 5 February</p>		<p>We are running a series of listening events throughout our consultation into proposals to change vascular services; on Weds 9 and Tues 22 February; and Tues 1 and Tues 8 March. Find out more, register for an event and</p>
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		<p>#HaveYourSay22 here: https://bit.ly/3tNeTv9</p>
--	--	---

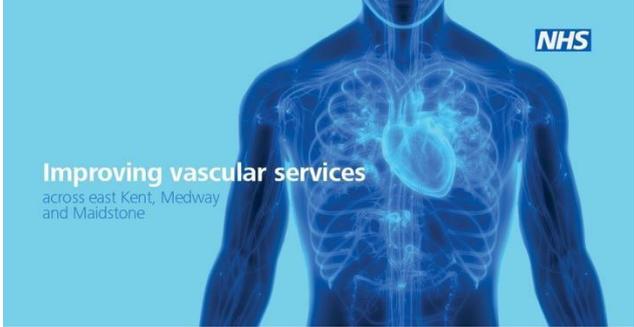
<p>Monday 7 February</p>		<p>Join us for our first listening event of the consultation into proposals for vascular services across east Kent, Medway and Maidstone. It takes place on Weds 9 Feb 5pm - 7pm. Find out more and join the meeting here: https://bit.ly/3tNeTv9 #HaveYourSay22</p>
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<p>Thursday 10 February</p>		<p>There are lots of ways to have your say on our proposals to change vascular services. Attend one of our listening events, complete the survey on the consultation website, comment on our social media posts, and join the conversation. #HaveYourSay22</p>
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		<p>https://bit.ly/3tNeTv9</p>
<p>Monday 14 February</p>		<p>Make sure that you understand how changes to vascular services across east Kent, Medway and Maidstone could affect you. Then complete our survey and join the conversation. #HaveYourSay22 https://bit.ly/3tNeTv9</p>

<p>Friday 18 February</p>		<p>Unsure what the vascular consultation means to you? Then come along to one of our listening events to find out more. They are taking place every Tuesday over the next three weeks; 22 February, 1 March and 8 March. https://bit.ly/3tNeTv9 #HaveYourSay22</p>
<p>Monday 21 February</p>		<p>Join us for our next listening event of the consultation into proposals for vascular services across east Kent,</p>
		<p>Medway and Maidstone. It takes place on Tues 22 Feb 10am - 12pm. Find out more and join the meeting here: https://bit.ly/3tNeTv9 #HaveYourSay22</p>

		<p>v9 #HaveYourSay22</p> <p>Every year around 1,200 treatments are undertaken by specialist vascular teams in two Kent and Medway vascular centres. Find out more about our proposal to improve vascular services and have your say as part of our consultation. #HaveYourSay22 https://bit.ly/3tNeTv9</p>
<p>Monday 7 March</p>		<p>Our final listening event of the vascular services consultation takes place on Tues 8 March 11am – 1pm. This is your last chance to listen to us speak about our proposals to improve vascular services in Kent and Medway. Join the conversation and #HaveYourSay22 https://bit.ly/3tNeTv9</p>

<p>Wednesday 9 March</p>	 <p>Film for social media posts can be downloaded from here: https://vimeo.com/669568295</p>	<p>Unsure what the vascular consultation means to you? Take a look at our short film and read the consultation document at: https://bit.ly/3tNeT_v9 #HaveYourSay22</p>
<p>Friday 11 March</p>		<p>Now's the last chance to have your say on our proposal for vascular services across east Medway, Kent and Maidstone. The consultation closes on Tuesday 15 March, and we want to hear your views. #HaveYourSay22 https://bit.ly/3tNeT_v9</p>
<p>Monday 14 March</p>		<p>Thank you to everyone who took part in our consultation into vascular services across east Medway, Kent and Maidstone. There's a final chance to have your say as the consultation closes on Tuesday 15 March.</p>
		<p>#HaveYourSay22 https://bit.ly/3tNeT_v9</p>

Appendix 5: Social Media advertising

Sponsored post engagement	Total number
People reached	71,443
Impressions	230,346 meaning most people saw content on average 3 times
Link clicks	2,594
Likes	119
Comments	74 This does not include replies
Shares	61
Post saves	33

Video engagement	Number
Total video plays	163,802
3 second video plays	64,296
50% video plays	4,774
Full video plays	1,510

Appendix 6: Media Coverage

Following press releases and follow up by Kent and Medway NHS partner organisations, 5 items of local and regional media coverage were achieved:

Outlet	Date	Link
Kent Online	71,443	https://www.kentonline.co.uk/dover/news/patientsurged-to-consult-on-changes-to-vascular-care-263315
BBC South East Today	02.02.22	
Isle of Thanet News	02.02.22	https://theisleofthanetnews.com/2022/02/01/publicconsultation-launched-on-proposals-for-specialisedvascular-services-in-kent-and-medway
News Anyway (Kent)	09.02.22	https://www.newsanyway.com/2022/02/08/consultationon-specialised-vascular-services-in-kent-and-medway
BBC South East Today	14.03.22	

Appendix 7: Stakeholders

Stakeholder and community organisations	Date/s contacted
Patient Participation Groups and CCG Health Networks	
East Kent	
West Kent	
Dartford, Gravesham and Swanley	
Medway & Swale	19.01.22
Kent & Medway CCG community bulletin recipients (6,000)	19.01.22
Voluntary Community Sector	19.01.22/ 09.02.22
Age UK North West Kent	19.01.22/ 09.02.22
Age UK South Kent Coast	19.01.22/ 09.02.22
Age UK Maidstone	19.01.22/ 09.02.22
Age UK Canterbury	19.01.22/ 09.02.22
Age UK Thanet	19.01.22/ 09.02.22
Age UK Sevenoaks & Tonbridge	19.01.22/ 09.02.22
Age UK Faversham & Sittingbourne	19.01.22/ 09.02.22
Age UK Sittingbourne	19.01.22/ 09.02.22
Age UK Sheppey	19.01.22/ 09.02.22
Age UK Herne Bay and Whitstable	19.01.22/ 09.02.22
Age UK Tunbridge Wells	19.01.22/ 09.02.22
Diabetes UK South East	19.01.22/ 09.02.22
Beaumont Society	19.01.22
Medway Gender Sexual Identity Centre	19.01.22
Transgender Peer Associates Dover	19.01.22
Thanet Active Retirement Association (TARA)	19.01.22
Thanet LGBT 50+ Group	19.01.22
Thanet Over 50's Forum	19.01.22
Thanet Seniors Friendship Club for 50 Plus	19.01.22
Folkestone & Hythe Older Peoples Forum	26.01.22
Age UK Dover	19.01.22
Dover Senior Citizens Forum	19.01.22
Folkestone and Hythe Hub Services	19.01.22
Age UK Ashford	19.01.22
Carers Support Ashford	19.01.22
Age UK Faversham	19.01.22
Age UK Herne Bay (and Whitstable)	19.01.22
Citizens Rights for Older People (CROP)	19.01.22
Age UK Canterbury	19.01.22
Carer's Support (Canterbury, Dover Thanet)	19.01.22
Gravesham 50+	19.01.22
Dartford Elders Forum	19.01.22
Medway Voluntary Action	19.01.22
Carers First Medway	19.01.22
Sheppey Matters	19.01.22
Swale CVS	19.01.22
Freedom Centre, Sheppey	19.01.22
Kent and Medway Wheelchair Services	19.01.22
KCHFT Learning Disabilities Forums	19.01.22



