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20 Conclusions for the purpose of schedule 1 to The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended

The pharmaceutical needs assessment has considered the current provision of pharmaceutical services across the county and specifically the demography and health needs of the population. It has analysed whether current provision meets the needs of the population of Kent and whether there are any potential gaps in pharmaceutical service provision either now or within the lifetime of the document. Kent has 271 pharmacies (three of which are distance selling premises) and two dispensing appliance contractors, all providing the full range of essential services. Many provide advanced services as commissioned by NHS England, and some provide services commissioned by Kent County Council via KCC commissioned providers. There are no Local Pharmaceutical Services contractors within the county. 47 of the GP practices dispense to eligible patients across the county. Overall, access to pharmaceutical services in Kent is good due to the spread of premises across the county and the times at which they are open. Redistribution of premises, for example the clustering of pharmacies around GP practices, may impact negatively on the arrangements that are currently in place which in turn may lead to access being worsened, however this will very much depend on the local situation. The Health and Wellbeing Board notes that when considering relocation applications from pharmacies NHS England is required to have regard to, amongst other factors:

- Whether “the location of the new premises is not significantly less accessible” for the patient groups that use the existing premises, and
- Whether the relocation would “result in a significant change to the arrangements that are in place for the provision of” pharmaceutical services. If NHS England is satisfied that the location of new premises is significantly less accessible, or the relocation would result in significant change, then it can refuse the application.

Kent has a population of approximately 1.6 million. The projected population changes and housing developments identified may consequently impact on the type of services required and the number of people accessing pharmaceutical services within the county. However, given the current population demographics, housing projections, the distribution of pharmacies across Kent and their capacity to meet increases in demand, it is anticipated that the current pharmaceutical services providers will be sufficient to meet local needs in the majority of localities. With the current predicted housing developments there will be a future need to increase the provision of pharmaceutical services to the

residents of the new development of Otterpool, those southwest of Ashford town and particular areas in the Maidstone locality. The details of these areas and their pharmaceutical needs are set out in the locality sections.

A number of large multiple community pharmacy companies are currently being sold and it is expected that the new owner will review the number of premises. This will affect the provision of pharmaceutical services across Kent and causing the need for an interim review of this PNA document.

20.1 Current Provision – Necessary Services

Kent Health and Wellbeing Board has defined necessary services as:

- Essential services provided at all premises included in the pharmaceutical lists
- The advanced services of Community Pharmacy Consultation Service, New Medicine Service, and flu vaccination, and
- The dispensing service provided by some GP practices.

20.2 Necessary Services – Gaps in Provision

20.2.1 Access to Essential Services

In order to assess the provision of essential services against the needs of the population the Health and Wellbeing Board considered access (travelling times and opening hours) as the most important factor in determining the extent to which the current provision of essential services meets the needs of the population.

20.2.1.1 Access to Essential Services during Normal Working Hours

The Health and Wellbeing Board has identified that the overwhelming majority of the population is able to access a pharmacy during normal working hours within 20 minutes by car. For the small percentage that cannot the Health and Wellbeing Board is satisfied that there is not a current need for more pharmacies in those areas due to:

- The areas are mainly fields and woods
- In general, the small villages in the areas do meet the travel time
- There are some isolated houses and farms, but in general the population is insufficient to make a pharmacy in the areas financially viable
- Residents will leave the areas for the majority, if not all, of their day-to-day needs, and
- Residents in the areas are likely to be dispensed to by their GP practice

Based on the information available at the time of developing this pharmaceutical needs assessment no current gaps in the provision of essential services during normal working hours have been identified in any of the twelve localities.

Based on the information available at the time of developing this pharmaceutical needs assessment no current gaps in the provision of essential services during normal working hours have been identified in any of the twelve localities.

20.2.1.2 Access to Essential Services Outside Normal Working Hours

There is good access to essential services outside normal working hours through provision by thirty 100-hour pharmacies and extended evening and weekend opening hours offered by other pharmacies:

- 59 pharmacies open seven days a week (includes the thirty 100-hour pharmacies)
- 185 pharmacies open Monday to Saturday
- 104 pharmacies open Monday to Friday, and part of Saturday
- 244 pharmacies that open Monday to Friday.

Outside normal working hours the GP out of hours service will provide courses of treatment where appropriate. Although there may be limited access to the other pharmaceutical services, for example medicines support, signposting or self-car. The patient and public questionnaire showed that 76.4% of respondents preferred to visit a pharmacy between 9.00am and 5.00pm, with only a further 23.6% preferring 5.00 to 10.00pm.

It is not expected that any of the current pharmacies will reduce the number of core opening hours, indeed 100-hour pharmacies are unable to, and NHS England foresees no reason to agree a reduction of core opening hours for any service provider except on an ad hoc basis to cover extenuating circumstances as permitted within the terms of service where this based upon a change in patient need.

Based on the information available at the time of developing this pharmaceutical needs assessment no current gaps in the provision of essential services outside normal working hours have been identified in any of the twelve localities.

20.2.2 Access to advanced services

The Health and Wellbeing Board deemed the following advanced services to be necessary

- Community Pharmacy Consultation Service
- New Medicine Service
- Flu vaccination

Based on the data available the Health and Wellbeing Board is satisfied that there is sufficient capacity to meet the demand for advanced services.

Based on the information available at the time of developing this pharmaceutical needs assessment no current gaps in the provision of the New Medicine Service, Community Consultation service and flu vaccination advanced services have been identified in any of the twelve localities.

20.2.3 Future provision of necessary services

The Health and Wellbeing Board has taken into account the following known future developments:

- Forecasted population growth
- Housing and commercial developments

It has identified future needs for necessary pharmaceutical services in two localities, if development occurs according to plan by 2025/26, namely

- Folkestone and Hythe locality- if the developments of Otterpool Park, Main Road, Sellinge and Sellinge phase 2 site B are built
- Ashford locality- in the area to the southwest of the Ashford town centre namely the Chilmington and Kingsnorth area.
- Maidstone locality-if the developments in Downswood, Otham, Parkwood, Allington and Barming areas are built.

Details of the specific areas in each locality can be found in the locality sections of this PNA.

The Health and Wellbeing Board has not identified any future needs in the other ten localities of Kent.

Based on the information available at the time of developing this pharmaceutical needs assessment future gaps in provision of necessary pharmaceutical services in specific areas of three localities have been identified, namely Folkestone & Hythe, Ashford, and Maidstone localities. No future needs for pharmaceutical services have been identified in any of the other nine localities.

20.3 Other Relevant Services: Current Provision

Kent Health and Wellbeing Board identified that two advanced services (Hepatitis C testing and Stop Smoking Service (referral from Hospital)) whilst not necessary to meet the need for pharmaceutical services in its area, have secured improvements or better access in its area.

20.4 Improvements and Better Access – Gaps in Provision

20.4.1 Current and Future Access to Essential Services – Present and Future Circumstances

Kent Health and Wellbeing Board considered the conclusion in respect of current provision as set out at in this document and has not identified services that would, if provided now will secure improvements to or better access to essential services. The Kent Health and Wellbeing Board considered the conclusion in respect of future provision as set out at in this document and has identified the need for additional essential services in specific areas of two localities when the proposed developments and predicted increase in population is realised. The two localities are Folkestone & Hythe and Ashford. Details of the two specific areas in each locality are detailed in the relevant locality sections of this document.

Based on the information available at the time of developing this pharmaceutical needs assessment future gaps in provision of essential pharmaceutical services in specific areas of three localities have been identified, namely Folkestone & Hythe, Ashford, and Maidstone. No future needs for pharmaceutical services have been identified in any of the other nine localities. No present gaps have been identified in any localities.

20.4.2 Current and Future Access to Advanced Services

From the data available not all pharmacies are providing all the advanced services. As shown in this document activity levels for the advanced services at pharmacy level vary across the country. It is noted that three advanced services that were specific to the Covid 19 Pandemic are no longer commissioned. The Hypertension advanced service and Stop Smoking advanced service commenced recently, in October 2021 and April 2022 whilst Pandemic advanced services were still in place. The number of pharmacies providing these two advanced services is predicted to increase over the coming year. The provision of the Hepatitis C Testing service is low and there are localities with no provision. There is the opportunity to improve provision based on the specific needs of localities. The people in the rural areas are required to travel further to access to the Community Pharmacy Consultation Service than the majority of the population and there is an opportunity to improve this. Demand for the appliance advanced services will be lower than for the other advanced services due to the much smaller proportion of the population that may require these services and no gaps in provision have been identified.

Based on the information available at the time of developing this pharmaceutical needs assessment future gaps in provision of advanced pharmaceutical services in specific areas of three localities have been identified, namely Folkestone & Hythe, Ashford, and Maidstone and for greater coverage of newer advanced services in Kent's rural areas.

No future needs for pharmaceutical services have been identified, that if provided either now or in the future would secure improvements, or better access, to advanced services in any of the other nine localities.

20.4.3 Current and Future Access to Enhanced Services

There are currently no enhanced services commissioned by NHS England. No need has been identified to commission enhanced services.

There are, however, a wide range of services commissioned by Kent County Council via commissioned providers and Kent and Medway Clinical Commissioning Group.

Based on the information available at the time of developing this pharmaceutical needs assessment no gaps in respect of securing improvements, or better access, to enhanced service in specified future circumstances have been identified in any of the twelve localities.

20.4.4 Future Access to Advanced and Enhanced Services

Kent Health and Wellbeing Board has not identified any enhanced services that will be required in specified future circumstances, in order to secure improvements or better access to pharmaceutical services.

Kent Health and Wellbeing Board has identified a requirement for advanced services that are not currently provided but that will, in specified future circumstances, need to be provided in order to secure improvements or better access to pharmaceutical services in specific areas of two localities; Folkestone & Hythe and Ashford.

Based on the information available at the time of developing this pharmaceutical needs assessment no gaps in respect of securing improvements, or better access, to **enhanced services** in specified future circumstances have been identified in any of the twelve localities.

Based on the information available at the time of developing this pharmaceutical needs assessment in respect of securing improvements, or better access, to **advanced services** in specified future circumstances have been identified in specific areas of three localities: Folkestone and Hythe, Ashford and Maidstone.

21 Appendix A – policy context and background papers

Between the 1980s and 2012 the ability for a new pharmacy or dispensing appliance contractor premises to open was largely determined by the regulatory system that became known as ‘control of entry’. Broadly speaking an application to open new premises was only successful if a Primary Care Trust or a preceding organisation considered it was either necessary or expedient to grant the application in order to ensure that people could access pharmaceutical services

The control of entry system was reviewed and amended over the years, and in 2005 exemptions to the ‘necessary or expedient’ test were introduced – namely 100 hour pharmacies, wholly mail order or internet pharmacies, out of town retail area pharmacies and one-stop primary care centre pharmacies.

In January 2007 a review of the system was published by the government and found that although the exemptions had had an impact, this had not been even across the country. At the time access to pharmaceutical services was very good (99% of the population could get to a pharmacy within 20 minutes, including in deprived areas), however the system was complex to administer and was largely driven by providers who decided where they wished to open premises rather than by a robust commissioning process. Primary Care Trusts believed that they did not have sufficient influence to commission pharmaceutical services that reflected the health needs of their population. This was at odds with the thrust of the then NHS reforms which aimed to give Primary Care Trusts more responsibility to secure effective commissioning of adequate services to address local priorities.

When the government published the outcomes of this review, it also launched a review of the contractual arrangements underpinning the provision of pharmaceutical services. One of the recommendations of this second review was that Primary Care Trusts should undertake a more rigorous assessment of local pharmaceutical needs to provide an objective framework for future contractual arrangements and control of entry, setting out the requirements for all potential providers to meet, but flexible enough to allow Primary Care Trusts to contract for a minimum service to ensure prompt access to medicines and to the supply of appliances.

The government responded to the outcomes of both reviews, as well as a report by the All-Party Pharmacy Group following an inquiry into pharmacy services, in its pharmacy White Paper “Pharmacy in England. Building on strengths – delivering the future” published in April 2008. The White Paper proposed that commissioning of pharmaceutical services should meet local needs and link to practice-based commissioning. However, it was recognised that at the time there was considerable variation in the scope, depth and breadth of pharmaceutical needs assessments. Some Primary Care Trusts had begun to revise their pharmaceutical needs assessments (first produced in 2004) in light of the 2006 reorganisations, whereas others had yet to start the process. The White Paper confirmed that the government considered that the structure of and data requirements for Primary Care Trust pharmaceutical needs assessments required further review and strengthening to ensure they were an effective and robust commissioning tool which supported Primary Care Trust decisions.

Following consultation on the proposals contained within the White Paper, the Department of Health and Social Care established an advisory group with representation from the main stakeholders. The terms of reference for the group were:

“Subject to Parliamentary approval of proposals in the Health Bill 2009, to consider and advise on, and to help the Department devise, regulations to implement a duty on NHS primary care trusts to develop and to publish pharmaceutical needs assessments and on subsequent regulations required to use such assessments as the basis for determining the provision of NHS pharmaceutical services”.

As a result of the work of this group, regulations setting out the minimum requirements for pharmaceutical needs assessments were laid in Parliament and took effect from 1 April 2010. They placed an obligation on all Primary Care Trusts to produce their first pharmaceutical needs assessment which complied with the

requirement of the regulations on or before 1 February 2011, with an ongoing requirement to produce a second pharmaceutical needs assessment no later than three years after the publication of the first pharmaceutical needs assessment. The group also drafted regulations on how pharmaceutical needs assessments would be used to determine applications for new pharmacy and dispensing appliance contractor premises (referred to as the 'market entry' system) and these regulations took effect from 1 September 2012. The re-organisation of the NHS from 1 April 2013 came about as the result of the Health and Social Care Act 2012. This Act established Health and Wellbeing Boards and transferred responsibility to develop and update pharmaceutical needs assessments from Primary Care Trusts to Health and Wellbeing Boards. Responsibility for using pharmaceutical needs assessments as the basis for determining market entry to a pharmaceutical list transferred from Primary Care Trusts to NHS England from 1 April 2013. Section 128A of the NHS Act 2006, as amended by the Health and Social Care Act 2012, sets out the requirements for Health and Wellbeing Boards to develop and update pharmaceutical needs assessments and gives the Department of Health and Social Care powers to make regulations.

Section 128A Pharmaceutical needs assessments

- (1) Each Health and Wellbeing Board must in accordance with regulations –
 - a. Assess needs for pharmaceutical services in its area, and
 - b. Publish a statement of its first assessment and of any revised assessment.

- (2) The regulations must make provision –
 - a. As to information which must be contained in a statement;
 - b. As to the extent to which an assessment must take account of likely future needs;
 - c. Specifying the date by which a Health and Wellbeing Board must publish the statement of its first assessment;
 - d. As to the circumstances in which a Health and Wellbeing Board must make a new assessment.

- (3) The regulations may in particular make provision –
 - a. As to the pharmaceutical services to which an assessment must relate;
 - b. Requiring a Health and Wellbeing Board to consult specified persons about specified matters when making an assessment;
 - c. As to the manner in which an assessment be made;
 - d. As to matters to which a Health and Wellbeing Board must have regard when making an assessment.

Pharmaceutical Services) Regulations 2013103, as amended, in particular Part 2 and Schedule 1.

In summary the regulations set out the:

- Services that are to be covered by the pharmaceutical needs assessment
- Information that must be included in the pharmaceutical needs assessment (it should be noted that Health and Wellbeing Boards are free to include any other information that they feel is relevant)
- Date by which Health and Wellbeing Boards must publish their first pharmaceutical needs assessment
- Requirement on Health and Wellbeing Boards to publish further pharmaceutical needs assessments on a three yearly basis
- Requirement to publish a revised assessment sooner than on a three yearly basis in certain circumstances
- Requirement to publish supplementary statements in certain circumstances
- Requirement to consult with certain people and organisations at least once during the production of the pharmaceutical needs assessment, for at least 60 days; and
- Matters the Health and Wellbeing Board is to have regard to when producing its pharmaceutical needs assessment.

Each Health and Wellbeing Board was under a duty to publish its first pharmaceutical needs assessment by 1 April 2015. In the meantime, the pharmaceutical needs assessment produced by the preceding Primary Care Trust remained in existence and was used by NHS England to determine whether or not to grant applications for new pharmacy or dispensing appliance contractor premises.

Once a Health and Wellbeing Board has published its first pharmaceutical needs assessment it is required to produce a revised pharmaceutical needs assessment within three years or sooner if it identifies changes to the need for pharmaceutical services which are of a significant extent. The only exception to this is where the Health and Wellbeing Board is satisfied that producing a revised pharmaceutical needs assessment would be a disproportionate response to those changes.

In addition a Health and Wellbeing Board may publish a supplementary statement. The regulations set out three situations where the publication of a supplementary statement would be appropriate:

1. The Health and Wellbeing Board identifies changes to the availability of pharmaceutical services which are relevant to the granting of applications for new pharmacy or dispensing appliance contractor premises, and it is satisfied that producing a revised assessment would be a disproportionate response to those changes
1. The Health and Wellbeing Board identifies changes to the availability of pharmaceutical services which are relevant to the granting of applications for new pharmacy or dispensing appliance contractor premises, and is in the course of making a revised assessment and is satisfied that it needs to immediately modify its current pharmaceutical needs assessment in order to prevent significant detriment to the provision of pharmaceutical services in its area; and
1. Where a pharmacy is removed from a pharmaceutical list as a result of the grant of a consolidation application, if the Health and Wellbeing Board is of the opinion that the removal does not create a gap in pharmaceutical services that could be met by a routine application offer to meet a current or future need, or secure improvements or better access to pharmaceutical services, then the Health and Wellbeing Board must publish a supplementary statement explaining that the removal does not create such a gap.

The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended was subject to a post implementation review by the Department of Health and Social Care in 2017/18. It resulted in The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2020 (the 2020 regulations) introduced regulatory changes effective from 9 November 2020, 1 January 2021, 15 February 2021 and 1 April 2021.

The regulatory changes effective from 9 November 2020 were:

- Entering administration, new requirements for pharmacy entering this legal state
- Pandemic treatment protocols (PTPs).
- Dispensing services- changes to activities to be carried out in connection with the provision of dispensing services relating to the Electronic Prescription Service (EPS).
- Referrals, communication, information and remote access- new requirements for contractors to ensure:
 1. their staff have access to the premises-specific NHSmail account, patient's summary care record and the EPS;
 2. Directory of Services and NHS website profiles are comprehensive and accurate for their pharmacy;
 3. They are registered with the Medicines and Healthcare products Regulatory Agency to receive Central Alerting System notifications.
- Health campaigns. changes to the type and timing of health campaigns and informing NHS England and NHS Improvement on their delivery.

- Notices of commencement -the submission of notices of commencement for new entrants to the pharmaceutical list.

The regulatory changes on 1 January 2021 were:

- Promotion of healthy living.
- the contractual requirements for pharmacies to have an area for confidential consultations, with certain exceptions until 1 April 2023.

The regulatory changes on 15 February 2021 were:

- NHS Discharge Medicines Service. new essential service. Community pharmacy will receive referrals from NHS trusts to support patients post discharge, along with information about medication changes made in hospital to improve outcomes, prevent harm and reduce readmissions.

