

Adult Social Care Dashboard

September 2018



Published: 14 November 2018

Key to RAG (Red/ Amber/ Green) ratings applied to KPIs	
GREEN	Target has been achieved or exceeded
AMBER	Performance is behind target but within acceptable limits
RED	Performance is significantly behind target and is below an acceptable pre-defined minimum *

* In future, when annual business plan targets are set, we will also publish the minimum acceptable level of performance for each indicator which will cause the KPI to be assessed as red when performance falls below this threshold

Adult Social Care Indicators

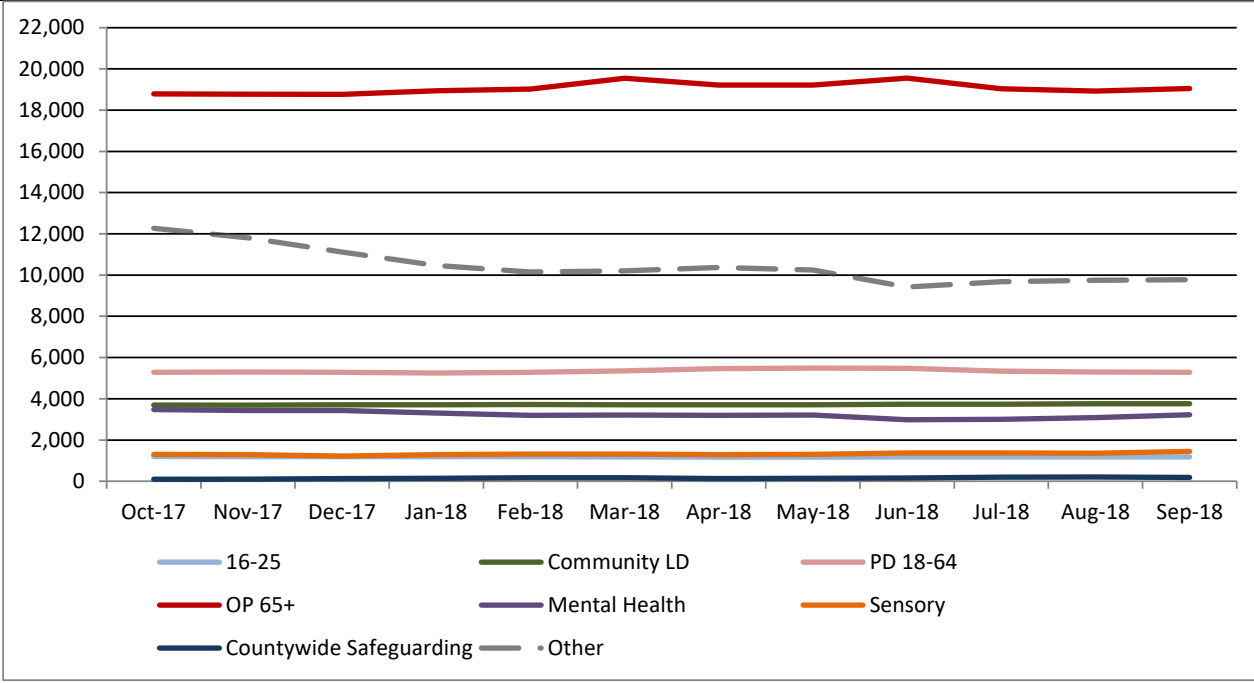
The key Adult Social Care indicators are listed in summary form below, with more detail in the following pages. A subset of these indicators feed into the Quarterly Monitoring Report, for Cabinet. This is clearly labelled on the summary and in the detail.

Some indicators are monthly indicators, some are annual, and this is clearly stated.

All information is as at the latest month wherever possible.

Indicator Description		DivMT Report	QPR	2017-18 Outturn	Current 2018-19 Target	Current Position	Data Period	RAG
1	Total number of people supported, by presenting need			38,433	N/A	37,346	Snapshot	N/A
2	Percentage of contacts resolved at source	Y	Y	80%	70%	83%	Month	GREEN
3	Referrals to Enablement	Y	Y	955	868	1,051	Month	GREEN
4	Clients still independent after enablement		Y	75%	60%	69%	Snapshot	GREEN
5	Delayed Transfers of Care - proportion that are social care responsibility		Y	24.0%	30%	26.3%	12M	GREEN
6	Total Delays per 100,000 population		Y		9.30	11.00	Month	RED
7	Admissions to permanent residential or nursing care for people aged 65+	Y	Y	162	104	162	Month	RED
8	Number of people aged 65+ in permanent residential care	Y	Y	2,216	2,096	2,197	Snapshot	AMBER
9	Number of people aged 65+ in permanent nursing care	Y	Y	1,066	1,066	1,051	Snapshot	GREEN
10	Number of people receiving homecare	Y	Y	4,223	4,315	4,233	Snapshot	GREEN
11	Number of people receiving direct payments	Y	Y	4,146	3,284	3,094	Snapshot	GREEN
12	Number of people with a learning disability in residential/nursing care	Y	Y	1,058	1,020	1,014	Snapshot	GREEN
13	Number of people with a learning disability receiving a community service	Y	Y	3,071	N/A	3,093	Snapshot	N/A
14	Number of people with Mental health needs in residential care	Y	Y	311	298	303	Snapshot	AMBER
15	Number of people with Mental health needs receiving a community service	Y	Y	505	N/A	495	Snapshot	N/A
16.1	Number of Safeguarding concerns		Y	861	N/A	938	Month	N/A
16.2	Number of Safeguarding enquiries		Y	465	N/A	426		
16.3	Number of safeguarding consultations		Y	186	N/A	228		
16.4	Number of safeguarding closures		Y	343	N/A	444		
17	Number of DOLS applications		Y	417	455	455	Month	GREEN

1) Total Number of Supported People			N/A
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	OPPD DCALDMH



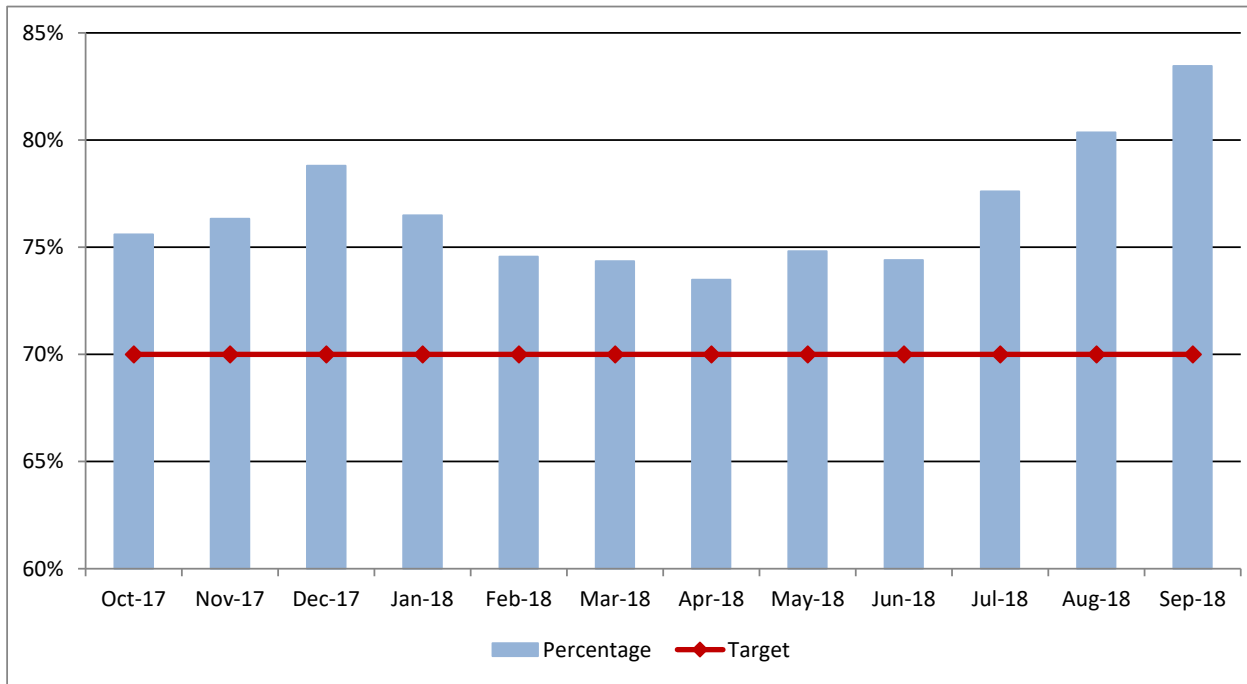
Data Notes
 Data Source: County Caseload

Counts here are inclusive of all involvements, whether Key Worker or additional, and are of unique clients appearing on the relevant caseload. Where a client has an involvement with more than one business area, that client will be counted once against the business area and once in the total individual count; the total individual count is therefore likely to be lower than the sum of the individual areas.