Maternity Voice Partnership East Kent	19.01.22
Maternity Voice Partnership Maidstone	19.01.22
Maternity Voice Partnership Medway	19.01.22
Kent Equality Cohesion Council	19.01.22
Gypsy and Traveller KCC	19.01.22
Arthritis Action	19.01.21
Centre for Independent Living Kent	19.01.21
Equalities & Communities Officer, Maidstone Borough Council	19.01.21
Involve Kent	19.01.21
Older People's forum	19.01.21
Crossroads Care	19.01.21
Alzheimer's Society	19.01.21
Kent Libraries	19.01.21
Stonewall	19.01.21
Childrens Centres	19.01.21
Mela Advisory Group	19.01.21
Kent Refugee Action Network (KRAN)	19.01.21
Triratna West Kent Buddhist Group	19.01.21
Nigerian Association Kent	19.01.21
Shri Guru Nanak Gurdwara	19.01.21
Maidstone Mosque	19.01.21
Swale Senior Citizens Forum	26.01.21
Transgender Peer Associates Ashford	26.01.21
Medway Community Response meeting	14.01.21
Medway Voluntary Services group including	19.01.22
Age UK	
Age UK	
Carers First	
Medway Diversity Action	

Appendix 8: Engagement Log

Updated: 7 April 2022 Improving vascular services consultation engagement log

Date	Type	Audience	Key messages/Discussion content
01.02.22	Website		News release and links to consultation document on K&M CCG website
01.02.22	Email	Medway and Swale FT governors	Message to governors
01.03.22	Public engagement event		
02.02.2022	Meeting	MPs: Roger Gale, Damian Green, Natalie Elphicke, Tracey Crouch Represented by officers	Summary of the consultation objectives was presented to Kent and Medway MPs at the CCG's monthly briefing on 2 Feb. All were briefed that the consultation has started, reminded they've been send specific information by email and encouraged to take part and share with constituents.
02.02.2022		Kent and Medway MPs briefed at a regular CCG briefing meeting	
02.02.2022		VCSE: reminder sent to all the VCSE target groups (follow on from 19.01) + link to consultation and invites to public meetings	
02.02.22	News Release	Isle of Thanet Gazette (Kent)	
02.02.22	News Release	South East News	
02.02.22	Website	Medway and Swale residents and patients	News release and links to consultation document on Medway NHS Foundation Trust website

02.02.22	Video briefing	Medway staff	Inclusion in the Trust Chief Exec video briefing to all staff
02.03.2022	News media	Kent On Line	
02.03.2022	News media	Kent on line -	
02.03.22	Virtual meeting	Kent Disability Forum	
03.02.22	Email	Medway and Swale FT members (mostly local residents)	Message to Trust members
03.03.22 scheduled 7pm	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
04.02.22	Email	Medway staff	Included in weekly Chief Exec email to Medway staff
04.03.2022	News media Letter to Editor	Medway Messenger Main KM group email Sheerness Times-Guardian Sittingbourne News Extra Medway Messenger Various individual Messenger Group journalists at the publications above Kent Live Village Voice (local magazine in Hoo) Inside Swale and	

07.02.22		G4S	Positive response from patient relationship manager about supporting the consultation
07.02.22	Email	Medway FT	Included in Chiee Exec message to
07.03.2022	Social Media	Notification that 77 people saw tweet	
07.03.22 scheduled 11.30am	Social media	Medway and Swale residents and patients	post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
08.02.22	Public engagement event		
08.02.22	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
08.03.2022		Community focus group: Women of Faith, Medway	
08.03.22	Public engagement event		
09.02.22	News Release	News Anyway (Kent) coverage	
09.02.22	News Release	Isle of Thanet News	
09.02.22	Social Media	Social Media	
09.02.22	Link to news release		

09.02.22	Letter and consultation document sent to patients	Medway and Swale residents and patients	Letter informing patients under the care of Medway NHS Foundation Trust about the consultation and listening events. Brochure also sent with the letter.
09.02.22	Letter to editor	Medway and Swale residents and patients	Letter to editor from Medway's Chief Medical Officer Alison Davis letting readers know the consultation is running and encouraging them to take part by attending listening events. Link to consultation platform also included.
09.02.22	Listening event	Patients and residents living in	
09.02.22 AM and PM	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
09.03.22 scheduled 4pm	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule

10.02.22	MFT internal comms		<p>MFT website - link to consultation info-</p> <p>Internal comms began on Friday 28:</p> <p>Messages were included in our daily all staff email bulletin</p> <p>Weekly all staff newsletter</p> <p>Monthly Team Brief (delivered to 100 senior managers verbally and distributed to 300 by email)</p> <p>Staff intranet</p> <p>Stakeholder briefing which is sent to approx. 50 external people locally including MPs and partner organisations</p> <p>Consultation documents being distributed</p>
10.02.22 AM and PM	Social media	Medway and Swale residents and patients	<p>Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule</p>
10.03.2022		Community focus group: Allhallows, Friends of Allsaints Church	
11.02.2022		Medway VCSE forum meeting attended to raise awareness of live consultation and dates for meetings, 40+ VCSE members regularly attend	
11.02.22 AM and PM	Social media	Medway and Swale residents and patients	<p>Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule</p>

12.02.22 AM and PM	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
12.2021-03.2022	Social media, emails and phone calls	Medway Community Action update	<p>A total of 55 social posts across 6 platforms (facebook, twitter & linkedin)</p> <p>3 Mailchimps to 3650 subscribers (total)</p> <p>219 Emails to existing Focus Group Facilitators & Community Health Researchers (1 per month Dec, Jan & Feb to 37 FGF's & 36 CHR's)</p> <p>640 Emails to Befriending Together members & Volunteers</p> <p>704 Targeted Emails in total (1 per month Jan & Feb)</p> <p>540 Email in total to Community Update Meeting Group (1 per month in Dec, Jan & Feb)</p> <p>120 Email to Community Faith Forum Partners in total (1 in Dec & Jan)</p> <p>197 Phone calls made to community groups, existing Focus Group Facilitators and Community Health Researchers</p> <p>Topic Launch & Program Review Meeting with existing CHR's 11th January (6 attended – all were sent notes from the meeting)</p> <p>A 'notable' number of Focus Group Facilitators and Community Health Researchers could not take part due to families coming down with Covid and Bereavements and projects falling at the same time as some of the sector were re-opening again.</p>
13.01.22	Email	K&M CCG, Millbrooke Healthcare, G4S, SECAmb, KCHFT, Bcpasoutheastchiropody, Diabetes UK	Public consultation starts 1 Feb 22, sent consultation doc, will send a comms pack, offered to set up a briefing mtg

13.01.22	Email	JHOSC members	Sent consultation doc final layout, advised consultation start date now 1 Feb 22, gave dates of engagement events
13.02.22 AM and PM	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
14.01.2022		Medway VCSE forum meeting attended to raise awareness of upcoming consultation, 40+ VCSE members	
14.02.22 scheduled for 7.30pm	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
14.03.2022	News media		
15.02.2022		West Kent Stakeholder Engagement Action Group: meeting attended to ask	
15.02.22	meeting	West Kent Stakeholder Engagement Action Group: K&M CCG engagement lead spoke at the meeting	
15.03.2022	News media and social media	Comments on Facebook and KM article	
15.03.2022	Meeting	NHSEI consultation and engagement lead presenting to commissioning staff for NHSE/I re vascular	

