

Appendix C – Assessment Criteria and Scoring

Criteria

| Criteria | Description | Weighting |
|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Cost | <p>The service needs to operate within the funding envelope.</p> <p>The service needs to provide value for money, maximising the impact of each pound spent to meet required outcomes for service users.</p> | 20% |
| Delivery of schemes' outcomes within the requirements set by the Funding Instructions | The service needs to perform efficiently and meet the outcomes and requirements of the Funding Instructions | 25% |
| Capacity and flexibility of service delivery | <p>The service requires experienced and skilled staff with the right knowledge to prepare, manage and deliver the requirements and achieve the outcomes set out by the Home Office.</p> <p>The service requires the ability to change according to demands of the schemes, government policy and react effectively to emerging issues.</p> <p>The service needs to be capable of operating effectively with variety partners and key services.</p> | 20% |
| Strategic control of service | The ability for KCC to control the management and delivery of resettlement services in Kent. | 17.5% |
| Risk | The extent to which the KCC is exposed to the risks of operating of the service delivery model. | 17.5% |

Scoring

| Score | Description |
|-------|--------------------------------------------------------------------------------------------------------------|
| 0 | The model does not meet the criteria to any degree |
| 1 | The model does not meet the criteria in a number of key areas and has a significant number of disadvantages. |
| 2 | The model does not meet the criteria to in a number of areas |
| 3 | The model meets the criteria satisfactorily and has some disadvantages |
| 4 | The model meets the criteria to a significant degree, with the Home Office and council's requirements |
| 5 | The model meets the criteria fully, in line with the Home Office and council's requirements |