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Total Individual Count	38,954	39,232	38,988	38,545	38,260	38,433	38,655	38,653	37,716	37,306	37,346	37,701
<i>16-25</i>	<i>1,199</i>	<i>1,192</i>	<i>1,197</i>	<i>1,197</i>	<i>1,190</i>	<i>1,179</i>	<i>1,168</i>	<i>1,168</i>	<i>1,182</i>	<i>1,182</i>	<i>1,181</i>	<i>1,178</i>
<i>Community LD</i>	<i>3,698</i>	<i>3,690</i>	<i>3,702</i>	<i>3,702</i>	<i>3,723</i>	<i>3,713</i>	<i>3,703</i>	<i>3,702</i>	<i>3,731</i>	<i>3,732</i>	<i>3,758</i>	<i>3,758</i>
<i>PD 18-64</i>	<i>5,287</i>	<i>5,292</i>	<i>5,288</i>	<i>5,248</i>	<i>5,288</i>	<i>5,348</i>	<i>5,461</i>	<i>5,488</i>	<i>5,470</i>	<i>5,335</i>	<i>5,295</i>	<i>5,284</i>
<i>OP 65+</i>	<i>18,784</i>	<i>18,773</i>	<i>18,767</i>	<i>18,942</i>	<i>19,019</i>	<i>19,547</i>	<i>19,219</i>	<i>19,220</i>	<i>19,555</i>	<i>19,034</i>	<i>18,929</i>	<i>19,056</i>
<i>Mental Health</i>	<i>3,475</i>	<i>3,426</i>	<i>3,432</i>	<i>3,302</i>	<i>3,197</i>	<i>3,215</i>	<i>3,194</i>	<i>3,215</i>	<i>2,982</i>	<i>3,008</i>	<i>3,087</i>	<i>3,218</i>
<i>Sensory</i>	<i>1,307</i>	<i>1,286</i>	<i>1,221</i>	<i>1,286</i>	<i>1,310</i>	<i>1,310</i>	<i>1,291</i>	<i>1,299</i>	<i>1,368</i>	<i>1,376</i>	<i>1,358</i>	<i>1,446</i>
<i>Countywide Safeguarding</i>	<i>95</i>	<i>102</i>	<i>132</i>	<i>142</i>	<i>171</i>	<i>171</i>	<i>132</i>	<i>144</i>	<i>154</i>	<i>197</i>	<i>204</i>	<i>176</i>
<i>Other</i>	<i>12,270</i>	<i>11,811</i>	<i>11,118</i>	<i>10,462</i>	<i>10,156</i>	<i>10,201</i>	<i>10,366</i>	<i>10,251</i>	<i>9,420</i>	<i>9,683</i>	<i>9,744</i>	<i>9,780</i>

Commentary
 The Other business area includes Headquarters-aligned teams, such as Client Financial Affairs, Carer locality, etc. There is a large number of people who have an additional worker involvement recorded against an "Other" team but no Key Worker involvement - these are likely to result from clients having referrals closed incorrectly.

2) Percentage of Contacts resolved at source			GREEN
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



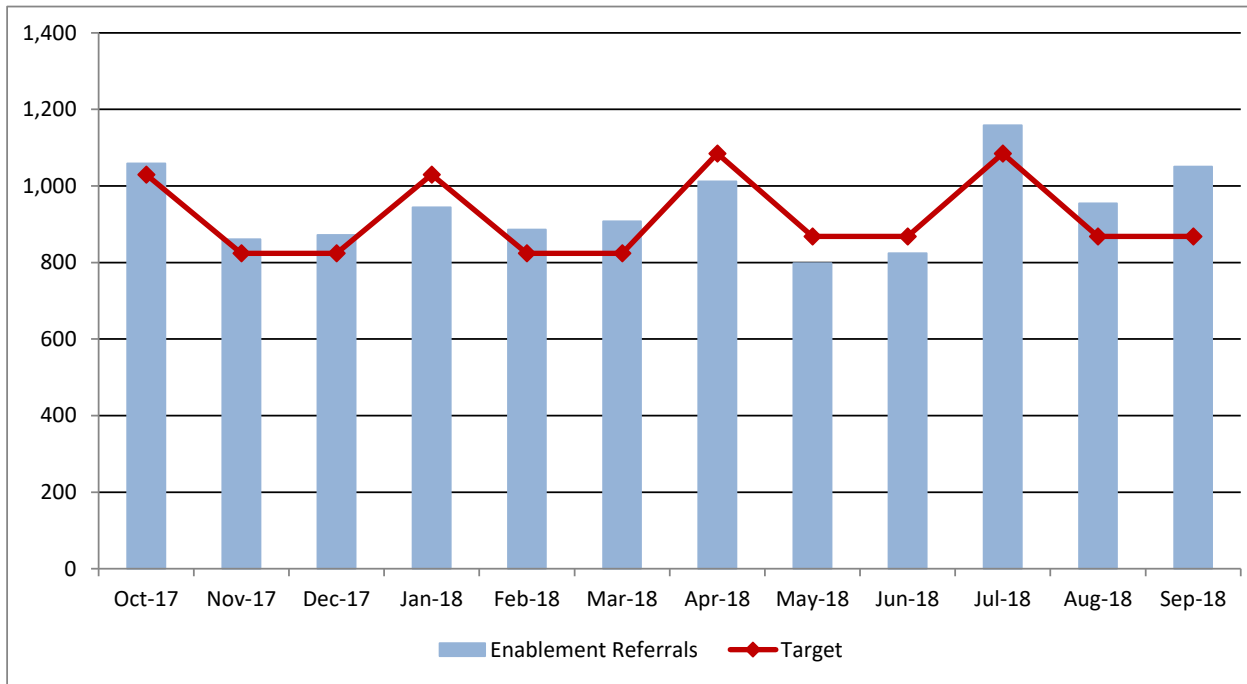
Data Notes
 Data Source: OPPD DivMT Report

Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%
Percentage	76%	76%	79%	76%	75%	74%	73%	75%	74%	78%	80%	83%
RAG Rating	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary
 This is the percentage of people who's needs are met at the point of contacting Social Care through information, advice, guidance or small pieces of equipment. A key priority for Adult Social Care is to respond to more people's needs at the point of contact, through better information, advice and guidance, or provision of equipment where appropriate.

3) Referrals to Enablement			GREEN
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes
Unit of Measure: Number of people who had a referral that led to an Enablement service