17.02.2022		Medway and Swale PPG Chairs meeting: Carol Wood gave a presentation on the consultation, followed by a discussion + feedback	
17.02.22	meeting	Medway and Swale PPG Chairs meeting – 17/02/22: NHSEI consultation & engagement manager speaking on the consultation, followed by a	
17.02.22	Meeting of PPG	NHSEI consultation & engagement manager presented about vascular services at the Medway and Swale patient participation group meeting. 22 people attended and	
18.02.22	Staff engagement event		
18.02.22		EKHUKT internal comms	Message to vascular staff to remind them to attend the public consultation staff session on 18/2
18.02.22 scheduled 12pm	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule

19.01.2022		Voluntary and community organisations across Kent and Medway working with appropriate service users contacted to alert to consultation and to ask for opportunities to engage and to share consultation information further – including older people’s support, local Age UK	
2022 Jan to March	Facebook, Twitter, Instagram	Facebook, Twitter and Instagram	
21.02.22		Message to Medway staff to encourage them to sign up to attend public consultation events and/or submit a consultation response	
21.02.22 scheduled 8am	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
22.02.22	Public engagement event		

22.03.2022		Healthwatch Kent: Seven social media posts Facebook: had 7 engagements Twitter: had 16 engagements and 3 re-shares Website visits: Medway Facebook: had 9 engagements Twitter: had 11 engagements and 2 re-shares Website visits: 21	
22.03.2022	Newsletter	General Public	
22.03.2022	PDF Newsletter	Kent Physical Disability Forum	
22.03.2022	MHUV Newsletter	Mental Health User Voice Network	
22.03.2022	Healthwatch Kent Newsletter	General public	
24.02.2022	Email	KCC to share with Learning Disability Partnerships	Information about the conversation and the Easy Read version.
24.02.22 scheduled 2.30pm	Social media	Medway and Swale residents and patients	post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
24.02.2022	Email	KCHFT Trans & Non-Bi	Information on background of consultation, integrated impact assessment recognising gender reassignment as high risk group. Link to consultation 'join the conversation' page.

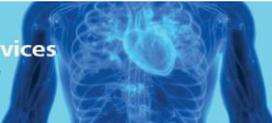
27.01.22	Website	NHSE link to consultation resource	
27.01.22	Email	Wheelchair Services at Millbrook	positive response
28.01.22	Email	NHSE Learning Disability network	CW emailed the NHSEI LD networks asking for their support
28.01.22	Email	Maternity Voice partnerships in Kent, Medway and	
28.02.22 scheduled 3.45pm	Social media	Medway and Swale residents and patients	Post informing people about the consultation and encouraging them to take part. Link to consultation website page included. Content came from vascular consultation social media schedule
31.01.2022		Patient Participation Group Chairs: The engagement team wrote to all chairs advertising the consultation and asking them to pass on the information to members	
31.01.22	News Release	News release to Kent and Medway media	
31.01.22	Website	Website goes live on NHSEI platform	
31.01.22	Email/letter	letter to all Kent and Medway MPs	Letter to MPs re consultation
31.01.22	Email	Patient Participation Group Chairs: Letters to all chairs advertising the consultation and asking them to pass	
31.01.22	Email	Local Councillors: Letters to all 600 + local councillors – County Council, Medway, District	

31.01.22 and 02.02.22	Email and briefing	Letters to all kent and medway MPs 31/01/22. MPs were also briefed on a regular meeting on	
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Appendix 9: NHS staff event presentation

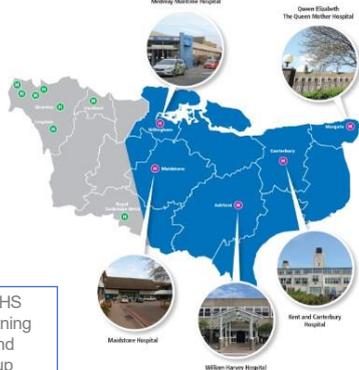


Improving vascular services
across east Kent, Medway and Maidstone



Public Consultation event for NHS staff

Friday 18 February 2022

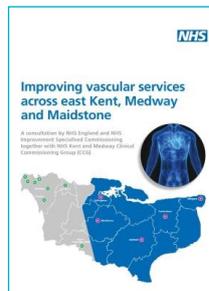


A consultation by NHS England and NHS Improvement Specialised Commissioning South East together with NHS Kent and Medway Clinical Commissioning Group

Purpose of today



1. Introduction
2. The proposal
3. The decision making process
4. Next steps
5. Discussion



Introduction



Dr Alison Davis

Chief Medical Officer, Medway Foundation Trust



The proposal

Dr Jonathan Purday
 Kent and Medway Vascular Network lead

Our goal



To achieve world class vascular services for east Kent, Medway and Maidstone, which:

- Meet national standards and best practice
- Ensures we have more specialists with the right skills to provide patients with the very best care



Why do things need to change?



National guidance

To ensure the best outcomes:
 Doctors need to **see enough different cases** to maintain their expertise

High volumes of patients – minimum 800,000 catchment

24/7 access to care
 Needs 6 full time vascular surgeons, 6 full time interventional radiologists and specialist nurses.

Network working
 Vascular staff work together across multiple hospitals

Dedicated facilities

East Kent, Medway and Maidstone

Medway NHS Foundation Trust serves catchment of **420,000** patients

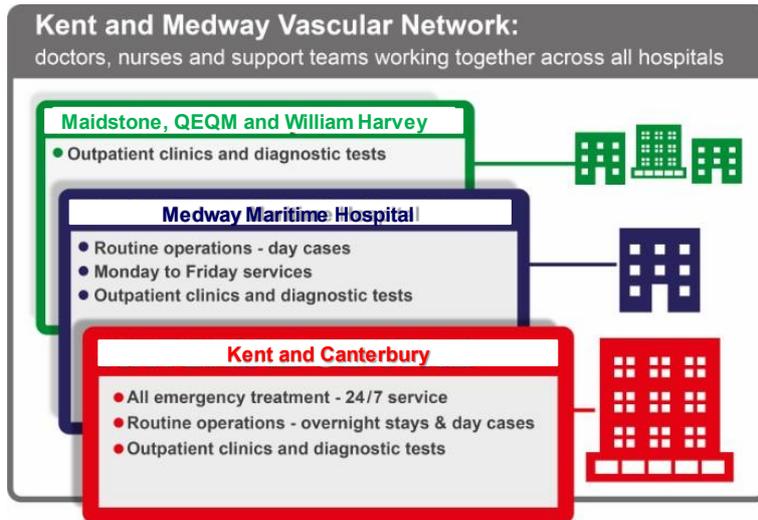
East Kent Hospitals University NHS Foundation Trusts serves catchment of **720,000** patients

East Kent
 6 vascular surgeons
 5 interventional radiologists

Medway
 5 vascular surgeons
 4 interventional radiologist consultants (incl. part-time)

Vascular Network
 Creating one team strengthens a developing network

The proposal



Why Kent and Canterbury?