The regulatory changes on 1 April 2021 are:

- the requirement for distance selling contractors to have a website with an interactive page that promotes healthy lifestyles.

100 Review of progress on reforms in England to the "Control of Entry" system for NHS pharmaceutical contractors. Department of Health 2007 http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.DepartmentofHealth.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DEPARTMENT_OF_HEALTH_063460 101 Pharmacy in England. Building on strengths – delivering the future. Department of Health 2008 https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/228858/7341.pdf 102 Review of NHS pharmaceutical contractual arrangements. Anne Galbraith 2007 http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.DepartmentofHealth.gov.uk/prod_consum_DepartmentofHealth/groups/DepartmentofHealth_digitalassets/@DepartmentofHealth/@en/documents/digitalasset/DepartmentofHealth_083871.pdf Guidance on the National Health Service (Charges and Pharmaceutical and Local Pharmaceutical Services) (Amendment) Regulations 2020 <http://www.legislation.gov.uk/uksi/2013/349/contents/made>

22 Appendix B – Essential Services

The Essential Services listed below are offered by all pharmacy contractors as part of the NHS Community Pharmacy Contractual Framework (the ‘pharmacy contract’).

- Dispensing Medicines and Appliances
- Repeat Dispensing
- Discharge medicines service
- Clinical governance
- Public Health
- (Promotion of Healthy Living)
- Sign posting
- Support for selfcare
- Disposal of unwanted medicines

1. Dispensing of Prescriptions

Service Description

The supply of medicines and appliances ordered on NHS prescriptions, together with information and advice, to enable safe and effective use by patients and carers, and maintenance of appropriate records. The Electronic Prescription Service (EPS) is also being implemented as part of the dispensing service.

Aims and Intended Outcomes

To ensure patients receive ordered medicines and appliances safely by:

- Performing appropriate legal, clinical and accuracy checks;
- Having safe systems of operation, in line with clinical governance requirements;
- Having systems in place to guarantee the integrity of products supplied;
- Maintaining a record of all medicines and appliances supplied which can be used to assist future patient care;
- Maintaining a record of advice given, and interventions and referrals made, where the pharmacist judges it to be clinically appropriate.

To ensure patients are able to use their medicines and appliances effectively by:

- Providing information and advice to the patient² on the safe use of their medicine or appliance;
- Providing when appropriate broader advice to the patient on the medicine, for example its possible side effects and significant interactions with other substances.

2. Dispensing of Repeatable Prescriptions

Service Description

The management and dispensing of repeatable NHS prescriptions for medicines and appliances in partnership with the patient and the prescriber.

This service specification covers the requirements additional to those for dispensing, such that the pharmacist ascertains the patient's need for a repeat supply and communicates any clinically significant issues to the prescriber.

Aims and Intended Outcomes:

- To increase patient choice and convenience, by allowing them to obtain their regular prescribed medicines and appliances directly from a community pharmacy for a period agreed by the prescriber
- To minimise wastage by reducing the number of medicines and appliances dispensed which are not required by the patient
- To reduce the workload of general medical practices, by lowering the burden of managing repeat prescriptions.

3. Discharge Medicines Service (DMS) *(This is a new service that commenced February 2021)*

Service Description

Patients are digitally referred to their pharmacy after discharge from hospital, using IT systems such as PharmOutcomes, Refer to Pharmacy or **NHSmail**. Using the information in the referral, pharmacists are able to compare the patient's medicines at discharge to those they were taking before admission to hospital. A check is also made when the first new prescription for the patient is issued in primary care and a consultation with the patient and/or their carer will help to ensure that they understand which medicines the patient should now be using.

Aims and Intended Outcomes

The NHS Discharge Medicines Service toolkit is intended to support delivery of the NHS Discharge Medicines Service and ensure that:

- An integrated approach to supporting patients with medicines reconciliation and optimisation following discharge is taken across healthcare sectors, ensuring clear and identifiable links between community pharmacy, NHS trusts and PCN member practices.
- A consistent approach to handling a referral for post-discharge medicines reconciliation is adopted. This is to reduce harm to patients caused by medication changes, give patients an improved understanding of their 5 medicines post discharge, ensure medicines are stopped as intended, and reduce hospital readmissions because of medication issues.
- NHS trusts develop local processes for patients to be referred to community pharmacy post discharge and these referrals are linked to a consistent service in community pharmacy.
- Community pharmacy contractors and PCNs collaborate to support patients with medicines optimisation following discharge. This includes community pharmacy contractors referring

patients to PCN practices (eg PCN pharmacy team for any additional medicines support such as a Structured Medication Review).

4. Clinical Governance

Service Description

The clinical governance requirements of the community pharmacy contractual framework (CPCF) cover a range of quality related issues detailed below:

- Patient and public involvement programme
- Clinical audit programme
- Risk management programme
- Clinical effectiveness programme
- Staffing and staff management programme
- Premises standards

Aims and Intended Outcomes

The aim is to have a Clinical governance is a system in place through which healthcare providers are accountable for continuously improving the quality of their services and safeguarding high standards of care, by creating an environment in which excellence in clinical care will flourish.

5. Public Health (Promotion of Healthy Living)

Service Description

The provision of opportunistic healthy lifestyle and public health advice to patients receiving prescriptions who appear to:

- Have diabetes; or
- Be at risk of coronary heart disease, especially those with high blood pressure; or
- Who smoke; or
- Are overweight, and pro-active participation in national/local campaigns, to promote public health messages to general pharmacy visitors during specific targeted campaign periods

Aims and Intended Outcomes

- To increase patient and public knowledge and understanding of key healthy lifestyle and public health messages so they are empowered to take actions which will improve their health.
- To target the 'hard to reach' sectors of the population who are not frequently exposed to health promotion activities in other parts of the health or social care sector.

6. Sign posting

Service Description

The provision of information to people visiting the pharmacy, who require further support, advice or treatment which cannot be provided by the pharmacy but is available from other health and social care providers or support organisations who may be able to assist the person. Where appropriate, this may take the form of a referral.

Aims and Intended Outcomes

- To inform or advise people who require assistance, which cannot be provided by the pharmacy, of other appropriate health and social care providers or support organisations
- To enable people to contact and/or access further care and support appropriate to their needs
- To minimise inappropriate use of health and social care services.

7. Support for selfcare

Service Description

The provision of advice and support by pharmacy staff to enable people to derive maximum benefit from caring for themselves or their families.

Aims and Intended Outcomes

- To enhance access and choice for people who wish to care for themselves or their families
- People, including carers, are provided with appropriate advice to help them self-manage a self-limiting or long-term condition, including advice on the selection and use of any appropriate medicines
- People, including carers, are opportunistically provided with health promotion advice when appropriate, in line with the advice provided in essential service – promotion of healthy lifestyles service
- People, including carers, are better able to care for themselves or manage a condition both immediately and in the future, by being more knowledgeable about the treatment options they have, including non-pharmacological ones
- To minimise inappropriate use of health and social care services.

8. Disposal of Unwanted Medicines

Service Description

Acceptance by community pharmacies, of unwanted medicines which require safe disposal from households and individuals. NHS England is required to arrange for the collection and disposal of waste medicines from pharmacies.

Aims and Intended Outcomes

To ensure the public has an easy method of safely disposing of unwanted medicines

- To reduce the volume of stored unwanted medicines in people's homes by providing a route for disposal thus reducing the risk of accidental poisonings in the home and diversion of medicines to other people not authorised to possess them
- To reduce the risk of exposing the public to unwanted medicines which have been disposed of by non-secure methods
- To reduce environmental damage caused by the inappropriate disposal methods for unwanted medicines.

23 Appendix C – Advanced Services

Advanced services – pharmacies may choose whether to provide these services or not. If they choose to provide one or more of the advanced services, they must meet certain They must be fully compliant with the essential services and clinical governance requirements. The advanced services as of March 2022 are:

- Appliance Use Review
- Community Pharmacy Consultation Service (CPCS)
- C19 Lateral flow device distribution service
- Flu vaccination
- Hepatitis C testing Service
- Hypertension Case Finding Service
- New Medicines Service (NMS)
- Pandemic Delivery Service
- Stoma Appliance Customisation Service
- Stop Smoking Advanced Service (referral from hospital)

Note: C19 Lateral flow device distribution service and Pandemic Delivery Service are services specific to the Covid pandemic and are not intended to be long term. These have both been discontinued in March 2022.

Note: The medicines use review and prescription intervention services (more commonly referred to as the Medicines Use Review service) is no longer an advanced service.

1. Appliance Use Review

Service description

An Appliance Use Review is about helping patients use their appliances more effectively. Recommendations made to prescribers may also relate to the clinical or cost effectiveness of treatment.

Aims and Intended Outcome

The purpose of the service is, with the patient's agreement, to improve the patient's knowledge and use of any specified appliance by:

- Establishing the way, the patient uses the specified appliance and the patient's experience of such use

- Identifying, discussing, and assisting in the resolution of poor or ineffective use of the specified appliance by the patient
- Advising the patient on the safe and appropriate storage of the specified appliance
- Advising the patient on the safe and proper disposal of the specified appliances that are used or unwanted.

2. Community Pharmacy Consultation Service (CPCS)

Service description

This service replaces NUMAs and DMiRs pilots, connects patients who have a minor illness or urgent supply of medicine with a community pharmacy. Patients are referred from general practice, NHS 111, Integrated urgent care clinical assessment services and in some cases from 999 services.

Aims and Intended Outcome

The CPCS aims to relieve pressure on the wider NHS by connecting patients with community pharmacy, which should be their first port of call and can deliver a swift, convenient, and effective service to meet their needs. Since the CPCS was launched, an average of 10,500 patients per week being referred for a consultation with a pharmacist following a call to NHS 111; these are patients who might otherwise have gone to see a GP

3. Flu vaccination

Service description

Pharmacy staff will identify people eligible for flu vaccination and encourage them to be vaccinated. This service covers eligible patients aged 18 years and older who fall in one of the national a risk group. The vaccination is to be administered to eligible patients, who do not have any contraindications to vaccination, under the NHS England patient group direction.

Aims and Intended Outcome

The aims of this service are to:

- Sustain uptake of flu vaccination by building the capacity of community pharmacies as an alternative to general practice
- Provide more opportunities and improve convenience for eligible patients to access flu vaccinations; and
- Reduce variation and provide consistent levels of population coverage of community pharmacy flu vaccination across England by providing a national framework.

4. Hepatitis C testing Service

Service description

- The Community Pharmacy Hepatitis C Antibody Testing Service ('the service') is an Advanced service commissioned under the NHS Community Pharmacy Contractual Framework.
- PWIDS who are **not** engaged in community drug and alcohol treatment services, will be offered the opportunity to receive an HCV test from a community pharmacy of their choice (subject to the pharmacy being registered to provide the service).
- Where the test produces a positive result, the PWID will be referred for appropriate further testing and treatment via the relevant ODN

Aims and Intended Outcome

The aim of this service is to increase levels of testing for HCV amongst PWIDS who are not engaged in community drug and alcohol treatment services to:

- Increase the number of diagnoses of HCV infection
- Permit effective interventions to lessen the burden of illness to the individual
- Decrease long-term costs of treatment; and
- Decrease onward transmission of HCV.

5. Hypertension Case Finding Service

Service description

This is an advanced services for adults over 40 years of age or over, who do not currently have a diagnosis of hypertension. This is a screen service and all patients identified as hypertensive are referred to their GP for treatment. The pharmacist will provide information on healthy living to all patients.

Aims and Intended Outcome

The aims and objectives of this service are to:

- Identify people aged 40 years or older, or at the discretion of the pharmacist people under the age of 40, with high blood pressure (who have previously not had a confirmed diagnosis of hypertension), and to refer them to general practice to confirm diagnosis and for appropriate management
- At the request of a general practice, undertake ad hoc clinic and ambulatory blood pressure measurements
- Promote healthy behaviours to patients

6. New Medicines Service (NMS)

Service description

The New Medicine Service is provided to patients who have been prescribed for the first time, a medicine for a specified long-term condition, to improve adherence. The New Medicine Service involves three stages, recruitment into the service, an intervention about one or two weeks later, and a follow up after two or three weeks.

Aims and Intended Outcome

The purpose of the service is to promote the health and wellbeing of patients who are prescribed a new medicine or medicines for certain long-term conditions, in order:

- As regards the long-term condition:
 - To help reduce symptoms and long-term complications, and
 - In particular by intervention post dispensing, to help identification of problems with management of the condition and the need for further information or support; and
- To help the patients:
 - Make informed choices about their care,
 - Self-manage their long-term conditions,
 - Adhere to agreed treatment programmes, and
 - Make appropriate lifestyle changes.

7. Stoma Appliance Customisation Service

Service description

Stoma appliance customisation is the customisation of a quantity of more than one stoma appliance, where:

- The stoma appliance to be customised is listed in Part IXC of the Drug Tariff
- The customisation involves modification to the same specification of multiple identical parts for use with an appliance; and
- Modification is based on the patient's measurement or record of those measurements and if applicable, a template.

Aims and Intended Outcome

The purpose of the service is to:

- Ensure the proper use and comfortable fitting of the stoma appliance by a patient; and
- Improve the duration of usage of the appliance, thereby reducing wastage of such appliances.

8. Stop Smoking Advanced Service (*referral from hospital*)

Service description

This service has been designed to enable NHS trusts to undertake a transfer of care on patient discharge, referring patients (where they consent) to a community pharmacy of their choice to continue their smoking NHS Smoking Cessation Service (SCS) cessation treatment, including providing medication and support as required. The ambition is for referral from NHS trusts to community pharmacy to create additional capacity in the smoking cessation pathway

Aims and Intended Outcome

The aim of the service is to:

- Reduce morbidity and mortality from smoking, and to reduce health inequalities associated with higher rates of smoking
- To ensure that any patients referred by NHS trusts to community pharmacy for the SCS receive a consistent and effective offer, in line with NICE guidelines and the OMSC.

24 Appendix D – Enhanced Services

Enhanced services – Service specifications for this type of service are developed by NHS England and then commissioned to meet specific health needs.

NHS England has no Local Pharmaceutical Services contracts within the Kent Health and Wellbeing Board’s area, and NHS England does not have plans to commission such contracts within the lifetime of this pharmaceutical needs assessment.

25 Appendix E – Terms of Service for Dispensing Appliance Contractors

1. Dispensing of prescriptions

Service description

The supply of appliances ordered on NHS prescriptions, together with information and advice and appropriate referral arrangements in the event of a supply being unable to be made, to enable safe and effective use by patients and carers, and maintenance of appropriate records.

Aims and Intended

To ensure patients receive ordered appliances safely and appropriately by the dispensing appliance contractor:

- Performing appropriate legal, clinical and accuracy checks
- Having safe systems of operation, in line with clinical governance requirements
- Having systems in place to guarantee the integrity of products supplied
- Maintaining a record of all appliances supplied which can be used to assist future patient care
- Maintaining a record of advice given, and interventions and referrals made, where the dispensing appliance contractor judges it to be clinically appropriate
- Providing the appropriate additional items such as disposable bags and wipes
- Delivering the appropriate items if required to do so in a timely manner and in suitable packaging that is discreet.

To ensure patients can use their appliances effectively by staff providing information and advice to the patient or carer on the safe use of their appliance(s).

2. Dispensing of repeatable prescriptions

Service description

The management and dispensing of repeatable NHS prescriptions appliances in partnership with the patient and the prescriber. This service specification covers the requirements additional to those for dispensing, such that the dispensing appliance contractor ascertains the patient's need for a repeat supply and communicates any clinically significant issues to the prescriber.

Aims and Intended

- To increase patient choice and convenience, by allowing them to obtain their regular prescribed appliances directly from a dispensing appliance contractor for a period agreed by the prescriber
- To minimise wastage by reducing the number of appliances dispensed which are not required by the patient
- To reduce the workload of GP practices, by lowering the burden of managing repeat prescriptions.

3. Home Delivery Service

Service description

The delivery of certain appliances to the patient's home.

Aims and Intended

To preserve the dignity of patients by ensuring that certain appliances are delivered:

- With reasonable promptness, at a time agree with the patient
- In a package that displays no writing or other markings which could indicate its content; and
- In such a way that it is not possible to identify the type of appliance that is being delivered.

4. Supply of appropriate supplementary items

Service description

The provision of additional items such as disposable wipes and disposal bags in connection with certain appliances. vice description

Aims and Intended

To ensure that patients have a sufficient supply of wipes for use with their appliance and can dispose of them in a safe and hygienic way.

5. Provide expert clinical advice regarding appliances

Service description

The provision of expert clinical advice from a suitably trained person who has relevant experience in respect of certain appliances

Aims and Intended

To ensure that patients can seek appropriate advice on their appliance to increase their confidence in choosing an appliance that suits their needs as well as gaining confidence to adjust to the changes in their life and learning to manage an appliance.

6. Where a telephone care line is provided, during the period when the dispensing appliance contractor is closed advice is either to be provided via the care line or callers are directed to other providers who can provide advice

Service description

Provision of advice on certain appliances via a telephone care line outside of the dispensing appliance contractor's contracted opening hours. The dispensing appliance contractor is not required to staff the care line all day, every day, but when it is not callers must be given a telephone number or website contact details for other providers of NHS services who may be consulted for advice.

Aims and Intended

Callers to the telephone care line can access advice 24 hours a day, seven days a week on certain appliances in order to manage their appliance.

7. Signposting

Service description

Where a patient presents a prescription for an appliance which the dispensing appliance contractor does not supply the prescription is either:

- With the consent of the patient, passed to another provider of appliances, or
- If the patient does not consent, they are given contact details for at least two other contractors who are able to dispense it.

Aims and Intended

To ensure that patients can have their prescription dispensed.

26 Appendix F – PNA Steering group membership

Name	Role	Organisation
Anjan Ghosh	Public Health director	Kent County Council
Sarah Leaver	Pharmacist	Kent County Council
Cheryl Clennett	Patient Representative	Health watch
Mark Anyaegbuna	Chair/CEO	Local Pharmaceutical Committee
Joshua Stroud	Analyst	Kent Public Health Observatory
Heather Lucas	Pharmacist	Kent & Medway CCG
Michael Akerman and Charlotte Jones	Communications/ engagement	Kent county Council
Bekithemba Mhlanga		NHS England
Tarlochan Gill	Pharmacist	Kent Local Pharmacy Network
Jack Jacobs	General practitioner	Kent Local Medical Committee
Paul Clarke	Public Health Specialist	Kent County Council

27 Appendix G – Kent Patient and Public Engagement Questionnaire

Pharmaceutical Needs Assessment Survey

We have a statutory responsibility to publish and keep up to date a statement of the needs for pharmaceutical services (community pharmacies, dispensing doctors and appliance contractor) for the population of Kent, referred to as a 'pharmaceutical needs assessment'.

We would like to hear how you use pharmacies to assist us in the production of the second version of the Kent Pharmaceutical Needs Assessment.

This questionnaire can be completed online at www.kent.gov.uk/pharmacyneeds.

Alternatively, fill in this Word version of the survey and return to:

Email: pna@kent.gov.uk

Address: PNA Review, Public Health, Sessions House, Kent County Council, County Road, Maidstone, Kent, ME14 1XQ

Please ensure your response reaches us by 19 December 2021.

