

Appendix A: Options Appraisal – Community Navigation Services

Option 1 - Extend the contract for 12 months

Risks	Benefits
<p>Evaluate funding sustainability from NHS Kent and Medway Integrated Commissioning Board (NHS K&M ICB). Delays in development of Social Prescribing and Navigation strategy could mean this 1 year extension is not enough time.</p>	<p>Keep consistency of service for unpaid Carers and older people. Opportunity to encompass the outcomes of the Kent Social Prescribing Strategy. Sustain navigator workforce security to support the contract. Gives opportunity to scope recommissioning/design for service. Opportunity to encompass the evaluation of the Community Connectors project. Sustain existing providers. Opportunity for Kent Social Prescribing Strategy to be launch with outcomes set. Contract variation for licensing costs can be put in place. Kend and Medway Carers Emergency Card (KMCEC) Contract variation to review needs within contract. Opportunity to understand the performance and trends of the contract. Opportunity to understand the equality and diversity elements of the contract. Opportunity to include the KMCEC within the contract fully.</p>

Option 2 Extend the contract for 24 months

Risks	Benefits
<p>Evaluate funding sustainability from NHS K&M ICB</p>	<p>Keep consistency of service for unpaid Carers and older people. Opportunity for Kent Social Prescribing Strategy to be launch with outcomes set. Sustain navigator workforce security to support the contract. Gives longer opportunity to scope recommissioning/design for service. Opportunity to encompass the evaluation of the Community Connectors project. Sustain existing providers. Opportunity for Kent Social Prescribing Strategy to be launch with outcomes set. KMCEC contract variation to review needs within contract. Opportunity to understand the performance and trends of the contract. Opportunity to understand the equality and diversity elements of the contract. Opportunity to include the KMCEC within the contract fully.</p>

Option 3 Recommission the contract within a short timeframe.

Risks	Benefits
<p>Funding unclear for recommissioning without scope of the redesign</p> <p>Adults Strategic Commissioning resources placed under further pressure with procurement and tender exercises.</p> <p>Evaluate funding sustainability from ICB.</p> <p>Limited time to recommission service.</p> <p>Navigators within existing providers may leave their roles due to instability of the future contract.</p>	<p>Opportunity to change the contract and encompass some minor changes.</p> <p>Opportunity to include the KMCEC within the contract fully.</p>

Option 4 End contract on 31 March 2023

Risks	Benefits
<p>People accessing the contract may fall into crisis resulting in a high financial pressure on Kent County Council operational services.</p> <p>Increased isolation and loneliness to unpaid Carers.</p> <p>Statutory duties non-compliance under the Care Act 2014.</p> <p>Financial savings to the value of the contract.</p>	<p>Opportunity to change the contract and encompass some minor changes.</p> <p>Opportunity to include the KMCEC within the contract fully.</p>