- Almost twice as many vascular procedures take place at Kent and Canterbury (740) compared with Medway (409)
- Some inpatient surgery temporarily moved to K&C in 2020 – outcomes have been sustained (higher than national average) or improved
- Locating the service in Canterbury optimises travel times for the majority of patients
- Medway does not have the space to expand
- K&C already has a dedicated ward for vascular inpatients, and is the specialist centre for regional renal services



Network working

Mr Lal Senaratne

Vascular surgical lead, East Kent Hospitals



Summary



Emergency care

Patients treated by 24/7 specialist team at K&C only.
Follow up care at local hospital.



Routine care

Patients seen by vascular team at local hospital to determine diagnosis and treatment needed.
Inpatient treatment at K&C. Day surgery at K&C or Medway. Ongoing monitoring at local hospital.



Outpatient care

No change – patients will continue to access these services at their local hospital – Ashford, Canterbury, Maidstone, Margate or Medway

Network working



- Working as one vascular team across the county
- On-call rotas
- The role of vascular nurse specialists
- How major cases will be assessed prior to surgery
- 28 vascular beds with ITU and HDU support
- Proposal for a Level 1+ facility
- New IR suite build



Decision making process

Kierstan Lowe

Consultation and Engagement on behalf NHS
England



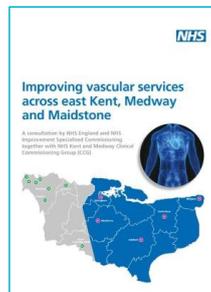
Public consultation



How are we engaging the public?



- Sharing consultation details directly with patients by post, clinics and screening appointments
- Engaging with local patient and carers groups
- 4 online public listening events
- Social media, including paid for adverts
- Local media



Next steps during consultation



- **Complete the consultation survey** by 15 March
<https://jointheconversation.scwcsu.nhs.uk/vascular-services>
- **Share consultation materials with patients / relatives** – copies of the consultation document are available to share e.g. in clinics, wards...
- **Public events** – 3 further online listening events on 22 Feb, 1 March and 8 March – register on link above

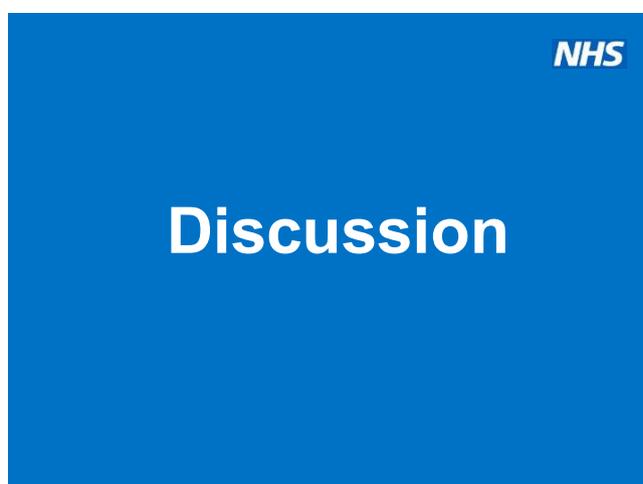


Next steps after consultation



Indicative timeline, subject to consultation feedback

- **March – May** - consultation feedback is written up and considered by commissioners at NHS England and Kent and Medway CCG
- **April – May** - Development of a decision making business case
- **May** – Commissioners' decision expected



Questions



What do you think of:

- working together as one vascular team across multiple hospitals?
- the proposal for a single inpatient vascular centre?
- the proposal to locate this at Kent and Canterbury Hospital?

Do you think that a single vascular inpatient centre would:

- meet national standards with a combined catchment of 1.1 million?
- help in attracting potential new staff?

Is there anything else that should be taken into consideration in the design and delivery of vascular services in Kent and Medway?



Finally...



If you have any further questions, please contact:
england.seconsultation@nhs.net

Consultation document, survey and event registration:
[https://jointheconversation.scwcsu.nhs.uk/vascular - services](https://jointheconversation.scwcsu.nhs.uk/vascular-services)

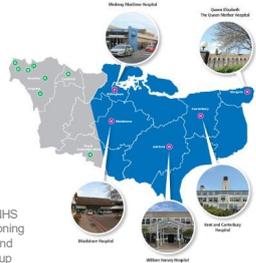


Appendix 10: Patient and Public event presentation

Improving vascular services
across east Kent, Medway and Maidstone



Consultation Event



A consultation by NHS England and NHS Improvement Specialised Commissioning South East together with NHS Kent and Medway Clinical Commissioning Group

Welcome




Purpose of today



Time	Activity
	Outline why change is needed
	Explain our proposals for change
	Break
	Listen to what you think
	Outline next steps

Public consultation




What are vascular services?



Vascular conditions

Abdominal aortic aneurysm – a bulge in the artery wall that can rupture

Carotid artery disease – which can lead to a stroke

Blocked arteries – which can put limbs at risk

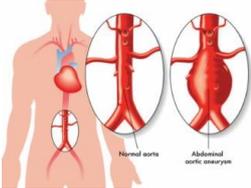
Vascular treatment

Bypass surgery

Repair blocked arteries

Treat blood clots in limbs

Treatments using X-Ray, CT, MRI, ultrasound



What happens now?





Kent and Canterbury Hospital
full range of services including inpatient surgery, day surgery, outpatient care and diagnostic tests



Medway Maritime Hospital
some inpatient vascular surgery*, day surgery and outpatient care and diagnostic tests



Maidstone Hospital



QEQM Hospital



William Harvey Hospital

These hospitals provide outpatient care and diagnostic tests

* Since January 2020 AAA surgery has been provided at Kent and Canterbury Hospital



Why do things need to change?

National guidance

To ensure the best outcomes:

Doctors need to **see enough different cases** to maintain their expertise

High volumes of patients – minimum 800,000 catchment

24/7 access to care
Needs 6 full time vascular surgeons, 6 full time interventional radiologists and specialist nurses.

Network working
Vascular staff work together across multiple hospitals

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Medway NHS Foundation Trust serves catchment of **420,000** patients

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East Kent
6 vascular surgeons
5 interventional radiologists

Medway
5 vascular surgeons
4 interventional radiologist consultants (incl. part-time)

Vascular Network
Creating one team strengthens a developing network



Our goal

To achieve world class vascular services for east Kent, Medway and Maidstone, which:

- Meet national standards and best practice
- Ensures we have more specialists with the right skills to provide patients with the very best care

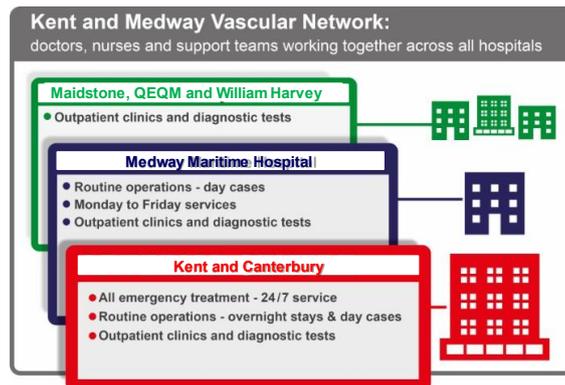


Our proposal





Questions?



Who will the changes affect?



- Most vascular patients **do not require major surgery**
- The **majority of patients** will continue their care at their **local hospital**

William Harvey Hospital, Ashford; QEOM Hospital, Margate; Maidstone Hospital; Medway Maritime Hospital and Kent & Canterbury Hospital



- Outpatient appointments will also continue at Dover and Sheppey

Who will the changes affect? cont...