Privacy: Kent County Council (KCC) collects and processes personal information in order to provide a range of public services. KCC respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the United Kingdom General Data Protection Regulation and Data Protection Act 2018. Read the full Privacy Notice at the end of this document.

Alternative formats: If you require any of the consultation material in an alternative format or language, please email: alternativeformats@kent.gov.uk or call: 03000 42 15 53 (text relay service number: 18001 03000 42 15 53). This number goes to an answering machine, which is monitored during office hours.

Section 1 – About you

Q1. Please tell us which district/borough you live in

*Please select **one** option.*

- | | |
|--------------------------|-----------------------|
| <input type="checkbox"/> | Ashford |
| <input type="checkbox"/> | Canterbury |
| <input type="checkbox"/> | Dartford |
| <input type="checkbox"/> | Dover |
| <input type="checkbox"/> | Folkestone and Hythe |
| <input type="checkbox"/> | Gravesham |
| <input type="checkbox"/> | Maidstone |
| <input type="checkbox"/> | Sevenoaks |
| <input type="checkbox"/> | Swale |
| <input type="checkbox"/> | Thanet |
| <input type="checkbox"/> | Tonbridge and Malling |
| <input type="checkbox"/> | Tunbridge Wells |

Q2. Please tell us the first five characters of your postcode:

Please do not reveal your whole postcode. We use this to help us to analyse our data. It will not be used to identify who you are.

Section 2 – About your use of pharmacies

Q3. Do you have your medicines dispensed at a pharmacy?

*Please select **one** option.*

- | | |
|--------------------------|------------|
| <input type="checkbox"/> | Yes |
| <input type="checkbox"/> | No |
| <input type="checkbox"/> | Don't know |

Q4. Do you have your medicines dispensed at a dispensing doctors' practice?

This is a surgery where the doctor can supply the medication as well as prescribe it. This only applies where the surgery holds a contract to dispense and the patient lives in a very rural location making access to normal pharmaceutical services difficult.

Please select **one** option.

- Yes
- No
- Don't know

Q5. Do you use a distance selling / internet pharmacy?

An online pharmacy, internet pharmacy, or mail-order pharmacy is a pharmacy that operates over the internet and sends orders to customers through mail, shipping companies, or online pharmacy web portal.

Please select **one** option.

- Yes
- No
- Don't know

If you use a pharmacy, please answer questions 6 to 16. Otherwise, please go to question 16.

Q6. How often do you visit a pharmacy?

Please select **one** option.

- One or more times per week
- Once every couple of weeks
- Once a month
- Once every couple of months
- Less often
- Don't know

Q7. What do you use a pharmacy for?

Please select **all** that apply.

- To collect a prescription for myself
- To collect a prescription for someone else
- To buy over the counter medicines
- Healthcare advice (e.g. medication, your condition/illness, healthy living advice etc)
- Healthcare service (e.g. stop smoking or emergency contraception, blood pressure checks etc)
- Other - please tell us in the box below

Q8. What time of the day is most convenient for you to visit a pharmacy?

Please select **all** that apply.

- Morning – before 12pm midday
- Afternoon – 12pm midday to 5pm
- Early evening – 5pm to 7pm
- Late evening – 7pm to 10pm

Q9. What day(s) of the week are most convenient for you to visit a pharmacy?

Please select **all** that apply.

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Q10. Do you always use the same pharmacy?

Please select **one** option.

- Yes
- Most of the time
- No
- Don't know

Q11. What is the most important thing when deciding which pharmacy to use?

Please select **one** option.

The pharmacy is...

- Near to work
- Near to home
- Near to my doctors
- In town/shopping area
- In the supermarket
- Other - please tell us in the box below:

Q12. How do you usually travel to a pharmacy?

*Please select **one** option.*

- Walk
- Car (driver)
- Car (passenger)
- Bus
- Bicycle
- Taxi
- Other, please specify in the box below:

Q13. How long does your journey to a pharmacy usually take?

*Please select **one** option.*

- Less than 10 minutes
- 11 to 30 minutes
- 31 to 60 minutes
- More than 60 minutes

Q14. If you have a regular pharmacy but it was not open, would you...

*Please select **one** option.*

- Wait for it to open
- Find another pharmacy
- Don't know
- Not applicable

Q15. If you use a regular pharmacy and it didn't have the things you need, would you...

*Please select **one** option.*

- Wait for it to order the things you need
- Find another pharmacy
- Don't know
- Not applicable

Section 3 – More about you

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions. We'll use it only to help us make decisions and improve our services.

If you would rather not answer any of these questions, you don't have to.

It is not necessary to answer these questions if you are responding on behalf of an organisation.

Q16. Are you...? Please select **one option.**

- Male
- Female
- I prefer not to say

Q17. Is your gender the same as your birth? *Please select **one** option.*

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	I prefer not to say

Q18. Which of these age groups applies to you? *Please select **one** option.*

0-15	<input type="checkbox"/>	16-24	<input type="checkbox"/>	25-34	<input type="checkbox"/>	35-49	<input type="checkbox"/>	50-59	<input type="checkbox"/>	
60-64	<input type="checkbox"/>	65-74	<input type="checkbox"/>	75-84	<input type="checkbox"/>	85+ over	<input type="checkbox"/>	I prefer not to say	<input type="checkbox"/>	<input type="checkbox"/>

Q19. Do you regard yourself as belonging to a particular religion or holding a belief?

*Please select **one** option.*

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	I prefer not to say

Q19a. If you answered 'Yes' to Q19, which of the following applies to you? *Please select one option.*

- | | |
|--------------------------|---------------------|
| <input type="checkbox"/> | Christian |
| <input type="checkbox"/> | Buddhist |
| <input type="checkbox"/> | Hindu |
| <input type="checkbox"/> | Jewish |
| <input type="checkbox"/> | Muslim |
| <input type="checkbox"/> | Sikh |
| <input type="checkbox"/> | Other |
| <input type="checkbox"/> | I prefer not to say |

If you selected Other, please specify:

The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

Q20. Do you consider yourself to be disabled as set out in the Equality Act 2010? *Please select one option.*

- | | |
|--------------------------|---------------------|
| <input type="checkbox"/> | Yes |
| <input type="checkbox"/> | No |
| <input type="checkbox"/> | I prefer not to say |

Q20a. If you answered 'Yes' to Q20, please tell us the type of impairment that applies to you.

You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select 'Other' and give brief details of the impairment you have.

- Physical impairment
- Sensory impairment (hearing, sight or both)
- Longstanding illness or health condition, such as cancer, HIV/AIDS, heart disease, diabetes or epilepsy
- Mental health condition
- Learning disability
- I prefer not to say
- Other

Other, please specify:

A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers.

Q21. Are you a Carer? Please select *one* option.

- Yes
- No
- I prefer not to say

Q22. Are you ...? Please select *one* option.

<input type="checkbox"/>	Heterosexual/Straight
<input type="checkbox"/>	Bi/Bisexual
<input type="checkbox"/>	Gay man
<input type="checkbox"/>	Gay woman/Lesbian
<input type="checkbox"/>	Other
<input type="checkbox"/>	I prefer not to say

Q23. To which of these ethnic groups do you feel you belong? Please select *one* option.
(Source 2011 Census)

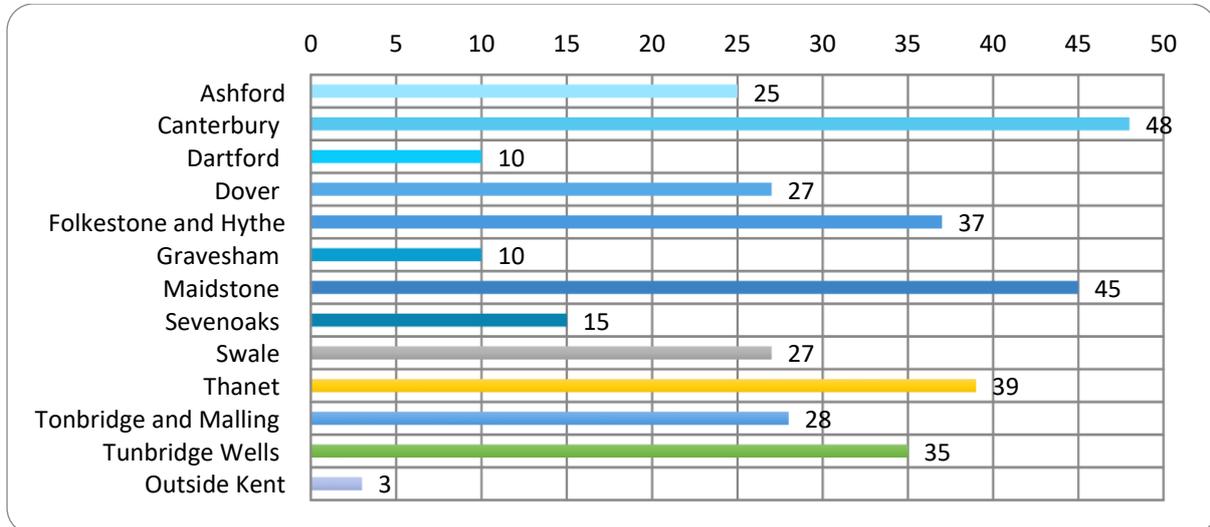
White English	<input type="checkbox"/>	Mixed White & Black Caribbean	<input type="checkbox"/>
White Scottish	<input type="checkbox"/>	Mixed White & Black African	<input type="checkbox"/>
White Welsh	<input type="checkbox"/>	Mixed White & Asian	<input type="checkbox"/>
White Northern Irish	<input type="checkbox"/>	Mixed Other*	<input type="checkbox"/>
White Irish	<input type="checkbox"/>	Black or Black British Caribbean	<input type="checkbox"/>
White Gypsy/Roma	<input type="checkbox"/>	Black or Black British African	<input type="checkbox"/>
White Irish Traveller	<input type="checkbox"/>	Black or Black British Other*	<input type="checkbox"/>
White Other*	<input type="checkbox"/>	Arab	<input type="checkbox"/>
Asian or Asian British Indian	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Asian or Asian British Pakistani	<input type="checkbox"/>	I prefer not to say	<input type="checkbox"/>
Asian or Asian British Bangladeshi	<input type="checkbox"/>		<input type="checkbox"/>
Asian or Asian British Other*	<input type="checkbox"/>		<input type="checkbox"/>

*Other - If your ethnic group is not specified on the list, please describe it here:

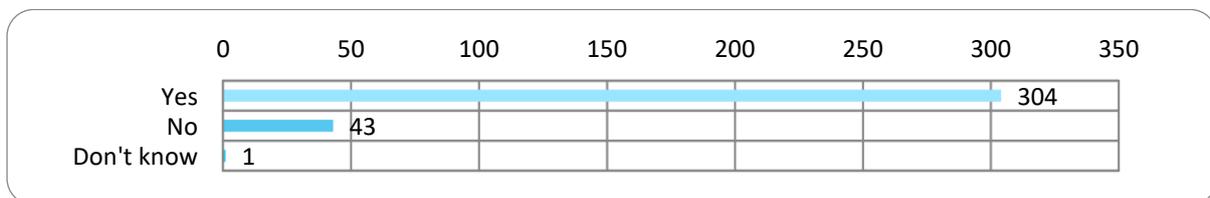
Thank you for taking the time to complete this survey. The **closing date for responses: 19 December 2021**

28 Appendix H – Full results of the patient and public questionnaire

Please tell us which district/ borough you live in?

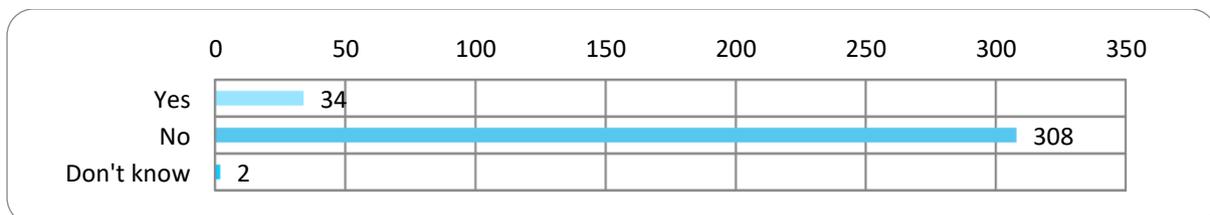


Do you have your medicines dispensed at a pharmacy?



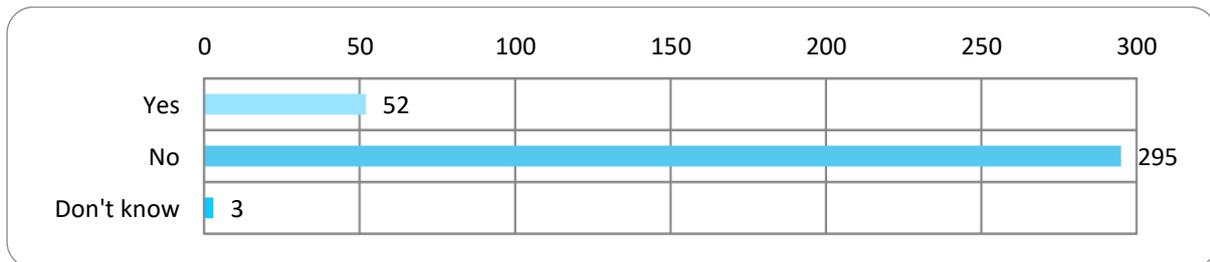
Do you have your medicines dispensed at a dispensing doctors' practice?

This is a surgery where the doctor can supply the medication as well as prescribe it. This only applies where the surgery holds a contract to dispense and the patient lives in a very rural location making access to normal pharmaceutical services difficult.

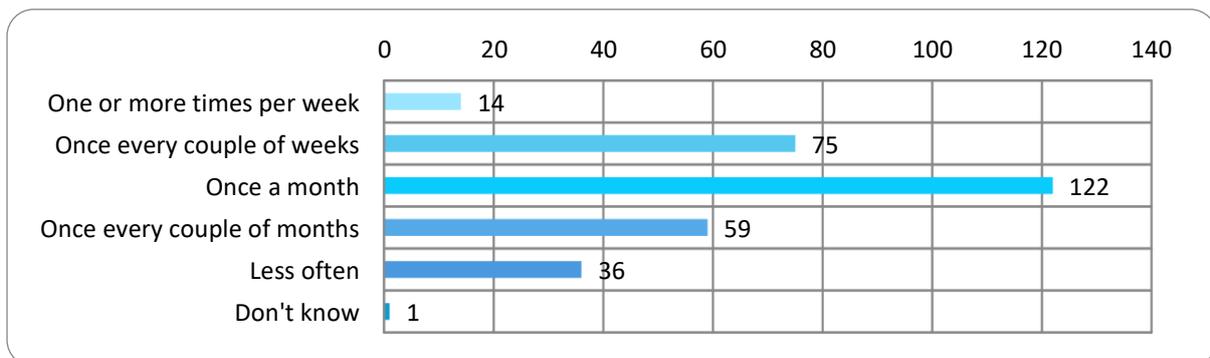


Do you use a distance selling / internet pharmacy?

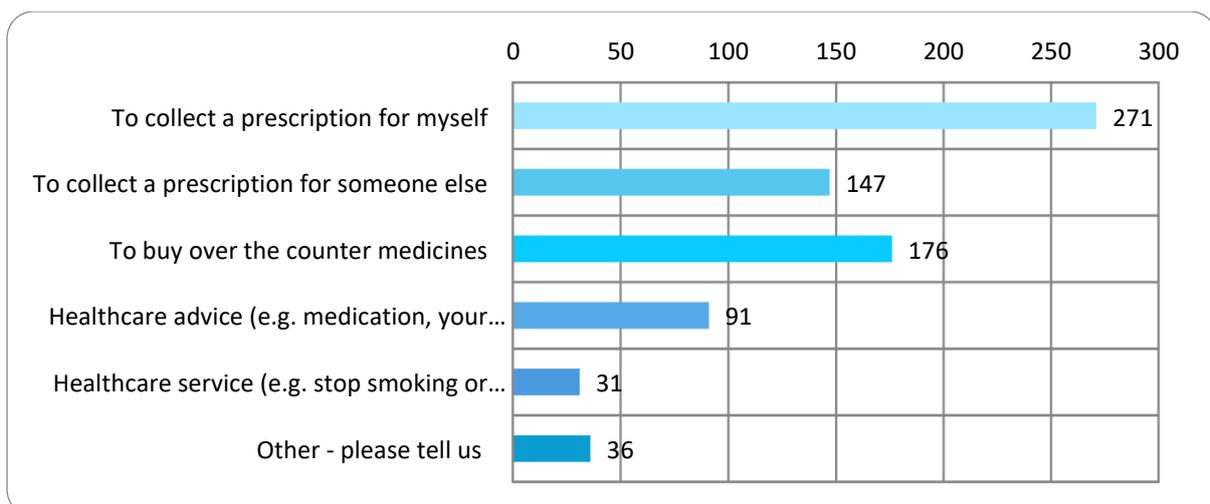
An online pharmacy, internet pharmacy, or mail-order pharmacy is a pharmacy that operates over the internet and sends orders to customers through mail, shipping companies, or online pharmacy web portal.



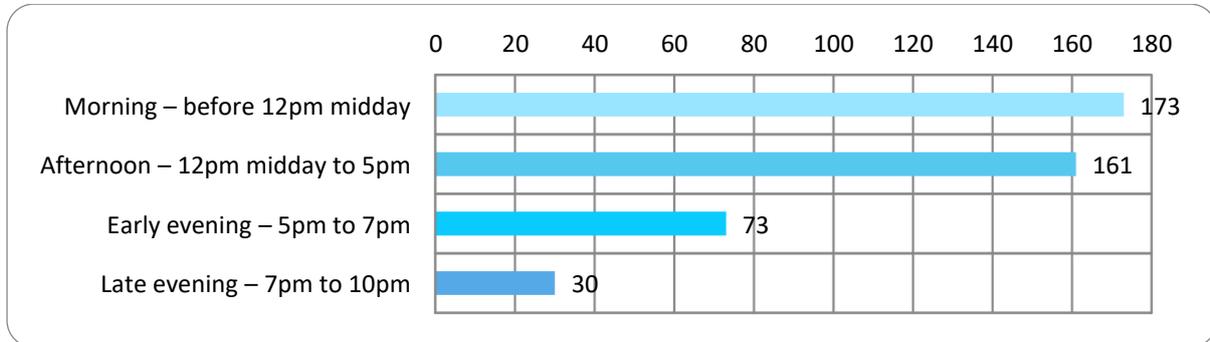
How often do you visit a pharmacy?



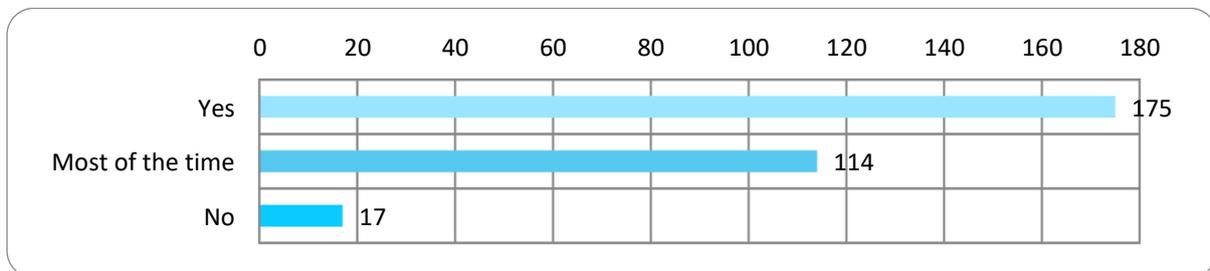
What do you use a pharmacy for?