Data Source: Enablement Dashboard + Hilton

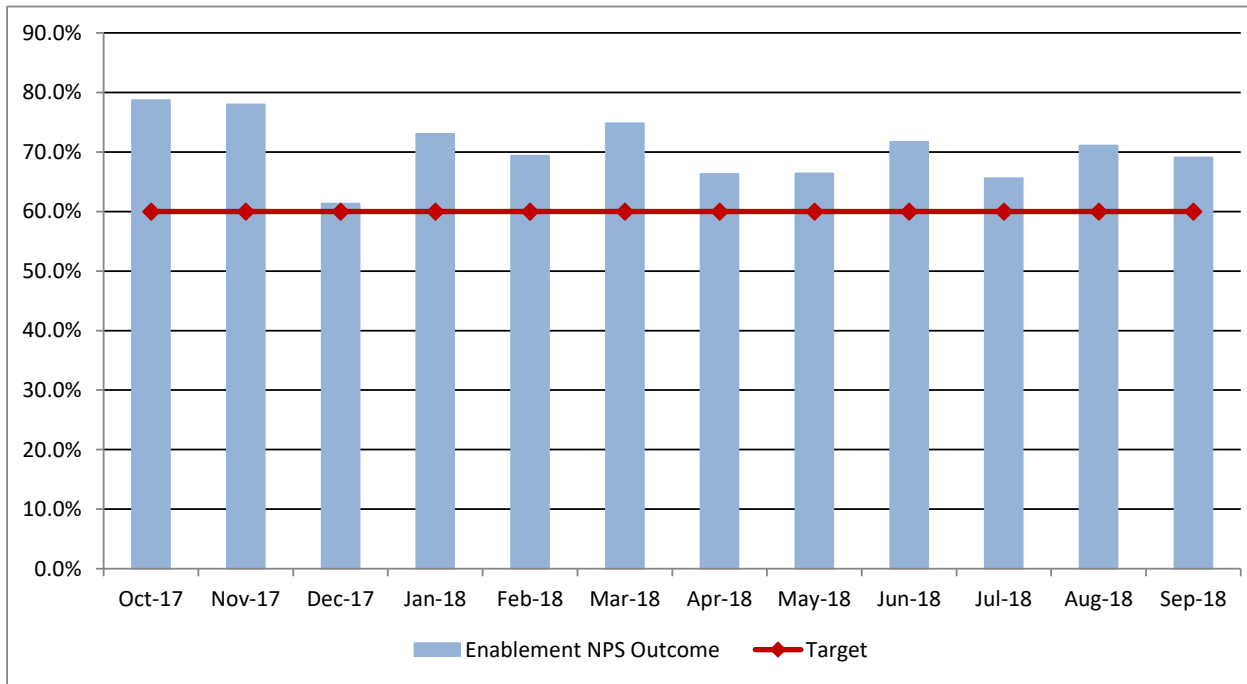
Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	1,030	824	824	1,030	824	824	1,085	868	868	1,085	868	868
Enablement Referrals	1,059	861	872	944	886	908	1,012	798	824	1,159	955	1,051
RAG Rating	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN	AMBER	AMBER	AMBER	GREEN	GREEN	GREEN

Commentary

This the number of referrals to our enablement service which is a specialist service to enable people to live independently and undertake daily tasks without support and is inclusive of referrals to Hilton from August 2017. The overall picture of people being supported in the full range of enabling services is much more positive. A number of other schemes commissioned by KCC, the NHS and CCGs such as Home First, Hilton’s Discharge to Assess and Virgin Care are delivering intermediate care which is enabling people that would have ordinarily have gone through our KEAH service prior to these schemes existence.

4) Clients still independent after Enablement			GREEN
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes
Unit of Measure: Percentage of people who received an Enablement service who had no public support at the end of their enablement service.

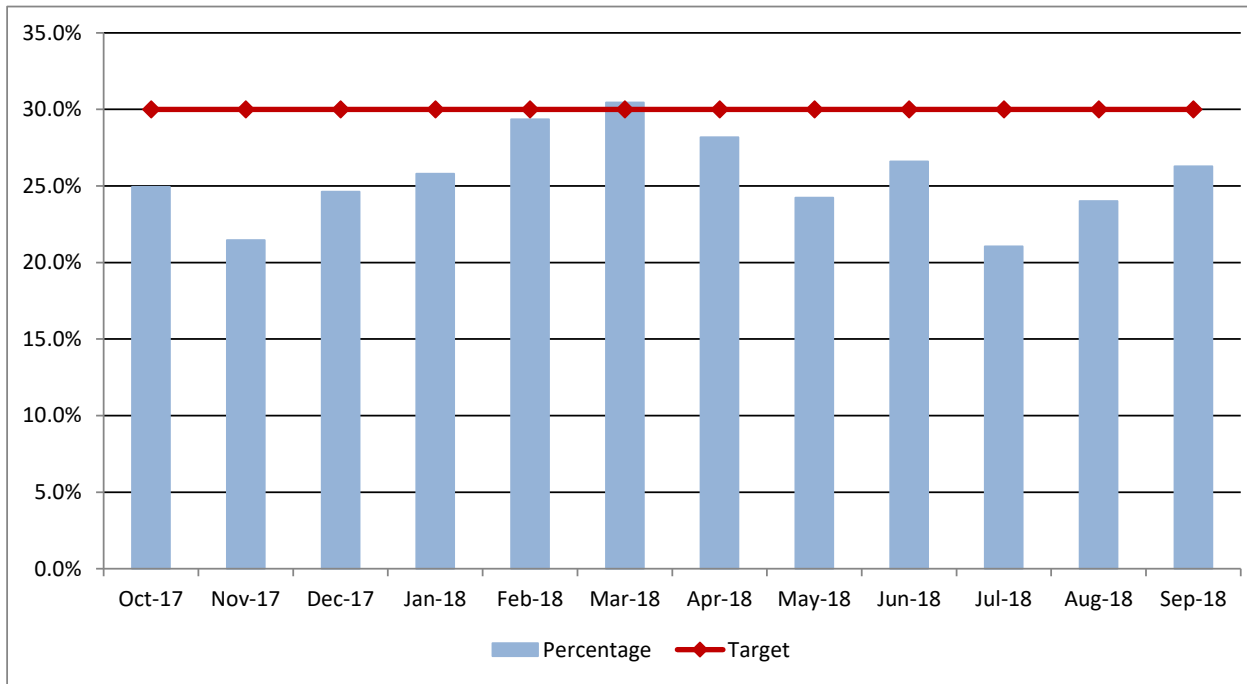
Data Source: Enablement Dashboard

Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%
Enablement NPS Outcome	78.7%	78.0%	61.3%	73.1%	69.4%	74.8%	66.3%	66.4%	71.7%	65.6%	71.1%	69.1%
RAG Rating	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary
Performance continues to be above target.

5) Delayed Transfers of Care - Social Care Responsibility			GREEN
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes
This indicator represents the percentage of all delays attributable to Adult Social Care or Jointly with the NHS.

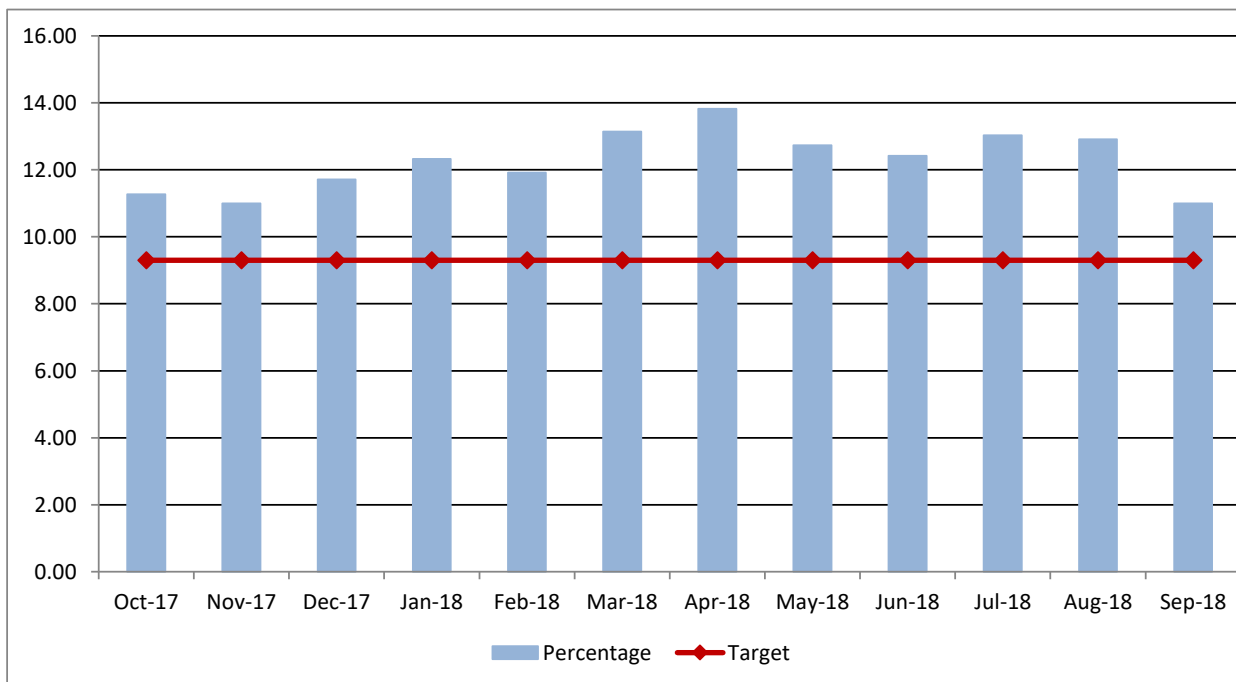
	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%
Percentage	24.9%	21.5%	24.6%	25.8%	29.4%	30.5%	28.2%	24.2%	26.6%	21.1%	24.0%	26.3%
RAG Rating	GREEN	GREEN	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary
This is the proportion of delays to discharge from hospital that are attributable to Adult Social Care or Jointly with the NHS. Delay transfers can be affected by many factors, mainly client choice and health based reasons. Whilst there are ongoing pressures to find social care placements, these have been eased with support such as intermediate care and step down beds. Information relating to delayed transfers of care is collected from health on a monthly basis; since April 2017 in response to an ADASS request the calculation method has been adjusted to capture all bed-day delays during the month. As of September 18, 26.3% of delays are attributable in whole or part to Adult Social Care. For Social Care delayed discharges, the three main reasons were: awaiting further non-acute NHS care, awaiting nursing home placement and patient/family choice.