- Patients will only travel to the K&C for surgery that needs an **overnight stay**
- The change will affect around **265 patients a year**
- Emergency surgery already takes place at the K&C – patients transported by ambulance



Why Kent and Canterbury?



- Almost twice as many vascular procedures take place at Kent and Canterbury (740) compared with Medway (409)
- Some inpatient surgery temporarily moved to K&C in 2020 – outcomes have been sustained (higher than national average) or improved
- Locating the service in Canterbury optimises travel times for the majority of patients
- Medway does not have the space to expand
- K&C already has a dedicated ward for vascular inpatients, and is the specialist centre for regional renal services

Emergency care



- To include patients needing immediate treatment as a result of sudden new symptoms, worsening of existing symptoms or complications of another condition
- Patients may come via ambulance, turn up at A&E or already be in hospital
- Patient will be treated by 24/7 specialist team at Kent and Canterbury Hospital
- Follow up care at local hospital e.g. outpatient clinic

Routine care



- Patient referred to vascular team by nurse, GP or screening programme
- Patient seen by vascular team at local hospital to determine diagnosis and treatment needed
- Depending on treatment needed the patient would have:
 - inpatient treatment at Kent and Canterbury Hospital
 - day treatment at either Medway or Kent and Canterbury hospitals, whichever is closer.
 - Ongoing monitoring at their local hospital

Outpatient care



- No change – patients will continue to access these services at their local hospital or hospital of choice
- Outpatient care includes a range of outpatient clinics, diagnostic tests and follow up care
- e.g. first appointment, follow-up appointment after surgery, rehabilitation, ongoing care and management.



Patient example: Jane



- **Jane, 61, from Ramsgate**
- Ex-smoker, type two diabetes
- Pain in her legs, which she puts down to "getting old"
- She hasn't been to her GP
- On her last visit to the diabetic clinic the nurse noticed she had cold feet, brittle toe nails and shiny skin
- Jane is referred to the vascular service to investigate a suspicion that she may have Peripheral Arterial Disease (PAD)



Jane's care

- Sees vascular consultant at QEQM Hospital where she has tests to determine diagnosis and plan treatment.
- Treated at Kent and Canterbury Hospital as overnight stay needed.



Patient example: Frank



- **Frank, from Medway, lives alone**
- Goes to the gym regularly and has the occasional pint, feels fit and healthy
- As he's over 65, he's recently had his routine ultrasound screening for an abdominal aortic aneurysm (AAA)
- Frank is surprised to discover he has a AAA
- Referred to the vascular service to discuss what treatment is required



Frank's care

- Appointment with vascular consultant at Medway Maritime Hospital where he has tests to determine treatment and plan care.
- Aneurysm repaired at Kent and Canterbury Hospital as overnight stay needed.



Patient example: Dave



- **Dave, 40, sometimes sleeps rough**
- He drinks dangerous amounts of alcohol and long time smoker
- Three years ago his Ashford GP referred him into the vascular service where he was diagnosed with Peripheral Arterial Disease
- His friend took him to his GP because he was so wheezy
- His GP discovered his foot was discoloured and cold
- The GP sent Dave to A&E immediately



Dave's care

- Assessed at William Harvey A&E
- Transferred to Kent and Canterbury for urgent surgery
- Follow up care at local hospital

Questions?

**Break –
5 mins**



Welcome back

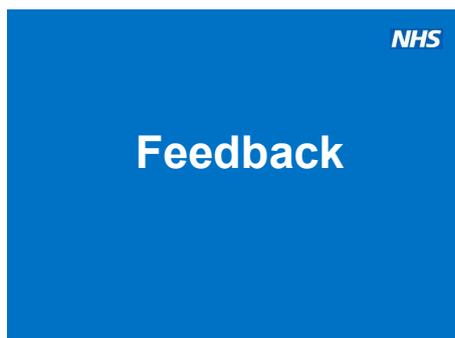
Introductions - discussion

- We would like to hear your views
- 3 broad questions to open up the discussion – see Chat
- If you're happy to, please tell us
 - your name
 - where you live
 - your interest in or experience of vascular services

What do you think?



- What factors are important to you in the service and care you receive - both in and out of hospital?
- Is there anything we need to consider in terms of travel and transport arrangements for both patients and visitors?
- Is there anything else you would like to tell us about vascular services?



Next steps



- **Online questionnaire** – complete by 15 March
<https://jointheconversation.scwcsu.nhs.uk/vascular-services>
- **Printed materials** – if you prefer a paper questionnaire please send it to Freepost, MEDWAY NHS FT MEMBERSHIP OFFICE. No stamp needed.
- **Patient panel** – you can apply to be part of our patient panel to help co-design the service
- **Outcome** – the final report on the outcome of the consultation will be published in the spring



Appendix 11: Profile of survey respondents

In total 255 people responded to the survey. Of these, 174 responded online and 81 hard copy responses were received.

Section 1: Consultation survey response profile

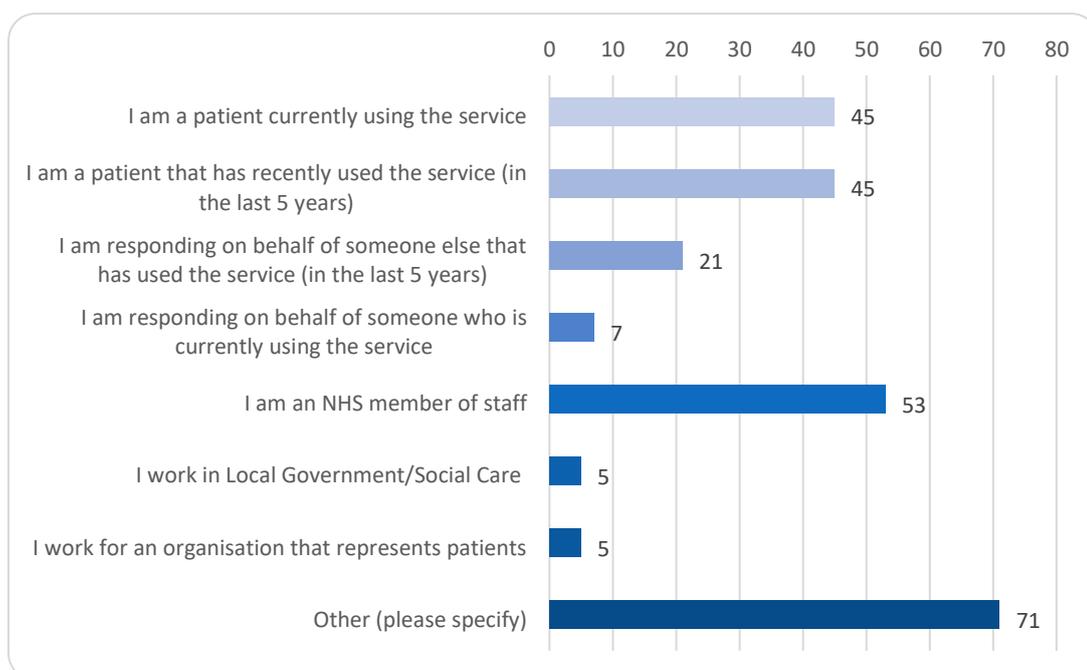
1. Please tell us in what capacity you are responding

118 (47%) of respondents were either currently using the services or had done in the last 5 years or were responding on behalf of someone that was either currently using services or had done in the last 5 years.