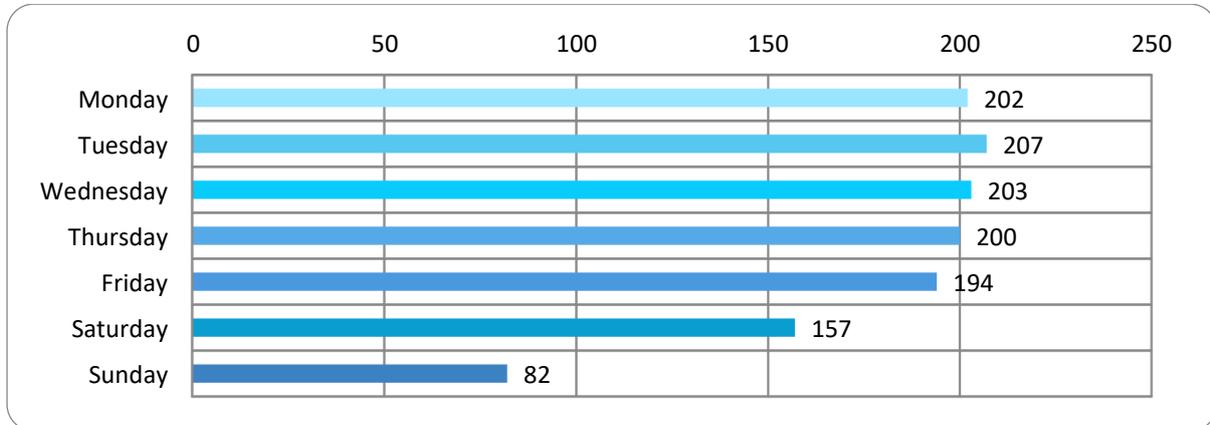
What time of the day is most convenient for you to visit a pharmacy?



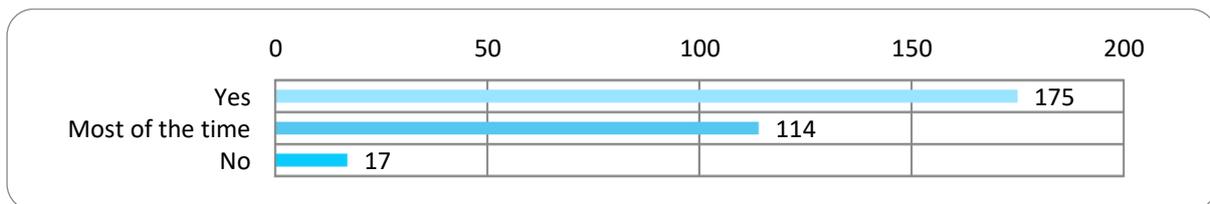
Do you always use the same pharmacy?



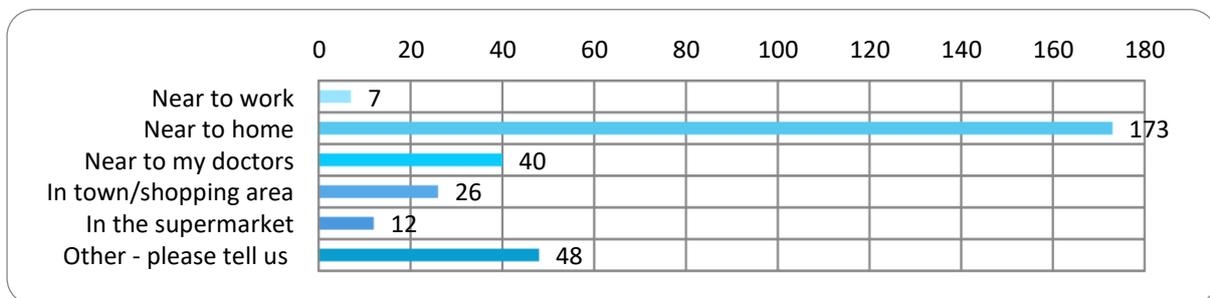
What day(s) of the week are most convenient for you to visit a pharmacy?



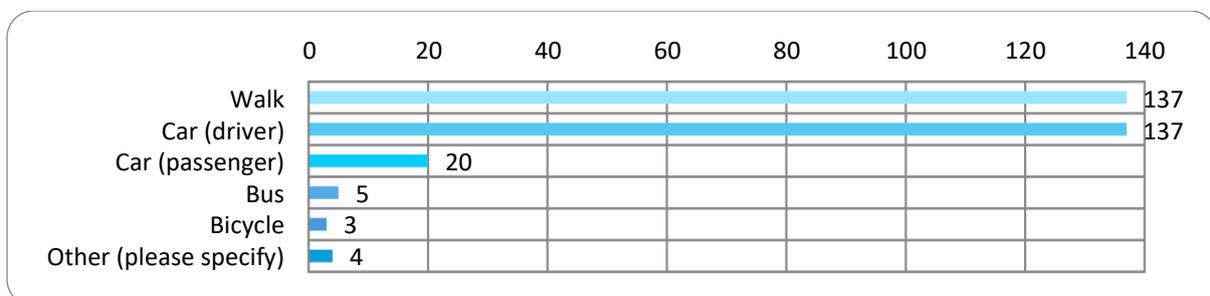
Do you always use the same pharmacy?



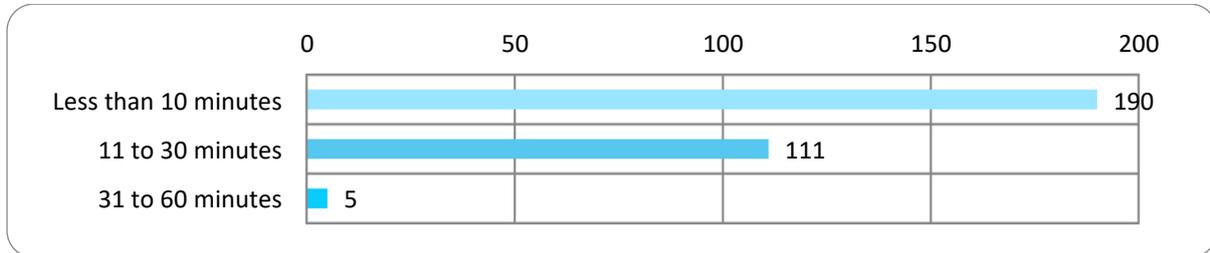
What is the most important thing when deciding which pharmacy to use? The pharmacy is...



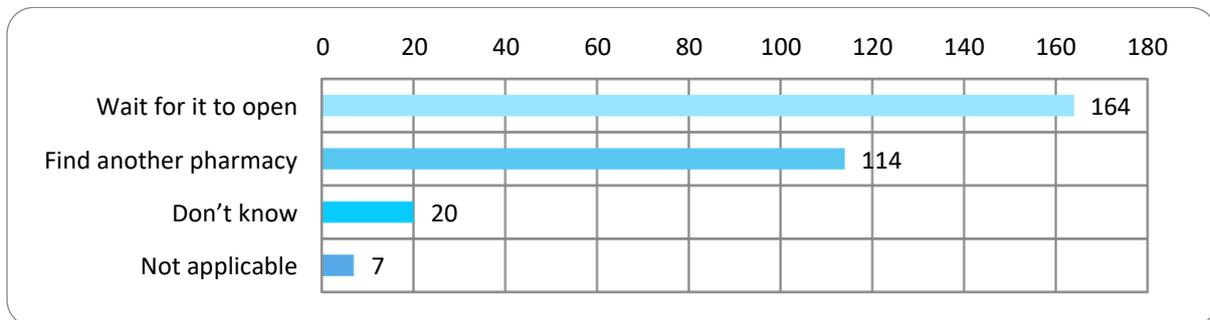
How do you usually travel to a pharmacy?



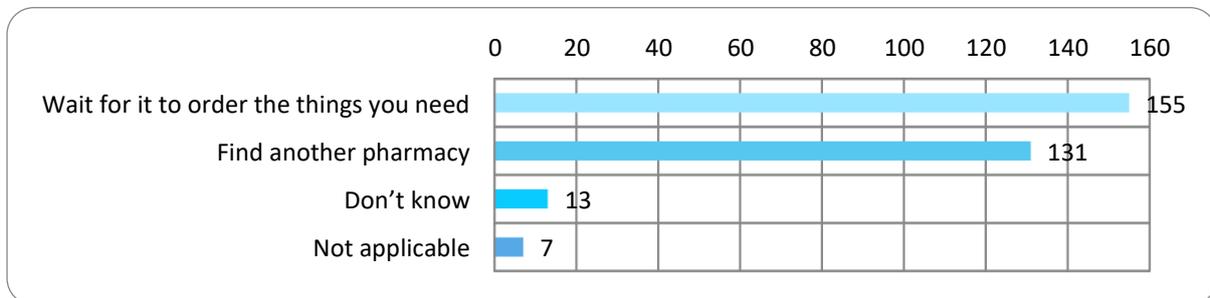
How long does your journey to a pharmacy usually take?



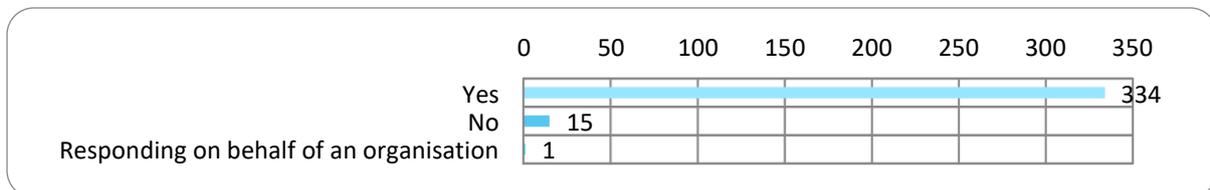
If you have a regular pharmacy but it was not open, would you...



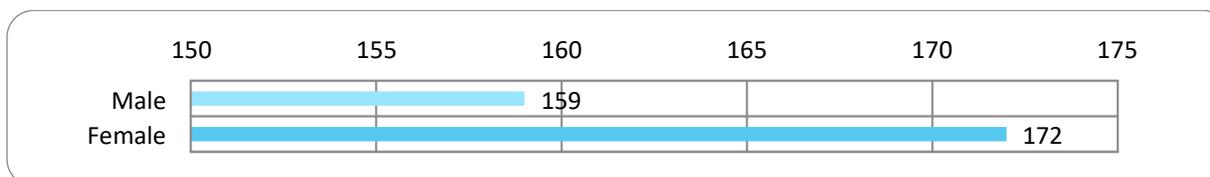
If you use a regular pharmacy and it didn't have the things you need, would you...



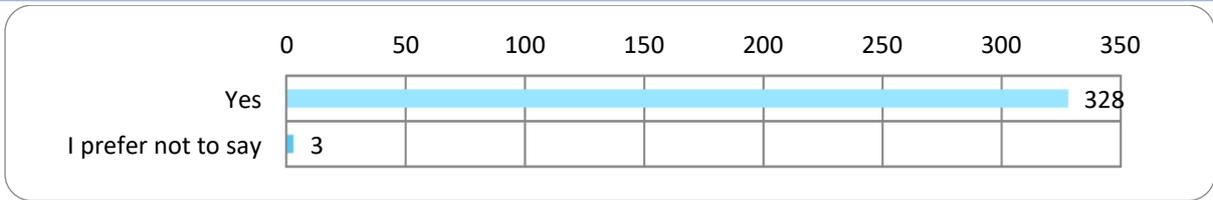
Are you willing to provide more information about yourself?



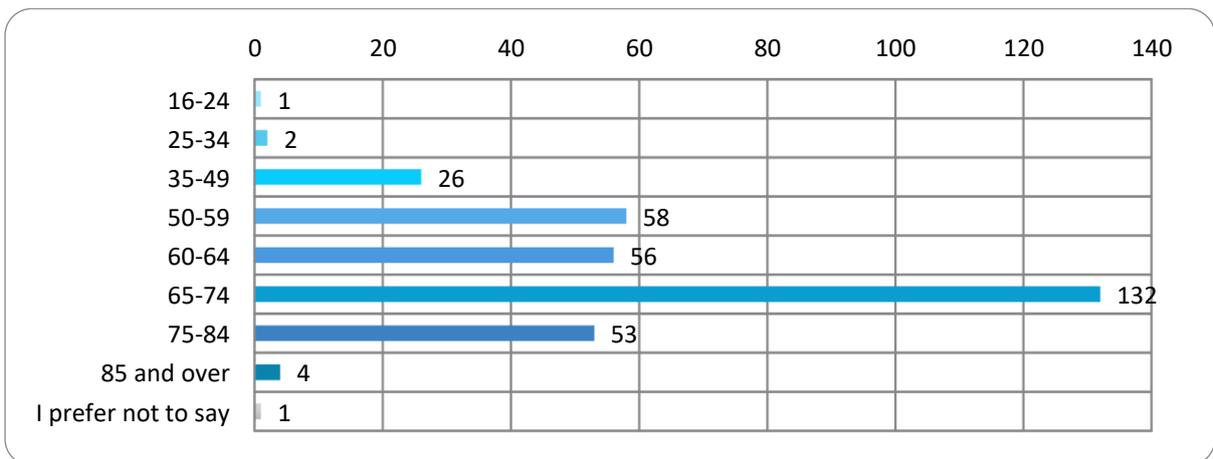
Are you male or female?



Is your gender the same as your birth?



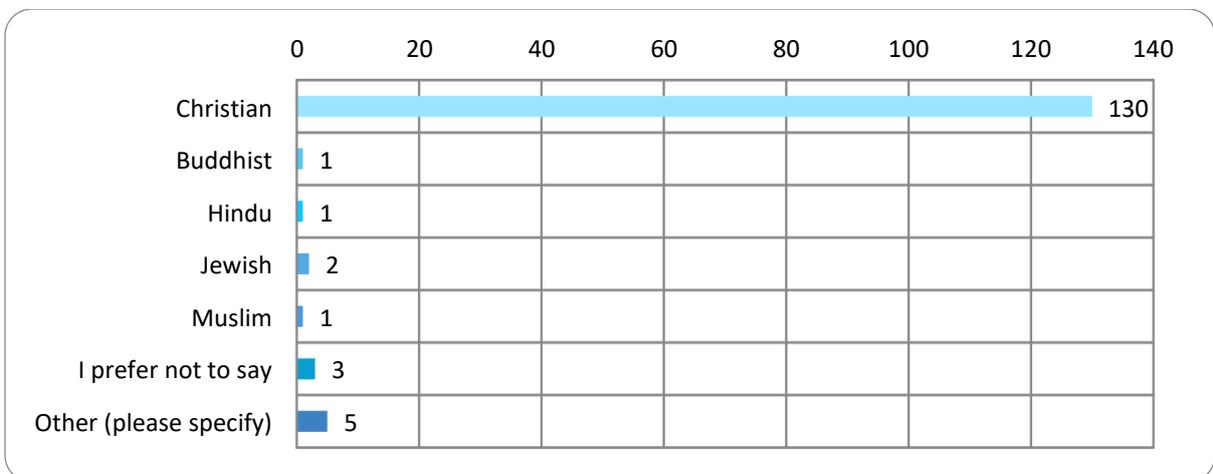
Which of these age groups applies to you?



Do you regard yourself as belonging to a particular religion or holding a belief?



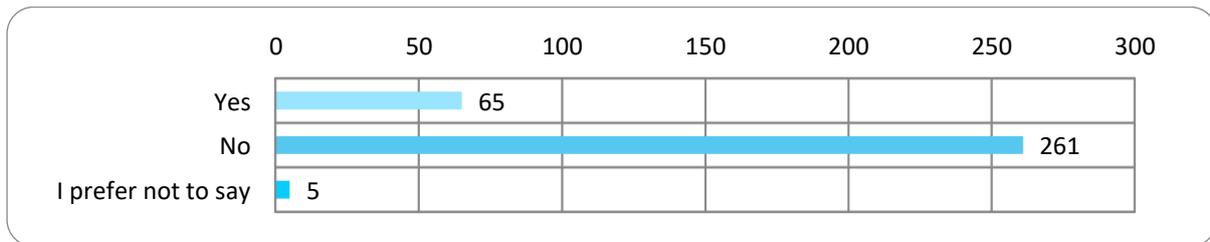
Which of the following applies to you?



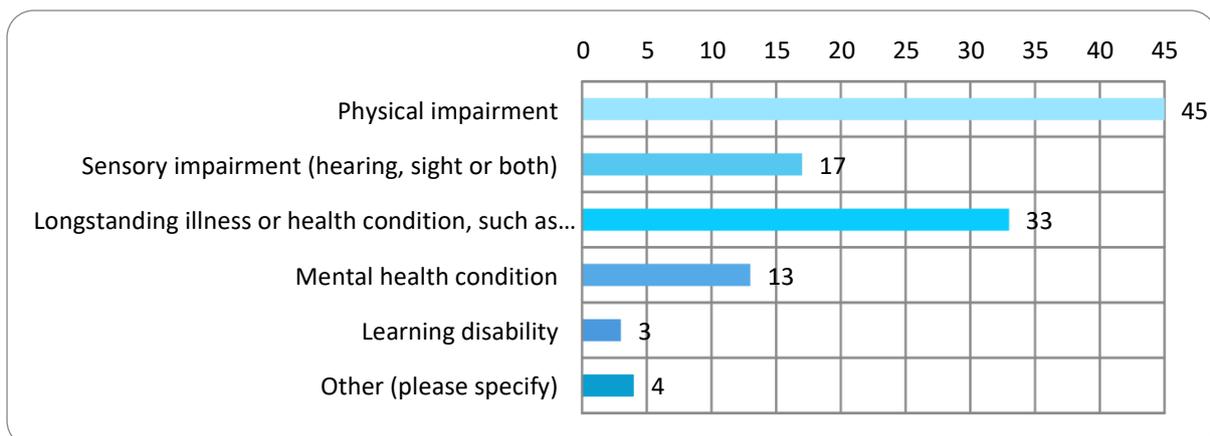
The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial

adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

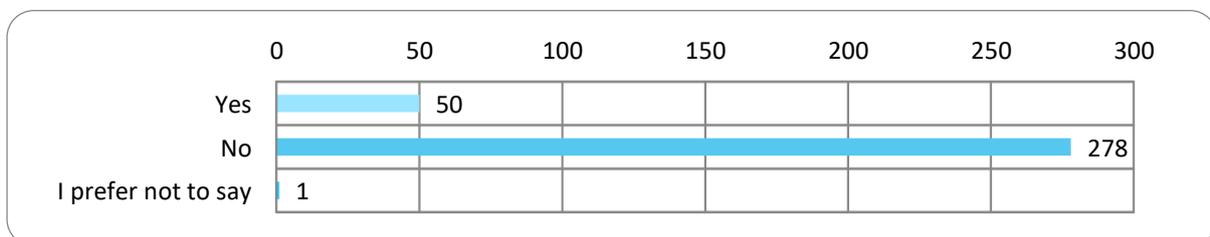
Do you consider yourself to be disabled as set out in the Equality Act 2010?



