

Item 10: Kent and Medway NHS 111 and Clinical Assessment Service Procurement

By: Jill Kennedy-Smith, Scrutiny Research Officer

To: Health Overview and Scrutiny Committee, 23 November 2018

Subject: Kent and Medway NHS 111 and Clinical Assessment Service Procurement

Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by Kent and Medway CCGs.

It provides additional background information which may prove useful to Members.

1. Kent and Medway NHS 111 and Clinical Assessment Service Procurement

- (a) On 20 September 2017 the Committee was provided with an update regarding East Kent Out of Hours GP Services and NHS 111. As part of the Committee's deliberations, it agreed the following recommendation:

RESOLVED that the Committee receives a report about the joint procurement of the Kent & Medway 111 service at its January meeting.

- (b) On 26 January 2018 the Committee considered a written report about the procurement of Lot 1 (NHS 111 and Clinical Assessment Service telephony services across Kent and Medway) and Lot 2 (face-to-face services in North Kent including out-of-hour services and urgent treatment centres). The Committee agreed the following recommendation:

RESOLVED that the report be noted and Adam Wickings, Senior Responsible Officer for Kent and Medway Integrated Urgent Care Service Programme, be invited to provide a verbal update to the Committee on 2 March 2018.

- (c) Due to inclement weather, attendance was deferred to 27 April 2018. The Committee was provided with an update but due to the timing of the item the information provided was limited due to the start of the procurement process. The Committee agreed the following recommendation:

RESOLVED that the report on Kent and Medway Integrated Urgent Care Service Procurement be noted and an update be provided to the Committee at the conclusion of the procurement in September.

2. NHS Dartford, Gravesham and Swanley CCG: Urgent and Emergency Care

- (a) The Committee considered the changes to face-to-face services in North Kent (Lot 2) at its meeting on 14 July 2017. The Dartford, Gravesham and Swanley CCG model option looked to relocate the walk-in centre to the same location as the minor injury unit to form an Urgent Care Centre at the Gravesham Community Hospital site, allowing the Fleet Healthcare Campus to be re-designed to increase primary care access. The Committee agreed the following recommendation:

RESOLVED that:

- (a) *the Committee does not deem the proposed changes to urgent and emergency care by the North Kent CCGs to be a substantial variation of service.*
- (b) *the North Kent CCGs be invited to submit a report to the Committee in six months.*
- (b) The Committee received notification from the CCG on 24 October 2018 that the regional and local landscape has changed and that a requirement to go out to a full public consultation is required. The CCG wish to inform the Committee prior to providing a full update at a later meeting.

3. Recommendation

RECOMMENDED that:

- (a) the Committee receive a written update regarding north west Kent and Medway interim arrangements for the NHS 111 contract;
- (b) an update be provided to the Committee at the conclusion of the procurement for the Kent and Medway NHS 111 and Clinical Assessment Service;
- (c) NHS Dartford, Gravesham and Swanley CCG be invited to present a comprehensive update on the Local Urgent Care Programme in January 2019;
- (d) the outcome of Swale and Medway CCGs Local Urgent Care Programme procurement be presented to committee at the appropriate time.

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Background Documents

Kent County Council (2017) *'Health Overview and Scrutiny Committee (14/07/2017)'*,

<https://democracy.kent.gov.uk/mgAi.aspx?ID=44860>

Kent County Council (2017) *'Health Overview and Scrutiny Committee (20/09/2017)'*,

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7788&Ver=4>

Kent County Council (2018) *'Health Overview and Scrutiny Committee (26/01/2018)'*,

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7639&Ver=4>

Kent County Council (2018) *'Health Overview and Scrutiny Committee (27/04/2018)'*,

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=7846&Ver=4>

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