6) Delayed Transfers of Care - Total Delays per 100,000 Pop (Health and Social Care)

RED

Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes

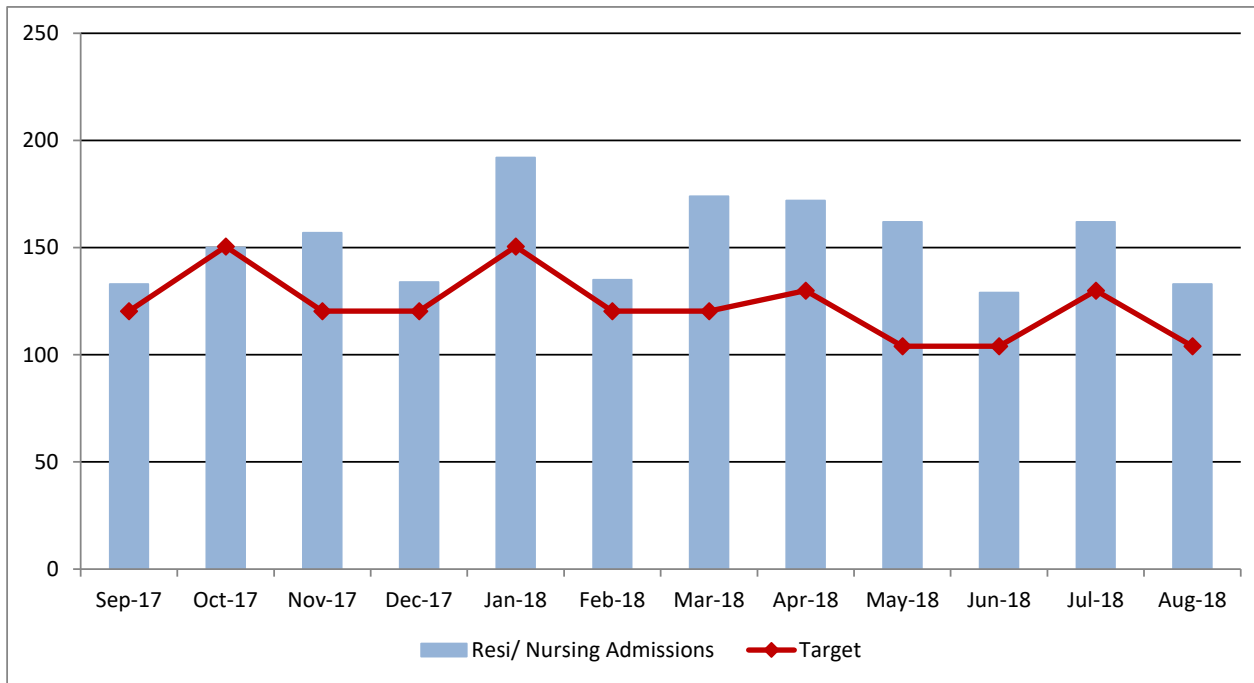
Based on locally collected discharge data. Figures for the latest month do not include Adult MH delays as this data is submitted after publication on the 21st working day of the month.

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	9.3	9.3	9.3	9.3	9.3	9.3	9.3	9.3	9.3	9.3	9.3	9.3
Percentage	11.27	11.00	11.71	12.33	11.91	13.15	13.83	12.73	12.42	13.03	12.91	11.00
RAG Rating	RED	RED	RED	RED	RED	RED	RED	RED	RED	RED	RED	RED

Commentary

The ratio of patients with a delayed discharge (including all responsibilities for the delay) has been consistently above the target of 9.3 delayed discharges per 100,000 of population. The key pressure areas for NHS delays are within East Kent Hospitals University Foundation Trust [33.7% of all Kent delays], Maidstone and Tunbridge Wells Trust [14.7%] and Dartford and Gravesham Trust [13.6%].

7) Admissions to permanent residential or nursing care for people aged 65+			RED
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



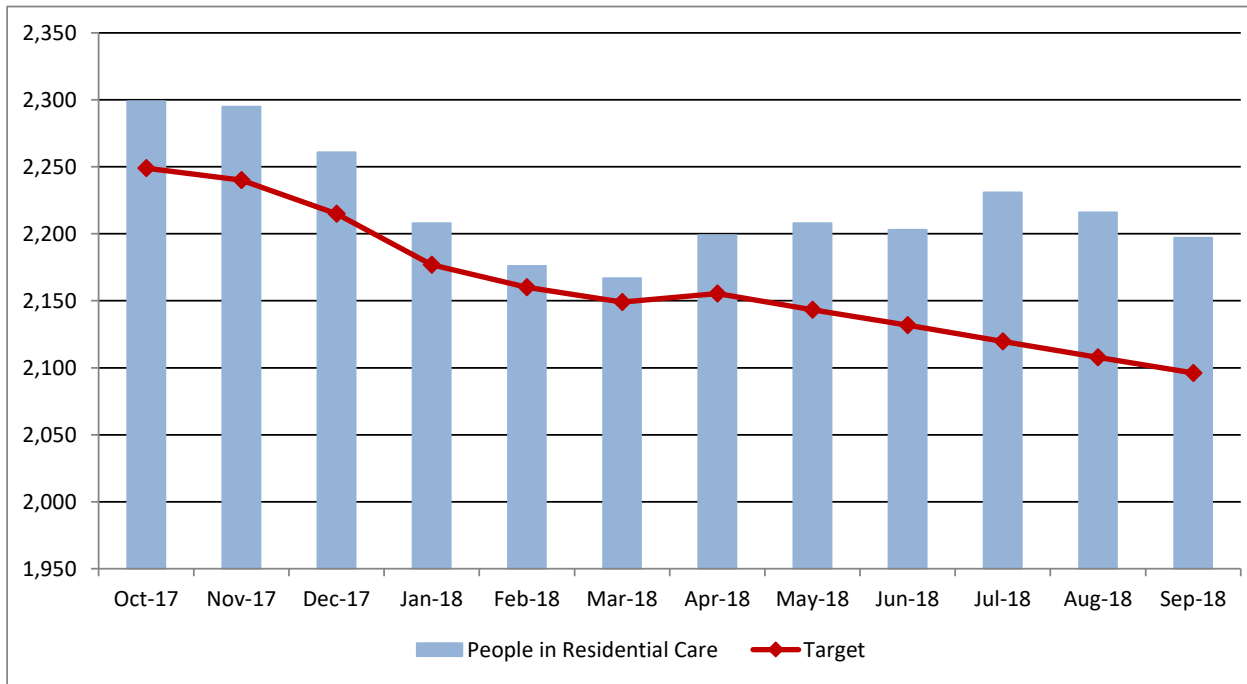
Data Notes
Unit of Measure: Older people placed into Permanent Residential and Nursing Care per month, provided a month in arrears to allow for late input.