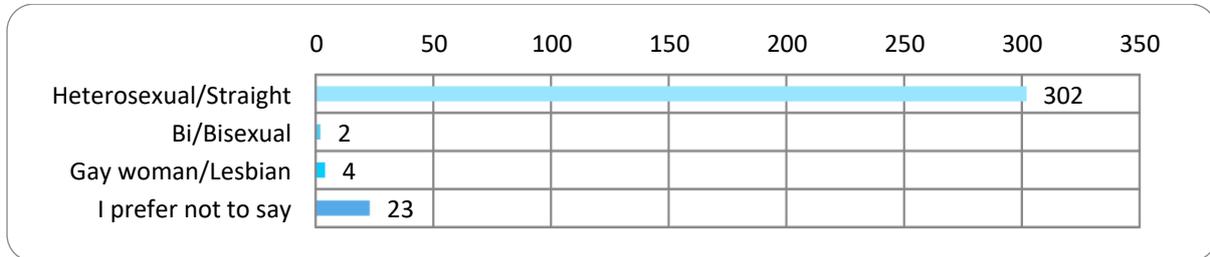
Please tell us the type of impairment that applies to you. You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select 'Other' and give brief details of the impairment you have.



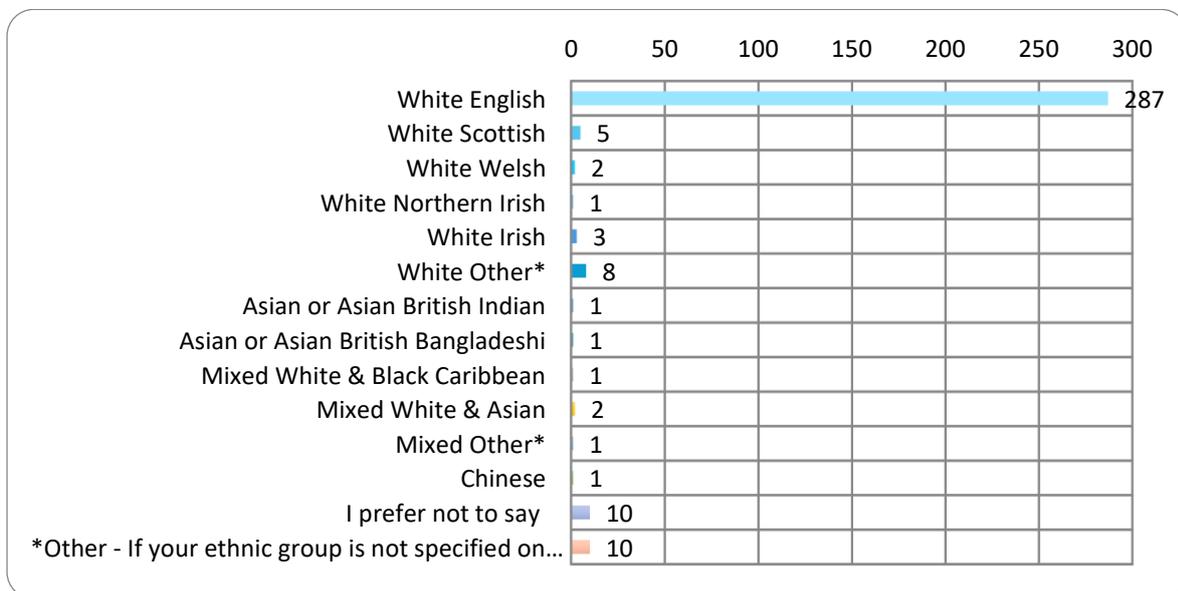
A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers. **Are you a Carer?**



Are you?



To which of these ethnic groups do you feel you belong?



29 Appendix I – Contractor Questionnaire

The Pharmaceutical Needs Assessment (PNA) is a statutory obligation of The Kent Health and Wellbeing Board (HWB). The PNA is used to identify need for and improvement in or better access to pharmaceutical services for the Kent HWB population. The PNA is also used by NHS England as the basis for market entry applications to open new premises and may inform relocations of existing premises, applications to change core opening hours or to provide additional pharmaceutical services.

It is essential that the PNA is an accurate record of current pharmaceutical services and completion of this questionnaire will help to ensure that the PNA is as accurate as possible.

By completing this questionnaire you agree to your responses being collated, and processed by Kent County Council, which is producing the PNA on behalf of the Kent HWB. The information you provide will only be used for the purposes stated above.

Thank you for your participation.

Contractor code (ODS Code)	
Is this pharmacy one which is entitled to Pharmacy Access Scheme payments?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Possibly
Does this pharmacy hold a Local Pharmaceutical Services (LPS) contract? (i.e. it is not the 'standard' Pharmaceutical Services contract)	<input type="checkbox"/> Yes
Pharmacy telephone	
Pharmacy website address (if applicable)	

Which of the following services does the pharmacy provide, or would be willing to provide?						
	Currently providing under contract with			Willing to provide if commissioned	Not able or willing to provide	Willing to provide privately
	local NHS England Team	CCG	Local Authority			
Anticoagulant Monitoring Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti-viral Distribution Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

¹ These services are not listed in the Advanced and Enhanced Services Directions, and so are not 'Enhanced Services' if commissioned by the regional NHS England and NHS Improvement Team. The regional NHS England and NHS Improvement Team may commission them on behalf of the CCG or Local Authority, but when identified in the PNA they will be described as 'Other Locally Commissioned Services' or 'Other NHS Services'

Care Home Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chlamydia Testing Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Chlamydia Treatment Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Contraceptive service (not EC) ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Emergency Contraception Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Emergency Supply Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gluten Free Food Supply Service (i.e. not via FP10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Delivery Service (not appliances) ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Independent Prescribing Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Language Access Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medication Review Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medicines Assessment and Compliance Support Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Minor Ailment Scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medicines Optimisation Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Needle and Syringe Exchange Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Obesity management (adults and children) ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Not Dispensed Scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On Demand Availability of Specialist Drugs Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Out of Hours Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Patient Group Direction Service (name the medicines)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phlebotomy Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Prescriber Support Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Schools Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sharps Disposal Service ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>				
Stop Smoking Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supervised Administration Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Supplementary Prescribing Service (name therapeutic areas)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vascular Risk Assessment Service (NHS Health Check) ⁽¹⁾	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Which of the following screening services does the pharmacy provide, or would be willing to provide?						
Alcohol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cholesterol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gonorrhoea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. pylori	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HbA1C	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hepatitis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HIV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)						
Which of the following vaccination services does the pharmacy provide, or would be willing to provide?						
	Currently providing under contract with			Willing to provide if commissioned	Not able or willing to provide	Willing to provide privately
	local NHS England Team	CCG	Local Authority			
Childhood vaccinations	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seasonal Influenza Vaccination Service	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COVID-19 vaccinations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hepatitis (at risk workers or patients) vaccinations	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HPV vaccinations	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meningococcal vaccinations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pneumococcal vaccinations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel vaccinations	<input type="checkbox"/> ⁽¹⁾	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other – (please state)						

If currently providing an Independent Prescribing Service, what therapeutic areas are covered?	
--	--

If currently providing a Medicines Optimisation Service, what therapeutic areas are covered?	
--	--

Is there a particular need for a locally commissioned service in your area?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, what is the service requirement and why?
---	---

Does your pharmacy have the capacity to meet an increase in demand for dispensing of medication?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does your pharmacy have the capacity to meet an increase in demand for the services currently provided?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Contact name of person completing questionnaire on behalf of the contractor, if questions arise	Contact telephone number

30 Appendix J – Dispensing Practice Questionnaire

PNA Dispensing Practice Questionnaire 2021 - The Pharmaceutical Needs Assessment for Kent Health and Wellbeing Board Version 1 November 2021

The Pharmaceutical Needs Assessment (PNA) is a statutory obligation of The Kent Health and Wellbeing Board (HWB). The PNA is used to identify need for and improvement in or better access to pharmaceutical services for the Kent HWB population. The PNA is also used by NHS England as the basis for market entry applications to open new premises and may inform relocations of existing premises, applications to change core opening hours or to provide additional pharmaceutical services. It is essential that the PNA is an accurate record of current pharmaceutical services and completion of this questionnaire will help to ensure that the PNA is as accurate as possible. By completing this questionnaire, you agree to your responses being collated, and processed by Kent County Council, which is producing the PNA on behalf of the Kent HWB. The information you provide will only be used for the purposes stated above.

For queries relating to the information requested or the answers required please email PNA@kent.gov.uk

Please insert the name of the practice you are completing the questionnaire on behalf of:

Please insert the address or addresses of the premises for which the practice has premises approve to dispense from:

1. Are appliances dispensed from the premises?

	Please tick one box
Yes All types, or	
Yes excluding stoma appliances, or	
Yes excluding incontinence appliances, or	
Yes excluding stoma and incontinence appliances, or	
Yes just dressings, or	
No - appliances are not dispensed	

2. Delivery of dispensed items

Do you offer a delivery service?	Yes	No
----------------------------------	-----	----

If yes is the service available to all?	Yes	No
---	-----	----

If the service is restricted, please confirm the patient groups who may use the service.

--

3. Apart from English which other languages, if any, are available to patients from staff at the premises every day- please list main languages spoken

List languages spoken

4. Housing developments

There are currently a number of housing and other developments taking place across Kent with more planned and the PNA will need to identify whether the needs of those moving into new houses can be met by the existing spread of pharmacies, dispensing appliance contractor and dispensing doctor premises. Thinking about your dispensing service only please select the option that best reflects your practice's situation at the moment:

	Please tick one of the boxes
We have sufficient capacity within our existing premises and staffing levels to manage the increase in demand in our area.	
We don't have sufficient premises and staffing capacity at present but could make adjustments to manage the increase in demand in our area.	
We don't have sufficient premises and staffing capacity and would have difficulty in managing an increase in demand.	

5. Provision of services post Covid-19

We recognise that you will have made a number of changes to how your dispensing service is provided as a result of Covid-19. Please can you give us information on those changes that you will be taking into the 'new normal'?

--

6. Please provide us with your contact details.

Name:	
Job title:	
Email:	
Telephone number:	

31 Appendix K – Public Consultation Report

1. Introduction

As part of the pharmaceutical needs assessment process the Health and Wellbeing Board is required to undertake a consultation of at least 60 days with certain organisations. The purpose of the consultation is to establish if the pharmaceutical providers and services supporting the population of the Health and Wellbeing Board's area are accurately reflected in the final Pharmaceutical Needs Assessment (PNA) document. This report outlines the considerations and responses to the consultation and describes the overall process of how the consultation was undertaken.

In addition to the public consultation, an early engagement questionnaire was developed and made available on the 'Let's Talk Kent' website from 4 November to 19 December 2021. A similar survey was open to contractors during December 2021 and January 2022. The results of these are in the main body of the PNA document.

2. Consultation process

To complete this process, the Health and Wellbeing Board has consulted with those parties identified under regulation 8 of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 as amended, to establish if the draft Pharmaceutical Needs Assessment addresses issues that they considered relevant to the provision of pharmaceutical services. Examples of consulted parties include:

- The Local Pharmaceutical Committee covering the county
- The Local Medical Committees covering the county
- Healthwatch Kent
- The Clinical Commissioning Groups/Integrated Care Board
- NHS Trusts
- NHS England
- Neighbouring Health and Wellbeing Boards, and
- Contractors on the pharmaceutical lists for the area of the Health and Wellbeing Board

In addition, the consultation documents were made available via Kent County Council's consultation and engagement website 'Let's talk Kent'. Those who asked to be kept informed of public health and general interest consultations received an email from the site to alert them of this consultation. This was sent to 5010 registered users.

The statutory consultees were contacted via email explaining the purpose of the Pharmaceutical Needs Assessment and the Health and Wellbeing Board welcomed their opinion on whether they agreed with the content of the proposed draft. They were directed to [Let's talk Kent](#) to access the document and consultation questionnaire.

We shared the PNA consultation on organic social media channels to increase awareness and engagement of the consultation. 10 posts were issued throughout the consultation period. The posts shared were seen by 24,788 people and generated 450 clicks to the consultation page. The breakdown of all social media responses is shown below:

Engagement levels with social media posts advertising the draft PNA consultation

	Reach / Impressions	Clicks
Facebook	15,198	314
Twitter	6,752	103
LinkedIn	2,838	33
Total Shared	24,788	450

Consultees were given the opportunity to respond by completing a set of questions and/or submitting additional comments. This was undertaken by completing the questions online. The questions developed were to assess the current provision of pharmaceutical services, have regard to any specified future circumstance where the current position may materially change and identify any current and future gaps in pharmaceutical services.

The consultation ran from 21 June until 21 August 2022.

The consultation page was viewed a total of 2,557 times by 1,025 visitors. This shows that most visitors viewed the page at least twice. The PNA document was added to the [Kent Public Health Observatory](#) due to its size and a link added the Let's talk Kent consultation page for people to access it.

Also available on the Let's talk Kent consultation page were word versions of the questionnaire for both the public and professionals and the Equality Impact Assessment. In total these documents were downloaded 43 times.

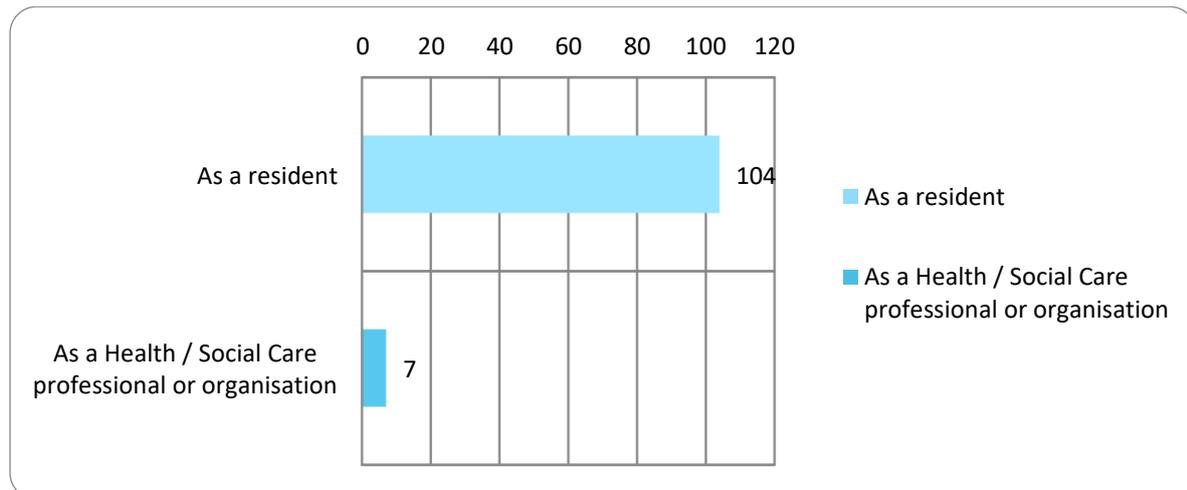
The consultation was open to both the public and organisations. The questions were the same for both with an additional question for the public as well as some optional demographic questions at the end.

This report outlines the considerations and responses to the consultation. It should be noted that participants in the consultation were not required to complete every question.

3. Responses

The consultation received 121 responses, including two hard copies which were entered into the electronic consultation questionnaire and six email responses. All responses have been considered in writing this report.

Respondents to the online questionnaire identified themselves as the following:

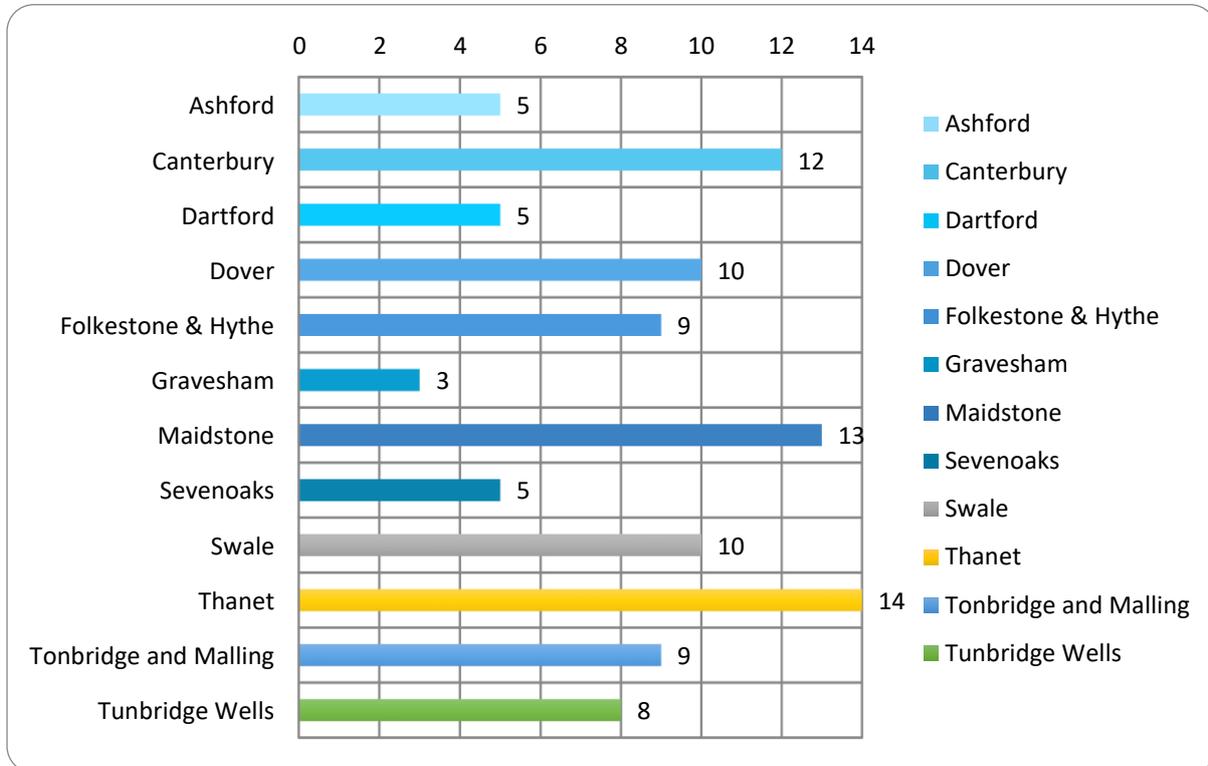


Responses were received from the following types of organisations:

- Local parish and district council e.g., Sevenoaks District Council
- Local private health service provider
- Kent County Council
- NHS England