63 (25%) of respondents identified themselves from organisations, the majority of which are NHS staff (53 people).

71 (28%) identified as 'other', these included people who had been contacted by Diabetes UK, retired NHS professionals and individuals that were elderly with an interest in the future provision of services.

Figure 1: Capacity



Source: Consultation survey 2022 Base: 252 (3 skipped)

2. If you are an NHS member of staff, please tell us which NHS organisation you work for?

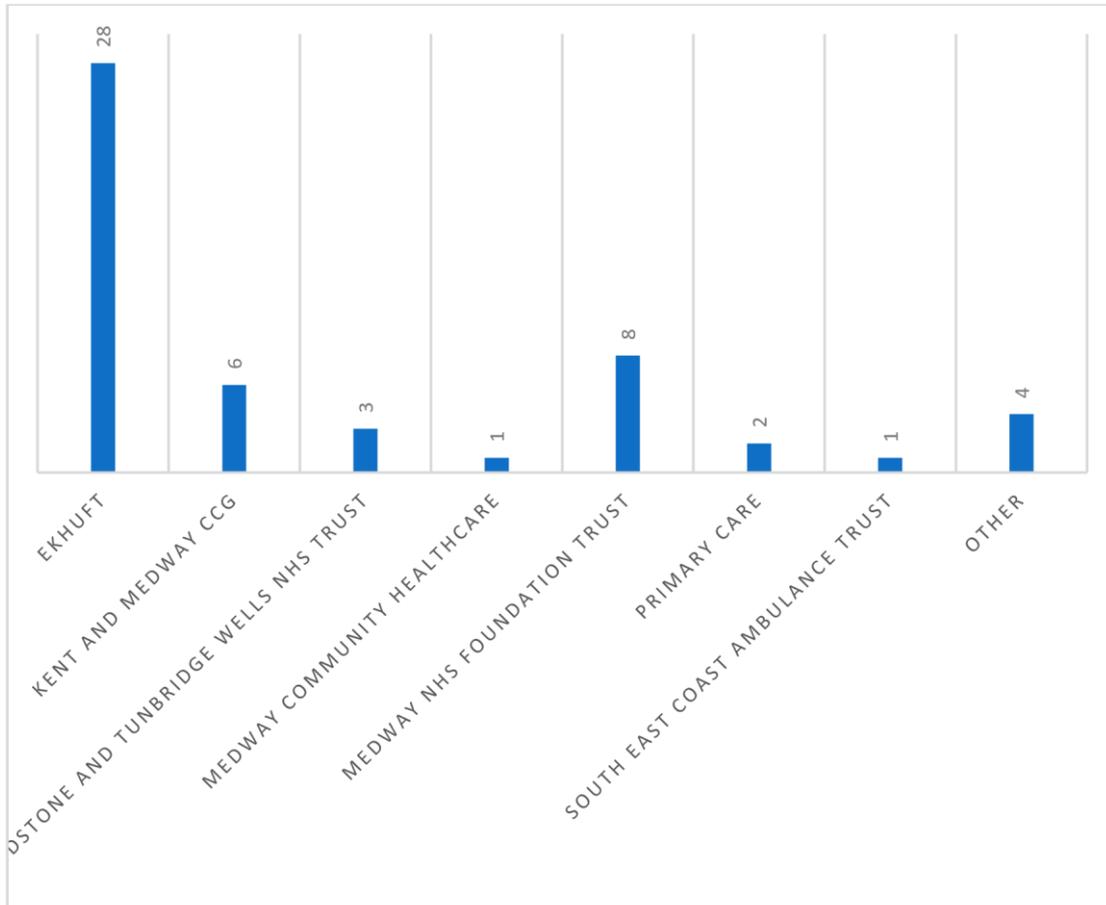
53 staff from NHS organisations responded to the consultation.

Twenty-eight of these were from East Kent Hospitals University NHS

Foundation Trust and a further eight responses were received from Medway NHS Foundation Trust. A smaller number of responses were from other NHS organisations in the area.

Figure 2: NHS Organisations





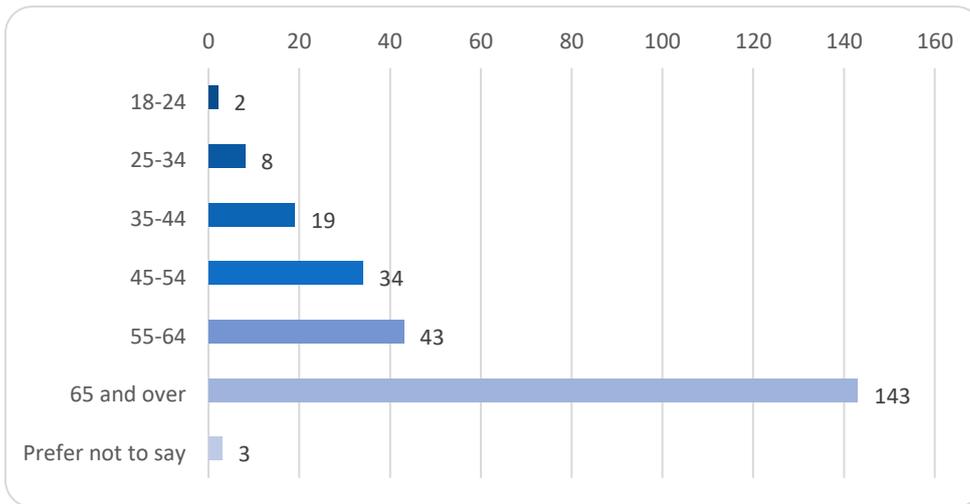
Source: Consultation survey 2022 Base: 53 (respondents from organisations)

3. Please could tell us your (or the person you are responding on behalf of) age?

The largest group of respondents were 65 and over (143 people). Of those aged 35-44 and 45-54, thirty-seven were staff. Of those aged 25 – 34, five respondents were staff members.

Figure 3: Age



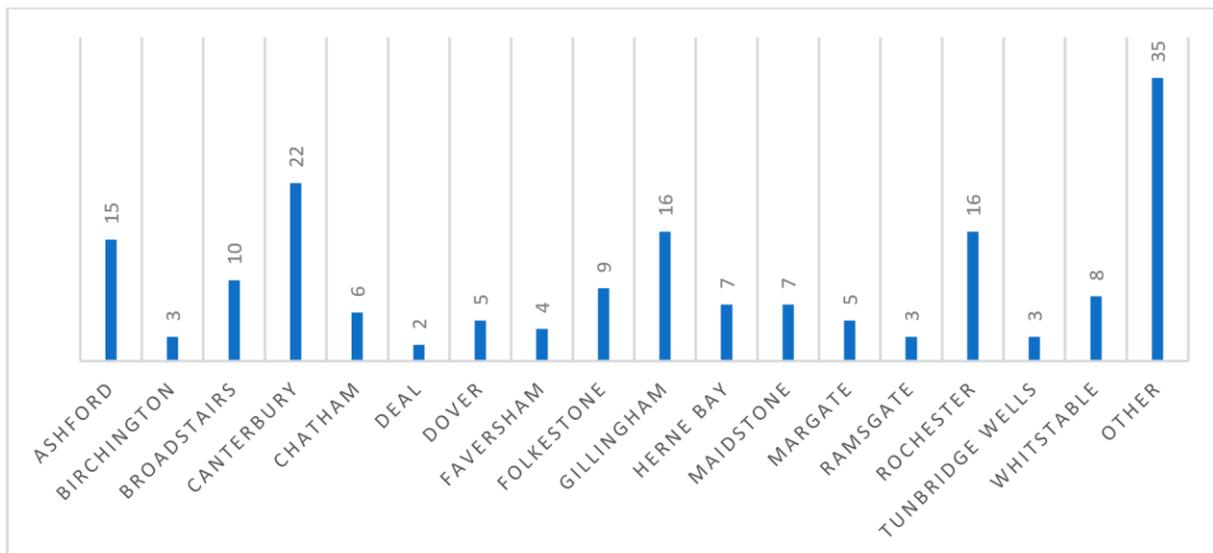


Source: Consultation survey 2022 Base: 252 (3 skipped)

4. Please could you tell us your (or the person you are responding on behalf of) hometown and postcode

Seventy-three respondents did not provide a hometown in response to this question, the chart below, shows the spread of the remaining responses by hometown.