Data Source: OPPD SMT Report

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Target	120	151	120	120	151	120	120	130	104	104	130	104
Resi/ Nursing Admissions	133	150	157	134	192	135	174	172	162	129	162	133
RAG Rating	RED	GREEN	RED	RED	RED	RED	RED	RED	RED	RED	RED	RED

Commentary
This is the number of older people newly placed in a permanent residential/ nursing care home. Please note that figures for the most recent month are likely to increase due to legitimate delays in inputting whilst placement and funding arrangements are agreed. Reducing admissions to permanent residential or nursing care is a clear objective for the Directorate. Many admissions are linked to hospital discharges, (and our success in managing hospital delays will impact on admissions), specific circumstances or health conditions, breakdown in carer support, falls, incontinence and dementia.

8) Number of people aged 65+ in permanent residential care (AS01)			AMBER
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability

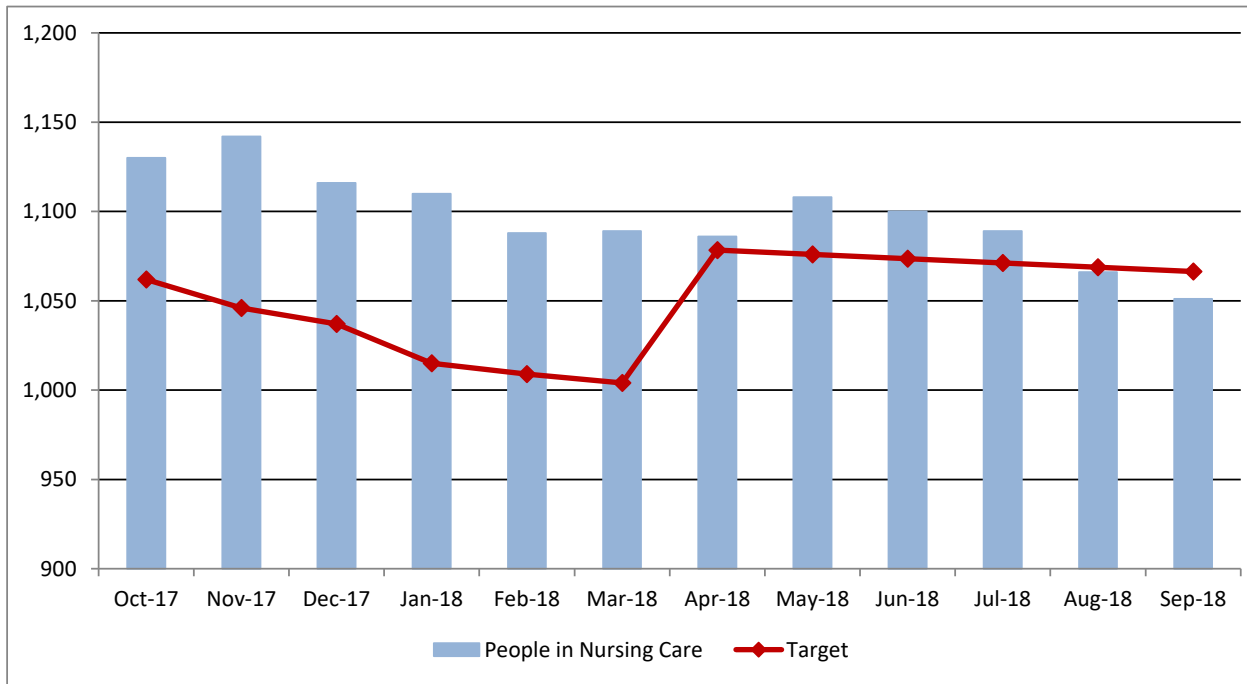


Data Notes
Unit of Measure: End of month snapshot of the number of people aged 65+ in permanent residential care
Data Source: OPPD SMT Report
Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	2,249	2,240	2,215	2,177	2,160	2,149	2,155	2,143	2,132	2,120	2,108	2,096
People in Residential Care	2,299	2,295	2,261	2,208	2,176	2,167	2,199	2,208	2,203	2,231	2,216	2,197
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary
This is the number of people in permanent residential care at the end of the month. Based on our additional reporting, we anticipate a significant increase in placements in the coming months which will put additional pressure on our forecast.

9) Number of people aged 65+ in permanent nursing care (AS02)			GREEN
Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes
Unit of Measure: End of month snapshot of the number of people aged 65+ in permanent nursing care
Data Source: OPPD SMT Report
Quarterly Performance Report Indicator

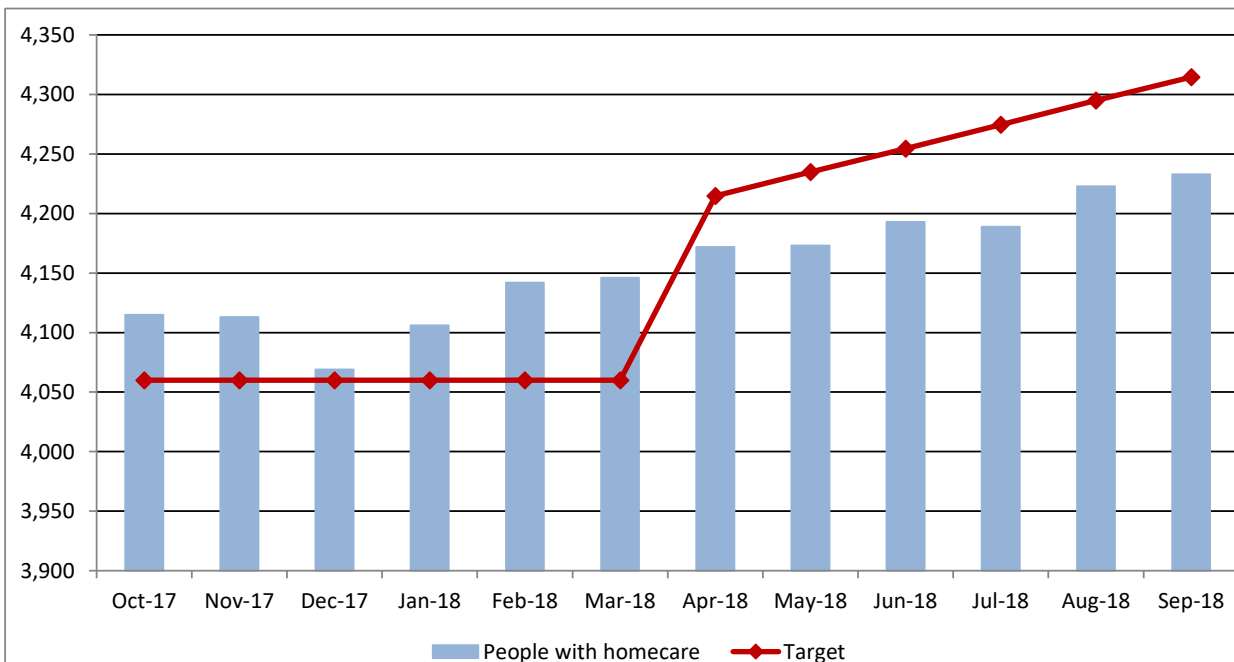
	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	1,062	1,046	1,037	1,015	1,009	1,004	1,078	1,076	1,074	1,071	1,069	1,066
People in Nursing Care	1,130	1,142	1,116	1,110	1,088	1,089	1,086	1,108	1,100	1,089	1,066	1,051
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	GREEN	GREEN

Commentary
This is the number of people in permanent nursing care at the end of the month. Based on our additional reporting, we anticipate a significant increase in placements in the coming months which will put additional pressure on our forecast.