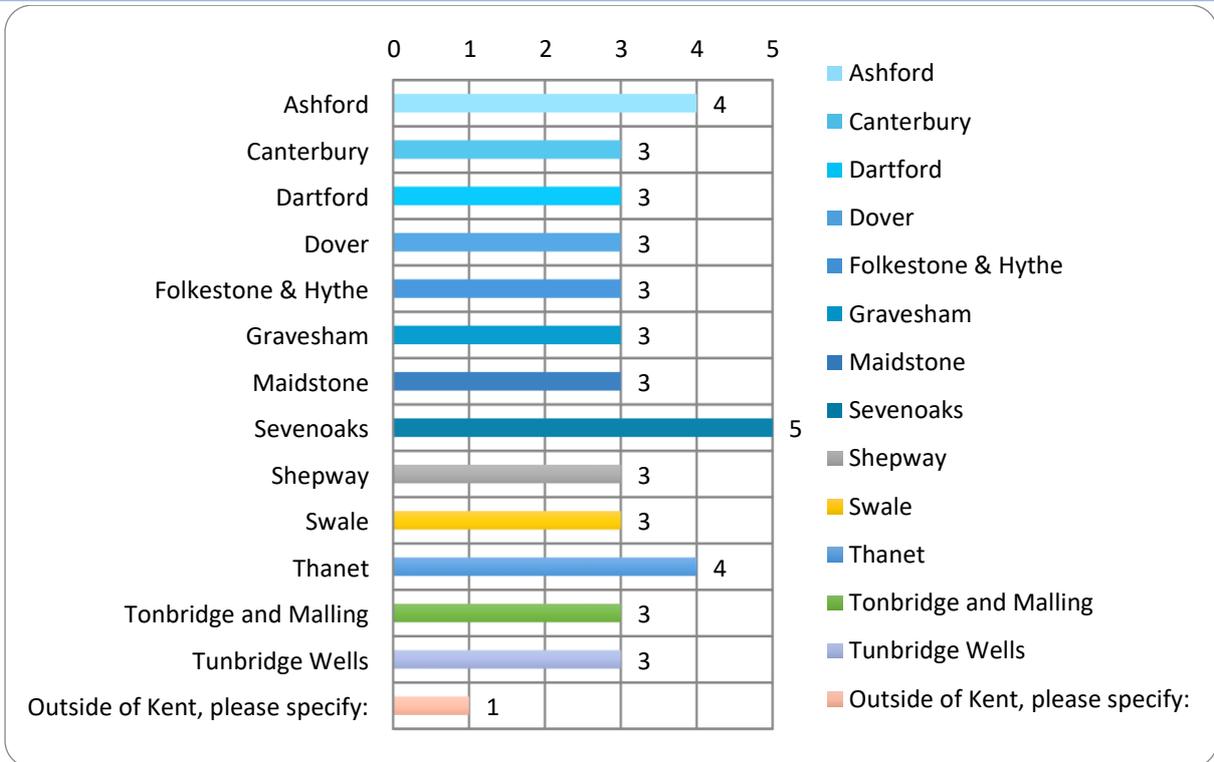
We asked respondents in the questionnaire to ‘tell us which district/borough you live in.’ 103 responses were received, and they identified themselves as living in the following districts:

District/Borough	Number of responses
Ashford	5
Canterbury	12
Dartford	5
Dover	10
Folkestone & Hythe	9
Gravesham	3
Maidstone	13
Sevenoaks	5
Swale	5
Thanet	10
Tonbridge and Malling	14
Tunbridge Wells	9



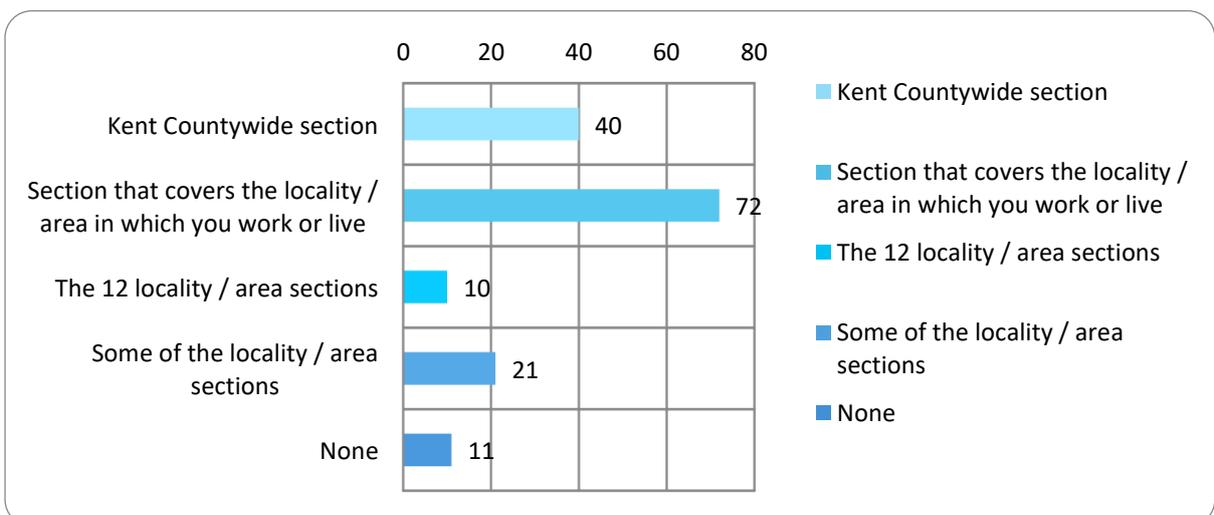
We asked respondents in the questionnaire to ‘tell us which locality you cover in your work.’ 44 responses were received, and they identified themselves as working in the following districts:

District/Borough	Number of responses
Ashford	4
Canterbury	3
Dartford	3
Dover	3
Folkestone & Hythe	3
Gravesham	3
Maidstone	3
Sevenoaks	5
Swale	3
Thanet	3
Tonbridge and Malling	4
Tunbridge Wells	3

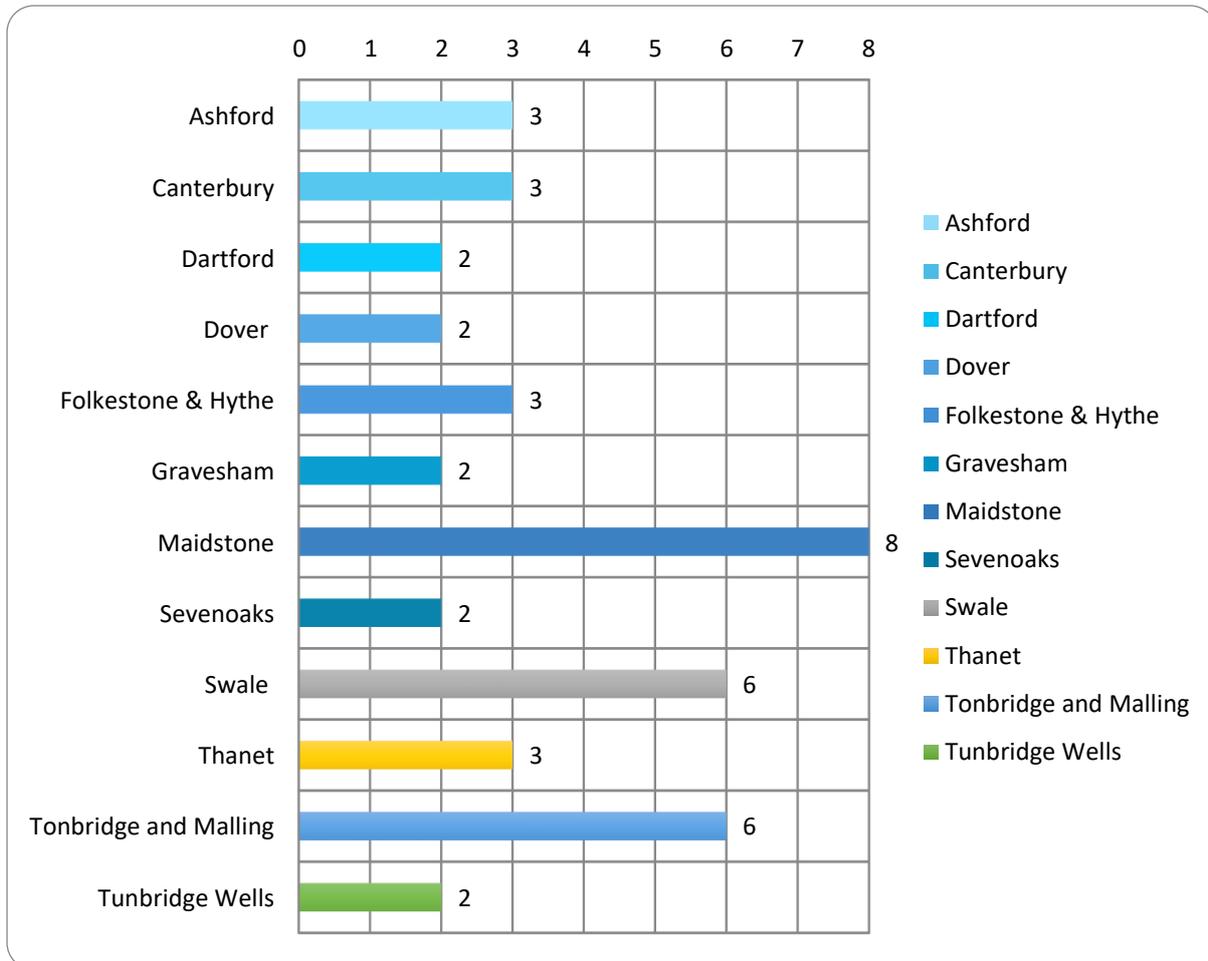


The person who responded as outside of Kent stated that they worked across the South East of England, as well as Hampshire, Dorset and Northampton.

We asked respondents to tell us **'Which of the following sections of the PNA document have you read?'** The following sections of the PNA document were identified:



Of those that selected 'Some of the locality / area sections' we asked them to identify 'which of the locality / area sections you have read'. The chart below shows the area sections that were identified:

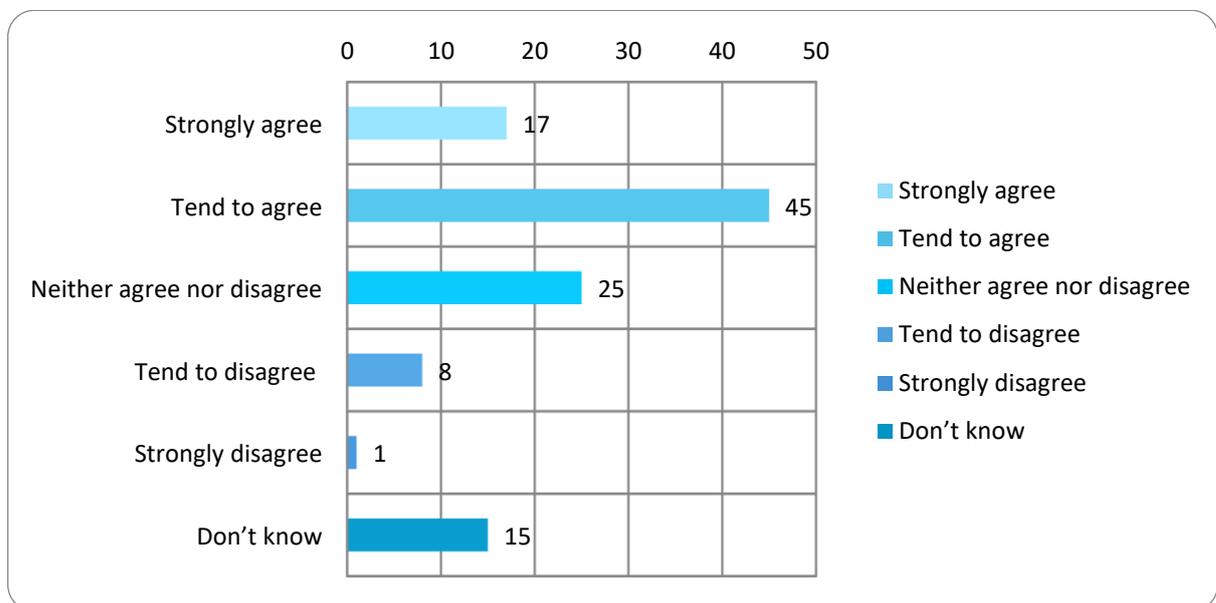


District/Borough	Number of responses
Ashford	3
Canterbury	3
Dartford	2
Dover	2
Folkestone & Hythe	3
Gravesham	2
Maidstone	8
Sevenoaks	2
Swale	6
Thanet	3
Tonbridge and Malling	6
Tunbridge Wells	2

4. Summary of questionnaire responses and Health and Wellbeing Board considerations

In asking 'To what extent do you agree or disagree that the information in the draft documents is a good reflection of the current pharmaceutical service provision within the locality(s) / area in which you work / live?

The Health and Wellbeing Board were pleased to note 113 responses were received in response to this question. 62 agreed (tend or strongly) to the question and eight (disagreed) and one email response strongly disagreed. Three were not relevant to the question or within the remit of the consultation.



The Health and Wellbeing Board was pleased to note the 52 comments from those who answered that they agreed (tend or strongly). Examples of the responses received are shown below:

- I found the report to be in-depth and comprehensive. The background populous reporting gave good insight into current and future needs. The latter being so important for future planning and pharmaceutical services to these areas
- The report is extremely detailed in challenges faced by local people, based on talking with friends and neighbours, being able to register with a GP and access a pharmacy
- Very clear analysis and metric data
- Because it appears to accurately reflect the situation
- all aspects and the section on Sevenoaks accurately reflects my experience of accessing health care facilities and the local

Sevenoaks District Council provided this comment:

- Based on the statistical data presented on the dispersal of pharmacies it is understandable that the conclusion has been drawn that the provision is adequate. However, I would argue that on the basis that we are seeing increases in population particularly in older-age demographics (more likely to place a demand on pharmacy services), who are less likely perhaps to be car drivers and more likely to be socially isolated. Sevenoaks exists in the top 50% of population per pharmacy in Kent and is above the England average. Therefore the addition of one pharmacy within area of Halstead would potentially add local value and better serve neighbouring areas of Knockhill, Badgers Mount and potentially Well Hill.

The Health and Wellbeing Board has relooked at the data for the Halstead, Knockholt, Badgers Mount and Well Hill areas and has not altered the conclusion, that there is sufficient pharmaceutical provision now and in the lifetime of the PNA.

Sevenoaks Parish Council raised concerns that the PNA did not reflect the finding of Health Watch 2022. The Health and Wellbeing Board note these comments but are unable to address them within the legislated remit of the PNA.

In response to the comment below regarding the survey of contractors, the Health and Wellbeing Board acknowledges the disappointing response from appliance contractor and dispensing practices. The Board provides assurance that contractors were encouraged to respond by issuing reminders by email, telephone calls, newsletters, professional body communications. The dispensing doctors and pharmaceutical contractor had representation on the PNA Steering Group via the Local Pharmaceutical Committee and Local Medical Committee.

- I am concerned about the percentage of respondents from Pharmacies, Appliance Contractors and Dispensing GP Practices. The response rates were 69%, 0% and 16.7% respectively. How confident can you be that the results are totally reflective of the current situation? I would have thought that as the survey is compulsory, responses to the questionnaires that you send should be mandatory. Having said that, this is a very good piece of work but subject to the number of areas that chose not to respond.

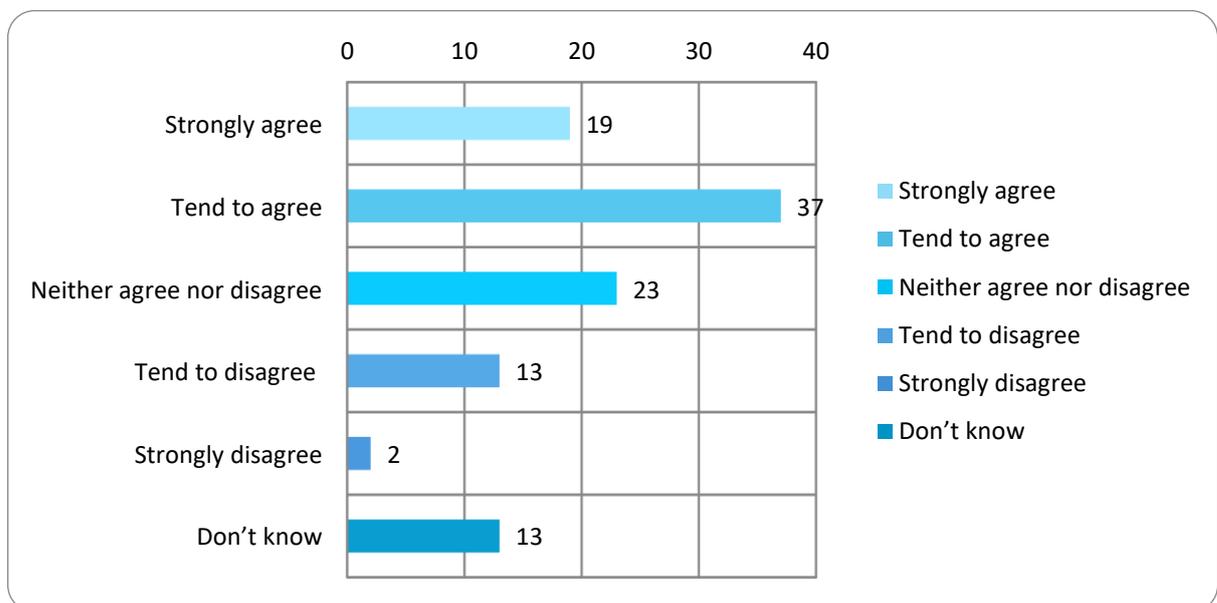
In answering 'tend to disagree' seven respondents explained why they gave this reply. There were concerns that the information regarding housing developments and pharmacies closing is changing continually, thus making the assessment of pharmaceutical provision inaccurate. The Health and Wellbeing Board acknowledge that data used in the PNA document is taken at a single point in time and that the situation is continually changing. The PNA document will be reviewed in totality in three years however if circumstances change

substantially in a particular area in line with the Regulations, a needs assessment may be undertaken for that area.

The one response that strongly disagreed did so because of concerns regarding increase in population in the Staplehurst area and the poor performance of pharmaceutical services. The population data in the PNA document has been checked and for the lifetime of the document (3 years) is correct. It is acknowledged that future provision of pharmaceutical services must be carefully monitored in light of housing developments and transport infrastructure.

The question **‘To what extent do you agree or disagree that the information in the draft documents is a good reflection of the needs of the population in the locality(s) / area in which you work / live?’**

The Health and Wellbeing Board were pleased to note 110 responses were received in response to this question. 56 agreed (tend or strongly) to the question and 15 disagreed. An email was also received which disagreed to this question.



59 comments were left in response to this question. Seven were not relevant to the question or within the remit of the consultation.

The Health and Wellbeing Board was pleased to note the 40 comments from those who answered that they agreed (strongly or tend to). Here is a sample of the comments received:

- It explained the numbers and requirements needed by residents for pharmacies in detail

- Accurate reflection
- The details in the report are thorough and address ALL the health care issues associated with the modern lifestyle in an ageing population. It leaves no stone unturned!
- As stated the draft document gave in depth area by area information with some surprising results. It could therefore importantly reflect the needs of the population and project future needs.
- It appears to match my own observations and experiences.

In answering 'tend to disagree' three respondents explained why in their specific localities/areas greater details was required to encompass complexities of the locality/area. It was noted that Swale is a particularly complex area with many services provided by Medway. The Health and Wellbeing Board has worked and will continue to work with Medway when considering pharmaceutical needs of Kent. Thanet residents highlighted that this area has particular health needs. These have been considered when writing the PNA document.