Figure 4: Hometown



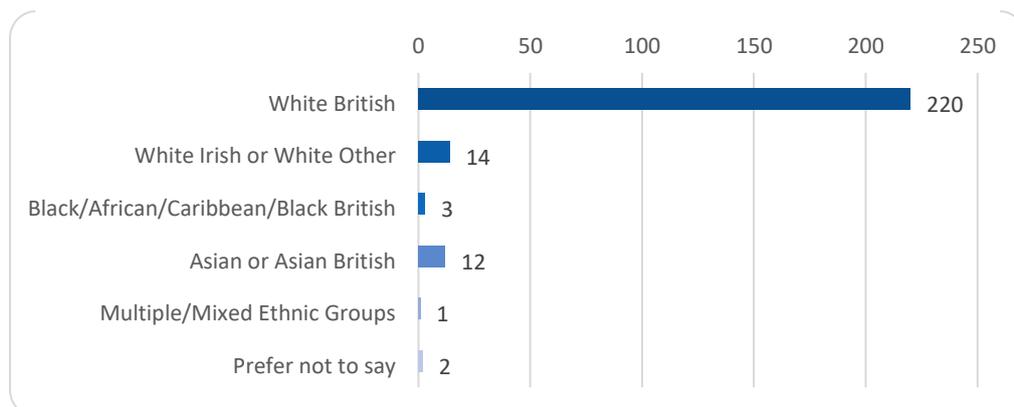
Source: Consultation survey 2022 Base: 249 (6 skipped)

5. Which ethnic group do you (or the person you are responding on behalf of) belong to?

Most respondents (234 people) were White British, White Irish or White Other. Twelve respondents were Asian or Asian British with a smaller number of respondents from other ethnic groups.



Figure 2: Ethnicity

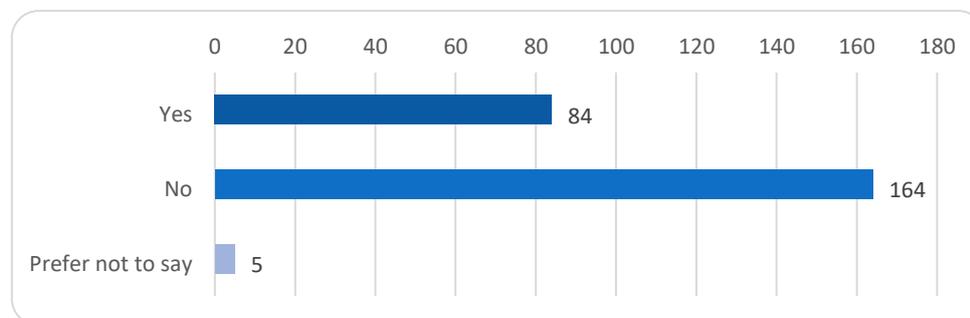


Source: Consultation survey 2022 Base: 252 (3 skipped)

6. Do you (or the person you are responding on behalf of) consider yourself to have a disability?

164 (65%) of respondents said that they did not have a disability, of the 84 (33%) that said that they did, 22 were patients who were either currently using the service or had been a patient in the last 5 years.

Figure 2: Disability

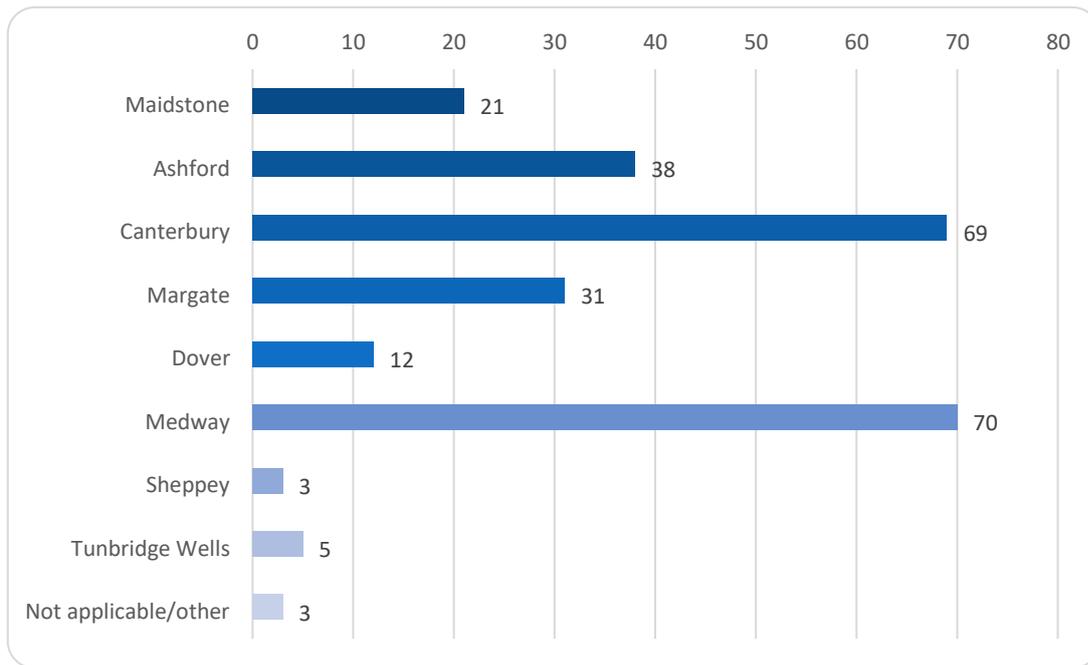


Source: Consultation survey 2022 Base: 253 (2 skipped)

7. From the following list which is your (or the person you are responding on behalf of) nearest hospital, using your normal mode of travel?

For most respondents their nearest hospital was Medway (70 people) and then Canterbury (69 people). For those that said not applicable this was because they were either staff or because their nearest hospital was not listed, specifically Darent Valley Hospital.