10) Number of people receiving homecare (AS03)

GREEN

Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability



Data Notes

Unit of Measure: End of month snapshot of the number of people receiving homecare

Data Source: OPPD SMT Report

Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	4,060	4,060	4,060	4,060	4,060	4,060	4,215	4,235	4,255	4,275	4,295	4,315
People with homecare	4,115	4,113	4,069	4,106	4,142	4,146	4,172	4,173	4,193	4,189	4,223	4,233
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary

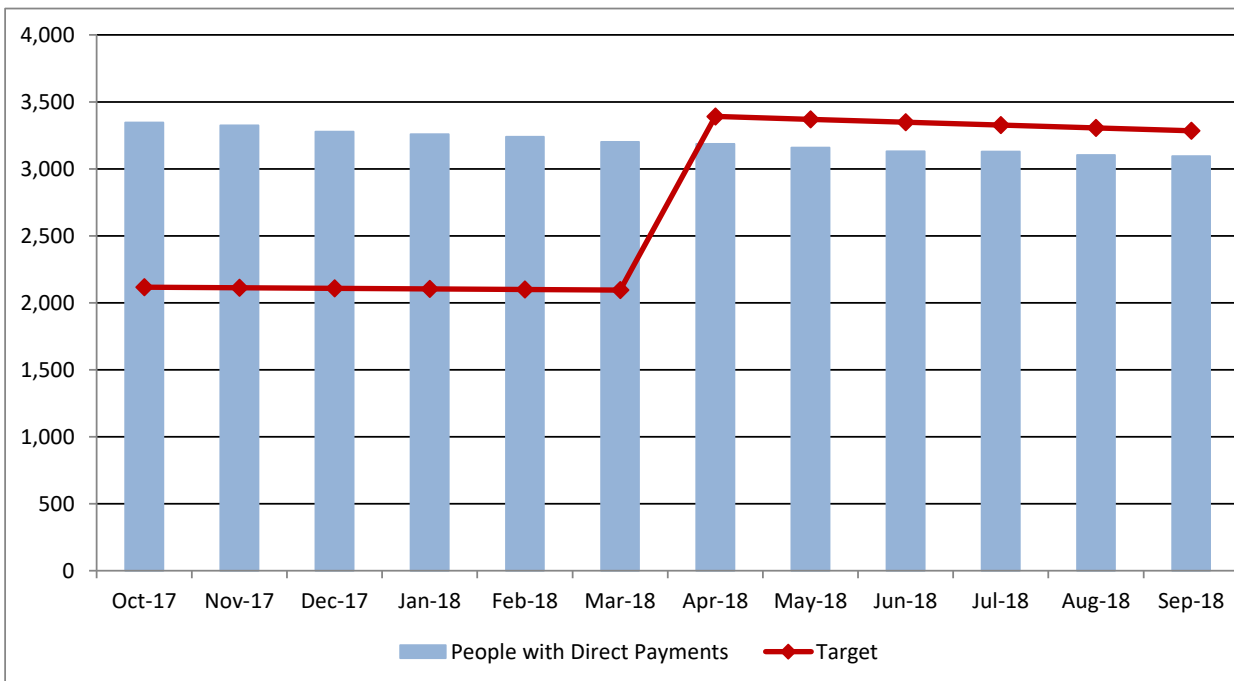
This is the total number of people receiving homecare which has been increasing steadily over the last 12 months (3.6% increase), with an additional 48 people in receipt of Homecare. Homecare is largely delivered to people over the age of 65, with 3,588 people aged 65+ receiving services at the end of September and 679 people aged 18-64 in receipt of a homecare service.

The average hours per older person per week remains slightly above the 2018-19 target of 10 hours or less per person at 10.01 average hours. The 2018-19 target average hours per person aged 18-64 is 11 hours or less, and current performance is 10.22

11) Number of people receiving direct payments

GREEN

Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh / Penny Southern
Portfolio	Adult Social Care	Division	OPPD / DCLDMH



Data Notes

Unit of Measure: End of month snapshot of the number of people receiving direct payments

Data Source: OPPD/LDMH SMT Report

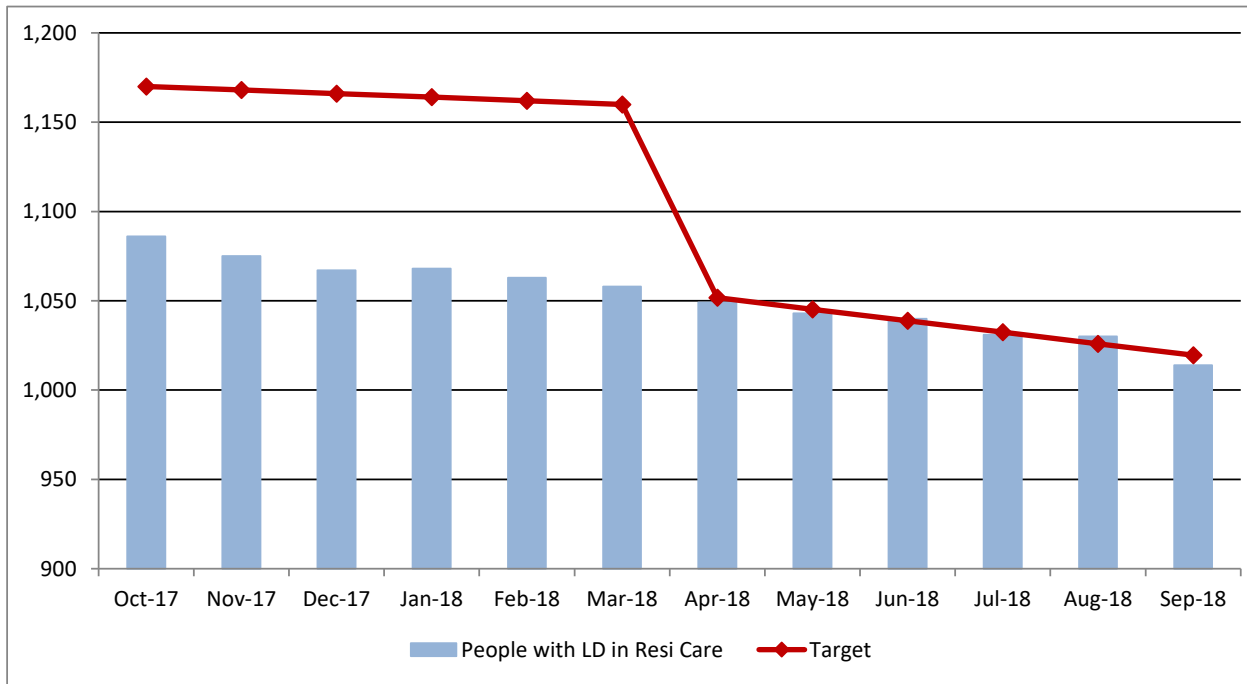
Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	2,116	2,112	2,108	2,103	2,099	2,095	3,392	3,370	3,348	3,327	3,305	3,284
People with Direct Payments	3,345	3,325	3,278	3,258	3,240	3,201	3,187	3,158	3,131	3,128	3,104	3,094
RAG Rating	RED	RED	RED	RED	RED	RED	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary

This the total number of people who have a direct payment and purchase their own care.

12) Number of people with a learning disability in residential/nursing care (AS04)			GREEN
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	Learning Disability



Data Notes
Unit of Measure: Number of people with a learning disability in permanent residential or nursing care as at month end.