Ten responses were received that neither agreed nor disagreed. These were general comments about the PNA document which are discussed later in this report.

We asked respondents to '**tell us if they had any comments on the PNA document**'. 29 responses were received of these eight were not relevant.

The eight responses received that were not relevant to the PNA document remit did make valid points. These comments have been noted and will be used anonymously to inform discussions in other forums to improve quality of pharmaceutical services and the general health of the population of Kent.

The 21 comments have been grouped into the following, format, content, concerns, and quality of pharmaceutical services.

Format

Six comments were received about the format of the draft PNA document, of which two comments were pleased with the format and three related to the difficulty in seeing the detail on the maps.

- A formatting issue is when you zoom in on the maps they lose definition & cannot be read but maybe this will be rectified in the final document?

This issue has been improved in the final word version and work continues to improve in the PDF version.

The following comment was received regarding ease of access:

- Easy to access even for someone with little computer ability

Content

Seven comments were received regarding the complexity and length of the draft PNA document. Four stating that it is too complex and lengthy and two stating that more detail was required. A suggestion was made in one comment that each area section should have a short summary.

The Health and Wellbeing Board note that the length and complexity of the draft PNA document reflects the requirements of the Regulations, and the detailed information is required by NHS England to make determinations on applications for opening or closing of pharmacies. Consideration was given to providing a summary for each area section of the PNA document, the conclusion for each area section provides a synopsis of the information used to reach the conclusion.

Clarity was sort as to the identity of pharmacies in a table on pages 257/58. This was provided and the said table amended in the final version of the PNA document.

The following comment was received:

- The pressures on hospital and GP services is increasing. The government appears to have recognised that there has to be a move to treat/manage/prevent illness in the community which will place an increasing load on pharmacies and health centres. It was not clear to me if this had been fully recognised in the PNA document.

The Health and Wellbeing Board note that the increasing demand on pharmacies was considered when writing the draft PNA document, but it acknowledged that this is not clearly identified.

The following comment was received regarding locally commissioned services, which fall outside the remit of the PNA.

- For the more marginal services – e.g., screenings, giving up smoking advice etc - I would have liked to have seen details of the number of people using those services and something to indicate the effectiveness - e.g. how many people gave up smoking afterwards, or had a screening that led to a diagnosis of the condition for which they were screened. etc.

The locally commissioned pharmaceutical services are not with in the remit of the PNA process. These services are being reviewed currently by KCC Public Health Team.

Concerns

Population

Three comments raised concerns regarding the growing population of Kent and the need for pharmaceutical services. The Health and Wellbeing Board acknowledge that the PNA document has considered the known proposed housing developments, at this moment in time, when considering the future pharmaceutical needs over the next three years. It is noted that this situation can alter and there is the option over the next three years to review particular areas should the needs arise.

Access to pharmaceutical Services

Three comments were received regarding access to pharmaceutical services.

One related to the provision of an out of hours pharmacy at an acute trust. This is not within the remit of the PNA but has been forwarded to the relevant acute trust chief pharmacist.

A second raised concerns that pharmacies were closing for lunch breaks. This was legally permitted under the pandemic regulations but should not be the case now.

The third raised concerns about the imminent permanent closure of a local pharmacy, however on checking, NHS England have not yet received a closure application from the said pharmacy.

'If you are responding as a resident, do you have any other comments specifically about any of the following:

- **accessing either a pharmacy or dispensing doctor's surgery to obtain your prescribed medicines**
- **the advice given by the pharmacy or dispensing doctor's surgery around the safe and effective use of these medicines any general health advice offered to help you keep yourself well.'**

77 responses were received, 18 of these were not relevant to the PNA process or consultation.

Access

Eight responses were received regarding access to pharmaceutical services. These included concerns regarding reducing bus services, this is an area that the Health and Wellbeing Board will consider when asked to comment on applications for opening, closing or relocation of pharmacies.

The responses also raised the importance of delivery services from both dispensing doctors and community pharmacies to those with mobility problems. Although this is not within the

remit of the PNA, the Health and Wellbeing Board acknowledged that this is an important issue.

Responses also raised the issue of short-term closures of pharmacies, due to staff sickness or staffing capacity. One respondent suggested that a poster is displayed on the door when closed to say where the nearest open pharmacy is. The Health and Wellbeing Board noted that legislation during the pandemic permitted short term closures. This is now no longer in place. It also noted that national guidance regarding unforeseen short-term closure does include the posting of alternative pharmacies location and opening hours. This guidance was resent to pharmacist by Pharmaceutical Services Negotiating Committee (PSNC) on the 4 August 2022.

10 responses were about the increased demand on their pharmacy which has resulted in long queues and increased waiting times. This is a national issue due to increased service provision and a reduced number of pharmacists working in community pharmacy. At present high-level discussions are taking place to find solutions for this.

Prescribing and dispensing system

10 responses made comment on the prescribing and supply system for medicines.

A mixture of comments was received about the NHS App and electronic ordering repeat medication systems with equal numbers praising it and those stating how poor it is.

- We use the NHS app for ordering repeat prescriptions. The system works very well. Prescriptions can always be collected from the pharmacy the next day. One-off prescriptions are often ready the same day.

Comments relating to the prescribing and dispensing process also raised the issue the length of time between requesting a prescription, it being written and then dispensed. As was the lack of supplies in pharmacies which resulted in repeat visits.

Dispensing Doctors

There were three responses received which were specific to dispensing doctors; two of which asked the question why there are pharmacies near dispensing practices. This is an historic anomaly of legislation. General doctors' practices are permitted to dispense to patients who live greater than 1.6km from a pharmacy. It is the patient's choice as to where they have their medication dispensed.

Quality of Pharmaceutical Advice

Seven responses were received regarding poor quality of pharmaceutical advice or services provided, each of these related to a specific pharmacy. The Health and Wellbeing Board

take note of these comments. Quality of pharmaceutical services is not within the remit of the PNA process. Concerns regarding quality of pharmaceutical services should be referred to NHS England.

14 responses related to good provision of pharmaceutical advice; stating that the manner in which the advice was given was personable and professional.

The Kent and Medway Integrated Care Board (ICB) have recently initiated a programme of work focused on integrating community pharmacy clinical services into the wider NHS. The aim of this work is to improve patient experience, support health inequalities, improve accessibility and support reduction of pressure in the existing system.

5. Equality analysis

This section of the report details the demographics of the respondents to the consultation, the prevalence of those people with protected characteristics or caring responsibilities. These questions were optional for respondents to answer and were only asked to those in who completed the questionnaire as a resident. A total of 24 respondents provided answers to these questions.

The tables and statements below show the demographic profile of Kent residents responding to the consultation.

Question: Are you male or female?

	Consultation Total
Male	10
Female	13
Prefer not to say / blank	1

Question: Is your gender the same as your birth?

23 respondents answered this question, of which 22 stated that they were the same gender and one preferred not to answer the question.

Question: Which of these age groups applies to you?

	Consultation Total
35-49	1
50-59	3
60-64	2
65-74	12
75-84	5
Prefer not to say / blank	1

There were no respondents within the age range of 16 to 34.

Question: Do you regard yourself as belonging to a particular religion or holding a belief?

	Consultation Total
Yes	11
No	8
Prefer not to say / blank	5

Of those that said that answered yes, all stated that they were Christian.

Question: Do you consider yourself to be disabled as set out in the Equality Act 2010?

Of the 24 that responded five stated they considered themselves as having a disability. Three stated that they have a physical impairment and three that they have a longstanding illness or health condition. For this question respondents were able to select all that applied to them.

Question: Are you a Carer?

The consultation asked if respondents are Carers i.e., those that care unpaid for family and friends with illness. Of the 24 respondents, six stated that they were a Carer.

Question: Are you bisexual, gay man, heterosexual/straight or prefer not to say?

24 respondents answered the question asking about their sexual orientation, of which 20 stated they were heterosexual/straight and four preferred not to answer the question.

Question: To which of these ethnic groups do you feel you belong?

	Consultation Total
White English	19
Mixed White & Black African	1
White other background	2
Prefer not to say / blank	2

Of the two that stated, 'White other', one stated they were white European and the other stated white Anglo German.

We then asked respondents a question on the Equality Impact Assessment (EqIA) that was created for the consultation: **'We welcome your views on our equality analysis and if you**

think there is anything we should consider relating to equality and diversity, please add any comments.'

26 comments were received in total. Seven agreed with Equality Impact Assessment with one stating that it was 'Absolutely first-rate analysis'. Six stated the EqIA was a waste of time and resource and 12 comments raised points to be consider.

Comments were received regarding elderly; young and disabled persons being disadvantaged with access to pharmaceutical services. The Health and Wellbeing Board acknowledge these comments. They note that data regarding many different demographics including ages, disabilities and disease states is included in the PNA document and due regard has been taken of this information when coming to the conclusions.

The needs of the elderly and disabled are carefully considered when the Health and Wellbeing Board consider applications for relocation or new pharmacies. Often site visits are taken to review access for the elderly, disabled persons and parents with push chairs. These visits include looking at pavement surfaces, positions of bollards, car parking, bus routes, road crossings and talking to those who live locally.

The following comment was noted and will be carefully considered when future applications are received:

- 20 minutes ought to be a lesser distance in calculation for SENIORS (over 65s.) and if considered to be 40-minute walk RETURN this would be substantial exertion for those with mobility issues and over age70s.

The Health and Wellbeing Board noted that comments raised the need to consider delivery services particularly for residents of rural areas. It is noted that provision of delivery services is not part of the PNA, but it is a topic that is being discussed both locally and nationally. It also acknowledged that distance selling pharmacies provide an alternative means of obtaining medicines and provide a delivery service.

A comment raised the need for extended opening hours. The Health and Wellbeing Board note that the PNA document considers the provision of extended and weekend opening hours in each area.

The Board noted that concerns were raised about the possibility of digitally excluding people from services. This is an area that Health and Wellbeing Board will be mindful of.

The following comment made valid points:

- The Equality Impact Assessment appears to lack any possible issues that may be experienced by different protected groups & following mitigations, just saying 'No' to the questions seems to lack due thought & analysis. For example, disabled people, particularly with multi morbidity & the elderly are much more likely to have difficulty

accessing pharmacies personally for prescriptions but mitigations such as delivery of prescriptions is a useful counter. Not to identify any appears very poor. Similarly, where distance in rural areas is an issue, problems can become magnified. I can't believe that there are no issues for any of the protected characteristics and suggest a further look at this area is undertaken.

The Health and Wellbeing Board acknowledge these points and have amended the EQIA. It notes that:

- in determining the present and future pharmaceutical requirements of Kent residents' data on age, disease, car ownership, transport etc were considered in depth for each area.
- the emergence of distance selling pharmacies provides an alternative for those that require a medicines delivery service to their homes.
- each pharmacy has a legal duty to make provision for access by disabled persons
- the need for funded medicines services is being discussed both locally and nationally.

The responses to the questions about religious belief, disability, carers, sexual orientation and ethnicity were reviewed to ensure responses were received from a fair representation of Kents population.

6. Summary conclusions

The Health and Wellbeing Board is pleased to note that the overall response to the consultation has been positive. No concerns have been raised regarding non-compliance with the regulatory requirements, no pharmaceutical services provision have been missed and the main conclusions are agreed with.

The amended PNA will be reviewed and adopted by the Health and Wellbeing Board on the 1 September 2022 and published by the 1 October 2022 on the Kent Public Health Observatory website.

7. Amendments

The following amendments have been made to the pharmaceutical needs assessment document:

- Page 257/258 names of pharmacies added to table.
- Page 122 – replaced housing development map
- Page 126 – replaced Canterbury population density map
- Page 201 – replaced Folkestone & Hythe population density map
- Page 202 – replaced Folkestone & Hythe deprivation map
- Page 270 – changed figures for Staplehurst housing developments

32 Appendix L – Opening Hours

Pharmacy ODS Code (F-Code)	Contractor Name	Total Core Hours		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
FA015	Headcorn Pharmacy	40	Core	09:30-18:00	09:30-18:00	09:30-18:00	09:30-18:00	09:30-18:00	09:00-17:30	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FA066	Singlewell Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-19:00	09:00-14:00	CLOSED
FA286	Clarke & Coleman	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FA431	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	09:00-13:00	CLOSED
FA519	Hodgson Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-18:00	CLOSED
FA759	Lloyds Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
FA876	Boots The Chemists	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-17:00	CLOSED
FAH18	Well Ashford - Brookfield Court	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED

			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-13:00	CLOSED
FAH47	Paydens Pharmacy	40	Core	08:45-18:00	08:45-18:00	08:45-18:00	08:45-18:00	08:45-18:00	CLOSED	CLOSED
			Total	08:45-18:30	08:45-18:00	08:45-18:00	08:45-18:00	08:30-18:00	09:00-13:00	CLOSED
FAJ20	Paydens Pharmacy	41.5	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-13:00	CLOSED
FAN67	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00, 14:00-17:30	CLOSED
FAN75	Field Pharmacy	41.5	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00	CLOSED
FAP99	Well Queenborough - Railway Terrace	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30	CLOSED
FAR21	Rowlands Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 13:20-18:00	09:00-13:00, 13:20-18:00	09:00-13:00, 13:20-18:00	09:00-13:00, 13:20-18:00	09:00-13:00, 13:20-18:00	CLOSED	CLOSED
FAR29	White Cliffs Pharmacy	100	Core	05:00-22:00	05:00-22:00	05:00-22:00	05:00-22:00	05:00-22:00	05:00-20:00	CLOSED
			Total	05:00-22:00	05:00-22:00	05:00-22:00	05:00-22:00	05:00-22:00	05:00-20:00	CLOSED
FAR64	Boots The Chemist	40.5	Core	09:30-17:15	09:30-17:15	09:30-17:15	09:30-17:15	09:30-17:15	09:30-17:15	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-20:00	08:30-18:00	08:30-18:00	10:30- 16:30
FAV48	Lloyds Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:30	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:30	CLOSED

FAX59	Kemsing Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00
FC312	Williams Chemists	40	Core	09:00-18:15	09:00-18:15	09:00-18:15	09:00-18:15	09:00-18:15	CLOSED	CLOSED
				Total	09:00-13:00, 14:15-18:15	09:00-13:00, 14:15-18:15	09:00-13:00, 14:15-18:15	09:00-13:00, 14:15-18:15	09:00-13:00, 14:15-18:15	09:00-13:00, 14:15-18:15
FC432	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
				Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30
FC768	Kamsons Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED	CLOSED
				Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30
FCA09	Ferris Chemist	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00
FCF82	Superdrug Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
				Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30
FCP30	Kamsons Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-16:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
				Total	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15
FCP91	Day Lewis Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00
FCR51	Grace Chemist	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
				Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30
FD300	Hadlow Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
				Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30

FD496	Swalecliffe Pharmacy	58	Core	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:00	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:00	CLOSED
FD619	Delmergate Limited	1195.2	Core	00:00-07:12	00:00-07:12	00:00-07:12	00:00-07:12	00:00-07:12	00:00-07:12	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FD647	Golf Road Pharmacies	43	Core	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-12:00	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-12:00	CLOSED
FD742	Paydens Pharmacy	40.5	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:00	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
FD754	Newington Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-13:30, 14:00-18:30	08:30-13:30, 14:00-18:30	08:30-13:30, 14:00-18:30	08:30-13:30, 14:00-18:30	08:30-13:30, 14:00-18:30	09:00-12:00	CLOSED
FD763	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FDC87	Tesco Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	10:00-16:00
FDF72	Boots The Chemist	40	Core	10:00-17:00	10:00-17:00	10:00-17:00	10:00-17:00	10:00-17:00	10:00-17:00	12:00-16:00
			Total	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	11:00-17:00
FDT19	River Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FDT33	Berkeley Pharma Ltd		Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED

FDT87	Nb Pharmacy Ltd	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00
FDT89	Lloyds Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	10:00-16:00
				Total	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00
FDW29	Vision Pharmacy	100	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	13:30-17:30
				Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00
FDY10	Well Sittingbourne - East Street	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00
FE414	Rusthall Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-13:00	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
				Total	09:00-13:15, 13:45-17:30	09:00-13:15, 13:45-17:30	09:00-13:15, 13:45-17:30	09:00-13:15, 13:45-17:30	09:00-13:15, 13:45-17:30	09:00-13:15, 13:45-17:30
FEC04	Mistvale Chemists	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00
FED96	Paydens Pharmacy	40.5	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:00	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-17:30	09:00-18:00	09:00-18:00	09:00-18:00
FEH10	Istead Rise Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00

FEJ82	Lloyds Pharmacy	101	Core	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-21:30	10:00-16:00
				Total	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-21:30
FEL35	Asda Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	11:00-16:00
				Total	08:30-22:00	08:30-22:00	08:30-22:00	08:30-22:00	08:30-22:00	08:30-22:00
FER21	Heath Pharmacy	40	Core	09:00-18:30	09:00-17:30	09:00-13:30	09:00-17:30	09:00-17:30	09:00-13:30	CLOSED
				Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-17:30	09:00-13:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:30
FF040	New Romney Pharmacy	100	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-21:00	10:30-16:30
				Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-21:00
FF221	G Currie Chemists	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-14:00
FF255	Boots The Chemists	42	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	CLOSED
				Total	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30
FF270	Northdown Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	CLOSED
FF318	Delmergate Limited	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
				Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	CLOSED

FF489	Eazi Health		Core	09:00-18:00	09:00-18:01	09:00-18:02	09:00-18:03	09:00-18:04	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	CLOSED
FF547	Swanley Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-14:00	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-19:00	09:00-19:00	09:00-17:00
FF573	Lloyds Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00
FFE44	Boots The Chemist	40.5	Core	09:30-17:00	09:30-17:00	09:30-17:00	09:30-17:00	09:30-17:00	09:00-18:00	CLOSED
			Total	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59	09:00-23:59
FFF04	Delmergate Limited	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	CLOSED
FFH17	Lloyds Pharmacy	40	Core	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:30-12:00	CLOSED
			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-12:00
FFQ34	Palm Bay Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED
FFR87	Tesco Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00
FFV03	Daysol Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-14:00
FFV40	Guildhall Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED

			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00	CLOSED
FG447	Lloyds Pharmacy	40	Core	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-17:30	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-17:30	CLOSED
FG484	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	10:00-16:00
FG853	Queen Street Pharmacy	40	Core	08:45-17:30	08:45-17:30	08:45-17:30	08:45-17:30	08:45-17:30	09:00-10:15	CLOSED
			Total	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:30-18:30	08:45-13:00	CLOSED
FGC22	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:00	09:30-17:00	09:30-17:00	09:30-17:00	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	10:00-16:00
FGF60	Oaks Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	09:00-12:30	CLOSED
FGJ99	Iwade Pharmacy	39	Core	09:00-18:00	09:00-18:00	09:00-18:30	09:00-18:30	09:00-18:30	09:00-11:30	CLOSED
			Total	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:00	09:00-13:30, 14:00-18:30	09:00-13:30, 14:00-18:30	09:00-13:30, 14:00-18:30	09:00-13:00	CLOSED
FGN90	Paydens Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-12:00	CLOSED
FGQ86	Park Pharmacy	100	Core	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	08:00-18:00
			Total	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	08:00-

