

## EQIA Submission – ID Number

### Section A

**EQIA Title**

Wellbeing Services in the Community for People with Sensory Impairments

**Responsible Officer**

Simon Mitchell

**Approved by (Note: approval of this EqIA must be completed within the EqIA App)**

Helen Gillivan - AH IPT (Innovation and Partnership Team)

### Type of Activity

**Service Change**

No

**Service Redesign**

No

**Project/Programme**

No

**Commissioning/Procurement**

Commissioning/Procurement

**Strategy/Policy**

No

**Details of other Service Activity**

No

### Accountability and Responsibility

**Directorate**

Adult Social Care and Health

**Responsible Service**

Strategic Commissioning - Adult Social Care

**Responsible Head of Service**

Helen Gillivan - AH IPT (Innovation and Partnership Team)

**Responsible Director**

Richard Smith - AH CD

### Aims and Objectives

Updated EQIA form for the Wellbeing Services in the Community for People with Sensory Impairments service.

Under the Care Act 2014 the Council has a statutory duty to promote peoples' wellbeing by providing Services that help prevent people developing needs for care and support, or delay people deteriorating such that they would need ongoing care and support.

The Council has commissioned a range of contracts to support this requirement, namely:

- Universal Wellbeing Services (aged primarily at people aged 55+, or under with complex needs)
- Specialist Services for People with Sensory Impairments
- Specialist Services for People with Disabilities
- Post-Diagnostic Services for People with Dementia and their Families
- Dementia Coordinator Services (funded by the ICB, jointly commissioned)

These services all support people to remain well, independent and connected to their communities, and enable carers to keep caring for friends and family members. In this way, services prevent or delay deterioration in people's health and wellbeing, helping to manage demand on social care and health systems.

Contracts began either in April 2021 or April 2022 as a result of phased procurement approach, before which similar services were delivered via a number of grants awarded through a closed process. All contracts were awarded to

VCSE organisations.

Kent Association for the Blind (KAB) delivers this on behalf of KCC in partnership with Hi Kent and British Sign Language Community CIC (Community Interest Company). 22,834 people accessed these services in the 2024/25

Regarding question 5. Do you have evidence/data that can help you understand the potential impact of your activity?  
Answered YES - the data was submitted in the previous EQIA submission form.

## Section B – Evidence

**Do you have data related to the protected groups of the people impacted by this activity?**

Yes

**It is possible to get the data in a timely and cost effective way?**

Yes

**Is there national evidence/data that you can use?**

Yes

**Have you consulted with stakeholders?**

Yes

**Who have you involved, consulted and engaged with?**

Commissioned Providers  
Stakeholders (ICB and Social Care practitioners)  
Service Users - general people who accessed the service.  
Service Users from protected groups disability, age and ethnicity

**Has there been a previous Equality Analysis (EQIA) in the last 3 years?**

No

**Do you have evidence that can help you understand the potential impact of your activity?**

Yes

## Section C – Impact

**Who may be impacted by the activity?**

**Service Users/clients**

Service users/clients

**Staff**

Staff/Volunteers

**Residents/Communities/Citizens**

Residents/communities/citizens

**Are there any positive impacts for all or any of the protected groups as a result of the activity that you are doing?**

Yes

**Details of Positive Impacts**

Improved referral pathways between services and from referring organisations  
Outcomes based approach to service delivery promotes person-centred planning and flexibility in delivery to best meet people's needs in a variety of ways  
Disability – the service is specifically for people with particular kinds of disabilities (sensory). Not only does this provide targeted support for people who have traditionally found it harder to access services, but the providers of these services also work closely with the Universal services to ensure that the universal services are accessible to people with a disability where appropriate.

## Negative impacts and Mitigating Actions

19.Negative Impacts and Mitigating actions for Age

**Are there negative impacts for age?**

No
<b>Details of negative impacts for Age</b>
Not Completed
<b>Mitigating Actions for Age</b>
Not Completed
<b>Responsible Officer for Mitigating Actions – Age</b>
Not Completed
<b>20. Negative impacts and Mitigating actions for Disability</b>
<b>Are there negative impacts for Disability?</b>
No
<b>Details of Negative Impacts for Disability</b>
Not Completed
<b>Mitigating actions for Disability</b>
Not Completed
<b>Responsible Officer for Disability</b>
Not Completed
<b>21. Negative Impacts and Mitigating actions for Sex</b>
<b>Are there negative impacts for Sex</b>
No
<b>Details of negative impacts for Sex</b>
Not Completed
<b>Mitigating actions for Sex</b>
Not Completed
<b>Responsible Officer for Sex</b>
Not Completed
<b>22. Negative Impacts and Mitigating actions for Gender identity/transgender</b>
<b>Are there negative impacts for Gender identity/transgender</b>
No.
<b>Negative impacts for Gender identity/transgender</b>
Not Completed
<b>Mitigating actions for Gender identity/transgender</b>
Not Completed
<b>Responsible Officer for mitigating actions for Gender identity/transgender</b>
Not Completed
<b>23. Negative impacts and Mitigating actions for Race</b>
<b>Are there negative impacts for Race</b>
No.
<b>Negative impacts for Race</b>
Not Completed
<b>Mitigating actions for Race</b>
Not Completed
<b>Responsible Officer for mitigating actions for Race</b>
Not Completed
<b>24. Negative impacts and Mitigating actions for Religion and belief</b>
<b>Are there negative impacts for Religion and belief</b>
No
<b>Negative impacts for Religion and belief</b>
Not Completed
<b>Mitigating actions for Religion and belief</b>
Not Completed

<b>Responsible Officer for mitigating actions for Religion and Belief</b>
Not Completed
<b>25. Negative impacts and Mitigating actions for Sexual Orientation</b>
<b>Are there negative impacts for Sexual Orientation</b>
No
<b>Negative impacts for Sexual Orientation</b>
Not Completed
<b>Mitigating actions for Sexual Orientation</b>
Not Completed
<b>Responsible Officer for mitigating actions for Sexual Orientation</b>
Not Completed
<b>26. Negative impacts and Mitigating actions for Pregnancy and Maternity</b>
<b>Are there negative impacts for Pregnancy and Maternity</b>
No
<b>Negative impacts for Pregnancy and Maternity</b>
Not Completed
<b>Mitigating actions for Pregnancy and Maternity</b>
Not Completed
<b>Responsible Officer for mitigating actions for Pregnancy and Maternity</b>
Not Completed
<b>27. Negative impacts and Mitigating actions for Marriage and Civil Partnerships</b>
<b>Are there negative impacts for Marriage and Civil Partnerships</b>
No
<b>Negative impacts for Marriage and Civil Partnerships</b>
Not Completed
<b>Mitigating actions for Marriage and Civil Partnerships</b>
Not Completed
<b>Responsible Officer for Marriage and Civil Partnerships</b>
Not Completed
<b>28. Negative impacts and Mitigating actions for Carer's responsibilities</b>
<b>Are there negative impacts for Carer's responsibilities</b>
No
<b>Negative impacts for Carer's responsibilities</b>
Not Completed
<b>Mitigating actions for Carer's responsibilities</b>
Not Completed
<b>Responsible Officer for Carer's responsibilities</b>
Not Completed