Data Source: LD DivMT Report

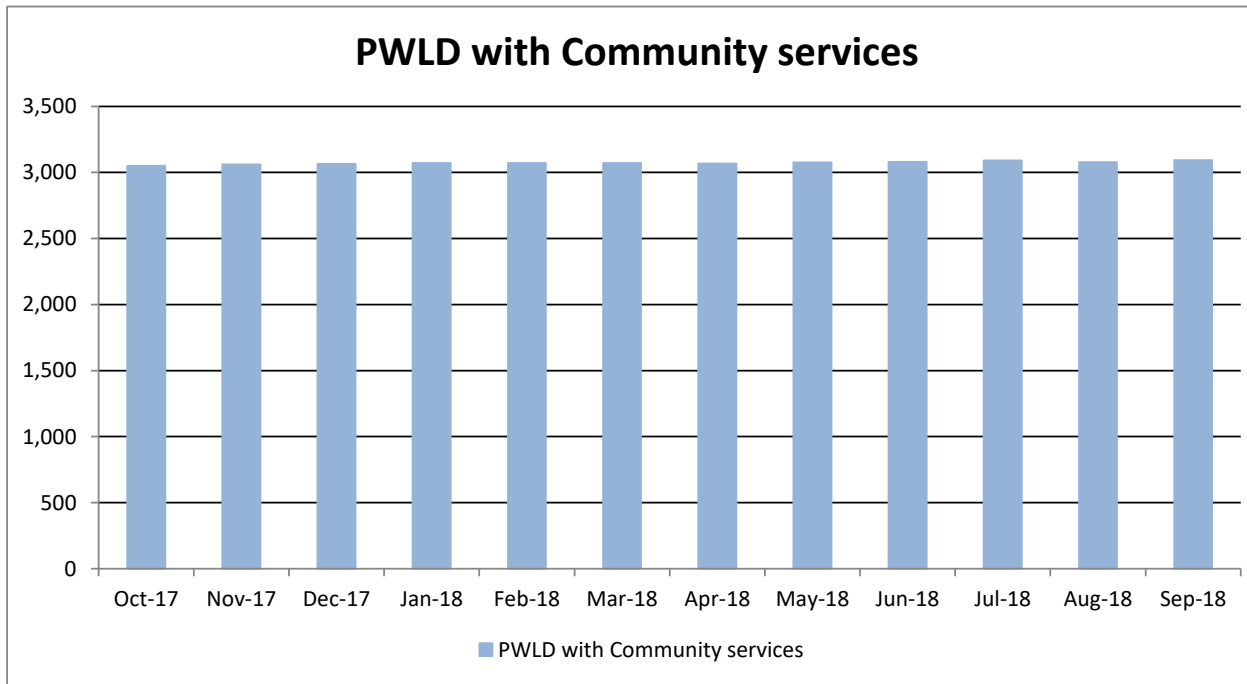
Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	1,170	1,168	1,166	1,164	1,162	1,160	1,052	1,045	1,039	1,032	1,026	1,020
People with LD in Resi Care	1,086	1,075	1,067	1,068	1,063	1,058	1,049	1,043	1,040	1,031	1,030	1,014
RAG Rating	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	AMBER	GREEN	AMBER	GREEN

Commentary

This is the number of people with a learning disability in permanent residential or nursing care. It is a clear objective of the Directorate to ensure that as many people with a learning disability live as independently as possible. All residential placements have now been examined as a part of *Your Life, Your Home* to ensure that where possible, there will be a choice available for people to be supported through supported accommodation, shared lives and other innovative support packages which enable people to maintain their independence.

13) Number of people with a learning disability receiving a community service			N/A
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	Learning Disability



Data Notes
Unit of Measure: Number of people with a learning disability receiving a non-residential service
Data Source: LD DivMT Report

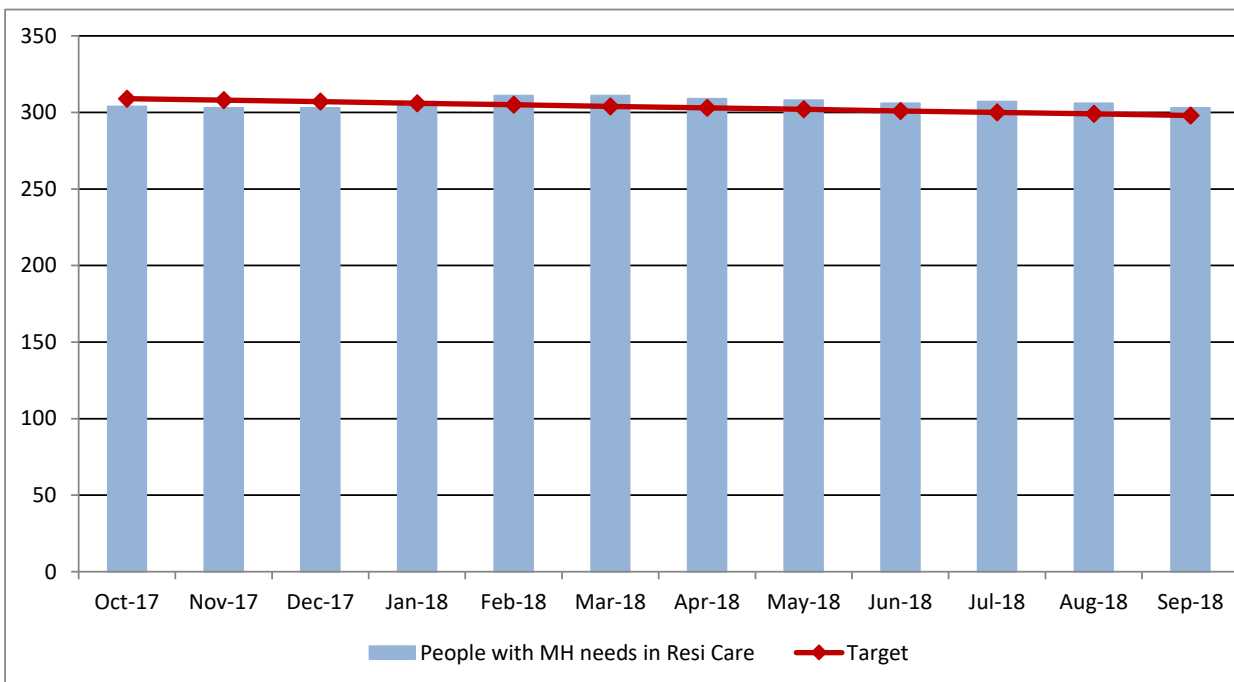
	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
PWLD with Community services	3,050	3,062	3,065	3,071	3,071	3,071	3,068	3,077	3,081	3,091	3,079	3,093

Commentary
This is the number of people with a learning disability that are supported in the community. The net number of people with a learning disability receiving a community service (i.e. any LD clients in receipt of a support package not including residential services) remains stable and is gradually increasing, with the success of Your Life Your Home contributing to this increase.

14) Number of people with mental health needs in residential/nursing care (AS04)

AMBER

Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	Mental Health



Data Notes
 Unit of Measure: Number of people with mental health needs in permanent residential or nursing care as at month end.
 Data Source: MH DivMT Report

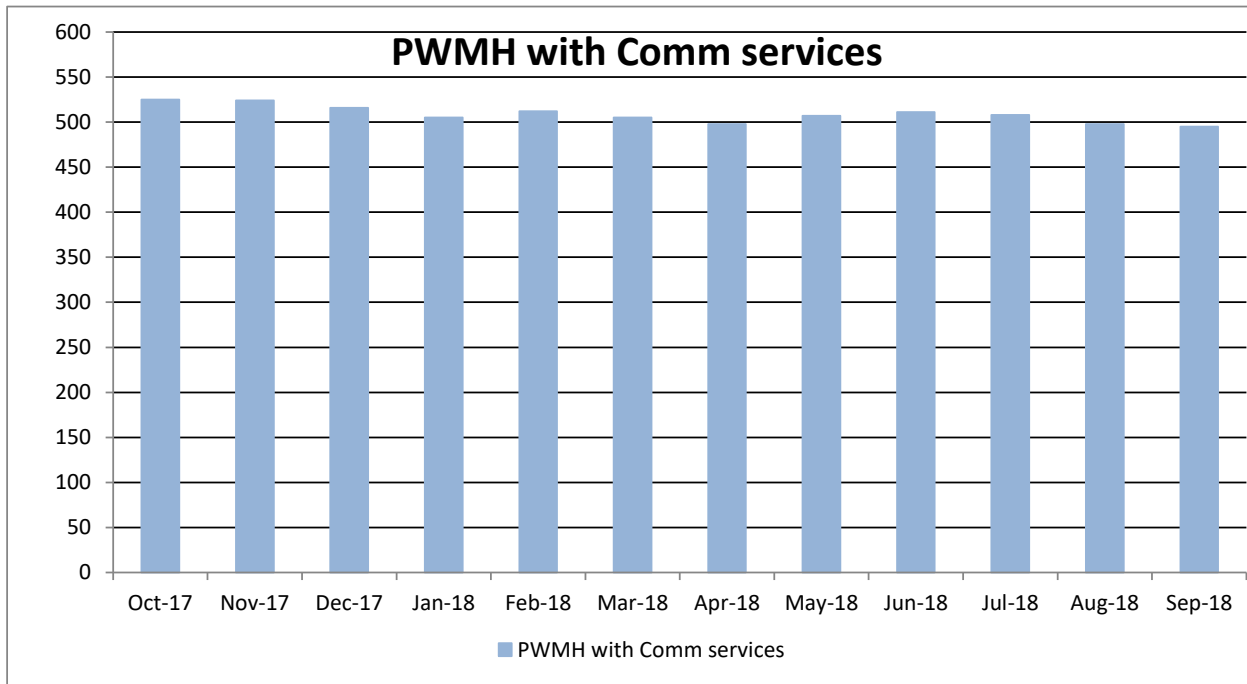
Quarterly Performance Report Indicator

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	309	308	307	306	305	304	303	302	301	300	299	298
People with MH needs in Resi	304	303	303	307	311	311	309	308	306	307	306	303
RAG Rating	GREEN	GREEN	GREEN	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary

This is the number of people with mental health needs in permanent residential or nursing care. It is a clear objective of the Directorate to ensure that as many people with mental health needs live as independently as possible.