										18:00
FGR31	Superdrug Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-13:30, 14:00-17:30	CLOSED
FH139	Boots The Chemist	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-12:00	CLOSED
FH171	Your Local Boots Pharmacy	40	Core	09:00-18:30	09:00-18:00	09:00-18:30	09:00-18:00	09:00-18:15	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-16:00	CLOSED
FH199	Hawkhurst Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:30	CLOSED
FH330	Boots	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	10:30- 16:30
FH350	Walmer Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
FH385	Central Pharmacy	101.5	Core	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30- 22:00
			Total	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30- 22:00
FH411	Ackers Chemists	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FH460	Kings Hill Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED

			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:00	CLOSED
FH692	Swan Valley Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-19:30	09:00-18:30	09:00-18:30	CLOSED	CLOSED
FH758	Kings Pharmacy	100	Core	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	09:00-19:00
			Total	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	07:30-22:30	09:00-19:00
FH765	Courts Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	09:00-17:00	09:00-12:00	CLOSED
FHA37	Lyminge Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:30	09:00-10:00	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-17:30	09:00-13:00	CLOSED
FHA64	Lion Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FHF29	Paydens Ltd	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FHG47	Tesco Pharmacy	100	Core	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
			Total	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
FHJ53	Your Local Boots Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-17:00	CLOSED
FHT34	Darnley Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED

			Total	08:30-13:00, 13:30-19:00	08:30-13:00, 13:30-19:00	08:30-13:00, 13:30-19:00	08:30-13:00, 13:30-19:00	09:00-13:00, 14:00-18:00	CLOSED	CLOSED
FHV64	Hill Pharmacy	39.5	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00	CLOSED
FHY22	Well Greatstone - Dunes Road	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FHY96	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	10:00- 16:00
FJ098	Day-Lewis Chemist	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00	CLOSED
FJ121	Paydens Pharmacy	40	Core	09:00-18:15	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:30	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00	CLOSED
FJ243	Hollis Pharmacy	40.166667	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-10:25	CLOSED
			Total	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-17:00	CLOSED
FJ305	Penenden Heath Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
FJ632	Day Lewis Pharmacy	40	Core	09:00-18:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-13:00	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-17:00	CLOSED
FJ719	Paydens Ltd	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED

			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-13:00	CLOSED
FJ908	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
FJC80	Minster Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:00	09:00-18:30	09:00-18:30	09:00-17:30	CLOSED
FJC85	Hobbs Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00	CLOSED
FJE07	Sturry Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FJE33	Imperial Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FJE58	Cheadles Dispensing Chemists	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
FJE95	Well Lydd - High Street	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FJF07	East Street Pharmacy	100	Core	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	10:00-20:00
			Total	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	10:00-20:00
FJH19	Lloyds Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
FJK28	Bat & Ball Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:45	CLOSED

			Total	09:00-13:00, 14:15-18:30	09:00-13:00, 14:15-18:30	09:00-13:00, 14:15-18:30	09:00-13:00, 14:15-18:30	09:00-13:00, 14:15-18:30	09:00-13:00	CLOSED
FJN16	Cheadles Chemist	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
FJP35	Austinoma Chemist Ltd	40	Core	09:00-19:00	09:00-19:00	09:00-12:00	09:00-19:00	09:00-19:00	09:00-12:00	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-13:00	09:00-19:00	09:00-19:00	09:00-12:00	CLOSED
FJP76	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30	CLOSED
FJW93	Central Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FK196	Boots The Chemist	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-20:00	09:00-20:00	09:00-20:00	09:00-20:00	09:00-20:00	09:00-19:00	10:00-16:00
FK397	Lloyds Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
FK412	Lloyds Pharmacy	59.75	Core	08:30-18:45	08:30-18:45	08:30-18:45	08:30-18:45	08:30-18:45	09:00-17:30	CLOSED
			Total	08:30-18:45	08:30-18:45	08:30-18:45	08:30-18:45	08:30-18:45	09:00-17:30	CLOSED
FK530	Lloyds Pharmacy	101	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FK566	Your Local Boots Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-13:00,	08:30-13:00,	08:30-13:00,	08:30-13:00,	08:30-13:00,	09:00-13:00	CLOSED

				14:00-18:00	14:00-18:00	14:00-18:00	14:00-18:00	14:00-18:00	14:00-18:00		
FKD01	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:00	CLOSED
FKG97	Morrisons Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-20:00	09:00-13:30, 14:30-19:00	10:00- 16:00
FKH43	Saxon Warrior Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED
FKR03	Lloyds Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	12:00- 16:00
			Total	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	11:00- 17:00
FKR63	Ashworths Dispensing Chemists	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-18:00	CLOSED
FKV58	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-17:30	09:00-17:30	08:30-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
FL061	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-12:30, 13:30-17:30	CLOSED						
FL233	Lloyds Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-16:30	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-16:30	CLOSED
FL393	Estuary View Pharmacy	32	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	00:00-00:00	CLOSED	CLOSED

			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	CLOSED	CLOSED
FL417	Mcardle Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00	CLOSED
FL499	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	10:00- 16:00
FL519	Newton Place Pharmacy	100	Core	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	10:00- 17:00
			Total	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	10:00- 17:00
FL902	Eastry Pharmacy	49	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:00	CLOSED
FL923	Well Swanley - Swanley Centre	40	Core	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	CLOSED	CLOSED
			Total	08:00-19:00	08:00-19:00	08:00-19:00	08:00-19:00	08:00-19:00	09:00-13:00	CLOSED
FLD05	Memorial Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:00	CLOSED
FLD21	Taylor's Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FLH05	Delmergate Limited	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:00	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:00	CLOSED
FLJ66	Gravesend Medical Centre Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED

			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	CLOSED	CLOSED
FLK94	Lloyds Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
FLL94	Lloyds Pharmacy	101	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FLM10	Strand Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30	CLOSED
FM106	Asda Store Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FM185	Well Dartford - Instone Road	40	Core	08:30-18:15	08:30-18:15	08:30-18:15	08:30-18:15	08:30-18:15	CLOSED	CLOSED
			Total	08:30-18:15	08:30-18:15	08:30-18:15	08:30-18:15	08:30-18:15	CLOSED	CLOSED
FM457	Kemsley Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	CLOSED	CLOSED
FM706	Kamsons Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00	CLOSED
FM749	Hobbs Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	CLOSED	CLOSED
FM756	Lloyds Pharmacy	102	Core	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	10:00-

										16:00
			Total	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	10:00-16:00
FM891	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	CLOSED
FM95	Boots The Chemist	100	Core	08:30-00:00	08:30-00:00	08:30-00:00	08:30-00:00	08:00-00:00	08:00-00:00	10:00-16:00
			Total	08:00-23:59	08:00-23:59	08:00-23:59	08:00-23:59	08:00-23:59	08:00-23:59	10:00-23:59
FMG20	Paydens Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
FMH74	Cheadles Chemist Canterbury	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
FMJ37	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	10:00-16:00
FMJ98	Baxters Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	CLOSED
FMV16	Day Lewis Pharmacy	100	Core	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	10:00-17:00
			Total	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	10:00-17:00

FMW71	Link Pharmacy	100	Core	06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	06:00-21:00	CLOSED
			Total	06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	06:00-21:00	CLOSED
FN266	The Brent Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-19:00	08:00-20:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:00	CLOSED
FN322	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00	CLOSED
FN394	Cairns Chemist	59	Core	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-18:00	CLOSED
			Total	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	09:00-18:00	CLOSED
FN439	Pender Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30	CLOSED
FN522	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	10:00-16:00
FN593	Delmergate Limited	40.5	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:00	CLOSED
			Total	08:30-18:00	08:30-19:00	08:30-18:00	08:30-19:00	08:30-18:00	09:00-16:30	CLOSED
FN614	Morrisons Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	08:30-20:00	08:30-20:00	08:30-20:00	08:30-20:00	08:30-20:00	08:30-14:00, 14:30-19:00	10:00-16:00
FN772	Cheadles Chemist	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-14:00	CLOSED
FN979	Courts Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-13:00	CLOSED

FNC20	Spires Pharmacy	44	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00
FNE00	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-12:00
FNH39	Catts Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED
FNH47	Marden Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00
FNP04	Bridge Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-12:30
FNQ15	Lloyds Pharmacy	101	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00
FNX28	M D Moore Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-13:00
FP204	Lloyds Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-20:00
FP984	Courts Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-15:00	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED

FPC66	Penders Chemists	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
				Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-16:00
FPC83	The Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-13:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
				Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00
FPH74	Your Local Boots Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	08:30-13:00, 14:00-19:00	08:30-13:00, 14:00-19:00	08:30-13:00, 14:00-19:00	08:30-13:00, 14:00-19:00	08:30-13:00, 14:00-19:00	08:30-12:00
FPH84	Paydens Pharmacy	40	Core	08:45-16:45	08:45-16:45	08:45-16:45	08:45-16:45	08:45-16:45	CLOSED	CLOSED
				Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:45-12:45
FPK82	Newington Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
				Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00
FPL19	Paddock Wood Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
				Total	09:00-18:30	09:00-18:30	09:00-18:00	09:00-18:30	09:00-18:30	09:00-17:00
FPP49	Paydens Pharmacy	100	Core	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	08:00-18:00
				Total	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00
FPQ66	Joydens Wood Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
				Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-16:00

FPV78	Thales Pharmacy	100	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	08:00-23:00	11:00-16:00
				Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	08:00-23:00
FPW09	Lloyds Pharmacy	101	Core	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-21:00	10:00-16:00
				Total	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-21:00
FPW21	Vigo Pharmacy	42.75	Core	08:45-17:30	08:45-17:30	08:45-17:30	08:45-17:30	08:45-17:30	09:00-13:00	CLOSED
				Total	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	08:45-13:00, 14:00-17:30	09:00-13:00
FPX45	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
				Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00
FQ129	Asda Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
				Total	08:00-23:00	07:00-23:30	07:00-23:30	07:00-23:00	07:00-23:00	07:00-22:00
FQ178	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-17:30
FQ405	Mcqueen'S Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
				Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-13:00
FQ667	Asda Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
				Total	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00

FQ778	Asda Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FQ889	Clockwork Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-14:00	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-15:00	CLOSED
FQ897	Echo Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	CLOSED	CLOSED
FQ951	Aa Beggs	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	08:45-18:15	09:00-13:00	CLOSED
FQD20	Boots The Chemists	40	Core	09:30-17:15	09:30-17:15	09:30-17:15	09:30-17:15	09:30-17:00	09:30-17:00	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	10:00-16:00
FQH13	Lloyds Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-16:45	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-16:45	CLOSED
FQL85	Paydens	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FQP92	Instore Pharmacy	100	Core	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
			Total	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
FQQ44	Woolfs Pharmacy	42.5	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	CLOSED	CLOSED
			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-13:00	CLOSED

FQQ79	Tesco Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-16:30	09:00-16:30	09:00-16:30	09:00-16:30	CLOSED
				Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00
FQR12	Carrs Pharmacy	45	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
				Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30
FQR52	Delmergate Limited	40	Core	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	CLOSED	CLOSED
				Total	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30
FQT10	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
				Total	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30	09:00-14:00, 15:00-17:30
FR888	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00
FRA98	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
				Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30
FRD04	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
				Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00
FRF29	Lloyds Pharmacy	40	Core	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:30	CLOSED
				Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00
FRG18	Paydens Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
				Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30

FRK37	Regent Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30
FRL66	Tesco Pharmacy	42	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00
FRM42	Lloyds Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30
FRP09	Your Local Boots Pharmacy	47.5	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	08:30-17:00	CLOSED
			Total	09:00-12:00, 13:00-18:00	09:00-12:00, 13:00-18:00	09:00-12:00, 13:00-18:00	09:00-12:00, 13:00-18:00	09:00-12:00, 13:00-18:00	09:00-12:00, 13:00-18:00	08:30-12:00, 13:00-17:00
FRQ32	Paydens Ltd	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:30
FRY03	Nicholson & Keep	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	CLOSED
FRY69	Lloyds Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-17:30	09:00-18:00	09:00-18:00	09:00-16:45	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-16:45
FT200	Ae Hobbs Ltd	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-14:00	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30
FT585	Your Local Boots Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	09:00-13:00, 14:00-17:00

FT747	The Charing Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	08:00-18:00	09:00-13:00
FT769	Tesco Pharmacy	100	Core	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
			Total	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00
FTG23	Superdrug Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-17:30
FTH93	Your Local Boots Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-17:00
FTJ35	Tesco Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-15:00	CLOSED
			Total	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00	08:00-21:00
FTJ96	Lloyds Pharmacy	40	Core	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	09:00-13:00, 14:00-19:00	CLOSED
FTL24	Oxford Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:45	CLOSED
			Total	08:35-18:30	08:35-18:30	08:35-18:30	08:35-18:30	08:35-18:30	08:35-18:30	09:00-13:00, 14:15-17:00
FTN04	Paydens Pharmacy		Core	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	CLOSED	CLOSED
			Total	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	CLOSED
FTR38	Greggswood Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00

FTT47	Well Wye - Bridge Street	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
FTW73	Lloyds Pharmacy	40	Core	08:00-18:30	08:00-18:30	08:00-18:30	08:00-18:30	08:00-18:30	09:00-13:00	Closed-00:00:00
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00
FV022	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-17:30	10:00-16:00
FV068	Paydens Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:00	CLOSED
FV258	Kamsons Pharmacy		Core	08:30-18:00	08:30-18:00	09:00-13:00, 14:00-18:00	08:30-18:00	08:30-17:30	09:00-13:00	CLOSED
			Total	08:30-18:00	08:30-18:00	09:00-13:00, 14:00-18:00	08:30-18:00	08:30-17:30	09:00-13:00	CLOSED
FV493	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-20:00	08:30-18:00	08:30-18:00	10:30-16:30
FV631	Lloyds Pharmacy	40	Core	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
FV757	S & S Chopra	40	Core	09:00-17:30	09:00-17:30	09:00-17:00	09:00-17:30	09:00-17:30	09:00-12:00	CLOSED
			Total	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-18:30	09:00-15:00	CLOSED
FVE01	Lloyds Pharmacy	39	Core	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-13:00	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-13:00	CLOSED

FVE32	Eckersley Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	09:00-12:30
FVH06	Touchwood Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-13:00	09:00-18:00	09:00-18:00	09:00-13:00	CLOSED
			Total	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:00	09:00-13:00
FVM32	Boots The Chemists	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	09:00-14:00, 15:00-17:30						
FVQ76	Superdrug Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-13:30, 14:00-17:30
FVQ77	Pembury Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-17:00	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00
FVR62	Avicenna Pharmacy	46	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:30	CLOSED
			Total	08:45-19:00	08:45-19:00	08:45-19:00	08:45-19:00	08:45-19:00	08:45-19:00	08:30-17:30
FVR90	Porter Chemist	40	Core	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	CLOSED	CLOSED
			Total	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	08:30-13:00, 14:00-17:30	CLOSED
FW377	Medipharmacy	100	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	08:00-21:00	10:00- 17:00
			Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	08:00-21:00
FW489	Pierremont Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-11:00

FW500	Rowlands Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 13:30-18:00	09:00-13:00, 13:30-18:00	09:00-13:00, 13:30-18:00	09:00-13:00, 13:30-18:00	09:00-13:00, 13:30-18:00	09:00-13:00, 13:30-18:00	CLOSED
FW510	Delmergate Limited	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00
FW564	Meopham Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00
FW580	Sevenoaks Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00, 14:00-17:30	09:00-13:00
FW759	Lawsat Pharm Ltd	43.5	Core	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-12:00	CLOSED
			Total	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00, 14:00-18:00	08:30-13:00
FWE33	Sheppey Hospital Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	09:00-17:30
FWL74	Paydens Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-17:00	CLOSED
FWL90	Asda Pharmacy	100	Core	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-21:00	10:00-16:00
			Total	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-21:00
FWN00	H 2 H Pharmacy		Core	08:00-17:00	08:00-17:00	08:00-17:00	08:00-17:00	08:00-17:00	CLOSED	CLOSED

Limited										
			Total	08:00-17:00	08:00-17:00	08:00-17:00	08:00-17:00	08:00-17:00	CLOSED	CLOSED
FWR04	Hobbs Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-12:30	CLOSED
FWT48	The Village Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	09:00-13:00, 13:30-18:30	09:00-13:00, 13:30-18:30	06:00-23:59	09:00-13:00, 13:30-18:30	09:00-17:30	09:00-13:00	CLOSED
FWT62	Asda Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	11:00-16:00
			Total	09:00-13:00, 14:00-22:00	09:00-13:00, 14:00-22:00	09:00-13:00, 14:00-22:00	09:00-13:00, 14:00-22:00	09:00-13:00, 14:00-22:00	09:00-13:00, 14:00-21:00	10:00-16:00
FWT87	Asda Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FWW55	Asda Pharmacy	100	Core	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
			Total	08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00
FX044	Boots The Chemists	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-14:00	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	CLOSED
FX082	Paydens	40	Core	09:00-18:00	09:00-18:00	09:00-17:30	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-17:30	09:00-19:00	09:00-19:00	09:00-13:00	CLOSED
FX457	Tesco Pharmacy	100	Core	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00

			Total	08:00-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:30	06:30-22:00	10:00-16:00
FX518	Tyrell And Jones Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-12:30	CLOSED
FX524	Thompson Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-13:00	09:00-17:30	09:00-17:30	09:00-15:00	CLOSED
			Total	08:45-18:30	08:45-18:30	08:45-18:30	08:45-18:30	08:45-18:30	08:45-17:30	CLOSED
FX677	Village Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:00	CLOSED
FX681	Borno Chemists	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-19:00	09:00-13:30	CLOSED
FXK30	Leysdown Pharmacy	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-14:00	CLOSED
			Total	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-17:00	CLOSED
FXN29	Amcare Ltd		Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	08:30-17:00	CLOSED	CLOSED
FXW55	Fittleworth Medical Limited		Core	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	09:00-13:00	CLOSED
			Total	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
FY051	Tesco Pharmacy	48	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	10:00-16:00
			Total	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	10:00-16:00
FY348	Boots The Chemist	40	Core	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-17:30	09:30-15:30	CLOSED
			Total	08:00-18:00	08:00-18:00	08:00-18:00	08:00-19:00	08:00-19:00	08:00-19:00	11:00-

										17:00
FY439	Mistrys Chemists	40	Core	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-15:00	CLOSED
FY771	Rs Bains	40	Core	09:00-17:45	09:00-17:45	09:00-17:45	09:00-17:45	09:00-17:45	09:00-11:30	CLOSED
			Total	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00, 14:15-18:00	09:00-13:00	CLOSED
FY992	Stone Pharmacy	40	Core	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:30	09:00-13:00, 14:00-18:00	09:00-13:00, 14:00-18:30	09:00-13:00	CLOSED
FYC62	Lloyds Pharmacy	40	Core	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	10:00-17:30	CLOSED
			Total	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-19:00	08:30-17:30	CLOSED
FYC81	Courts Pharmacy	40	Core	09:00-16:30	09:00-16:30	09:00-16:30	09:00-16:30	09:00-16:30	09:00-11:30	CLOSED
			Total	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-12:00	CLOSED
FYD13	Eakins Chemist	40	Core	09:00-18:00	09:00-18:00	09:00-17:30	09:00-18:00	09:00-18:00	CLOSED	CLOSED
			Total	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-17:00	CLOSED
FYX54	Paydens Pharmacy	40	Core	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-11:30	CLOSED
			Total	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	08:30-17:30	09:00-13:00	CLOSED

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