Figure 2: Nearest Hospital



Source: Consultation survey 2022 **Base:** 252 (3 skipped)

Appendix 12: Ashford Borough Council response

Councillor P Feacey

Cabinet Member for Community Safety and Wellbeing
40 Viburnum Close, Ashford, Kent TN23 3LB



Civic Centre
Tannery Lane
Ashford
Kent TN23 1PL
01233 331111

www.ashford.gov.uk



@ashfordcouncil



AshfordBoroughCouncil

NHS England and NHS Improvement Specialised Commissioning
Via email Ask for: Cllr Peter Feacey

Email: peter.feacey@ashford.gov.uk

Direct line: 07788 482053

Date 15 March 2022

Dear NHS England and NHS Improvement Specialised Commissioning Team

Improving Vascular Services across East Kent, Medway and Maidstone

I write on behalf of Ashford Borough Council in my capacity as the Portfolio Holder for Community Safety and Wellbeing to provide feedback on the Improving Vascular Services consultation document.

We acknowledge and support the ambition to create a vascular service of excellence for Kent and Medway that ensures the best outcomes and chances of survival for patients based on best practice agreed by experts. We further support the desire to ensure that we have more specialists available 24/7 with the right specialist skills, equipment and infrastructure. We note and support the aspiration to meet national standards for vascular services.

The desire and indeed the advantages that flow from having a single centre are acknowledged. While every community would like to have a single centre located in their area, it is clear that specialist services need to have large catchment areas so that the specialist doctors see enough cases to be properly skilled. This makes it inevitable that some will live further from a specialist centre than others.

With regard to services at the William Harvey Hospital (WHH), we note that little will change. We welcome the decision to retain outpatient clinics and diagnostic tests at the WHH. It is clearly important to provide as many services locally as possible, especially when patients have to attend multiple times over an extended period. We also note that Ashford patients are already travelling to the Kent & Canterbury Hospital (K&C Hospital) for vascular procedures and that emergency surgery takes place there. The number of patients affected by the change is also relatively small which is clearly relevant and limits impact.

Whilst acknowledging the reasons for proposing a single centre at the K&C Hospital, our aspiration is for the centre to be ultimately located within the WHH. We note that the current proposal is a



medium term solution and that the centre will need to be sited within a major hospital. The fact that the K&C Hospital is not a major hospital (i.e. no A&E provision) is noted and consequently, we believe, is a deviation from the national standard. It is hoped the vascular service (and indeed other services not currently provided) will finally be located at the WHH and believe that this is possible in the context of the wider East Kent (EK) hospital transformation programme. It is clear that vascular services will need to be moved to whichever hospital option is finally chosen (i.e. the WHH or a new hospital).

We must stress that our ambition is to support expansion of the WHH in order to meet the demands of our growing local population as well as meeting the needs of EK and beyond.

It is important to stress the challenges for those who do have to travel to Canterbury for vascular services. This is a relevant consideration not least when one considers the planned withdrawal of bus services for many of the more rural areas of the county.

Finally, what is important during this interim period is that the desired improvements are actually realised. There need to be more specialists actually available 24/7, with access to more specialists, and more support staff. There must be no increase in waiting times for planned vascular procedures and the necessary communication processes (including IT and access to records) must be in place to ensure that those outside the centre know what is happening. If this is not achieved our patients will not have the best outcomes and chances of survival and the ambition to create a vascular service of excellence for Kent and Medway will not have been achieved.

I hope this is helpful and thank you for considering our feedback.

Kind regards

Pfeacey

Councillor Peter Feacey Portfolio Holder for Community Safety & Wellbeing



Appendix 13: MP Response





HOUSE OF COMMONS

LONDON SW1A 0AA

Sent Via Email to:
england.seconsultation@nhs.net

23rd February 2022

Dear Sir or Madam,

We are writing to you as the Members of Parliament for Rochester and Strood, and Gillingham and Rainham, in reference to the ongoing consultation regarding vascular services in Kent and Medway.

The vast majority of our constituencies and wider the Medway Towns are served by Medway Maritime Hospital, which we note will be affected by the changes set out in the consultation document. While it is welcome that vascular day services and rehabilitation will remain at Medway Maritime, it is disappointing that we will be losing our vascular inpatient services for patients requiring an overnight stay.

Medway is the largest and most densely populated part of Kent and we already have a high level of health deprivation, inequality, and underinvestment. It is our concern that, yet again, services are being moved out of Medway to elsewhere in the county.

While we note that there is an increased desire to set up specialist hubs across health organisation, we feel though this is constantly coming at the detriment of Medway. For example we have recently lost our Hyper-Acute Stroke Unit and there are plans to remove the mental health inpatient ward (Ruby Ward) from Medway Maritime. Additionally, we have lost the dedicated Medway CCG and we are worried that Medway is not getting the focus, support, or investment it needs.

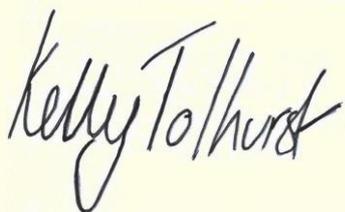
A decision to move services from Medway to Canterbury will ultimately mean that all of our constituents will have to travel further to receive specialist vascular services, and this is becoming increasingly difficult to justify with each service we continue to lose.

We understand from the consultation document that part of the reason behind the decision was that *“Medway Maritime Hospital does not have the space to take over the provision of all vascular inpatients for east Kent, Medway and Maidstone. Extra building would be needed and the site does not have space for this. Building work would also delay the implementation which is needed urgently.”*

It has long been the opinion of Medway MPs, Medway NHS Foundation Trust, and our constituents that a new hospital is needed for Medway, and we have begun to push for this both publicly and directly to the Government. As this would be a longer-term consideration, it is also our belief that we urgently need investment into short-term capacity upgrades. This consultation only further consolidates the need to begin looking into these options as soon as possible.

While we understand the benefits of improving specialist vascular services across the county, we worry that again patients in Medway are set to lose the most and cannot continue to support the relocation of services without the population of Medway getting any substantive improvements. We urge the CCG to provide some clear commitments to the patients of Medway on the future availability of health services and the urgent need for capacity upgrades.

Yours faithfully,



Kelly Tolhurst MP
Member of Parliament for
Rochester and Strood



Rehman Chishti MP
Member of Parliament for
Gillingham and Rainham

Improving vascular services

across east Kent, Medway
and Maidstone

Have your say on vascular services

Appendix 14: Consultation Flyer

The NHS is consulting on a proposal to improve vascular services in the east Kent, Medway and Maidstone areas.

We welcome the opportunity to listen to your views before the consultation closes on 15 March 2022.

Join an online listening event to hear from vascular experts and tell us what you think.

Weds 9 February 5pm -7pm

Tues 22 February 10am-12noon

Tues 1 March 10am-12noon

Tues 8 March 11am-1pm

More here:

<https://jointheconversation.scwcsu.nhs.uk/vascular-services>

Appendix 15: Consultation Communications and Engagement Strategy

<https://www.england.nhs.uk/south-east/wp-content/uploads/sites/45/2022/01/Kent-vascular-consultation-strategy-2021-v5.pdf>



Appendix 16: Summary of Consultation costs

Activity	Cost
Translations (final page of consultation document)	£200
Design consultation document	£1,960
Design & advertising social media	£1,750
Video for consultation website, social media and media	£5,000
Diabetes UK mail out	£3,048
Printing	£3,100
SCW consultation support Survey development, hosting, events, analysis & report	£26,716

NOTE:

This report was compiled with the support of NHS South Central and West Commissioning Support Unit (SCW). All responses to the consultation including letters and emails from the public (names and addresses redacted), letters and emails from stakeholders, completed survey responses and details of meetings were shared with SCW who conducted an analysis of the data and all responses, identified the key themes and drafted this consultation report.