15) Number of people with mental health needs receiving a community service			N/A
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	Mental Health

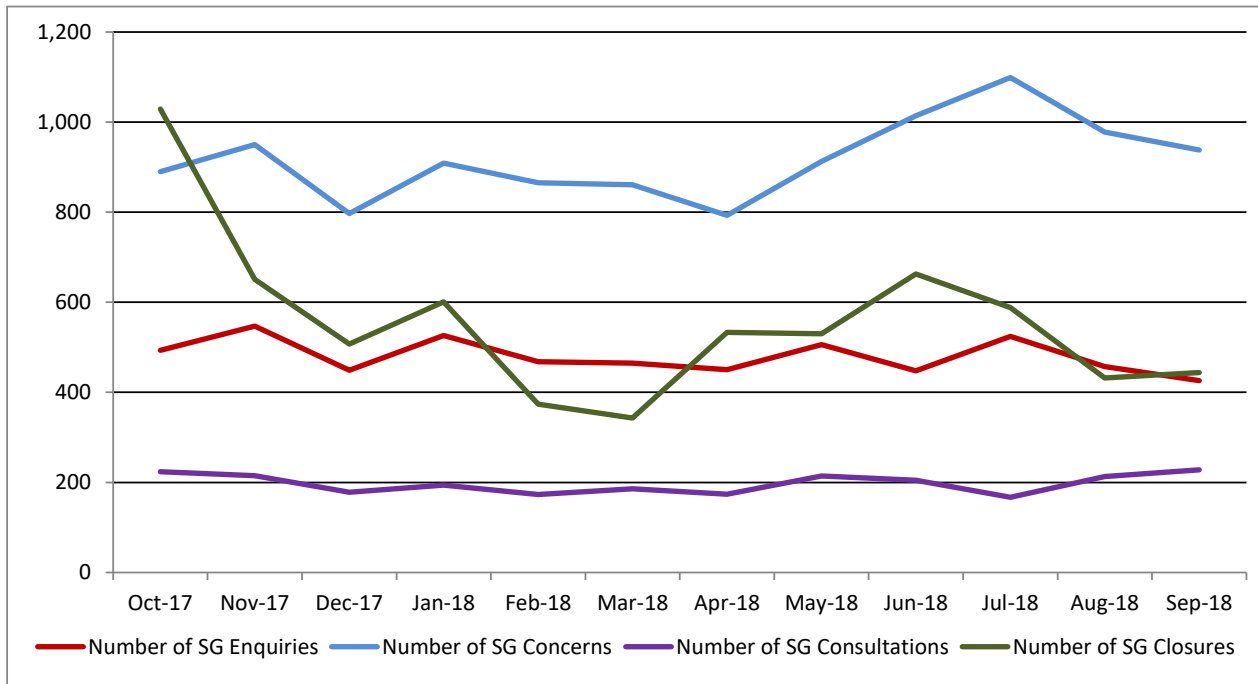


Data Notes
Unit of Measure: Number of people with mental health needs receiving a non-residential service
Data Source: MH DivMT Report

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
PVMH with Comm services	525	524	516	505	512	505	498	507	511	508	498	495

Commentary
This is the number of people with mental health needs that are supported in the community. The net number of people receiving a community service (i.e. any MH clients in receipt of a support package not including residential services) remains stable and is gradually decreasing.

16) Safeguarding Indicators			N/A
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	OPPD DCALDMH

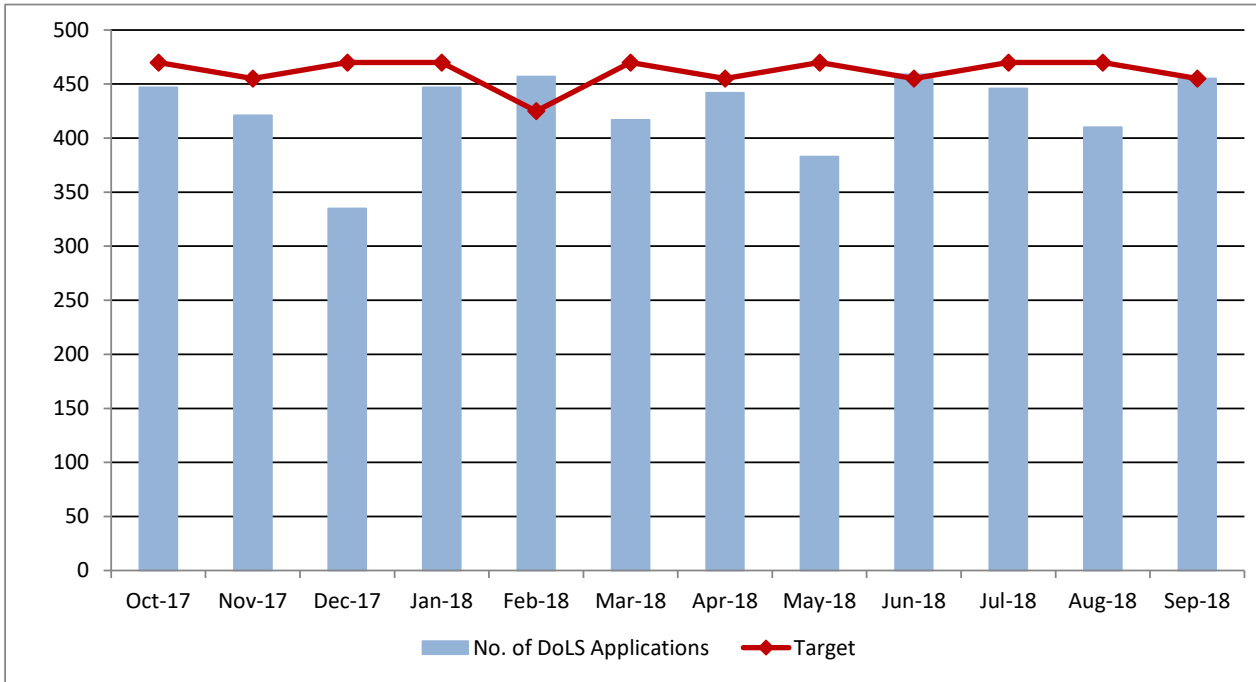


Data Notes
Unit of Measure: Number of Safeguarding Concerns, Enquiries, Consultations and closed cases in the calendar month.
Data Source: Safeguarding Report

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Number of SG Concerns	890	950	797	909	865	861	793	913	1,014	1,099	978	938
Number of SG Enquiries	493	547	449	526	468	465	450	506	448	524	457	426
Number of SG Consultations	224	215	178	194	173	186	174	214	205	167	213	228
Number of SG Closures	1,029	651	507	601	374	343	533	530	663	588	432	444

Commentary
The number of Safeguarding Concerns remains historically high with an 11.4% increase observed in quarter 2 with July's peak in activity contributing to this. However, the number of Safeguarding Enquiries initiated has remained fairly level and this underlines a deteriorating conversion rate (i.e. the number of Concerns converting to Enquiries; this is in spite of improving SG Consultation recording. Safeguarding closures remain consistent and are being boosted by efforts to resolve closure backlogs.

17) Number of DoLS applications			GREEN
Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	OPPD DCALDMH



Data Notes
Number of Contacts received in the calendar month with a contact reason type of *DoLS - Assessment Request*

	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Target	470	455	470	470	425	470	455	470	455	470	470	455
No. of DoLS Applications	447	421	335	447	457	417	442	383	459	446	410	455
RAG Rating	GREEN	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN	GREEN

Commentary
The number of requested DoLS applications has remained fairly stable, averaging 427 over the past 12 months.